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J.R. Alford Greenway

#### **Leon County Statistics**

Population: 299,484

34% unincorporated

66% within city limits

Area (Square Miles): 702

Established: 1824

Charter Date: 2002

County Seat: Tallahassee

Median Household Income: \$74,100

Districting: 5 Single Districts / 2 At-Large

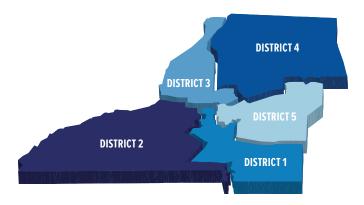
Median Age: 31

Source: The United States Census Bureau

## ABOUT LEON COUNTY

Leon County was named after the Spanish explorer Juan Ponce de Leon. He was the first European to explore Florida in 1513 in search of the "Fountain of Youth" and named the state after the Spanish word for "flowery."

Leon County is home to Florida's capital, Tallahassee, which was established in 1824. Legislative and executive offices, the State House and Senate chambers are located here. As a political subdivision of the state, the County is guided by an elected, seven-member Board of County Commissioners.



Five members of the Board are elected to serve specific commission districts and two members are elected at-large. Leon County is a Council-Manager form of government, and the County Administrator is appointed by the Board to oversee all functions, directives and policies. Florida Statutes, Chapter 125, establishes the powers and duties of the County Commission and the County Administrator. As of November 12, 2002, Leon County is governed by a Home Rule Charter.

This document fulfills the annual reporting requirements of Chapter 125.74, Florida Statutes and Sec. 2-501(1), Leon County Administrative Code. 1,500 copies were printed for community distribution at a cost of \$8,402.66

This publication is printed on sustainably sourced paper that contains 10% postconsumer waste content and vegetable-based inks and is 100% recyclable.



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# **LEON COUNTY BOARD OF COUNTY COMMISSIONERS**



#### **Vision**

A community that is safe, healthy and vibrant.

#### Mission

To efficiently provide public services which serve and strengthen our community.



District 2 Commissioner Jimbo Jackson

**District 4** Commissioner **Brian Welch** 

District 1 Commissioner **Bill Proctor** (Vice Chairman)

District 3 Commissioner **Rick Minor** (Chairman)

District 5 Commissioner **Kristin Dozier** 

At-Large Commissioner Carolyn D. Cummings

At-Large Commissioner **Nick Maddox** 



# MESSAGE FROM THE LEON COUNTY ADMINISTRATOR

PEOPLE FOCUSED. PERFORMANCE DRIVEN.



#### **VINCENT S. LONG**

County Administrator (850) 606-5300 \ LongV@LeonCountyFL.gov

Vince Long has worked for Leon County since 1995 and was appointed County Administrator by the Board of County Commissioners in 2011. As the Chief Executive Officer (CEO) of the County government, he provides fiscal, strategic and operational leadership to the organization, as well as sound analysis and professional implementation of the Board's policies. He holds a Master of Public Administration (MPA) from the Askew School of Public Administration and Policy at Florida State University and is a graduate of the Harvard University, JFK School of Government Institute for Senior Executives in State and Local Government. He is also a Credentialed Manager by the International City/County Managers Association (ICMA), serves on the Board of Directors and is a past President of the Florida Association of County Managers, serves on the Board of Directors for the Florida Association of Counties Institute for County Government, and serves on the Florida Trust Board of Trustees. A graduate of Leadership Tallahassee and Leadership Florida, Vince is a leader in many community and professional organizations. He also serves as a member of the Advisory Council and is a regular lecturer at the Askew School, as well as a frequent speaker and trainer and has been featured in national media and publications for his expertise in local government issues.

# 2021 YEAR IN REVIEW: SERVING, SHAPING AND SAFEGUARDING OUR COMMUNITY

In 2021, Leon County continued to make great progress and serve our citizens amidst seemingly endless challenges.

While delta variant cases surged, we led efforts to vaccinate and protect our most vulnerable and hardest-to-reach communities. While nationwide evictions and business closures soared, we provided tens of millions in direct assistance to households, businesses, and nonprofit partners. When well-paying jobs were needed most, we recruited Amazon to create the largest private sector job opportunity in our history.

We answered these challenges head on all while producing results and delivering on our ambitious vision and bold goals for the organization and the community.

The 2021 Annual Report reflects our organization-wide response to the

pandemic, the uninterrupted provision of essential services, and the adaptation, innovation and unrelenting commitment of our County employees over the past year.

#### LIVING OUR CULTURE, SHAPING OUR COMMUNITY

Throughout our response efforts to the pandemic, our dedicated employees continued to set the standard each day in EMS, Public Works and Parks, libraries, and so many other essential services. We became the nation's first local government to require vaccines to protect our employees and to ensure operational readiness to serve the community.



Septic-to-sewer upgrades

While addressing the urgent needs of the community, we remained committed to executing our long-term strategy by securing a new Amazon distribution and fulfillment center. In the coming months, Amazon will deploy a \$200 million capital investment for a 630,000 square foot facility



Amazon Fulfillment Center rendering



Apalachee Regional Park improvements

the largest facility in the Tallahassee MSA with a footprint of 170 acres.
 The game-changing project will bring more than 1,000 full-time jobs an additional \$167.6 million in wages to our community and lead to \$100 million a year local economic impact.





The County also completed major infrastructure projects to protect our environment and enhance our community, like reducing neighborhood flooding in eastern Leon County, improving water quality with the replacement of hundreds of septic tanks in the southside, and opening and improving green spaces for all to enjoy.

#### **ENGAGING CITIZENS AS CO-CREATORS**

We continued to keep our community engaged with initiatives like our annual Day of Service, honoring the 20th anniversary of September 11.

Leon County, Fla. was the first county to require employees to be vaccinated. giving them a deadline of Oct. 1 to be fully vaccinated.

See COVID page 3

A recent surge in COVID-19 cases, fueled by the more contagious Delta variant, has prompted some counties to reissue mask mandates, regardless of vaccination status, in government buildings or all indoor settings and in some cases require vaccinations for

> employees. At the same time, the Centers for Disease Control and Prevention is advising mask-

by Charlie Ban

Virus surge prompts

action by counties

ing indoors in counties with substantial or high coronavirus spread, a classification that applies to most of the South and

During this year's Day of Service, more than 130 volunteers came together to rehabilitate 36 homes in the Frontier Estates Neighborhood - the highest number of households served in one day since the event began in 2011.

We also continued the important conversations about race and engaged citizens through our Created Equal program on Florida Emancipation Day.



EMS responds to COVID-19 public health crisis

These events center our local history and highlight the ongoing stretch toward racial equity right here in our community.

With live music and events safely returning in the early part of the year, we remained committed to being one of the South's best destinations for residents and visitors alike. We sprinted into 2021 with state-of-the art improvements to Apalachee Regional Park, making it a world-class destination for the NCAA Cross Country championships and other premiere events.

#### SETTING THE STANDARD IN PUBLIC SERVICE

As the year went on, 2021 brought challenges that demanded the very best of our organization. COVID-19 vaccinations began to stagnate and the delta variant surged. Now activated for more than 19 straight months, our teams continued to lead the COVID-19 response by coordinating one of the state's first and largest vaccination campaigns with a focus on reaching minority communities. We also continued distributing millions of PPE to frontline healthcare workers, planning for hospital surges, and providing more than a half million masks for free to the public through our County libraries.

Leon County was recognized as the number one county in Florida at distributing emergency relief during the pandemic. The County leveraged more than \$138 million in federal funding to quickly address the



Raymond Tucker Road flooding mitigation

community's most urgent needs, such as direct assistance to more than 8,000 households and nearly 1,000 businesses, funding more than 180 nonprofits, distributing 4.1 million meals to the food insecure, investing \$6.7 million dollars to increase contact tracing and testing and so much more - all while EMS responded to more than 13,000 urgent COVID-19 calls.

#### **BUILDING ON OUR PROGRESS**

2021 has been a humbling and proud time to be a County employee, with our teams earning dozens of state and national awards for best practices and efficiency in public service.

As we have done throughout the COVID-19 crisis, Leon County will remain committed to listening to the people we serve, addressing the challenges we face together, and striving every day to be a healthy, safe community where people thrive.

And we cannot do this alone. Thank you for your continued confidence in the work we do behalf of and alongside our citizens to make our community even better.

Here's to 2022!

## HOW I FON COUNTY I FADS

Instituted throughout Leon County Government in Fiscal Year 2021, Leon LEADS is a strategic approach to aligning the Board's guiding vision and strategic priorities with the optimized resources of the organization. LEADS provides a structure to support and sustain our *People Focused*. Performance Driven. culture through a continuous process that looks inward to strengthen what works and abandon what does not, looks outward to receive feedback from citizens and leverage partnerships that adjust as conditions change.

County employees are more committed than ever to delivering the quality of service our citizens deserve for their tax dollar, working with our community in tackling the tough problems of today and ensuring our quality of life into the future. Below are just a few highlights of how the County's LEADS framework supports an organizational culture that simply but powerfully combines performance and relevance.

#### RECOGNIZED AS STATE'S TOP HOUSING RELIEF FUNDER

Leon County received statewide recognition at the 2021 Florida Housing Coalition Annual Conference for being the top performer in providing housing relief to the community through Florida Housing Coalition's Coronavirus Relief (CRF) Funds, providing over \$11.4 million in coronavirus housing relief to in 2020. This award recognized Leon County as the top local government across the entire state of Florida, distributing more aid than second-place Orange County, which distributed \$9.3 million and third-place Miami-Dade County, which distributed in \$9.2 million.

This award highlighted Leon County's swift action in providing aid quickly and deliberately to those most affected by the pandemic. Specifically, Leon County provided critical financial assistance for past-due rent, mortgage and utility bills to over 4,900 households, and did so more effectively than almost any other jurisdiction in the nation. The County's Emergency Rental Assistance Program (ERA) is ranked #14 out of 340 local governments and #1 in Florida by proportion of ERA dollars spent.

#### **COMMUNITY PARTNERSHIP BOOSTS VACCINE ACCESS**

This year, Leon County staff worked closely with the Leon County Coronavirus Vaccination Community Education and Engagement Task Force to close the vaccination gap and decrease vaccine hesitancy among



Listens for Changing Needs

Engages Citizens and Employees

Aligns Key Strategic Processes

Delivers Results & Relevance

Strives for Continuous Improvement

minority populations. The first phase of the local Task Force's targeted outreach engaged approximately 27,000 households, vaccinated nearly 5,000 people in underserved communities and reached an additional 8,100 event attendees at expos and community meetings.

Reaching underserved communities remains a priority for Leon County and the local Task Force. In the summer of 2021, the Task Force worked



with the County to implement a Summer Youth Program, providing participatory development sessions for more than 30 local youth on COVID-19 content knowledge and advocacy skills and engaged hundreds more local youth and adults through Town Halls and other events.

The County has continued to work closely with the Task Force to coordinate marketing and development of outreach collateral, provided GIS mapping for neighborhood canvassing and coordinated the logistics and volunteer support for vaccination clinics all with the goal of closing the vaccination gap and decreasing vaccine hesitancy among communities of color.

#### ENGAGING CITIZENS WITH ART OF THE BOX

Over the past year, Leon County, in partnership with Knight Creative Communities Institute (KCCI) unveiled 19 installments of Art of the Box. The Art of the Box concept is a community-wide initiative that transforms utility boxes into works of public art, while still maintaining the functionality of the boxes. Through the Art of the Box initiative, local artists have had the opportunity to exhibit their art outdoors in public spaces across Leon County.

Public art has been shown to benefit communities in numerous ways including increasing community engagement, improving mental health and encouraging social cohesion. To support these benefits, Leon County



committed funding to wrap the five most recent installments of Art of the Box, which were unveiled in July, 2021. The call for local artists earlier this year vielded more than 50 entries from local artists interested in participating in the program. Ultimately, five local artists were selected ranging from a

local illustrator to a junior at Lincoln High School. Artwork can be found throughout the County at locations like Apalachee Regional Park and the Leon County Main Library.

#### **OUR VALUE PROPOSITION**

Leon County Government leverages partnerships, embraces efficiency and innovation, and demands performance to the benefit of our taxpayers. We actively engage our citizens, not only as taxpayers but as stakeholders and co-creators of our communityproviding meaningful opportunities to capitalize on their talents in making important decisions and shaping our community for future generations.



# INNOVATOR AND INSPIRATOR AWARDS CONTINUE COST SAVINGS AND NEW EFFICIENCIES, SAVING OVER \$8 MILLION TO DATE

Leon County is an organization that rewards its employees for innovative ideas, teamwork, strategic processes, efficiency and the ability to achieve positive results. The I<sup>2</sup> (Innovator/Inspirator) Award conveys the value Leon County Government places on employee-led improvements that result in increased efficiencies, enhance or support the delivery of County services, reinforce Leon County's relevance in the community and exemplify the County's Core Practices in the workplace. Examples of such improvements include the following:

- ▶ Financial Compliance Administrator for Human Services and Community Partnerships, Alex Rose, developed a process to help county residents apply for Leon CARES Individual Assistance program funding and expedited the payment process to ensure eligible and approved applicants did not experience homelessness or an interruption in utility services during the coronavirus pandemic. Alex, along with the rest of the Leon County team successfully leveraged over \$138 million in federal funding in 2020-21 to address the community's greatest needs during the pandemic.
- Public Works and Solid Waste employees located and repaired a torn landfill liner during the Apalachee Regional Park construction. The team saved \$250,000 and construction time by using county-owned equipment and completing repairs themselves.
- ▶ GIS and Community and Media Relations staff worked together to develop a County map for COVID-19 vaccination and testing sites. The Leon County Vax Map provides up-to-date information for citizens seeking convenient locations for lifesaving vaccines and critical COVID-19 tests.
- ▶ EMS installed on-board battery systems to two County ambulances, allowing the ambulances to run air conditioning and medication refrigeration without idling the engine. The batteries have resulted in a savings of over \$11,000 in fuel costs (more than 4,000 gallons of fuel) and have saved nearly 50 tons of carbon emissions.



Inspirator of the Year Award – Leon CARES Individual Assistance Program Citizen Outreach and Payment Process (Alex Rose)

The I<sup>2</sup> Awards not only recognize employees and inspire others to reinforce the County's Core Practices in the workplace. Since its inception in FY 2015, the I<sup>2</sup> Employee Awards program has saved the County a

total of \$8.2 million, including nearly \$2 million in recurring costs and over \$6 million in one-time costs.





Innovator of the Year Award – Solid Waste Liner Repair (Public Works and Solid Waste team)





# LIVING OUR CORE PRACTICES

#### **Our Core Practices**

#### **Delivering the "Wow" factor in Customer Service.**

Employees deliver exemplary service with pride, passion and determination; anticipating and solving problems in "real time" and exceeding customer expectations. Customers know that they are the reason we are here.

Connecting with Citizens. Employees go beyond customer service to community relevance, engaging citizens as stakeholders in the community's success. Citizens know that they are part of the bigger cause.

#### **Demonstrating Highest Standards of Public Service.**

Employees adhere to the highest standards of ethical behavior, avoid circumstances that create even an appearance of impropriety and carry out the public's business in a manner which upholds the public trust. Citizens know that we are on their side.

Accepting Accountability. Employees are individually and collectively accountable for their performance, adapt to changing conditions and relentlessly pursue excellence beyond the current standard, while maintaining our core values.

**Exhibiting Respect.** Employees exercise respect for citizens, community partners and each other.

**Employing Team Approach.** Employees work together to produce bigger and better ideas, to seize the opportunities and to address the problems which face our community.

#### **Exercising Responsible Stewardship of the Community's**

**Resources.** Employees engage in the continuous effort to create and sustain a place which attracts talent, fosters economic opportunity and offers an unmatched quality of life, demonstrating performance, value and results for our citizenry.

#### Living our "People Focused, Performance Driven" Culture.

Employees have a structure in place to live all of this as our organizational culture and are empowered to help the people they serve.



Excellence in Economic **Development Bronze Award** Recipient for DataTALKS (OEV)



Certificate of Achievement in Performance Management for Quarterly Economic Dashboard (OEV)



Outstanding Partnership with Habitat for Humanity and Smarter Sorting (Solid Waste)



Leader in Sustainability Award for Battery Collection and Recycling Program (Solid Waste)



**FLORIDA PUBLIC RELATIONS** ASSOCIATION

APWA Accreditation plus 5 additional project awards (Public Works); Best practices in Personnel Rules, Policies and Procedures Manual (HR)

total NACo awards

since 2013



Best Practices Award for Created Equal (CMR)



Savvy Award finalist for Gator Graphic (CMR)

Image Award for Digital Tools of Public Relations Social Media for the Gator Graphic; Image Award for Collateral Tools of Public Relations Specialty Item for Tire

Amnesty Days (CMR)



Best in Category Award for Created Equal; NACo Achievement Awards for COVID-19 Communications and Public Information, "Make it Count" Census Education and Awareness Campaign; Leon CARES; COVID-19 Economic Disaster Relief Grant Program; COVID-19 Local Emergency Assistance for Nonprofits Program; Short-Term Vacation Rental Safety Plan



Distinguished Budget Award with Special Performance Measures Recognition (OMB)



Lifeline Gold Plus EMS Achievement Award (EMS)



State Housing Initiatives Partnership Program Award (Housing)



Placed 7th in the 250K - 500K Population Category (OIT)

# **DELIVERING THE**



# FACTOR IN CUSTOMER SERVICE



#### **LIBRARIES**

66 It has been a long time since I had to look for a job and I really didn't know how to look online. The library staff not only helped me find jobs to apply for, but after I was contacted for an interview I was able to go back to the library and use a private meeting room to do a virtual interview. I got the job! I don't think I could have done it without the library. Thank you!"

– Bryan

#### OFFICE OF ECONOMIC VITALITY (OEV)

66 Cristina, to you & the entire team, well done across the board. Along with our community partners, we are very fortunate to have such a talented and committed team of professionals leading each one of these critical areas of our community's economic development! Just as importantly, the results are supporting the actions!"

- Steve Evans, Economic Vitality Leadership Council Chair

#### INTERVENTION AND DETENTION ALTERNATIVES

66 I'm glad you have been my probation officer this past year. While doing your most important job – you always were kind and allowed room for some individuality and humor. Thank you!"

- County resident

#### **DEVELOPMENT SUPPORT & ENVIRONMENTAL MGMT.**

66 Thank you, Shawna. You and your entire team are to be commended for the effort and professionalism demonstrated on this project. Could not go as smoothly as it has to this point absent you all being as constructive as you have been in assuring everything is done correctly. It is noticed and appreciated! Our community is well served by your department."

- Gary K. Hunter, Jr. HOPPING GREEN & SAMS, P.A.

#### **SUSTAINABILITY**

66 I really enjoyed the Sustainability Summit sessions - full of great information about actions already being taken in our community and lots of ways for me to get involved in this work moving forward. I particularly enjoyed the Sustainable Action Plan session - got so much out of it and left with a plan of my own!"

- Survey respondent

#### **HUMAN SERVICES AND COMMUNITY PARTNERSHIPS**

66 To Leon County CARES I want to personally thank you all for doing such a wonderful job of helping me with assistance. She went over and above the call of duty to assist me. When I call or text in need of information, help and/or assistance after working hours and always get the help needed than that person is really trying to help."

- County resident

#### **SOLID WASTE**

66 I am long overdue writing to you about Rosemary, the lady who attends the Miccosukee Solid Waste Facility. I'll get right to the point: SHE'S WONDERFUL!!! No matter the weather (which can be fairly extreme) and no matter the traffic at the facility (which can also be fairly extreme) Ms. Rosemary keeps on a happy face."

- Harold

#### **PUBLIC WORKS**

66 My wife and I are not only grateful for what you have done to help us, but we are very humbled that you would act so guickly on our behalf. Tasha and I want to thank everyone involved with this project and ask that everyone please consider this a virtual hug. Simply put, THANK YOU."

– Earl & Tasha

#### **EMERGENCY MEDICAL SERVICES (EMS)**

66 I'd like to take a few minutes to commend the professionalism and empathy that two paramedics showed me. Your team members were extremely informative and made me feel as comfortable as possible (considering the situation). I never once felt unsafe in their care. In fact, I never imagined such an experience being so calm, and I believe it was due to their sincere, empathetic nature."

County resident

#### **COMMUNITY & MEDIA RELATIONS**

66 Thank you for this great Created Equal panel that has re-enlighten us from the day freedom cried, civil rights and now. So glad we act as a community."

- Glorious

#### We Believe In

Demonstrating to our citizens that we are on their side, letting them know that they are the reason we exist and what they are getting for their tax dollars;

Producing bigger and better ideas to address the real issues facing our community;

Actively promoting transparency, accessibility, and openness in everything we do:

Engaging citizens in important decisions facing the community;

Tirelessly enhancing our community's livability, sustainability and economic competitiveness; and providing employees a structure which reinforces this as our organizational culture and employs and empowers them to help people.

#### What We Value

- Service
- Relevance
- Integrity
- Accountability
- Respect
- Collaboration
- Stewardship
- Performance
- Transparency
- Vision



# STRATEGIC PLAN - FY2017 - FY2021

#### UNDERSTANDING OUR STRATEGY

#### **VISION**

A community that is safe, healthy and vibrant.

#### **MISSION**

To efficiently provide public services which serve and strengthen our community.

#### **Strategic Priorities**

Leon County's Strategic Priorities are high-level categories of focus in the County's major areas of responsibilities: Economy, Environment, Quality of Life, and Governance. The priorities consider the County's future in each area and are critical to the success of the community. As part of the strategic plan, these priorities inform every decision and every initiative made by Leon County.

#### STRATEGIC INITIATIVES

Leon County's strategic initiatives are program- or area-specific projects that align with the County's strategic priorities to serve and strengthen the community. In the FY2017-2021 Strategic Plan, the 104 strategic initiatives ensure that the optimized resources of the County are aligned to address the community's most pressing issues and to achieve the County's top priorities.

#### **BOLD GOALS AND TARGETS**

Bold goals are truly stretch goals that will be big and difficult to achieve, but are worthy of Leon County's best efforts. Bold goals require the County to explore new partnerships, identify new opportunities, and inspire new ideas.

Leon County's five-year targets are aligned with each strategic priority and will communicate to the public and staff throughout the County the specific results the County expects to achieve through the collective execution of the strategic initiatives. Achieving these five-year targets will demonstrate results, accountability, and the strength of long-term planning.

## STRATEGIC PRIORITY

**ECONOMY** To be an effective leader and a reliable partner in our continuous efforts to make Leon County a place which attracts and retains talent, to grow and diversify our local economy, and to realize our full economic vitality.(EC)



Do well-designed public infrastructure which supports business, attracts private investment and has long term economic benefits.



Support programs, policies and initiatives to attract, create, and promote expansion of business, entrepreneurship, and job creation.



Leverage university and community partnerships to increase entrepreneurial, technology transfer and commercialization opportunities.

## **BOLD GOAL**

Grow the five-year tourism economy to \$5 billion

**PROGRESS AS OF MARCH 2021** 

80% (\$4 billion)



Grow our tourism economy, its diversity, competitiveness and economic impact.



## STRATEGIC INITIATIVES

- ▶ (EC4) Utilizing a portion of the BP settlement funds, identify solutions for weatherization of the Capital City Amphitheater stage, inclusive of potential sound mitigation elements. (2016-1)
- ▶ (EC1, EC4) Continue to work with FSU on the Civic Center District Master Plan to include the potential partnership to realize the convention center space desired by the County and to bring back

# **5-YEAR TARGETS**

#### **PROGRESS AS OF MARCH 2021**

Attract 80 state, regional, or national championships across all sports

100% (80 Championships)

» Co-create 500 entrepreneur ventures and 11,500 new jobs, including 400 high-wage jobs in high tech clusters

373 Entrepreneurial ventures (75%) and 362 high-wage jobs in high tech clusters  $(90\%)^*$ 

Connect 5,000 students & citizens to middle skilled job career opportunities

50% (2,522 Students and Citizens)

» Host 100,000 residents & visitors as part of the **Amphitheater County Concert** Series

39% (38.761 Residents and Visitors)

Due to the COVID-19 Pandemic, Leon County experienced unemployment as high as 8.5% resulting in a net loss of approximately 5,000 jobs since FY 2017 which will significantly impact the County's ability to meet the target for cocreating 11.000 new jobs by the end of the current fiscal year.

