

## LEON COUNTY Tourist Development Council

Thursday, May 8, 2025, 9:00 a.m. County Commission Chambers - Leon County Courthouse, Fifth Floor 301 South Monroe Street, Tallahassee, FL. 32301

## **MEETING AGENDA**

- I. Call to Order Chair
- II. Request for Additional Agenda Items Chair
- III. Public Comment

V.

VI.

### IV. Items for Consent Approval – Chair

- February 6, 2025, Meeting Minutes (T1)
- Financial Reports: Division Budget FY 2025 YTD and the Tourism Development Tax Collections and Smith Travel Report (T2)
- Marketing Communications and Agency Activity, Visitor Services, Meetings & Group Sales, and Sports Sales Staff Reports (T3)

#### General Business – Chair

- Downs & St. Germain Research Presentation: FY25 Q2 Visitor Tracking Report (T4)
- FY26 Proposed Budget Review (T5)
- FY26 Grant Program Overview & FY26 Grant Guidelines Review (T6)
- Concert Update
- World Cross Country Championships Update Presentation
- Tallahassee Sports Council Update
- COCA Update

### Executive Director's Report – Kerri Post

- Hotel Stratification with Occupancy Summary (T7)
- Amtrak Building/Tourism Office Repairs Update
- Fairgrounds Update from Blueprint-IA Meeting (T8)
- Summer Local Program to Explore "Beyond Your Block"

### VII. Additional Business: "For the Good of the Cause" – Chair

<u>Next TDC Meeting:</u> Thursday, July 10, 2025, 9:00 A.M. County Commission Chambers



## LEON COUNTY TOURIST DEVELOPMENT COUNCIL MEETING MINUTES

#### Thursday, February 6, 2025, 9:00 a.m. County Commission Chambers - Leon County Courthouse, Fifth Floor 301 South Monroe Street, Tallahassee FL 32301

The Leon County Tourist Development Council met for a regular meeting with Vice Chair County Commissioner Bill Proctor presiding. Council members present were City Commissioner Curtis Richardson, City Commissioner Dianne Williams - Cox, Michelle Personette, Joshua Brock, Russell Daws, Emily Johnson -Truitt, Liaison Kathleen Spehar, and Liaison Amanda Heidecker. Carolanne Savage and Matt Thompson were absent.

Tourism Staff present: Kerri Post, Jon LaBarre, Scott Lindeman, Taylor Wheaton, Janet Roach, Bryan Smith, Taylor Walker, Julie Trezek, Renee Jones, Vel Johnson, Addie Carroll - Beal, Bailey Geason, Shelby Bishop, Landis Grenville, Sydney Copstead (Intern), and Johnna Bowden (Intern).

The Vice Chair called the meeting to order at 9:04 a.m.

#### Request for additional Agenda Items: None

#### Public Comment: None

**Consent:** Vice Chair Proctor entertained a motion for approval for the three items of consent.

- 1. Meeting Minutes for November 7, 2024
- 2. Financial Reports: Division Budget FY 2025 YTD and the Tourism Development Tax Collections and Smith Travel Report
- 3. Marketing Communications and Agency Activity, Visitor Services, Meetings & Group Sales, and Sports Sales Staff Reports

Russell Daws moved, seconded by Michelle Personette, for approval of the items for consent. The motion passed unanimously, 7-0.

#### General Business:

Nomination for the Appointment of FY25 TDC Chair - Vice Chair Proctor asked for a nomination for the TDC 2025 Chair. Russell Daws nominated Michelle Personette.

## Russell Daws moved, seconded by City Commissioner Williams - Cox, for approval of the appointment of Michelle Personette as the TDC 2025 Chairperson. The motion passed unanimously, 7-0.

<u>Downs & St. Germain Research Presentation: FY25 Q1 Visitor Tracking Report (T4)</u> - Joseph St. Germain presented the quarterly Visitor Tracking Report for FY25 Q1 (Oct.- Dec.). Reports on Q1 data typically reflect impacts commensurate with the success of the football season, particularly on room rates and visitor numbers. However, FY25 Q1 also showed the impact of hurricane - related travel and evacuations on visitor numbers and paid accommodations. Despite constraining factors, such as inflation rates and shifts in travelers' economic circumstances post - Covid, Mr. St. Germain highlighted a steady increase in visitors, room nights, direct spending, and economic impact over the last five years.

Mr. St. Germain followed up to confirm a question for trade school or technical school was added to the visitor questionnaire per a previous TDC request and the Jan.- Mar. 2025 report will reflect that data.

<u>Bicentennial Year-in-Review Presentation</u> - Ms. Post opened up the presentation by thanking Vel, Doug, Addie, and the Bicentennial Steering Committee for their hard work and dedication over the previous two years. Ms. Post also noted that hundreds of Bicentennial items were given to the State of Florida Archives Florida Memory Project so that they could be preserved and shared with future generations of Tallahassee and Leon County residents.

Vel Johnson presented highlights of the Bicentennial, stating the entire community was involved, leading to 65 new community partnerships with Visit Tallahassee. The Bicentennial celebrated more than 200 events throughout the year with 150 local organizations participating in activities, as well as conducting 25 community meetings and 10 Zoom calls. Ms. Johnson highlighted the Bicentennial Day at the Capitol , the building of a replica of the 1824 First Florida Capitol log cabin, spearheaded by Mayor John Dailey, and the Bicentennial Weekend and T- Pain Concert as major events during the year. Ms. Johnson closed with special acknowledgments for all those who helped make it a successful year-long event and shared the National Association of Counties awarded Leon County a 2024 Achievement Award for the "Leon County -Tallahassee Bicentennial Celebration." Discussion ensued. Commissioner Williams-Cox encouraged staff to "keep the band together" and continue to promote and document historical events in Leon County.

<u>Worlds Athletics Cross Country Championships (WXC) Site-Visit Recap and Next Steps</u> - Taylor Wheaton & Amanda Heidecker provided updates on the 2026 Championships. On January 11, 2025, Leon County hosted a community kickoff at Apalachee Regional Park (ARP), marking the one-year countdown and unveiling the official logo for the Championships.

Following the community kickoff, staff hosted a site visit with World Athletics representatives. The visit included a walk-through of the championship course at Apalachee Regional Park, showcasing its terrain and state-of-the-art facilities. Productive meetings followed for 2 - 3 days focused on logistics to ensure a seamless experience for athletes, spectators, and global audiences. World Athletics staff praised the park's event-readiness and hospitality. Ms. Post thanked Russell Dawes for providing the special memorable opportunity for our international guests to see a live alligator.

Chair Personette asked what was needed for the 2026 Championships and how the TDC could assist. Ms. Heidecker responded sponsorship dollars and in-kind contributions were needed. Commissioners Williams-Cox and Proctor highlighted the need for national and statewide fundraising efforts through sponsorships and grants. Proctor also suggested negotiating with Dentsu (World Athletics' marketing partner) for the video rights to air footage on channels 16 and 13, as well as for use in future tourism marketing. He also recommended credentialing local videographers to collect footage during the event. Discussion ensued.

Ms. Post noted that there will be a budget adjustment for the World Athletics event, as the original budget set in 2021 did not account for all of the WXC event requirements unknown at the time and external factors such as inflation and a new federal law requiring stricter and more costly security measures for international sporting events. Staff will be recommending changes to the budget over the coming months to accommodate the additional needs once all the final cost estimates have been received. Commissioner Proctor proposed rebranding the course at ARP as "Worlds Championship Course." In regard to the budget, he mentioned Leon County would want to assist with the budgetary needs. Commissioner Procter asked staff whether there are countries that are banned from entering the United States to participate in the Championships. Ms. Post stated we have not been informed of any banned countries at this time.

<u>Concert Update</u> - Ms. Post provided the updates on the spring concert lineup, which includes the following: The Second Annual Jubilee Gospel Music Festival at the Adderly Amphitheater, Violent Femmes performing with the Tallahassee Symphony Orchestra (TSO), Wilco with special guest Waxahatchee, and Alison Krauss & Union Station featuring Jerry Douglas. Ms. Post noted all events have robust ticket sales so far. Ms. Post also reported at the Board of County Commissioners' Strategic Planning Retreat, the Division of Tourism/Visit Tallahassee was directed to explore partnering with bigger venues to bring in top 100 Billboard artists.

<u>Tallahassee Sports Council Updates & 2<sup>nd</sup> Cycle Sports Event Grant Recommendations</u> - Amanda Heidecker presented the FY25 2<sup>nd</sup> Cycle Sports Events Grant award recommendations for eight sporting event applications. The TSC recommended funding for six of the eight applications, totaling \$10,000 of the \$15,200 allocated. Two events were deemed ineligible. Discussion ensued.

Commissioner Proctor moved, seconded by Commissioner Williams - Cox, for approval of the Tallahassee Sports Council Updates and 2nd Cycle Sports Event Grant Award Recommendations. The motion passed unanimously, 7-0.

<u>COCA Update</u> - Ms. Spehar spoke on COCA's involvement with the Bicentennial Events and plans for the newly built First Florida Capitol cabin to remain in Cascades with cultural programming for the next 10 years. Ms. Spehar reported there are 300+ events on the COCA calendar, including many to celebrate Black History Month and Women's History Month. She noted COCA is celebrating its 40th anniversary this year. Ms. Spehar also spoke on COCA's continued involvement with of the cohort of organizations working to purchase the property at Railroad Square.

#### Executive Director's Report

<u>Amtrak Station/Tourism Office/Visitor Center Update</u> - Ms. Post reported the preliminary estimate for restoring the building is thought to be between \$3M and \$4M with insurance anticipated to cover the majority of costs. Design documents for the repairs have been completed and the next step will be the solicitation/bid process to ascertain actual cost estimates. The tentative timeline anticipates work to begin in May 2025 with staff returning to the building early next year. Commissioner Proctor expressed concern over the placement of the Tourism Offices and Visitor Information Center at the former Amtrak Train Station, as well as the amount of funds that have been used and are continuing to be used in the restoration and upkeep of the building. Discussion ensued.

<u>Hotel Stratification Analysis</u> - Jon LaBarre provided an overview of Tallahassee-Leon County's hotel market stratification as requested by the TDC, noting about 75% of hotels in our market are classified as Economy and Upper Midscale by Smith Travel Research (STR), with the remainder falling in the Midscale to Upscale ranges. Prices fluctuate based on seasonal demand and special events in the market, and although hotels are evenly distributed across the county, pricing varies by area. Discussion ensued. A comparative set regarding occupancy rates at each service level will be provided at the next TDC Meeting.

<u>Snow Day Reel Highlights</u> - Ms. Post commended digital content manager Bryan Smith for his beautiful video coverage of the January snowstorm. The Instagram reel reached over 260,000 people, logged 22,000 interactions, and generated 500 new followers on the VT account. Through Facebook, the post generated an additional 1,200 followers.

<u>2026 Visitor Guide and Marketing Rollout Update</u> - Ms. Post announced the 2025 Visitor Guide is in its final review, with the Marketing Rollout scheduled for late spring. She noted a recent familiarization tour resulted in a 12 - page feature in Central Florida's Official Lifestyle Magazine. Additionally, Ms. Post congratulated Gulfwinds Track Club's Tallahassee Marathon for achieving record-breaking attendance and highlighted the significance of Bank of America sponsoring the event for the first time.

### Additional Business: "For the Good of the Cause" - Michelle Personette

County Commissioner Proctor informed the members he met with the County's lobbying team regarding an ask for \$250 million – \$300 million from the Florida Legislature for the construction of a conference center, which would benefit the universities, government, and wider community and urged staff to continue to move the conference center project agenda forward.

City Commissioner Williams - Cox reminded the members that a conference center was a Blueprint Project before COVID and that \$20 million had been set aside.

City Commissioner Richardson announced that the League of Women Voters of Florida had sponsored a Black History Month art and essay contest, and the exhibit will be in the City Commission reception area.

### **ADJOURN**

There being no further additional business, Chairperson Michelle Personette requested a motion for adjournment, Commissioner Williams - Cox moved, seconded by Russell Daws, the meeting adjourned at 10:57 a.m.

