Leon County Courthouse lit up for “Go Garnet and Gold Day”

Leon County was named after the Spanish explorer, Juan Ponce de Leon. He was the first European to explore Florida in 1513 in search of the “Fountain of Youth” and named the state after the Spanish word for “flowery.”

Leon County is home to Florida’s capital, Tallahassee, which was established in 1824. Legislative and executive offices, the State House, and Senate chambers are located here. As a political subdivision of the state, the County is guided by an elected, seven-member Board of County Commissioners.

Five members of the Board are elected to serve specific commission districts and two members are elected at-large. Leon County is a Council-Manager form of government, and the County Administrator is appointed by the Board to oversee all functions, directives and policies. Florida Statutes, Chapter 125, establishes the powers and duties of the County Commission and the County Administrator. As of November 12, 2002, Leon County is governed by a Home Rule Charter.

This publication fulfills the annual reporting requirements of Chapter 125.74, Florida Statutes and Sec. 2-501(1), Leon County Administrative Code. 1,250 copies were printed for community distribution at a cost of $6,059.
As home to Florida’s capitol, Leon County is a welcoming, diverse, healthy, and vibrant community, recognized as a great place to live, work and raise a family. Residents and visitors alike enjoy the stunning beauty of the unspoiled natural environment and a rich array of educational, recreational, cultural and social offerings for people of all ages. Leon County government is a responsible steward of the community’s precious resources, the catalyst for engaging citizens, community, business and regional partners, and a provider of efficient services, which balance economic, environmental, and quality of life goals.
Far too many people these days have come to associate government with endless gridlock and a persistent lack of cooperation in Washington D.C., leaving them discouraged by an absence of progress and feeling that they have no meaningful input on issues that matter to them. In 2014, Leon County government continued to provide a stark contrast to what people may expect from government and what the citizens of Leon County actually get. As reflected in the 2014 Annual Report, people needed to look no further than their county government to find an example of government which actively seeks their partnership on important issues impacting their daily lives; and one which is committed to being a powerful incubator for innovation, a catalyst for progress and a world class service provider.

Due to the steady leadership and consistent vision of the Board of County Commissioners, 2014 was a year Leon County tackled the tough policy issues of the day and embraced bold initiatives for the future. This was a year which continued to reflect the strong fiscal leadership of the Board of County Commissioners in balancing our community’s needs with the resources of our citizens; as well as, the fiduciary stewardship and innovation of Leon County employees in maximizing efficiency, driving performance and delivering results for our community. This was a time when the talented and dedicated employees of Leon County were nationally recognized for setting the standard in public service - and were guided by our people focused, performance driven culture, engaging citizens not only as taxpayers, but as co-creators of our community.

In 2014, Leon County ventured far beyond achieving mere transparency in government in actively seeking ideas and leveraging the talent, energy and resources that our citizens can bring to solving problems and shaping our community. That commitment was exemplified in the County’s creation and staffing of the sales tax extension committee – an effort which resulted in citizens literally shaping their community for generations to come. In the process, the committee’s 18 members volunteered over 1,020 hours, heard over 80 public testimonies, and evaluated 73 projects.

Not content with receiving national recognition for the award-winning Citizen Engagement Series, the County partnered with Village Square in 2014 to create The Club Honest Citizens. Unlike the typical sanitized and tidy governmental citizen engagement processes, which tend to avoid the hot topics and reinforce plans already made, these sessions intentionally provoked and challenged citizens and county officials alike on what, how and even why we do what we do. Over 100 citizens participated in the program’s inaugural three sessions throughout the year.
Also, as a part of our continuous improvement process, Leon LEADS, the County conducted 55 separate listening sessions at the individual division level to learn what we are doing right, what we are doing wrong, and where we can get better. With almost 150 citizens participating, these sessions provided the opportunity to hear directly from people familiar with these programs and services to learn how we can continue to serve them better. The result was 84 actionable items received directly from citizens 75% of which were completed in 2014.

The same spirit and commitment to active engagement with citizens and community partners which led to transformational organizational benefits helped us initiate, complete, or make substantial progress on game-changing projects and initiatives in 2014. These included the grand opening of Cascades Park, which addresses chronic flooding in our downtown while also serving as a world-class parksite for concerts and events; Domi Station, a catalytic business incubator that will capture the ideas of our best and brightest professionals and students, while also keeping jobs and talent right here in our community; creating the Lafayette Street gateway in partnership with local business owners; and the one year anniversary of the Public Safety Complex, the state-of-the-art facility that brings together emergency services to improve public safety through collaboration and resource sharing.

These game-changing projects were only part of our continuous efforts to make Leon County truly a great place to live, work and play. In 2014, we also opened the Capital City Amphitheater featuring world class entertainment in a venue not seen before in our county. With community volunteers, we transformed a neighborhood in need through our 9/11 day of service. And in honor of the 70th anniversary of D-Day, we hosted hundreds of citizens on the Courthouse lawn recognizing the heroism of our local WWII veterans.

At Leon County, we recognize we live in an ever changing world and work hard to stay ahead of the curve. In 2014, we continued to invest in online technology by redesigning the Leon County Tourism website, which serves as an important social hub for residents and visitors alike. Other innovative online applications include Project Dox, which decreases permitting time for citizens; and Procurement Connect, a paperless and efficient way for vendors to submit bids to County government. We realized $500,000 in energy-related cost savings; realigned hours at the rural waste service centers in order to save $135,000; created an Innovator Award to promote and inspire good ideas throughout our organization; and implemented a performance pay structure to incentivize employee production that reflects our organizational culture.

While it is true that in 2014, Leon County government has proven to be a powerful incubator for innovation, a catalyst for progress and a world class service provider, we abide by a sacred public trust in carrying out our core services. Whether responding to the scene of an accident, helping a citizen learn to read, addressing chronic flooding, serving veterans, opening a community garden, planning for future growth, protecting the environment for current and future generations, or ensuring our parks, greenways, roadways, libraries, and community centers are ready for your enjoyment, Leon County employees’ commitment to being responsive, responsible stewards of our community’s resources and citizens’ trust is unwavering.

I am proud to report that in 2014, Leon County has proven to be a model 21st century local government that our citizens can believe in, others can benchmark against, and, as demonstrated through the pages of this County Administrator’s Annual Report to the Board, a government that is people focused and performance driven.

In Public Service,

Vincent S. Long

Vincent S. Long
OUR VALUE PROPOSITION
What You Get as a Taxpayer and a Stakeholder in our Community

Leon County government leverages partnerships, embraces efficiency and innovation, and demands performance to the benefit of our taxpayers. We actively engage our citizens, not only as taxpayers, but as stakeholders and co-creators of our community – providing meaningful opportunities to capitalize on their talents in making important decisions and shaping our community for future generations.

HOW LEON COUNTY LEADS

Leon LEADS was instituted throughout Leon County government over the course of Fiscal Year 2012. This approach resulted in the alignment of the Leon County Board of County Commissioners’ Vision for the Leon County community, with Strategic Priorities that advance the County toward that Vision, and the County’s optimized resources. As reflected in the graphic on the next page, Leon LEADS is a continuous process by which Leon County government looks inward to strengthen what works and abandon what does not; looks outward to receive feedback from citizens and leverage partnerships; and adjusts as conditions change.

LEON LEADS

The first step, of what is now an ongoing process, was taken in December 2011 when the Board identified its Vision Statement, four Strategic Priorities that support and advance that Vision, and organizational Values which form the basis for Leon County government’s “People Focused, Performance Driven” culture. The Board’s Strategic Priorities are: Economy, Environment, Quality of Life and Governance.

To start, Leon County strategic planning teams conducted LEADS Review meetings in early 2012. Each LEADS Review meeting was a facilitated process, during which participants conducted a SWOT Analysis, identifying Strengths, Weaknesses, Opportunities and Threats, and responded to targeted, open-ended questions to identify opportunities for improvement. Each team then prepared a report, identifying workplace improvements and Strategic Initiatives, each of which supports and advances one or more of the Board’s four Strategic Priorities.

Staff then drafted their work areas’ Strategic Plans, which identify the work area’s Mission, Strategic Initiatives for which it has lead responsibility, and planned workplace improvements. The work areas’ Strategic Plans, which set the broad course of action for the same two-year period as the Board’s Strategic Plan, were approved by the Board in 2012.

This year, Leon County again organized 16 Strategic Planning teams who conducted 55 LEADS Listening Sessions. The sessions involved all County offices, a broad array of County employees, and 147 citizens. Each of the Fiscal Year 2014 teams prepared a report summarizing the sessions and provided a list of recommendations.

The Leon LEADS process enables Leon County to continue to be a model 21st century county government that is in a constant state of becoming the highest performing organization by conveying greater relevance and delivering more value in the many ways county government touches citizens.

Listens for Changing Needs
Engages Citizens and Employees
Aligns Key Strategic Processes
Delivers Results & Relevance
Strives for Continuous Improvement
LEON LEADS LISTENING SESSIONS

Exercising responsible stewardship of the community’s resources is a Core Practice of Leon County. Consistent with this Core Practice, and through the County’s LEADS efforts, staff continually evaluates its operations to create efficiencies, reduce current costs, and avoid future costs. Since instituted, these efforts have resulted in significant cost savings.

As a part of Leon County’s continuous improvement process, Leon County staff from 16 Strategic Planning teams conducted 55 LEADS Listening Sessions, which involved all County offices, a broad array of County employees, and 147 citizens.

The stated goal of the Listening Sessions was as follows:

Identify customer perceptions (good and bad) about the work area, to improve service delivery and customer experience, and identify recommended, actionable items which improve business operations, employee satisfaction and customer experience consistent with Leon County’s Core Practices and/or reduce costs through measures such as increased efficiencies or the elimination of unnecessary or ineffective services or processes.

Each Listening Session team prepared a report with actionable recommendations, including responses to specific questions asked during the sessions. Typical questions asked were designed to allow for candid input from our customers: What do you value most about the service as a customer? What do customers dislike or complain about most? How can we enhance the customer service experience? What is the biggest customer service improvement we could offer?

From the sessions, the teams identified 84 actionable recommendations to pursue; already, almost 75% of the recommendations are either completed or in-progress.

A small sampling of the 84 recommendations include:

- **Building for a Growing Community** – Expand electronic review processes to help our community continue to grow and develop. All building permit applications are reviewed by the same process. The team recommended different processes be developed for each type of building proposal. Smaller or simpler building proposals should be processed quicker and more efficiently.

- **Library Services for Outlying Areas** – Given existing resources, increase Library-related Courier service to alleviate long waits and slow turnaround. Staff would be better able to return materials to home locations and get items back into circulation.

- **Improving Outdoor Recreation** – To better serve citizens, the team recommended expanded use of Leon County’s extensive mapping system and enhanced signage for our trails system.

- **Helping those Most in Need** – To address the critical need of housing rehabilitation for those most in need, the teams recommended implementing an expedited approval process for specific emergency rehabilitation projects.
Delivering the “Wow” factor in Customer Service. Employees deliver exemplary service with pride, passion and determination; anticipating and solving problems in “real time” and exceeding customer expectations. Customers know that they are the reason we are here.

Connecting with Citizens. Employees go beyond customer service to community relevance, engaging citizens as stakeholders in the community’s success. Citizens know that they are part of the bigger cause.

Demonstrating Highest Standards of Public Service. Employees adhere to the highest standards of ethical behavior, avoid circumstances that create even an appearance of impropriety and carry out the public’s business in a manner which upholds the public trust. Citizens know that we are on their side.

Accepting Accountability. Employees are individually and collectively accountable for their performance, adapt to changing conditions and relentlessly pursue excellence beyond the current standard, while maintaining our core values.

Exhibiting Respect. Employees exercise respect for citizens, community partners and each other.

Employing Team Approach. Employees work together to produce bigger and better ideas to seize the opportunities and to address the problems which face our community.

Exercising Responsible Stewardship of the Community’s Resources. Employees engage in the continuous effort to create and sustain a place which attracts talent, fosters economic opportunity and offers an unmatched quality of life, demonstrating performance, value and results for our citizenry.

Living our “People Focused, Performance Driven” Culture. Employees have a structure in place to live all of this as our organizational culture and are empowered to help the people they serve.
DELIVERING THE FACTOR IN CUSTOMER SERVICE

OPERATION THANK YOU TEAM

“Just wanted to let you know what an amazing job you all did this morning at Operation Thank You. It was a great event. You all make me proud to be a Leon County resident! It is an honor to work with such great people who truly value the heroes in our own communities. Thank you all for an exceptional job - today and always.”
- Becky

LIBRARY

“I can feel my tax dollars at work.”
- From a patron to Youth Services

SUSTAINABILITY

“Thank you and the Board of County Commissioners for the expansion of the Macon Community Garden.”
- Patricia

COOPERATIVE EXTENSION

“With the help of the Eating Smart, Being Active 8 week class, I have lost 22 lbs. by maintaining a nutritious diet. I changed the way I prepared my food, from frying to baking and eliminated all sources of fried foods.”
- Aaron

MOSQUITO CONTROL

“I wanted to let you know how pleased I was with the friendly, efficient and speedy response I got last week when I called Mosquito Control. Friendly and informative Brenda explained the process of spraying and scheduled my yard and neighborhood. She said a representative would be within 3-5 days. Lorne sprayed my backyard the next day and left a door hanger notice to let me know he’d been there. What a relief! Please let these good folks know that I’m very pleased with the job they’re doing for Leon County residents.”
- Pat

FACILITIES

“I just want to tell you how awesome the staff of our Facilities Department are in addressing our concerns. Without fail, they are exceptionally prompt and skilled in responding to our requests - highly knowledgeable and responsive about issues.”
- Brenda

OPERATIONS

“Thank you for sending Gordon Dix and Ron Mills out to fix the issues with my swale and ditch surrounding my lot on 6/7/14. Both men were very professional and listened to my concerns to prevent potential water/flooding concerns. The crew completed the job to perfection and I can’t say enough about how pleased I was when the crew left. All did a fantastic job!”
- Jack

PARKS AND RECREATION

“I would like to recognize the hard work and dedication that your staff has put into our park at Canopy Oaks and Stoneler this season. They are truly amazing, and go above and beyond what is expected of them.”
- Russell

PROBATION

“I want to thank you for the kind attention that you gave to my inquiry in reference to my client’s possible sentence. I appreciated the time, and I wanted you to know how much your professionalism and attention to my client’s potential needs meant to me.”
- Mac

ENGINEERING SERVICES

“A detailed answer was provided within two business days. I sent another request to clarify a detail at 5 p.m. Thursday. I was provided further information at 6:05 a.m. Friday. In business-day terms, that’s a negative number in the timeliness category. The information provided and expediency of handling the request couldn’t be surpassed. The dedication and passion is clearly evident. Great job, and thank you.”
- Mike

SOLID WASTE

“I was promised delivery of my two carts from the service provider within the next few days. Over the next three weeks I made multiple phone calls. Frustrated, I contacted Leon County. The next day, I was delivered both of my containers as promised. I wanted to thank you and your staff and let you know that there are some people that appreciate the job you are all doing for us.”
- Steven

EMERGENCY MEDICAL SERVICES

“So, when you grumble about taxes, think about a 2-minute response time by the EMTs who ran repetitive EKGs, streaming them to the emergency department so that, when the door opened, the staff at CMRC was ready to go. My taxes helped save my life.”
- Kim

ECONOMIC DEVELOPMENT

“Deep gratitude and admiration is extended to the Leon County staff, specifically Ken Morris, Joshua Pascua, Ryan Aamodt and their colleagues. There can be no harder working or dedicated team of public administrators in the country.”
- Dale

WE BELIEVE IN
Demonstrating to our citizens that we are on their side, letting them know that they are the reason we exist and what they are getting for their tax dollars;

Actively promoting transparency, accessibility, and openness in everything we do;

Engaging citizens in important decisions facing the community;

Tirelessly enhancing our community’s livability, sustainability and economic competitiveness; and providing employees a structure which reinforces this as our organizational culture and employs and empowers them to help people.

WHAT WE VALUE
• Service
• Relevance
• Integrity
• Accountability
• Respect
• Collaboration
• Stewardship
• Performance
• Transparency
• Vision

2014 LEON COUNTY ANNUAL REPORT
REPORTING RESULTS

The Leon County Board of County Commissioners’ strategic planning process establishes a long-term plan, to achieve a specific vision, through the attainment of Strategic Priorities. The Board has established four Strategic Priorities (Economy, Environment, Quality of Life, and Governance) and 124 Strategic Initiatives that align with and advances one or more of those priorities. A status report, regarding the progress made on each of the Strategic Initiatives, is presented to the Board twice a year.

Status of the FY 2012 - FY 2016 Strategic Initiatives

<table>
<thead>
<tr>
<th>Status</th>
<th>#</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Complete</td>
<td>102</td>
<td>82%</td>
</tr>
<tr>
<td>Remain In Progress</td>
<td>22</td>
<td>18%</td>
</tr>
<tr>
<td>Total</td>
<td>124</td>
<td>100%</td>
</tr>
</tbody>
</table>

Projected to be completed by December 31, 2014: 113 (91%)

Strategic Initiatives – Economy

- Implement strategies that encourage highest quality sustainable development, business expansion and redevelopment opportunities, including:
  - (E2) - Identify revisions to future land uses which will eliminate hindrances or expand opportunities to promote and support economic activity (rev. 2013);
  - (EC2) - Consider policy to encourage redevelopment of vacant commercial properties (2012); and
  - (EC2) - Consider policy to continue suspension of fees for environmental permit extensions (2012)
- Implement strategies that support business expansion and job creation, including:
  - (EC2) - Evaluate start-up of small business lending guarantee program (2012);
  - (EC2) - Identify local regulations that may be modified to enhance business development;
  - (EC2) - Implement Leon County 2012 Job Creation Plan (2012); and
  - (EC2) - Engage with local economic development partners to build and expand upon the success of Entrepreneur Month and community connectors (2014)
- (EC2, EC3) - Implement strategies to support Innovation Park and promote commercialization and technology transfer, including being a catalyst for a stakeholder’s forum (2012)
- Implement strategies that promote the region as a year round destination, including:
  - (EC4, Q1, Q4) - Evaluate competitive sports complex with the engagement of partners such as KCCI (2012);
  - (EC4) - Support VIVA FLORIDA 500 (2012);
  - (EC4) - Support Choose Tallahassee initiative (2012); and
  - (EC4, Q1) - Continue to work with FSU to bid and host NCAA cross country national and regional championships at Apalachee Regional Park (2014)
- Implement strategies that assist local veterans, including:
  - (EC5) - Hold “Operation Thank You!” celebration annually for veterans and service members (rev. 2013);
  - (EC5, EC6) - Develop job search kiosk for veterans (2012);
Ongoing Support (Highlights) – Economy

- (EC1, G2) - Implement Department of Development Support & Environmental Management Project Manager, and dual track review and approval process (2012)
- (EC2) - Partner with and support the Economic Development Council, Qualified Targeted Industry program, Targeted Business Industry program, and Frenchtown/Southside and Downtown Redevelopment Areas (2012)
- (EC3) - Support and consider recommendations of Town and Gown Relations Project (2012)
- (EC4) - Promote region as a year round destination through the Fall Frenzy Campaign, and by identifying niche markets (2012)
- (EC5, Q3) - Collaborate with United Vets and attend monthly coordinating meetings, support Honor Flights, provide grants to active duty veterans, assist veterans with benefits claims, provide veterans hiring preference, waive building permit fees for disabled veterans, and fund Veterans Day Parade as a partner with V.E.T., Inc. (2012)
- (EC6, G3) - Provide internships, Volunteer LEON Matchmaking, Summer Youth Training program, 4-H programs, EMS Ride-Alongs, and enter into agreements with NFCC and TCC which establish internship programs at EMS for EMS Technology students (2012)