- issues related to the County's financial and programming roles and participation for future Board consideration. (2016-2)
- ► (EC4) Support the revision of Sec. 125.0104, F.S. to modify the eligibility for



- ▶ Continue to pursue opportunities for workforce development, including:
  - » (EC2) Based upon the projected unmet local market for middle skill jobs, continue to host Leon Works Exposition in collaboration with community and regional partners and launch Leon County's Junior Apprenticeship Program. (2016-4A)
  - » (EC2) Work with partners, such as The Kearney Center and Leon County Schools, to increase access to training programs, apprenticeships, and other programs promoting middle-skilled jobs. (2016-4B)
- ▶ (EC4) Continue to work with FSU to bid and host NCAA cross country national and regional championships at Apalachee Regional Park (ARP). (2016-5)
- ▶ (EC2) Implement the Economic Development Strategic Plan as adopted and may be revised by the Intergovernmental Agency. (2016-
- ► (EC2) Complete and implement the joint County/City disparity study and enhancements to the MWSBE program and conduct an update to the study in 2021. (2016-7, rev. 2020 and 2021)
- ▶ (EC4) Expand our economic competitiveness by coordinating with regional partners to host an Americas Competitive Exchange on Innovation and Entrepreneurship (ACE) conference. (2016-8)
- (EC1, EC2) Evaluate sun setting the Downtown CRA and correspondingly evaluate the effectiveness of the Frenchtown/ Southside CRA including the County's partnership with the City. (2016-9)

- (EC4) Enhance sports tourism through the exploration of an NFL Preseason game and other possible events at Doak Campbell Stadium. (2016-10)
- (EC2) To address issues of economic segregation and diversity, evaluate establishing a micro-lending program for small, minority and women-owned businesses. (2016-11)
- (EC1, EC4) Further enhance our competitiveness in attracting national and regional running championships by making additional strategic investments at the Apalachee Regional Park (ARP). (2016-12)
- ▶ (EC2) Evaluate expanding Leon Works as a regional event and to different segments of the community. (2017-1)
- ▶ (EC2) Explore the creation of local Enterprise Zone incentives to be managed by the Office of Economic Vitality in support of economic growth and development. (2017-2)
- ▶ (EC2, EC3) Continue to partner with Shop Local 850 to promote Leon County's local businesses and entrepreneurs and develop new data sources to analyze the economic impacts of shopping local. (2017-3)
- ▶ (EC2, EC3) Explore ways to expand how local businesses can do business outside of the community. (2017-4)
- ▶ (EC4) Raise awareness of County trails through the Division of Tourism Strategic Plan. (2017-5)
- ▶ (EC4) To further promote Leon County as a biking community, pursue the International Mountain Biking Association (IMBA) Designation. (2018-1)
- ▶ (EC1, EC2) Conduct an updated market feasibility study and evaluation of the Fairgrounds relocation/modification. (2020-1)
- ▶ (EC4) Work with the City of Tallahassee to develop a branding strategy for the community's trail system. (2020-2)
- ▶ (EC2) Continue to pursue and position the County to accept and further advance local priorities to distribute additional CARES funding in support of individual assistance, small business assistance and vaccinations. (2021-1)
- ▶ (EC2, EC4) Evaluate potential enhancements to the Lake Talquin/ Urban Fringe (LT/UF) zoning district to provide more opportunity for commercial uses that are functionally supportive and related to eco-tourism or natural resource-based activities along the southern shoreline of Lake Talquin. (2021-2)

# STRATEGIC PLAN - FY2017 - FY2021

# STRATEGIC PRIORITY

## **ENVIRONMENT**

To be a responsible steward of our precious natural resources in our continuous efforts to make Leon County a place which values our environment and natural beauty as a vital component of our community's health, economic strength and social offerings.<sup>(EN)</sup>



Protect the quality and supply of our water.

(EN1



Conserve and protect environmentally sensitive lands and our natural ecosystems.



Promote orderly growth and sustainable practices.

(EN3)



Reduce our carbon footprint.

(FN4

# **BOLD GOAL**

Upgrade or eliminate 500 septic tanks in the Primary Springs Protection Zone PROGRESS AS OF MARCH 2021

610

septic tank replacements are in progress

Lake Henrietta

Leon County, Florida

Developed with financial assistance provided by the Florida Department of Environmental Protection through the Florida Recreational Developmental Assistance Program.

# **ENVIRONMENT**





## **5-YEAR TARGETS**

#### **PROGRESS AS OF MARCH 2021**

» Plant 15,000 trees including 1,000 in canopy roads

106% (15,697 Trees)

- Ensure 100% of new County building construction, renovation and repair utilize sustainable design
- On target
- » 75% community recycling rate

63%

Recycling Rate

Construct 30 miles of sidewalks, greenways and trails

96% (28.9 Miles)

> » (EN1, EN2) Evaluate requiring advanced wastewater treatment (AWT) for new construction. (2016-23B)

## STRATEGIC INITIATIVES

- (EN1, EN2) Implement the adopted Basin Management Action Plan (BMAP) for Wakulla Springs including bringing central sewer to Woodville and implementing requirements for advanced wastewater treatment. (2016-13)
- (EN4) Develop strategies to increase recycling and reuse rates. (2016-
- (EN3) Implement the Apalachee Landfill closure process in an environmentally sensitive manner which complements the master planning for the site. (2016-15)
- (EN3) Convene the Leon County Sustainable Communities summit on a bi-annual basis. (2016-16)
- (EN3) In partnership with the Canopy Roads Committee, update and implement the long term management plan for the Canopy Roads including an active tree planting program. (2016-17, rev. 2020)
- (EN3) Complete an evaluation of transportation fee alternatives to replace the existing concurrency management system of mobility fees. (2016-18)
- (EN4) Successfully launch a commercial and residential Property Assessed Clean Energy (PACE) program and identify opportunities, including the Leon County Spring Home Expo, to train industry professionals on sustainable building practices for participation in the PACE program. (2016-19)
- (EN2) Add environmental education kiosks, trail markings/mapping at Greenways and Parks. (2016-20)
- (EN4) Explore new opportunities for solar on County facilities. (2016-
- (EN1) Support the protection of Lake Talquin. (2016-22)
- Reduce nitrogen impacts in the PSPZ (primary springs protection zone) by identifying cost effective and financially feasible ways including:
  - (EN1, EN2) Develop a septic tank replacement program. (2016-23A)

- ▶ (EN2, EN3, EN4) Work with Sustainable Tallahassee and community partners to evaluate developing a community-wide climate action plan. (2017-6)
- ► (EN1, EN2, EN3) Continue to work with the state as a host community in evaluating pilot technologies for new advanced wastewater treatment septic tanks. (2017-7)
- ▶ (EN1, EN2, EN3) Continue to work with the state to seek matching grants to convert septic to sewer systems. (2017-8)
- ▶ (EN4, EN3) Develop and enact the County's Integrated Sustainability Action Plan to further reduce the County Government's carbon footprint. (2018-2, rev. 2020)
- ▶ (EN1, EN2) To increase information available to the public regarding blue-green algae blooms, fishing advisories, invasive species, and general water quality, add education kiosks at Leon County boat landings. (2018-3)(EN3, EN4) Pursue NACo's SolSmart designation. (2018-4)
- ► (EN1) Ensure County's water quality and stormwater regulations, programs and projects are evaluated and implemented holistically to advance the County's adopted strategic priority: to protect the quality and supply of our water. (2018-5)
- (EN1) Develop and enhance communications strategies to inform citizens of the County's overall water quality and stormwater policies, as well as emergent issues impacting individual water bodies or ground water (2018-6).
- (EN4, EN3) Implement zoning changes that allow for solar energy farms in the unincorporated area while preserving the rural character of our community. (2020-3)
- (EN2) To further reduce litter and trash in rural areas and the Apalachicola National Forest, launch a targeted public outreach effort encouraging the use of County Rural Waste Service Centers. (2020-4)
- ▶ (EN2, EN3) Develop a policy and criteria for adding County roads to the canopy road system. (2021-3)
- ▶ (EN3, EN4) Develop a Sustainable Business Recognition Program. (2021-4)

# STRATEGIC PLAN - FY2017 - FY2021

## STRATEGIC PRIORITY

# **QUALITY OF LIFE**

To be a provider of essential services which promote the well-being of our citizens and the livability of our community in our continuous efforts to make Leon County a place where people are healthy, safe, and connected to their community. (Q)



Maintain and enhance our parks and recreational offerings and green spaces.



Support strong neighborhoods.



Provide relevant library offerings which promote literacy, life-long learning and social equity.



Promote livability, health and sense of community by enhancing mobility, encouraging human scale development, and creating public spaces for people.



Provide essential public safety infrastructure and services.



Assist local veterans and their dependents with securing entitled benefits and advocating their interests.



Support and promote access to basic health and welfare services to our community members most in need.

# **BOLD GOAL**

Secure more than \$100 million in Veteran Affairs benefits for Leon County veterans & their families

#### PROGRESS AS OF JULY 2020

96%

(\$96.2 Million)\*

\*Estimate based upon available data.

# **5-YEAR TARGETS**

PROGRESS AS OF JULY 2020		
Double the number of downloadable books at the library	134% (18,124 New Books)	
» Construct 100 fire hydrants	84% (84 Fire Hydrants)	
>> Train 8,500 citizens in CPR/AEDs	84% (7,148 Citizens)	
Open 1,000 new acres of park land to the public	27% (272.67 New Acres)	

# **QUALITY OF LIFE**



## STRATEGIC INITIATIVES

- Continue to expand recreational amenities to include:
  - » (Q1, Q6) Implement a master plan for the Apalachee Regional Park. (2016-24A, rev. 2017)



- » (Q1, Q6) Develop a program to establish a signature landscaping feature with a regular blooming season. (2016-24B)
- » (Q1, Q6) Implement the Tallahassee-Leon County Greenways Master Plan. (2016-24C)
- » (Q1, Q6) Evaluate additional trail expansion opportunities. (2016-24D)
- » (Q1, Q6) Work with partners to utilize rights-of-way and utility easements to further expand the trail system. (2016-24E)
- » (Q1, Q6) Identify opportunities to create dog parks in the unincorporated area. (2016-24F)
- (Q5) Complete a comprehensive review and revision to the Land Use Element of the Comprehensive Plan, including a review of inclusionary housing. (2016-25)
- (Q3) Continue to evaluate emergency medical response strategies to improve medical outcomes and survival rates. (2016-26)
- (Q4, G1, G5) Work with the City of Tallahassee to develop a new CHSP process in-light of the United Way's decision to conduct a separate funds distribution process. (2016-27)
- (Q4, Q5) Implement the Joint County-City Affordable Housing Work Group's efforts to develop a holistic plan for the redevelopment of a multi-family affordable housing project and identification of additional transitional housing opportunities through community partnerships. (2016-28, rev. 2017)
- Continue to serve our seniors through programs and partnerships, including:
  - » (Q4) As Florida's first Dementia Caring Community, support the Florida Department of Elder Affairs in the further development of the pilot program, provide enhanced paramedic training and engage local partners in making the County a more dementia-friendly community. (2016-29A)

- » (Q4) Exploring opportunities to address fraud/scams targeted towards seniors. (2016-29B)
- » (Q4, EC4) To continue to support Choose Tallahassee's efforts to market our community as a retirement destination. (2016-29C)
- (Q4) Identify and evaluate pretrial alternatives to incarceration for low level and non-violent offenders through regional partnerships and state and national efforts, including data-driven justice initiatives. (2016-30)
- (Q7) Work with community partners to expand appreciation of local veterans including recognition of National Pearl Harbor Remembrance Day. (2016-31)
- (Q3) Increase safety in the unincorporated area through the development of a new street lighting program and evaluation of the need for additional signage. (2016-32)
- (Q3, Q4) Improve pet overpopulation by engaging vested community partners in the implementation of spay and neutering strategies. (2016-33)
- (Q4) Continue County support of primary healthcare through participation in Carenet in order to increase access to affordable healthcare for those in need. (2016-34)
- (Q2) Explore opportunities to increase to high speed internet access through a "mobile hot spot" library lending program. (2016-35)
- (Q5, Q6) Continue to work with the Florida Department of Transportation for safety improvements on State and County roadways to include accessibility enhancements, street lighting installations, sidewalk additions, safety audits, and intersection improvements. (2017-9)
- (Q1, Q5, Q6) As part of sense of place initiative for Miccosukee, evaluate the opportunity to combine activities from the existing community center into the Old Concord School. (2017-10)
- (Q7) Enhance partnership with CareerSource to increase job and economic opportunities for local veterans. (2018-7)
- (Q5, Q6) Develop a formal policy to implement the private dirt road safety stabilization program to be funded through L.I.F.E. (2% of sales tax extension). (2018-8)
- (Q4) Conduct a comprehensive human service needs assessment in order to align CHSP funding with the highest human services needs in the community. (2018-9)

- (Q3) Implement practices and strategies to further enhance the response to mass casualty incidents; including, the delivery of Stop the Bleed campaign training which teaches citizens how to assist someone suffering from major bleeding. (2018-10)
- (Q4) Continue to evaluate the effectiveness of our existing County supported re-entry programs, explore other opportunities to further enhance re-entry efforts, and work with the Supervisor of Elections to assist former felons with registering to vote. (2018-11)
- (Q6, Q1) Implement a minimum grid bicycle route network. (2018-12)
- (Q3) Implement text-to-911 in coordination with the Consolidated Dispatch Agency so that individuals in emergency situations may text 911 call takers. (2020-5)
- (Q4) In coordination with the Leon County Health Department, work to identify an operator for a local Syringe Exchange Program. (2020-6)
- (Q3, Q5) Coordinate with community partners to implement training for parents and students on the safe use of online applications. (2020-7)
- (Q6) Coordinate with the City of Tallahassee in pursuing designation as an AARP Age-Friendly Community Network to enhance the community's livability for residents of all ages. (2021-5)
- (Q1) Relocate the proposed Northeast Park to the Welaunee area and support Blueprint accelerating the funding of the project in coordination with the Northeast Gateway project. (2021-6)
- (Q5) Evaluate and implement options to address chronic speeding and traffic issues in the Northeast and along Deer Lake Road. (2021-7)
- (Q4) Implement targeted outreach and education to minority communities to encourage vaccinations. (2021-8)
- (Q4, Q5) Develop a plan to address poverty and inequities in 32304 in collaboration with the City and other community partners. (2021-9)
- (Q5) Create a Citizen's North Monroe Street Task Force with City of Tallahassee participation, staffed by the City/County Planning Department charged with identifying opportunities to reduce crime and improve conditions along the North Monroe Corridor between Fred George Road and Tharpe Street. (2021-10)
- (Q4) Working with community partners, develop possible options for those struggling with food insecurity by utilizing the results of Feeding Florida's recent study on food insecurity that provides granular information down to the neighborhood block group level. (2021-11)

# STRATEGIC PLAN - FY2017 - FY2021

# STRATEGIC PRIORITY

**GOVERNANCE** To be a model for local governance with innovative, competent, and responsible public servants, committed to promoting integrity, creating meaningful opportunities for citizen engagement and co-creation and ensuring fiscal stewardship. (G)



Sustain a culture of transparency, accessibility, accountability, civility, and the highest standards of public service.



Retain and attract a highly skilled, diverse and innovative County workforce, which exemplifies the County's Core Practices.



Sustain a culture of performance, and deliver effective, efficient services that exceed expectations and demonstrate value.



Exercise responsible stewardship of County resources, sound financial management, and ensure that the provision of services and community enhancements are done in a fair and equitable manner.



Implement 500 citizen ideas, improvements, solutions & opportunities for co-creation

PROGRESS AS **OF JULY 2020** 

101% (506 Citizen Ideas)



Sustain a culture that respects, engages, and empowers citizens in important decisions facing the community.



## STRATEGIC INITIATIVES

- ▶ (G1, G3) Alongside community partners, engage citizens of diverse backgrounds, education, and age on issues that matter most to them through the Citizen Engagement Series and Club of Honest Citizens. (2016-36)
- ▶ (G1) Continue to Support Commissioner Desloge during his term as NACo President. (2016-37)

# **5-YEAR TARGETS**

#### **PROGRESS AS OF JULY 2020**

» Reduce by at least 30% the average time it takes to approve a single family building permit

30% Reduction (3 days faster)

» Achieve 90% employee participation in the County's "My Rewards" Well Being Program

91% **Participation** (488 Employees Participating)

» Reduce by 60% the outstanding debt of the County

65% Reduction

3 100% of employees are trained in Customer Experience. **Diversity and Domestic** Violence, Sexual Violence & Stalking in the Workplace

100% of **Employees** Trained

(G5) In accordance with the Leon County Charter, convene a Charter Review Committee to review the Leon County Home Rule Charter and propose any amendments or revisions which may be advisable for placement on the general election ballot. (2016-38)



- (G2) Implement migration from Groupwise to Microsoft Outlook to better integrate with other software applications that utilize automated notifications, workflows and approvals. (2016-39)
- (G2) Continue the deployment of an updated permitting system that is modernized to use mobile and online technologies. (2016-40)
- (G4) Continue County sponsorship of employees' participation in the Certified Public Manager training. (2016-41)
- ▶ (G1) Seek opportunities for partnerships through NACO and FAC's enterprise programs. (2016-42)
- (G5) Continue to explore opportunities for efficiency and cost savings through intergovernmental functional consolidation where appropriate. (2016-43)
- ▶ (G4) Evaluate establishing a living wage for County employees and continue to provide opportunities for industry certifications and training for those employees in skilled craft, paraprofessional, and technician positions. (2016-44)
- ▶ (G1, G2) Partner with the Federal Alliance for Safe Housing (FLASH) to become the nation's first #HurricaneStrong county. (2017-11)
- ▶ (G1, G3) As part of Leon County's Citizen Engagement Series, conduct an annual "Created Equal" event to strengthen the County's commitment in tackling difficult subjects. (2017-12)
- (G1) Continue to support Commissioner Maddox in his efforts to become Florida Association of Counties President. (2017-13)
- (G2, G5) Implement the recommendations of the Hurricane Irma After Action Report. (2017-14)
- ▶ (G2, G5) Develop an emergency management plan for controlled release of water at the C. H. Corn hydroelectric dam. (2018-13)
- (G2, G5) Implement the recommendations of the Hurricane Michael After-Action Report. (2018-14)

- (G1) Pursuant to the approved ballot initiative amending the County Charter, adopt an Ethics Ordinance by December 2019. (2018-15)
- ▶ (G3, G1) Explore ways to promote and build upon Leon County's success in citizen engagement by identifying additional ways to increase the quantity and quality of citizen input opportunities. (2018-16)
- ▶ (G3, G5) Evaluate incorporating social infrastructure into the comprehensive plan land use element update. (2018-17)
- ▶ (G5) Complete an updated Building Permit fee study. (2020-8)
- (G2, G3) Implement the Leon County Essential Libraries Initiative. (2020-9)
- ▶ (G3) To celebrate Leon County/Tallahassee bicentennial in 2024, the County will coordinate and enhance local planning efforts with government agencies, businesses, organizations, and citizens. (2020-10)
- ▶ (G2, G5) Participate in the MIT Sloan School of Management USA Lab to explore opportunities to further enhance re-entry efforts. (2020-11)
- (G3) In coordination with community partners, celebrate the centennial of women's right to vote by conducting a multimodal public information/education campaign culminating with a special community event. (2020-12)
- ▶ (G3) Support the Complete Count Committee in educating the community and promoting the 2020 Census. (2020-13)
- ▶ (G1) Conduct the redistricting process as mandated by the Florida Constitution to ensure Leon County's Commission districts reflect the results of the 2020 Census. (2021-12)
- (G3) Become a member of the Government Alliance on Race and Equity (GARE) organization and integrate initiatives and resources of GARE in human service programs such as CHSP where possible. (2021-13)
- ▶ (G3) In working with community partners, bring greater community awareness of Florida Emancipation Day (May 20th). (2021-14)
- ▶ (G2) Provide the Children Services Council a loan to support its initial operations. (2021-15)
- ▶ (G1, G3) Develop a public engagement coordination and planning process with the City and Big Bend Continuum of Care for the siting of all future homeless shelters and support facilities. (2021-16)



# LEON COUNTY ATTORNEY



#### **CHASITY O'STEEN**

County Attorney 850-606-2520 OSteenC@LeonCountyFL.gov

Chasity H. O'Steen was selected to serve as the County Attorney beginning April 1, 2020. Ms. O'Steen is a 2003 graduate of the Florida State University College of Law, former General Counsel of both the State of Florida, Department of Management Services and Department of Financial Services. She brings with her a wealth of experience gained over sixteen years in State government and the private sector, practicing in areas of law relevant to local government such as ethics, policy, procurement and contract issues, public records, federal and state grant funding, labor and employment law, finance, real estate and civil litigation.

Ms. O'Steen leads a team of skilled professionals in providing legal support to the Board and other officials of Leon County Government.

The County Attorney's Office continues to provide legal support on behalf of Leon County Government on significant matters related to the pandemic, including researching and providing information to the Board concerning face mask and covering requirements in different parts of the state, reviewing and providing legal counsel regarding compliance with the Florida Governor's Executive Orders and, since March 2020, preparing over 70 proclamations declaring a local State of Emergency. Office personnel researched and worked with Administration staff to develop federal grant funding agreements, contracts, and associated documentation for use with vendors, area agencies, not-for-profits, local businesses, citizens, and local government entities receiving funds under the Coronavirus Aid, Relief, and Economic Security Act (CARES Act) and/or the American Rescue Plan Act of 2021 for qualifying projects, goods, and services and to ensure the distribution of funds to the community. Office personnel also worked with Administration staff to apply the Families First Coronavirus Response Act provisions within Leon County Government, and to develop policies and procedures to address pandemic-related issues impacting County personnel.

In addition, the County Attorney's Office provides the legal support to County staff in all of its real estate transactional and right-of-way acquisition matters, which in the past year included:

- ▶ The \$3.325 million purchase of the Supervisor of Elections Operations Center after eight years as a tenant, thereby resolving an ongoing dispute over the responsibility for repairing continuous roof leaks and avoiding potential litigation with the Landlord.
- The conveyance of the Tallahassee Developmental Center to the tenant, Pensacola Care, through the early termination of the longterm Capital Lease resulting in Leon County's receipt of the required \$1.579 million.
- The long-term sublease for the Bradfordville Volunteer Fire Department.
- ▶ The continued sales of county-owned real property appropriate for use as affordable housing in cooperation with the Housing Finance Authority of Leon County, resulting in significant proceeds to the HFA to be used for affordable housing purposes.
- ▶ The acquisition of utility easements, drainage easements, whole parcels, and other right-of-way needed for the County's capital improvement projects, including the Woodville area septic-to-sewer

projects, the Maylor Road drainage improvements project, and the Old Bainbridge Road / Capital Circle NW intersection improvement project.

The County Attorney's Office also:

- Successfully defended the Board's adoption of its Emergency Ordinance requiring face coverings in certain circumstances in Evan J. Power v. Leon County. On July 27, 2020, the Court entered a Final Judgment in favor of the County, finding that Leon County Emergency Ordinance 20-15 does not violate any constitutional right of the Plaintiff and denying Plaintiff's request for injunctive relief. The Plaintiff failed to prosecute the case on appeal, and the County sought and received the maximum amount allowable, in reimbursement of defense expenses.
- ▶ Settled Leon County v. Williams, Williams, and Pearl in the Wild, wherein the County sought a declaratory judgment and supplemental relief, including injunctive relief, to prohibit the Defendants from operating an event venue in violation of the Leon County Code of Laws. Under the settlement, the Williamses have agreed not to operate an event venue without County approval or a court order.
- ▶ Settled Leon County vs. J-II Investments, LLC, and Petrandis, which began as an unresolved code violation in 2003. After numerous Court rulings in Leon County's favor and unsuccessful appeals by the Defendants, the parties entered into a settlement agreement in January 2021, resulting in the dismissal of this litigation and outstanding appeals. The County also received clear title to the property in question and a monetary settlement.
- ▶ Settled Advon Corporation v. Leon County, wherein the Plaintiff alleged the County breached the contract for construction and modification of the medical examiner facility located on Appleyard Drive, in part for failure to pay Advon for work performed. The County entered into a settlement agreement with Advon, and the case was dismissed.
- ▶ Settled Kirk, et al., v. Leon County, wherein the Plaintiffs filed a complaint for declaratory and injunctive relief, alleging the County failed to properly maintain a drainage and mosquito ditch, resulting in flooding on their property. The parties ultimately reached a settlement and the Kirks dismissed all claims with prejudice. This settlement allowed the County to avoid the use of extensive County

# COUNTY ATTORNEY OFFICE HIGHLIGHTS



resources that would otherwise be necessary to litigate the matter through trial.