Attest: Michelle Personette Chairperson

Attested: Shelby Bishop

4-Cents Collections		YTD	December	FY 2024/25	% Revenue	
Acct # REVENUES		Actuals	Actuals	Budget	Received	Variance
312100 Local Option Tax (4-cents)	1	\$ 3,763,885.97	\$ 626,985.62	\$ 6,680,875.00	56%	(2,916,989)
361320 Tax Collector FS 219.075		\$ 10,598.48	\$ -	\$ -		10,598
361111 Pooled Interest Allocation		\$-	\$ -	\$ 214,510.00	0%	(214,510)
365000 Merchandise Sales		\$ 11,384.53	\$ 2,195.56	\$ 10,373.00	110%	1,012
366500 Special Event Grant Reimbursements		\$-	\$ -	\$ 12,500.00	0%	(12,500)
366930 Other Contributions/Partnerships		\$-	\$ -	\$ -		-
361300 Interest Inc/FMV Adjustment		\$-	\$ -	\$ -		-
369900 Miscellaneous Revenue	3	\$ 45,857.13	\$ 367.53	\$ 189,400.00	24%	(143,543)
399900 Appropriated Fund Balance		\$-	\$ -	\$ 191,860.00	0%	(191,860)
Total Estimated Receipts	-	\$ 2,232,030.65	\$ 615,602.28	7,299,518	32%	(3,810,304)

51200 51250 51500 52100 52200 52210	Administration (301)/Marketing (303) Salaries & Wages Regular OPS Salaries & Wages Special Pay FICA	\$ \$ \$	Actuals 408,871.67	\$	Actuals	I	Adopt. Budget		Adj. Budget	Spent	(Over)
51250 51500 52100 52200	Regular OPS Salaries & Wages Special Pay FICA	\$	408,871.67	ć			<u>, </u>		j8		
51500 52100 52200	Special Pay FICA			Ļ	66,399.86	\$	976,756.00	\$	976,756.00	42%	\$ 567,884
52100 52200	FICA	Ś	61,170.58	\$	4,402.28	\$	209,182.00	\$	274,182.00	22%	213,011
52200			-	\$	-	\$	3,600.00	\$	3,600.00	0%	3,600
		\$ \$	34,326.83	\$	5,092.31	\$	90,693.00	\$	90,693.00	38%	56,366
	Retirement Contributions Deferred Compensation	ې \$	77,960.34 33.77	\$ \$	12,016.21	\$ \$	194,115.00 1,566.00	\$ \$	194,115.00 1,566.00	40% 2%	116,155 1,532
52300	Life & Health Insurance	\$	83,080.47	\$	15,285.44	\$	221,432.00	\$	221,432.00	38%	138,352
52400	Workers Compensation	\$	787.84	\$	114.94	\$	4,814.00	\$	4,814.00	16%	4,026
53400	Other Contractual Services	\$	148,956.88	\$	36,537.90	\$	688,420.00	\$	838,420.00	18%	689,463
54000	Travel & Per Diem	\$	11,813.66	\$	1,973.81	\$	101,780.00	\$	101,780.00	12%	89,966
54100	Communications Services	\$	1,016.03	\$	16.76	\$	9,600.00	\$	9,600.00	11%	8,584
54101	Communications - Phone System	\$	-	\$	-	\$	102.00	\$	102.00	0%	102
54200	Postage	\$	9,300.80	\$	56.00	\$	10,000.00	\$	10,000.00	93%	699
54400	Rental & Leases	\$	5,028.45	\$	620.55	\$	31,090.00	\$	31,090.00	16%	26,062
54505	Vehicle Coverage	\$	-	\$	-	\$	747.00	\$	747.00	0%	747
54600	Repair & Maintenance	\$	1,297.80	\$	1,297.80	\$	16,104.00	\$	16,104.00	8%	14,806
54601	Vehicle Repair	\$	97.25	\$	-	\$	1,125.00	\$	1,125.00	9%	1,028
54700	Printing	\$	3,470.31	\$	398.37	\$	20,000.00	\$	32,000.00	11%	28,530
54800	Promotional Activities	\$	21,623.94	\$	8,653.30	\$	80,849.00	\$	80,849.00	27%	59,225
54860	TDC Direct Sales Promotions	\$	21,095.20	\$	8,070.82	\$	76,943.00	\$	88,943.00	24%	67,848
54861	TDC Community Relations	\$	5,821.77	\$	2,137.69	\$	71,050.00	\$	102,050.00	6%	96,228
54862	TDC Merchandise	\$	8,789.60	\$	5,039.48	\$	50,528.00	\$	65,528.00	13%	56,738
54900	Other Current Charges	\$	532,900.41	\$	169,488.50	\$	983,191.00	\$	1,083,191.00	49%	550,291
54948	Other Current Chrg - Amphitheater	\$	445,679.24	\$	115,632.00	\$	640,618.00	\$	1,125,618.00	40%	679,939
55100	Office Supplies	\$	1,078.89	\$	414.84	\$	18,562.00	\$	18,562.00	6%	17,483
55200	Operating Supplies	\$	3,220.13	\$	94.74	\$	20,111.00	\$	20,111.00	16%	16,891
55210	Fuel & Oil	\$	1,469.75	\$	56.04	\$	10,000.00	\$	10,000.00	15%	8,530
52250	Uniforms	\$	343.22	\$	217.57	\$	16,500.00	\$	31,500.00	1%	31,157
55400	Publications, Memberships	\$	22,385.31	\$	459.94	\$	35,654.00	\$	35,654.00	63%	13,269
55401	Training	\$	7,760.00	\$	-	\$	15,000.00	\$	15,000.00	52%	7,240
56400	Machinery & Equipment	\$	-	\$	-	\$	-	\$	-		-
58160	TDC Local T&E	\$	284.34	\$	260.55	\$	5,500.00	\$	8,500.00	3%	8,216
58320	Sponsorship & Contributions	\$	50,000.00	\$	-	\$	82,567.00	\$	82,567.00	61%	32,567

	Advertising/Public Relations (302)								
53400	Other Contractual Services	\$ 198,967.87	\$ 24,786.14	\$	1,500,000.00	\$	1,875,000.00	11%	\$ 1,676,032
	Special Events/Grants (304)								
	1								
58300	Grants & Aids	\$ 69,597.25	\$ 20,650.68	Ş	800,000.00	Ş	800,000.00	9%	730,403
	Welcome Center CIP (086065)								
56200	Building	\$ -	\$ -	\$	-	\$	258,101.00		258,101
	Countywide Automation (470)								
54110	Com-net Communications	\$ -	\$ -	\$	-	\$	11,220.00	0%	11,220
54600	Repairs and Maintenance	\$ -	\$ -	\$	-	\$	7,015.00	0%	7,015
	Risk Allocations (495)								
54500	Insurance	\$ -	\$ -	\$	-	\$	14,996.00	0%	14,996
	Indirect Cost (499)								
54900	Indirect Cost Charges	\$ -	\$ -	\$	-	\$	325,000.00	0%	325,000
	Line Item Funding - (888)								
58214	Cultural Facilities Grant Program	\$ -	\$ -	\$	-	\$	-		-
58215	Local Arts Agency Program	\$ 538,818.26	\$ 538,818.26	\$	1,646,757.00	\$	1,646,757.00	33%	1,107,939
	Transfers (950)								
591220	Transfer to Fund 220	\$ 20,060.51	\$ 3,343.41	\$	-	\$	40,121.00	0%	20,060
591001	Transfer to Fund 001	\$ 52,659.51	\$ 8,609.91	\$	-	\$	103,319.00	0%	50,659
	Salary Contingency (990)								
59900	Other Non-operating Uses	\$ -	\$ -	\$	-	\$	-		-
	Reserve for Fund Balance	\$ -	\$ -	\$	-	\$			-
	Total Expenditures	\$ 2,849,767.88	\$ 1,050,946.10	\$	8,634,956	\$	10,657,728	27%	(7,807,960)

1-Cent Collections	YTD	December		FY 2024/25	FY 2024/25	% Revenue	
Acct # REVENUES	Actuals	Actuals	A	dopt. Budget	Adj. Budget	Received	Variance
312110 Local Option Resort (1 -cent) 2	\$ 940,969.26	\$ 156,746.41	\$	1,646,757.00	\$ 1,646,757.00	57%	(705,788)
361111 Pooled Interest	\$ -	\$ -	\$	-	\$ -		
361320 Tax Collector FS 219.075	\$ -	\$ -	\$	-	\$ -		
366930 Refund from Prior Years	\$ -	\$ -	\$	-	\$ -		
Total Revenues	 940,969.26	156,746.41	\$	1,646,757	\$ 1,646,757	57%	(705,788)

	YTD	December	F	FY 2024/25	]	FY 2020/21	% Budget	Under/
Acct # EXPENDITURES (305)	Actuals	Actuals	A	dopt. Budget		Adj. Budget	Spent	(Over)
58100 Aids to Government Agencies	\$ -	\$ -	\$	-	\$	547,561.00	0%	547,561
Total Expenditures	\$ -	\$ -	\$	-	\$	547,561.00	0%	547,561

#### NOTES TO THE FINANCIAL STATEMENT As of March 31, 2025

### REVENUES

<sup>1</sup> - Revenue for the FYTD 4-cent collections \$3,763,885.97 are \$78,753 over last year's collection.
 <sup>2</sup> - Revenue for the FYTD 1-cent collections \$940,969.26