Strategic Initiatives - Environment

- (EN1) - Protect our water supply, conserve environmentally sensitive lands, safeguard the health of our natural ecosystems, and protect our water quality, including the Floridan Aquifer, from local and upstream pollution. (rev. 2013)
- (EN2) - Promote orderly growth which protects our environment, preserves our charm, maximizes public investment, and stimulates better and more sustainable economic returns. (2012)
- (EN3) - Educate citizens and partner with community organizations to promote sustainable practices. (2012)
- (EN4) - Reduce our carbon footprint, realize energy efficiencies, and be a catalyst for renewable energy, including: solar. (2012)

Strategic Priority - Environment

To be a responsible steward of our precious natural resources in our continuous efforts to make Leon County a place which values our environment and natural beauty as a vital component of our community’s health, economic strength and social offerings. (EN)
● (EN1, EN2) - Implement strategies to protect natural beauty and the environment, including: update 100-year floodplain data in GIS based on site-specific analysis received during the development review process (2012)

● Implement strategies which plan for environmentally sound growth in the Woodville Rural Community, including:
  ○ (EN1, Q5) - Bring central sewer to Woodville consistent with the Water and Sewer Master Plan, including consideration for funding through Sales Tax Extension (2012); and
  ○ (EN1, EN2, Q5) - Promote concentrated commercial development in Woodville (2012)

● Continue to work with regional partners to develop strategies to further reduce nitrogen load to Wakulla Springs, including:
  ○ (EN1, EC4) - Conduct workshop regarding Onsite Sewage Treatment and Disposal and Management Options report (2012); and
  ○ (EN1) - Extend central sewer or other effective wastewater treatment solutions to the Primary Springs Protection Zone area within Leon County (2013)

● Implement strategies to promote renewable energy and sustainable practices, including:
  ○ (EN4) - Complete construction of Leon County Cooperative Extension net-zero energy building (2012);
  ○ (EN2, EN3, EN4) - Pursue opportunities to fully implement a commercial and residential PACE program (2012);
  ○ (EN3, Q5, EC6) - Consider policy for supporting new and existing community gardens on County property and throughout the County (2012);
  ○ (EN3, Q5, EC6) - Expand the community gardens program (2013);
  ○ (EN4, G5) - Develop energy reduction master plan (2012); and
  ○ (EN4) - Further develop clean - green fleet initiatives, including compressed natural gas (rev. 2013)

● Develop and implement strategies for 75% recycling goal by 2020, including:
  ○ (EN4) - Evaluate Waste Composition Study (2012);
  ○ (EN4) - Identify alternative disposal options (2012);
  ○ (EN4) - Explore renewable energy opportunities at Solid Waste Management Facility (rev. 2013); and
  ○ (EN4) - Seek competitive solicitations for single stream curbside recycling and comprehensively reassess solid waste fees with goals of reducing costs and increasing recycling (2013)

### Ongoing Support (Highlights) – Environment

- (EN1) - Develop and maintain County stormwater conveyance system, including enclosed systems, major drainage ways, stormwater facilities, and rights-of-way (2012)
- (EN1, EN3) - Provide Greenspace Reservation Area Credit Exchange (GRACE) (2012)
- (EN2) - Provide canopy road protections (2012)
- (EN1, EN4) - Provide Adopt-A-Tree program (2012)
- (EN1, EN3) - Provide hazardous waste collection (2012)
- (EN) - Provide water quality testing (2012)
- (EN1) - Implement the fertilizer ordinance (2012)
- (EN3) - Provide state landscaping and pesticide certifications (2012)
- (EN3) - Conduct Leon County Sustainable Communities Summit (2012)

### Strategic Priority - Quality of Life

To be a provider of essential services in our continuous efforts to make Leon County a place where people are healthy, safe, and connected to their community. (Q)

- (Q1) - Maintain and enhance our recreational offerings associated with parks and greenway system for our families, visitors and residents. (rev. 2013)
- (Q2) - Provide essential public safety infrastructure and services which ensure the safety of the entire community. (2012)
- (Q3) - Maintain and further develop programs and partnerships necessary to support and promote a healthier community, including: access to health care and community-based human services. (rev. 2013)
- (Q4) - Enhance and support amenities that provide social offerings for residents and visitors of all ages. (rev. 2013)
- (Q5) - Create senses of place in our rural areas through programs, planning and infrastructure, phasing in appropriate areas to encourage connectedness. (2012)
- (Q6) - Support the preservation of strong neighborhoods through appropriate community planning, land use regulations, and high quality provision of services. (2012)
- (Q7) - Further create connectedness and livability through supporting human scale infrastructure and development, including: enhancing our multimodal districts. (2012)
- (Q8) - Maintain and enhance our educational and recreational offerings associated with our library system, inspiring a love of reading and lives of learning. (2013)
- (Q9) - Support the development of stormwater retention ponds that are aesthetically pleasing to the public and located in a manner that protects strong neighborhoods. (2013)
Strategic Initiatives - Quality of Life

- Implement strategies through the library system which enhance education and address the general public’s information needs, including:
  - (Q8, EC1, EC6) - Complete construction of the expanded Lake Jackson Branch Library and new community center (2012); and
  - (Q8, EC1, EC6) - Relocate services into the expanded facility (2012)

- Implement strategies which advance parks, greenways, recreational offerings, including:
  - (Q1, EC1, EC4) - Explore extension of parks and greenways to incorporate 200 acres of Upper Lake Lafayette (2012);
  - (Q1, EC1, EC4) - Update Greenways Master Plan (2012);
  - (Q1, EC1, EC4) - Develop Mccosukee Greenway Management Plan (2012); and
  - (Q1, EC1, EC4) - Develop Alford Greenway Management Plan (2012)

- Expand recreational amenities, including:
  - (Q1, Q5, EC1, EC4) - Complete construction of Mccosukee ball fields (2012);
  - (Q1, EC1, EC4) - Continue to plan acquisition and development of a North East Park (2012);
  - (Q1, EC1, EC4) - Develop Apalachee Facility master plan to accommodate year-round events (rev. 2013);
  - (Q1, Q5, EC1, EC4) - Continue to develop parks and greenways consistent with management plans including Okeheepkee Prairie Park, Fred George Park and St. Marks Headwater Greenway (2012);
  - (Q1, EC1) - In partnership with the City of Tallahassee and community partners, conduct a community-wide conversation on upper league competition with the goal of a higher degree of competition and more efficient utilization of limited fields (2013); and

- (Q4) - Further establish community partnerships for youth sports development programs (2014)

- (Q1, Q5, Q9) - Redevelop Huntington Oaks Plaza, which will house the expanded Lake Jackson Branch Library and new community center, through a sense of place initiative (2012)

- Provide essential public safety infrastructure and services, including:
  - (Q2, EC2) - Complete construction of Public Safety Complex (2012);
  - (Q2) - Consolidate dispatch functions (2012); and
  - (Q2) - Successfully open the Public Safety Complex (2013)

- (Q1, Q2) - Implement strategies to improve medical outcomes and survival rates, and to prevent injuries, including: continue to pursue funding for community paramedic telemedicine (2012) (rev. 2014)

- Implement strategies to maintain and develop programs and partnerships to ensure community safety and health, including:
  - (Q2, Q3) - Participate in American Society for the Prevention of Cruelty to Animals (ASPCA) Partnership, and in ASPCA ID ME Grant (2012);
  - (Q3) - Implement procedures for residents to take full advantage of the NACO Dental Card program (2013); and
  - (Q3) - Consider establishing a Domestic Partnership Registry (2013);

- Implement strategies that support amenities which provide social offerings, including:
  - (Q4, EC1, EC4) - Consider constructing Cascade Park amphitheatre, in partnership with KCCI (2012);
  - (Q4, EC4) - Consider programming Cascade Park amphitheatre (2012);
  - (Q4) – Work with the city to celebrate the opening of Cascades Park (2014);
  - (Q4) - Develop unified special event permit process (2012); and
  - (Q4, EC4, G5) - Evaluate opportunities to maximize utilization of Tourism Development taxes and to enhance effectiveness of County support of cultural activities, including management review of COCA (2012)

- (Q6) - Implement strategies to promote homeownership and safe housing, including: consider property registration for abandoned real property (2012)

- Implement strategies that preserve neighborhoods and create connectedness and livability, including:
  - (Q6, 7) - Implement design studio (2012);
  - (Q6, Q7) - Implement visioning team (2012);
  - (Q6, Q7) - Develop performance level design standards for Activity Centers (2012);
  - (Q6) - Revise Historic Preservation District Designation Ordinance (2012);
  - (Q6, Q7) - Develop design standards requiring interconnectivity for pedestrians and non-vehicular access (2012);
  - (Q7) - Develop bike route system (2012);
  - (Q7) - Establish Bicycle & Pedestrian Advisory Committee (2012);
  - (Q6, Q7) - Conduct a workshop that includes a comprehensive review of sidewalk development and appropriate funding (2013);
  - (Q1, Q5, EC1, EC4) - Expand, connect and promote “Trailahassee” and the regional trail system (2013);
  - (Q7, EC1) - Promote communication and coordination among local public sector agencies involved in multi-modal transportation, connectivity, walkability, and related matters (2013); and
  - (Q1, EC4) - Focus on improving Leon County’s ranking as a bicycle friendly community (2014)

- (Q4) - Seek community involvement with the VIVA FLORIDA 500 Time Capsule (2013)

- (Q4, EC1, EC4) - Institute a Sense of Place initiative for the fairgrounds (2014)

Ongoing Support (Highlights) – Quality of Life

- (Q1, Q9, EC1, EC6) - Maintain a high quality of offerings through the library system, including public access to books, media, digital resources, computers, Internet, reference resources, targeted programming, mobile library, and literacy training (2012)
• (Q2) - Fund Sheriff’s operations, consisting of law enforcement, corrections, emergency management, and enhanced 9-1-1 (2012)
• (Q2) - Implement alternatives to incarceration (2012)
• (Q2) - Initiate county resources as part of emergency response activation (2012)
• (Q2) - Provide, support and deploy the geographic information system, integrated Justice Information System, Jail Management system, case management and work release management information systems for Probation, Supervised Pretrial Release and the Sheriff's Office, and the pawnshop network system (2012)
• (Q2, G5) - Provide for information systems disaster recovery and business continuity (2012)
• (Q2, Q3) - Provide Emergency Medical Services (2012)
• (Q2, Q3) - Support programs which advocate for AED’s in public spaces (2012)
• (Q2, Q3) - Support community risk reduction programs (such as AED/CPR training) (2012)
• (Q3) - Support Community Human Services Partnerships (CHSP) (2012)
• (Q3) - Support Leon County Health Departments (2012)
• (Q3) - Support CareNet (2012)
• (Q3) - Support DOH’s Closing the Gap grant (including “Year of the Healthy Infant II” campaign, and Campaign for Healthy Babies) (2012)
• (Q3) - Maintain oversight of state-mandated programs, such as Medicaid and Indigent Burial, to ensure accountability and compliance with state regulations (2012)
• (Q3, EC6) - Educate at risk families to build healthy lives through the Expanded Food and Nutrition Education Program and other family community programs (2012)
• (Q3) - Support of Regional Trauma Center (2012)
• (Q3, G5) - Leverage grant opportunities with community partners (2012)
• (Q3) - Support of Palmer Monroe Teen Center in partnership with the City (2012)
• (Q3) - Provide targeted programs for Seniors (2012)
• (Q6) - Provide first time homebuyer assistance (2012)

Strategic Initiatives – Governance

• Implement strategies which promote access, transparency, and accountability, including:
  o (G1) - Explore providing On Demand – Get Local videos (2012);
  o (G1) - Explore posting URL on County vehicles (2012); and
  o (G1) - Install Core Practices through: providing Customer Engagement training for all County employees, employee orientation, and revising employee evaluation processes (2012)

• Implement strategies to gain efficiencies or enhance services, including:
  o (G2) - Conduct LEADS Reviews (2012);
  o (G2) - Develop and update Strategic Plans (2012); and
  o (G5) - Convene periodic Chairman’s meetings with Constitutional Officers regarding their budgets and opportunities to gain efficiencies (2013)

• Implement strategies to further utilize electronic processes which gain efficiencies or enhance services, including:
  o (G2) - Develop process by which the public may electronically file legal documents related to development review and permitting (2012);
  o (G2) - Expand electronic Human Resources business processes including applicant tracking, timesheets, e-Learning, employee self-service (2012);
  o (G2, EN4) - Investigate expanding internet-based building permitting services to allow additional classifications of contractors to apply for and receive County permits via the internet (2012);
  o (G2, EN4) - Institute financial self-service module, document management, and expanded web-based capabilities in Banner system (2012);
  o (G5) - Consider options to gain continuity of Commissioners’ representation on committees, such as multi-year appointments (2013); and
  o (G5) - Periodically convene community leadership meetings to discuss opportunities for improvement (2013)

• Investigate feasibility of providing after hours and weekend building inspections for certain types of construction projects (2012)

• Implement strategies to further engage citizens, including:
  o (G3) - Develop and offer Citizens Engagement Series (2012);
  o (G3) - Identify the next version of “Citizens Engagement” to include consideration of an “Our Town” Village Square concept (2013);
○ (G3) – Develop a proposed partnership for the next iteration of Citizen Engagement, possibly with the Village Square, which would be renewable after one year (2014); and
○ (G1, G3) - Expand opportunities for increased media and citizen outreach to promote Leon County (2013).
● (G4) - Implement healthy workplace initiatives, including: evaluate options for value-based benefit design (2012).
● Implement strategies to retain and attract a highly skilled, diverse and innovative workforce, which exemplifies the County’s Core Practices, including:
  ○ (G4) - Revise employee awards and recognition program (2012);
  ○ (G4) - Utilize new learning technology to help design and deliver Leadership and Advanced Supervisory Training for employees (2012); and
● (G4, G1) - Pursue Public Works’ American Public Works Association (APWA) accreditation (2012)
● Implement strategies which ensure responsible stewardship of County resources, including:
  ○ (G5) - Revise program performance evaluation and benchmarking (2012);
  ○ (G5) - Identify opportunities whereby vacant, unutilized County-owned property, such as flooded-property acquisitions, can be made more productive through efforts that include community gardens (2013);
  ○ (G5) - Develop financial strategies to eliminate general revenue subsidies for business operations (i.e., Stormwater, Solid Waste and Transportation programs) (2013);
  ○ (G5, EC1) – Create a capital projects priority list for the fifth-cent gas tax (program) (2014);
  ○ (G5) – Engage with the private sector to develop property at the corner of Miccosukee and Blair Stone, to include the construction of a Medical Examiner facility (2014); and
  ○ (G1) - Pursue expansion for whistleblower notification (2013).
● Implement strategies to maximize grant funding opportunities, including:
  ○ (G5) - Institute Grants Team (2012); and
  ○ (G5) - Develop and institute an integrated grant application structure (2012)
● (G5) - Consider approval of the local option to increase the Senior Homestead Exemption to $50,000 for qualified seniors (2013)
● (G2) - Pursue Sister County relationships with Prince George’s County, Maryland and Montgomery County, Maryland (2013)

**Ongoing Support (Highlights) – Governance**

- (G1) - Develop and deploy website enhancements (2012)
- (G1) - Provide and expand online services, such as Customer Connect, Your Checkbook, and Board agenda materials (2012)
- (G1) - Provide televised and online Board meetings in partnership with Comcast (2012)
- (G1, G2, G5) - Provide technology and telecommunications products, services and support necessary for sound management, accessibility, and delivery of effective, efficient services, including maintaining financial database system with interfaces to other systems (2012)
- (G3) - Organize and support advisory committees (2012)
- (G4) - Support and expand Wellness Works! (2012)
- (G4, Q2) - Maintain a work environment free from influence of alcohol and controlled illegal substances through measures including drug and alcohol testing (2012)
- (G4) - Support employee Safety Committee (2012)
- (G4) - Conduct monthly Let’s Talk “brown bag” meetings with cross sections of Board employees and the County Administrator (2012)
- (G1, G2, G4) -Utilize LEADS Teams to engage employees, gain efficiencies or enhance services, such as: the Wellness Team, Safety Committee Team, Citizen Engagement Series Team, HR Policy Review & Development Team, Work Areas’ Strategic Planning Teams (2012)
- (G5) - Prepare and broadly distribute the Annual Report (2012)
- (G5) - Conduct management reviews (2012)
- (G5) - Provide and enhance procurement services and asset control (2012)
- (G5) - Manage and maintain property to support County functions and to meet State mandates for entities such as the Courts (2012)
Legal matters from this past year that are of particular note include the following:

- **Fire Services Fee, Sales Tax, and Gas Tax** – the County Attorney's Office provided all legal support for three major Board projects this past fiscal year – the fire services fee extension, the sales tax extension referendum, and the gas tax extension and imposition, including preparing the various resolutions, ordinances, interlocal agreements and ballot language.

- **Business Incubator Lease** – we provided legal support to the Real Estate Division in expediting the negotiation and preparation of a unique lease agreement with Domi Education, Inc., for operation of a business incubator in the County's Amtrak Warehouse building. The transaction required a quick turn-around time and several novel approaches to a rent-free occupancy in exchange for the provision of business incubator services.

- **Okeeheepkee Road Homeless Camp** – complaints from neighbors related to noise, trash, and fires prompted investigations by the Leon County Sheriff’s Office, Leon County Code Compliance, and the Health Department. The property owner was nonresponsive regarding these concerns, and the County Attorney's Office, authorized by the Board, filed an injunctive action with the Circuit Court requiring the owner to cease the nuisance activities on the property. As a result of the action, the property owner agreed to allow the County, Sheriff’s Office, and Big Bend Homeless Coalition to access the property to relocate the individuals living on the site.

- **Okeechobee Road Homeless Camp** – complaints from neighbors related to noise, trash, and fires prompted investigations by the Leon County Sheriff’s Office, Leon County Code Compliance, and the Health Department. The property owner was nonresponsive regarding these concerns, and the County Attorney's Office, authorized by the Board, filed an injunctive action with the Circuit Court requiring the owner to cease the nuisance activities on the property. As a result of the action, the property owner agreed to allow the County, Sheriff’s Office, and Big Bend Homeless Coalition to access the property to relocate the individuals living on the site.

- **Department of Juvenile Justice – Rule Challenge** – Leon County, along with 22 other Florida counties, is challenging the Department of Juvenile Justice’s proposed rules related to the billing and collection of the county cost share for juvenile pre-disposition secured detention. The proposed rules are purportedly intended to implement the direction of the First District Court of Appeal as contained its June 2013 Opinion. The counties disagree with DJJ’s interpretation of the court’s ruling and have filed a petition challenging the rule change. If DJJ prevails, this change of interpretation will generate a shift in cost to the counties of about 57%.

- **Bannerman Road Roundabout - Public-Private Cooperation Agreement** – As provided in Section 336.71, Florida Statutes, (2013), the County Attorney’s Office and the Public Works & Community Development Department drafted and negotiated a public-private partnership agreement for the purpose of constructing a roundabout on Bannerman Road. This innovative agreement will result in significant safety enhancements and reduce traffic disturbance from 180 days to only 30 and save roughly $130,000 in construction costs.

- **Bannerman Road Development Agreement** – we worked with Public Works & Community Development, the developer, and the Killearn Lakes and Lake McBride Homeowners Associations to draft, negotiate, and implement a Development Agreement and revised covenants and restrictions. The Development Agreement authorizes development rights that will result in additional retail and service businesses on Bannerman Road, worked with the homeowners associations to receive Circuit Court approval of the Settlement Agreement amendments, as well as to amend applicable covenants and restrictions.

- **$200,000,000 PACE Bond Validation Challenge** – the County Attorney’s Office continues to represent Leon County before the Court in a bond validation challenge by a private citizen to the issuance of up to $200,000,000 in revenue bonds by the Leon County Energy Improvement District to implement the County’s
Commercial PACE Program. This matter has progressed from the Circuit Court, where the bonds were validated, and is scheduled for Oral Argument before the Florida Supreme Court in October 2014.