- ▶ Settled Barnes v. Leon County Board of County Commissioners, wherein a former Leon County employee filed a single count lawsuit alleging a violation of the Public Whistle Blower Act. The complaint alleged that after providing information, as well as reporting the matters to management, the Plaintiff was the victim of retaliatory actions. The parties participated in court-ordered mediation, and the County's insurer ultimately agreed to settle the matter in return for the Plaintiff signing a release of all claims known and unknown and dismissing the complaint with prejudice.
- ▶ Settled Walker v. Leon County, Florida, wherein a claim was filed by the Plaintiff for injuries received when he slipped and fell on the sidewalk located at the Office of Intervention and Detention Alternatives. The County's insurance carrier settled the claim, and the Plaintiff has signed a release of all claims arising from this matter.
- ▶ Settled Kelly v. Leon County, wherein an EMS employee filed a disability discrimination lawsuit against the County. The parties attended mediation and reached a settlement agreement on June 16, 2021 As part of the settlement, the Plaintiff agreed to dismiss this lawsuit, sign a release of all claims arising out of this matter, and permanently leave employment with the Leon County Board of County Commissioners.
- ▶ Represented the Leon County Canvassing Board in *Nielsen, et al.* v. DeSantis, et al., wherein a complaint was filed for injunctive and declaratory relief against the State and all Florida Supervisors of Election and Canvassing Boards, alleging that multiple laws and practices governing voting by mail burden and disenfranchise voters. The *Nielsen* and *Dream Defenders* cases were settled and ultimately dismissed in their entirety prior to trial. The remaining claims in the Grubb case were settled on July 26, 2020, during a settlement conference, after which the Plaintiffs filed voluntary motions to dismiss.
- ► Continues to represent the County in *Leon County v. CPP Fallschase* II, LLC, et al., wherein a complaint was filed regarding the failure of the Defendant to maintain the landscaping within the median of Fallschase Parkway. Numerous complaints were received regarding the lack of maintenance, and due to public safety concerns, County staff performed the needed landscaping maintenance on two

- separate occasions at a cost of \$6,381.64. Despite multiple attempts to collect the monies owed to the County, no payment was received and a complaint was subsequently filed in County Court. This matter has been referred to mediation.
- ▶ Represents the County in *Leon County v. Marion Harmon*, wherein the County has filed a Petition for Order to Assume Custody of Neglected Animals. The County is seeking to gain custody of over 260 animals, including sheep, goats, donkeys, mules, chickens, cows, pigs, geese, ducks, and a horse, which were living in abysmal conditions, including little to no food or water and among animal carcasses in varying stages of decomposition. In addition to the civil lawsuit filed by the County, the State Attorney's Office has filed numerous charges against the Defendant that include aggravated animal cruelty, cruelty to animals, and improper disposal of dead animals. A hearing was held on June 30, 2021, on the Petition, wherein the Court ruled that the County met its burden of proof and ordered the Defendant to meet certain conditions before the animals would be returned to him.
- ► Continues to work with outside counsel in representing Leon County in the opioid litigation Leon County vs. AmerisourceBergen Drug Corporation, et al., wherein a multi-part complaint has been filed alleging the manufacturer defendants' false, deceptive and unfair marketing of opioids, as well as the distributor defendants' unlawful distribution of opioids. While negotiations are still ongoing, the State of Florida Office of Attorney General is requiring all local governments join in a Memorandum of Understanding (MOU) that will govern how the proceeds allotted to the State of Florida will be allocated between and among the State and local governments. The Board will consider whether to approve the MOU at its meeting of July 13, 2021.
- ► Continues to represent Leon County as a Plaintiff in the firearms preemption litigation, Broward County v. State of Florida, wherein the Plaintiffs challenge the related penalty provisions in the Florida Statutes, which allow certain monetary damages and other penalties to be imposed against any individual who enacts or causes to be enforced a preempted firearm regulation. The trial court ruled, in part, in favor of the Plaintiffs, finding the penalty provisions violated doctrines of legislative and governmental function immunity. The State appealed the trial court's ruling, and oral argument was held July 20, 2020. On April 9, 2021, the First District Court of Appeal ruled that "neither discretionary-function nor legislative immunity shields local governments and officials from the challenged statutes," thereby reversing the opinion of the trial court. On April 23, 2021, the Plaintiffs

- filed a petition with the First District Court of Appeal, requesting the court certify the question of legislative immunity and government function immunity to the Florida Supreme Court as being of great public importance. The motion for certification was denied on May 17, 2021. The Petitioners filed notices to invoke the Florida Supreme Court's discretionary jurisdiction on June 16, 2021. On June 25, 2021, the Petitioners filed a Joint Brief on Jurisdiction with Nikki Fried, Commissioner of Agriculture and Consumer Services. The Petitioners now await a decision from the Florida Supreme Court as to whether they will accept or deny discretionary review.
- ► Continues to assist outside counsel in defending Leon County in Fraser v. Williams and Leon County and Leon County v. Barkley Security Agency, LLC, wherein the Plaintiff alleges misconduct by the Defendant Williams who was an employee of a County subcontractor at the time of the alleged incidents at the Leon County Pre-trial Intervention office. On March 9, 2021, Leon County and Barkley Security Agency entered into a settlement agreement regarding the third-party complaint in this matter; however, Barkley Security Agency has not yet complied with the terms of the settlement agreement, and both the main action and the third-party complaint remain pending. Leon County filed a Motion for Summary Judgment on June 29, 2021, as to the remaining litigation.

In the past 12 months, the County Attorney's Office has responded to over 1,300 requests for legal advice or assistance, including reviewing, preparing, and/or signing ordinances, resolutions, proclamations, agenda items, contracts, various housing, land use, and other real estate documents, as well as claims, employment, procurement, and litigation documents. Office personnel have assisted with significant revisions to the Code of Laws concerning the Building Code, Floodplain Management, and Affordable Housing Assistance, as well as the creation of a Government Operational District, amendments to various elements of the Comprehensive Plan, and amendments to the Code of Ethics related to lobbyist regulations. The County Attorney's Office continues to be active in efforts to keep the County's lakes clean and has worked diligently with the Florida Department of Environmental Protection and the U.S. Environmental Protection Agency to reduce nutrient levels coming into Lake Talquin from Georgia.



# PROVIDING SERVICE 24 HOURS A DAY, 7 DAYS A WEEK



The County's electric vehicle, the Chevy Bolt, finishes charging overnight and is ready to hit the road on a full charge.



#### S:00 AM ANIMAL CONTROL

An Animal Control Officer responds to pick up an injured cat spotted on a roadside.

#### 7:00 AM COMMUNITY AND MEDIA RELATIONS

The CMR team responds to an emergency weather alert, issuing a news release and posting information on social media.

#### 9:00 AM HUMAN RESOURCES

Human Resources staff welcome a new employee and completes new hire onboarding and orientation.



# H:DD AM PUBLIC WORKS

Public Works staff begin sampling one of 40 Leon County water bodies.



#### 2:00 RM SOLID WASTE

COD RM

HOUSING SERVICES A first-time home buyer completes an online application for the Leon County Down Payment Assistance program.

Transfer Station staff perform safety checks before opening to service the first commercial waste delivery at 3 a.m.

### 4:00 AM

# EMERGENCY MEDICAL SERVICES

A woman suddenly does not feel well and has pressure in between her shoulder blades. County paramedics arrive on the scene and notify the hospital so that cardiologists can be ready to treat the heart attack.



#### 5:00 RM

#### **TOURISM**

Tourism staff and a Parks and Recreation crew arrive early to prepare Apalachee Regional Park for a cross country championship race day.

#### 8:00 AM BLUEPRINT

Blueprint hosts community breakfast highlighting the many Blueprint projects in the community.

# OPERATIONS

Roadside mowers cut grass on Centerville Road, improving visibility and pedestrian access



# VETERAN SERVICES

A Veteran Service Counselor provides outreach to a WWII veteran in rehab to have documents signed to ensure their benefits continue.

# LIVING OUR PEOPLE FOCUSED. PERFORMANCE DRIVEN. CULTURE

A CORE PRACTICE OF LEON COUNTY GOVERNMENT



#### COO PM

#### OFFICE OF INTERVENTION AND **DETENTION ALTERNATIVES**

Drug and Alcohol Testing Division staff conduct random Department of Transportation testing for the County's Risk Management Division to ensure County employees who operate motor vehicles in the community are held to the highest safety standards.



#### **LEGISLATIVE AND** STRATEGIC INITIATIVES

Leon County's legislative team releases its weekly Capitol Update briefing providing an update on legislative developments and key issues advancing during the legislative session.

5:00 PM

## 7:00 PM

**DEVELOPMENT** SUPPORT AND **ENVIRONMENTAL MANAGEMENT** 

A building Inspector conducts an after-hours final roofing inspection.



#### HIDD PM

#### FLEET

Fleet technicians respond to repair an out of service ambulance



#### 3:00 PM **BOARD OF COUNTY COMMISSIONERS**

The Board of County Commissioners meeting is called to begin in the Commission Chambers.

#### 9:00 PM **VOLUNTEER SERVICES**

A citizen signs up online with Volunteer Leon to help a local non-profit.

#### 2:00 PM OFFICE OF **ECONOMIC** VITALITY

Staff provide technical assistance to a business interested in certifying as a Minority, Women and Small Business Enterprise (MWSBE).

#### 4:00 PM LIBRARY SERVICES

Volunteer tutors help K-8 students in the Homework Hub after school, both online and in person.



#### 5:00 PM **EMERGENCY MANAGEMENT**

Emergency Management staff brief multiple agencies on severe weather conditions during an **Emergency Operations** Center Activitation.



#### 8:00 PM PARKS AND RECREATION

A camparound attendant meets incoming quests as they check into their campsite for the night.

#### 10:00 PM OFFICE OF **INFORMATION TECHNOLOGY**

On-call staff monitor text message alerts regarding the system health of over 750 servers, 600 devices. various network services, and 3 data centers.

#### 12:00 RM **PURCHASING**

Warehouse staff provide work crews with the necessary equipment to clear storm damage.

# **DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE**

# Leon County Government Organization Chart



# People Focused. Performance Driven.

Debra Sears

**Library Services** 

» Branch Libraries

» Community Programming

» Ask a Librarian and

Learning Resources

» Technology and Media Teresa Broxton

Office of

Intervention

and Detention

**Alternatives** 

» Supervised Pretrial Release

» Drug and Alcohol Testing

» Liaison - Judiciary, State Attorney,

Public Defender

» Probation

» PSCC

Assistant County

Administrator

Citizen Services

Chad Abrams

Office of

**Public Safety** 

» Emergency Medical

Consolidated Dispatch Agency

Animal Control

Services

Shington Lamy

Office of Human

Services and

Community

Partnershins

» Housing Services

» Human Services

» Primary Healthcare

» Veteran Services

# STAYING A STEP AHEAD: APALACHEE REGIONAL PARK



As part of Leon County's commitment to growing the tourism industry and attracting state, regional, and national championships, the County has invested in Apalachee Regional Park as a premier Cross Country race location and a park to be enjoyed by all citizens. This year, the County completed a \$2 million enhancement project which includes the addition of a multi-purpose building with restrooms, operations support, awards stage and a finish line structure. Other park updates include sidewalks, landscaping, trails and wildlife viewing areas. The 2021 NCAA Division I Cross Country National Championships will be held at Apalachee Regional Park in November 2021.





# **COMMUNITY RELATIONS AND CITIZEN ENGAGEMENT**

## PROVIDING TRANSPARENCY AND ENGAGING CITIZENS BOTH IN PERSON AND VIRTUALLY

Leon County continues to grow citizen involvement and engagement through its commitment to programs that help shape the community like the Library Lecture Series, Citizen Engagement Series and the Club of Honest Citizens.

This past year, the Leon County Library Lecture Series featured diverse speakers that engaged and inspired citizens of all ages, such as The Center for Active Design's Partnerships Director Suzanne Nienaber, who led a virtual workshop and discussion on the importance of creating a built environment in advancing the health, happiness and pride of the community. Another event featured Dr. Adrienne Stephenson and Dr. Lataisia Jones, who facilitated an empowering discussion about STEM students, paths towards career success and discovering one's highest potential. The following conversation on what truly motivates individuals to follow career aspirations moved listeners and created space for those underrepresented in the STEM field to reflect on who they can become. Finally, Chloe O. Davis, author of *The Queens' English*, and Robbie Gaffney of WFSU Public Radio discussed the history and intricacies behind

LGBTQIA+ terminology, as well as how Davis' book can lay groundwork for more inclusive conversations.

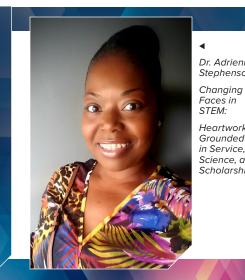
Perhaps one of the best examples of engaging citizens through community spaces is the Art of the Box project, a growing community wide initiative that transforms utility boxes into public art. In partnership with the Knight Creative Communities Institute (KCCI), Leon County unveiled five new installments of the project featuring artwork created by local artists, including "Lake Nature" by Rosa Cruz, "Happy Kitties" by Joy Green, "The Garden" by Stephanie Roche, "Hiv(e)voltage" by Charlotte Spinks, and "American Lotus, Florida Goods" by Robin Washington.

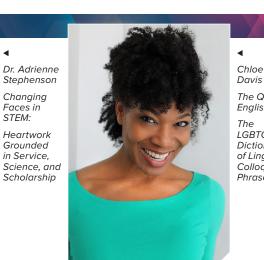
The boxes are located throughout the community at the County Courthouse, libraries and parks, and are part of the County's continued efforts to bring more art into public spaces. The Art of the Box project showcases the talent of our neighbors and transforms something utilitarian and mostly ignored – the utility box – into a canvas for creative expression for all to enjoy.



Stephanie Roche poses with her Art of the Box display

# LIBRARY LECTURE SERIES **TOPICS THAT ENGAGE AND INSPIRE**





Chloe O The Queens English: LGBTQIA+ Dictionary of Lingo and Colloquial Phrases

Elizabeth Lampman Davis Drawing With Whimsy and Maaic



# Create C







Eat. Drink. Think.

# Stretching Towards Freedom

A Conversation About Florida Emancipation Day









actual armed rebellion against the authority

and government of the Muited States and

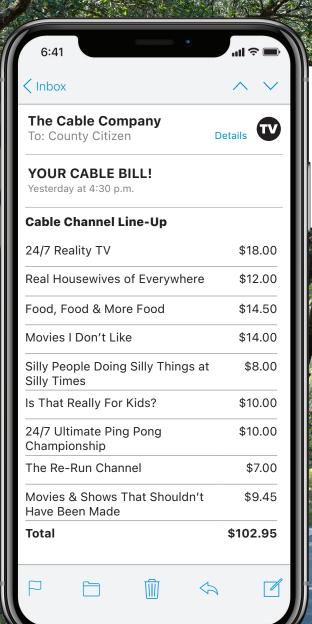


As part of the Club of Honest Citizens series, Leon County Government, The Village Square and Tallahassee Museum hosted the sixth annual "Created Equal: Stretching Towards Freedom, A Conversation about Florida Emancipation Day" on Thursday, May 20. This year's Created Equal event commemorated Emancipation Day in Florida. Recognized on May 20, this new County holiday marked the first announcement of the Emancipation Proclamation in Leon County. To honor the past and look to the future, Created Equal 2021 highlighted both local and state-wide historians as they discussed Florida's history of enslavement, emancipation and the continuing stretch towards freedom.



# TV CABLE LINE-UP VS. COUNTY SERVICES

COMPARING YOUR DOLLAR



#### COMPARING HIGH-QUALITY COUNTY SERVICES WITH A MONTHLY CABLE BILL

For less than a monthly cable bill you receive County services like emergency medical services, parks, road maintenance, libraries, stormwater, County Sheriff, disaster response and recovery, and so much more!



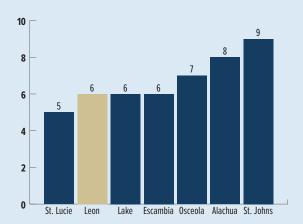
Leon County Government	LEON
PEOPLE FOCUSED. PERFORMANCE DRIVEN. Right Now	
County Services	
_aw Enforcement & Corrections	\$46.86
Emergency Medical Services (EMS)	\$6.20
Facilities	\$5.81
Health & Human Services	\$4.91
Library Services	\$3.43
Elections	\$2.72
Veterans, Volunteer, Economic Development & Planning	\$1.31
Mosquito Control	\$0.44
All Other Services	\$1.31
Total	\$98.33

# FY 2021/2022 LEON COUNTY ADOPTED BUDGET AT A GLANCE

LEON

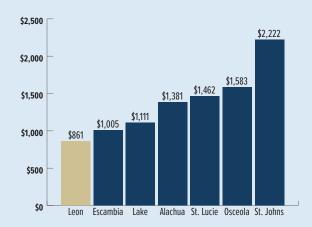
COUNTY ADMINISTRATION

#### County Employees per 1,000 Residents (FY 2021)



Leon County ranks second (tied with Lake County and Escambia), with a ratio of 6 employees for every thousand County residents.

#### Net Budget per Countywide Resident (FY 2021)



Leon County spends the least dollars per county resident of all like-sized counties. The next closest County's net budget per capita is 17% higher than Leon County's (Escambia County). St. Johns County spends more than two times the amount per resident than Leon County does.

# EXERCISING RESPONSIBLE STEWARDSHIP OF THE COMMUNITY'S RESOURCES

- ▶ Balanced the FY 2022 budget (\$294.2 million), a 4.86 percent increase from last year's budget, without raising the current millage rate for the tenth year in a row.
- The FY 2022 budget continues to maintain core services and the community's infrastructure, a few highlights include:
  - » No increase in the Countywide or EMS property tax rate, solid waste and fire non-ad valorem assessments.
  - » Maintained level funding of \$5 million in general revenue to support the capital program.
  - » Reduced use of one-time reserves by \$1 million from \$1.8 million in FY 2021 to \$800,000 in FY 2022, the lowest level since 2010.
  - » No new general revenue positions being added to Leon County Government and no layoffs.
  - » Maintaining funding for the second year of the two-year Community Human Services Partnership cycle in the amount of \$1.445 million.
  - » Increasing the living wage from \$12/hour to \$14/hour.
  - » Support for all the Constitutional Officer budget requests including 10 positions for the Sheriff's Department, 3 of which will be used for the creation of 3 mental health crisis teams.
  - » Funding for the County's share of the Real Time Crime Center Partnership with the Sheriff, City and FSU in the amount of \$277,777 for the next three years.
  - » Capital funding in the amount of \$400,000 to initiate library space improvements related to the Essential Libraries Initiative.
  - » New cost savings and avoidances of \$13.375 million, bringing the total to \$59.4 million since FY 2013.
  - » The use of \$6.4 million in American Recovery Program Act (ARPA) revenue loss replacement funding of which \$2.8 million will support operating expenses and \$3.6 million for capital expenses.

#### PROPERTY TAX DISTRIBUTION

(Based on average value single-family home in Leon County)

Services	FY 2022 Ad Valorem Tax Bill \$1,180	FY 2022 Monthly Cost	"FY 2022 Percent of Ad Valorem Taxes"
Sheriff - Law Enforcement	\$325.56	\$27.13	27.59%
Sheriff - Corrections	236.75	19.73	20.06%
Emergency Medical Services	74.43	6.20	6.31%
Facilities Management	69.70	5.81	5.91%
Health & Human Services	58.95	4.91	5.00%
Library Services	41.11	3.43	3.48%
Management Information Services	36.85	3.07	3.12%
Tax Collector	36.75	3.06	3.11%
Property Appraiser	35.03	2.92	2.97%
Other Non-Operating/Communications	33.58	2.80	2.85%
Supervisor of Elections	32.67	2.72	2.77%
Other Criminal Justice (Probation, DJJ, Diversion)	31.98	2.67	2.71%
Administrative Services	23.79	1.98	2.02%
Capital Improvement	23.63	1.97	2.00%
Community Redevelopment - Payment	22.99	1.92	1.95%
Veterans, Volunteer, Planning, Economic Dev.	15.69	1.31	1.33%
Board of County Commissioners	12.68	1.06	1.07%
Geographic Information Systems	11.78	0.98	1.00%
800 MHz Radio Communication System	11.63	0.97	0.99%
Clerk of Circuit Court	9.40	0.78	0.80%
Financial Stewardship	8.69	0.72	0.74%
Court Administration and Other Court Programs	7.69	0.64	0.65%
Risk Allocations	6.40	0.53	0.54%
Mosquito Control	5.27	0.44	0.45%
Sustainability/Cooperative Extension	5.03	0.42	0.43%
Budgeted Reserves	1.31	0.11	0.11%
Line Item Agency Funding	0.65	0.05	0.06%
TOTAL	\$1,180.00	\$98.33	100.00%

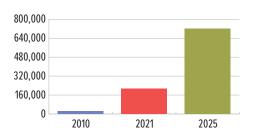


# **PERFORMANCE DRIVEN PROGRESS**

PROVIDING HIGH-QUALITY SERVICES WITH OPTIMIZED RESOURCES

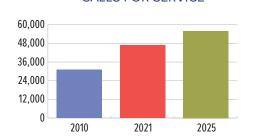


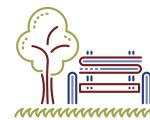
#### EBOOK/AUDIOBOOK DOWNLOADS



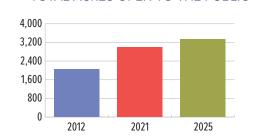


# **Emergency Medical Services**CALLS FOR SERVICE



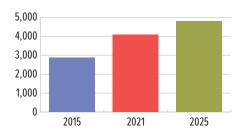


# Parks and Recreation TOTAL ACRES OPEN TO THE PUBLIC



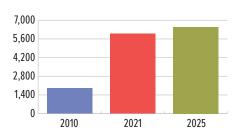


**Dev. Support & Env. Mgmt.**ONLINE PERMITS ISSUED





**Veteran Service**: CLIENTS SERVED





Community & Media Relations
NEWS AND ALERTS SUBSCRIBERS

95,000 76,000 57,000 38,000 19,000 0 2011 2021 2025

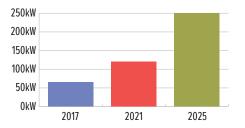


**Emergency Medical Services**CARDIAC ARREST SURVIVAL RATE

50% 40% 30% 20% 10% 0% 2012 2021 National



Sustainability
SOLAR ENERGY









# **STRETCHING YOUR TAX DOLLARS**



EXERCISING RESPONSIBLE STEWARDSHIP OF THE COMMUNITY'S RESOURCES

# WHERE THE \$294.2M COMES FROM...



# FY 2021/2022 ADOPTED BUDGET: \$294.2 MILLION

...AND HOW THE \$294.2M IS UTILIZED

#### **DID YOU KNOW?**

- Leon County citizens pay among the lowest in the state per person to operate their local County government.
- The County has balanced the budget every year without raising the millage rate for the last ten years.





# **EMERGENCY MEDICAL SERVICES (EMS)**

OFFICE OF PUBLIC SAFETY

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To preserve life, improve health, and promote safety through clinically superior and compassionate pre-hospital care and life safety education for citizens and visitors of Leon County.

#### **Strategic Initiatives**

#### **QUALITY OF LIFE**

- Completed a comprehensive Medical Protocol Update and continued to evaluate emergency medical response strategies to improve medical outcomes and survival rate (Initiative #2016-26).
- Continued to provide dementia sensitivity training to staff and support the Florida Department of Elder Affairs in its public education initiative (Initiative #2016-29).

## PRESERVING LIFE. IMPROVING HEALTH. PROMOTING SAFETY.

- Celebrated 18 years of dedicated service to the community and responded to over 45,000 calls for service in FY 2021, leading the industry in setting the standard for emergency care.
- Continued to provide specialized services through Critical Care Transport, Tactical Medical, Highly Infectious Patient Transport and Special Operations teams.
- Continued to improve the chances of survival following a cardiac arrest event by advocating for the integration of Automated External Defibrillators (AEDs) and conducting Cardio-Pulmonary Resuscitation (CPR) training through the Heart Ready initiative.
- Over 400 citizens have received training in CPR and AED use and 1,206 public access AEDs in the community are registered with EMS.
- Continued to provide internships for Tallahassee Community College and North Florida College EMS students.
- Continued to participate in national Cardiac Arrest Registry for Everyone program, which collects and analyzes EMS and hospital data to improve cardiac arrest outcomes.
- Continued a partnership with the University of Florida to research advances in prehospital emergency pediatric patient care.
- Enhanced EMS member wellbeing by continuing to develop peer support capabilities:
  - » Implemented a member monitoring tool to identify members at risk for exposure to repetitive trauma.
  - » Partnered with the FAMU 2nd Alarm Project to provide additional services.
- ► Further enhanced the Social Service Referral Program with community partners. This program assists Paramedics in referring vulnerable patients in need of social, mental health, and financial assistance to community partners.