<sup>3</sup> - Revenue

**EXPENSES** 

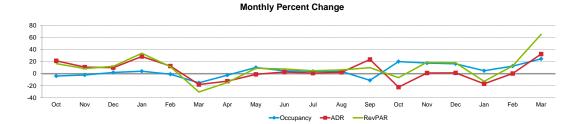
Other Current Chrg

#### Leon County Tourist Development Council Local Option Tourist Development Tax Collections (Bed Tax Revenues)

	October	November	December	January	February	March	April	May	June	July	August	September	Totals
FY2018/2019 (3-cents)	331,953.51	495,074.97	387,162.79	307,879.78	327,779.10	365,775.19	445,899.80	369,126.76	352,707.77	312,656.20	291,044.54	365,660.11	4,352,720.53
(1-cent - 4th Penny)	110,651.17	165,024.99	129,054.26	102,626.59	109,259.70	121,925.06	148,633.27	123,042.25	117,569.26	104,218.73	97,014.85	121,886.70	1,450,906.84
(1-cent - 5th Penny)	110,651.17	165,024.99	129,054.26	102,626.59	109,259.70	121,925.06	148,633.27	123,042.25	117,569.26	104,218.73	97,014.85	121,886.70	1,450,906.84
Total	553,255.85	825,124.95	645,271.32	513,132.96	546,298.50	609,625.32	743,166.34	615,211.26	587,846.29	521,093.67	485,074.23	609,433.52	7,254,534.21
Gain/Loss - Month: 3 cent	8%	43%	25%	29%	8%	19%	51%	29%	13%	6%	10%	10%	
Gain/Loss - YTD: 3 cent	8%	27%	26%	27%	23%	22%	26%	26%	25%	23%	22%	21%	
Year to date: 3-cent	331,953.51	827,028.48	1,214,191.27	1,522,071.05	1,849,850.15	2,215,625.34	2,661,525.14	3,030,651.90	3,383,359.67	3,696,015.88	3,987,060.41	4,352,720.53	
Year to date: 1-cent (4th)	110,651.17	275,676.16	404,730.42	507,357.02	616,616.72	738,541.78	887,175.05	1,010,217.30	1,127,786.56	1,232,005.29	1,329,020.14	1,450,906.84	
Year to date: 1-cent (5th)	110,651.17	275,676.16	404,730.42	507,357.02	616,616.72	738,541.78	887,175.05	1,010,217.30	1,127,786.56	1,232,005.29	1,329,020.14	1,450,906.84	
FY2019/2020 (3-cents)	363,217.88	348,125.77	323,679.36	255,150.76	331,287.48	331,867.65	198,333.52	90,098.91	117,764.12	156,843.67	168,940.46	236,674.52	2,921,984.08
(1-cent - 4th Penny)	121,072.63	116,041.92	107,893.12	85,050.25	110,429.16	110,622.55	66,111.17	30,032.97	39,254.71	52,281.22	56,313.49	78,891.51	973,994.69
(1-cent - 5th Penny)	121,072.63	116,041.92	107,893.12	85,050.25	110,429.16	110,622.55	66,111.17	30,032.97	39,254.71	52,281.22	56,313.49	78,891.51	973,994.69
Total	605,363.13	580,209.61	539,465.60	425,251.26	552,145.80	553,112.75	330,555.87	150,164.85	196,273.53	261,406.11	281,567.43	394,457.53	4,869,973.47
Gain/Loss - Month: 3 cent	9%	(30%)	(16%)	-17%	1%	-9%	(56%)	-76%	(67%)	(50%)	-42%	-35%	
Gain/Loss - YTD: 3 cent	9%	(14%)	(15%)	-15%	-12%	-12%	-19%	-26%	-30%	-32%	-33%	-33%	
Year to date: 3-cent	363,217.88	711,343.64	1,035,023.00	1,290,173.76	1,621,461.24	1,953,328.89	2,151,662.41	2,241,761.32	2,359,525.44	2,516,369.11	2,685,309.56	2,921,984.08	
Year to date: 1-cent (4th)	121,072.63	237,114.55	345,007.67	430,057.92	540,487.08	651,109.63	717,220.80	747,253.77	786,508.48	838,789.70	895,103.19	973,994.69	
Year to date: 1-cent (5th)	121,072.63	237,114.55	345,007.67	430,057.92	540,487.08	651,109.63	717,220.80	747,253.77	786,508.48	838,789.70	895,103.19	973,994.69	
FY2020/2021 (3-cents)	184,026.11	207,635.60	175,507.21	172,333.69	182,644.87	221,694.54	294,363.06	364,179.31	282,604.19	332,719.16	348,411.70	419,988.48	3,186,107.92
(1-cent - 4th Penny)	61,342.04	69,211.87	58,502.40	57,444.56	60,881.62	73,898.18	98,121.02	121,393.10	94,201.40	110,906.39	116,137.23	139,996.16	1,062,035.97
(1-cent - 5th Penny)	61,342.04	69,211.87	58,502.40	57,444.56	60,881.62	73,898.18	98,121.02	121,393.10	94,201.40	110,906.39	116,137.23	139,996.16	1,062,035.97
Total	306,710.19	346,059.34	292,512.02	287,222.82	304,408.11	369,490.90	490,605.10	606,965.52	471,006.98	554,531.93	580,686.16	699,980.80	5,310,179.87
Gain/Loss - Month: 3 cent	(49%)	(40%)	(46%)	-32%	-45%	-33%	48%	304%	140%	112%	106%	77%	
Gain/Loss - YTD: 3 cent	(49%)	(45%)	(45%)	-43%	-43%	-41%	-33%	-20%	-12%	-4%	3%	9%	
Year to date: 3-cent	184,026.11	391,661.72	567,168.93	739,502.62	922,147.49	1,143,842.03	1,438,205.09	1,802,384.40	2,084,988.59	2,417,707.75	2,766,119.44	3,186,107.92	
Year to date: 1-cent (4th)	61,342.04	130,553.91	189,056.31	246,500.87	307,382.50	381,280.68	479,401.70	600,794.80	694,996.20	805,902.58	922,039.81	1,062,035.97	
Year to date: 1-cent (5th)	61,342.04	130,553.91	189,056.31	246,500.87	307,382.50	381,280.68	479,401.70	600,794.80	694,996.20	805,902.58	922,039.81	1,062,035.97	
FY2021/2022 (3-cents)	369,226.11	476,937.04	389,494.17	296,423.63	364,996.61	408,289.23	424,815.31	480,785.08	349,360.01	359,333.87	369,813.17	442,474.54	4,731,948.78
(1-cent - 4th Penny)	123,075.37	158,979.01	129,831.39	98,807.88	121,665.54	136,096.41	141,605.10	160,261.69	116,453.34	119,777.96	123,271.06	147,491.51	1,577,316.26
(1-cent - 5th Penny)	123,075.37	158,979.01	129,831.39	98,807.88	121,665.54	136,096.41	141,605.10	160,261.69	116,453.34	119,777.96	123,271.06	147,491.51	1,577,316.26
Total	615,376.85	794,895.07	649,156.95	494,039.39	608,327.68	680,482.05	708,025.51	801,308.46	582,266.69	598,889.79	616,355.29	737,457.57	7,886,581.30
Gain/Loss - Month: 3 cent	101%	130%	122%	72%	100%	84%	44%	32%	24%	8%	6%	5%	
Gain/Loss - YTD: 3 cent	101%	116%	118%	107%	106%	102%	90%	78%	71%	62%	55%	49%	
<b>X</b> . <b>1</b> . <b>2</b> .	260.226.11	04636235	1 005 655 00	1 522 000 05	1 005 055 55	0.005.055.50	2 720 102 10	2 210 077 10	2 5 6 2 2 7 1 0	2 0 10 6 6 1 0 6	1 200 171 21	1 721 040 70	
Year to date: 3-cent	369,226.11	846,163.15	1,235,657.32	1,532,080.96	1,897,077.56	2,305,366.79	2,730,182.10	3,210,967.18	3,560,327.19	3,919,661.06	4,289,474.24	4,731,948.78	
Year to date: 1-cent (4th)	123,075.37 123,075.37	282,054.38 282,054.38	411,885.77 411,885.77	510,693.65 510,693.65	632,359.19	768,455.60 768,455.60	910,060.70 910,060.70	1,070,322.39 1,070,322.39	1,186,775.73	1,306,553.69 1,306,553.69	1,429,824.75	1,577,316.26	
Year to date: 1-cent (5th) FY2022/2023 (3-cents)	453,134.99	526,249.19	436,616.96	292,669.34	632,359.19 366,445.39	390,021.67	554,820.97	442,251.68	1,186,775.73 469,912.57	371,463.79	1,429,824.75 324,449.23	1,577,316.26 479,915.40	5,107,951.16
(1-cent - 4th Penny)	151,045.00	175,416.40	145,538.99	97,556.45	122,148.47	130,007.22	184,940.32	147,417.23	156,637.52	123,821.26	108,149.74	159,971.80	1,702,650.39
(1-cent - 5th Penny)	151,045.00	175,416.40	145,538.99	97,556.45	122,148.47	130,007.22	184,940.32	147,417.23	156,637.52	123,821.26	108,149.74	159,971.80	1,702,650.39
Total	755,224.98	877,081.98	727,694.93	487,782.24	610,742.33	650,036.12	924,701.61	737,086.13	783,187.61	619,106.31	540,748.72	799,859.00	8,513,251.95
Gain/Loss - Month: 3 cent	23%	10%	12%	-1%	0%	-4%	31%	-8%	35%	3%	-12%	8%	
Gain/Loss - YTD: 3 cent	23%	16%	15%	12%	9%	7%	11%	8%	10%	10%	8%	7.9%	
	152 121 00	070 204 10	1 41 6 001 10	1 200 (20 12	0.075.115.05	0.155.107.51	2 010 050 50	2 4 62 210 10	2 000 100 55	1 202 505 52	1 (20) 025 75	5 107 051 16	
Year to date: 3-cent	453,134.99 151,045.00	979,384.18	1,416,001.13 472,000.38	1,708,670.47 569,556.83	2,075,115.86 691,705.29	2,465,137.54 821,712.52	3,019,958.50 1,006,652.84	3,462,210.18 1,154,070.06	3,932,122.75 1,310,707.59	4,303,586.53 1,434,528.85	4,628,035.76 1,542,678.59	5,107,951.16	
Year to date: 1-cent (4th) Year to date: 1-cent (5th)	151,045.00	326,461.39 326,461.39	472,000.38	569,556.83	691,705.29	821,712.52 821,712.52	1,006,652.84	1,154,070.06	1,310,707.59	1,434,528.85	1,542,678.59	1,702,650.39 1,702,650.39	
FY2023/2024 (3-cents)	501,642.16	641,951.80	474,424.27	337,883.86	445,931.47	449,321.58	432,559.64	414,883.62	521,518.88	425,752.72	359,424.47	511,712.17	5,517,006.63
(1-cent - 4th Penny)	167,214.05	213,983.93	158,141.42	112,627.95	148,643.82	149,773.86	144,186.55	138,294.54	173,839.63	141,917.57	119,808.16	170,570.72	1,839,002.21
(1-cent - 5th Penny)	167,214.05	213,983.93	158,141.42	112,627.95	148,643.82	149,773.86	144,186.55	138,294.54	173,839.63	141,917.57	119,808.16	170,570.72	1,839,002.21
Total	836,070.26	1,069,919.66	790,707.12	563,139.76	743,219.11	748,869.30	720,932.74	691,472.70	869,198.13	709,587.87	599,040.78	852,853.62	9,195,011.05
Gain/Loss - Month: 3 cent	11%	22%	9%	15%	22%	15%	(22%)	-6%	11%	15%	11%	7%	
Gain/Loss - YTD: 3 cent	11%	17%	14%	14%	16%	16%	9%	7%	7%	8%	8%	8%	
Deposit 5-cent @97%	810,988.15	1,037,822.07	766,985.91	546,245.57	720,922.54	726,403.22	699,304.76	670,728.52	843,122.19	688,300.23	581,069.56	827,268.01	8,919,160.72
Year to date: 3-cent	501,642.16	1,143,593.95	1,618,018.22	1,955,902.08	2,401,833.55	2,851,155.13	3,283,714.77	3,698,598.39	4,220,117.27	4,645,869.99	5,005,294.46	5,517,006.63	
Year to date: 1-cent (4th)	167,214.05	381,197.98	539,339.41	651,967.36	800,611.18	950,385.04	1,094,571.59	1,232,866.13	1,406,705.76	1,548,623.33	1,668,431.49	1,839,002.21	
Year to date: 1-cent (5th)	167,214.05	381,197.98	539,339.41	651,967.36	800,611.18	950,385.04	1,094,571.59	1,232,866.13	1,406,705.76	1,548,623.33	1,668,431.49	1,839,002.21	
FY2024/2025 (3-cents)	537,896.80	584,930.03	543,621.40	361,296.11	397,692.70	484,782.70	-	-	-	-	-	-	2,910,219.74
(1-cent - 4th Penny)	179,298.93	194,976.68	181,207.13	120,432.04	132,564.23	161,594.23	-	-	-	-	-	-	970,073.25
(1-cent - 5th Penny)	179,298.93	194,976.68	181,207.13	120,432.04	132,564.23	161,594.23	-	-		-	-		970,073.25
Total Gain/Loss - Month: 3 cent	896,494.66	974,883.39	906,035.66	602,160.19 7%	662,821.17	807,971.16	- (100%)	-	- (100%)	- (100%)	-100%	-	4,850,366.23
Gain/Loss - Month: 3 cent Gain/Loss - YTD: 3 cent	7%	(9%)	15%	7% 4%	-11%	8% 2%	(100%)	-100%	(100%)	(100%)		-100% -47%	
Deposit 5-cent @97%	7% 869,599.82	(2%) 945,636.89	3% 878,854.59	4% 584,095.38	1% 642,936.53	783,732.03	-11%	-21%	-31%	-37%	-42%	-4 / %	4,704,855.24
Year to date: 3-cent	537,896.80	1,122,826.83	1,666,448.23	2,027,744.34	2,425,437.04	2,910,219.74	- 2,910,219.74	- 2,910,219.74	- 2,910,219.74	2,910,219.74	- 2,910,219.74	2,910,219.74	-,,0+,055.24
Year to date: 1-cent (4th)	179,298.93	374,275.61	555,482.74	675,914.78	808,479.01	970,073.25	970,073.25	970,073.25	970,073.25	970,073.25	970,073.25	970,073.25	
Year to date: 1-cent (5th)	179,298.93	374,275.61	555,482.74	675,914.78	808,479.01	970,073.25	970,073.25	970,073.25	970,073.25	970,073.25	970,073.25	970,073.25	

Tab 2 - Trend Leon County, FL Visit Tallahassee For the Month of March 2025







Occupancy (%)		2023							20	)24							2025			Year To Date		Ru	nning 12 Months	
Occupancy (%)	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	2023	2024	2025	2023	2024	2025
This Year		58.7	51.4	58.0	64.6	60.8	61.3	65.3	65.8	57.7	68.1	62.2	74.4	69.1	59.8	60.8	72.7	75.8	64.2	61.0	69.7	61.6	60.8	66.1
Last Year	64.4	60.0	50.4	55.7	65.2	71.7	62.8	59.2	62.8	55.5	65.6	69.9	61.9	58.7	51.4	58.0	64.6	60.8	62.9	64.2	61.0	59.4	61.6	60.8
Percent Change	-3.9	-2.2	2.0	4.2	-0.9	-15.2	-2.5	10.3	4.7	4.0	3.8	-11.0	20.2	17.7	16.5	4.9	12.6	24.7	1.9	-4.9	14.3	3.7	-1.3	8.6
ADR		2023							20	024							2025			Year To Date		Ru	nning 12 Months	
ADK	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	2023	2024	2025	2023	2024	2025
This Year	176.28	146.58	111.76	136.37	132.01	116.36	111.54	133.96	109.86	100.20	125.81	150.01	136.88	148.34	113.31	113.47	132.38	154.45	123.33	128.06	135.03	120.21	127.90	128.53
Last Year	145.17	132.09	101.57	106.01	117.08	141.90	127.40	135.48	106.81	99.26	122.86	121.32	176.28	146.58	111.76	136.37	132.01	116.36	113.17	123.33	128.06	112.37	120.21	127.90
Percent Change	21.4	11.0	10.0	28.6	12.8	-18.0	-12.4	-1.1	2.9	0.9	2.4	23.6	-22.3	1.2	1.4	-16.8	0.3	32.7	9.0	3.8	5.4	7.0	6.4	0.5
RevPAR		2023							20	024							2025			Year To Date		Ru	nning 12 Months	
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	2023	2024	2025	2023	2024	2025
This Year	109.05	86.03	57.41	79.07	85.26	70.75	68.33	87.44	72.30	57.77	85.71	93.35	101.79	102.47	67.81	69.03	96.29	117.12	79.12	78.13	94.15	74.07	77.82	84.91
Last Year	93.43	79.25	51.15	59.01	76.33	101.74	80.05	80.18	67.11	55.04	80.60	84.84	109.05	86.03	57.41	79.07	85.26	70.75	71.23	79.12	78.13	66.80	74.07	77.82
Percent Change	16.7	8.5	12.3	34.0	11.7	-30.5	-14.6	9.1	7.7	5.0	6.3	10.0	-6.7	19.1	18.1	-12.7	12.9	65.5	11.1	-1.2	20.5	10.9	5.1	9.1
Supply		2023							20	024							2025			Year To Date		Ru	nning 12 Months	
Сарру	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	2023	2024	2025	2023	2024	2025
This Year	198,059	191,670	203,639	203,639	183,932	203,639	197,070	203,639	196,380	201,376	203,763	197,190	203,763	195,750	202,275	202,275	182,700	204,135	575,280	591,210	589,110	2,352,370	2,354,314	2,390,316
Last Year	200,942	191,760	198,152	198,152	178,976	198,152	191,760	198,152	191,760	198,152	198,152	191,760	198,059	191,670	203,639	203,639	183,932	203,639	583,411	575,280	591,210	2,374,285	2,352,370	2,354,314
Percent Change	-1.4	0.0	2.8	2.8	2.8	2.8	2.8	2.8	2.4	1.6	2.8	2.8	2.9	2.1	-0.7	-0.7	-0.7	0.2	-1.4	2.8	-0.4	-0.9	0.1	1.5
Demand		2023							20	024							2025			Year To Date		Ru	nning 12 Months	
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	2023	2024	2025	2023	2024	2025
This Year	122,528	112,488	104,610	118,072	118,794	123,819	120,717	132,916	129,237	116,115	138,811	122,713	151,521	135,216	121,040	123,068	132,901	154,800	369,052	360,685	410,769	1,449,480	1,432,515	1,579,055
Last Year	129,322	115,047	99,780	110,295	116,675	142,082	120,488	117,261	120,476	109,886	129,990	134,103	122,528	112,488	104,610	118,072	118,794	123,819	367,231	369,052	360,685	1,411,383	1,449,480	1,432,515
Percent Change	-5.3	-2.2	4.8	7.1	1.8	-12.9	0.2	13.4	7.3	5.7	6.8	-8.5	23.7	20.2	15.7	4.2	11.9	25.0	0.5	-2.3	13.9	2.7	-1.2	10.2
																			-					
Revenue		2023							20	024							2025			Year To Date		Ru	nning 12 Months	
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	2023	2024	2025	2023	2024	2025
This Year	21,598,724	16,488,663	11,691,302	16,101,166	15,682,119	14,407,200	13,464,900	17,805,531	14,198,241	11,634,403	17,464,142	18,407,722	20,740,559	20,057,923	13,715,354	13,963,927	17,592,860	23,908,916	45,513,568	46,190,485	55,465,703	174,237,052	183,222,364	202,954,477
Last Year	18,773,624	15,197,068	10,134,648	11,692,292	13,660,391	20,160,884	15,350,404	15,887,028	12,868,200	10,906,787	15,971,075	16,269,697	21,598,724	16,488,663	11,691,302	16,101,166	15,682,119	14,407,200	41,558,873	45,513,568	46,190,485	158,595,981	174,237,052	183,222,364
Percent Change	15.0	8.5	15.4	37.7	14.8	-28.5	-12.3	12.1	10.3	6.7	9.3	13.1	-4.0	21.6	17.3	-13.3	12.2	66.0	9.5	1.5	20.1	9.9	5.2	10.8
Census %		2023							20	024							2025							
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar						
Census Props	66	66	67	67	67	67	67	67	67	67	68	68	68	67	67	67	67	68						
Census Rooms	6389	6389	6569	6569	6569	6569	6569	6569	6546	6496	6573	6573	6573	6525	6525	6525	6525	6585						
% Rooms Participants	93.2	93.2	90.7	93.4	93.4	94.9	92.5	91.3	91.6	94.1	92.6	92.6	90.6	90.4	90.4	90.4	90.4	90.5						

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## MARKETING COMMUNICATIONS

## JANUARY - MARCH 2025

Scott Lindeman, Senior Marketing Director Bryan Smith, Digital Content Manager Renee Jones, PR/Marketing Specialist

## AT A GLANCE



FY2025 Media Value YTD: \$1.57 Million Media Value for Jan. – Mar. = \$700,000



FY2025 Earned Media Stories YTD = 32 Media Stories Jan. – Mar. = 6



Social Media Followers Facebook: 112,704 Instagram: 35,550



Consumer E-Newsletters Sent: 3 YTD: 6 Industry E-Newsletters Sent: 3 YTD: 5 Bicentennial E-Newsletters Sent: 1 YTD: 7

### 2025 VISITOR GUIDE



The 2025 edition of the Visitor Guide was completed and features 76-pages of helpful information for visitors to plan their visit to Tallahassee.