• **Fallschase Property Donation** – we worked with Public Works & Community Development staff to obtain a more definitive agreement with the current Fallschase developer, regarding the one-acre parcel of property owed to the County, as required by the Fallschase DRI Development Agreement. The Development Agreement contained ambiguous language concerning the location or specific use of the one acre. The Developer agreed to encumber the entire residential parcel by a restrictive covenant. This will prevent any permits from being issued until the donation of the one-acre parcel is complete and will allow the parcel to be effectively incorporated into the design of a future residential phase.

• **Engelhard/BASF Facility** – regarding the Georgia BASF nutrient contamination into Lake Talquin, the matter is currently awaiting a hearing date on an appeal of the decision to remove the issue from Georgia EPD’s jurisdiction. Leon County joined the appeal in support of the EPA in order to be a participant in the decision-making process. We continue to work with Florida DEP to keep Lake Talquin on the State’s Impaired Waterbodies List, and with DEP and the EPA in developing a nutrient loading limitation.

• **Wakulla Springs Basin Management Action Plan (BMAP)** – Coordinated County involvement in regional water quality initiative focused on reducing nitrate pollution to Wakulla Springs, and provided legal support during agency and stakeholder meetings that will result in significant policy formulation with long term impacts on capital expenditures and development patterns throughout the region.

• **Joseph A. Childs, Jr. and Lori Owen v. City of Tallahassee and Leon County, Florida** – This lawsuit challenges the validity of Leon County’s fire services assessment and the City’s ability to collect same via utility bills. Plaintiffs’ third amended complaint was received July 29, 2013. The County Attorney’s Office continues to work with the City Attorney’s Office and outside counsel in defending this matter.

• **Abandoned Property Registration Ordinance** – worked with Development Services and Environmental Management staff to develop a registration program intended to provide a mechanism to keep lenders apprised of the condition of properties in foreclosure and to protect neighborhoods from becoming blighted through the deterioration of distressed or abandoned properties which are subject to mortgages that are in foreclosure. The ordinance creating this program was subsequently adopted by the Board.

• **Fairgrounds Property** – the County Attorney’s Office played a significant role in resolving issues concerning this property by extensively researching the 50-year contractual relationship between the County and the North Florida Fair Association regarding the lease of the fairgrounds property. Findings were presented to the Board in a 100-page agenda item that will serve as a comprehensive resource for staff and the public in moving forward with the Sense of Place Initiative and any subsequent redevelopment plans for the fairgrounds.

• **Tax Certificates and Affordable Housing** – worked closely with the Real Estate Division, the Tax Collector, and Clerk to develop an efficient and consistent method for the County to effectively handle the hundreds of tax certificates that are issued annually in the County’s name. We assisted the Real Estate Division in effectively navigating the complicated statutory tax deed process, and the County will be taking a pro-active approach to increasing and managing an inventory of properties suitable for affordable housing.

• **Roberts & Stevens Health Center Property** – years of negotiation with the City of Tallahassee finally concluded with the execution of a Memorandum of Understanding involving the County’s Roberts & Stevens Health Center property. The City needed the one-acre area in the rear of the property for a stormwater management project, and the County’s conveyance of the parcel to the City required consideration of many factors in order to protect the County’s interests in the remaining portion of the property. The City ultimately agreed to include several provisions in the MOA that will protect the County if future development on the property is needed.
PROVIDING SERVICE 24 HOURS A DAY, 7 DAYS A WEEK

1:00 AM
MIS/GIS
MIS after hours on-call staff provide support to the Sheriff’s Office for jail management, to EMS for mobile compute units, and to help maintain the Library’s online catalog.

2:00 AM
PROBATION
Using a GPS tracking device, staff receives notification that a court-ordered pretrial release defendant has violated a no contact order. Law enforcement is notified. In minutes, an officer arrives on site.

3:00 AM
ANIMAL CONTROL
The on-call Animal Control Officer is paged and responds to a wildlife/human bite complaint. The raccoon is trapped and tested for rabies, preventing the complainant from having to proceed with rabies shots.

4:00 AM
EMERGENCY MANAGEMENT
Emergency Management offers real-time information while a Hurricane Watch is in effect for Leon County.

5:00 AM
SOLID WASTE AND RECYCLING
Transfer Station receives first load of Commercial Solid Waste.

6:00 AM
PUBLIC WORKS
Construction inspectors monitor the paving of Gadsden and Calhoun Streets to minimize traffic impacts downtown.

7:00 AM
ECONOMIC DEVELOPMENT
Staff joins entrepreneurs at the Domi Station business incubator to discuss resources for start-up companies.

8:00 AM
DSEM
Staff coordinates a Development Review Committee and site plan review meetings to assure high-quality, sustainable development in the community.

9:00 AM
VETERAN SERVICES
Counselor files a veteran’s pension benefits, ensuring the veteran can stay in a facility with the quality of care he deserves.

10:00 AM
VOLUNTEER SERVICES
Volunteer staff provides technical assistance on coordination of special events for North Florida’s Veteran Stand Down, resulting in more than 700 volunteers supporting the three-day event.

11:00 AM
RISK MANAGEMENT
Commercial Safety Survey conducted for Pretrial Division to identify strategies to safeguard property and personnel.

12:00 PM
HUMAN RESOURCES
Human Resources hosts the second annual Live Well LEON Souper Bowl competition, offering a wide variety of soups ranging anywhere from gluten-free Venison vegetable soup to everyday homemade chili.
COMMUNITY AND MEDIA RELATIONS
In partnership with Leon County Tourism, staff participates in #FallFrenzyChat on Twitter to engage in conversation with visitors, fans and followers regarding things to see and do in the area during football season.

SUSTAINABILITY
Community members learn how to grow native wildflowers and sunflowers at a Sustainable Community Matters program taking place at their nearby branch library.

FACILITIES
In the middle of the night, the HVAC/Security alarm goes off in Courthouse. Emergency on-call technicians arrive to repair the issue.

FLEET MANAGEMENT
During an emergency, technicians refuel vehicles for Emergency Medical Services, Florida Department of Law Enforcement and the Sheriff's Office to help keep the community safe.

PARKS AND REC
A dark site observing session, led by the Tallahassee Astronomical Society, takes place at the County's Cypress Landing and Park, where observation equipment is housed in the constructed dome.

SUSTAINABILITY
Community members learn how to grow native wildflowers and sunflowers at a Sustainable Community Matters program taking place at their nearby branch library.

BOCC
Commissioners begin a County Commission meeting.

M/WSBE
The Division hosts an evening networking workshop presentation regarding Best Business Practices for small business owners at no cost to the attendees.

OPERATIONS
Stormwater crews conduct emergency replacement of a 60” roadway culvert on Ochlocknee Road.

LIBRARY
Dr. B. L. Perry, Jr. Branch hosts an Urban Fiction book club, where participants meet monthly to discuss new titles.

EMERGENCY MEDICAL SERVICES
A daughter calls her mother to say goodnight before they both head off to bed. Suddenly, the father stops talking and the daughter hears the phone fall to the floor. The daughter calls 9-1-1; EMS rushes to the house and find the father on the floor. Paramedics perform all of the necessary treatments and radio ahead to the hospital.

TOURISM
Visit Tallahassee hosts an African American Heritage Media Tour featuring some of Florida’s most significant African American historic sites.

SPECIAL PROJECTS AND INTERGOVERNMENTAL AFFAIRS
Staff provides Commissioners with the 2014 End of Session presentation and analysis on how legislation could affect the County.

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ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Mission Statement
To provide leadership and direction to County staff, to facilitate the implementation of Board priorities and policies, and to manage the operation of County functions to ensure the delivery of cost effective, customer responsive public services within the bounds of available resources.

Strategic Initiatives/Support Highlights
Quality of Life
- Provided comprehensive organizational leadership of Leon County Government while continuing the people focused, performance driven culture.

Governance
- Continued to institute Leon LEADS Cross Departmental Action Teams, which performed an internal review to find efficiencies and yielded new productivities throughout many work areas.
- Facilitated the 2014 Board retreat, resulting in an updated FY 2012 - FY 2016 Leon County Strategic Plan, which assured the Commissioners staff has clear direction as to the execution of the priorities of the county.
- Continued to involve citizens as stakeholders in our community, through means such as the Citizens Engagement Series and Leon County Citizen Committees, including the Sales Tax Committee.

Contact Us
(850) 606-5300
www.LeonCountyFL.gov

PROVIDING FISCAL, STRATEGIC & OPERATIONAL LEADERSHIP

- During FY2014 Leon County exercised sound fiscal stewardship, evidenced that even during a slow economic recovery for the organization and the people we serve:
  » The international ratings agency Fitch continued to provide Leon County with a “AA” bond rating. According to Fitch “The County’s financial profile is characterized by prudent, forward-looking budgeting, high reserve levels, and strong liquidity…”
  » Developed a proposed balanced budget without raising the property tax rate.
  » Refinanced outstanding debt by leveraging the favorable conditions of the current financial markets to save $170,000 annually or $1.8 million over the life of the bonds.
  » Realized $500,000 in utility savings through the County’s energy efficient investments.
  » Implemented a pay for performance plan based on employee’s evaluations, allowing us to recognize those employees based on their performance.
- Engaged citizens as stakeholders in their County government in meaningful ways:
  » Partnered with the Village Square in establishing the “Club of Honest Citizens: A Forum for Fierce Community Collaboration.”
  » Supported the Leon County Citizens Sales Tax Committee to develop a holistic set of capital projects which address long term infrastructure needs which will be voted on in a November referendum.
  » Hosted the annual Operation Thank You, which recognized our WWII Veterans on the 70th Anniversary of D-Day.
  » In honor of 9/11, partnered with local volunteers and transformed Crown Ridge Estates, a neighborhood in need.
- Even during the slow economic recovery, the Board continues to make appropriate investments in our community. County Administration manages and oversees the delivery of these projects, including:
  » Continued Leadership over Blueprint 2000 project execution including Capital Circle and Cascades Park.
  » The County Administrator serves with the City Manager and Sheriff as the governing body overseeing the consolidated Communication Dispatch Agency that provides dispatch services to all law enforcement, fire and EMS first responders.

Demonstrating Highest Standards of Public Service
Leon County Government received seven national awards recognizing outstanding county programs and services. The National Association of Counties (NACo) presented Achievement Awards to Leon County in categories ranging from Parks and Recreation to Information Technology. NACo’s awards recognize how Leon County provides the most cost-effective, high-quality service to citizens.

Did You Know
Leon County has been deemed a 2012-2014 Citizen Engaged Community by the Public Technology Institute.
COUNTY ADMINISTRATION:

CITIZEN ENGAGEMENT SERIES: THE CLUB OF HONEST CITIZENS

LIVELY DISCUSSION: ENGAGING CITIZENS AS CO-CREATORS

In its continuous effort and commitment to engage citizens through unique and meaningful programs, this year the County partnered with the Village Square to create the Club of Honest Citizens. The program, which was inspired by Benjamin Franklin’s Club of Honest Whigs, provided opportunities for social interaction between citizens and County Government. The Club of Honest Citizens built upon the mutual goals of the County and Village Square of developing programming that encourage sustained citizen involvement and engagement through social attachment which is considered to be one of the best predictors of performance of public institutions, the economic success of communities and well-being of individuals.

For the inaugural year, three Club of Honest Citizens events were held in intimate social settings in order to encourage lively debate and exchange of ideas. The theme of the Club of Honest Citizens was “If Government is the Problem, Is the Solution?” Citizens were invited to participate in dialogues on the role of County government and citizens in shaping the community. This created a forum for fierce community collaboration as citizens, County Commissioners, and County staff exchanged information and ideas, while building long-term and engaging relationships.

A FOUNDING DEBATE
at Madison Social
March 27, 2014

A founding debate at Madison Social on March 27, 2014.
COFFEE & SOPHISTICATED THOUGHT at Redeye Coffee
May 4, 2014

Ye Olde Neighborly Gathering at the Square
June 12, 2014
For less than the price of a monthly TV cable bill, you receive County services that include EMS, parks, roads, flood relief, libraries, County Sheriff, court support and disaster response - just to name a few!
EXERCISING RESPONSIBLE STEWARDSHIP OF THE COMMUNITY’S RESOURCES

In its continued effort to provide a deliberate, necessary and reasoned focus on the most fiscally responsible budget possible, the Leon County Board of County Commissioners, in a 7-0 vote, balanced the County’s budget without raising the millage rate. The Fiscal Year 2014 budget of $228.4 million is a 2.7 percent increase from last year’s budget. For the first time in seven years, Leon County increased the budget.

The Board accomplished this year’s balanced budget while leaving the millage rate at the current 8.3144 mills. The County deliberately used reserves, all in an effort to maintain quality service levels and focus on capital infrastructure needs.

While continuing to maintain core services and the community’s infrastructure, a series of budget balancing strategies were implemented, including:

- Utilization of reserves;
- Refinancing outstanding debt for a total savings for Fiscal Year 2015 of $145,000;
- Including one fully staffed ambulance for Leon County Emergency Medical Services to ensure and protect public safety due to the 24 percent increase in calls for services from 2003 to 2014;
- Realigning hours of service at rural waste service centers to coincide with peak use and reduce general revenue funding. This change allows Solid Waste Management staff to offer the same high-quality service over fewer hours, realizing a cost savings of $135,000;
- Implementing a plan to cross-train and co-locate Office of Intervention and Detention Alternatives staff, including funding to merge probation and supervised pretrial release positions; and
- Implementing a fund sweep of $8.8 million to place the County in a position to continue funding general maintenance projects and to maintain a sufficient amount of contingency funds.

PROPERTY TAX DISTRIBUTION:
(Based on Median Value Single-Family Home in Leon County)

Leon County has a ratio of 6.0 employees for every thousand County residents, tied with Lake County for second in lowest per capita employees.

Leon County is the lowest for dollars spent per County resident. Osceola County spends more than two and a half times the amount per resident than Leon County. The next closest county’s net budget per capita is 17% higher than Leon County’s (Lake County).

*Compared to peer counties.
**Providing More Quality Services with Fewer Resources**

### EMERGENCY MEDICAL SERVICES
- **EMS Responses**
  - 2011: 31,273
  - 2012: 32,873
  - 2013: 33,166

Calls responded to by Emergency Medical Services each year.

### Cardiac Survival Rate
- National Average: 7%
- Leon County: 33%

### SOCIAL MEDIA
- **Facebook Likes**
  - 2012: 172
  - 2013: 334
  - 2014: 2,576

- **Twitter Followers**
  - 2012: 592
  - 2013: 1,133
  - 2014: 2,470

### TOURISM DEVELOPMENT
- **Return On Investment**
  - 2011: $188.38
  - 2012: $201.08
  - 2013: $290.20

2013 data includes more categories for consideration, which accounts for the marked increase in ROI.

### FLEET MANAGEMENT
- **Average Fleet MPG**
  - 2012: 25.66
  - 2013: 28.72

### PARKS & RECREATION
- **Passive Park & Greenway Acreage**
  - 2009: 1,816
  - 2014: 3,326

Total number of acres maintained by Parks and Recreation.

### VETERAN SERVICES
- **Total Clients Served In Person**
  - 2011: 1,496
  - 2012: 2,000
  - 2013: 4,980

### SOLID WASTE
- **Recycling Rate**
  - National: 36%
  - Leon County: 47%

Percentage of solid waste diverted from the landfills for other uses.

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**2014 Leon County Annual Report**

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WHERE THE $228.4M COMES FROM...

FY 2014/2015 ADOPTED BUDGET:
$228.4 MILLION

...AND HOW THE $228.4M IS UTILIZED

Did You Know
Leon County citizens pay among the lowest in the state per person to operate their local county government.
Leon County’s budget is still $57.1 million less than the budget in 2008.
Mission Statement
To preserve life, improve health, and promote safety through clinically superior and compassionate pre-hospital care and life safety education for citizens and visitors of Leon County.

Strategic Initiatives/Support Highlights
Quality of Life
- Consolidated dispatch functions for Leon County EMS, the Leon County Sheriff, Tallahassee Fire, and Tallahassee Police, which provides a single point of contact for 9-1-1 answering and dispatch services, and reduces response times.
- Waived EMS fees for uninsured or underinsured veterans.
- The Leon County EMS Traffic and Bicycle Safety Education program was developed from a grant awarded by the Florida Department of Transportation in conjunction with the Safe Routes to School program. The program encourages walking and bicycling as healthy and environmentally responsible transportation choices as well as promoting safety awareness and education for Leon County.
- Participated in National Bike Week at the Celebrate Cycling Bike Festival at Cascades Park by conducting an educational bicycle rodeo event.
- Partnered with Tallahassee Memorial Hospital and the Alpha Phi sorority targeting women's heart health. This included teaching over 200 women CPR and AED use.
- Conducted 140 public education events.
- Awarded a grant from the Florida Department of Health to implement a Community Paramedic Program.

Contact Us
(850) 606-2100
www.LeonCountyFL.gov/LCEMS


- After celebrating 10 years of dedicated service to the community and responding to over 321,500 calls for service, the nationally recognized, Leon County Emergency Medical Services (EMS) continues to lead the industry in setting the standard for emergency care.
- To ensure response times continue to be maintained and to address a steady increase in calls for service to 33,735 (an increase of 24% over the last 10 years) resulting in patient transports of 23,725, an additional ambulance and crew will be added effective October 1, 2014.
- With over 300,000 people dying from sudden cardiac arrest each year in the United States before they reach the hospital, Leon County strives to continuously improve the chances of survival by advocating for the placement of Automated External Defibrillators (AEDs), and also Cardio-Pulmonary Resuscitation (CPR) training through its Heart Ready initiative. Through these efforts, over 1,400 citizens were trained in CPR and AED use. Also, there are 806 public access AEDs in the community registered with EMS.
  » Press the Chest 2014: For the fourth year, EMS hosted “Press the Chest,” a community-wide CPR and AED training event held at the FAMU Alfred Lawson Jr. Multipurpose Center. EMS and community partners trained more than 500 citizens in CPR and AED as one class.
- Leon County is committed to educating the community on the importance of safety preparedness. EMS hosted several events during the year, including:
  » Child Passenger Safety Seat Program: Leon County conducted a child passenger safety seat checkpoint at the new Public Safety Complex on the 1st and 3rd Wednesday of each month. EMS provided certified child passenger seat technicians at the event to provide parents and caregivers free hands-on education and to inspect car seats. EMS also conducted a Child Passenger Safety Seat Checkpoint at the Safety Fair.
  » Leon Lifesaver: Leon Lifesaver is a community risk reduction program presented at over 25 events, which focuses on improving safety and preventing injuries in young school-aged children. Leon, an interactive robotic ambulance, goes into schools and community events teaching children about the proper use of...
9-1-1, the importance of car safety restraints and bicycle helmet use, and stranger danger.

- Operation Prom Night: This cooperative anti-drunk driving and anti-distracted driving program is for high school-aged teenagers in which a mock accident scene is used to illustrate the dangers of drinking and driving, and distracted driving. This program is hosted by Tallahassee Memorial Healthcare through the cooperation of community partners including schools, EMS, the Leon County Sheriff’s Office, Tallahassee Police Department, FSU Police Department and the Tallahassee Fire Department.

- Senior Citizens: EMS participated in various senior citizens events. These programs provided information on healthy living, fall prevention, CPR training and heart health education.

- Safety Fair: EMS conducted the fifth annual safety fair to highlight personal safety and injury prevention. This event was conducted at Governor’s Square Mall. EMS hosted this event along with the Leon County Sheriff’s Office, Florida Highway Patrol, Capital Regional Medical Center, Tallahassee Memorial Hospital, Tallahassee Police Department, Tallahassee Fire Department, Life Flight Air Methods, Florida Dept. of Health, American Red Cross, Guardian ad Litem, and the Epilepsy Association of the Big Bend.

