



LIVING OUR CORE PRACTICES

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Delivering the “Wow” factor in Customer Service.

Employees deliver exemplary service with pride, passion and determination; anticipating and solving problems in “real time” and exceeding customer expectations. Customers know that they are the reason we are here.

Connecting with Citizens. Employees go beyond customer service to community relevance, engaging citizens as stakeholders in the community’s success. Citizens know that they are part of the bigger cause.

Demonstrating Highest Standards of Public Service. Employees adhere to the highest standards of ethical behavior, avoid circumstances that create even an appearance of impropriety and carry out the public’s business in a manner which upholds the public trust. Citizens know that we are on their side.

Accepting Accountability. Employees are individually and collectively accountable for their performance, adapt to changing conditions and relentlessly pursue excellence beyond the current standard, while maintaining our core values.

Exhibiting Respect. Employees exercise respect for citizens, community partners and each other.

Employing Team Approach. Employees work together to produce bigger and better ideas, to seize the opportunities and to address the problems which face our community.

Exercising Responsible Stewardship of the Community’s Resources. Employees engage in the continuous effort to create and sustain a place which attracts talent, fosters economic opportunity and offers an unmatched quality of life, demonstrating performance, value and results for our citizenry.

Living our “People Focused, Performance Driven” Culture. Employees have a structure in place to live all of this as our organizational culture and are empowered to help the people they serve.

DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE

 <p>Leon County continued to be nationally recognized for cost-effective, high-quality service to citizens and was presented with the “Best In Category” Achievement Award for 9/11 Day of Remembrance and Service and received ten additional Achievement Awards.</p>		 <p>Leon County received three Project Awards and one Lifetime Achievement Award.</p>		
 <p>All About Florida Florida Association of Counties 2015 Calendar Photo Contest</p>	 <p>Building Operation Management magazine received the FMXcelLENCE Award.</p>	 <p>Government Finance Officers Association Distinguished Budget Presentation Award</p>	 <p>Leon County received five Silver ADDY Awards and one Gold ADDY Award from the Tallahassee Chapter of the American Advertising Federation.</p>	 <p>Florida Public Relations Association's Judge's Award</p>
 <p>Reaccreditation Commission on Accreditation of Ambulance Services</p>	 <p>2015 Digital Counties Survey Award</p>	 <p>Cascades Park was selected for an APA Florida “Award of Excellence” in the Planning Projects category.</p>	 <p>Leon County was recognized as a Tree City, USA</p>	 <p>Leon County received four Savvy Awards and two Silver Circle Awards.</p>
 <p>StormReady certification by the National Weather Service</p>		 <p>FRPA Excellence award in Sport Tourism Award</p>		 <p>Leon County received three awards from the Florida Chapter of the North American Hazardous Materials Management Association.</p>
				 <p>Lifeline EMS Silver Award</p>