## HIGHLIGHTS

- The new year kicked off with the 28th Annual DEMP Week, a celebration of life, culture, and music. As part of the event, Visit Tallahassee hosted major influencers, including Brooklyn Queen and Chy Marron, who explored the city's dynamic arts, culture, and music scene, sharing their experiences with a combined audience of more than 710 million followers on social media.
- Hosted a networking and educational reception for short-term rental property owners, providing valuable insights on enhancing their properties to attract and retain more visitors.
- Organized a community kickoff event marking the one-year countdown to the 2026 World Athletics Cross Country Championships at Apalachee Regional Park. The celebration featured the official logo reveal, community family fun run, music, food trucks, and family activities.
- Welcomed key staff from World Athletics to Leon County to meet with local event organizers during the official site visit to Tallahassee and Apalachee Regional Park as part of the preparations for the 2026 World Championships.



- During Black History Month, worked with Zimmerman PR to write and distribute a press-release highlighting Tallahassee's expansive African American culture including chef's, entrepreneurs, writers, directors, and music industry icons.
- Participated in the Portrait of Black Travelers in America: Insights & Opportunities zoom conference hosted by the Black Travel Alliance.
- Completed a sweepstakes with WAGG-AM Radio promotion in Birmingham Alabama for a trip for two to Tallahassee to experience the Jubilee Music Festival, and a two-night stay at the Holiday Inn East Capitol-University.
- Partnered with Florida Sports Foundation, Pasco County, and Polk County at Florida Tourism Day at the Capitol to promote the positive impact of sports tourism both statewide and in Leon County.
- Scott Lindeman attended Destinations International Marketing Communications Summit in Austin, TX. The education conference features speakers and presentations about the latest trends and tactics in tourism marketing.
- Met with representatives from the Tallahassee Airport to discuss potential partnership opportunities as the airport prepares for the completion of the international passenger processing enhancements.
- Began a public relations initiative to promote tourism partners to obtain content to create timely and on trend stories about the destination to pitch to regional and national media outlets.

### **ON THE HORIZON**

• In May, Tourism will host a media FAM trip, providing journalists with curated experiences, exclusive access to key destinations, and opportunities to engage with local experts. The tour will highlight our tourism assets overall, with a focus on history, outdoor adventures, arts and culture culinary scene.

## **DIGITAL MARKETING HIGHLIGHTS**

Visit Tallahassee's social media growth surged this quarter, driven by timely, relevant, and highly engaging content. We achieved our highest-ever net follower increase, gaining 3,722 new followers on Instagram more than triple our quarterly average—and 9,032 on Facebook, more than double our typical growth. Strategic content featuring rare moments and distinctive attractions significantly expanded our reach and connected us with new audiences across both platforms.



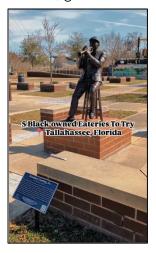
#### <<< SNOW DAY SOCIAL MEDIA VIDEO

Visit Tallahassee's team quickly captured and shared a rare snow day in Florida's Capital, creating our top-performing Reel to date across all organic metrics. The video reached over 446,000 people across Instagram and Facebook, generated

more than 34,100 interactions, and attracted nearly 600 new followers.

#### BLACK HISTORY MONTH VIDEO >>>

In honor of Black History Month, the Visit Tallahassee team created an organic Reel spotlighting five Black-owned restaurants— telling an engaging and impactful story that resonated deeply with our audience. The post reached over 306,000 people, generated more than 35,800 interactions.





#### <<< LEON SINKS GEOLOGICAL AREA POST

A Reel highlighting the natural beauty of Leon Sinks Geological Area became one of our **top-performing organic posts of the quarter.** With more than **302,000 people reached** and **27,000+ interactions** across Facebook and Instagram, it showcases our team's ability to turn scenic storytelling into meaningful engagement.

#### MISSION SAN LUIS POST >>>

Our video spotlight on **Mission San Luis** brought historic storytelling to life through engaging short-form video. The organic Reel reached over **58,000 people** generating more than **2,500 interactions**.



DIGITAL MARKETING KPI			
2024/2025 GOALS	ANNUAL GOAL	QUARTERLY RESULTS	% OF GOAL
Maintain an average open rate of over 35% for consumer email campaigns.	35%	44%	N/A
Maintain an average open rate of over 35% for the industry newsletter campaign.	35%	38%	N/A
Net Increase Annual Facebook Followers by 25,000	25,000	9,037	56%
Net Increase Annual Instagram Followers by 2,500	6,000	3,722	77%
Increase Annual Mobile App Downloads by 1,000	1,000	409	65%

## **PUBLIC RELATIONS HIGHLIGHTS**

- Targeted PR efforts reached 22 million people valued at \$281K in FYQ2.
- Hosted 5 leading black influencers for Demp Week, resulting in 33+ social media posts promoting Tallahassee to an engaged audience.
- Received organic exposure for the destination within Southern Living, spotlighting key partners including, but not limited to, Maclay Gardens, Wakulla Springs, Tallahassee Museum, Bradley's Country Store and more reaching 10+ million people.
- Negotiated two (2) radio promotions in key drive markets with the No. 1 overall station in Palm Beach and No. 1 gospel station in Birmingham, spreading awareness for Word of South and the Jubilee Festival.

PUBLIC RELATIONS KPI			
2024/2025 GOALS	% COMPLETE	QUARTERLY RESULTS	OVERALL YTD
18 National features spotlighting the destination in roundup or dedicated articles	16%	1	3
15 media and influencer experiences coordinated through individual stays (proactively secured by Zimmerman as well as opportunistic leads with Visit Florida and other partners) along with one group FAM	80%	9	12
Negotiate 6 Radio, TV, social and/or inbook Promotions in key markets	50%	2	3
Secure 3 Dedicated Top Market Placements (eg. South Florida, Texas, Atlanta etc.)	100%	0	3
Secure 3 Niche Articles – spotlighting outdoor (birding, biking, hiking etc), F&B and/or accessible travel	33%	1	1











JANUARY – MARCH 2025 Taylor Wheaton, Sr. Sports Director Taylor Walker, Sports Director

Bailey Geason, Asst. Sports Director

## <u>GOAL AT A GLANCE</u>

FY 2024-2025 Room Nights Goal: 25,000

YTD Room Nights: 16,669

## ON THE HORIZON

For the fourth year in a row Visit Tallahassee will host the FHSAA Beach Volleyball State Championship at FSU's beach Volleyball Courts on May 9-10.

## OUT & ABOUT



In January, World Athletics staff visited Tallahassee and were blown away by the 2026 championship course at Apalachee Regional Park, exclaiming, "Why haven't we hosted an event here before?" Onsite walkthroughs, venue visits, and meetings occurred, with the Mayor of Tallahassee warmly welcoming the team to the community.



## **MISSION STATEMENT**

Maximize sporting events and business that have a positive impact on Leon County by supporting and strengthening existing events and expanding our capacity to host additional events.

## HIGHLIGHTS

- After our year-to-go celebration for Worlds, we hosted a site visit for World Athletics Staff for the World Cross Country Championship. The week consisted of onsite walkthroughs at Apalachee Regional Park, meetings between the local organizers and their Worlds Athletics staff counterparts, and site visits for hotels and other venues to be utilized during the championship.
- Taylor Walker attended the United States Bowling Congress Annual Meeting to present our bid to host the 2026 USBC Mixed Championship. We're proud to share that our bid was successful, and we look forward to growing our partnership with USBC through this exciting opportunity.
- In January, Taylor Wheaton and Taylor Walker attended The Sports Express Conference in San Juan, Puerto Rico. This weeklong event brought together numerous event rights holders from across the country. The conference provided valuable networking opportunities, and we made strong connections to help attract future sporting events to Leon County.
- Bailey Geason attended the Sunshine Sports Council Innovation Think Tank. This three-day conference featured education and networking opportunities with sports commissions across the state.
- The 2025 USBC Pepsi Youth Bowling Championship kicked off its first of six weekends on March 15th and 16th. The event showcases more than 2,800 youth bowlers from across Florida, ages 5 to 18, and is projected to generate over 7,000 room nights, and almost \$2 Million in direct spending in the community.
- Bailey Geason coordinated the Sports Tourism booth for Florida Tourism Day on Adams Street. Bailey worked with Florida Sports Foundation, Florida's Sports Coast, & Visit Central Florida Sports to showcase Sports Tourism in Florida.
- The Sports team had the opportunity to speak to FSU's Sports Management Student Association, and multiple Sports Management Classes.



## **GOAL AT A GLANCE**

Meetings & Groups FY2025 Room Nights Goal: 14,534

Meetings & Group YTD Room Nights: 4,425

### OUT AND ABOUT



Toured the newly renovated Residence Inn Tallahassee Universities at the Capitol at their Grand Re-Opening, February 12.



Attended the Greater Tallahassee Chamber of Commerce **Professional Women's Forum**, February 11 with Taylor Wheaton and Bailey Gleason.

### HIGHLIGHTS

 Exhibited at the 2025 Motor, Drive Systems, and Magnetics (MDSM) Conference at the Donald L. Tucker Civic Center (February 18-20). The conference, attended by 400 global industry leaders, explored electric motors and power systems, showcasing Tallahassee's prominence and fostering innovation.



**MEETINGS & GROUP SALES** 

JANUARY-MARCH 2025 Janet Roach, Meeting & Group Sales Director

- Re-launched the Summer Reunion Incentive Program, which offers special deals and perks for groups from May to August.
- Sponsored association meeting planners on March 20 at the Florida Society of Association Executives Meeting Planner Roundtable where the topic of Mastering Event Contracts: Navigating Agreements from All Sides was discussed.



- Represented Visit Tallahassee as a panelist at the Meeting Professionals International North Florida's State of the Industry program on January 14, alongside representatives from Visit Jacksonville and St. Augustine-Ponte Vedra.
- Attended, networked, and conducted one-on-one appointments at Florida Encounter in Ocala from February 2-5. The event was attended by association, corporate, and third-party meeting planners.



- Attended opening ceremonies to welcome the 1,700 attendees of the FIRST Robotics Tallahassee Regional Competition on March 14 at FAMU Lawson Center.
- Hosted client event with ten other Florida destinations, February 25 for association and government meeting professionals to promote Tallahassee as a meeting destination.



 Networked at the Florida Society of Association Executives Women's Summit held at Goodwood Museum & Gardens on February 26.



## AT A GLANCE

### 2024-2025 Grant Program

3 Legacy and 19 Special Granted Events Held

> Post-Event Reports Processed - 8



**Visitor Services** 

Visitor Guides Distributed: YTD - 3,810 FYD - 6,108

YTD Group Services and Welcome Bags: 24 requests serving 2,813 visitors

> January-March 2025 Calls Received: 355 Walk-ins: 754



**FYTD Gift Shop Sales:** \$11,415.48

Gift Shop Sales January-March 2025 \$6,085.33

## VISITOR SERVICES & GRANT MANAGEMENT

## JANUARY-MARCH 2025

Wendy Halleck, Visitor Services Director

### **MISSION STATEMENT**

Enrich the destination experience for visitors, engage the local community, and increase knowledge of Tallahassee/Leon County as a tourism destination.

### HIGHLIGHTS

- Hosted a networking AIRBNB/VRBO Information Social for property owners. Produced QR coded tent cards for distribution and display in AIRBNB/VRBO units.
- Hosted Visit Tallahassee information and welcome table at Pride Fest and Springtime Tallahassee to distribute information and promotional items to attendees.



- Provided customized welcome bags for 400 attendees of the Motor, Drive Systems & Magnetics (MDSM) Conference.
- Provided ongoing support, information and guidance to Visit Tallahassee grant awardees.
- We welcomed new Visitor Services Representative Susan Jones, to the team.
- Visitor Services staff toured the Historic Capitol as part of an enhanced training program for Visitor Services Representatives
- Added new Tallahassee branded merchandise, updated FSU and FAMU products and added new locally made products from local vendors.
- Began the review of grant Guidelines for upcoming FY 2026.

### **ON THE HORIZON**

- Facilitate delivery of new 2025 Visitor Guides throughout Leon County and to locations throughout Florida.
- Staff Visit Tallahassee information tables at Word of South and Chain of Parks Arts Festival and Tally Fest in Spring 2025.
- Continue with enhanced training program through field excursions.
- Develop an e-commerce platform on the Visit Tallahassee website for sale of Tallahassee themed merchandise.