**Demonstrating Highest Standards of Public Service**

Leon County EMS received a full three-year CAAS reaccreditation.

**Did You Know**

When responding to a 9-1-1 call, Leon County paramedics can perform an EKG, provide critical treatment and alert the Cath lab team. This decreases the time factor needed to provide the best care possible.
Mission Statement
The mission of the LeRoy Collins Leon County Public Library System is to enrich the community by inspiring a love of reading, providing a dynamic resource for intellectual, creative and recreational pursuits, and enabling residents to live a life of learning.

Strategic Initiatives/Support Highlights
Quality of Life
- Leon County residents checked out 1.9 million books and other media from the library system, and downloaded more than 57,000 eBooks and audio materials from its collection.
- Online resources are available 24 hours a day on www.LeonCountyLibrary.org. There were more than 1 million hits on the library website, and more than one million visits to Leon County’s public libraries.
- To inspire a love of reading in residents of all ages, and particularly in children and their parents and caregivers:
  - More than 10,000 adults, teens and children attended library programs that were held.
  - In addition to Wi-Fi at all libraries, there are 351 Internet-access computers available for public use throughout the library system.
- Presenters from Leon County Extension Office, Leon County Solid Waste, Leon County Public Works, Wakulla Springs, Florida Public Archaeology Network, Tallahassee Museum, FSU, as well as storytellers, magicians, puppeteers, and drumming and dancing by the Tutuola Performance Collective, brought the joy of reading and the power of information to life.

Contact Us
(850) 606-2665
www.LeonCountyFL.gov/Library

INSPIRING A LOVE OF READING AND A LIFE OF LEARNING

- Through a complete redesign and modernization of the library website, patrons have a more accessible interface to the library’s book and media catalog, schedule of programming, individual’s library account and the many other services being offered through the main and branch libraries.
- To stay connected and reach our patrons through social media, the library launched a dedicated Facebook page and to date has already reached over 3,400 followers!
- A mobile library service for senior residential centers takes carts loaded with books and DVDs to the centers’ common areas, creating an instant library for residents.
- Provided a refresh (to outdated space) through new furnishings to the main library young adult and children’s spaces, making the areas more open and inviting to our numerous youth patrons.
- In continuing our popular and successful Summer Reading Program, this year featured science – “Fizz, Boom, Read.” At each library, through hands-on experiments, storytellers, singers, artists and puppeteers encouraged children and families to read and think about science, math and the natural world.
- Through partnership with Literacy Volunteers of Leon County, Leon County continues to provide financial support and hosts adult literacy, family literacy and English for speakers of other languages programs.
- In inspiring a love of reading:
  - We offer “Traveling Book Club Kits” which include everything a book club needs to get started. Over 40 titles are available, including two by local author Donna Meredith.
  - We also have traditional book clubs hosted throughout the library system covering a diverse array of non-fiction, popular authors, urban fiction, mysteries and “Bucket List” books.
  - To enrich the Library’s collection of Holocaust Education materials for all ages, Raymond and Grant Capelouto generously donated $10,000. Materials for all ages purchased with this donation are available throughout the library system.
- Black History Month was celebrated through special story times and system wide informational displays. At the Main Library, screenings of the documentary on Tallahassee’s Civil Rights movement “Footsteps to Freedom” were followed by the annual African American Read-In.

Did You Know
In addition to Wi-Fi at all libraries, there are 351 Internet-access computers available for public use throughout the library system.
The Friends of the LeRoy Collins Leon County Public Library, celebrated their 60th anniversary in July and continues to provide valuable resources that enable us to enhance the library’s book collection. On January 21, 2014, The Friends of the LeRoy Collins Leon County Public Library System donated $100,000 to the Library for purchasing books and library materials, including downloadable e-books and e-audiobooks, as well as programming for families.

Joining the Emancipation Celebration, the library hosted a public lecture at the Dr. B.L. Perry, Jr, Branch Library: “Emancipation and the Origins of the Civil Rights Movement,” by Dr. Larry O. Rivers, graduate of Leon High, FAMU and Vanderbilt.

The library and the Leon County Office of Sustainability continued their partnership by offering well-attended programs, such as, “Let’s Get Growing: Planning Your Spring Food Garden” and “Good Plant, Bad Plant.”

LEON COUNTY LIBRARY LOCATIONS

LeRoy Collins Main Library
200 West Park Avenue
(850) 606-2665

Dr. B. L. Perry, Jr. Branch Library
2817 South Adams Street
(850) 606-2950

Eastside Branch Library
1583 Pedrick Road
(850) 606-2750

Fort Braden Branch Library
16327 Blountstown Highway
(850) 606-2900

Lake Jackson Branch Library
3840 North Monroe Street
(850) 606-2850

Northeast Branch Library
5513 Thomasville Road
(850) 606-2800

Woodville Branch Library
8000 Old Woodville Road
(850) 606-2925
Mission Statement
To improve animal and human well-being through education, prevention, and enforcement programs and humane animal care and control services for the citizens and animals of Leon County.

Strategic Initiatives/Support Highlights
Quality of Life
• Participated in ASPCA’s “ID ME” program by providing identification tags and collars for adopted and unclaimed animals.
• Operation moved to the Public Safety Complex to better coordinate with Leon County First responders during day-to-day operations and also emergencies.

Aligning Board Priorities with Optimized Resources
PEOPLE FOCUSED. PERFORMANCE DRIVEN.

PROTECTING LEON COUNTY’S ANIMALS & CITIZENS

- In order to continuously provide safety and well-being of both citizens and domestic animals, Animal Control staff has:
  - Provided Bite Prevention Classes to 1st and 4th grade students throughout the local school district.
  - Educated residents about responsible pet care, animal safety, bite prevention and related matters by participating in outreach events such as “Woofstock,” “Fast and the Furriest Motorcycle Poker Run,” “Camp Barkley,” and the “Leon County Senior Outreach Lunch and Learn Series.”
  - Educated pet owners about requirements of the Leon County Animal Ordinance and provided loaner doghouses so owners did not give up their pet for the lack of proper care and shelter.
  - Provided collar identification tags and collars to ensure lost pets were returned home.
  - Conducted proactive door-to-door neighborhood sweeps with community partners in high volume service call areas. The main focus of the operation being outreach, education and resource provision.
  - Initiated the Capital Area Animal Network providing for an open forum format during monthly meetings for all animal welfare groups in the capital region.

Did You Know?
Animal Control staff distributes low-cost spay and neuter vouchers provided by community partners to Leon County Citizens upon request.

- Animal control staff is committed to decreasing the number of animal bites. During the year, staff:
  - Fielded over 9,800 phone calls resulting in over 3,340 service requests and over 6,640 Animal Control Officer activities.
  - Responded to over 330 reported animal welfare-related complaints and investigated over 40 dangerous or aggressive animal complaints.
  - Handled over 560 animal bite exposure cases for the state mandated Animal Rabies Program.

Contact Us
(850) 606-5400
www.LeonCountyFL.gov/Animal

OFFICE OF PUBLIC SERVICES:
ANIMAL CONTROL

2014 LEON COUNTY ANNUAL REPORT
When a disaster strikes, it is often difficult for people to know where to turn for the latest news and information. However, residents of Leon County now have the Emergency Information Portal (EIP), which can be found at www.LeonCountyFL.gov/EIP, or by clicking on “Emergency Events” at the top of the County’s main website. The portal offers a wide array of information about weather disasters and other emergency events and how to prepare for them, including useful tips on preparing and protecting citizens in the event that natural or man-made disasters occur in Leon County.

On the left-hand navigation panel, there are links to resources for preparation, response and recovery information, such as the status of available shelters, sandbag locations, road closures, local office and school closings, health advisories and volunteer information.

Localized information such as rain gauges and how to create individual hurricane plans is also included. The portal is regularly updated with weather alerts, active events and other information valuable in an emergency.

**Did You Know**
A 2014 survey found 8 in 10 Americans believe hurricane evacuations are based on wind speeds. The fact is hurricane evacuation zones are defined by the threat of storm surge and inland flooding rather than wind speed or hurricane category because storm surge is the greatest threat to life and property.
LEON COUNTY CREATES TRANSFORMATION IN COMMUNITY

DOMI STATION

Through a public-private partnership with Domi Ventures, Leon County opened the new Domi Station business incubator in May 2014, providing missing entrepreneurial support to the startup business community at no operational cost to tax-payers. The County’s provision of the physical incubator facility, combined with Domi’s development services, access to funding, and the provision of community collaboration and culture, contributes to a holistic and successful startup ecosystem in our community. Leon County is proud to be the catalyst for entrepreneurs and big ideas.

CASCADES PARK

Cascades Park opened in March 2014 to provide residents and tourists alike an opportunity to enjoy a variety of outdoor activities. Whether it be enjoying the interactive water fountain, watching your favorite band in the state-of-the-art amphitheater, or visiting the award winning Smokey Hollow Commemoration, this park has become a social center of our community. The Park also serves as an innovative stormwater facility, providing flood relief to Downtown and nearby neighborhoods.

PENNY SALES TAX PROJECTS

Since 1989, the penny sales tax has shaped our community by widening roads, relieving traffic congestion and improving our quality of life. After two years of public hearings and meetings involving over a thousand citizens, a list of future penny sales tax projects was approved by the County and City Commissions. If approved by voters in November, the penny sales tax projects will create and promote jobs and continue to improve our community for generations to come.

“Even with Cambridge’s multiple Ivy league schools, venture capital firms, and world leading accelerators, I thought Tallahassee’s passion for making a difference was worth more. Here, people want me to succeed.”

William McCluskey, founder of Proper Channel and Domi Incubator member
Mission Statement
To guide the County’s economic development efforts, in coordination with the private sector and community stakeholders, by fostering fair and open competition, conducting extensive outreach to assist vendors in navigating and competing in today’s marketplace, and leveraging existing resources to maximize the infusion of financial capital into the local community.

Strategic Initiatives/Support Highlights
Economy
- Coordinated the expansion of Entrepreneur Month for November 2013 to stimulate greater community participation and support beyond the universities.
- Conducted community visioning exercises and developed a proposal for the economic development portion of the penny sales tax through a public/private partnership with Imagine Tallahassee.
- Opened Domi Station, a business incubator to house and provide business support services to start-up ventures.
- Promoted collaboration and communication through a “Town and Gown” partnership with Florida State University, Florida A&M University, Tallahassee Community College, and the City of Tallahassee.
- Co-founded the Alliance of Entrepreneur Resource Organizations (AERO), a coalition of public agencies and community non-profit organizations united to provide current and new businesses with resources to aid in their success.

Leon County continues to focus on job creation and investment in the community:
- Created 790 jobs through capital infrastructure improvement projects, including transportation and storm water improvements.
- Leon County has invested more than $18.3 million in the Frenchtown/ Southside Community Redevelopment Agency (CRA) and the Downtown CRA to revitalize the downtown and areas to the north and south of downtown. Construction of the Aloft Hotel, the Alliance Center, Cascades Park, and the trail along FAMU Way were funded in part through these CRAs, as is the new construction surrounding the Gaines Street District, including: College Town (a mix of apartments, entertainment and retail); The Deck (apartments and street-level retail); and The District and The Catalyst (both student apartments).

Subject to voter approval of the penny sales tax extension, Leon County will be investing 12% (an estimated $90.7 million over 20 years) of the penny sales tax revenue in economic development projects. These projects will be reviewed by a citizens’ committee, subject to an annual audit, and voted on by the County and City Commissions.

In partnership with Leon County Government and in affiliation with Florida State University, Domi Station opened a business incubator and co-working space at the Leon County Historic Amtrak Station Complex, which offers opportunities (access to mentors, market strategies, and capital) for entrepreneurs of all ages.

Contact Us
(850) 606-5300
www.LeonCountyFL.gov/EDBP

ADVOCATING FOR LEON COUNTY’S ECONOMIC INTERESTS

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<tr>
<th>Project Categories</th>
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<td>Culture &amp; Recreation</td>
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Capital Projects and Job Creation (FY14 & FY15)

Over the past several years, the Board has taken strategic steps to focus resources on maintaining jobs, investing in the community, and creating local infrastructure improvements. These steps include committing $85.8 million towards the following capital projects:
Goal Statement
To effectively serve the residents of Leon County by providing leadership, coordination and assistance to divisions to facilitate the delivery of services consistent with Board policy. This will ensure that divisions receive the resources, guidance, and support needed to provide superior services in a cost effective and efficient manner.

Strategic Initiatives/Support Highlights
Economy
- The County and City Commissions and their community partners appointed 18 citizens, representing a broad cross section of our community, to serve on the Leon County Sales Tax Committee. The Committee collected public input and made recommendations regarding public policy for the extension of the penny sales tax within the County. Leon County provided lead staff to the Committee.
- Ensured penny sales tax extension projects represented geographic diversity throughout the County while addressing core infrastructure deficiencies in rural areas.

- Leon County fostered partnerships with organizations such as the Florida Association of Counties, Leon County’s State and Federal Legislative Delegations, the City of Tallahassee, institutions of higher education, and the United Way of the Big Bend to assist in leveraging financial, technical, and human capital to draw attention to the community priorities at the federal, state and local levels.
- Staff prepared, guided and implemented the County’s 2014 state and federal legislative priorities to leverage funding for local projects and preempt legislation that threatened local decision-making.
- In order to increase community awareness on legislative issues, the County hosted several Legislative Dialogue Meetings with community and regional partners throughout the legislative session to identify issues of concern for the Capital Region and to take action on key shared priorities.
- During the 2014 legislative session, staff produced weekly briefings the (Capitol Update) to keep the Board of County Commissioners and senior staff apprised of legislative developments that would impact the community.
- The County partnered with the City of Tallahassee and Blueprint 2000 to host the Leon County Sales Tax Committee meetings. The committee collected input, and made recommendations regarding infrastructure projects and economic development to be funded by the penny sales tax for 20 years. Leon County took the lead role in providing staff support of the Leon County Sales Tax Committee.

- On behalf of the Board, staff supported Commissioner Desloge in his successful campaign for Second Vice President of the National Association of Counties (NACo). He will serve for a year, before ascending to 1st Vice President and then President of NACo in July 2016.
- Staff led a multi-departmental effort to win seven NACo achievement awards from seven different categories ranging from Parks and Recreation to Information Technology. NACo’s awards recognize how Leon County provides the most cost effective, high quality service to citizens.

BRYAN DESLOGE
NACO’S 2ND VICE PRESIDENT
Leon County District 4 Commissioner Bryan Desloge was elected as 2nd Vice President of the National Association of Counties (NACo) during the 79th Annual Conference and Exposition, which was held July 11-14. He will serve as 2nd Vice President for a year, before ascending to 1st Vice President the following year. He will take over as President of the association in July 2016.

Desloge has served on the Leon County Board of County Commissioners for eight years and was chairman from 2009-2010. Desloge is also a 2007 graduate of NACo’s County Leadership Institute, and has just finished his term as President of the Florida Association of Counties (FAC). Along with his role in Leon County Government, Desloge has been active with and serves on several boards, including the executive board of Florida Blood Services and Florida State School of Business Board of Governors.

Did You Know
According to an analysis by the Greater Tallahassee Chamber of Commerce, the penny sales tax extension will have an estimated $1.2 billion positive economic impact and provide more than 8,300 jobs to our community over 20 years.
Goal Statement
To provide minority, women, and small businesses with a means of participation in Leon County’s procurement process for the purpose of achieving economic parity among all Leon County vendors.

Strategic Initiatives/Support Highlights
Economy
• Reviewed all of Leon County’s competitive procurement opportunities to determine aspirational goals for local, certified minority-owned and women-owned business enterprises (M/WBEs), and also set aside opportunities to boost participation among local, certified small business enterprises (SBEs).
• Provided staff support for the Leon County Minority/Women Small Business Enterprise Citizen Advisory Committee in reviewing programmatic functions for assisting certified vendors and identifying opportunities and strategies for continued program improvement.

• During FY14, Leon County expended in excess of $2.5 million in contractual payments and the direct purchase of goods and services from local small businesses; including certified minority, women, and small business enterprises.

• The MWSBE Division collaborated with its community partners to co-sponsor, plan, and staff the local observations of Small Business Week and Minority Enterprise Development Week events. This resulted in the effective engagement of citizens through the provision of networking opportunities, business development training and workshops that were offered at no cost to the participants. In addition, the Division participates as a member of the Alliance for Entrepreneur Resource Organizations (AERO) to further partnership opportunities to support local businesses.

• The Division demonstrated performance and results through its continuous monitoring of Leon County’s procurement activities, which allows for quick notification of certified small, minority-owned and women-owned businesses regarding Leon County procurement opportunities. In addition, the Division provided information to internal and external customers regarding certified vendor availability.

• The Division co-hosted the “Competing to Win” Workshop in April which provided participants information on: bidding projects accurately, insights to becoming and remaining a successful contractor, tips for potentially winning projects that are worth winning, the competitive advantages of focusing on business development and marketing strategies, and information relative to best practices for the small business owner.

• Staff presented at the NAACP’s May 2014 Florida Conference, held at FAMU, regarding local certification programs and opportunities for minority and small business owners; and, the Division provided programmatic information to various community groups and organizations.

Did You Know
Minority-Owned Business Enterprises and Women-Owned Businesses Enterprises may potentially expand their procurement opportunities by also becoming certified as a Small Business Enterprise. Currently, there are approximately 220 certified minority, women, and small business enterprise vendors within Leon County’s program.
Mission Statement
To spearhead and coordinate the tourism-related marketing and management of the destination through the coordination of the hospitality industry, local governments and the business community to sustain and grow visitor spending and job creation in the Tallahassee region.

Strategic Initiatives/Support Highlights

Economy
- Hosted the 2014 Florida High School Athletic Association State Cross-Country Championships that brought 5,000 visitors from 239 different high schools to Leon County generating 1,700 room nights and direct visitor spending of $1.1 million.
- Tourism related jobs now total over 11,000 in Leon County, 2.7 million annual visitors infused nearly $914 million of direct spending into Leon County.

Quality of Life
- Produced the first three concerts at the new Capital City Amphitheater at Cascades Park including Tracy Lawrence on April 12, 8-time Grammy nominee Charlie Wilson on April 13 and Rodney Atkins on May 16. A total of 10 concerts will be produced during the first 18 months of amphitheater operation.
- Won a prestigious “Webby” award for Trailahassee.com in competition with major cities both domestically and internationally; Trailahassee.com also won two silver ADDY awards.
- Apalachee Regional Park (ARP) won an achievement award from the National Association of Counties and is one of the nation’s premier cross country facilities.

Contact Us
(850) 606-2300
www.VisitTallahassee.com

PROMOTING AND MARKETING FLORIDA’S CAPITAL REGION

- The division continues to build awareness for Leon County as a tourism destination with self-generated marketing programs and cooperative programs with local industry stakeholders in cooperation with VISIT FLORIDA, the Florida Restaurant & Lodging Association, the Council on Culture and Arts, Florida State University and Florida A&M University. Results include:
  » Experienced 17 consecutive months of increased hotel occupancy.
  » An increase in hotel occupancy of 3.5% over the past 12 months which included the first ever month with hotel occupancy over 70% during March 2014.
  » An increase in hotel revenue of 7.3% over the past 12 months.
  » An increase of 4% in Tourist Development Tax collections from October 2013 through September 2014 over record setting 2012-2013; final fiscal year collections are expected to be the fourth consecutive record year.
  » Generated media placements through public relations and promotions with a combined circulation of 52 million to reach a greater customer base of potential visitors. Hosted 25 journalists including the first African American Heritage Media Tour to showcase our unique cultural assets.
  » Leveraged an additional $1.1 million in advertising equivalency through earned media.
  » Launched a redesign of VisitTallahassee.com and new websites Trailahassee.com and CapitalCityAmphitheater.com.
  » 14.2% increase in traffic to VisitTallahassee.com with mobile site traffic increasing by 64.6%.
  » Generated a 19.8% increase in Facebook “Likes” and a 73.8% increase in Twitter “Followers.”
  » Generated over 11 social media impression and collected 4,100 user-generated photos and videos through #IHeartTally.
  » Launched Instagram and Pinterest social media programs.
- Produced the third-annual Capital Cuisine Restaurant Week & Concert Series May 15-27 with 35 local restaurants participating; Nashville songwriters played at various venues and country music star Rodney Atkins performed at the amphitheater.
- Received the Stellar Award by the Florida Capital Chapter of the Society of Government Meeting Professionals.
- Assisted 217 groups with welcome materials representing 25,801 individuals and served 3,510 domestic visitors from 49 states and 1,028 international visitors from 51 countries at the Leon County Visitor Information Center.