Vaccination clinic support

- Provided an income-based fee discount program and continued to completely waive EMS fees for uninsured or underinsured veterans.
- ► Maintained accreditation from the Commission on Accreditation of Ambulance Services, which sets the highest standards for the patient care, organizational performance, and customer satisfaction.
- ▶ Partnered with Safe Kids Big Bend, a national organization committed to working with families and communities to keep children safe from unintentional injuries, through the Community Centric Injury Reduction program and hosted the First Annual "Safe Summer Leon" event at the North Florida Fairgrounds bringing together first responders, and local health and safety professionals to teach families injury prevention.
- Conducted over 28 child safety seat inspections and installations at the Public Safety Complex as well as at health and safety fairs throughout the community through the Child Passenger Safety Seat program.
- Partnered with Leon County Schools and supported the Safe Routes to School program by providing a bike trailer, equipment, and medics

#### **Contact us**

(850) 606-2100 www.LeonCountyFL.gov/LCEMS





EMS paramedic preparing an ambulance

to promote bicycle use and transportation measures and safety education to the schools and the community.

- » Participated in Operation Spring Break, an anti-drunk driving and anti-distracted driving program for high school-aged youth in cooperation with community partners.
- ▶ Continued public information efforts to build public awareness of EMS excellence and attract a talented workforce:
  - Leveraged the EMS Facebook presence to publish position information, employee highlights, safety tips and additional information.
  - Enhanced a recruitment website and implemented new outreach strategies to attract paramedics.
- ▶ Placed into service two additional ambulances with idle reduction technology. The new vehicles reduced idling by 75%, resulting in 26-metric tons of CO2 emissions avoided and a fuel savings of seven gallons per day or approximately \$17 per day. Two additional ambulances were purchased with this technology and are expected to be delivered in the next nine months which will bring this technology to six total ambulances.



Temperature screenings at Apalachee Regional Park

▶ Completed construction of a Volunteer Fire Station on County Road 12 to enhance fire protection for the area and potentially make homeowners eligible for insurance discounts. Construction of this facility was done in partnership with Tall Timbers Research.

#### **CONTINUED RESPONSE TO COVID-19**

- ▶ Responded to 15.000 COVID-related calls since the start of the pandemic.
- ▶ Worked with the Consolidated Dispatch Agency to implement 9-1-1 caller screening protocols to identify callers as possible COVIDpositive, allowing first responders to take appropriate personal protective measures.
- ▶ Implemented a specific sentinel data monitoring and analysis system to monitor data for indicators of COVID-19 infection.
- ▶ Implemented a member monitoring program to identify paramedics at risk for COVID-19 infection.

#### **DID YOU KNOW?**

EMS partnered with the Library to provide CPR Training Home Edition ...pres and distributed CPR Anytime training kits to



citizens through the library to continue CPR education despite not being able to gather in-person for Pressthe-Chest. EMS also conducted CPR/AED training through virtual methods and continues to strive to meet our bold goal of training 8,500 citizens in CPR. The next in-person Press-the-Chest event is being planned for early 2022.

- ▶ Initiated mandatory surgical mask or N95 respirator use by EMS members on all responses and required patient and family mask use since early April 2020.
- Responded to Florida Department of Health missions for the County's Highly Infectious Disease Transport Network team to assist state assets in mitigating COVID-19.
- ▶ Worked with Emergency Management, Florida Department of Health in Leon County and local hospitals to develop a plan for medical surge and developed and deployed a Rapid Alternative Response system to assist in decreasing demands on the healthcare system.
- ▶ Provided paramedic assistance at community testing and vaccination sites.
- Created a CPR Home Edition training program and distributed training materials through the library to encourage citizens to become educated in CPR lifesaving techniques.



# **LEROY COLLINS LEON COUNTY PUBLIC LIBRARY SYSTEM**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To be an essential resource and place for learning, engagement and innovation that provides for our community's changing needs.

#### **Strategic Initiatives**

#### **QUALITY OF LIFE**

- Continued the Mobile Hotspot Lending Program, allowing patrons to access high-speed internet service at home or on-the-go (Initiative #2016-35).
- Continued to implement the Leon County Essential Libraries Initiative which seeks to re-envision the Library to address the changing needs of residents and trends in library use (Initiative #2020-9).

#### **GOVERNANCE**

Worked with community and County partners to bring greater awareness to Florida Emancipation Day (May 20th), holding regular meetings with Knott House and other cultural and historical organizations, promoting the calendar of events for Florida Emancipation Day, curating a list of downloadable e-books, e-audio and films online and creating and hosting physical book and media displays at all public library branches (Initiative #2021-14).

#### **Contact us**

(850) 606-2665 www.LeonCountyFL.gov/Library

## LEARN. ENGAGE. INNOVATE.



Botley the coding robot

- Served more than 920,000 customers through the Library System and managed nearly 1,127,000 checked out materials in FY 2021, including print, DVD, audio, e-books, computers and more.
- Continued implementing the Essential Libraries Initiative strategic plan to address the changing needs of County residents and usage trends throughout the Library System.
- ► Extended Homework Hub throughout the summer to assist students with staying on track for the new school year.
- Completed the conversion to Radio Frequency Identification (RFID) to provide fast and easy self-checkout capabilities for patrons and improved inventory control.
- ► Introduced self-checkout kiosks and self-service holds pick up at all library locations.
- Implemented outsourcing for the majority of materials selection and cataloging, freeing up staff to provide more programs and direct customer service.



Digital literacy training programs

- ► Offered a series of kindergarten readiness programs for parents/ caregivers and their children with hands-on activities for children and training for adults as the child's "first teacher."
- Hosted the fourth NEA Big Read, a community-wide reading and topical exploration program, with grant funds awarded by the National Endowment for the Arts.

#### **DID YOU KNOW?**

Your library card is close at hand with the Library's free mobile app. Look for "Leon County Public Library" in your app store. Use it to search the catalog, place holds, check on your account, and access digital magazines, e-books and more. The app can also store your library card number as a barcode, ready for use at the self-checkout kiosk.



- ▶ Expanded the collection of "LaunchPad" tablets with pre-loaded educational games and activities through a second grant from the Panhandle Library Access Network. The collection now includes 76 Launchpads for ages 3-5 and 66 tablets for ages 5-8.
- ▶ Presented the seventh spring and fall Seed Library in cooperation with Leon County Cooperative Extension Services in which users checked out more than 20,000 sample-sized packets of seeds with instructions for effective cultivation.
- ► Completed a successful sixth year of the Leon County Library Lecture Series, offering four varied and informative sessions:
  - » Suzanne Nienaber, "The Great Spaces Summit" on October 22, 2020, on Zoom.
  - » Dr. Adrienne Stephenson, "Changing Faces in STEM: Heartwork Grounded in Service, Science, and Scholarship" on February 11, 2021, on Zoom.
  - » Chloe O. Davis, "The Queens' English: The LGBTQIA+ Dictionary of Lingo and Colloquial Phrases" on June 14, 2021, on Zoom.
  - » Elizabeth Lampman Davis, "Drawing with Whimsy and Magic: The Art of Illustration from First Sketch to Final Image" on August 14, 2021, in person and on Zoom.

#### **EXPANDING ACCESS TO LIBRARY RESOURCES DURING COVID-19**

- ▶ Addressed the increased public demand for digital materials since the beginning of the pandemic. Since FY 2019, use of e-books, downloadable audiobooks, digital magazines, and streaming video checkouts has increased 39%.
- Quarantined all returned books, movies, and other items to ensure safety based on recommendations from the American Library Association.
- ► Continued to provide curbside pickup for convenient contact-free access to reading materials and movies.



Library Lecture Series: Drawing with Whimsy and Magic

- ► Continued measures for safe use of all libraries, including appropriately distanced computers; self-service holds, pick up and checkout; and time-limited access to buildings during Phase 2 of the Reopening Plan.
- ▶ Resumed normal hours of operation, including evenings, in November 2020.
- Distributed more than 500,000 free cloth masks to citizens.
- ▶ Initiated extended computer access appointments for unemployment benefits filing, job searches, and online interviews.
- ▶ Purchased 3.100 new e-books for both adults and children and permanently increased the number of streaming video checkouts allowed per card to ensure a variety of digital materials for cardholders to enjoy.
- ▶ Worked with online information providers to extend access to a variety of educational resources for all ages, including ABC Mouse and Ancestry.
- ► Hosted more than 1,400 virtual events with an average of 117 per month, including story times, craft classes, book clubs, trivia competitions, and special topical programs to provide citizens with family-friendly activities during the pandemic.
- ► Created an eight-week virtual summer program for children and families featuring classic tales and thematic weekly take-home activities in "Adventure Bags."

#### LEON COUNTY LIBRARY LOCATIONS

#### **LeRoy Collins Leon County Main Library**

200 West Park Avenue (850) 606-2665

#### Dr. B. L. Perry, Jr. Branch Library

2817 South Adams Street (850) 606-2950

#### **Eastside Branch Library**

1583 Pedrick Road (850) 606-2750

#### Jane G. Sauls Fort Braden Branch Library

16327 Blountstown Highway (850) 606-2900

#### Lake Jackson Branch Library

3840-300 North Monroe Street (850) 606-2850

#### **Northeast Branch Library**

5513 Thomasville Road (850) 606-2800

#### **Woodville Branch Library**

8000 Old Woodville Road (850) 606-2925

# **EMERGENCY MANAGEMENT**

COMMUNITY RELATIONS AND RESILIENCE

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To protect our community by coordinating and integrating all activities necessary to build, sustain and improve resilience so as to mitigate against, prepare for, respond to and recover from man-made natural disasters.

#### **Strategic Initiatives**

#### **QUALITY OF LIFE**

 Launched a Text-to-9-1-1 program that allows citizens to send a text message directly to 9-1-1 for emergency assistance in the event they are unable to make a voice call (Initiative #2020-5).

#### **GOVERNANCE**

- Partnered with the Federal Alliance for Safe Homes (FLASH) to become the nation's first #HurricaneStrong community initiative (Initiative #2017-11).
- Implemented all 133 recommendations for improvement in emergency management identified in the Hurricane Irma and Hurricane Michael After-Action Reports (Initiative #2017-14 and #2018-14).
- Developed an emergency management plan for controlled release of water at the C. H. Corn hydroelectric dam (2018-13).

#### Contact us

(850) 606-3700 www.LeonCountyFL.gov/EM

# DISASTER PREPAREDNESS, RESPONSE & RECOVERY

- ► Emergency Management directs the Emergency Operations Center (EOC) to plan for and coordinate disaster response activities.
  - » Activated the EOC to coordinate the response to COVID-19 for over 500 continuous days and counting of activation, and two severe weather events.
  - » Hosted separate training courses for 90 local and regional emergency responders to build and enhance their emergency response skills.
- Over the last year, to ensure Leon County is prepared and resilient for any disaster, Emergency Management:
  - » Reviewed emergency plans for 51 healthcare facilities and conducted public education and outreach programs for community groups.
  - » Hosted a virtual Build Your Bucket Event to enhance community disaster preparedness and provided over 150 disaster supply kit buckets to citizens of vulnerable populations in coordination with The Salvation Army and Elder Care Services.
- Received over 153,000 emergency calls during this past year to the Leon County Enhanced 9-1-1 System. Of these calls, over 131,300 were from wireless devices, over 14,000 were from landline devices, and over 7.500 were from VoIP devices.
  - » Processed over 1,100 Master Address Street Guide updates.
  - » Responded to over 1,000 reguests for 911 records.
- ► Launched a Text-to-9-1-1 program that allows citizens to send a text message directly to 9-1-1 for emergency assistance in the event they are unable to make a voice call.
- ► Launched Billy The Bucket hurricane preparedness mascot. Billy The Bucket was designed to educate children in Leon County about hurricane preparedness in a safe and fun manner.



Disaster bucket community drop-off

#### A PREPARED COMMUNITY IS A RESILIENT COMMUNITY

For three years straight, Leon County was tested by powerful hurricanes, and each year, the County team and its many community partners rose to meet the challenge. Leon County applied the lessons learned from previous hurricanes to coordinate the County's response to COVID-19, which became the largest and longest emergency management activation in Leon County's history with over 500 days activated.

As the COVID-19 continued to bring impacts nationally and globally, Emergency Management staff continued close coordination with the Florida Department of Health and other healthcare experts to respond to COVID-19. Since before the original Emergency Operations Center activation for the pandemic on Tuesday, March 10, 2020 at 8 a.m., Leon County Emergency Management has assisted in convening agencies, providing coordination, and aligning public information efforts by request of the Florida Department of Health in Leon County.



## COVID-19: RESPONDING TO THE PANDEMIC



- ► Activated the Emergency Operation Center for more than 500 days and continued to support the Florida Department of Health and its Joint Information Center
- ▶ Distributed more than 1.7 million pieces of personal protective equipment (PPE) to fulfill requests from local hospitals and longterm care facilities.
- ▶ Resourced more than 113 facilities in critical need throughout our community through the County's local staging area.
- ► Convened more than 1.200 different conference calls with 18.500 diverse participants across every discipline and continued regional efforts to build hospital capacity in coordination with public health officials.
  - » Convened regular coordinating calls with K-12 schools, universities, healthcare, and emergency response representatives to ensure continuity of operations and information exchange.



- » Worked with medical experts to develop a regional medical surge plan.
- » Received and disseminated information from regular statewide and local briefings on the developing situation.
- » Coordinated joint information and messaging conference calls to ensure accurate, vetted, and unified messaging on COVID-19 and disease transmission.
- ▶ Prepared for scenarios to convene additional responding agencies at the Emergency Operations Center to assist health experts in coordinating any public health emergency response, similar to the efforts before and after a natural disaster.
- ▶ Provided expert operational guidance across 18 different emergency support functions in support of the Florida Department of Health in Leon County's operations and response.





#### **DID YOU KNOW?**

Leon County supports the Leon County Coronavirus Community Education and Engagement Task Force and community health partners to close the vaccination gap and decrease vaccine hesitancy in communities of color. In the first phase of targeted minority outreach, Leon County and the Task Force reached 26,767 households, vaccinated more than 4,650 people in underserved communities and reached 8,100 event attendees at expos and community meetings.

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To improve animal and human well-being through education, prevention and enforcement programs and humane animal care and control services for the citizens and animals of Leon County.

#### **Strategic Initiatives**

#### **QUALITY OF LIFE**

 Continued to improve pet overpopulation by engaging vested community partners in the implementation of spay and neutering strategies (Initiative #2016-33).

# PROTECTING LEON COUNTY'S ANIMALS & CITIZENS



Ensuring lost pets are returned home

- ► In order to continuously provide for the safety and well-being of both citizens and domestic animals. Animal Control staff has:
  - » Maintained the online Animal Abuser Registry to address animal abuse and raise public awareness of animal neglect, logging nearly 2,000-page views since its launch.
  - » Educated residents about responsible pet care and animal safety by participating in 3 outreach events, 2 local community safety fairs and the Springtime Tallahassee event.
  - » Educated pet owners on Leon County's Animal Ordinance and provided loaner dog houses to pet owners.
  - » Rescued more than 250 pets and ensured more than 56 lost pets were returned home.
  - » Provided leashes to help people and pets get active through quality time outdoors.

- » Continued to implement strategies that allow Animal Control Officers to return animals to their owners, eliminating the need to take animals to the shelter.
- » Passed out over 500 heat indicators/ auto alert tags for citizens to place in their car to determine if the temperature was too hot to leave an animal or child inside.
- Animal Control staff is committed to serving the community and decreasing the number of animal bites. During the year, staff:
  - » Fielded over 7,900 phone calls resulting in over 2,000 service requests and over 2,500 Animal Control Officer activities.
  - » Responded to over 417 service requests for inhumane care, resulting in the issuance of citations and referrals to the Leon County Sheriff's Department for pursuit of criminal charges.
  - » Investigated over 100 dangerous or aggressive animal complaints.

#### **DID YOU KNOW?**

In 2021, Leon County Animal Control handed out over 150 low cost spay and neuter vouchers through assistance from Community Partners to help reduce pet overpopulation.

#### **Contact us**

(850) 606-5400 www.LeonCountyFL.gov/Animal

# OFFICE OF ECONOMIC VITALITY

DEPARTMENT OF P.L.A.C.E.



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To guide the City and County's economic development efforts in coordination with the private sector and community stakeholders by fostering fair and open competition, conducting extensive outreach to assist businesses in navigating and competing in today's marketplace and leveraging existing resources to maximize the infusion of financial capital to the local economy.

### **Strategic Initiatives**

#### **ECONOMY**

- Pursued and positioned the County to accept and further advance local priorities to distribute additional CARES funding in support of small business assistance, administering \$18.3 million in small business grants provided under the CARES act to 932 local businesses (Initiative #2021-1).
- Continued to explore ways to expand how local businesses can do business outside of the community (Initiative #2017-4).
- Continued to implement the Economic Development Strategic Plan (Initiative #2016-6).
- Continued to implement the 2019 joint County/City disparity study and began conducting an update to the study in 2021.. (Initiative #2016-7, rev. 2020 & 2021).

# ACHIEVING REGIONAL LEADERSHIP THROUGH COMMUNITY ENGAGEMENT

- ▶ Landed two business development projects: Amazon, which is expected to create a total of 3,600 new jobs, \$167.6 million in wages and generate approximately \$451 million in local economic impact, and Danfoss Turbocor, which is expected to create more than 950 total jobs and generate approximately \$140 million in economic output for Tallahassee-Leon County.
- ► Certified over 300 firms within the Minority and Women Owned Business Enterprises (MWSBE) Division and 294 Office of Supplier Diversity firms that are equipped and ready to do business with Leon County Government, the City of Tallahassee and Blueprint Intergovernmental Agency.
- Worked with the Apalachee Regional Planning Council (ARPC) and the FAMU Federal Credit Union to promote business financing options and created two loan programs totaling \$4 million to assist local, minority and women-owned businesses.
- ▶ Launched the Big Bend Manufacturers Association, in partnership with FloridaMakes, to provide much-needed assistance to area manufacturing organizations, helping them to grow and capitalize new markets.
- Partnered with GIS WebTech to launch a commercial site selection tool on the OEV website, bringing hundreds of properties listed within the Tallahassee market to the fingertips of site selectors looking at the State of Florida.
- ▶ Developed the Love Your Local digital campaign to encourage Leon County residents to safely support local businesses during the COVID-19 pandemic. This campaign had over 280 participating businesses and garnered national media attention.

#### USING DATA TO DRIVE INFORMED DECISION MAKING

► Continued to track more than 80 economic indicators for the Tallahassee-Leon County area on a quarterly and annual basis, produced the Quarterly Economic Dashboard (QED) presenting data on 13 local economic indicators, and developed the Data Driver series



Promoting Tallahassee-Leon County as the Magnetic Capital of the World at the Magnetics and Motors Conference in Orlando

to give a monthly picture of macroeconomic, large employer, and startup activity.

- ▶ Developed a DataTALKS: Data Driver video series to accompany the monthly Data Driver, a print and digital brochure of local economic trends that provide a general picture of macroeconomics, large employer, and startup activity with insight from local experts.
- ▶ Participated in the C2ER Cost of Living Index, which ranked the Tallahassee metro area at 3% below the national average for cost of living out of 270 urban areas.
- ▶ Partnered with the FSU Center for Economic Forecasting and Analysis to provide economic analyses on the impact of local organizations and development projects, such as Domi Station and the South Monroe Walls project.

#### **HELPING BUSINESSES RECOVER AFTER COVID-19**

► Administered the Leon CARES Small Business Assistance program to distribute \$18.3 million in Coronavirus Relief Funds under the federal CARES Act to more than 930 local businesses to help retain more than 6,200 employees.

#### **Contact us**

(850) 219-1060 www.OEVForBusiness.org

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To enhance the region's economic growth and quality of life by collaboratively inspiring the vitality of Leon County/Tallahassee's visitor economy.

### **Strategic Initiatives**

#### **ECONOMY**

- Worked with FHSAA to host the 1A-8A FHSAA Football Championships at Doak Campbell Stadium (Initiative #2016-10)
- Supported individuals interested in relocating to Tallahassee though programs and partnerships with Choose Tallahassee (Initiative #2016-29).
- Continued to work with FSU to bid and host NCAA cross country national and regional championships at Apalachee Regional Park (Initiative #2016-5).
- Enhanced competitiveness in attracting national and regional running championships through strategic investments at Apalachee Regional Park such as completing a permanent stage and finish line at the park (Initiative #2016-12).
- Raised awareness of County trails through Tourism's Strategic Plan, by working with community partners including pursuing the International Mountain Biking Association (IMBA) designation (Initiative #2017-5).

#### **GOVERNANCE**

 To celebrate Leon County/Tallahassee bicentennial in 2024, the County will coordinate and enhance local planning efforts with government agencies, business, organizations and citizens (Initiative #2020-10).

#### **Contact us**

(850) 606-2300 www.LeonCountyFL.gov/Tourism

# PROMOTING AND MARKETING FLORIDA'S CAPITAL REGION

- ► In 2021, Leon County Tourism created \$800 million in economic impact, nearly 1.7 million visitors and 12,385 jobs.
- ► The COVID-19 pandemic continued to severely impact travel and tourism the first six months of FY2021, and with the availability of the COVID-19 vaccine the last 6 months of the fiscal year, hotels have experienced steady growth with an average of 52% hotel occupancy through July 2021, a 3% increase from 2020.
- Continued to promote tourism efforts through Tourist Development Tax collections, which are anticipate to exceed \$5 million annually.
- ► Each year, the County dedicates 20% of the annual Tourist Development Tax (TDT) revenue collected to provide funding support for arts and cultural tourism programs and activities via the Council on Culture & the



Cross country championships at Apalachee Regional Park

Arts (COCA) through a combination of TDT and general revenue. In FY2020/2021, COCA received \$150,000 from general revenue and \$1 million in TDT revenue.

- Utilized CARES Act and American Rescue Plan Act Funding to enhance marketing efforts by aggressively targeting drive-market travelers showcasing Leon County as a naturally scenic destination with an abundance of outdoor recreation, award-winning cuisine, and inspirational arts and culture.
- Continued to build visibility for Leon County as a tourism destination through targeted marketing programs and strategic cooperative promotions with tourism industry partners:



Florida High School Athletic Association football championships

- Purchased amphitheater support space at the new Cascades
  Park development with County Tourist Development Tax revenue
  to support concerts at Cascades Park. Now operating as the
  "Parkview at Cascades," this upscale, multi-pupose event facility
  is available for public rental when not in use as back-of-the-house
  support for concerts.
- » The Tourist Development Council approved more than \$449,820 in grant funding to 72 local events.
- » Partnered with Tallahassee Foodies and Capital City Chamber of Commerce to launch the "Summer Backyard Bucket List" challenge, a marketing campaign encouraging residents to explore Leon County's restaurants, trails, parks, museums/ attractions, arts/culture, shops, entertainments districts, etc.