# LEON COUNTY DIVISION OF TOURISM – VISIT TALLAHASSEE

January-March 2025 (FY2025 Q2) Visitor Tracking Study





# STUDY OBJECTIVES: VISITOR JOURNEY

**Pre-Visit** 

Travel Party Profile

Trip Experience Post Trip Evaluation Economic Impact on Destination

- Planning cycle
- Planning sources
- Recall of destination messaging
- Reasons for visiting
- Mode of transportation

- Visitor origin
- Party size
- Party composition
- Demographics

- Accommodations
- Length of stay
- Number of times in destination
- Activities in destination

- Rating Leon County
- Likelihood of returning
- Evaluation of destination attributes
- Painting a picture for others

- Number of visitors
- Expenditures
- Economic impact
- Room nights generated
- Occupancy, ADR





# METHODOLOGY



## Visitor Tracking Study

Interviews were completed in person and online with 615 visitors at the Tallahassee International Airport, the Tallahassee Museum, parks, attractions, and events between January 1<sup>st</sup> and March 31<sup>st</sup>, 2025.





# WHAT HAPPENED IN TALLAHASSEE: Jan-Mar 2025



## **DEMP** Week

Legislative Session

Springtime Tallahassee

Florida State Invitational

Jubilee Gospel Festival





# FY25 Q2 ECONOMIC SNAPSHOT

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	68.0%	\$134.90	616,600	\$216,098,800
	OCCUPANCY RATE	AVERAGE DAILY RATE	VISITOR NUMBER	DIRECT SPEND
2024	↑ 11.2%	↑ 5.1%	↑ 6.5%	↑ 14.7%





Vs.

# FY25 Q2 VISITOR SNAPSHOT

**>>** 



- Increased visitor spending, particularly on accommodations, led to a higher visitor economic impact YOY
- While fewer visitors recalled seeing advertising before their trip (-6% points), more of those who saw ads were influenced by them to come to the Tallahassee area (+13% points)
- » Video streaming services replaced TV as the top source of recalled advertising
- » Visiting friends and relatives remains the top draw to the Tallahassee area. On top of that, the number of visitors coming for this reason increased by 13% points YOY
- » Like last year, visitors mainly spent time with **friends and relatives**, at **restaurants**, and just **relaxing** while in the area
- » More of Tallahassee's visitors chose to **drive** instead of fly (+7% points), likely because the area saw more visitors from the **Southeast** (+3% points) and fewer from other parts of the country
- » In line with that, more visitors chose to stay just one night during their visit (+10% points)







## STUDY OBJECTIVES: VISITOR JOURNEY







# TOURISM SNAPSHOT: KEY METRICS FY25 VS FY24

	Jan-Mar 2024	Jan-Mar 2025	Percent Change
Visitors <sup>1</sup>	579,200	616,600	+ 6.5%
Direct Expenditures <sup>2</sup>	\$188,443,100	\$216,098,800	+ 14.7%
Total Economic Impact <sup>3</sup>	\$309,046,700	\$354,402,000	+ 14.7%

	Jan-Mar 2024 <sup>4</sup>	Jan-Mar 2025 <sup>5</sup>	Percent Change
Occupancy	61.2%	68.0%	+ 11.2%
Room Rates	\$128.31	\$134.90	+ 5.1%
Room Nights	382,300	418,800	+ 9.5%
TDT Collections <sup>6</sup>	\$2,055,228.17	\$2,072,952.52	+ 0.9%

<sup>1</sup>Higher occupancy and a shorter paid visitor length of stay led to increases in visitor number and direct spending.
 <sup>2</sup>Includes spending for: accommodations, restaurants, entertainment, shopping, transportation, groceries, and "other" expenses.
 <sup>3</sup>Multiplier for both FY2024 and FY2025 is 1.64.
 <sup>4</sup>From STR.
 <sup>5</sup>From STR, DBPR, and Key Data (via Zartico).

<sup>6</sup>From Leon County Tax Collector.

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Pretty. Unexpected



# TOURISM SNAPSHOT: KEY METRICS YEAR TO DATE

	FY24 YTD <sup>1</sup>	FY25 YTD <sup>1</sup>	Percent Change
Visitors	1,240,800	1,327,300	+ 7.0%
Direct Expenditures <sup>2</sup>	\$409,395,600	\$459,732,200	+ 12.3%
Total Economic Impact	\$671,408,800	\$753,960,800	+ 12.3%
Room Nights	727,900	835,800	+ 14.8%
TDT Collections <sup>5</sup>	\$4,751,925	\$4,850,366	+ 2.1%

<sup>1</sup>Year to Date data includes Oct-Mar of the given fiscal year.

<sup>2</sup>Includes spending for accommodations, restaurants, entertainment, shopping, transportation, groceries, and "other" expenses. <sup>3</sup>From STR.

<sup>4</sup>From STR, DBPR, and Key Data (via Zartico).

<sup>5</sup>From Leon County Tax Collector.

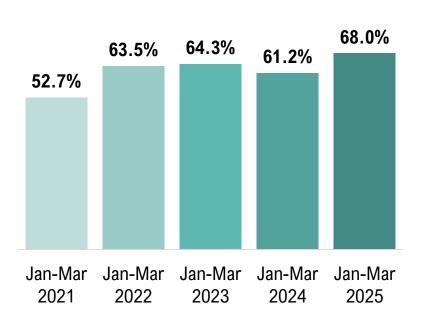


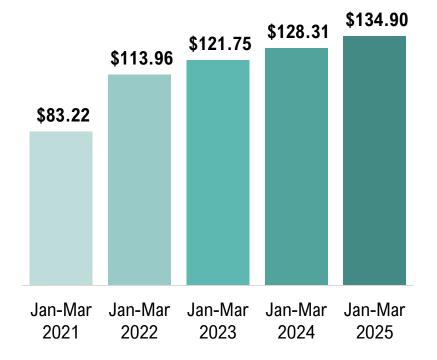


# 5-YEAR VIEW – LODGING METRICS

## **Occupancy Rate**

**Average Daily Rate** 



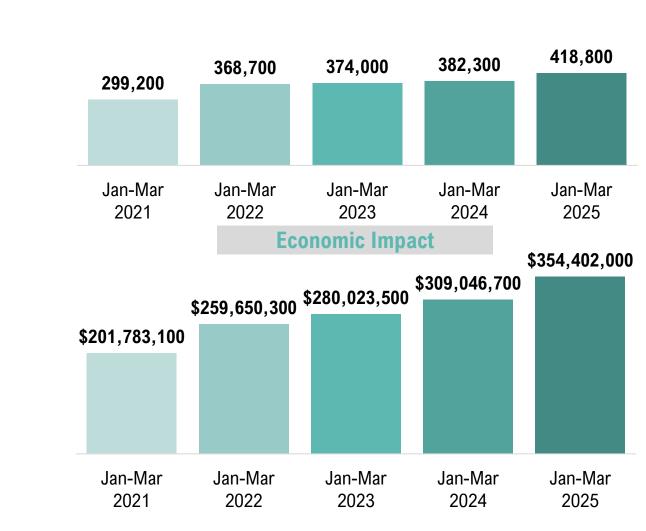






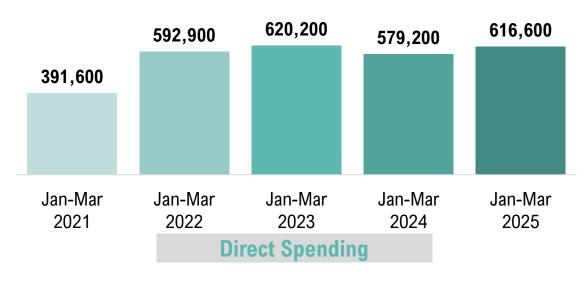
# **5-YEAR VIEW – KEY METRICS**

## **Room Nights**





## Visitors





Pretty. Unexpected

# STUDY OBJECTIVES: VISITOR JOURNEY







## FY25 Q2 TRIP PLANNING

**71%** of visitors planned their trip a month or less in advance

- Tallahassee was 88% of visitors' primary destination
- Top trip planning sources in FY25 Q2\*:



33% Prior area knowledge



14% Booked through work



**31%** Talk to friends/family



**11%** Airline website



20% Google search



\*Multiple responses permitted.



## FY25 Q2 ADVERTISING INFLUENCE

Nearly 1 in 12 visitors recalled advertising for the Tallahassee area

This information influenced 4% of all visitors to come to the area

Top source of ad recall in FY25 Q2\*:



2% Video streaming services





**1%** Television





1% Personal social media



\*Multiple responses permitted. Percentages out of all visitors.



## FY25 Q2 REASONS FOR VISITING<sup>\*</sup>

## The top reasons visitors came to the Tallahassee area in FY25 Q2:



**36%** Visit friends and relatives



24% Business



**14%** Watch a sporting event



13% Relax and unwind



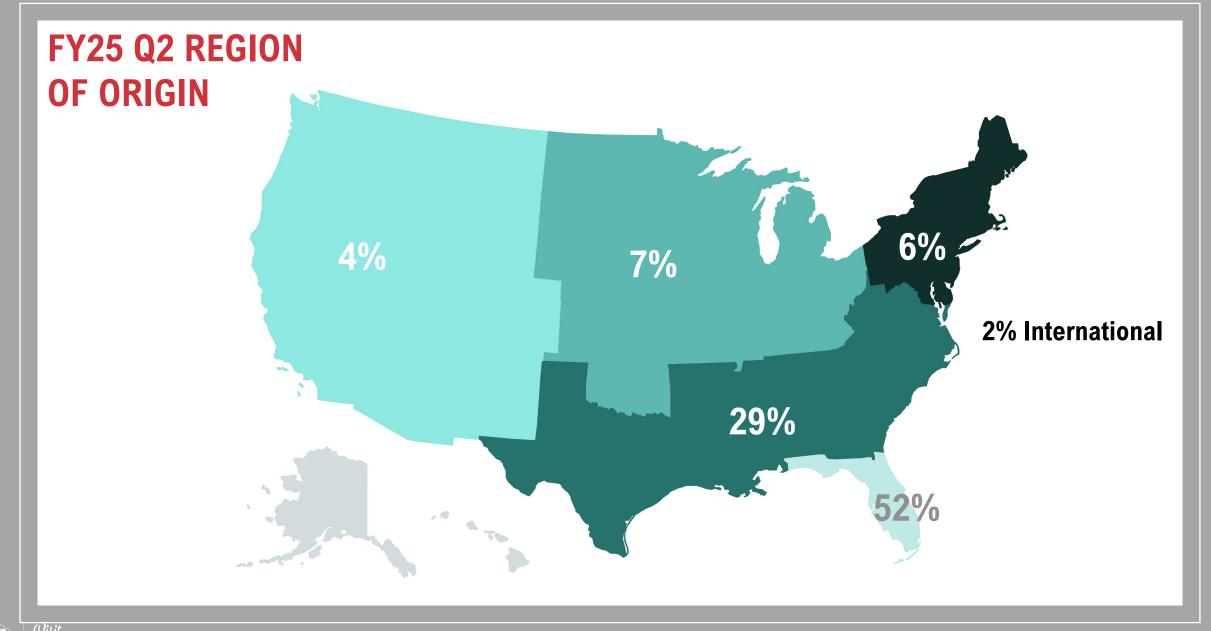


# STUDY OBJECTIVES: VISITOR JOURNEY











## FY25 Q2 TOP ORIGIN MARKETS

## The top visitor markets in FY25 Q2:



\*Includes counties surrounding Tallahassee and Thomasville.



## FY25 Q2 VISITOR PROFILE





Average travel party size was 2.6 and 21% of visitors traveled with children

The average visitor in FY25 Q2:

- Is 46 years old
- Has a median household income of \$87,500 per year
- Educational attainment:
  - Bachelor's degree or higher (73%)
  - Some college/assoc. degree (19%)
  - High school degree (6%)
  - Trade school/technical degree (2%)
- Is married (65%)
- Race/ethnicity breakdown:
  - Caucasian (72%)
  - African American (14%)
  - Hispanic (9%)
  - Asian (3%)
  - Other race/ethnicity (2%)



## STUDY OBJECTIVES: VISITOR JOURNEY







#### FY25 Q2 ACCOMMODATIONS AND VISITATION\*

#### Nearly half of Tallahassee visitors stayed in a hotel or motel

- Typical visitors spent 3.2 nights in Tallahassee
- Nearly 1 in 4 were first-time visitors to the area



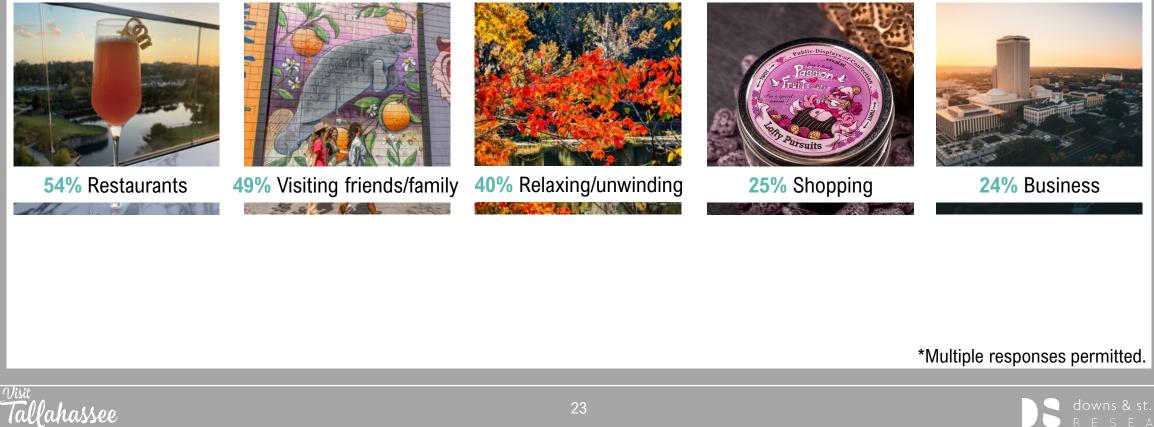


#### **FY25 Q2 TOP VISITOR ACTIVITIES**\*

LEON

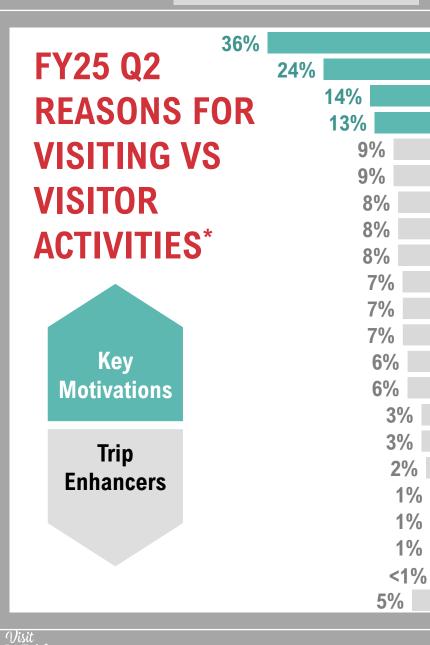


While in Tallahassee, visitors spent their time:



#### **Reasons for Visiting**\*

#### **Visitor Activities**\*



LEON

Talfahassee

	Visit friends and relatives	
	Business conference or meeting	
	Watch a sporting event	
	Relax and unwind	
0	Government-related	
0	Shopping	
6	Participate in a sporting event	
6	Special event/festival	
6	Restaurants	
%	Education-related	
%	Family vacation	
%	Special occasion**	
%	Attractions	
%	Nature/parks/birding	
3%	Historical sites	
3%	Bars/nightclubs	
2%	Biking/hiking/running	
1%	Fishing/golfing/hunting	
1%	Performance art show	
1%	Art galleries/museums	
<1%	Spas	
5%	Other	

<1% 5%

			49%
	24%		
	21%		
		40%	
9%			
	25%		
8%			
10%			
			54%
10%			
1	8%		
16	6%		
16	5%		
	21%		
6%			
16	5%		
10%			
3%			
5%			
11%			
1%		*Multiol	n responses permitted
	*Response opti		e responses permitted. Jded in previous years.
	· ·		· •



#### FY25 Q2 SPENDING

\$ While in Tallahassee during FY25 Q2, the typical 2.6-person travel party spent:







#### STUDY OBJECTIVES: VISITOR JOURNEY







#### FY25 Q2 VISITOR SATISFACTION

Visitors gave Tallahassee an average rating of 7.7 out of 10\*

96% of visitors will return; 60% will definitely return



\*Rated on a scale from 1 to 10, where 1 is "a poor place to visit" and 10 is "an excellent place to visit."





#### FY25 Q2 PERCEPTIONS OF TALLAHASSEE

#### When asked to describe Tallahassee, visitors said:



*"It's very relaxing here! A nice break from urban life."* 



"Tallahassee has a nostalgic, small-town vibe."



*"We enjoyed the restaurants and shopping, but the nature was the best part."* 







#### STUDY OBJECTIVES: VISITOR JOURNEY





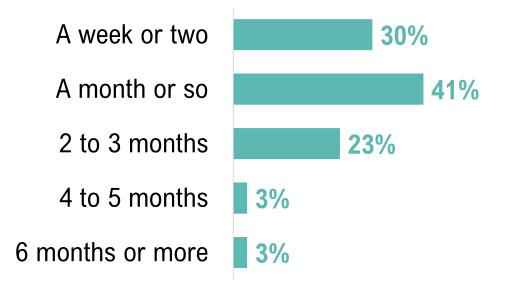


# TRIP PLANNING CYCLE (FY25 2nd Quarter)



Visitors to Tallahassee have a short planning window, as over 7 in 10 plan their trip a month or less in advance

The average trip planning window was 37 days, 3 days shorter than 2024







# TRIP PLANNING SOURCES\* (FY25 2nd Quarter)

1 in 3 visitors used prior knowledge of the area in their planning

Another nearly 1 in 3 talked to friends and family to plan their trip

1 in 5 searched for information on Google

Prior knowledge of the area\*\* Talk to friends and family Search on Google Booked through work\*\* Airline websites Social media Online travel agency Hotel/resort websites VisitTallahassee.com Trip planning apps AI (e.g., ChatGPT)\*\* 3% Contact a travel agent 2% Travel sections of newspapers 1% 1% Travel magazines 1% Travel guides Books about Leon County 1% 5% Other

33% 31% 20% 14% 11% 11% 8% 7% 3% 3%

\*Multiple responses permitted. \*\*Response option not included in previous years.





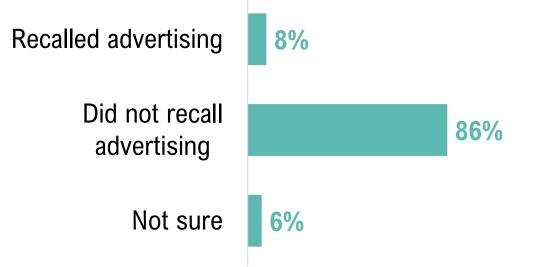
### ADVERTISING RECALL (FY25 2nd Quarter)



Nearly **1** in **12** visitors to Tallahassee recalled seeing advertising for the area prior to their trip, **-6% points** from 2024



This information influenced **4%** of **all** visitors to come to the Tallahassee area, **-1% points** from 2024

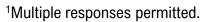






#### ADVERTISING RECALL SOURCES<sup>1</sup> (FY25 2nd Quarter)

Video Streaming Services	2%
Billboard	1%
Television	1%
Radio	1%
Magazine ad	1%
Online article	1%
Weather app	1%
Ad on a website	1%
Travel/Visitor Guide	1%
Personal social media	1%
Music Streaming Services	<1%
Brochure	<1%
Newspaper	<1%
Magazine article	<1%
VisitTallahassee.com	<1%
Rental agency or other booking websites	<1%
Traveler reviews/blogs	<1%
Visit Tallahassee Social Media	<1%
Deal based promotions	<1%
AAA	<1%
Other	1%
<sup>2</sup> Decod on all visitors, including these	who did

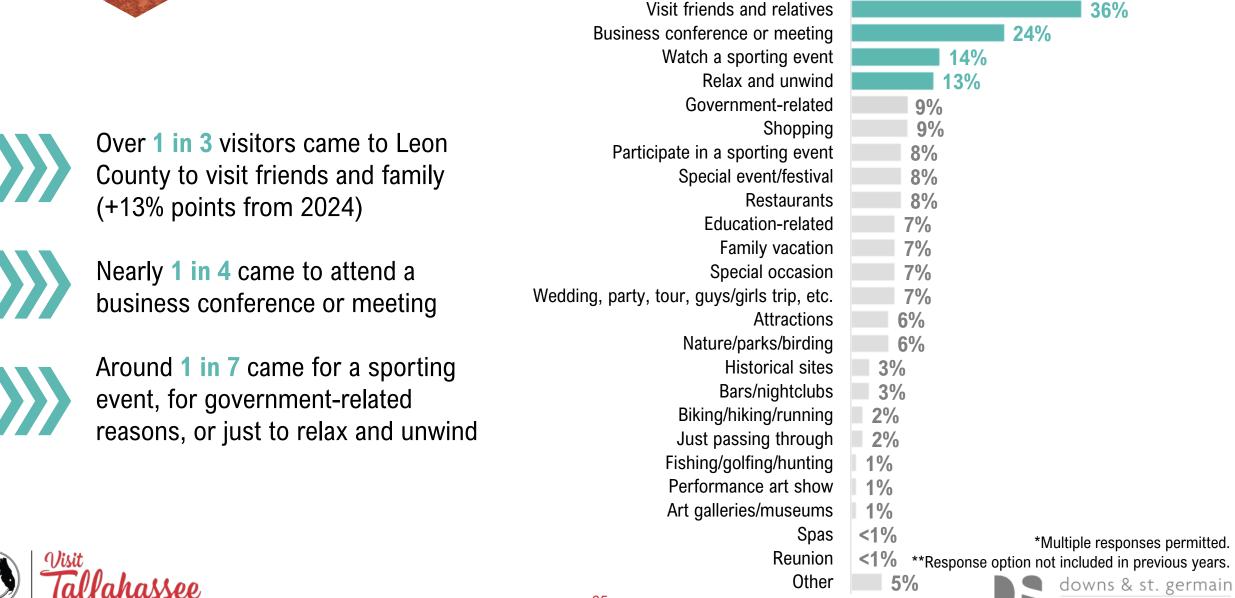


<sup>2</sup>Based on all visitors, including those who did not recall seeing advertising for Tallahassee.



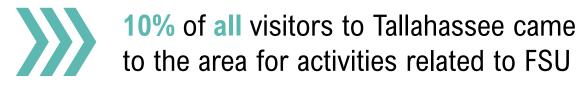
The top source of recalled advertising was video streaming services, noted by 2% of all<sup>2</sup> visitors

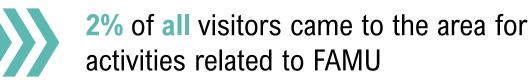
## **REASONS FOR VISITING\* (FY25 2nd Quarter)**

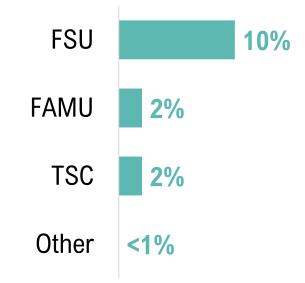


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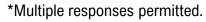
# EDUCATION-RELATED VISITS\* (FY25 2nd Quarter)





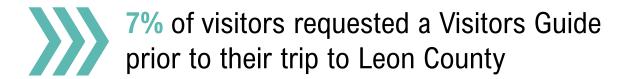


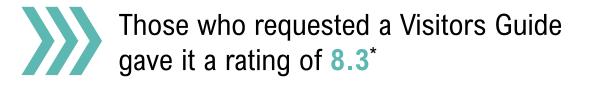


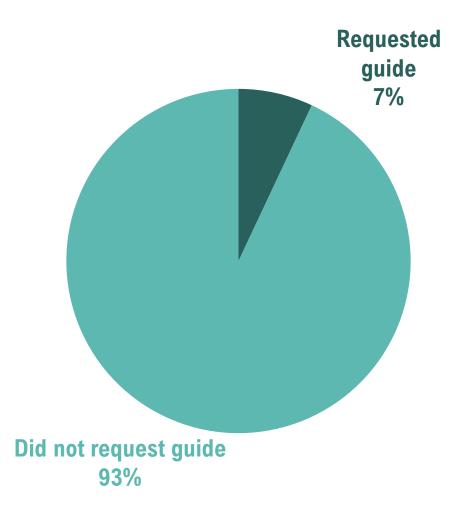




### VISITORS GUIDE (FY25 2nd Quarter)







<sup>\*</sup>Rated on a scale of 1 to 10, where 1 is poor and 10 is excellent.



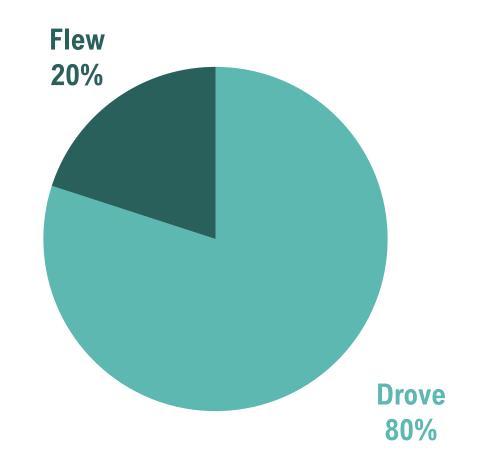


## **TRANSPORTATION (FY25 2nd Quarter)**

#### 4 in 5 visitors drove to Leon County



**88%** of visitors indicated that Leon County was the primary destination for their trip







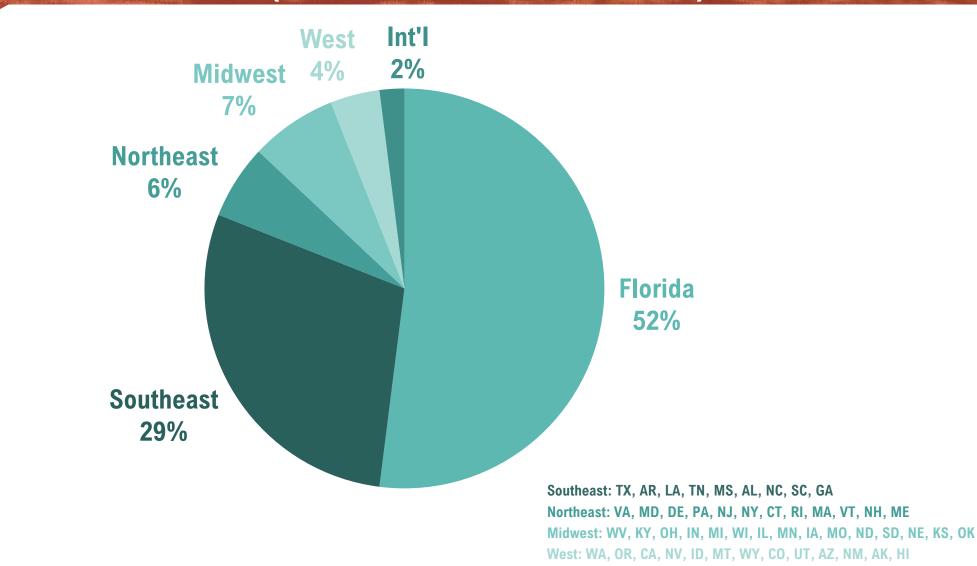
### STUDY OBJECTIVES: VISITOR JOURNEY







#### **REGION OF ORIGIN (FY25 2nd Quarter)**







# TOP MARKETS OF ORIGIN (FY25 2nd Quarter)



68% of Leon County visitors came from 15 markets



Market	Jan-Mar 2024	Jan-Mar 2025
Miami-Ft. Lauderdale	8%	11%
Surrounding Areas <sup>1</sup>	11%	10%
Tampa-St. Petersburg	5%	7%
Atlanta	5%	6%
Jacksonville	6%	5%
Orlando-Daytona Beach-Melbourne	8%	5%
Panama City	2%	5%
Pensacola-Mobile	5%	4%
Dallas-Ft. Worth	2%	3%
Charlotte	2%	2%
Gainesville	3%	2%
New York	3%	2%
Sarasota	1%	2%
Washington, DC-Hagerstown	2%	2%
West Palm Beach-Ft. Pierce	2%	2%

<sup>1</sup>Includes counties surrounding Tallahassee and Thomasville.