Capital City Amphitheater
• Provided $153,050 in grants to 101 groups to support special event and sporting events in Leon County during FY 2014.

• Provided the Council on Culture & Arts with $504,500 to be re-granted to various cultural organizations in Leon County.

Best known as Florida’s capital city, Tallahassee shares a deep-rooted history and culture with unparalleled natural adventure and an upbeat vitality. From performing arts to outdoors and nature, Tallahassee offers something for everyone.

Visit Tallahassee launches user-friendly website

Demonstrating Highest Standards of Public Service

Trailahassee.com won two silver ADDY awards – top honor in the Digital Advertising Services category and GPS & Location Technology category – from the Tallahassee Chapter of the American Advertising Federation.

Trailahassee.com received the Best City & Urban Innovation Websites Award by the 18th Annual Webby Awards.
Mission Statement
To provide safe, efficient, and sustainable roadways and transportation amenities, stormwater facilities, parks and recreation opportunities, and maintenance services throughout Leon County that enhances its livability, environment, and economic vitality.

Strategic Initiatives/Support Highlights
• Pursue Public Works’ American Public Works Association (APWA) accreditation. The department has initiated the first step in the accreditation process, self-assessment. This involves reviewing all policies, revising or developing policies and procedures, and implementing new processes. This process gives the opportunity for the department to evaluate, analyze, and improve every aspect of the departments’ operation, management, and administration.
• Conducted a comprehensive review of the overall sidewalk network within the unincorporated areas of the County and identified 64 stand-alone sidewalk segments meeting the Board’s adopted Sidewalk Selection Criteria.
• Created a capital projects priority list for the fifth-cent gas tax (program). In order to have an immediate impact on meeting the County’s transportation needs, Engineering staff recommended that the fifth cent gas tax be utilized to enhance Community Safety and Mobility (i.e. additional sidewalk projects) and Intersection and Safety capital projects. The prioritized list for FY14 and FY15 helps meet the Board’s Strategic Priority for safety and connectivity of our neighborhoods to our schools, parks and trails.

Contact Us
(850) 606-1500
www.LeonCountyFL.gov/PubWorks
Goal Statement
To provide the public with professional services for the construction and maintenance of cost-effective infrastructure to enhance our community’s quality of life.

Strategic Initiatives/Support Highlights
Environment
- Bring central sewer to Woodville consistent with the Water and Sewer Master Plan, including consideration for funding through penny sales tax extension. Funding for this initiative is in the tier 1 Water Quality bucket.
- Conduct workshop regarding Onsite Sewage Treatment and Disposal and Management Options report.

Professional Services and Quality Infrastructure
- A safe and efficient transportation system is one of the standards for local government. Leon County is committed to constantly evaluating roadways for efficiencies. This past year, Leon County:
  - Completed an intersection improvement project at Rhoden Cove and Meridian Roads, which included a northbound left turn lane and southbound turning radius for safety. This project was very context sensitive in order to minimize the tree impacts and preserve the integrity of the canopy road.
  - Completed the addition of a right hand turn lane on Talpeco Road at Monroe Street to significantly reduce traffic delay.
  - Completed the re-build and intersection improvement at Bannerman and Bull Headley Roads. Turn lanes were added for safety on Bannerman Road to accommodate heavy left turns onto Bull Headley Road.
- The Span Wire signal assembly was replaced with Mast Arms as part of Public Works initiative to provide infrastructure more resistant to failure when subjected to high winds.
- In order to implement the most cost-effective options to reduce flooding and improve the community’s surface and ground water quality, Engineering Services completed the following projects:
  - At Edinburgh Estates, Leon County completely redesigned the stormwater project based on citizen input. Instead of re-grading an existing drainage area in the rear of homes to provide flood relief, we were able to intercept the majority of the water before it got to the low spot, which eliminated the potential stormwater storage impacts within the drainage easement in resident’s backyards.
  - The Treaty Oaks Stormwater Project created an outfall from a low spot on Bannerman Road through Killearn Lakes to the greenway to eliminate residential sheet flow flooding.
  - Horace and Lanier Street projects were partially funded by a grant from the Natural Resources Conservation Service (NRCS), stabilizing two outfall channels with erosion problems discharging into Lake Talquin. The outfall stabilization will reduce the sediment load to the lake and improve its water quality.

Contact Us
(850) 606-1500
www.LeonCountyFL.gov/PubWorks

Demonstrating Highest Standards of Public Service
Lafayette Street and Magnolia Drive Intersection Improvement won the Florida APWA Big Bend Branch – 2013 Transportation Project of the Year.
Killearn Acres Middle Basin Flood Relief won the Florida APWA Big Bend Branch – 2013 Emergency Construction Project of the Year.
Goal Statement
To provide for the safety, comfort, and convenience of the public by creating, maintaining, and managing infrastructure and programs supporting recreation, parks and open space.

Strategic Initiatives/Support Highlights
Quality of Life
- Completed the plans, specifications, and permitting for the construction of Fred George Greenway and Park. Construction is scheduled to begin in late 2014.
- Enhanced our recreational offerings associated with the Miccosukee Greenway with four miles of trail improvements between the Thornton Road trail head and the Crump Road trail head. Improvements will make hiking, biking, running and horseback riding a better and more accessible user experience for all.
- Established a community partnership with the Community Baseball League that supplements and supports the on-going efforts of Leon County’s Little League baseball program in developing athletic skills and talents of the community’s youth.
- Improved active park amenities through the installation of new playground equipment at Miccosukee Park, completion of parking improvements at Daniel B. Chaires Park, and drainage improvements at Stoneler Road Park and Apalachee Regional Park.
- Continued to develop parks and greenways consistent with management plans including Okeeheepee Prairie Park and St. Marks Headwater Greenway.

MAINTAINING LEON COUNTY’S PRISTINE PARKS & GREENWAYS

- Leon County continued to operate, maintain, develop, and promote the many unique recreational amenities the community desires.
- Operated and maintained seven community parks, a regional park, three campgrounds, 25 boat landings, six community centers, and more than 2,600 acres of greenways, providing a wide variety of active and passive recreational opportunities, preserving valuable open space, enhancing residents’ quality of life, and providing important economic benefit.
- Completed a concession stand renovation project at Ft. Braden Park to accommodate growing storage needs for equipment and materials for users and staff.
- Conducted public meetings at all six Community Centers to receive feedback from neighbors and users on how collected revenues could be utilized to enhance the facilities. The meetings resulted in improvements to community center sound systems, the installation of bike racks at Woodville Community Center, additional program offerings to seniors at Lake Jackson, and changes to storage arrangements at Miccosukee.
- Partnered with Leon County Senior Outreach staff to conduct a series of old-fashioned, intergenerational ice cream socials to promote available programs and services.
- Coordinated the 2014 Arbor Day Planting, in partnership with Sustainable Tallahassee’s Carbon Fund, in which over 100 oaks were planted at Alford Greenway. The trees, planted in a colonnade, will eventually form a canopy similar to those found along the community’s signature canopy roads.
- Hosted Greenway Day 2013, featuring the greenway’s vast hiking, cycling, horseback riding, stargazing and general recreational opportunities that are available throughout the year.
- Gave presentations to groups such as the local chapter of the Florida Trail Association, FSU’s Healthy Campus 2020 Fitness/Nutrition Sub-Committee, and the 2014 Sports Ability Conference in an effort to strengthen relationships and collaboration in promoting healthy lifestyles.
- Recruited volunteers involved in Florida State University’s Freshman Orientation to assist with shore clean-up and landscape upgrades at Martha Wellman Park. Staff also used the opportunity to educate students on the dual purpose of such facilities.
• Improved the running surface at Apalachee Regional Park cross country course by grassing the “moat road.” Previously surfaced with crushed oyster shell, the new grass surface was made possible by reusing football field turf that was excavated during a drainage improvement project at the front of the park on the active fields.

• Under development are plans for significant improvements to Williams Landing Campground and Hwy 27 Boat Landing. Construction for both projects should begin in 2015.
LEON COUNTY PARKS

Apalachee Regional Park
7550 Apalachee Pkwy.; 4 Multipurpose fields (2 lighted, 2 not lighted), Soccer, Football, Restrooms/Concession Building, nationally recognized cross country running facility, radio controlled air field

Canopy Oaks Community Park
3250 Pont View Dr.; 2 Little League Fields (lighted), 2 Tennis Courts (lighted), Multipurpose Field (lighted), Concession/Restroom, Playground

Daniel B. Chaires Community Park
4788 Chaires Cross Rd.; 4 Tennis Courts (lighted), 2 Basketball Courts, Restrooms/Concession Building, 2 Little League Baseball Fields (lighted), 1 1-Ball Field (not lighted)

Fort Braden Community Park
15100 Blountstown Hwy; 2 Little League Baseball Fields (lighted), Multipurpose Field (lighted), Restrooms/Concession Building

J. Lee Vause Park
6024 Old Bainbridge Rd.; 6 Picnic Pavilions (available for rental), 26 Acres Open, Wooded Spaces, 1 Mile of Hand Surface Paths for Bikes and Pedestrians, Extensive Boardwalk, Restrooms, Playground, Volleyball Net

J. Lewis Hall Sr., Woodville Park and Recreation Complex
1402 J. Lewis Hall Sr. Ln.; 4 Little League Baseball Fields (lighted), Junior League Field (lighted), Softball Field (lighted), 2 Basketball Courts (lighted), Multipurpose Field (lighted), Youth & Teen Playground, Restrooms/Concession Building

J. R. Alford Greenway
2500 Pedrick Rd.; Over 800 Acres of Trails and Open Space for Hikers, Mountain Bicyclists, Equestrians (Horse Trailer Parking)

Jackson View Park
2585 Clara Kee Blvd.; Walking Trails, Picnic Area, Open Space, Observation Deck

Kate Ireland Park
12211 Iamonia Landing Rd.; Picnic Shelter, Playground, Nature Trails, Restrooms

Lake Henrietta Park
3305 Springhill Rd.; Walking Trail (Paved, 1.2 Miles Long)

Gil Waters Preserve Park
5800 Crawfordville Hwy., Picnic Shelter, Restrooms, Nature Trails, Landing

Martha Wellman Park
5317 N. Tennessee St.; Walking Trail (3/10 Mile Long)

Micosukee Canopy Rd. Greenway
5600 Micosukee Rd.; 14 Miles of Trails and 500 Acres of Open Space for Hikers, Mountain Bicyclists, Equestrians, Picnic Tables and Benches

Micosukee Community Park
15011 Cromartie Rd.; Youth Playground, 2 Basketball Courts (lighted), 2 Picnic Shelters, Junior League Baseball Field, Concession/Restroom

Pedrick Pond
5701 Mahan Dr.; Walking Trail (3/10 Mile Long)

Stonerel Rd. Park
5225 Stonerel Rd.; Little League Field (lighted), Picnic Shelter, Playground, Concession/Restroom

Tower Rd. Park
5971 Tower Rd.; Multipurpose Field (lighted), Baseball, Football, Soccer, Playground, Picnic Shelter, Concession/Restroom

LEON COUNTY BOAT LANDINGS

Ben Stoutamire Landing
Ben Stoutamire Road off of SR 20 on Lake Talquin

Bull Headley Landing
Bull Headley Road on South Lake Iamonia

Cedar Hill Landing
Cedar Hill Road on East Carr Lake

Coe Landing
Coe’s Landing Road off of SR 20 on SE Lake Talquin

Crowder Landing
Crowder Road and US 27 North on Lake Jackson

Lake Munson Landing
Munson Landing Road on East Lake Munson

Lake Jackson

Meginnis Arm Landing
Off Lakeshore Drive on Lake Jackson

Miller Landing
Miller Landing Road on East Lake Jackson

Ochlockonee Landing
Tower Road, at the End of Road

Reeves Landing
Reeves Landing Road on NW Lake Micosukee

Rhoden Cove Landing
Rhoden Cove Road on East Lake Jackson

Sunset Landing
Old Bainbridge Road on West Lake Jackson

US 27 North Landing
Lake Jackson

Van Brunt Landing
Lake Iamonia Road on NE Lake Iamonia

Vause Landing
Jack Vause Landing Rd off of SR 20 on SE Lake Talquin

Wainwright Landing
Wainwright Road off of SR 20 on South Lake Talquin

Williams Landing
William’s Landing Road off of SR 20 on SE Lake Talquin

LEON COUNTY CAMPGROUNDS

Phone Numbers Camping Information:
Local: (850) 350-9560
Toll Free: (866) 350-9560

Coe Landing Campground
1208 Coe Landing Rd
20 RV Sites with 30 Amp hookups, Wi-Fi, Showers, Dump Station

Williams Landing Campground
551 Williams Landing Rd
10 Tent or RV mixed use sites, Showers

Luther Hall Campground
2937 Luther Hall Landing Rd
10 Tent Camping Sites, Showers
**Goal Statement**
To provide for the safety and convenience of the public by constructing, maintaining, beautifying and protecting our infrastructure, which includes transportation maintenance, stormwater maintenance, right-of-way maintenance, and mosquito control services.

**Strategic Initiatives/Support Highlights**

**Environment**
- Drainage improvement project in the Ochlocknee Road area with a goal of reducing yard flooding and standing water in roadside ditches.
- County residents received 118 Basswood trees through the Adopt-A-Tree Program, funded by the Leon County Tree Bank.
- Staff received fertilizer and pesticide applicator training.

**Quality of Life**
- Staff assisted with ground preparation for the Lafayette Oaks County Community Garden.
- Completed 18 burials at the Leon County Serenity Cemetery as part of the Indigent Burial Program.
- Completed 152 Private Road Repair requests.

**TRANSPORTATION INFRASTRUCTURE**
- Cleaned and repaired more than 32 miles of roadside ditches, which will improve water quality and reduce the potential of stormwater impacts on backside adjacent properties.
- Removed more than 1,190 cubic yards of trash from Lake Henrietta trash racks, which improved water quality and protects the aquifer.
- Through the use of Citizens Connect, the division has received more than 1,800 requests for services. In addition, the division has received over 8,200 requests for services via e-mail, telephone, personal contacts and other means.
- Refurbished 67.71 line miles of pavement striping to improve driver visibility on our roadways.
- Performed 5.21 miles of road resurfacing with Open Grade Hot Mix (OGHM). The OGHM pavement is more environmentally friendly asphalt, which provides for a certain degree of stormwater treatment within the asphalt mat.
- Performed maintenance on more than 415 acres of landscaped areas throughout Leon County.
- Operates Mosquito Control Services, by providing Leon County residents with effective and environmentally sound mosquito control applications.

**During this past year, Operations:**
- Installed and repaired approximately 19,600 street signs throughout Leon County.
- Repaired over 75.78 miles of road shoulders.
- Painted more than 109,000 square feet of pavement traffic symbols.

**Avondale Subdivision culvert work**

**Demonstrating Highest Standards of Public Service**
Leon County received the **Tree City USA designation** from the National Arbor Day Foundation for the eighth year in a row for protecting and fostering trees in our community.
Goal Statement
To provide the best quality maintenance and repair at the most economical cost to taxpayers of Leon County.

Strategic Initiatives/Support Highlights

Environment
- The Green Fleet Team provides input in the selection and purchase of a sustainable fleet. Currently, the County’s fleet is composed of 29 alternative fuel vehicles and 11 pieces of miscellaneous equipment. Two Toyota Highlander Hybrids were purchased during FY 2014.
- Recycling is part of the culture of the Fleet Division. More than 2,280 gallons of used motor oil have been recycled. At the current rate, Leon County will recycle 2,736 gallons by the end of the fiscal year.
- The Fleet Division implemented the use of Echo Power Synthetic Blended recycled motor oil. Fleet Management has purchased 2,705 gallons to date and projects usage to be about 3,246 gallons.

Vehicle Repair & Preventative Maintenance
- To promote efficiencies within Fleet Management and improve the management of resources, the team:
  » Performed 1,000 preventative maintenance services.
  » Automated fueling sites at the Solid Waste Facility, Transfer Station, and J.R. Alford Greenway to provide electronic inventory control.
- In order to properly manage the community’s financial resources, Fleet Management regularly pursues cost-saving opportunities such as:
  » Collected $144,595 in surplus vehicles and equipment auctions and $341,325 on buy-back equipment for a total of $485,920. Additionally, $1,674 was generated by sales on used motor oil and scrap metal.
  » Expanded the use of Echo Power Synthetic blended oil, eliminating the need for virgin crude oil.
  » The Fleet Division purchased two Toyota Highlander Hybrids during FY 2014.

Did You Know
Alternative fuel vehicles currently represent 11% of Leon County’s licensed fleet.
Mission Statement
To serve the people of Leon County as a responsible steward of public real estate and building infrastructure necessary to support County operations in a timely, professional and cost-effective manner.

Strategic Initiatives/Support Highlights

Quality of Life
- Continued improvements at Lake Jackson Town Center at Huntington, which houses the expanded Lake Jackson Branch Library and new community center, through a sense of place initiative.
- The Real Estate Division closed on the purchase of a 100 acre parcel of land located in Northeast Leon County for a new County park.

Economy
- The Real Estate Division helped manage the renovations of the Amtrak Warehouse to house a new business incubator, Domi Station.

Environment
- Assisted in establishing a new Lafayette community garden located at Monaco Drive.

Governance
- Identified opportunities whereby vacant, underutilized County-owned property, such as flooded-property acquisitions, can be made more productive through efforts that include community gardens.

Contact Us
(850) 606-5000
www.LeonCountyFL.gov/Facilities

PROFESSIONAL CONSTRUCTION & MAINTENANCE FOR COUNTY BUILDINGS

- Completed a new, state-of-the-art and web-based “addressable” fire detection system in the Leon County Courthouse. The system offers remote reset capabilities, and provides full building horn and light strobe coverage for issuing security alerts, which is code requirement.
- Installed new chillers located at Public Works Complex and Northeast Branch Library. The new units run more efficiently and reduces costs.
- Waterproofed the Government Annex formerly known as the Bank of America building. This project included waterproofing the exterior walls and windows with a 20-year labor and material warranty, which includes warranty inspections. The project also includes pressure washing and painting the exterior the building.
- Renewed energy efficiency for Leon County Courthouse rooftop. The existing Firestone EPDM roof was installed in 1987 and is twenty-seven years old. This project included recoating the existing membrane roof system with new white acrylic product, which will add an additional 5-10 years of extended life to the roof. Additional improvements included:
  - Roof drains being cleaned, primed and painted
  - Clamping ring bolts were replaced with stainless steel
  - All repairs made for punctures, tears and painting of stucco walls above roof
- Facilities Management has installed new automation equipment at the Call St. parking located at the Main Library with 24/7 service. Leon County offers persons with disabilities and veterans with an access card for entering and exiting the parking lot at no cost.
- To provide an accessible route from The John G. Riley Center and Museum to the Smokey Hollow Commemorate Village at Cascades Park, Leon County provided parking spaces and a perpetual easement to develop an accessible sidewalk.

