

Volunteer Fire Department Supplemental Mobile Phone Notification System

Members of Volunteer Fire Departments (VFDs) are dispatched to incidents utilizing the 800 MHz radio system and the digital paging system. VFD members may elect to be notified of an incident within the VFD's primary jurisdiction via mobile phone text message through the Volunteer Fire Department Supplemental Mobile Phone Notification System (SMPNS). The SMPNS will send a text message to enrolled phones directly from the Computer Aided Dispatch (CAD) system via the mobile phone carrier's e-mail to text system. VFD members will only receive notification of incidents to which their VFD is dispatched. Utilization of the SMPNS is voluntary and subject to the following conditions:

1. The SMPNS is a supplemental system and the primary method of VFD dispatch is the 800 MHz radio system and the digital paging system.
2. The SMPNS has limitations outside the control of the Consolidated Dispatch Agency, the County and the City as the SMPNS relies on private mobile phone networks to deliver the notifications. This may result in delayed delivery or non-delivery of SMPNS messages.
3. To voluntarily sign up for the service, the VFD member must enroll in the SMPNS with the approval of their VFD Chief.
4. The VFD member assumes all costs assessed by their mobile phone carrier for messages delivered to the mobile phone by the SMPNS.
5. The messages sent through the SMPNS are a snapshot of the information contained in the CAD at the time the incident is dispatched. Information or circumstances may change and as such VFD members must rely on information obtained directly from a dispatcher via the 800 MHz radio system prior to responding to the incident.
6. The SMPNS message contains information that may be protected, private and/or privileged and cannot be shared or forwarded by any means to any individual.
7. The mobile device must be secured with security access controls such as a PIN, fingerprint reader, pattern or other such method and have automatic screen lock settings enabled.
8. Messages received via the SMPNS must be deleted from the device following each incident.
9. VFD members wishing to terminate SMPNS participation must notify the County, through their VFD Chief, in writing.
10. The Consolidated Dispatch Agency, the County, the City or the VFD may suspend an individual member's use of the SMPNS or the entire SMPNS program at any time, for any reason.
11. Members enrolled in the SMPNS program must immediately notify their VFD Chief if the security of their device is compromised or if the device is lost or stolen. The VFD Chief shall immediately notify the Consolidated Dispatch Agency and the County so that the device can be deactivated from the SMPNS.
12. Members must re-enroll in the system if they change mobile phone carriers or mobile phone numbers.

Member's Name & Radio ID No.

VFD Name & Station No.

Mobile Phone No. & Carrier

I acknowledge and understand the aforementioned statements and agree to the conditions of use. I further understand that a violation of any of these conditions may constitute termination of my SMPNS privileges and disciplinary action against me by the VFD of which I am a member.

Members Signature & Date

VFD Chief Approval & Date