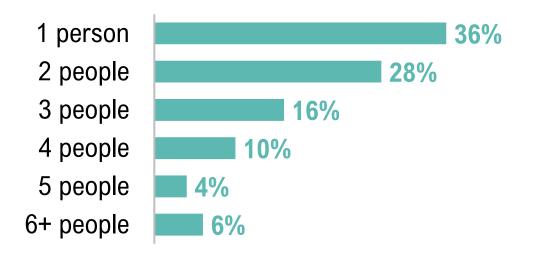
#### TRAVEL PARTIES (FY25 2nd Quarter)





21% of visitors traveled with children aged 20 or younger, while 12% traveled with children aged 12 or younger

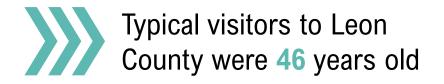
#### **Travel Party Size**

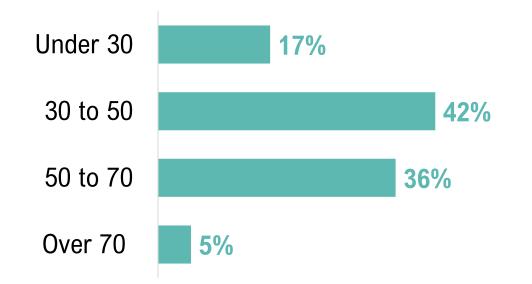






### AGE OF VISITORS (FY25 2nd Quarter)







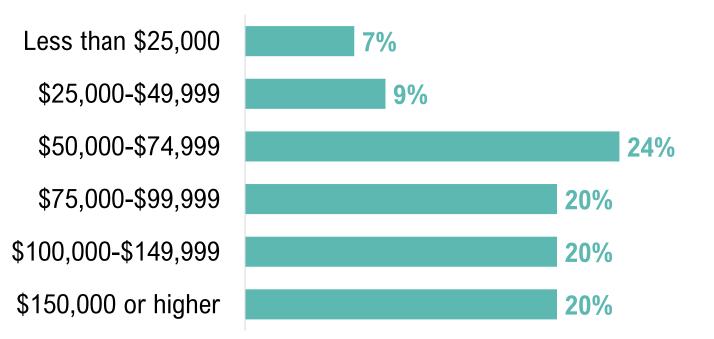


#### HOUSEHOLD INCOME OF VISITORS (FY25 2nd Quarter)



Typical visitors to Leon County had a median household income of **\$87,500** per year

1 in 5 visitors earned over \$150,000 per year



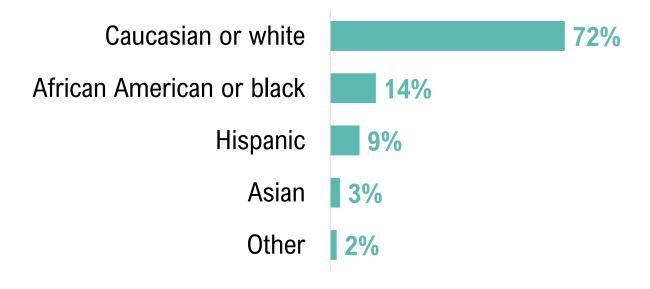




# RACE/ETHNICITY OF VISITORS (FY25 2nd Quarter)



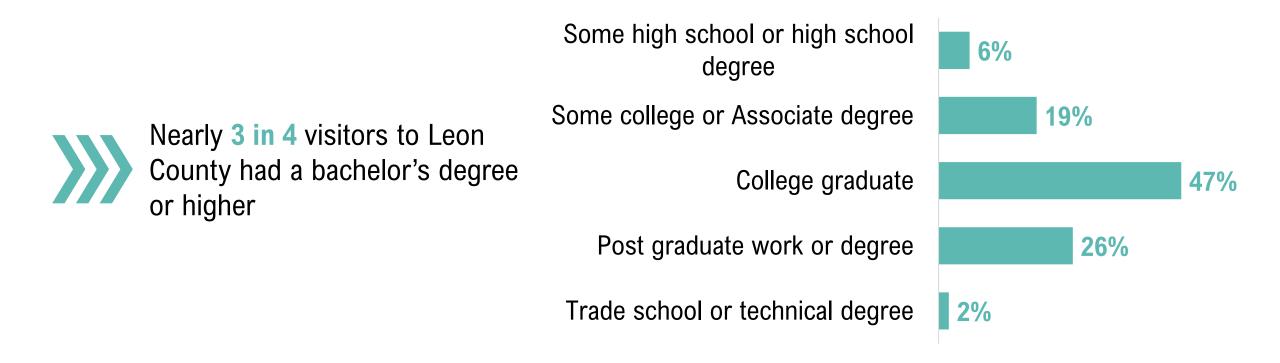








#### EDUCATIONAL ATTAINMENT OF VISITORS (FY25 2nd Quarter)

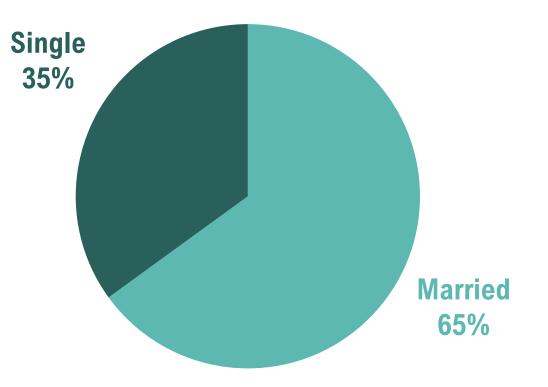






# MARITAL STATUS OF VISITORS (FY25 2nd Quarter)



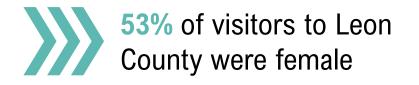


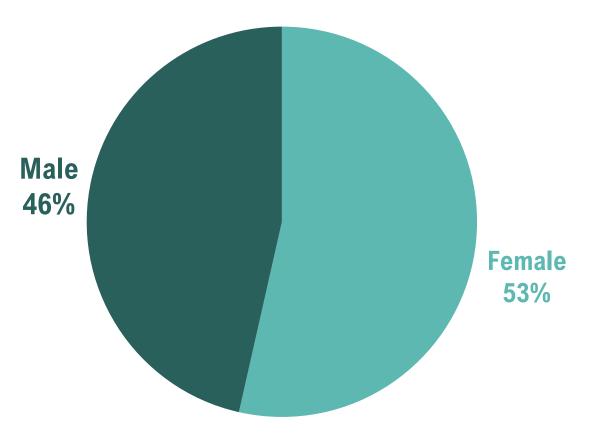




### GENDER OF VISITORS\* (FY25 2nd Quarter)

Transgender/non-binary <1%





Visit Tallahassee

\*Gender of member of travel party interviewed. May be influenced by visitors' willingness to take a survey.



#### STUDY OBJECTIVES: VISITOR JOURNEY







## ACCOMMODATIONS (FY25 2nd Quarter)

Nearly half of visitors stayed in a hotel/motel	Hotel/motel Friend/family home	48% 25%
1 in 4 stayed with friends or relatives	Day tripper Vacation rental home/Airbnb	18% 6%
Nearly <b>1 in 5</b> came to the area just for the day	RV Park, campground Personal second home	2% 1%





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### TRAVEL PARTY SPENDING (FY25 2nd Quarter)

	Spending per Day	Spending per Trip
Lodging	\$76	\$243
Restaurants	\$79	\$255
Groceries	\$21	\$67
Shopping	\$36	\$116
Entertainment	\$25	\$80
Transportation	\$37	\$121
Other	\$6	\$18
Total	\$280	\$901



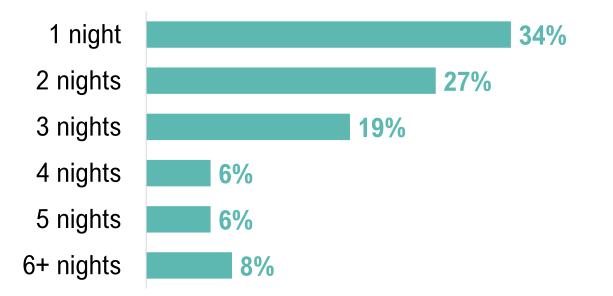
# OVERNIGHT VISITORS (FY25 2nd Quarter)



Typical visitors stayed 3.2 nights in Leon County



Over **1** in **3** visitors stayed only one night in Leon County (+10% points from 2024)







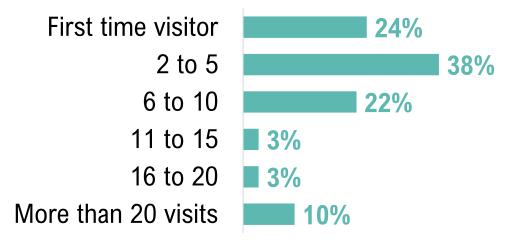
#### VISITS TO TALLAHASSEE – LEON COUNTY (FY25 2nd Quarter)



Nearly **1 in 4** visitors were visiting Leon County for the first time



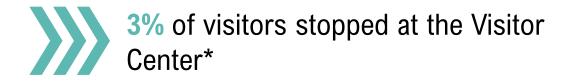
Nearly **1 in 6** had previously visited Leon County more than 10 times (-7% points from 2024)

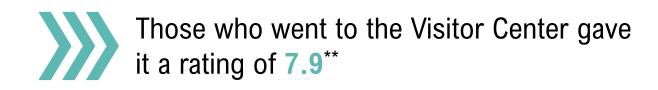


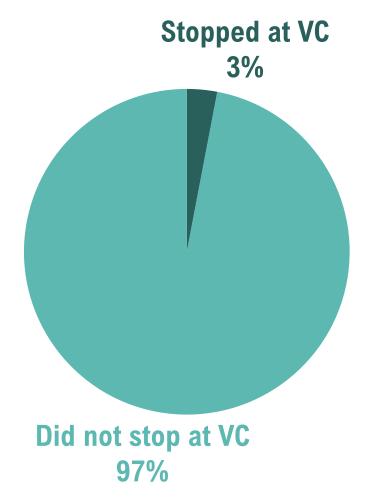




### VISITOR CENTER (FY25 2nd Quarter)







<sup>\*</sup>Refers to the Visit Tallahassee Visitor Center in Cascades Park, as the Railroad Square Visitor Center was closed this quarter from storm damage. <sup>\*\*</sup>Rated on a scale of 1 to 10, where 1 is poor and 10 is excellent.





# ACTIVITIES DURING VISIT\* (FY25 2nd Quarter)

Over **half** of visitors enjoyed dining at restaurants while in Tallahassee



Another nearly **half** spent time with friends and family while in the area



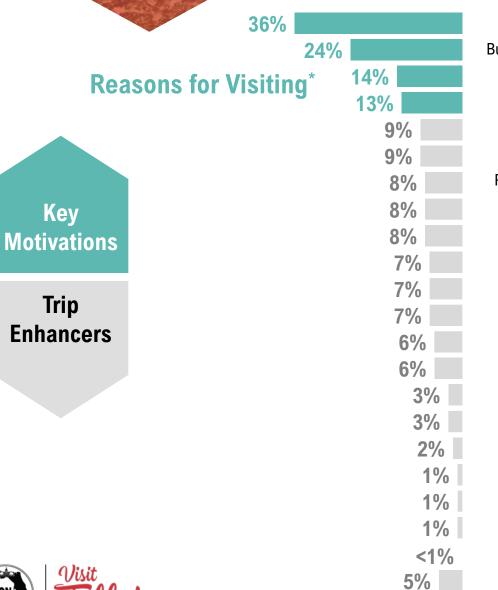
**2 in 5** visitors spent time relaxing and unwinding during their trip

		<b>E</b> 40/
Restaurants		54%
Visit friends and relatives		49%
Relax and unwind	40%	/0
Shopping	25%	
Business conference or meeting	24%	
•		
Watch a sporting event	21%	
Nature/parks/birding	21%	
Family vacation	18%	
Special occasion**	16%	
Attractions	16%	
Bars, nightclubs	16%	
Art galleries/museums	11%	
Education-related	10%	
Special event/festival	10%	
Biking/hiking/running	10%	
Government-related	9%	
Participate in a sporting event	8%	
Historical sites	6%	
Performance art show	5%	
Fishing/golfing/hunting	3%	
Spas	1%	
Other	20/	10 I I I I I I I I I I I I I I I I I I I
01101		Itiple responses permitted.
	""Response option not	included in previous years.

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#### REASONS FOR VISITING VS. VISITOR ACTIVITIES (FY25 2nd Quarter)



Pretty. Unexpected

le0i

Visit friends and relatives			
Business conference or meeting			
Watch a sporting event			
Relax and unwind			
Government-related			
Shopping			
Participate in a sporting event			
Special event/festival			
Restaurants			
Education-related			
Family vacation			
Special occasion**			
Attractions			
Nature/parks/birding			
Historical sites			
Bars/nightclubs			
Biking/hiking/running			
Fishing/golfing/hunting			
Performance art show			
Art galleries/museums			
Spas			
Other			

		49	%
	24%		
2	1%	Visitor Activities*	
9%		4070	
	25%		
8% 10%			
			54%
10%			
18%	0		
16%			
16%	1%		
6%	1 70		
16%			
10%			
3%			
5%			
11%			
1%	**Respo		<i>Iultiple responses permitted. ot included in previous years.</i>
3%	F -		downs & st. germain R E S E A R C H

#### STUDY OBJECTIVES: VISITOR JOURNEY







### VISITOR SATISFACTION\* (FY25 2nd Quarter)

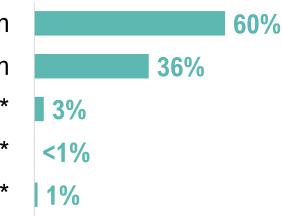


Visitors gave Leon County an average rating of **7.7** as a place to visit



**96%** of visitors will return (60% will definitely return) to Leon County for a future visit or vacation

Definitely will returnProbably will returnProbably will not return\*\*3%Definitely will not return\*\*1%Don't know\*\*



\*Rated on a scale of 1 to 10, where 1 is the worst and 10 is the best. \*\*4% of visitors may not return for the following reasons: Event/occasion for visit is over or prefer other areas.