Demonstrating Highest Standards of Public Service
Leon County and City of Tallahassee Public Safety Complex was awarded the “ABC Excellence in Construction, Project of the Year” for commercial construction projects in the over $20 million category.
MISSION & GOAL STATEMENTS

DSEM: To support the development of a sustainable community and its built environment, while protecting and preserving our natural resources to maintain the quality of life for all citizens and building positive relationships through exceptional customer service.

Development Services: Guide and support the development of sustainable communities through the adopted policies of the Comprehensive Plan and development standards of the Land Development Code, while ensuring and promoting the quality of life for all citizens of Leon County.

Building Plans Review and Inspection: Ensure that built environments are safe, accessible and energy efficient through compliance with all applicable construction codes, plans review, inspections, the use of automated technologies, and continuing staff development.

Environmental Services: Provide high quality technical and scientific permitting and review services to the public and to disseminate environmental information to the public and government agencies in support of environmental protection efforts.

Permit and Code Services: Administer, centralize, coordinate, and facilitate licensing code compliance, citizen review boards, and growth and environmental management services to residents, property owners and land development professionals served by DSEM in order to achieve compliance with adopted ordinances and policies.

Contact Us
(850) 606-1300
www.LeonPermits.org

PERMITTING, INSPECTION, DEVELOPMENT & SUPPORT

Development Services Division

- Established a citizen committee and initiated a commercial needs assessment of the Bradfordville Commercial Overlay districts established by the Bradfordville Sector Plan to determine future commercial needs.
- Continued to provide exceptional customer service to the community and ensured that all new development met or exceeded the minimum development requirements. During 2014, Development Services reviewed 30 site and development plan applications, issued 15 concurrency certificates, reviewed 45 subdivision applications, issued 110 Permitted Use Verifications, and reviewed 775 applications for land use compliance.
- Negotiated a complex development agreement for property located near the intersection of Bannerman and Thomasville Roads. The agreement allows for a mix of land uses while providing the County with additional right-of-way for the future improvement of Bannerman Road, a new park and stormwater management facility, as well as a new connector roadway between Bannerman Road and Kinhega Drive.

Environmental Services Division

- Initiated the second phase of the digital document management program, Project Dox. This phase expands the current use of Project Dox to allow the electronic submittal and review of building permit applications for townhouses, duplexes and triplex structures.
- Developed Low-Impact Development Standards which were adopted by the Board in an effort to protect water quality in groundwater and surface waters.
- Continued to protect the community’s natural features by reviewing and approving 48 Natural Features Inventories, 96 site plans, 26 operating permits, 400 single-family permits, 214 operating permit renewals, and 70 environmental permits. Also provided customer service to over 1,600 call/walk-in customers and performed more than 7,000 environmental inspections.

Did You Know
All County-permitted stormwater ponds are inspected every three years to verify that they are maintained properly to ensure water quality protection for our lakes and rivers.
Strategic Initiatives/Support Highlights

Economy
- Developed a new layer for updates to the 100-year floodplain data in GIS for on-site-specific analysis received during the development review process to ensure future development is permitted outside of flood prone areas, and to provide a database to assist property owners and consultants with the design of proposed developments.
- Developed examples of acceptable standard solutions to expedite environmental permitting for additions to existing single-family homes.
- Implemented a legislative mandate to continue suspension of fees for environmental permit extensions.

Quality of Life
- Implemented a property registration program for abandoned real property to ensure vacant properties are adequately maintained.
- Investigated expanding internet-based building permitting services to allow additional classifications of contractors to apply for and receive County permits via the internet.
- Engage in a commercial needs assessment for the Bradfordville Study Area.
- Integrated low impact development (LID) standards into the Land Development Regulations.

Governance
- Began offering after-hours and weekend building inspections for certain types of construction projects. This change allows contractors the ability to expand their hours of operation. It is anticipated to especially assist roofing, HVAC, and other specialty contractors, and will also provide homeowners the opportunity to be present during the County’s final inspection of their project.
- In collaboration with the Development Services Division, amended the Sign Ordinance to address illegal signs in the right-of-way in unincorporated Leon County.
- Implemented the Abandoned Property Registration (APR) Ordinance approved by the Board on March 12, 2013. This Ordinance establishes a registration program to protect neighborhoods from becoming blighted through distressed and abandoned properties with mortgages in default. To date, 709 properties have been registered.

Permit & Code Services Division
- Development support through customer service is critical. During the year, more than 10,940 walk-in customers were assisted, over 26,761 phone calls were answered, and over 236 online Citizens Connect Service Requests were addressed. Additionally, 977 contractor licensing customers were supported over the phone or in person.
- Staff responded to 3,212 code compliance calls from citizens, reporting issues such as public nuisances, junk, illegal dumping, or illegally removing trees or filling wetlands, resulting in 1,090 site inspections, and the presentation of 100 cases before the Code Enforcement Board for resolution.
- Implemented the Refueling Assistance for Persons with Disabilities Ordinance approved by the Board on January 29, 2014. The Ordinance ensures that persons with disabilities are provided equal access in refueling their vehicles.
Mission Statement
To implement the Blueprint program in a timely and cost-effective manner, utilizing sound but innovative business practices while keeping the citizenry informed and involved.

Strategic Initiatives/Support Highlights
Blueprint 2000 (BP2000) is a division of the Department of PLACE (Planning, Land Management, and Community Enhancement). BP2000 plans, designs, and constructs infrastructure and environmental projects funded from the one-cent local-option sales tax. BP2000 is managed by the Intergovernmental Agency Board, which consists of the seven Leon County Commissioners and the five City of Tallahassee Commissioners. BP2000 also works with a 13-member Citizens Advisory Committee and technical staff from City and County departments.

The City and the County Commissions agreed to a joint management approach for the implementation of BP2000 projects, which are allocated 80% of the funds generated from the one-cent local-option sales tax. Additionally, 10% of the one-cent sales tax revenue is allocated to support County projects, and 10% is allocated to support City projects, as approved by the respective Commissions.

PLACE emphasizes the desire to create a livable, sustainable community and coordinates BP2000 and Planning activities for Leon County and the City of Tallahassee.

PRESERVE, PROTECT & ENHANCE THE COMMUNITY’S QUALITY OF LIFE

- Blueprint 2000, managed through the joint Leon County/City of Tallahassee Intergovernmental Agency, is committed to preserving, protecting and enhancing the community’s quality of life through holistic and coordinated planning, transportation, water quality, environmental and green space projects.
  - Constructed Cascades Park, a social center of the community since it opened in 2014, encompassing the arts, entertainment, history, education, wellness, and pride. Forming a gentle bend in the southeast corner of Tallahassee's downtown, it includes an amphitheater, multi-use trail and bike paths, interactive water play plaza, Smokey Hollow Commemoration, timeline walkway, children's play area and many other amenities. The stormwater management facilities improve water quality and abate flooding along Franklin Boulevard and South Monroe Street.
  - The Smokey Hollow Heritage Sidewalk Project was constructed to create a sidewalk connection from the Smokey Hollow Commemoration within Cascades Park to the Riley House Museum along the west side of South Meridian Street. Improvements included landscaping and aesthetic treatments to ensure an attractive connection to the Riley House Museum.
  - Constructing a 2.5-mile, Capital Circle Northwest/Southwest road project, which includes widening the roadway to six lanes and providing facilities for bicycles and pedestrians, an enhanced median and border landscaping. A 90-foot bridge will be constructed over Gum Creek improving the hydrology of Gum Swamp. Additionally, wildlife crossings will be constructed under the roadway north and south of the bridge. Construction is anticipated to complete in 2016.
  - Adding trails and stormwater improvements to the FAMU Way Extension, a new east-west roadway currently under construction between the current end of FAMU Way at Wahnish Way and Lake Bradford Road will also enhance the existing FAMU Way corridor between Wahnish Way and Martin Luther King Jr. Boulevard. These added features will improve area mobility and water quality. Construction began spring 2014 and will be complete in 2016.

Contact Us
(850) 219-1060
www.BluePrint2000.org

Cascades Park

Demonstrating Highest Standards of Public Service
Florida – American Institute of Architects (2014) People’s Choice Award for Smokey Hollow Commemoration.
Florida - Institute of Consulting Engineers (2014) Engineering Excellence Award for Franklin Boulevard, Stormwater.
Goal Statement
To provide accurate information, creative and effective planning recommendations, and expertise in the areas of long-range land use, environmental, and transportation planning for the orderly growth of Leon County and the Tallahassee community.

Strategic Initiatives/Support Highlights
Quality of Life
• Identify revisions to future land uses which will eliminate hindrances or expand opportunities to promote and support economic activity.
• Develop solutions to promote sustainable growth inside the Lake Protection Zone.
• Promote communication and coordination among local public sector agencies involved in multi-modal transportation, connectivity, walkability and related matters.
• Focus on improving Leon County’s ranking as a bicycle friendly community.
• Support sector planning for the area surrounding Veterans Affairs’ outpatient clinic.

Contact Us
(850) 891-6400
www.LeonCountyFL.gov/Planning

PLANNING TODAY FOR TOMORROW’S COMMUNITY

• In collaboration with former residents of Smokey Hollow, the Riley House Museum, and Blueprint 2000, the DesignWorks studio developed a concept to commemorate the Smokey Hollow community, which covered much of the area that is now Cascades Park. The first phase of the Commemoration was completed and opened to the public in March 2014.
• The DesignWorks studio developed concepts to beautify a portion of the Lafayette Street along the rear wall of the Parkway Shopping Center:
  » Proposed improvements include two designated loading and unloading zones, landscaping, solid waste relocation, architectural screening fence, artistic façade improvements and the addition of a sidewalk along the north side of Lafayette Street.
  » The improvements provide both an aesthetic improvement as well as a safety improvement to the service area of the Parkway Shopping Center to further enhance the walkability of the corridor to the Desoto Site, Cascades Park and adjoining neighborhoods.
• Developed the Bike Tallahassee website as a central access point for all cycling-related information in Leon County. An updated bike route map will be more user-friendly and include destination-specific routes, such as the Huntington-St. Marks Trail Connector. Users will also be able to map their own ride using identified bicycle routes and other on and off-road cycling facilities. Bike Tallahassee website content will be updated to provide regional cycling information for both residents of and visitors to the Tallahassee-Leon County community.
• Institute a Sense of Place for the fairgrounds by identifying the first key actions to making improvements at the North Florida Fairgrounds and to position it as an economic engine for the community.

Demonstrating Highest Standards of Public Service
Received the 2014 National Planning Excellence Award for a Planning Agency from the American Planning Association.
Mission and Goal Statements
Office of Resource Stewardship: To provide leadership and coordination of services through the Office of Sustainability, the Division of Solid Waste, and the Cooperative Extension Program, in order to identify opportunities for synergy and added efficiencies between each work-group to effectively promote stewardship of the community’s natural, societal, and economic resources.
Sustainability: To enhance our community’s environmental, economic, and social resilience by promoting adoption of sustainability practices within County government and the community at large.

Strategic Initiatives/Support Highlights
Environment
• Continued expansion of the County Community Garden program through the addition of two new gardens on County property and grant support for four additional stakeholder gardens across the community.
• Provided Workplace Sustainability Training with Leon County employees to implement sustainable day-to-day practices on the job.
• Developed dashboard metrics for County fleet to assist in attaining fuel conservation goals.
• Planning for a Sustainable Communities Summit to be held January 2015 with a theme of “Food for Us” involving a wide cross-section of the community and exploring the community’s connection to food.

GROWING GREEN TOGETHER
• Continuing efforts under the County’s Community Garden Program led to creation of two new gardens on County lands, the Pumpkin Place Community Garden in the Lake Jackson Heights neighborhood and the Lafayette Oaks Community Garden. To date, the County has supported four community gardens on County lands and 10 additional stakeholder gardens, all with grants and technical support. These gardens provide many social and environmental benefits. Hundreds of citizens of all ages are getting to know their neighbors better, engaging in healthy exercise, learning how to grow food, sharing fresh produce with people in need and enhancing properties.
• Leon County hosted a series of events as part of its “Sustainable Community Matters” program offered jointly by the Office of Sustainability and Leon County libraries. These interactive and informal programs offer citizens a chance to learn about topics relating to personal and household sustainability, such as gardening, energy saving at home, and connecting with nature through Leon County’s many recreational trails.
• The Office of Sustainability distributes the Growing Green electronic newsletter to inform and inspire County residents. It includes features about County sustainability initiatives, news about efforts of local citizens, businesses and organizations to “walk the walk” by implementing sustainability actions, and highlights of upcoming events.
• Continued efforts at the Sustainable Demonstration Center at the Leon County Cooperative Extension facility on Paul Russell Road have added interpretive features that enhance public understanding of the “net zero” building’s many sustainable features, which include a 60 kilowatt photovoltaic array, a...
geothermal heating and cooling system, and a unique rainwater collection system that stores 40,000 gallons of water for use in the site's diverse ornamental and vegetable gardens, as well as a new orchard. This facility highlights the County’s ongoing commitment to reduce the County’s own carbon footprint, realize energy efficiencies, and catalyze similar efforts elsewhere in the community.

- Leon County is committed to effective collaboration with community partners. Among the initiatives carried out with leadership from Leon County in conjunction with community organizations are:
  
  » **Community Carbon Fund (CCF)** - Leon County is a partner with Sustainable Tallahassee in the CCF, which assists organizations that serve the poor and disadvantaged in implementing energy upgrades at their facilities. Energy conservation upgrades cut utility costs and allow more funding for core services, while also reducing carbon emissions and utility load. Emissions have been reduced by more than 72 metric tons annually, and the CCF was honored as a “Champion of Hope” in 2013 by the Big Bend Homeless Coalition.

  » **EcoTeams** - Leon County continues to provide leadership and support for EcoTeams, an informal sustainability education and action project coordinated by Sustainable Tallahassee. The program provides citizens access to information about conserving resources and improving household financial sustainability, as well as a chance to form a supportive peer network. EcoTeams meet in neighborhoods, workplaces, places of worship, and other locations in the community.

  » **News Articles** - Along with other members of the Capital Area Sustainability Council, Leon County contributes to the Tallahassee Democrat’s bi-weekly column entitled “Greening Our Community.” Articles have spread awareness about the County’s “Swap Shop” and “Renew” paint program, the community garden program, and innovative sustainability features of the Public Safety Complex.

  » **Local Food Movement Leadership** – The Office of Sustainability is working with local food leaders to identify opportunities for leadership to support the local sustainable food movement.

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**Did You Know**

Leon County has supported the creation of 14 community gardens.
Goal Statement
To provide an integrated solid waste management system dedicated to excellent customer service and responsible fiscal and environmental stewardship.

Strategic Initiatives/Support Highlights

Environment
- Instituted new waste collection services for the unincorporated area of Leon County, resulting in a contract with Waste Pro at 30% rate reduction, saving customers $72 per year.
- Advanced the method of recycling for dual-stream to a more convenient single stream approach, allowing all recyclables to be comingled into one bin. By simplifying the manner in which residents recycle, participation increased by 11%.
- Implemented a rural waste user fee system in unincorporated Leon County. The system will decrease the general revenue subsidy by approximately $230,000.
- Leon County Transfer Station made operational changes in the handling and inspection of waste being derived at the facility. The operational change allows the operators to remove and properly dispose of unacceptable waste tires, resulting in an annual savings of $36,000.

CUSTOMER SERVICE, ENVIRONMENTAL STEWARDSHIP & INNOVATION

- Leon County’s Hazardous Waste Center continued to be a one-stop location for hazardous waste and electronics disposal, and continued to promote the reuse and recycling of these products.
  - Processed 346 tons of potentially hazardous material from 8,673 residents, of which 213 tons was removed from the solid waste stream through recycling or reuse.
  - The Swap Shop continued to promote the reuse of household products, and continues to be a popular feature of the Household Hazardous Waste Program. Usable household products the program receives, such as paint, pool chemicals, and polishes, are available to the public at no charge. This including returning 35 tons of household products to the community through the Swap Shop and 5,100 gallons of re-blended latex paint through the ReNew Paint program in the previous year.

- Leon County continues to exceed state benchmarks and is setting the standard for recycling:
  - Exceeded a 47% recycling rate.
  - Recycled over 235 tons of electronic scrap.
  - Partnered with the Sharing Tree, a community resource for reuse and recycling of art supplies and other materials that would otherwise be destined for a landfill.
  - Turned yard debris into free mulch for our citizens.
  - Educated our students on recycling and Solid Waste reduction through over 80 classroom presentations.

- Residents in the unincorporated area can elect to have full service weekly curbside collection through the County’s contract provider. Alternatively, for a nominal monthly or per usage fee, the County offers full service Rural Waste Collection Service Centers, which allow residents to drop off household waste, recycling, bulky waste, yard debris and limited household hazardous waste.
CULTIVATING SOLUTIONS FOR YOUR LIFE

• Many people enjoy growing their own fruits and vegetables, while others garden out of necessity. Over 20% of people in Leon County are food insecure.
  » Leon County Extension provided educational assistance to 17 community gardens and 21 school gardens resulting in over 50,000 pounds of non-perishable food.
  » A dozen farmers developed food safety plans for their operation in a computer lab workshop. Having a food safety plan helps farmers minimize the potential for contamination. This means a reduced risk for food borne illness from locally grown produce in Leon County.
  » Nearly 100 county employees learned about growing and cooking with herbs.

• Celebrated the Centennial birthday of the Cooperative Extension System. Nearly 400 people attended the Spring Open House and 100th anniversary celebration event. Citizens learned about Cooperative Extension services through interactive experiences such as tours of the demonstration garden and Sustainable Demonstration Center, cooking demonstrations, wildlife tours and 4-H science activities for youth.

• 200 Leon County School lunchroom employees have been trained in Smarter Lunchrooms practices. Four schools have implemented strategies to help more than 2,000 children make healthful choices and help fight childhood obesity.

• In partnership with Tallahassee Memorial Healthcare, over 400 citizens at 9 different community sites participated in National Nutrition Month events addressing dietary causes of chronic hypertension. 75% of participants planned to use food labels to make better food choices and increase use of sodium-free seasonings including herbs.

• Data proves that the Sustainable Demonstration Center, the 50-year old building that houses Cooperative Extension, with the addition of solar power and an ultra-energy efficient geothermal heating and air system, is a net-zero energy building – meaning the site produces renewable energy at a rate equal to or greater than what the building annually consumes. The building includes 253 solar photovoltaic cells on a ground-mounted structure that also doubles as shaded parking. The solar array is sized to a 60-KW system compared to a 5-KW system used in the average home. This solar array supplies about 40% of the energy needed to power the 13,000 square-foot building.
Mission and Goal Statements

HSCP: To build a stronger, healthier community by providing a safety net of resources, services, and solutions for citizens in need, in partnership with our community.

Human Services: To serve as a safety net to enhance the quality of life for residents by providing resources, access to social services, and short-term financial assistance.

Primary Healthcare: To improve the health of citizens by providing quality and cost-effective health services through collaborative community partnerships.

Strategic Initiatives/Support Highlights

Quality of Life
- Began offering National Association of Counties’ (NACo) Dental Discount Program, allowing individuals and families to receive discount coverage. After subscribing to the dental program, residents can save from 5% to 50% on dental procedures.
- As mandated by State law, Leon County paid more than $2.77 million as a Medicaid Match for Medicaid patients’ hospital stays and for nursing home residents.
- Continued to support, fund and administer the Community Human Services Partnership (CHSP), in partnership with the City and United Way, by allocating $825,000 for human services programs.
- Conducted the Community Dialogue to Improve County Health Project, a one-day community dialogue, in an effort to enable County officials and community healthcare stakeholders to evaluate, plan and strategize initiatives to improve health and enhance access to health care in Leon County.