Soul of the Southside Arts and Humanities Festival

- Obtained two national promotions showcasing Leon County as a travel destination- Redbook Magazine and Let's Make a Deal - reaching over 15.2 million individuals and valued at nearly \$1 million.
- Launched new mountain bike site on VisitTallahassee.com highlighting mountain bike trails, biking businesses, events and itineraries.
- Developed a customized Arts & Culture co-operative advertising program for COCA and their grantees to market to out-of-town visitors at a significantly reduced cost.
- Exhibited at the first large consumer event since COVID-19 by sponsoring the Kids Village at the Dogwood Festival in Atlanta.
- Worked with national journalists to achieve 176 story placements in print and online media featuring the area, its businesses and amenities, generating 360 million media impressions.
- Hosted two Group Media Familiarization Tours, one in partnership with VISIT FLORIDA where Leon County hosted 6 journalists for a socially distanced Women Outdoor Adventure resulting in more than 173 million media impressions. In June, Division of Tourism hosted 5 journalists representing publications such as USA Today



Mountain biking attraction promoted through Trailahassee.com

10 Best, Thrillist, Fodor's, Southern Living, MSN Travel, AFAR and Travel Pulse.

- ▶ Opened the new satellite Visitor Information Center & Gift Shop at Cascades Park, marking Tourism's first consumer-facing visitor service location opening since the start of the COVID-19 pandemic.
- The Division concludes its current FY19-21 Tourism Strategic Plan while developing a new FY22-24 Tourism Strategic Plan which started in July with six public meetings, an online survey and numerous meetings with community business leaders to gather industry/ community input which will dovetail with the County's new Strategic Plan development.
- ► Hosted 6 major cross country events in coordination with local, state and national sports organizations implementing robust safety protocols in alignment with CDC guidelines:
  - 2020 Florida State University Invitational and Pre-State Cross Country Meet in October
  - » 2020 Florida High School Athletic Association (FHSAA) State Cross Country Championships in November

- 2020 Amateur Athletic Union (AAU) Cross Country National Championships in December
- » 2020-21 FSU Open Cross Country Meets (3 events) in February and March
- Coordinated all 8 2020 Florida High School Athletic Association (FHSAA) Class 1A-8A Football Championships at Doak Campbell Stadium producing 2 state championship games per day for 4 consecutive days.
- Produced extensive bid package to host the 2026 World Athletics™ Cross Country Championship, which would solidify Leon County's position as the Cross Country Capital of the World by hosting the most important cross-country meet in the world.
- ► Completed and utilized the Apalachee Regional Park (ARP), Master Plan- Phase 1 cross country course improvements with a new operations building featuring a grand entrance, ARP-branded finish line, awards stage, and a wi-fi zone for spectators in close collaboration with County Parks & Recreation.
- Planned and prepared for the upcoming 2021 NCAA Division I Cross Country National Championships at Apalachee Regional Park in November 2021 in collaboration with FSU Athletics.
- ► Led a Task Force of community leaders and history and heritage enthusiasts to develop and launch a Tallahassee Heritage Trail project to include themed history/heritage trails of Leon County (i.e. Civil Rights, Military, Florida's Emancipation, etc.).

### **DID YOU KNOW?**

The Leon County Division of Tourism has hosted 67 cross country events at Apalachee Regional Park since 2009. The 2021-2022 cross country season will be the biggest yet as Tourism will host 7 races including the 2021 NCAA Cross Country National Championship.

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Mission Statement**

To provide accurate information, creative and effective planning recommendations and expertise in the areas of long-range land use, environmental and transportation planning for the orderly growth of Leon County and the Tallahassee community.

### **Strategic Initiatives**

#### **QUALITY OF LIFE**

- Continued working on planning and implementing the bicycle route network in coordination with the Bicycle Working Group citizens' focus group (Initiative #2018-12).
- Created a Citizen's North Monroe Street Task Force and staffed by the City/County Planning Department to identify opportunities to reduce crime and improve conditions along the North Monroe Corridor (Initiative #2021-10).
- Conducted a Request for Information for a land use consultant and presented results to the Board of County Commissioners and the City Commission (Initiative #2016-25).
- Achieved designation as a member of the AARP/Global Network of Age-Friendly Communities to enhance the community's livability for residents of all ages. (Initiative #2021-5).

#### **ENVIRONMENT**

 Updated and implemented the long term management plan for the Canopy Roads including an active tree planting program (Initiative #2016-17, rev. 2020).

#### **Contact us**

(850) 891-6400 www.LeonCountyFL.gov/Planning

# PLANNING TODAY FOR TOMORROW'S COMMUNITY



Bike Month at Miccosukee Greenway

- Launched a successful Bike Month campaign in May 2021 to promote public health and quality of life incorporating both virtual and inperson opportunities.
- Initiated the Mobility Funding Alternatives Study with a planned study completion date in 2022.
- Initiated the Southside Action Plan to engage with stakeholders within the Southern Strategy Area.
- Led the 2021 Citizens North Monroe Corridor Task Force which is a focus group tasked with looking at major issues including crime,

#### **DID YOU KNOW?**

The Planning Department hosted a robust Bike Month with virtual and in-person events, including a "Bike Ride with a Planner" ride to show off trails and bicycle infrastructure, a virtual bicycle roundtable, a bicycle safety webinar in coordination with AARP, and BikeTallahassee.com content that features different trails and interviews with local cyclists.

homelessness and infrastructure improvements along the North Monroe Street corridor.

- Reviewed 9 Comprehensive Plan text and map amendments and 7 concurrent rezonings during the 2021 Comprehensive Plan Cycle.
- Processed 17 rezoning applications since October 2021 including: changes to zoning districts and planned unit developments, staff analysis, and generating a Planning Commission recommendation in Tallahassee and Leon County.
- Adapted public meetings to incorporate both in-person and virtual participation options.
- Provided site assistance to 24 private-sector customers, and 19 public-sector customers in Leon County.

### DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE

Julie Christesen, Principal Planner in the Comprehensive Planning Division, was awarded the Planning Professional of the Year Award by the Florida Department of Transportation.



# **BLUEPRINT INTERGOVERNMENTAL AGENCY**

DEPARTMENT OF P.L.A.C.E.



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To implement the Blueprint program in a timely and costeffective manner, utilizing sound but innovative business practices while keeping the citizenry informed and involved.

### **Strategic Initiatives**

#### **ECONOMY**

 Conducted an updated market feasibility study and evaluation of the Fairgrounds relocation/modification (Initiative #2020-1).

#### **QUALITY OF LIFE**

- Accelerated the funding of the Northeast Park in coordination with the Northeast Gateway Project (Initiative #2021-6).
- Evaluated additional trail extension opportunities (Initiative #2016-24D).

# PRESERVE, PROTECT, & ENHANCE THE COMMUNITY'S QUALITY OF LIFE

- ▶ Initiated projects to provide 22.06 miles of improved roadway, nearly 79 miles of pedestrian and bicycle facilities and over 200 acres or 8.7 million square feet of new public space, when completed.
- ▶ Improved bike route network by finalizing a prioritization system for the Blueprint 2020 Build the Bike Route System program, directing \$15 million in sales tax funding to improve our bike route network, initiating the Downtown-University Protected Bike Lane Project. In FY 2022, feasibility studies will be undertaken on an additional 8.2 miles of Bike Route Systems projects to develop more accurate cost estimates and determine a priority for implementation.
- Continued implementation efforts on three Greenways Master Plan projects provide nearly 9.2 miles of conservation & connectivity in north, central and southwest Leon County, including connections from the Lake Jackson Mounds Archaeological State Park to Fred O. Drake Park at Lake Ella.
- ▶ Approved the Northeast Gateway: Welaunee Boulevard Project Development and Environment Study, which allows Blueprint to apply for leveraging funding from the State of Florida.
- ▶ Initiated and approved a substantial amendment to the Northeast Park project, which allows the project to be developed in close proximity to the Northeast Gateway.
- ▶ Broke ground on several Capital Cascades Trail Segment 3 projects including: 3DB Regional Stormwater Facility, Van Buren Street, and Coal Chute Pond.
- ▶ Approved the final design of the Skateable Art Park along Capital Cascades Trail at Coal Chute Pond and Railroad Square Art Park.
- ▶ Completed weatherization of the Capital City Amphitheater, a project approved by the Board of County Commissioners and implemented in cooperation with the Leon County Division of Tourism to reduce rainwater impacts on the stage.
- ▶ Developed the Quarterly Project Status Report that increases efficiency and maximizes transparency.



Orange-Meridian Placemaking project

- ► Hosted over 30 project-specific community meetings (virtual and in-person), conducted over 20 agency meetings (IA Board, TCC, CAC, etc.), led multiple door-to-door outreach efforts, launched five project web pages and two project websites (which house all project information, presentations, graphics, project team contact information, and more), conducted six online surveys, attended numerous homeowner, neighborhood and special interest meetings, attended meetings with individual project stakeholders, and gave press interviews about projects and the Agency.
- ▶ Fostered a three-fold increase in community involvement over pre-COVID engagement efforts.

#### **Contact us**

(850) 219-1060 www.BlueprintlA.org

# **PUBLIC WORKS**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Mission Statement**

To provide safe, efficient, and sustainable roadways and transportation amenities, stormwater facilities, and vehicle fleet throughout Leon County that enhances its livability, environment and economic vitality.

# **Strategic Initiatives**

#### **ENVIRONMENT**

 Updated and implemented the long term management plan for the Canopy Roads, including an active tree planting program, in partnership with the Canopy Roads Committee (Initiative #2016-17, rev. 2020).

#### **ECONOMY**

 Further enhanced our competitiveness in attracting national and regional running championships by making additional strategic investments at the Apalachee Regional Park (Initiative #2016-12)

#### **QUALITY OF LIFE**

- Continued to implement a master plan for the Apalachee Regional Park by constructing the Apalachee Regional Park Phase I cross country infrastructure improvements and the Apalachee Regional Park Phase II signature entrance, boat launch and observation platform (Initiative 2016-24A, rev. 2021).
- Continued to work with the Florida Department of Transportation for safety improvements on State and County roadways to include accessibility enhancements, street lighting installations, sidewalk additions, safety audits, and intersection improvements (Initiative 2017-9).

#### **Contact us**

(850) 606-1500 www.LeonCountyFL.gov/PubWorks

# PLANNING, BUILDING & MAINTAINING QUALITY INFRASTRUCTURE

- ► Leveraged \$1.06 million in grants for the following projects:
  - » Construction of Safety Improvements on Old Bainbridge Road from Interstate 10 to Capital Circle NW (\$378,700).
  - » Phase I construction of bicycle lanes on a portion of Smith Creek Road (\$226.624).
  - » Waste Tire Amnesty Event (\$15,000).
  - » Construction of Belair/ Annawood Sewer System Project (\$444,000).
- ► Completed the Meridian Road Drainage Improvements project to alleviate flooding and improve water quality at nearby lakes and streams.
- Completed the following projects to enhance County building and recreational facilities:
  - » Apalachee Regional Park Phase 1 Cross Country Facility improvements in preparation for hosting the 2021 NCAA National Cross-Country Championship.



Major Infrastructure Improvements on S. Magnolia Drive

- » Apalachee Regional Park Phase 2 infrastructure improvements.
- » Seminole R/C Facility, Detention Center Exterior Stairs Phase 1 repair.
- Created a 24-hour document drop-off bin for the Public Works Center, processing over 600 right of way permits through e-mail and fax submittal.

### DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE

Awarded Full Accreditation by the American Public Works Association (APWA).



# **ENGINEERING SERVICES**

PUBLIC WORKS



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide the public with professional services for the construction and maintenance of cost-effective infrastructure to enhance our community's quality of life.

### **Strategic Initiatives**

#### **ENVIRONMENT**

- Continued to implement the adopted Basin Management Action Plan (BMAP) for Wakulla Springs including bringing central sewer to Woodville and implementing requirements for advanced wastewater treatment (Initiative #2016-13).
- Continued to work with the state as a host community in evaluating pilot technologies for new advanced wastewater treatment septic tanks (Initiative #2017-7).
- Worked with the State to seek matching grants for septicto-sewer projects and Advanced Septic Systems. To date, a total of \$76.5 million has been committed by the state and county (Initiative #2017-8).
- Continued to evaluate requiring advanced wastewater treatment for new construction (Initiative #2016-23B).
- Continued to develop and enhance communication strategies to inform citizens of the County's overall water quality and stormwater policies, as well as emergent issues impacting individual water bodies or ground water (Initiative #2018-6).
- Continued to work with the Florida Department of Transportation for safety improvements on state and county roadways to include accessibility enhancements, street lighting installations, sidewalk additions, safety audits and intersection improvements (Initiative #2017-9).

#### **Contact us**

(850) 606-1500 www.LeonCountyFL.gov/Engineering

# PROFESSIONAL SERVICES AND QUALITY INFRASTRUCTURE



Annawood septic-to-sewer upgrades

- ▶ Leon County is committed to continuously evaluating roadways to provide a safe and efficient transportation system and over the past year:
  - Completed sidewalk construction along Gearhart Road from CSX Railroad to Capital Circle NW.
  - Completed pedestrian access improvements on Timberlane Road at Martin Hurst Road.
  - Completed the sidewalk design along Blountstown Highway from Merry Robin Road to Sir Richard Road.
  - Completed the design for the Maylor Road Accessibility Enhancement project.
  - Completed a Traffic Safety Analysis for Meridian Road between Gardner Road and Summerbrooke Drive.
  - Resurfaced 10.43 miles of roads throughout Leon County.

- ► Engineering Services completed the following projects using the most cost-effective options to reduce flooding and improve the community's surface and ground water quality:
  - Meridian Road Cross Drain Improvements.
  - Raymond Tucker/Golden Pheasant/Windwood Hills Drainage Improvements.
  - » 26 Advanced Septic Tank system installations.
  - Belair/Annawood Phase 1 Septic to Sewer project.
- To enhance traffic and pedestrian safety, Engineering Services completed street lighting projects at the following intersections:
  - Bannerman Road and Meridian Road
  - Bradfordville Road and Velda Dairy Road
  - Apalachee Parkway and Chaires Cross Road
  - Aenon Church Road and Blountstown Highway
  - Edenfield Road and Mahan Drive
- ► Completed Apalachee Regional Park Cross Country Infrastructure Improvements to promote livability, health and sense of community by enhancing mobility, encouraging human scale development, and creating public spaces for people and enhance our parks and recreational offerings.

#### **DID YOU KNOW?**

Public Works Engineering processed 629 Right of Way permits in FY 2021.

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Goal Statement**

To provide the best quality maintenance and repair at the most economical cost to taxpayers of Leon County.

### **Aligning Resources with Strategic Priorities**

#### **ENVIRONMENT**

- Protected the quality and supply of our water (EN1).
- Continued to reduce our carbon footprint (EN4).

#### **GOVERNANCE**

 Exercised responsible stewardship of County resources, sound financial management, and ensure that the provision of services and community enhancements are done in a fair and equitable manner (G5).

# VEHICLE REPAIR AND PREVENTATIVE MAINTENANCE

- ▶ Fleet Management continues to work towards improving management of resources and increasing efficiency through vehicle cost saving opportunities.
  - » Invested in 45 hybrid vehicles, purchased 3,800 gallons of Echo Power Eco- Friendly Recycled Petroleum Products and recycled 1,600 (42%) gallons of used motor oil.
  - Performed 947 preventative maintenance services in-house.
  - Collected \$114,267 in surplus vehicle and equipment at auction.
  - Extended the useful life of five vehicles by 24 months through practices such as right-sizing and reassigning vehicles between departments to better meet the needs of each department.

### **DID YOU KNOW?**

When the team noticed that bluebirds were trying to build nests in the exhaust pipes of some heavy equipment, they sourced some bluebird nesting boxes from the Office of Resource Stewardship and placed them in the shop parking lot.







Fleet maintains a total of 358 light duty vehicles and heavy equipment

#### **Contact us**

(850) 606-2000 www.LeonCountyFL.gov/Fleet

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide for the safety and convenience of the public by constructing, maintaining, beautifying and protecting our infrastructure, to include transportation maintenance, stormwater maintenance, right-of-way maintenance and mosquito control services.

## **Strategic Initiatives**

#### **ENVIRONMENT**

 Worked with the Canopy Roads Committee to update and implement a long-term management plan for Canopy Roads including an active tree planting program (Initiative #2016-7).

#### **QUALITY OF LIFE**

- Continued coordination with Florida Department of Transportation for safety improvements on state and county roadways (Initiative #2017-9).
- Continued to increase safety in the unincorporated area through the County's Street Lighting program (Initiative #2016-31).

# TRANSPORTATION INFRASTRUCTURE



Tire collections help prevent mosquito breeding grounds

#### TRANSPORTATION MAINTENANCE

- ▶ Responded to more than 10,200 requests for services via e-mail, telephone, personal contacts and the Citizens Connect mobile app.
- ▶ Performed grading on County maintained dirt roads on an 18-day cycle totaling over 580 miles.
- ▶ Installed and repaired approximately 3,700 street signs throughout Leon County.
- Refurbished approximately 7,520 sign panels.

Performed 180 private road repairs associated with the County's Private Road Repair and Livable Infrastructure for Everyone (LIFE) programs.

#### **RIGHT-OF-WAY**

- ▶ Completed maintenance on more than 396 acres of landscaped areas throughout Leon County.
- ▶ Planted over 500 trees along County canopy roads and through the Adopt-A-Tree program.

#### STORMWATER MAINTENANCE

- Cleaned more than 11,800 linear feet of enclosed systems to improve water quality and reduce the potential of stormwater impacts on adjacent properties.
- ▶ Inspected 313 stormwater ponds for National Pollutant Discharge Elimination System MS4 permit.
- ► Renewed 42 County and City stormwater operating permits for stormwater facilities.

#### **MOSQUITO CONTROL**

► Secured a Florida Department of Environmental Protection grant in the amount of \$15,000 to sponsor Waste Tire Amnesty Days to help prevent breeding grounds for mosquitoes, collecting over 220 tons of

### **DID YOU KNOW?**

This year's Waste Tire Amnesty Program collected 220 tons of tires for free from citizens. That's an equivalent weight of 1.5 blue whales!

#### **Contact us**

(850) 606-1400 www.LeonCountyFL.gov/Operations

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Mission Statement**

Office of Resource Stewardship: To provide leadership and coordination of services through the Office of Sustainability, Parks and Recreation, Solid Waste Services, Facilities Management, and the Cooperative Extension office in order to identify opportunities for synergy and added efficiencies between each work-group to effectively promote stewardship of the community's natural, societal and economic resources.

Sustainability: To enhance our community's environmental, economic and social resilience by promoting adoption of sustainability practices within County government and the community at large.

### **Strategic Initiatives**

### **ENVIRONMENT**

- Developed the sustainable business recognition program, SustainaBiz (Initiative #2021-4).
- Continued working with local organizations and businesses to drive sustainability forward in the community as part of the Capital Area Sustainability Compact (Initiative #2017-6).
- Executed a new contract with Marpan Recycling, LLC, ensuring the long-term viability of Leon County's singlestream recycling program and in order to increase community recycling rates (Initiative #2016-14).
- Continued pursuing goals and action items set forth in the Integrated Sustainability Action Plan (ISAP) to further reduce the County Government's carbon footprint (Initiative #2018-2).

#### **Contact us**

(850) 606-5000 www.LeonCountyFL.gov/Sustainability

# GROWING GREEN TOGETHER

- ▶ Continued to work on action items and goals set forth in the Integrated Sustainability Action Plan (ISAP) including reducing greenhouse gas emissions from County operations by 30% by 2030.
- ▶ Installed a solar array on the new facility at Apalachee Regional Park and began planning for a new array on Fleet Management. When combined, all of Leon County's solar arrays have generated 809 Megawatt Hours (MWh) of electricity to date.
- ▶ Improved 134 homes to date through the residential Property Assessed Clean Energy (PACE) program, increasing energy efficiency, energy conservation and weatherization with projects totaling more than \$1,774,000. To date, three commercial PACE projects have been completed in Leon County with a cumulative project amount of \$3,558,938.
- ▶ Launched a program to offer free bus passes to County employees, with nearly 50 employees signing up the first month.
- Awarded 59 community garden grants to support community gardens at schools, neighborhoods, and non-profits through the Community Garden Program, supporting 61 gardens since 2012 and 6 gardens during FY 2021.
- ▶ Created two new composting initiatives: a backyard compost bin sale and a pilot compost drop-off site at the Solid Waste Facility. Since the program's launch, the County has provided more than 300 backyard compost bins to citizens, community gardens, and non-profits, and more than 200 counter-top collection bins. For citizens that do not wish to have a compost bin on their property, the drop-off site at the Solid Waste Facility provides an opportunity to drop-off food scraps.
- ▶ Continued to promote sustainability programs on social media, surpassing 2,800 likes.
- ► Continued to expand the Green Team, an interdepartmental sustainability committee of more than 22 County employees that works to identify and implement sustainable best practices in County work areas.



New composting site at Solid Waste Management facility

- ► Hosted the 2021 Sustainable Community Summit: Sustainability in Action. More than 400 citizens engaged in eight virtual and two in-person sessions, with session topics ranging from composting and community involvement to beekeeping and saving energy at home.
- Continued to work with community organizations on priority sustainability issues in the Capital Area Sustainability Compact.
- ► Hosted electric vehicle test drive days for County employees to test drive the County's first electric vehicle, a Chevy Bolt. More than 50



### **DID YOU KNOW?**

Leon County has a new sustainable business recognition program, SustainaBiz. In addition to recognizing businesses for their efforts in sustainability, the program provides resources and technical assistance to businesses, and creates a network of local sustainable businesses who can learn from each other and help our community achieve sustainability goals.



SustainaBiz pilot businesses Architects Lewis + Whitlock (ALW) (left) and Square Mug Cafe are both certified at the gold level

employees took advantage of the opportunity to give the electric vehicle a try!

- ▶ Worked with EMS to install on-board battery systems on two ambulances which has reduced idling by 65% and will save the County an estimated \$11,000 in fuel costs per year while reducing carbon emissions.
- ▶ Launched the SustainaBiz program to recognize local businesses for their sustainability efforts and within the first few weeks of the launch, six businesses are already in the process of being recognized.



Composting demonstration at Sustainable Community Summit



On-board battery systems installed on EMS ambulances

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide for the safety, comfort, and convenience of the public by creating and maintaining infrastructure and programs supporting recreation, parks and open space.

### **Strategic Initiatives**

#### **QUALITY OF LIFE**

- Completed construction of new facilities at the Apalachee Regional Park cross-country course which includes a permanent finish line, stage, restrooms and operations building. (Initiative #2016-12 and #2016-24A).
- Expanded the signature landscaping program, planting trees at Brent Drive Park, beautifying the areas for park users and creating additional habitat for wildlife (Initiative #2016-24B).

#### **ENVIRONMENT**

- Incorporated solar panels into the construction design of the operations building for Apalachee Regional Park (Initiative #2016-21).
- Created formal trail marking and mapping for Fred George Greenway (Initiative #2016-20).

# MAINTAINING LEON COUNTY'S PRISTINE PARKS & GREENWAYS

**DID YOU** 

Leon County Parks and Recreation

community centers

through Friday and

programming Monday

rentable public space.

that offer senior

operates six

KNOW?

- Constructed first-of-its-kind County playground at Okeeheepkee Prairie Park to promote inclusive, play-based learning that incorporates rocks, logs, hills, and vibrant colors and patterns to enhance sensory engagement for children of all ages.
- Implemented a new streamlined reservation system (RecTrac) for users to book campgrounds, community centers, and submit special event permits.
- Completed construction of new facilities at the Apalachee Regional Park cross-country course which includes a permanent finish line, stage, restrooms, and operations building. (Initiative #2016-12 and #2016-24A).
- Received a grant through
  the Florida Fish & Wildlife
  Conservation (FWC) Invasive
  Plant Management Section to treat all of Gil Waters Preserve for
  invasive exotic plant species.
- Continued to advance strategic initiatives and construction projects as Apalachee Regional Park Phase II grand entrance and canoe launch.
- ► Continued the construction of the Chaires 60/90 baseball field.
- ► Finalized design with community feedback for the St. Marks Headwaters Greenway – Buck Lake Road trailhead.
- Continued design and permitting for Miccosukee Greenway for trailhead improvements which will include a water source, parking improvements, and erosion repair and control.



- Completed renovations to the basketball courts at Chaires Park with the resurfacing of the courts and fencing around the courts.
- ▶ Planted over 200 pine tree seedlings at Apalachee Regional Park.
- Executed an MOA with Florida Fish & Wildlife Conservation (FWC) for annual inspections and regular maintenance for 17 of 24 County boat landings. This will increase the longevity of our boat landings, providing a more efficient way to maintain them, along with a cost saving to the County.

#### **Contact us**

(850) 606-1470 www.LeonCountyFL.gov/Parks







Parwez "P.A." Alam Park's inclusive play equipment is designed for children of all abilities



Apalachee Regional Park improvements and cross country championships

### **COMMUNITY CENTERS**

**Dorothy Cooper Spence Community Center** 

4768 Chaires Cross Road

**Bradfordville Community Center** 

6808 Beech Ridge Trail

**Fort Braden Community Center** 

16387 Blountstown Highway

**Lake Jackson Community Center** 

3840 N. Monroe Street, Suite 301

**Miccosukee Community Center** 

13887 Moccasin Gap Road

**Woodville Community Center** 

8000 Old Woodville Road



Parks and Recreation staff assist at sandbag distribution site ahead of Hurricane Elsa



# **FACILITIES MANAGEMENT**

OFFICE OF RESOURCE STEWARDSHIP

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Mission Statement**

To serve the people of Leon County as a responsible steward of all building infrastructure that is necessary to support County operations in a timely, professional and cost-effective manner.

## **Strategic Initiatives**

#### **ENVIRONMENT**

 Worked with the Office of Sustainability to develop an action plan to further reduce Leon County Government's carbon footprint (Initiative #2018-2).

#### **GOVERNANCE**

 Encouraged staff participation in Certified Public Manager Training (Initiative #2016-41).