#### RATING EXPERIENCES IN TALLAHASSEE (FY25 2nd Quarter)



Leon County's hospitality exceeded the expectations of nearly 3 in 5 visitors

Leon County's events exceeded the expectations of nearly half of visitors

Night life and customer service in Leon County were least likely to exceed visitors' expectations

Exceeded expectations

Met Expectations

Did not meet expectations



9)isit



#### PERCEPTIONS: "PEACEFUL" (FY25 2nd Quarter)



"It's very relaxing here. A nice break from urban life."



"Tallahassee has a good feeling to it: pleasant and serene."



"If you want to slow down and relax, Tallahassee is the place to go."



"It's a fun city! Not too busy but there are still things to do."







#### PERCEPTIONS: "FRIENDLY" (FY25 2nd Quarter)



"Tallahassee feels like a true oldfashioned Southern town!" "The people were so nice! They made us feel right at home."

"Tallahassee has a nostalgic, smalltown vibe." "The people here are so friendly and diverse!"







#### PERCEPTIONS: "SCENIC" (FY25 2nd Quarter)









"We enjoyed the restaurants and shopping, but the nature

was the best part."

"There are so many nice parks and trails here!"

"The city seemed clean and well-kept."

"A cool city with a chill vibe and gorgeous nature."









# YEAR OVER YEAR COMPARISONS

63

Trip Planning Cycle	January – March 2024	January – March 2025
Tallahassee was primary destination	86%	88%
A week or two in advance	30%	30%
A month or so in advance	40%	41%
2 to 3 months in advance	18%	23%
4 to 5 months in advance	6%	3%
6 months or more in advance	6%	3%

Top Trip Planning Sources	January – March 2024	January – March 2025
Prior knowledge of the area	14%	33%
Talk to friends and family	29%	31%
Search on Google	30%	20%





Advertising Recall	January – March 2024	January – March 2025
Recalled ads for Tallahassee	14%	8%
Influenced to visit by ads	5%	4%
Top Reasons for Visiting	January – March 2024	January – March 2025
Visit friends and relatives	23%	36%
Business conference or meeting	21%	24%
Watch a sporting event	18%	14%

Pre-Visit	January – March 2024	January – March 2025
Requested a Visitors Guide	11%	7%
Drove to Tallahassee	73%	80%
Flew to Tallahassee	27%	20%





Market of Origin	January – March 2024	January – March 2025
Miami-Ft. Lauderdale	8%	11%
Surrounding Areas*	11%	10%
Tampa-St. Petersburg	5%	7%
Atlanta	5%	6%
Jacksonville	6%	5%
Orlando-Daytona Beach-Melbourne	8%	5%
Panama City	2%	5%

Region of Origin	January – March 2024	January – March 2025
Florida	51%	52%
Southeast (other than Florida)	26%	29%
Northeast	8%	6%
Midwest	8%	7%
West	4%	4%
International	3%	2%



\*Includes counties surrounding Tallahassee and Thomasville.

Travel Parties	January – March 2024	January – March 2025
Travel Party Size	2.7	2.6
Traveled with Other Visitors	65%	64%
Traveled with Children under 20	20%	21%
Traveled with Children under 12	8%	12%

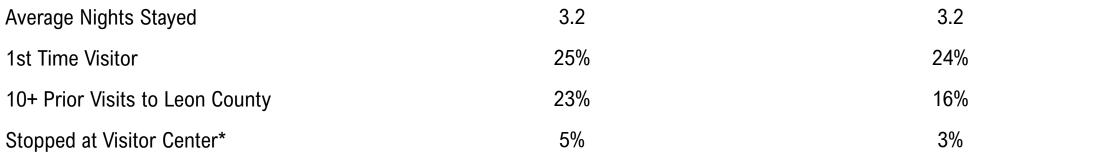
Visitor Profile	January – March 2024	January – March 2025
Median Age	46	46
Gender (Female)	48%	53%
Median Household Income	\$92,044	\$87,500
Bachelor's Degree or Higher	68%	73%
White/Caucasian	69%	72%
African American	13%	14%
Married	60%	65%



Visit	
Tall	ahassee
	Pretty. Unexpected.



Accommodations	January – March 2024	January – March 2025
Hotel/motel	50%	48%
Friend/family home	21%	25%
Day tripper	19%	18%
Vacation rental home/Airbnb	6%	6%
RV Park, campground	2%	2%
Personal second home	2%	1%
Other	<1%	<1%
Trips Experience	January – March 2024	January – March 2025
Average Nights Stayed	3.2	3.2





\*Refers to the Visit Tallahassee Visitor Center in Cascades Park.

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Average Daily Spending	January – March 2024	January – March 2025
Accommodations <sup>1</sup>	\$74	\$76
Restaurants	\$73	\$79
Groceries	\$18	\$21
Shopping	\$35	\$36
Entertainment	\$27	\$25
Transportation	\$40	\$37
Other	\$11	\$6
Total	\$292	\$280
Average Total Trip Spending	January – March 2024	January – March 2025
Accommodations <sup>1</sup>	\$237	\$243
Restaurants	\$234	\$255
Groceries	\$58	\$67
Shopping	\$112	\$116
Entertainment	\$86	\$80
Transportation	\$128	\$121
Other	\$35	\$18





<sup>1</sup>Includes room rate, taxes, parking, and other services for which accommodations charge.



Top Activities	January – March 2024	January – March 2025
Restaurants	51%	54%
Visit friends and relatives	37%	49%
Relax and unwind	35%	40%
Shopping	19%	25%
Business conference or meeting	30%	24%
Watch a sporting event	26%	21%
Nature/parks/birding	20%	21%
Family vacation	24%	18%
Special occasion	NA	16%
Attractions	16%	16%
Bars, nightclubs	20%	16%





Post Trip Evaluation	January – March 2024	January – March 2025
Overall Rating	7.9	7.7
Will return to Leon County	93%	96%
Exceed + Met Expectations: Atmosphere	95%	97%
Exceed + Met Expectations: Hospitality	95%	98%
Exceed + Met Expectations: Customer service	95%	98%
Exceed + Met Expectations: Food quality	95%	97%
Exceed + Met Expectations: Quality of hotel	95%	96%
Exceed + Met Expectations: Entertainment	91%	94%
Exceed + Met Expectations: Nightlife	91%	94%
Exceed + Met Expectations: Attractions/events	85%	94%
Exceed + Met Expectations: Shopping	86%	93%
Exceed + Met Expectations: Service at hotel	95%	95%





#### LEON COUNTY DIVISION OF TOURISM – VISIT TALLAHASSEE

January-March 2025 (FY2025 Q2) Visitor Tracking Study

Kerri Post Executive Director, Leon County Division of Tourism Visit Tallahassee 850-606-2313, Kerri.Post@VisitTallahassee.com

Downs & St. Germain Research 850-906-3111 | <u>contact@dsg-research.com</u> www.dsg-research.com







#### FY 2026 PROPOSED Division of Tourism (Visit Tallahassee) Budget

FY26 TDT Collection Projection @100%	\$ 1,822,781
FY26 TDT Collection Projection @97%	\$ 1,768,098
FY26 TDT Collection Projection @95%	\$ 1,679,693
FY26 TDT Collection 4-Cent	\$ 6,718,772
Other Revenue (merchandise sales, misc revenue, Sports Foundation Grants, Event Sponsorships)	\$ 642,242
Appropriated Fund Balance	\$ 303,197
	\$ -
Total Actual Budget (5 cent @ 95% + Other Revenue+Appropriated Fund Balance)	\$ 9,343,904

Acct #	EXPENDITURES	FY 2025 Adopted Budget	FY 2026 PROPOSED Budget	Year-Over- Year % Difference
	Administration(301)/Marketing(303)	_		
51200	Salaries & Wages	976,756	1,016,532	4%
51250	Regular OPS Salaries & Wages	209,182	210,042	0%
51500	Special Pay	3,600	3,600	0%
52100	FICA	90,693	94,224	4%
52200	Retirement Contributions	194,115	199,159	3%
52210	Deferred Compensation	1,566	1,566	0%
52300	Life & Health Insurance	221,432	244,421	9%
52400	Workers Compensation	4,814	4,606	-5%
53400	Other Contractual Services	688,420	643,711	-7%
54000	Travel & Per Diem	101,780	108,890	7%
54100	Communications Services	9,600	9,600	0%
54101	Communications - Phone System	102	102	0%
54200	Postage	10,000	15,000	33%
54400	Rental & Leases	31,090	31,090	0%
54505	Vehicle Coverage	747	747	0%
54600	Repair & Maintenance	16,104	6,597	-144%
54601	Vehicle Repair	1,125	1,136	1%
54700	Printing	20,000	10,000	-100%
54800	Promotional Activities	80,849	41,299	-96%
54860	TDC Direct Sales Promotions	76,943	73,958	-4%
54861	TDC Community Relations	71,050	54,632	-30%
54862	TDC Merchandise	50,528	41,254	-22%
54900	Other Current Charges	983,191	1,709,720	42%
54948	Other Current Chrg-Amphitheater	640,618	498,780	-28%
55100	Office Supplies	18,562	16,625	-12%
55200	Operating Supplies	20,111	18,225	-10%
55210	Fuel & Oil	495	498	1%
55250	Uniforms	16,500	6,000	-175%
55400	Publications, Memberships	35,654	49,266	28%
55401	Training	15,000	13,000	-15%
56400	Machinery & Equipment	-	-	
58160	TDC Local T&E	5,500	3,500	-57%
58320	Sponsorship & Contributions	82,567	86,431	4%

Acct #	EXPENDITURES	FY 2025 Adopted Budget	FY 2026 PROPOSED Budget	Year-Over- Year % Difference
	Advertising/Public Relations (302)			
53400	Other Contractual Services		1,500,000	0%
54900	Other Current Charges - Bicentennial	100,000	-	0,0
	Special Events/Grants (304)			
58300	Grants & Aids	800,000	800,000	0%
	Welcome Center CIP (086065)			
56200	Building	-	-	
	<b>Countywide Automation (470)</b>			
54110	Com-net Communications	-	-	
54600	Repairs and Maintenance	-	-	
	Risk Allocations (495)			
54500	Insurance	-	-	
	Indirect Cost (499)			
54900	Indirect Cost Charges	-	-	
	Line Item Funding - (888)			
58215	Local Arts Agency Program (160)	150,000	150,000	0%
58215	Local Arts Agency Program (001)	1,646,757	1,679,693	2%
	Transfers (950)			
591220	Transfer to Fund 220	-	-	
591220	Transfer to Fund 305	-	-	
	Salary Contingency (990)			
59900	Other Non-operating Uses	-	-	
	Reserve for Fund Balance	-	-	
Total		8,875,451	9,343,904	5%



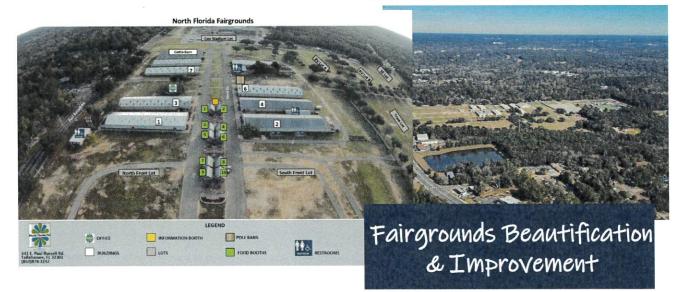
	County Hotel Stratified Occupancy- Calendar Year 2024EconomyMidscaleUpper MidscaleUpscale			
	Economy		Opper Mildscale	•
Jan 2024	44.1%	59.8%	63.0%	63.3%
Feb 2024	47.8%	61.3%	70.3%	73.4%
Mar 2024	49.1%	53.1%	65.2%	67.8%
Apr 2024	50.3%	55.5%	67.2%	67.1%
May 2024	57.9%	65.0%	70.4%	68.2%
Jun 2024	55.7%	65.4%	70.0%	68.5%
Jul 2024	49.2%	60.6%	62.8%	59.1%
Aug 2024	56.0%	71.0%	73.1%	71.1%
Sep 2024	49.9%	65.6%	65.6%	65.9%
Oct 2024	58.3%	77.6%	80.6%	80.7%
Nov 2024	56.9%	74.5%	71.6%	74.1%
Dec 2024	54.8%	66.0%	61.8%	59.9%
2024				
Yearly Occupancy	52.5%	64.6%	68.5%	68.3%
2024				
Yearly Average Rate \$	68.40	\$ 99.84	\$ 125.64 \$	158.26



#### Project Website:

www.BlueprintlA.org/projects/fairgroundsbeautification-and-improvement

**Staff Contact:** Eric Mason (850) 219-1085 <u>Eric.Mason@blueprintia.org</u>



#### Project Highlights

- This project will provide funding to construct improvements to the Fairgrounds property, under the ownership of Leon County and leased to the North Florida Fair Association.
- Improvements include a new building with meeting space and restrooms, a central green with pavilions, renovations to existing restrooms, Capital Park upgrades, parking improvements around Gene Cox Stadium, utility upgrades, and new stormwater ponds with walking paths.

#### Current Status

- At the February 29, 2024, meeting, the IA Board accepted the <u>Fairgrounds Master</u> <u>Plan</u> and directed staff to initiate design of the improvements.
- At their February 25th, 2025 Southside Action Plan Workshop, the Leon County Board of County Commissioners directed county staff to renegotiate the lease with the Fair Association to support the implementation of the Fairgrounds Master Plan.
- Design began in 2025.

#### Next Steps

- Leon County will begin lease negotiations with tenants on the site.
- Blueprint will continue developing the conceptual site plan.
- Following the renegotiation of the lease, construction is anticipated to begin in late 2026.