PRESERVING & IMPROVING THE HEALTH AND WELFARE OF CITIZENS

- Leon County hosted the National Association of Counties’ (NACo) Community Dialogue to Improve County Health Project. The day helped develop a framework to encourage collaboration and coordination between local healthcare organizations by establishing actionable steps moving forward.
- Leon County builds local and national partnerships to provide eligible residents critical and life-saving prescription drugs at reduced costs:
  - Uninsured residents with limited income have received over 49,000 prescription medications, valued at more than $3.1 million, through the CareNet partnership with FAMU Pharmacy, Bond Community Health Center, and Neighborhood Medical Center.
  - Leon County residents used Leon County’s free Prescription Discount Card, made possible through the County’s partnership with the National Association of Counties (NACo), to fill more than 2,500 prescription medications not covered by insurance.

Contact Us
(850) 606-1900
www.LeonCountyFL.gov/HSCP

Construction of Comprehensive Emergency Services Center
Goal Statement
To promote safe, sanitary and affordable housing through homeowner education, counseling, and home rehabilitation in the unincorporated areas of Leon County.

Strategic Initiatives/Support Highlights
Economy
• As an approved Advisor Agency for the federally-funded, Florida Hardest Hit Foreclosure Prevention Program, Leon County government secured a Principal Reduction Loan for 28 Eligible Homeowners statewide, and financial relief for nine Leon County eligible residents, which gives them time to find new or sufficient employment, avoid foreclosure, and stay in their homes. Leon County homeowners who are unemployed, underemployed, or have reduced income may be eligible for assistance through the Unemployment Mortgage Assistance Program or the Mortgage Loan Reinstatement Program.
• Leon County rehabilitated 47 low-income residents’ homes. 25 new roofs for home owners are included in the total rehabilitation work.
• As an approved Advisory Agency for the federally-funded, Florida Hardest Hit Foreclosure Prevention Program, Leon County government secured financial relief for 37 eligible residents, and is finalizing eligibility and funding for additional residents. The funding residents receive provides them time to find new or sufficient employment, so they may avoid foreclosure; and lower their overall mortgage debt. These efforts also help mitigate property value loss for the entire Leon County community.
• Leon County continuously identifies opportunities to participate in federal and state programs beneficial to the community with respect to housing.
  » More than 400 Leon County homeowners and prospective home buyers were educated on how to maintain a home and how to prevent foreclosure during each of the County’s fall and spring Home Expos. During the home expos participants also learned how to access home improvement loans up to $50,000, Foreclosure Prevention Assistance of up to $42,000, and Principal Reduction Assistance up to $50,000. They also learned about available down payment and closing cost assistance grants for first-time homebuyers and veterans, up to $10,000.
  » Assisted in the revitalization of a Home Owner’s Association (Crown Ridge Estates) which resulted in a neighborhood improvement project for low income, seniors, disabled, and Veteran Home Owners living in Crown Ridge Estates.
  » 47 Leon County residents received housing and rehabilitation services, delivering on the County’s goal of safe and sanitary homes, and providing work for multiple, local contractors.

Contact Us
(850) 606-1900
www.LeonCountyFL.gov/Housing

9/11 Day of Remembrance and Service Project
Goal Statement
To assist veterans and their dependents in securing all entitled benefits earned through honorable military service, and to advocate for veterans’ interests in the community.

Strategic Initiatives/Support Highlights

Economy
• Continued to focus resources on assisting Veterans.
• Helped Veterans and their dependents with processing benefit claims and obtaining other benefits entitled to them through the U.S. Department of Veterans Affairs and other Federal Agencies.
• Continued to fund and administer Leon County’s Active Duty Grant Program, to help offset financial obligations for active duty service members and their families.
• Continued to fund Leon County’s Veterans Emergency Assistance Program, which provides veterans in need with emergency financial support for expenses such as rent, utilities, temporary shelter, and transportation for medical treatment.
• Continued to host the annual Operation Thank You events by remembering D-Day and honoring local World War II Veterans with a pancake breakfast served by Leon County Commissioners.
• Continued to partner with Career Source Capital Region by referring Veterans who require assistance with obtaining employment job search skills.

VETERANS HELPING VETERANS
• Leon County understands that behind every veteran’s benefits claim is a veteran in need. In FY14, the Leon County Veteran Services Division:
  » Assisted more than 3,000 veterans and dependents in person.
  » Facilitated claim actions that resulted in Leon County veterans receiving more than $8.8 million in new awards.
  » Managed the Veterans Resource Center where veterans will have access to resources to assist them with employment needs.
  » Sent “welcome” letters to all separating veterans who designated Tallahassee as their home of record or as the place they will be relocating to after separation. These letters provide a wealth of information regarding services provided by Leon County’s Veteran Services and other community resources dedicated for veterans.
  » Provided veteran benefits presentations for “Senior Days” at all senior center events throughout Leon County.
• To honor and recognize the service of World War II Veterans, Leon County hosted 2014 Operation Thank You. The event included the presentation of colors, performance of the National Anthem, remarks from World War II veterans and formal recognition of the World War II veterans. Over 400 citizens attended the event.
• Leon County continued to support and fund the Leon County Active Duty Grant Program to offset financial obligations for active duty service members and their families. For FY14, the County distributed more than $34,000 to veterans and their families through this program.
• Leon County developed and approved funding for the Veterans Emergency Assistance Program, which provides emergency financial assistance to help qualifying veterans meet critical, basic needs such as, rent, mortgage, and utilities. The County distributed more than $25,000 to veterans through this program in FY14.
• Leon County was a partner for Honor Flight Tallahassee, which transported 79 World War II veterans and support personnel to Washington, D.C. to visit memorials dedicated to honor their service and sacrifice. An Honor Flight trip is provided at no cost to the veterans, and entirely funded by local fundraisers and community support. Leon County contributed staff support and $15,000 to help offset the costs of this event.

Contact Us
(850) 606-1940
www.LeonCountyFL.gov/Vets
Leon County Government is dedicated to serving veterans. In 2013, Leon County served almost 5,000 veterans with face-to-face consultations. For his or her service, a veteran has earned many benefits. But sometimes, the application process can be complicated. Leon County staff works to help veterans and their spouses process medical claims, retirement benefits, and even to receive assistance for certain approved emergency needs like heating and cooling.

But being a one-stop shop for local veterans is not the whole story of what Leon County does. In 2014, Leon County engaged the community on veteran events such as Honor Flight, Operation Thank You, and the Veterans Day Parade. Leon County supported Honor Flight Tallahassee, a program that flies World War II veterans – at no cost – to Washington D.C. to visit memorials dedicated to their service. Leon County Emergency Medical Services staff and others served as chaperones on the day-long trip. For some of the attendees, that day was their first chance to see the memorials honoring their service. Leon County also honored veterans at home. With the 2014 Operation Thank You event, Leon County recognized the service of WWII veterans, many of whom returned without a proper welcome. Over 100 WWII veterans attended the morning ceremony, a day that marked the 70-year anniversary of D-Day.
Goal Statement
To empower citizens to answer local needs through volunteerism and community engagement.

Strategic Initiatives/Support Highlights
Governance
• Leon County encourages residents to become partners in public service by serving as volunteers and interns.
• VolunteerLEON, in response to customer feedback, launched a new interactive volunteer matching system. Agencies are posting and using the system as one of their main recruitment tools, reporting excellent results.
• VolunteerLEON’s Internship Program connects students to hands on, meaningful resume-building Internships, which has resulted in more interest than available positions. County offices are interviewing up to four students for one position. Internship evaluations of students in the program and County department supervisors reported satisfaction rates of 95% and 97% respectively.

RESPONSIVE VOLUNTEERISM & COMMUNITY ENGAGEMENT
• Leon County continues to leverage to the vast talents and resources of the community’s residents for the benefit of a diverse group of organizations and individuals:
  » More than 4,500 citizens have volunteered in Leon County government through internships and volunteer service in County programs and special events, contributing over 100,000 hours of time, talent and skills.
  » VolunteerLEON is the only local resource that provides the Florida Volunteer Administration Certificate Program, a 24 hour volunteer management course that provides up-to-date, practical guidance for the major areas of volunteer leadership and management. For the past 7 years, VolunteerLEON has led a statewide presentation team to conduct this training at the Governor’s Hurricane Conference, training hundreds of emergency management participants, consistently earning one of the conferences’s highest evaluation ratings.

» VolunteerLEON in their role as the County’s Emergency Support Function “Volunteers and Donations” (ESF-15) has trained more than 200 employee and volunteers to support Leon County’s Emergency Operation Center. Advanced Emergency Training curriculum was created for “leadership” volunteers, thus creating a solid team of staff and citizens to further strengthen the County’s response and recovery roles.

» VolunteerLEON continues to play a leadership role in the activities of Community Organizations Active in Disaster (COAD), an association of humanitarian organizations that participate in all phases of a disaster situation.

» As part of the 9/11 National Day of Remembrance and Service, a VolunteerLEON-led effort, the community came together to remember, through positive action, the 9/11 victims, survivors, and those who rose up in service in response to those attacks. More than 100 engaged volunteers and Leon County employees, coordinated the rehabilitation of more than 35 homes with more than 20 project assignments in the Crown Ridge Estates Neighborhood.

Contact Us
(850) 606-1970
www.VolunteerLEON.org

9/11 Day of Remembrance and Service Project
9/11 Day of Remembrance and Service

SERVING OUR COMMUNITY

2014 LEON COUNTY ANNUAL REPORT
Mission Statement
To provide professional, reliable and innovative programs and consultative services to attract, train and retain a high-performing and diverse workforce, within a healthy and supportive work-life balanced environment, while insuring compliance with federal, state and local employment regulations.

Strategic Initiatives/Support Highlights
Governance
• Expanded electronic Human Resources business processes including applicant tracking, electronic timesheets and employee self-service.
• Continues to operate the Value-Based Design Program that offers incentives in the form of reduced health insurance costs for employees participating in County Wellness Programs.
• Conducts the Wellness program, Live Well LEON, that promotes healthy employee lifestyles and a healthier workplace.
• Continues to train all county employees through the Customer Experience Training program, which provides them with the necessary tools to perform to their top ability and contribute the WOW! in customer service.

• Encouraged employees to engage in healthy behaviors, which promotes a healthier workplace and reduces employer costs.
  » The Well-Being Team held the 2014 Annual Wellness Fair in partnership with over 58 participating community and business vendors. Over 485 Leon County Government employees attended.
  » Live Well LEON hosted 46 seminars for employees with professional guest speakers from the health and wellness industry.
  » Live Well LEON partnered with Tallahassee Memorial Hospital’s Diabetes Center and Weight Watchers for onsite programs.
• Reflecting Leon County’s concern for workplace safety, Leon County developed its Domestic Violence, Sexual Violence, and Stalking in the Workplace policy and employee handbook.
  • Leon County works tirelessly in exercising responsible stewardship of the community’s resources.
  » Implemented the Banner financial system’s Self-Service Module to efficiently provide employees with online access to their personnel information.
  » Continued to expand electronic business processes, including the electronic timesheet system which automates the time entry for staff, thereby increasing efficiencies and accuracy.
  » Leon County provided more than 2,200 hours of work-related training.
• Continued to conduct the Summer Youth Training program, which offers youth ages 14-21 an opportunity to help form their career outlook by working in various departments throughout Leon County and providing an educational and productive alternative for the summer months.
  • Leon County amended its Employee Recognition Program, to better reinforce its commitment to innovation, efficiencies, and its core practices.
Mission Statement
To provide reliable and effective technology and telecommunications solutions and services to County agencies to enable them to fulfill their missions in serving the citizens of Leon County.

Strategic Initiatives/Support Highlights
Quality of Life
• Continued technology infrastructure support of the Public Safety Complex for telephone, audio/visual needs, and data connectivity.
• Continued to support the following systems for, and with, the Courts, Sheriff and law enforcement: Justice Information, Jail Management, Warrants, and the North Florida Pawn Network and continue the deployment of e-filings.
• Enhanced Library operations with Pay-for-Print program and an upgraded Library work order management system with additional online services.

Governance
• Supported approximately 2,500 desktop and 325 laptop computers, 182 tablets and 478 smart phones, provided asset management of computer and peripheral equipment, and an on-site computer training facility.
• Provided the infrastructure and data content of the Tallahassee-Leon County Geographic Information System (GIS) program.

Contact Us
(850) 606-5500
www.LeonCountyFL.gov/MIS

MAINTAINING EFFICIENT & COST-EFFECTIVE INFORMATION TECHNOLOGY

• Provided essential public safety infrastructure and services which ensure the safety of the entire community including:
  » Providing telecommunications, audio/visual, and network infrastructure, and a shared data center for the PSC.
  » Supporting the Emergency Information Portal.
  » Participating in a justice community team to design and implement the Court’s e-filing solution, and providing courtroom technology with web mapping support.
• Employed a team approach to provide the best service to citizens and visitors to our community:
  » Expanded online services with Trailahasee.com, to include mapped recreational trails with access, parking and usage information provided through a GIS overlay.
  » Expanded and enhanced wireless data connectivity for most County offices.
• Exercised responsible stewardship of the community’s resources:
  » Provided technology and telecommunications products, services and support necessary for sound management, accessibility, and delivery of effective and efficient services.
  » Continued integrating GIS with work order management.
  » Expanded the County’s enterprise phone system to include the Sheriff’s Office and the Tax Collector.
  » Consolidated 37 copier contracts to a single vendor and condensed printer inventory.
  » Developed, deployed and supported Leon County’s website and Intranet, with online services such as Citizens Connect and Your Checkbook, the Citizens Connect Mobile App, and Tallahassee-Leon County’s GIS website.
  » Provided televised/online Board meetings in partnership with Comcast.
  » Enhanced the County’s website with a mobile responsive site for smart devices.

Demonstrating Highest Standards of Public Service
2014 National Association of Counties (NACo) Achievement Award in the category of Promoting Transparency: The Leon County Website in the category of Information Technology.
2014 Digital Counties Survey Award for website transparency, the Citizen’s Engagement Series, and public access and wireless internet at the libraries and community centers.

Did You Know
Nearly 3,000 citizen requests were logged in FY 2013-14 from the Citizens Connect app.
Mission Statement
To proactively facilitate the accurate, effective, timely, and consistent flow of public information to internal and external parties of interest, provide community outreach, and serve as the County’s liaison with its media partners.

Strategic Initiatives/Support Highlights
Governance
- Expanded opportunities for increased media and citizen outreach via social media, and through additional distribution partners.
- Regularly operates and updates the website www.LeonPhotos.org to easily and efficiently provide public access to high-resolution photos from County events.
- Improving equipment infrastructure to enable continued and expanded coverage of Board meetings and County events, for broadcast on Comcast Channel 16 and through the County’s website, to keep citizens better informed and to enhance transparency and public access.
- Continued public education and community outreach for Club of Honest Citizens and Leon County Sales Tax Committee.

EDUCATION, INFORMATION & COMMUNITY OUTREACH
- Community and Media Relations (CMR) continued to play a critical role in the County’s efforts to continuously enhance the community’s ability to access Leon County government, and to promote transparency and accountability.
  » Collaborated on the successful execution of the marketing campaign for Club of Honest Citizens, which fosters an informed and actively-engaged citizenry.
  » Continued to work with County staff, including the County Attorney’s office, to accurately respond to public records requests in a timely manner.
  » Issued approximately 200 news advisories, releases, and notices detailing County activities; facilitated approximately 25 press conferences, community meetings, and events.
  » Actively worked with media partners, including print, television, radio and online to provide accurate and timely information.

» In partnership with Leon County EMS, CMR facilitated the community-wide Press the Chest event, instructing a record-setting crowd of people on proper CPR techniques.

- Helped promote the 2014 Annual Neighborhood Awards Reception, hosted by the Council of Neighborhood Associations (CONA), Leon County and the City of Tallahassee. The awards recognized neighborhood and neighbors of the year through seven respective categories.

- Continued to strive to keep the community informed.
  » CMR delivered more than 100,000 bulletins via the County’s digital media subscription service, GovDelivery, which provides resident subscribers with free, up-to-the-minute news at their fingertips.
  » CMR prepared and distributed printed and digital materials on behalf of the County and its departments and divisions.
  » 401% increase in Facebook “likes” and a 98% increase in Twitter followers.

- With the goal of disseminating timely information, CMR continued to maintain informational updates for the County’s award-winning Emergency Information Portal (EIP) website, in partnership with other County offices, including Leon County Emergency Management. Visit www.leoncountyfl.gov/EIP to access the Leon County Emergency Information Portal.

Demonstrating Highest Standards of Public Service
Leon County received the 2014 National Association of Counties (NACo) Achievement Award in the category Civic Education and Public Information for the 2013 Annual Report.

Contact Us
(850) 606-5300
www.LeonCountyFL.gov/CMR
**Mission Statement**
To provide information to the Courts, which support judicial custody release decisions, and provide alternatives to incarceration to persons accused of crimes and offenders, improve their ability to live lawfully and productively in the community, enhance the overall administration of justice, and support community safety and well-being.

**Strategic Initiatives/Support Highlights**

**Economy**
- Provide job search assistance for County Probation and Supervised Pretrial Release clients through private sector partners with 40% of participants successfully completing job readiness training.
- Supervised 1,927 offenders sentenced to the Community Service and Work Programs, who provided in-kind labor for roadway, greenway, park and facilities maintenance, as well as general public services, valued at $596,309.

**Quality of Life**
- Administered approximately 13,000 alcohol tests and more than 9,500 drug tests for court-ordered County probationers and defendants released while awaiting trial.
- Supervised 1,927 offenders sentenced to the Community Service and Work Programs, who provided in-kind labor for roadway, greenway, park and facilities maintenance, as well as general public services, valued at $596,309.
- Public safety is a critical responsibility of County government. In cooperation with the Leon County Public Safety Coordinating Council, comprised of the State Attorney, Public Defender, Courts, Leon County Sheriff, Tallahassee Police, and Leon County’s Office of Intervention and Detention Alternatives, Leon County continues to implement initiatives that serve to manage the jail population and reduce recidivism.

**Did You Know**
The Office of Intervention and Detention Alternatives staff logged more than 1,068 hours in hearings providing information to the court to assist in case dispositions.

**Leon County Courtroom**

As a prevention/intervention measure, the Public Safety Coordinating Council supported the Domestic Violence Coalition Committees campaign to prevent domestic violence among high school students. With the support of funds provided by the Board of County Commissioners, the campaign will be expanded next year to include behavior management and conflict resolution skills for middle school students.

Office Intervention and Detention Alternatives participated in court hearings held during the second annual Veterans Stand Down event by providing pretrial and probation services for homeless veterans.
Mission Statement
To provide sound financial management, ethical procurement of services and asset control to the Board of County Commissioners, County Administrator, and Board departments, offices and divisions, while minimizing long-term costs associated with accidental losses, in order to support effective decision making and ensure responsible stewardship of County resources.

Strategic Initiatives/Support Highlights
Governance
• Leon County demonstrated its commitment to responsible stewardship with the development of the FY2014/2015 budget. The budget is balanced without increasing the current 8.3144 mileage rate. The total estimated tax collections for FY2015 will be $4.3 million or 4% more than FY2014.
• Business plans were revised as part of the Leon LEADS Strategic Planning process transitioning to a five-year planning cycle that spans from FY2012 through FY2016. The Business Plan is a road map and a broad plan of action for accomplishing the Board’s priorities, and serves as a gauge to assist the department in measuring outcomes of the plan.

• According to the international ratings agency Fitch, “The county’s financial profile is characterized by prudent, forward-looking budgeting, high reserve levels, and strong liquidity...” Even in a slowly recovering economy, Fitch continued to provide Leon County with a “AA” rating and a stable outlook.
• OMB facilitated the LEADS Cross Departmental Action Team process to further identify opportunities for cost reductions, cost avoidance and efficiency. The Cross Departmental Action Team produced a number of recommendations for process improvements.
• OMB requires semi-annual capital project reporting from capital project managers. The reports allow for more effective planning and allocation of funding for the Capital Improvement Program.
• Leon County has the lowest net budget ($733) per countywide resident among like-sized counties and has one of the lowest net budgets per county resident in Florida, with only four other counties having lower budgets. Additionally, Leon County has six employees per 1,000 residents and ranks second lowest in employees per capita among all 67 counties.
• The exercise of sound financial management is a Core Practice of Leon County. To further that goal, OMB routinely conducts management reviews of County operations and organizations it funds to ensure they are operating effectively and efficiently.