# PROFESSIONAL CONSTRUCTION & MAINTENANCE FOR COUNTY BUILDINGS

- Implemented the Energy Savings Company (ESCO) project which will result in an investment of over \$17 million dollars to upgrade County facilities. Completion expected in Spring 2022.
- Took on the management and maintenance of the Leon County Sheriff's Office Complex as well as the Supervisor of Elections building.
- Coordinated with building tenant to remodel and change out the air handle on the 6th floor of the Bank of America building.
- ► Finalized a \$130,000 project to improve the façade and ADA access at 615 Paul Russell Road.
- ► Installed two new dog watering stations at Bradfordville Dog Park.
- Collaborated with stakeholders to cohabitate LCSO storage with Leon County records storage.
- ► Implemented new work order system to provide efficient services to building tenants.
- ► Installed an electric vehicle charging station at the Courthouse, the Public Safety Complex and 615 Paul Russell Road.
- ► Installed new charging stations for EMS Ambulances as a fuel savings measure and created new office space and parking for Post 3 which is located within Facilities' office space.
- Remodeled all libraries in accordance with the Essential Libraries Initiative. Saved approximately \$50,000 by completing the work in house.



Coordinated with Knight Creative Communities Institute for Art of the Box Initiative, utilizing utility boxes for public art displays by local artists



Library remodeling for Essential Libraries Initiative

#### **Contact us**

(850) 606-5000 www.LeonCountyFL.gov/Facilities

# **SOLID WASTE MANAGEMENT**

OFFICE OF RESOURCE STEWARDSHIP



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide an integrated solid waste management system dedicated to excellent customer service and responsible fiscal and environmental stewardship.

### **Strategic Initiatives**

#### **ENVIRONMENT**

- Developed new strategies to increase the community recycling rate, hosting a pilot composting drop-off site at the Solid Waste Facility (Initiative #2016-14).
- Assisted Engineering and Public Works with access, historical context and site expertise as they work to close the solid waste landfill (Initiative #2016-15).
- Launched a targeted public outreach effort to further reduce litter and trash in rural areas and the Apalachicola National Forest (Initiative #2020-4).

# CUSTOMER SERVICE, ENVIRONMENTAL STEWARDSHIP & INNOVATION



Waste tire collection

- ▶ Leon County's Hazardous Waste Center (HWC) continued to be a onestop location for hazardous waste and electronics disposal promoting the reuse and recycling of these products.
  - » Processed 536 tons of potentially hazardous material from 16,035 residents and businesses, of which 325 tons were removed from the solid waste stream through recycling or reuse.
  - Returned 26 tons of household products to the community through the Reuse Center and the Smarter Sorting System and provided 1,960 gallons of re-blended latex paint to citizens free of charge through the ReNew Paint program.
- ▶ Leon County continues to strive towards exceeding state recycling goals and to find creative opportunities for waste diversion.
  - Processed 10,948 tons of yard debris from Leon County residents.
  - Residents picked up 1,575 loads of mulch from the County's yard waste processing.
  - Processed 358 tons of waste tires from Leon County residents for repurposing into alternative fuel.

#### RURAL WASTE SERVICE CENTERS PROGRAM HIGHLIGHTS

- ▶ Implemented a new method of servicing recycling containers. With new front load containers, all containers can be serviced twice a week resulting in a significant staff time savings.
- ▶ Participated in the annual 2021 forest clean-up with Forest Edge Neighborhood helping to remove waste from the Apalachicola National Forest.

#### SOLID WASTE MANAGEMENT (SWM) FACILITY PROGRAM **HIGHLIGHTS**

- Processed 10,948 tons of yard debris from Leon County residents.
- ▶ Processed 358 tons of waste tires from Leon County residents for repurposing into alternative fuel.
- Ensured continuity of service during construction of a new entranceway.

#### TRANSFER STATION PROGRAM HIGHLIGHTS

- ▶ Implemented repairs and construction to the tipping floor while still operating during normal hours with expected completion in December 2021.
- Critical operations remained uninterrupted throughout COVID-19. Performing in strict accordance with regulatory standards and striving to lead best practices, the Operating Permit was successfully renewed through 2025.

### **DID YOU KNOW?**

Residents can now drop food scraps at the Solid Waste Facility as part of the Compost Pilot Project.

#### **Contact us**

(850) 606-1800 www.LeonCountyFL.gov/SolidWaste



# LEGISLATIVE AND STRATEGIC INITIATIVES

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To serve as a bridge from strategic planning to action implementation by ensuring alignment of organizational activities, initiatives and culture with the overarching strategic vision and plan set forth by the Board of County Commissioners.

# **Strategic Initiatives**

#### **ECONOMY**

- Advocated for the County's 2021 Legislative Priorities, including protection of the state workforce and modification of the eligibility to levy the local option High Impact Tourist Development Tax (Initiative #2016-3).
- Continued to pursue and position the County to accept and further advance local priorities to distribute additional CARES Act funding in support of individual assistance, small business assistance and vaccinations, as well as additional recovery assistance through the American Rescue Plan Act and other federal COVID-19 relief legislation (Initiative #2021-1).

#### **GOVERNANCE**

- Supported County Commissioners in their leadership roles with the National Association of Counties and the Florida Association of Counties to advance conversations about policy issues impacting county governments and exchange best practices with fellow commissioners and staff nationwide (Initiative #2016-37 and #2017-13).
- Convened a Charter Review Committee to review the Leon County Home Rule Charter and propose any amendments or revisions (Initiative #2016-38)
- Provided the Children Services Council a loan to support its initial operations (Initiative #2021-15).

#### **Contact us**

(850) 606-5300 www.LeonCountyFL.gov/SpecialProjects

# ADVOCATING FOR LEON COUNTY'S LEGISLATIVE INTERESTS

- Partnered with organizations such as the Florida Association of Counties, Leon County's state and federal legislative delegations, the City of Tallahassee, institutions of higher education and others to identify shared issues and seek opportunities to leverage financial, technical and human capital to draw attention to community priorities at the federal, state and local levels.
- ▶ Developed and implemented the expenditure plan for the \$57 million in Coronavirus State and Local Fiscal Recovery Funds allocated to Leon County to mitigate significant revenue impacts incurred as a result of the COVID-19 pandemic, provide one-time funds to support major wastewater infrastructure improvements, and address remaining community recovery needs in the areas of public health, human services, and small business support.
- Planned, developed and implemented the County's 2021 state and federal legislative priorities to seek funding for local projects and advance legislation that protects the County's local home rule authority.
- Secured a state legislative appropriation to support the installation of a backup generator at the Leon County Health Department facility on Orange Avenue during the 2021 Legislative Session.
- Produced a pre-session update, end of session report and weekly briefings (Capitol Update) to keep the Board of County Commissioners and senior staff apprised of legislative developments that would impact the community during the 2021 Legislative Session.
- Coordinated with members of the federal legislative delegation to submit Community Project Funding Requests seeking federal earmark funding for eligible County projects for consideration by U.S. House Appropriations Committee during the FY2022 appropriation process.
- Tracked and provided regular updates on legislative relief packages and policy action taken at the state and federal level in response to the coronavirus (COVID-19) pandemic and its associated economic, social and public health impacts.



Weekly Capitol Update newsletters and other updates throughout the year help keep Leon County Government apprised of emerging legislative issues and their potential impact on County operations

### DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE

Staff led a multi-departmental effort to win 7 National Association of Counties (NACo) Achievement Awards and a Florida Association of Counties (FAC) Best Practices Award in 2021 recognizing the cost-effective, high quality services that Leon County provides to citizens.











# CARING FOR LIVES & LIVELIHOODS ASSISTANCE FOR THOSE IMPACTED BY COVID-19

Through the Leon CARES program, Leon County Government successfully leveraged over \$138 million in federal funding in 2020-21 to address the community's greatest needs resulting from the COVID-19 pandemic. The following statistics summarize the positive impacts of the Leon CARES program throughout the community.

### **DIRECT ASSISTANCE TO** HOUSEHOLDS, BUSINESSES, AND **COMMUNITY PARTNERS**



**3,000+** individuals and families assisted with past due rent, mortgage, and utilities | \$28.5 million awarded



930+ local businesses assisted with expenses or losses due to COVID-19: 6.600+ local jobs retained/ created | \$19.2 Million awarded



120 community human service agencies assisted to continue providing vital services | \$6.6 million awarded



180+ local nonprofit organizations assisted with expenses or losses due to COVID-19; 152 grants awarded | \$4.4 million awarded

### SUPPORT TO VULNERABLE POPULATIONS AND THE HUNGRY



**4.1M** meals distributed or soon-to-be distributed to food insecure \$4.7 million



**\$6.2M** dedicated to improving four homeless shelters and addressing homelessness and housing instability due to COVID-19



**400** children of essential workers received no-cost childcare \$980,000 allocated



\$295K allocated to support access to mental health resources and two new positions at 2-1-1 Big Bend, resulting in over 1,200 referrals to service providers

### EXPANDING AND STRENGTHENING PUBLIC HEALTH OPERATIONS



Leon County EMS responded to 12,654 COVID-19 calls



\$6.7 million allocated to strengthen public health operations related to COVID-19, including the hiring of 93 additional public health personnel



Increased community-wide testing with 50+ additional mobile events serving 3,400 residents (Through these and other efforts, approximately 2,000 tests are conducted per day, ten times the state-recommended average.)



The Board has approved \$1 million to launch the largest public information campaign in County history to inform and educate the community on public health information and vaccines; 26 million times seen, read or heard



# **DEVELOPMENT SUPPORT & ENVIRONMENTAL MANAGEMENT (DSEM)**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Mission Statement**

**DSEM:** To support the development of a sustainable community and its built environment, while protecting and preserving our natural resources to maintain the quality of life for all citizens and building positive relationships through exceptional customer service.

**Development Services:** Guide and support the development of sustainable communities through the adopted policies of the Comprehensive Plan and development standards of the Land Development Code, while ensuring and promoting the quality of life for all citizens of Leon County.

**Building Plans Review and Inspection:** Ensure that built environments are safe, accessible and energy efficient through compliance with all applicable construction codes, plans review, inspections, the use of automated technologies and continuing staff development.

**Environmental Services:** Provide high quality technical and scientific permitting and review services to the public and to disseminate environmental information to the public and government agencies in support of environmental protection efforts.

Code Compliance: Administer, centralize, coordinate and facilitate licensing code compliance, citizen review boards, growth and environmental management services to residents, property owners and land development professionals served by DSEM in order to achieve compliance with adopted ordinances and policies.

#### **Contact us**

(850) 606-1300 www.LeonPermits.org

# PERMITTING, INSPECTION, DEVELOPMENT AND SUPPORT

#### **DEVELOPMENT SERVICES DIVISION**

- ▶ Continued to provide exceptional customer service to the community and ensured that all approved development met or exceeded the minimum development standards.
- ▶ Reviewed and approved 76 site and development plan applications. 116 minor subdivision applications, 1,829 land use compliance applications, issued 49 concurrency certificates and 242 permitted use verifications.
- ▶ Worked with Keep it Rural Coalition and Tall Timbers on a request to amend the Land Development Code's Rural zoning district standards for community service uses.
- ▶ Negotiated with the owner of a warehouse development on Capital Circle SW to draft a Development Agreement that would create a flood attenuation facility to offset their development impacts while providing the County flood attenuation volume for future capital improvements.
- ▶ Worked with Human Services and Community Partnerships on addressing the recommendations from the Affordable Housing Committee regarding inclusionary housing.
- Worked extensively with developers and residents to address ideas and concerns related to the following development project applications:
  - » A 2,849,278 square foot fulfillment center and commercial subdivision located near the I-10 and Mahan Drive interchange.
  - » A 63,144 square foot commercial retail development in the Cawthon property located at the southeast intersection of Bull Headley Road and Bannerman Road.
  - » A 19,097 square foot retail development near the intersection of Vineland Drive and Mahan Drive.



DSEM staff review a code complaint

- Residential development within Fallschase Units IV-VI that includes a total of 251 dwelling units.
- » A Planned Unit Development rezoning of property located off Lawton Chiles Lane that would include multi-family, single-family and office uses.

#### **BUILDING PLANS REVIEW AND INSPECTION DIVISION**

▶ Performed 31,000 building, electrical, plumbing and mechanical inspections, completing the associated plan reviews and issuing approximately 6,500 building permits.



#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Strategic Initiatives**

#### **ENVIRONMENT**

- Implemented the adopted Basin Management Action Plan (BMAP) for Wakulla Springs including bringing central sewer to Woodville and implementing requirements for advanced wastewater treatment (Initiative #2016-13).
- Implemented zoning changes that allow for solar energy farms in the unincorporated area while preserving rural character of our community (Initiative #2020-3).
- Updated and implemented the long term management plan for the Canopy Roads including an active tree planting program, in partnership with Canopy Roads Committee (Initiative #2016-17, rev. 2020).
- Achieved the National Association of Counties' (NACo) Sol Smart designation Gold (Initiative #2018-4).
- Developed a policy and criteria for adding County roads to the canopy road system (Initiative #2021-3).

#### **GOVERNANCE**

 Continued roll out of a modernized permitting system for mobile and online technologies (Initiative #2016-40).

- ▶ Staff coordination resulted in an average of 8 days to issuance of new single-family home building permits.
- ▶ Continued working with MIS to fully implement Selectron building inspection software to allow customers to text inspection requests and provide more inspection information to customers.
- Re-engineer the County's permitting system in collaboration with MIS.
- Implemented an inspection affidavit for roofing contractors to streamline the process.
- Made improvements to the DSEM website to increase availability of information for customer access.

#### **ENVIRONMENTAL SERVICES DIVISION**

- Reviewed 52 natural features inventory applications and helped ensure environmental protection by reviewing 135 site plan applications.
- ▶ Reviewed 113 environmental management permit applications, 24 new stormwater management facilities operating permit applications and processed 185 operating permit renewals to ensure proper operation of stormwater facilities.
- Worked with the Development Services Division to review 242 permitted use verifications for environmental compliance issues.
- ▶ Reviewed 151 driveway applications and 1,576 single family permit applications for environmental protection.
- Performed more than 7,000 environmental inspections/reviews in support of approved permits.
- ▶ Performed 414 petroleum tank inspections in Leon, Gadsden, Wakulla and Jefferson Counties during the Florida Department of Environmental Protection 2020/2021 fiscal year through the Leon County Petroleum Storage Tank Regulation Program.
- Successfully completed coordinating for the adoption of the Fertilizer Ordinance, which will ensure continued enhanced protections to our surface waters, wetlands, and other sensitive natural features.

#### **DID YOU KNOW?**

Building permit fees can be calculated prior to submitting an application by using the new online Building Fee Estimator.

#### **CODE COMPLIANCE SERVICES DIVISION**

- Attended 6 local gun shows to ensure compliance with the Criminal History Records Check and Waiting Period for Purchase of Firearms, aka the "Gun Show Loophole" Ordinance.
- Provided assistance to 1,136 contractor licensing customers.
- ▶ Responded to 1,974 code compliance calls from citizens resulting in 728 site inspections and presentation of 69 cases before the Code Enforcement Board for disposition.
- ▶ Monitored 89 properties under the Abandoned Property Registration Ordinance to protect neighborhoods from becoming blighted through distressed and abandoned properties with mortgages in default.
- Responded to 157 Compliance Certification Letter requests to provide for the recovery of associated costs of research and processing of open code violations and property liens.



# **HUMAN SERVICES/PRIMARY HEALTHCARE/CHSP**

OFFICE OF HUMAN SERVICES AND COMMUNITY PARTNERSHIPS (HSCP)

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Mission and Goal Statements**

**HSCP:** To build a stronger, healthier community by providing a safety net of resources, services and solutions for citizens in need in partnership with our community.

**Human Services:** To serve as a safety net to enhance the quality of life for residents by providing resources, access to social services and short-term financial assistance.

**Primary Healthcare:** To improve the health of citizens by providing quality and cost-effective health services through collaborative community partnerships.

# **Strategic Initiatives**

**Human Services** 

#### **QUALITY OF LIFE**

 Allocated \$4.046 million to the Community Human Service Partnership (CHSP) program to continue providing funding to more than 50 non-profit agencies (Initiative #2016-27).

#### **ECONOMY**

 Continue to position the County to distribute additional CARES funding in support of individual assistance and vaccinations (Initiative #2021-1).

#### **Primary Healthcare**

#### **QUALITY OF LIFE**

 Provided funding to CareNet to offer critical health services to uninsured and low-income residents, helping to realize a return of \$2.14 for every \$1 of County tax revenue contributed to AHCA's Low Income Pool (LIP) local match program. (Initiative #2016-34).

#### **Contact us**

(850) 606-1900 www.LeonCountyFL.gov/HSCP

# PRESERVING & IMPROVING THE HEALTH AND WELFARE OF CITIZENS



Brochure for Emergency Rental Assistance Program

- Provided a total local match of \$545,323 for Primary Healthcare and the behavioral health care Low Income Pool funding that allowed Apalachee Center, Bond Community Health Center and Neighborhood Medical Center to leverage an additional \$1,124,112 to support healthcare and behavioral health services for citizens.
- Provided \$59,000 in annual funding for medical examination costs for children alleged to have been abused, abandoned, or neglected.
- Allocated \$40,000 in annual funding for the Direct Emergency Assistance Program through a partnership with the Capital Area Community Action Agency to provide financial assistance to Leon County residents for basic expenses including shelter and utility costs.
- ► Allocated \$82,400 to fund the State's Indigent Burial Program and transportation costs and collaborated with the Consolidated Dispatch Agency, law enforcement, and local transport providers to improve the process for transporting bodies before internment.

- Continued funding the Apalachee Center's establishment of a Central Receiving Facility, providing care for 956 individuals who involuntarily need access to emergency mental and/or behavioral health or substance abuse treatment in Leon County.
- Contributed \$1,323,768 to help fund more than 7,500 visits for primary care, dental care, and mental health services for uninsured and low-income residents at Neighborhood Medical Center, Bond Community Health Center, and Apalachee Center.
- Provided \$168,826 to the Capital Medical Society Foundation's We Care Network to coordinate donated specialty medical care and dental care for uninsured and low-income residents valued at more than \$3.87 million.
- Leveraged local and national partnerships to help uninsured residents with limited income receive more than 2,900 prescription medications valued at more than \$1 million through the CareNet partnership with FAMU Pharmacy and Neighborhood Medical Center.
- Continued the County's partnership with the National Association of Counties (NACo) to fill more than 134 prescription medications not covered by insurance at cost savings totaling \$2,463.
- Held weekly meetings with local healthcare partners, including Bond Community Health Center, Neighborhood Medical Center, and Florida Department of Health, which led to more than 5,500 citizens tested at 83 COVID-19 testing sites across Leon County.
- Administered, reviewed, or processed \$19.7 million in rent and utility assistance to more than 3,000 Leon County households through the Leon County CARES Emergency Rental Assistance Program.
- Compiled and updated information about food distribution sites throughout the County to support children and families during the COVID-19 pandemic.

# **HOUSING SERVICES**

OFFICE OF HUMAN SERVICES AND COMMUNITY PARTNERSHIPS



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To efficiently and responsibly administer programs and develop community partnerships that preserve and grow the inventory of safe and sanitary affordable housing in unincorporated Leon County.

# **Strategic Initiatives**

#### **QUALITY OF LIFE**

- Continued to implement the recommendations of the joint Tallahassee-Leon County Affordable Housing Workgroup to increase the inventory of affordable housing in the community through greater coordination and collaboration between local stakeholders (Initiative #2016-28, rev. 2017).
  - Established a community land trust and provided support for the development of an inventory of new affordable housing in Leon County.
  - Provided \$20,000 of fiscal support to the Housing Leadership Council since the establishment of the Board's Strategic Initiative..
  - Continued to support the redevelopment of the Orange Avenue Apartments and authorized the Housing Finance Authority of Leon County to issue a multi-family housing revenue bond for phase one of the project.
  - Continued to build formal partnerships with local affordable housing organizations, such as Tallahassee Lenders Consortium, Ability 1st and Big Bend Habitat for Humanity.
- Received statewide recognition for being the top performer for providing coronavirus housing relief to the community in 2020, ranking as the top local government in the state for distributing CARES funds (Initiative #2021-1).

#### **Contact us**

(850) 606-1900 www.LeonCountyFL.gov/Housing

# HOUSING ASSISTANCE, COUNSELING & SOLUTIONS

- ▶ Leon County continuously works to develop community partnerships that preserve and grow the inventory of safe and sanitary affordable housing in unincorporated Leon County and administers home rehabilitation, home replacement, home ownership development, down payment assistance, emergency housing repair (short-term and permanent) and rental development & rehabilitation programs.
  - » Continued to support the Housing Finance Authority of Leon County to issue multi-family housing revenue bonds to provide financing for affordable housing. More than 30 first-time home buyers purchased a home in Leon County through Countyfunded Down Payment Assistance Programs administered by the Tallahassee Lenders Consortium or through the established partnership with the Escambia Housing Finance Authority.
  - Assisted more than 30 citizens in addressing critical repairs through the Emergency Short-Term Housing Repair Program.
  - Rehabilitated and preserved more than 50 homes owned by lowincome residents in Leon County that allowed residents to remain in their homes.
- Created a program to support the development of new, single-family homes using funds from the State Housing Initiatives Partnership (SHIP).
- ► Administered \$10 million of Coronavirus Relief Funds to more than 3,700 Leon County residents from the Florida Housing Finance Corporation.
- ► Continued to leverage the fully online application for services and, through its pool of local contractors, addressed emergent needs such as installing tarps on leaking roofs, pumping out malfunctioning septic systems, and other repairs.



Affordable housing established in partnership with the Community Land Trust

## **DEMONSTRATING HIGHEST** STANDARDS OF PUBLIC SERVICE

Received statewide recognition for being the top performer for providing coronavirus housing relief to the community in 2020, ranking as the top local government in the state for distributing CARES funds.



# **VETERAN SERVICES**

OFFICE OF HUMAN SERVICES AND COMMUNITY PARTNERSHIPS

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To assist Veterans and their dependents in securing all entitled benefits earned through honorable military service and to advocate for Veteran's interests in the community.

### **Strategic Initiatives**

#### **QUALITY OF LIFE**

 Enhanced partnership with CareerSource to increase job and economic opportunities for local veterans, including participating in events such as Veteran Express, an online event in which local veterans engaged with veteran services counselors on accessing Veteran Administration benefits. (Initiative #2018-7).

# VETERANS HELPING VETERANS

- ► Completed 6,000 benefit counseling contacts for veterans and their dependents.
- Provided more than 86 StarMetro Bus passes that totaled 15,007 trips for low income and disabled veterans in partnership with the City of Tallahassee.
- Facilitated 700 claim actions that resulted in Leon County veterans receiving more than \$21 million in benefits.
- Managed the Veterans Resource Center where 60 veterans accessed resources to assist them with employment needs and continued partnering with Career Source Capital Regional to increase job and economic opportunities for local veterans.
- Sent 14 "welcome" letters to all separating veterans who designated Tallahassee as their home of record or as the place they will be relocating to after separation.
- ▶ Maintained strong relationships with community partners by attending United Vets virtual monthly coordinating meetings.
- ► Assisted 55 veterans through the Veterans Emergency Assistance Program, which provides emergency financial assistance to help qualifying veterans meet critical, basic needs such as rent, mortgage, and utilities.
- ► Continued to provide financial support for the Leon County Veteran's Day Parade in partnership with Vet Events Tallahassee, Inc.



Memorial Day wreath laying at WWII Memorial

► Honored veterans by placing Operation Thank You commemorative wreaths for Memorial Day at various memorials in the community, including the WWII Memorial located on the front lawn of the County Courthouse, Vietnam Veteran Memorial, Korean War Veteran Memorial at Cascades Park, VFW County-owned Cemetery, Oakland Cemetery, Tallahassee National Cemetery, Big Bend Hospice Veteran Memorial Garden and Daniel B. Chaires Community Park.

### **DID YOU KNOW?**

The spouse, surviving spouse, or dependent of an eligible veteran or member of the Armed Forces may be eligible for interment in a national cemetery even if that veteran is not buried or memorialized in a national cemetery.

#### **Contact us**

(850) 606-1940 www.LeonCountyFL.gov/Vets





Looking back on past events fondly and looking forward to when we can honor our veterans in person once again.



















# **COMMUNITY AND MEDIA RELATIONS**

COMMUNITY RELATIONS AND RESILIENCE

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Mission Statement**

To proactively facilitate the accurate, effective, timely and consistent flow of public information to internal and external parties of interest, provide community outreach and serve as the County's liaison with its media partners.

# **Strategic Initiatives**

#### **QUALITY OF LIFE**

- Implemented targeted outreach and education to minority communities to encourage vaccinations (2021-8)
- Supported the Florida Department of Elder Affairs in further development of a pilot program to provide enhanced paramedic training and engage local partners in making the County a more dementia-friendly community (Initiative #2016-29A).

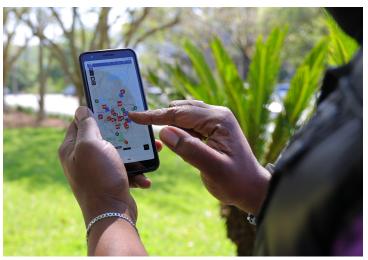
#### **GOVERNANCE**

- Engaged citizens and community partners on issues that matter most to them through the Citizen Engagement Series and Club of Honest Citizens (Initiative# 2016-36).
- Hosted the annual "Created Equal" event to strengthen the County's commitment in tackling difficult subjects (Initiative #2017-12).
- Brought greater community awareness to Florida Emancipation Day, working with community partners (Initiative #2021-14).

#### **Contact us**

(850) 606-5300 www.LeonCountyFL.gov/CMR

# EDUCATION, INFORMATION & COMMUNITY OUTREACH



Vax Map vaccination site locator

- Community and Media Relations (CMR) continued to enhance the community's access to Leon County Government and promote transparency and accountability.
  - » Increased education about and access to the COVID-19 vaccine and testing sites through the Leon County Vax Map, which has been viewed over 25,000 times by citizens.
  - Continued to work with County staff to accurately respond to public records requests in a timely manner.
  - » Provided accurate and timely information to the public by working with media partners in print, television, radio, and online.
- Communicated disaster preparedness information to help citizens prepare for hurricane season and other disasters through updating and distributing 20,000 copies of the 2021 Leon County Disaster Survival Guide.



2021 Disaster Survival Guide

- Continued to provide the public with real-time news updates on the County's digital media subscription service GovDelivery to over 75,000 subscribers.
- Prepared and issued approximately 200 news advisories, releases and public notices detailing County activities and facilitated nearly 50 press conferences, community meetings and events, many conducted virtually due to the COVID-19 pandemic.
- Continued to provide the public accurate and timely information through the County's award-winning Emergency Information Portal (EIP) website and Citizens Connect Mobile App. Visit www. LeonCountyFL.gov/EIP
- ► Maintained and grew Leon County's Facebook, Twitter, Instagram, LinkedIn, Pinterest and YouTube accounts, totaling more than 60,000 followers on all platforms, a nearly 15% increase over last year.
- Coordinated with local, state and community partners to educate and vaccinate the public.



#### **COMMUNICATING THROUGH COVID-19**

- ▶ In response to the COVID-19 pandemic, Community and Media Relations provided timely, relevant and accurate emergency information to the public across all available public information channels. Critical public health messages have been seen, read, and heard more than 30 million times across every available public information platform:
- ▶ Provided 100+ daily operational updates and 50+ news releases and community updates.
- ► Coordinated weekly conference calls with the Joint Information Center, made of key partners the Leon County Health Department, and provided communication materials for cohesive messaging and reinforcement of health expert guidance.
- ► Launched the County's biggest public information campaign to date for Leon CARES to educate and inform citizens about local assistance made available through the federal CARES Act.



Vaccination clinic promoted by CMR in partnership with the Leon County Coronavirus Community Education and Engagement Task Force



Royce Lovett and the Godby High School Choir perform "Lift Every Voice and Sing" in front of the Knott House as part of Created Equal



Build Your Bucket disaster preparedness kit distribution with Elder Care Services

### **DEMONSTRATING HIGHEST** STANDARDS OF PUBLIC SERVICE



- Florida Public Relations Association Capitol Chapter Image Award for Digital Tools of Public Relations Social Media for the Gator Graphic
- Florida Public Relations Association Capital Chapter Image Award for Collateral Tools of Public Relations Specialty Item for Tire Amnesty Days



- 2021 NaCo Best in Category Award for Created Equal
- 2021 NaCo award for COVID-19 Communications and Public Information
- 2021 NaCo award for the "Make it Count" Census Education and Awareness Campaign

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To empower citizens to answer local needs through volunteerism and community engagement.

### **Strategic Initiatives**

#### **GOVERNANCE**

- Assisted the Division of Library Services with implementing recommendations from the Leon County Essential Libraries Initiative, including developing plans to engage more library volunteers (Initiative #2020-9).
- Implemented targeted outreach and education to minority communities to encourage vaccinations (2021-8).

# RESPONSIVE VOLUNTEERISM & COMMUNITY ENGAGEMENT

- Continued to leverage the vast talents and resources of the community's residents for the benefit of a diverse group of organizations and individuals.
  - » Coordinated internship and volunteer opportunities for more than 1,200 volunteers and interns that volunteered over 15,000 hours of service in County government programs and special events.
- Registered over 1,000 new users and 20 new Agencies with the VolunteerLEON Get Connected volunteer portal.
- Registered over 800 disaster volunteers through the Disaster Volunteer Portal
  - » Shared Healthcare related volunteer information captured from the Disaster Volunteer Portal with the Capital Medical Society
- Coordinated the Community Organizations Active in Disaster (COAD), a collaboration of non-profits and government agencies that participate in all phases of disaster preparedness and response during the COVID-19 pandemic.
- Coordinated 235 volunteers to assist the Florida Department of Health in scheduling COVID-19 vaccine appointments.

#### **AWARDS AND RECOGNITION**

Volunteer Services was recognized for assisting in the coordination of community events including the Soul of Southside Festival, the COVID-19 Task Force, STEM4Girls and the South City Foundation.



Volunteers at community vaccination clinic

### **DID YOU KNOW?**

Volunteer Services assisted with recruiting volunteers to support the Florida Department of Health in the early stages of scheduling COVID-19 vaccine appointments, successfully coordinating over 10,000 vaccine appointments.

#### **Contact us**

(850) 606-1970 www.VolunteerLEON.org

# **HUMAN RESOURCES**



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide professional, reliable and innovative programs and consultative services to attract, train and retain a highperforming and diverse workforce, within a healthy and supportive work-life balanced environment, while ensuring compliance with federal, state and local employment regulations.

### **Strategic Initiatives**

#### **ECONOMY**

 Employed local high school students as Leon Works Junior Apprentices to shadow and train with County staff to prepare for in-demand skilled careers (Initiative #2016-4A).

#### **GOVERNANCE**

- Established a living wage for County employees (Initiative) #2016-44).
- Continued to provide opportunities for industry certifications and training for those employees in skilled craft, paraprofessional and technician positions (Initiative #2016-4).
- Continued County sponsorship of employees' participation in the Certified Public Manager Training program (Initiative #2016-41).

# **Contact us**

(850) 606-2400 www.LeonCountyFL.gov/HR

# ATTRACTING, TRAINING AND RETAINING A QUALITY WORKFORCE



Developing new training content

#### TRAINING/PROFESSIONAL DEVELOPMENT/ APPRENTICESHIP/BENEFITS

- ► Created resources for the NEOGOV Perform system, including downloadable materials and video tutorials.
- ► Created new training content to expand diversity training to include Diversity, Equity & Inclusion.
- Trained 100% of employees in Diversity, Customer Experience and Workplace Violence.
- ▶ Moved all required training and professional development content to a 100% virtual platform.
- ▶ Developed new training content related to leadership, conflict resolution, mental health awareness, and teambuilding.
- ▶ Launched LinkedIn Learning that offers additional online professional development courses for employees.
- ► Enhanced the New Employee Orientation process to include online training curriculum through NEOGOV Learn as well as an electronic version of the New Employee Handbook.

- Resumed the Leon Works Junior Apprenticeship program for the 2021-2022 school year, offering students the opportunity to gain skilled work experience starting Fall 2021.
- ► Continued to provide online learning to employees through NEOGOV LEARNS.
- ▶ Implemented NEOGOV's Onboarding module to modernize the new employee sign-on process.

#### **HEALTH & WELL-BEING**

- ▶ Hosted a virtual benefits fair, drawing the participation of almost 500 employees.
- ▶ Continued to offer 10 virtual exercise classes monthly to employees at no cost.
- ▶ Tracked 2,000 employee visits to Live Well Leon activities and events.
- Offered a TAVi Health Online Wellness Challenge for employees for the second year and increased participation by 18%.
- ▶ Live Well Leon, in coordination with the County's GIS Department, created an outdoor Scavenger Hunt centered around their new "History in our Hands" website to encourage physical activity and social well-being.
- Human Resources staff-maintained responsibility for policy interpretation, the development of operating guidelines, internal time tracking, safety protocols and processes related to COVID-19 for county employees and as a resource for external partners.
- Implemented safety protocols and health practices including temperature checks for all County offices.



# OFFICE OF INFORMATION TECHNOLOGY

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Mission Statement**

To provide reliable and effective technology and telecommunications solutions and services to County agencies to enable them to fulfill their missions in serving the citizens of Leon County.

### **Strategic Initiatives**

#### **QUALITY OF LIFE**

 Increased high speed internet access through the County's "mobile hot spot" library lending program (Initiative #2016-35).

#### **GOVERNANCE**

- Replaced Dropbox with Onedrive (Initiative #2016-39).
- Replaced SurveyMonkey with Forms (Initiative #2016-39).
- Deployed TEAMS as a tool for remote communication and collaboration (Initiative #2016-39).
- Continued to assist DSEM in the roll out of an updated permitting system that is modernized to use mobile and online technologies (Initiative #2016-40).

# MAINTAINING EFFICIENT & COST-EFFECTIVE INFORMATION TECHNOLOGY

- ► The Office of Information Technology provides essential infrastructure and services county-wide (including public safety) to ensure the safety of the entire community and works to exercise responsible stewardship of the County's resources:
  - » Facilitated 11 virtual County Commission meetings that were streamed over 35,000 times.
  - Created a COVID-19 test and vaccination site mapping application to allow users to view available testing and vaccination sites near their location.
  - Automated the National Weather Service Alerts posting of Leon County area weather alerts to the EIP site and the Everbridge Alerting system.
  - Migrated EMS to AT&T FirstNet first responders' network which provides high priority cellular connectivity to first responders and governmental employees.
  - Implemented the FirstNet APN for EMS, eliminating the need for third party VPN services while still providing a high level of secure connectivity for the computer aided dispatch system.
  - Upgraded chamber broadcast from the previous in-chamber recording capabilities.
  - Implemented smartphone handheld technology with hotspot capabilities for EMS.
  - Established wireless connectivity enhancements in preparation for upcoming events at the Apalachee Regional Park cross country course, providing access for FSU & ESPN broadcasting of events, as well as access for staff, vendors, and spectators.
- ▶ Supported nearly 2,500 users with 2,279 desktops, 600 laptops, 193 tablets, 273 printers, 650 smart phone devices, 4,100 desk phones and extensions and 600 network devices at 80 sites.



Tech support

- Maintained more than 750 servers and 1,000 terabytes to provide for the ongoing needs of the customers and continued to provide server and data center resources using shared infrastructure to avoid costs.
- ► Continued management of the Tallahassee/Leon County GIS program with more than 600 data layers, 84 web applications and 60 business units in Leon County and the City of Tallahassee.

# **DEMONSTRATING HIGHEST** STANDARDS OF PUBLIC SERVICE

The Office of Information Technology team and CIO Michelle Taylor were highlighted in Toggle Magazine for their response to the COVID-19 pandemic.

#### **Contact us**

(850) 606-5500 www.LeonCountyFL.gov/MIS

# PROBATION, SUPERVISED PRETRIAL RELEASE AND DRUG/ALCOHOL TESTING

OFFICE OF INTERVENTION AND DETENTION ALTERNATIVES



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Mission Statement**

To provide information to the Courts which support judicial custody release decisions and provide alternatives to incarceration to persons accused of crimes and offenders, improve their ability to live lawfully and productively in the community, enhance the overall administration of justice and support community safety and well-being.

### **Strategic Initiatives**

#### **QUALITY OF LIFE**

- Presented the MIT USA Lab: Leon County Final Report to citizen boards such as Public Safety Coordinating Council, Status of Women and Girls and the Big Bend AFTER Reentry Coalition which is a community advocacy group for returning citizens (Initiative #2020-11).
- Continued to evaluate the effectiveness of existing County supported re-entry programs, explore other opportunities to further enhance re-entry efforts, and work with the Supervisor of Elections to assist former felons with registering to vote (Initiative #2018-11).
- Identified and evaluated pretrial alternatives to incarceration for low level and non-violent offenders through regional partnerships and state and national efforts, including datadriven justice initiatives (Initiative # 2017-30).

#### **Contact us**

(850) 606-5600 www.LeonCountyFL.gov/Probation

# COURT SERVICES, CASE MANAGEMENT & COMMUNITY SERVICE



Case management appointment

- Maintained an average monthly caseload of 1,691 County probationers and Supervised Pretrial Release defendants and recovered approximately \$21,000 from probationers for crime victims through court-ordered restitution.
- Performed more than 5,700 criminal history reviews and demographic assessments on new arrestees to assist the court in making release decisions.
- ▶ Administered more than 38,700 court-ordered drug and alcohol tests.
- Continued to implement initiatives to manage the jail population and reduce recidivism through cooperation with the Leon County Public Safety Coordinating Council, comprised of the State Attorney, Public Defender, Courts, Leon County Sheriff and Tallahassee Police.
- ▶ Identified and supported additional services to address the increasing needs of individuals with mental illness in the community through continued participation in Data Driven Justice and Stepping Up Initiatives' quarterly learning opportunities.
- Continued to conduct interviews and assessments with arrestees via telephone in lieu of in-person meetings to minimize COVID-19



Court-ordered drug testing

exposure risk, enabling the safe continuation of critical defendant information in determining appropriate release options and conditions for individuals in pretrial custody.

Conducted more than 200 employment-related urinalysis and alcohol tests to assist local agencies in maintaining staffing levels and compliance with federally mandated requirements to ensure continued operations of critical community resources throughout the pandemic.

### **DID YOU KNOW?**

Probation/Pretrial Officers spend more than 7,100 hours annually meeting with pretrial defendants and probationers for case management appointments to monitor for continued compliance with court-ordered conditions and refer individuals to community providers for services such as transportation, job placement assistance, etc.



# OFFICE OF MANAGEMENT AND BUDGET (OMB)

OFFICE OF FINANCIAL STEWARDSHIP

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### **Mission Statement**

Office of Financial Stewardship: To provide sound financial management, ethical procurement services and asset control to the Board of County Commissioners, County Administrator and Board departments, offices and divisions, while minimizing long-term costs associated with accidental losses, in order to support effective decision making and ensure responsible stewardship of County resources.

Office of Management & Budget: To continuously enhance the quality of County services by optimizing the use of County financial resources through the effective provision of planning, policy analysis, budget development, budget implementation and program evaluation services to benefit citizens, elected officials and staff.

### **Strategic Initiatives**

#### **GOVERNANCE**

- Continued to explore opportunities for efficiency and cost savings through intergovernmental functional consolidation where appropriate (Initiative #2016-43).
- Continued to ensure Leon County provides employees with a living wage as defined by the Massachusetts Institute of Technology (MIT) (Initiative #2016-44).

#### Contact us

(850) 606-5100 www.LeonCountyFL.gov/OFS

# RESPONSIBLE PLANNING AND MANAGEMENT OF THE COMMUNITY'S FINANCIAL RESOURCES

- International bond rating agency Moody's and Fitch continues to recognize Leon County as a financially viable organization. While other governments' bond ratings were moving down, Leon County's bond rating remained stable during the recession and was increased afterwards.
- Achieved the lowest net budget (\$861) per countywide resident among like-sized counties and one of the lowest net budgets per county resident in Florida, with only eight other counties having lower net budgets. Additionally, Leon County has six employees per 1,000 residents and ranks thirteenth lowest in employees per capita among all 67 counties.
- ▶ Realized over \$44.9 million in new cost savings and cost avoidances prior to the development of the FY 2021 adopted budget including the Sheriff Evidence Warehouse Facility reconfiguration and build out of the existing building space instead of purchasing or constructing a new building saving \$10 million and entering into a boat ramp maintenance contract with Florida Fish and Wildlife Conservation Commission (FWC) to provide maintenance with \$350,000 in long term savings.
- Provided an additional \$440,000 in capital funding for amenities at the Apalachee Regional Park cross country track to host the 2021 NCAA National Cross County Championship and the 2022 NCJAA Division I and Division II Cross County Championships.
- Approved CARES Act Funding with targeted distribution of \$51.2 million in Coronavirus Relief Funds allocated to Leon County including \$18.2 million for Public Health, Safety, and Compliance; \$24.4 million for Individual, Community, and Small Business Assistance; and \$8.5 million for Reserve/Replenishment Account.
- Managed the LeonCARES application process and distributed over \$2.6 million in CARES Act funding to 184 local nonprofit organizations.
- Balanced the FY2021 budgets without an offsetting increase in any taxes or fees.

### DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE

Government Finance Officer's Association (GFOA) Distinguished Budget Award with Special Performance Measures Recognition.



County Budget For Fiscal Year	2020/2021	2021/2022
Budget	\$280,565,746	\$294,199,442
County Wide Millage Rate	8.3144	8.3144
Emergency Medical Services	0.5000	0.5000
Total Millage Rate	8.8144	8.8144
Budgeted Property Taxes	\$148,422,772	\$154,436,129
Budgeted Emergency Medical Services MSTU	\$8,925,645	\$9,287,268

# **PURCHASING AND RISK MANAGEMENT**

OFFICE OF FINANCIAL STEWARDSHIP



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statements**

**Purchasing:** To provide timely and professional procurement services to secure requested supplies, services and commodities at a specified level of quality and at the lowest possible cost through open and fair competition.

Risk Management: To establish, to the fullest extent possible, a safe work and service environment in which employees, as well as members of the general public, can enjoy safety and security in the course of their daily pursuits.

### **Aligning Resources with Strategic Priorities**

#### **GOVERNANCE**

- Continued to seek opportunities for partnerships through NACO and FAC's enterprise programs (Initiative #2016-42).
- Retained and attracted a highly skilled, diverse and innovative County workforce, which exemplifies the County's Core Practices (G4).
- Exercised responsible stewardship of County resources, sound financial management and ensured that the provision of services and community enhancements were done in a fair and equitable manner (G5).

# PROCURING AND MANAGING RESOURCES AND SERVICES, AND MANAGING RISK

- Provided sales and customer support to staff through ordering, stocking and issuance of operational consumable products valued at over \$90 million during the fiscal year through more than 2,100 requisitions.
- ▶ Conducted over 45 competitive solicitations to ensure the best value to the County.
- ▶ Maintained proper control over all records of tangible personal property through conducting an annual inventory consisting of assets valued over \$66 million with no missing items.
- Conducted both on-site and online surplus sales/auctions resulting in a return of almost \$70,000 and used online auction services and on-site surplus sales to dispose of obsolete equipment.
- ▶ Used competitive quoting and cooperative contracts to reduce inventory costs in the warehouse and had a turnover rate of 1.65, exceeding the national standard.
- ► Coordinated 4 safety training sessions and conducted regular monthly site visits to ensure employees have a safe working environment.
- Reviewed over 350 criminal background checks on individuals wishing to volunteer.



Risk management maintains defibrillators throughout County facilities

### **DID YOU KNOW?**

Purchasing staff is activated during times of emergency (COVID pandemic, hurricanes, storms, etc.) to procure items of critical need.

#### Contact us

(850) 606-1600 (Purchasing) (850) 606-5100 (Risk Management) www.LeonCountyFL.gov/Purchasing



# LIVING OUR PEOPLE FOCUSED. PERFORMANCE DRIVEN. CULTURE



County Administration **Alan Rosenzweig** Deputy County Administrator (850) 606-5300 RosenzweigA@LeonCountyFL.gov



County Administration **Ken Morris** Assistant County Administrator (850) 606-5300 MorrisK@LeonCountyFL.gov



County Administration Wanda Hunter Assistant County Administrator (850) 606-5300 HunterW@LeonCountyFL.gov



County Administration Andrew Johnson Assistant to the County **Administrator** (850) 606-5300 JohnsonAn@LeonCountyFL.gov



County Administration Mathieu Cavell Assistant to the County **Administrator** (850) 606-5300 CavelIM@LeonCountyFL.gov



Office of Public Safety **Emergency Medical Services Chad Abrams** Chief (850) 606-2100 AbramsC@LeonCountyFL.gov



LeRoy Collins Leon County Public Library System **Debra Sears** Director (850) 606-2665 SearsD@LeonCountyFL.gov



LeRoy Collins Leon County Public Library System Pamela Monroe Innovation Officer (850) 606-2665 MonroeP@LeonCountyFL.gov



Office of Public Safety Animal Control Cara Aldridge Director (850) 606-3700 AldridgeC@LeonCountyFL.gov



**Emergency Management Kevin Peters** Director (850) 606-3700 PetersK@LeonCountyFL.gov



Kerri Post Director (850) 606-2300 PostK@LeonCountyFL.gov



Department of P.L.A.C.E. Ben Pingree Director (850) 219-1060 Ben.Pingree@TLCPlace.org



Department of P.L.A.C.E. Office of Economic Vitality Cristina Paredes Director (850) 219-1060 CParedes@OEVforBusiness.org



Department of P.L.A.C.E. Planning **Artie White** Planning Director (850) 891-6400 Artie.White@Talgov.com



Department of P.L.A.C.E. Blueprint Intergovernmental Agency **Autumn Calder** Director (850) 219-1060 Autumn.Calder@BlueprintlA.org



Public Works **Brent Pell** Director (850) 606-1500 PellB@LeonCountyFL.gov



Public Works **Engineering Services Charles Wu** Division Director (850) 606-1500 WuC@LeonCountyFL.gov



Public Works Fleet Management Josh McSwain Division Director (850) 606-2000 McSwainJ@LeonCountyFL.gov



Public Works Operations **Andrew Riley** Division Director (850) 606-1500 RileyA@LeonCountyFL.gov



Office of Resource Stewardship **Maggie Theriot** Director (850) 606-5000 TheriotM@LeonCountyFL.gov

# A CORE PRACTICE OF LEON COUNTY GOVERNMENT





ORS: Parks & Recreation Amanda Heidecker Division Director (850) 606-1470 HeideckerA@LeonCountyFL.gov



**Barry Wilcox** Chief Development Resources Officer (850) 606-1300 WilcoxB@LeonCountyFL.gov



DSEM: Development Services Ryan Culpepper Division Director (850) 606-1300 CulpepperR@LeonCountyFL.gov



DSEM: Environmental Services Nawfal Ezzagaghi Division Director (850) 606-1300 EzzagaghiN@LeonCountyFL.gov



DSEM: Permit & Compliance Services **Emma Smith** Division Director (850) 606-1300 SmithE@LeonCountyFL.gov



Inspection **Justin Poole** Director (850) 606-1300 PooleJ@LeonCountyFL.gov

DSEM: Building Plans Review and



Office of Human Services & Community Partnerships Shington Lamy Director (850) 606-1900 LamyS@LeonCountyFL.gov



HSCP: Housing Services **Matthew Wyman** Manager (850) 606-1900 WymanM@LeonCountyFL.gov



HSCP: Veteran Services Ben Bradwell Division Director (850) 606-1900 BradwellB@LeonCountyFL.gov



Volunteer Services **Royle King** Manager (850) 606-1970 KingR@LeonCountyFL.gov



Human Resources Candice M. Wilson Director (850) 606-2400 WilsonCa@LeonCountyFL.gov



Office of Information Technology Michelle Taylor Director (850) 606-5500 TaylorM@LeonCountyFL.gov



OIT: MIS **Norberto Chan** Director of IT Operations (850) 606-5500 ChanN@LeonCountyFL.gov



Janna Richardson Director of Applications & Development (850) 606-5500 RichardsonJ@LeonCountyFL.gov



OIT: GIS Scott Weisman Coordinator (850) 606-5500 WeismanS@LeonCountyFL.gov



Office of Intervention & Detention Alternatives Teresa Broxton Director (850) 606-5600 BroxtonT@LeonCountyFL.gov



Office of Financial Stewardship **Scott Ross** Director (850) 606-5100 RossS@LeonCountyFL.gov



OFS: Office of Management and Budget Roshaunda Bradlev Manager (850) 606-5100 BradleyR@LeonCountyFL.gov



OFS: Purchasing **Shelly Kelley** Division Director (850) 606-1600 KelleyS@LeonCountyFL.gov



OFS: Risk Management **Shelley Cason** Risk Manager (850) 606-5120 CasonS@LeonCountyFL.gov

#### **ADVISORY COMMITTEE ON QUALITY GROWTH**

Provides a continuous source of community input and technical resources from industry professionals and community stakeholders that offer proactive input and feedback for development review and approval service enhancements.