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<th>County Budget for Fiscal Year</th>
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Demonstrating Highest Standards of Public Service

The Leon County Office of Management received the Distinguished Budget Presentation Award from the Government Finance Officers Association for the 24th consecutive year.

Did You Know
Let’s Balance!, the budget simulation game, is available for open use online. It provides participants with a first-hand look at the types of decisions the Leon County Commission has to make over the course of the budget process. If interested, visit www.LeonCountyFL.gov/OFS for more information.
Goal Statement

Purchasing: To provide timely and professional procurement services to secure requested supplies, services and commodities at a specified level of quality and at the lowest possible cost through open and fair competition.

Risk Management: To provide our customers with courteous and professional services in the risk management area.

Strategic Initiatives/Support Highlights

Governance
- The Purchasing Division continued to expand the use of electronic documents, which allows vendors and other interested parties to obtain copies of solicitation documents in a more efficient and cost-effective manner, while promoting sustainability by reducing the use of paper.
- Risk Management employs the team approach to ensure that the County continues to maintain a safe working environment for its employees through the coordination of monthly Safety Committee meetings, with representation from a broad array of work areas. During these meetings, the Risk Manager and the representatives discuss potential safety improvements.

Contact Us
(850) 606-1600 (Purchasing)
(850) 606-5120 (Risk Management)
www.LeonCountyFL.gov/OFS

Did You Know
- Conducted annual driver license checks on all authorized drivers and coordinated random drug and alcohol testing.
- Reviewed in excess of 700 criminal background checks on individuals wishing to volunteer.
- Engaged citizens and employees alike by being hands-on and having a personal presence. Risk Management maintains high visibility in the workforce, which assists in keeping risk management/safety forefront in employees’ minds and actions.

PROCURING AND MANAGING RESOURCES AND SERVICES, AND MANAGING RISK

- Purchasing serves citizens faster and more easily with an online procurement system called Procurement Connect. This new system provides vendors instant access to many different services and processes such as, instant access to bids, requests for proposal, invitations to negotiate, and various other solicitation documents.
- Purchasing continues to provide value-added service to County staff through ongoing procurement customer service and support with policy interpretation, purchase orders, change orders, quotes, informal bids, contract preparation and other assistance. Purchasing also provides sales and customer support to County staff through ordering, stocking and issuance of operational consumable products valued at over $72 million during the fiscal year through more than 2,300 requisitions.
- An essential function of the Purchasing Division is maintaining the proper control records of all tangible personal property. In order to account for all property, Purchasing conducts an annual inventory. This past year, the inventory consisted of assets valued over $52 million.
- Leon County utilizes online auction services and on-site surplus sales to dispose of obsolete equipment that is no longer used by departments, in order to maximize the County’s investment. This past year, Purchasing conducted five on-site and online surplus sales/auctions resulting in a return of almost $180,000.
- As responsible stewards of the community’s financial resources, Purchasing mitigates risk to the County through utilization of bonding practices for vendor bids, vendor performance, supplier and subcontractor payment, and requires appropriate vendor insurance coverage.
- In order to ensure that Leon County continues to maintain a safe working environment for its employees, Risk Management coordinated eleven safety sessions and conducted monthly site visits.

Leon County’s solicitation documents are now available online. To learn more, visit: www.LeonCountyFL.gov/ProcurementConnect
A CORE PRACTICE OF LEON COUNTY GOVERNMENT

Office of Human Services & Community Partnerships
Candice M. Wilson
Director
(850) 606-1900
WilsonCa@LeonCountyFL.gov

Volunteer Services
Jeri Bush
Division Director
(850) 606-1970
BushJ@LeonCountyFL.gov

Did You Know
Leon County has a ratio of 6.0 employees for every thousand County residents.

2014 LEON COUNTY ANNUAL REPORT


**citizen committees**

**adjustment and appeals board**
Responsible for determining appeals of code-related (Land Development Regulations) interpretations and granting variances to the provisions of the LDRs based on documented hardship.

**affordable housing advisory committee**
Reviews the established policies and procedures, ordinances, land development regulations, and adopted local government comprehensive plan and shall recommend specific actions or initiatives to encourage or facilitate affordable housing.

**animal shelter advisory board**
The Board is a citizen’s board in support of Tallahassee-Leon Community Animal Services Center.

**architectural review board**
Reviews and makes recommendations on listing of properties of the Local Register of Historic Places and reviews changes to the exterior of properties zoned Historic Preservation, and issues Certificates of Appropriateness.

**audit advisory committee**
Promotes, maintains, and enhances the independence and objectivity of the internal audit function by ensuring broad audit coverage, adequate consideration of audit reports, and appropriate action on recommendations.

**big bend health council, inc.**
Provides for local representation in planning and evaluating health needs of a 14-county regional service district.

**canopy roads citizens committee**
Prepares or discusses policies and programs affecting the preservation and maintenance of canopy roads, provides input on the values and goals of programs affecting canopy roads, and contributes continuous feedback and makes recommendations regarding the preservation of canopy roads to the City and County Commissions.

**capital region transportation planning agency citizens multi-modal advisory committee**
Makes recommendations regarding the development of an efficient, safe, and cost-effective transportation system that considers the needs of users of all modes of transportation, including bicycle/pedestrian and transit.

**careersource capital region**
Provides youth and adults with opportunities to develop and continuously upgrade their knowledge and skills in order to advance economically and socially.

**code enforcement board**
Conducts hearings on cases involving violations of environmental, zoning, building, and junk ordinances and enters orders to enforce County laws.

**commission on the status of women & girls**
Considers input and promotes awareness in the matter of the status of women and girls in the community regarding discrimination, employment, education, social services, health, etc.

**community development block grant citizen’s task force**
Assists with CDBG program planning, implementation, assessment and oversight, as well as counsel and advise the Leon County Housing Program.

**community health coordinating committee**
Provides a forum for citizen participation in healthcare planning and dialogue to address community concerns and problems regarding healthcare.

**contractors licensing and examination board**
Accepts and approves applications, including administering examinations for contractors licenses and issues contractors licenses.

**council on culture & arts**
Coordinates and disseminates information regarding cultural events and opportunities.

**cultural plan review committee**
Responsible for developing an update of the current Tallahassee-Leon Cultural Plan and provide recommendations to the City of Tallahassee Commission and the Leon County Board of County Commissioners on modifications to the Plan objectives. The Committee submitted its report February 2014.

**development support and environmental management citizens user group**
Provides Board recommendations regarding proposed ordinances that impact growth management and other issues pertaining to current planning, development review, and environmental compliance.

**educational facilities authority**
Assists institutions for higher education in construction, financing, and refinancing of projects.

**enterprise zone development agency (ezda) board of commissioners**
Reviews, processes, and certifies applications for state enterprise zone tax incentives and provides assistance to businesses and residents within the Enterprise Development Zone.

**housing finance authority**
Encourages investment by private enterprise and stimulates construction and rehabilitation of housing through use of public financing.

**human services grants review committee**
Evaluates human service funding requests during regular budget cycle and makes recommendations to the Board.

**joint city/county bicycle working group**
Provide recommendations regarding proposed cycling-related projects, improvements, events, and ordinances that are considered to be of community interest and for the betterment of the Tallahassee-Leon County community.

**joint city/county/school board coordinating committee**
Fosters the coordination of comprehensive planning and school facilities planning programs.

**leon county sales tax committee (ad hoc)**
Created for the purpose of selecting public input and making recommendations regarding public policy for infrastructure sales tax issues within Leon County. The committee completed its work on January 31, 2014.

**library advisory board**
Serves as a forum for community input concerning library programs and activities and as a liaison and advocate of the library.

**minority/women small business enterprise (m/wsbe) committee**
Reviews M/WSBE program.

**planning commission**
Acts as advisory committee to City and County commissions seeking its advice and assistance in comprehensive planning and development in the Tallahassee area.

**research and development authority**
Created for the purpose of planning and financing capital projects in the form of research and development parks to encourage local economic development.

**stage (strategic team for amphitheater grand entertainment)**
In order to consider the input of the public in the matter of program entertainment for the Capital Cascades Amphitheater Program, provide input to the Division of Tourism Development.

**science advisory committee**
Evaluates scientific evidence and reports findings and recommendations pertaining to environmental issues.

**tallahassee sports council**
Provides a fact-finding source of community input and technical resources in developing recommendations regarding a sports tourism-related matter to be considered by the Tourist Development Council.

**tourist development council**
Develops plans for tourist development; makes recommendations for operation of special projects or for uses of tax revenue; reviews expenditures of revenue from development trust fund.

**water resources committee**
Addresses community-wide concerns such as flooding, recreational and community economic value, watershed management, and funding priorities.

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FOR MORE INFORMATION
Citizen participation is important in developing Leon County’s programs/policies and in providing quality services to the community. For more detailed information or to join one of the committees, visit www.LeonCountyFL.gov/Committees or call Agenda Coordinator Christine Coble at (850) 606-5300.
DEVELOPMENT SUPPORT & ENVIRONMENTAL MANAGEMENT
(850) 606-1300
www.LeonPermits.org
Building Inspection
(850) 606-1300
Inspection Hot Line (IVRS)
(850) 891-1800
Code Enforcement
(850) 606-1300
Concurrency Management
(850) 606-1300
Environmental Permitting
(850) 606-1300
ECONOMIC DEVELOPMENT & BUSINESS PARTNERSHIPS
(850) 606-5300
www.LeonCountyFL.gov/EDBP
EMERGENCY MANAGEMENT
(850) 606-3700
www.leoncountyso.com/EM
EMERGENCY MEDICAL SERVICES
www.LeonCountyFL.gov/LEMS
Headquarters/Administration
(850) 606-2100
Dispatch
(850) 606-5808
FACILITIES MANAGEMENT
(850) 606-5000
www.LeonCountyFL.gov/Facilities
FLEET MANAGEMENT
(850) 606-2000
www.LeonCountyFL.gov/Fleet
HEALTH DEPARTMENT
(850) 606-8000
www.LeonCountyFL.gov/LCHD
HOUSING SERVICES
(850) 606-1900
www.LeonCountyFL.gov/Housing
HUMAN SERVICES & COMMUNITY PARTNERSHIPS
(850) 606-1900
www.LeonCountyFL.gov/HSCP
HUMAN RESOURCES
(850) 606-2400
www.LeonCountyFL.gov/HR
Job Line
(850) 606-2403
LEGAL AID
(850) 222-3292
LERDY COLLINS LEON COUNTY
PUBLIC LIBRARY SYSTEM
(850) 606-2665
www.LeonCountyFL.gov/Library
Literacy Volunteers
(850) 606-2644
MANAGEMENT INFORMATION SERVICES
(850) 606-5500
www.LeonCountyFL.gov/MIS
Geographic Information Services
(850) 606-5504
MINORITY, WOMEN & SMALL BUSINESS ENTERPRISE
(850) 606-1650
www.LeonCountyFL.gov/MWSBE
MOSQUITO CONTROL
(850) 606-1400
www.LeonCountyFL.gov/Mosquito
OFFICE OF FINANCIAL STEWARDSHIP
(850) 605-6100
www.LeonCountyFL.gov/OFS
PARKS & RECREATION
(850) 606-1470
www.LeonCountyFL.gov/Parks
PLANNING DEPARTMENT
(850) 891-6400
www.talgov.com/Planning
PROBATION
(850) 606-5600
www.LeonCountyFL.gov/Probation
PUBLIC WORKS
(850) 606-1500
www.LeonCountyFL.gov/PubWorks
Operations (24-hour response)
(850) 606-1400
PURCHASING
(850) 606-1600
www.LeonCountyFL.gov/Purchasing
SOLID WASTE MANAGEMENT
(850) 606-1800
www.LeonCountyFL.gov/Solidwaste
Hazardous Waste
(850) 606-1803
Recycling Information
(850) 606-1802
Rural Waste Collection Center
(850) 606-1800
Transfer Station
(850) 606-1840
SUPERVISED PRETRIAL RELEASE
(850) 606-5700
www.LeonCountyFL.gov/Probation
SUSTAINABILITY
(850) 606-5300
www.GrowingGreen.org
TOURISM DEVELOPMENT
(850) 606-2300
www.VisitTallahassee.com
VETERAN SERVICES
(850) 606-1940
www.LeonCountyFL.gov/Vets
VOLUNTEER SERVICES
(850) 606-1970
www.VolunteerLEON.org
CONSTITUTIONAL OFFICES
CLERK OF COURTS
(850) 577-4000
www.Clerk.Leon.FL.us
SUPERVISOR OF ELECTIONS
(850) 606-8883
www.LeonFL.org/Elect
PROPERTY APPRAISER
(850) 606-6200
www.LeonPA.org
TAX COLLECTOR
(850) 488-4735
www.LeonTaxCollector.net
SHERIFF
(850) 922-3300
www.LeonCountySO.com
OTHER COUNTY/STATE AGENCIES
PUBLIC DEFENDER
(850) 606-1000
www.LeonCountyFL.gov/PD
STATE ATTORNEY, 2ND JUDICIAL CIRCUIT
(850) 606-6000
www.SAO2FL.org
CIRCUIT COURT 2ND JUDICIAL
(850) 577-4300
www.2ndCircuit.Leon.FL.us
2014 LEON COUNTY ANNUAL REPORT
Boat Landings

Ben Stoutamire Landing
Ben Stoutamire Road off of SR 20 on Lake Talquin

Bull Headley Landing
Bull Headley Road on South Lake Iamonia

Cedar Hill Landing
Cedar Hill Road on East Carr Lake

Coe Landing
Coe’s Landing Road off of SR 20 on SE Lake Talquin

Crowder Landing
Crowder Road and US 27 North on Lake Jackson

Cypress Landing
Cypress Landing Road on East Lake Miccosukee

Elkhorn Landing
Elkhorn Road off of SR 20 on South Lake Talquin

Faulk Drive Landing
Faulk Drive on West Lake Jackson

Fuller Road Landing
Fuller Road on West Lake Jackson

Hall Landing
Hall’s Landing Road off of SR 20 on South Lake Talquin

Lake Munson Landing
Lake Munson Landing Road on East Lake Munson

Megginis Arm Landing
Off Lakeshore Drive on Lake Jackson

Coe Landing Campground
1208 Coe Landing Rd
20 RV Sites with 30 Amp hookups, WiFi, Showers, Dump Station

Williams Landing Campground
951 Williams Landing Rd
Ten Tent or RV mixed use sites, Showers

Luther Hall Campground
2997 Luther Hall Landing Rd
10 Tent Camping Sites, Showers

Community Centers

General Information
(850) 606-1470

Dorothy Cooper Spence Community Center
4768 Chaires Road

Bradfordville Community Center
3439 Bannerman Road

Fort Braden Community Center
16387 Blountstown Highway

Lake Jackson Community Center
3640 N. Monroe Street, Suite 301

Miccosukee Community Center
13887 Mocassin Gap Road

Woodville Community Center
8000 Old Woodville Road

Camps

Williams Landing
Lake Jackson

Van Brunt Landing
Lake Iamonia Road on NE Lake Iamonia

Wainwright Landing
Wainwright Road off of SR 20 on South Lake Talquin

Williams Landing
William’s Landing Road off of SR 20 on SE Lake Talquin

Canopy Oaks Community Park
3230 Point View Dr.; 2 Little League Fields (lighted), 2 Tennis Courts (lighted), Multipurpose Field (lighted), Concession/Restroom, Playground

Daniel B. Chaires Community Park
4768 Chaires Cross Rd.; 4 Tennis Courts (lighted), 2 Basketball Courts, Restrooms/Concession Building, 2 Little League Baseball Fields (lighted), 1 T-Ball Field (not lighted)

Fort Braden Community Park
15100 Blountstown Hwy; 2 Little League Baseball Fields (lighted), Multipurpose Field (lighted), Restrooms/Concession Building

J. Lee Vause Park
6024 Old Bainbridge Rd., Picnic Pavilions (available for rental), 26 Acres Open, Wooded Spaces, 1 Mile of Hard Surface Paths for Bikes and Pedestrians, Extensive Boardwalk, Restrooms, Playground, Volleyball Net

J. Lewis Hall Sr., Woodville Park and Recreation Complex
1492 J Lewis Hall Sr. Ln.; 4 Little League Baseball Fields (lighted), Junior League Field (lighted), Softball Field (lighted), 2 Basketball Courts (lighted), Multipurpose Field (lighted), Youth & Tot Playground, Restrooms/Concession Building

J.R. Alford Greenway
2500 Pedrick Rd.; Over 500 Acres of Trails and Open Space for Hikers, Mountain Bicyclists, Equestrians (Horse Trailer Parking)

Jackson View Park
2585 Clara Keel Blvd.; Walking Trails, Picnic Area, Open Space, Observation Deck

Kate Ireland Park
12271 Iamonia Landing Rd.; Picnic Shelter, Playground, Nature Trails, Restrooms

Lake Henrietta Park
3305 Springfield Rd.; Walking Trail (Paved, 1.2 Miles Long)

Gil Waters Preserve Park
5800 Crawfordville Hwy.; Picnic Shelter, Restrooms, Nature Trails, Landing

Martha Weilman Park
5217 W. Franklin St.; Walking Trail (7/10 Mile Long)

Miccosukee Canopy Rd. Greenway
5600 Miccosukee Rd.; 14 Miles of Trails and 500 Acres of Open Space for Hikers, Mountain Bicyclists, Equestrians, Picnic Tables and Benches

Miccosukee Community Park
15611 Crammar Rd.; Youth Playground, 2 Basketball Courts (lighted), 2 Picnic Shelters, Junior League Baseball Field, Concession/Restroom

Pedrick Pond
5761 Mahan Dr.; Walking Trail (71/10 Mile Long)

Stoneler Rd. Park
5257 Stoneler Rd., Little League Field (lighted), Picnic Shelter, Playground, Concession/Restroom

Community Resources

Cooperative Extension
615 Paul Russell Road
(850) 606-5200

Development Support & Environmental Management
425 N. Macomb Street, Renaissance Center, 2nd Floor
(850) 606-1900

Solid Waste Management Facility
7550 Apalachee Parkway
(850) 606-1800

Visitor Center
106 East Jefferson St.
(850) 606-2305

Volunteer Services
518 Railroad Avenue
(850) 606-1370

Libraries

LeRoy Collins Main Library
200 West Park Avenue
(850) 606-2625

Dr. B. L. Perry, Jr. Branch Library
2817 South Adams Street
(850) 606-2950

Eastside Branch Library
1563 Pedrick Road
(850) 606-2750

Fort Braden Branch Library
16327 Blountstown Highway
(850) 606-2990

Lake Jackson Branch Library
3840 North Monroe Street
(850) 606-2850

Northeast Branch Library
5513 Thomasville Road
(850) 606-2990

Woodville Branch Library
8000 Old Woodville Road
(850) 606-2925
EMPLYING TEAM APPROACH

Employees work together to produce bigger and better ideas to seize the opportunities and to address the problems which face our community.

Employing Team Approach
A Core Practice of Leon County Government
OUR VALUE PROPOSITION
What You Get as a Taxpayer and a Stakeholder in our Community

Leon County government leverages partnerships, embraces efficiency and innovation, and demands performance to the benefit of our taxpayers. We actively engage our citizens, not only as taxpayers, but as stakeholders and co-creators of our community – providing meaningful opportunities to capitalize on their talents in making important decisions and shaping our community for future generations.