#### AFFORDABLE HOUSING ADVISORY COMMITTEE

Reviews the established policies and procedures, ordinances, land development regulations and adopted comprehensive plan and recommends specific actions or initiatives to encourage or facilitate affordable housing.

#### **ANIMAL CLASSIFICATION COMMITTEE**

Considers evidence, related history, ordinance requirements, and provides recommendations as to the classification and disposition of any animal that is the subject of a Dangerous/ Aggressive classification.

#### **ANIMAL SHELTER ADVISORY BOARD**

Supports the Tallahassee-Leon Community Animal Services Center (animal shelter) by serving as community liaisons and assisting with developing policies, programs and longrange planning.

#### **ARCHITECTURAL REVIEW BOARD**

Reviews and makes recommendations for placement of properties on the Local Register of Historic Places and reviews changes to the exterior of properties zoned with Historic Preservation Overlay.

#### **AUDIT ADVISORY COMMITTEE**

Adopts an annual plan of work for the Auditor and oversees the work of the Auditor. Promotes, maintains and enhances the independence and objectivity of the internal audit function by ensuring broad audit coverage, adequate consideration of audit reports and appropriate action on recommendations.

#### **BIG BEND HEALTH COUNCIL**

Determines the health needs and resources of the 14-County Service District to develop a District Health Plan. Provides for local representation in planning and evaluating health needs of the County.

#### **BOARD OF ADJUSTMENT AND APPEALS**

Responsible for hearing and deciding on appeals of interpretations made by the administrative officers as to the applicability of provisions in the Land Development Code (LDC) as well as for requests for a variation of development standards in the LDC.

#### **CANOPY ROADS CITIZENS COMMITTEE**

Assists in coordinating efforts to protect and maintain canopy roads through the development of a long-range canopy road management plan, provides feedback and makes recommendations regarding the preservation of canopy roads to the City and County Commissions.

#### **CAREERSOURCE CAPITAL REGION BOARD**

Develops the Region's strategic workforce development plan, identifies occupations in demand in the area, solicits input and participation from local business community for the provision of services and provides policy guidance and program procedures to connect employers with qualified skilled job talent offering employment and career development opportunities.

#### **CITIZENS NORTH MONROE CORRIDOR** TASK FORCE

Provides community input on short-term and long-term opportunities to reduce crime, improve safety and overall conditions. including economic and aesthetics, along the North Monroe Street corridor between Fred George Road and Tharpe Street.

#### **CODE ENFORCEMENT BOARD**

Conducts hearings to enforce County laws on cases involving violations of environmental management, zoning, land use, building code and control of junk accumulation and imposes fines and penalties with the goal of obtaining code compliance.

#### COMMUNITY DEVELOPMENT BLOCK **GRANT CITIZENS ADVISORY TASK FORCE**

Provides input on the development and implementation of the Small Cities Community Development Block Grant process, facilitates community needs discussion, provides recommendations as to the program area and activities that should be considered when drafting the grant application and provides input during the grant implementation.

#### **COMMUNITY HUMAN SERVICES PARTNERSHIPS CITIZEN REVIEW TEAMS**

Implements the joint agency review process for joint funding recommendations, resulting in funding recommendations for human services agency grant applicants that provide services to Leon County residents.

#### **CONTRACTORS LICENSING BOARD**

Accepts and approves or disapproves applications, issues authorized specialty contractor certificates, and conducts hearings and disciplines contractors for violations.

#### **COUNCIL ON CULTURE & ARTS**

Stimulates greater awareness and appreciation of the importance of the arts by encouraging and facilitating greater, more efficient use of governmental and private resources for the development and support of the arts.

#### **EARLY LEARNING COALITION OF THE BIG BEND REGION**

Implements, coordinates and administers the provisions of the Statutory Voluntary Prekindergarten Program and the School Readiness Program in Gadsden, Jefferson, Leon, Liberty, Madison, Taylor and Wakulla Counties and serves as the community child care coordinating agency.

#### HOUSING FINANCE AUTHORITY OF LEON COUNTY

Encourages investment by private enterprise and stimulates construction and rehabilitation of housing through use of public financing and the provision of low-cost loans to purchase affordable housing.

#### **INVESTMENT OVERSIGHT COMMITTEE**

Reviews, reports, and recommends changes in investment practices of Leon County, reviews the County's portfolio activity for compliance with the investment plan, reviews investment policies and makes recommendations to the Board for amendments.

#### JOINT CITY/COUNTY BICYCLING WORKGROUP

Provides input to the Tallahassee-Leon County Planning Department staff regarding cyclingrelated projects, improvements, events and ordinances that are considered to be of community interest.

#### JOINT SCHOOL COORDINATING COMMITTEE

Fosters the coordination of comprehensive planning and school facilities planning programs by addressing relevant issues.

#### **LEON COUNTY EDUCATIONAL FACILITIES AUTHORITY**

Assists institutions for higher education in the construction, financing and refinancing of projects as set forth in Florida Statutes.

#### **LEON COUNTY RESEARCH AND DEVELOPMENT AUTHORITY**

Serves as the governing board for Innovation Park and is comprised of prominent business and community leaders that work together to guide the growth and development of the

#### **LIBRARY ADVISORY BOARD**

Serves as a forum for community input concerning the County's library programs and

#### **MINORITY, WOMEN & SMALL BUSINESS ENTERPRISE (MWSBE) CITIZENS ADVISORY** COMMITTEE

Monitors the progress of the MWSBE Program in achieving program performance goals, provides input on MWSBE policy alternatives and suggests programmatic recommendations relative to seeking resolution of disputes regarding Certification and Good Faith Effort.

#### **PLANNING COMMISSION**

Designated as the Local Planning Agency that reviews amendments to the Comprehensive Plan for area-wide planning within Leon

#### PUBLIC SAFETY COORDINATING COUNCIL

Assesses the population status of County detention facilities and formulates recommendations to ensure that the capacities are not exceeded; and assesses the availability of pretrial intervention or probation programs, work-release programs, substance abuse programs, gain-time schedules, applicable bail bond schedules and the confinement status of the housed inmates.

#### SCIENCE ADVISORY COMMITTEE

Evaluates and reports on scientific evidence and makes recommendations concerning policies and programs that pertain to environmental issues in order to safeguard natural resources and public health and safety.

#### TALLAHASSEE-LEON COUNTY **COMMISSION ON THE STATUS OF WOMEN** & GIRLS

Provides input and recommendations on approaches to address issues affecting the women and girls in Tallahassee-Leon County and promotes awareness on issues including: discrimination, employment, education, social services, health, economic security, access to iustice, freedom from violence and more.

#### **TALLAHASSEE SPORTS COUNCIL**

Provides a fact-finding source of community input and technical resources used in developing recommendations regarding sports tourism to be considered by the Tourist Development Council.

#### **TOURIST DEVELOPMENT COUNCIL**

Makes recommendations for operation of special projects or for uses of the tourist development tax revenue and reviews expenditures of revenue from tourist development trust fund.

#### **VALUE ADJUSTMENT BOARD**

Settles disputes between taxpayers and the Property Appraiser relating to denials of exemptions, classifications and market values.

#### **WATER RESOURCES COMMITTEE**

Makes recommendations on policies, regulations and management activities to protect and enhance County water resources while considering the various impacts to these resources from accelerated runoff including flooding and surface and groundwater degradation.

#### FOR MORE INFORMATION

Citizen participation is important in developing Leon County's programs/policies and in providing quality services to the community. For more detailed information or to join one of the committees, visit our website: www. LeonCountyFL.gov/Committees or call the Agenda Coordinator at (850) 606-5300.



#### **BOARD OF COUNTY COMMISSIONERS**

(850) 606-5300 www.LeonCountyFL.gov/BCC

**Bill Proctor, District 1 Commissioner** 

(850) 606-5361

ProctorB@LeonCountyFL.gov

**Jimbo Jackson, District 2 Commissioner** 

(850) 606-5362

JacksonJ@LeonCountyFL.gov

**Rick Minor. District 3 Commissioner** 

(850) 606-5363

MinorR@LeonCountyFL.gov

**Bryan Welch, District 4 Commissioner** 

(850) 606-5364

WelchB@LeonCountyFL.gov

**Kristin Dozier, District 5 Commissioner** 

(850) 606-5365

DozierK@LeonCountyFL.gov

**Nick Maddox, At-Large Commissioner** 

(850) 606-5367

MaddoxN@LeonCountyFL.gov

Carolyn D. Cummings, At-Large Commissioner

(850) 606-5369

CummingsC@LeonCountyFL.gov

**County Administrator** 

(850) 606-5300

www.LeonCountyFL.gov/CountyAdministrator

**COUNTY ATTORNEY** 

(850) 606-2500

www.LeonCountyFL.gov/LCAO

ANIMAL CONTROL

(850) 606-5400

www.LeonCountyFL.gov/Animal

**COMMUNITY & MEDIA RELATIONS** 

(850) 606-5300

www.LeonCountyFL.gov/CMR

**COOPERATIVE EXTENSION SERVICE** 

(850) 606-5200

Leon.IFAS.UFL.edu

**Agriculture** 

(850) 606-5200

Family/Consumer Sciences

(850) 606-5203

4-H

(850) 606-5204

Horticulture/Forestry

(850) 606-5202

DEVELOPMENT SUPPORT & ENVIRONMENTAL MANAGEMENT

(850) 606-1300

www.LeonPermits.org

**Building Inspection** (850) 606-1300

Inspection Hot Line (IVRS)

(850) 891-1800

**Code Enforcement** 

(850) 606-1300

**Concurrency Management** 

(850) 606-1300

**Environmental Permitting** 

(850) 606-1300

**EMERGENCY MANAGEMENT** 

(850) 606-3700

www.LeonCountyFL.gov/EM

**EMERGENCY MEDICAL SERVICES** 

www.LeonCountyFL.gov/LCEMS

**Headquarters/Administration** 

(850) 606-2100

Dispatch

(850) 606-5808

TLCCDA.org

**FACILITIES MANAGEMENT** 

(850) 606-5000

www.LeonCountyFL.gov/Facilities

**FLEET MANAGEMENT** 

(850) 606-2000

www.LeonCountyFL.gov/Fleet

**HEALTH DEPARTMENT** 

(850) 404-6300

www.LeonCountyFL.gov/LCHD

**HOUSING SERVICES** 

(850) 606-1900

www.LeonCountyFL.gov/Housing

**HUMAN SERVICES & COMMUNITY PARTNERSHIPS** 

(850) 606-1900

www.LeonCountyFL.gov/HSCP

**HUMAN RESOURCES** 

(850) 606-2400

www.LeonCountyFL.gov/HR

**Job Line** 

(850) 606-2403

**LEGAL AID** 

(850) 222-3292

LEROY COLLINS LEON COUNTY PUBLIC LIBRARY SYSTEM

(850) 606-2665

www.LeonCountyFL.gov/Library

**Literacy Volunteers** 

(850) 606-2644

MANAGEMENT INFORMATION SERVICES

(850) 606-5500

www.LeonCountyFL.gov/MIS

**Geographic Information Services** 

(850) 606-5504

TLCGIS.org

**MINORITY. WOMEN & SMALL BUSINESS ENTERPRISE** 

(850) 219-1060

www.OEVforBusiness.com

**MOSQUITO CONTROL** 

(850) 606-1400

www.LeonCountyFL.gov/Mosquito

OFFICE OF FINANCIAL STEWARDSHIP

(850) 606-5100

www.LeonCountvFL.gov/OFS

**PARKS & RECREATION** 

(850) 606-1470

www.LeonCountyFL.gov/Parks

PLANNING DEPARTMENT

(850) 891-6400

LeonCountyFL.gov/Planning

PROBATION

(850) 606-5600

www.LeonCountyFL.gov/Probation

**PUBLIC WORKS** 

(850) 606-1500

www.LeonCountyFL.gov/PubWorks

Operations (24-hour response)

(850) 606-1400

**PURCHASING** 

(850) 606-1600 www.LeonCountyFL.gov/Purchasing

**SOLID WASTE MANAGEMENT** 

(850) 606-1800

www.LeonCountyFL.gov/SolidWaste

**Hazardous Waste** 

(850) 606-1803

**Recycling Information** 

(850) 606-1802

**Rural Waste Collection Center** 

(850) 606-1800

**Transfer Station** 

(850) 606-1840

SUPERVISED PRETRIAL RELEASE

(850) 606-5700

www.LeonCountyFL.gov/Probation

SUSTAINABILITY

(850) 606-5021

www.GrowingGreen.org

TALLAHASSEE-LEON COUNTY OFFICE OF ECONOMIC

VITALITY

(850) 219-1060 www.OEVforBusiness.com

TOURISM DEVELOPMENT

(850) 606-2305

www.VisitTallahassee.com

**VETERAN SERVICES** (850) 606-1940

www.LeonCountyFL.gov/Vets

**VOLUNTEER SERVICES** (850) 606-5300

www.VolunteerLEON.org

**CONSTITUTIONAL OFFICES** 

CLERK OF COURTS

(850) 606-4000

www.Clerk.Leon.FL.us

SUPERVISOR OF ELECTIONS

SUPERVISOR O

(850) 606-8683 www.LeonVotes.org

PROPERTY APPRAISER

(850) 606-6200

www.LeonPA.org

TAX COLLECTOR

(850) 606-4700 www.LeonTaxCollector.net

SHERIFF

(850) 606-3300

www.LeonCountySO.com

**OTHER COUNTY/STATE AGENCIES** 

**PUBLIC DEFENDER** 

(850) 606-1000

www.LeonCountyFL.gov/PD

STATE ATTORNEY. 2ND JUDICIAL CIRCUIT

(850) 606-6000

www.SAO2FL.org

**CIRCUIT COURT 2ND JUDICIAL** 

(850) 606-4401

www.LeonCountyFL.gov/2ndCircuit

# **QUICK REFERENCE**

# PARKS

#### Anita L. Davis Preserve at Lake Henrietta Park

3305 Springhill Rd.; Walking Trail (Paved- 1.2 Miles Long), Informational Kiosk, Portable Restroom

#### **Apalachee Regional Park**

7550 Apalachee Pkwy.; 4 Multipurpose fields (lighted), Restrooms/Concession Building, nationally recognized cross-country running facility, radio-controlled airfield

#### **Bradfordville Dog Park**

6808 Beech Ridge Trl.;13 acres of off leash play, small and large dog sections

#### **Brent Dr. Park**

812 Brent Dr.; Basketball Court, Hopscotch, Four-Square

#### **Broadmoor Pond Park**

4723 Jackson Bluff Rd.; Walking Trail (Paved – 6/10 Mile Long), Informational Kiosk, Portable Restroom. Benches

#### **Canopy Oaks Community Park**

3250 Point View Dr.; 2 Little League Fields (lighted), 2 Tennis and Pickle Ball Courts (lighted), Multipurpose Field (lighted), 1 Large Pavilion, Restrooms/Concession Building

#### **Daniel B. Chaires Community Park**

4768 Chaires Cross Rd.; 4 Tennis Courts (lighted), 2 Basketball Courts (lighted and recently renovated), Restrooms/Concession Building, 2 Little League Baseball Fields (lighted), 1 T-Ball Field (not lighted), Playground

#### Fort Braden Community Park

15100 Blountstown Hwy.; 2 Little League Baseball Fields (lighted), Multipurpose Field (lighted), Playground, Restrooms/Concession Building

#### Fred George Greenway and Park

3043 Capital Circle NW., Museum and Education Center, Regulation size Baseball Field (lighted), Multipurpose Field (lighted), Trails, Pavilions, Playground, Restrooms/Concession Building

#### Gil Waters Preserve at Lake Munson Preserve

5800 Crawfordville Hwy.; Pavilions, Grills, Restrooms, 1 miles of Nature Trails, Boat Landing, Informational Kiosk, Observation Platform

### J. Lee Vause Park and Dog Park

6024 Old Bainbridge Rd.; 6 Pavilions, 26 Acres Open, Wooded Spaces, 1 Mile of Hard Surface Paths for Bikes and Pedestrians, 1.5-acre Dog Park, Restrooms, Playground, Sand Volleyball Court

# J. Lewis Hall Sr., Woodville Park and Recreation Complex

1492 J Lewis Hall Sr. Ln.; 4 Little League Baseball Fields (lighted), Junior League Field (lighted), Softball Field (lighted), 2 Basketball Courts (lighted and recently renovated), Multipurpose Field (lighted), 2 Pavilions, Playground, Restrooms/ Concession Building

#### J.R. Alford Greenway

2500 Pedrick Rd.; Over 800 Acres of Trails and Open Space for Hikers, Mountain Bicyclists, Equestrians (Horse Trailer Parking), Benches, Portable Restroom, Informational Kiosks, Water Fountain (16 miles of double track trail; 5 miles of single track trail. All multi-use.)

#### **Jackson View Park**

2585 Clara Kee Blvd.; Walking Trails (Mulched - 8/10 Miles Long), Picnic Tables, Open Space, Observation Deck, Playground, Little Free Library, Portable Restroom

#### **Kate Ireland Park**

12271 Iamonia Landing Rd.; Pavilion, Playground, Restrooms

#### **Martha Wellman Park**

5317 W. Tennessee St.; Walking Trail (Paved - 8/10 Mile Long), Informational Kiosk, Portable Restroom

## Miccosukee Canopy Rd. Greenway

5600 Miccosukee Rd.; 14 Miles of Trails and 500 Acres of Open Space for Hikers, Mountain Bicyclists, Equestrians, Picnic Tables and Benches, Restrooms, Water Fountains

#### **Miccosukee Community Park**

15011 Cromartie Rd.; Playground, 2 Basketball Courts (lighted), 2 Pavilions, 1 Little League Baseball Field (lighted), 1 Little League Softball Field (lighted), 1T-Ball Field (not lighted), Restrooms/Concession Building

#### **Northeast Park**

9607 Proctor Rd.; Walking and Biking Trail (Natural Surface - 2 Miles Long), Informational Kiosk

#### **Orange-Meridian Park**

326 Polk Dr.; Little Free Library, Picnic Tables, Portable Restroom, Informational Kiosk, Water Fountain

#### **Orchard Pond Trail**

5861 Orchard Pond Rd.; Trails for Hikers, Bikers, and Equestrians (Clay, 3.2 Miles Long), Informational Kiosks

# Parwez "P. A." Alam Park at Okeeheepkee Prairie

1294 Fuller Rd.; Walking Trail (Crushed Shell - 1/2 Mile Long), Pavilion, Informational Kiosk, Playground

#### Pedrick Pond Park

5701 Mahan Dr.; Walking Trail (Crushed Shell - 7/10 Mile Long), Benches, Picnic Tables, Informational Kiosk

#### Robinson Rd. Park

1819 Robinson Rd.; 2 Picnic Tables, Open Green Space

#### St. Marks Headwaters Greenway

640 Baum Rd.; 3 Pavilions, Informational Kiosk, Bicycle Rack, Equestrian and Passenger Vehicle Parking, 3 Miles of Natural Surface Multi-Use Trails, Open Space for Hikers, Mountain Bicyclists, and Equestrians, Portable Restroom

#### Stoneler Rd. Park

5225 Stoneler Rd.; Little League Field (lighted), Pavilion, Playground, Restrooms/Concession Building

#### Tower Rd. Park

5971 Tower Rd.; Multipurpose Field (lighted), Playground, Pavilion, Restrooms/Concession Building

# LIBRARIES

#### LeRoy Collins Leon County Main Library

200 West Park Ave. (850) 606-2665

# **Dr. B. L. Perry, Jr. Branch Library** 2817 South Adams St.

(850) 606-2950

**Eastside Branch Library** 

#### 1583 Pedrick Rd.

(850) 606-2750

#### Jane G. Sauls Fort Braden Branch Library

16327 Blountstown Hwy. (850) 606-2900

#### Lake Jackson Branch Library

Lake Jackson Town Center 3840-300 North Monroe St. (850) 606-2850

#### **Northeast Branch Library**

5513 Thomasville Rd. (850) 606-2800

# **Woodville Branch Library** 8000 Old Woodville Rd.

8000 Old Woodville Rd. (850) 606-2925

# **BOAT LANDINGS**

## Ben Stoutamire Landing

2552 Ben Stoutamire Rd.

### **Blount Landing**

24371 Lanier St.

# **Bull Headley Landing** 10156 Bull Headley Rd.

#### Cedar Hill Landing 467 Cedar Hill Landing Rd.

### Coe Landing

1208 Coe Landing Rd.

Crowder Landing

### 1053 Crowder Rd.

**Cypress Landing** 16900 Ro Co Co Rd.

# **Elk Horn Landing** 3997 Elkhorn Rd.

Faulk Dr. Landing 1895 Faulk Dr.

### Fuller Road Landing

1294 Fuller Rd.

### Gardner Landing

1022 Gardner Rd.

# **Gil Waters Preserve Landing** 5800 Crawfordville Hwy.

### Jackson View Landing

4967 N. Monroe St.

#### Van Brunt Landing (a.k.a. Kate Ireland Landing) 12271 Iamonia Landing Rd.

**Lake Munson Landing** 1025 Munson Landing Rd.

### Luther Hall Landing

2997 Luther Hall Rd.

Meginnis Arm Landing

### 3017 Meginnis Arm Rd.

Miller Landing 2900 Miller Landing Rd.

#### **Reeves Landing**

16254 Reeves Landing Rd.

#### Rhoden Cove Landing 801 Rhoden Cove Rd.

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### **Sunset Landing**

4800 Jackson Cove Rd.

### **Tower Road Landing**

6991 Tower Rd.

#### **Wainwright Landing**

4135 Wainwright Rd.

#### Williams Landing

951 Williams Landing Rd.

# CAMPGROUNDS

Phone Numbers for Camping Information:

(850) 606-1470 Reservations can be made at: www.LeonCountyFL.gov/Reservations

#### Coe Landing Campground

1208 Coe Landing Rd. 20 RV or Tent Sites with 30 Amp Hookups, Wifi, Electric, Showers (recently renovated), Dump Station

# **Luther Hall Landing Campground** 2997 Luther Hall Rd.

10 Tent Camping Sites, Showers

### Williams Landing Campground

951 Williams Landing Rd. 10 Tent or RV mixed use sites, Showers, BBQ Grills, Picnic Areas

# COMMUNITY CENTERS

General Information (850) 606-1470

#### **Dorothy Cooper Spence Community Center**

4768 Chaires Cross Rd.

# **Bradfordville Community Center** 6808 Beech Ridge Trl.

# Fort Braden Community Center 16387 Blountstown Hwy.

Lake Jackson Community Center 3840 N. Monroe St. Suite 301

#### Miccosukee Community Center 13887 Moccasin Gap Rd.

Woodville Community Center 8000 Old Woodville Rd.

# COMMUNITY RESOURCES

#### **Cooperative Extension**

615 Paul Russell Rd. (850) 606-5200

# Development Support & Environmental Management

435 N. Macomb St., Renaissance Center, 2nd Floor (850) 606-1300

### Solid Waste Management Facility

7550 Apalachee Pkwy. (850) 606-1800

# Woodville Waste Management Facility

549 Henry Jones Rd. (850) 488-9099

# Ft. Braden Waste Management Facility

2485 East Joe Thomas Rd. (850) 488-9199

# Miccosukee Waste Management Facility

13051 Miccosukee Rd. (850) 922-0097

#### **Volunteer Services**

301 S. Monroe, 4th floor (850) 606-5300

# **EMPLOYING TEAM APPROACH**





Emergency Management and Elder Care Services



Division of Tourism and FAMU Athletics

### **EMPLOYING TEAM APPROACH**

# A Core Practice of **Leon County Government**

Employees work together to produce bigger and better ideas to seize the opportunities and to address the problems which face our community.





Volunteer Firefighter of the Year



Public Works and Solid Waste



**Human Resources** 



Billy the Bucket and the Public Safety Defenders



# **BOARD OF COUNTY COMMISSIONERS**



Rick Minor, Chairman | District 3 Proclamation for Florida State University President John Thrasher



Bill Proctor, Vice Chairman | District 1 | Martin Luther King, Jr. Celebration



Jimbo Jackson | District 2 | Board Retreat



Brian Welch | District 4 | Swearing-In Ceremony



Kristin Dozier | District 5 | Art-of-the-Box Unveiling



Carolyn D. Cummings | At-Large | Vaccination Clinic



Nick Maddox | At-Large FAMU Federal Credit Union Microloan Launch

# SHAPING OUR COMMUNITY FOR FUTURE GENERATIONS





