# 2016 LEON COUNTY ANNUAL REPORT



PEOPLE FOCUSED. PERFORMANCE DRIVEN.



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Lake lamonia

## **LEON COUNTY STATISTICS**

Population: **284,443** 

34% unincorporated66% within city limits

Area (Square Miles): 702

Established: 1824

Charter Date: 2002

County Seat: Tallahassee

Median Household Income: \$46,620

Districting: 5 Single Districts / 2 At-Large

Median Age: 29.9

Source: The United States Census Bureau



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# **ABOUT LEON COUNTY**

Leon County was named after the Spanish explorer Juan Ponce de Leon. He was the first European to explore Florida in 1513 in search of the "Fountain of Youth" and named the state after the Spanish word for "flowery."

Leon County is home to Florida's capitol, Tallahassee, which was established in 1824. Legislative and executive offices, the State House, and Senate chambers are located here. As a political subdivision of the state, the County is guided by an elected, seven-member Board of County Commissioners.



Five members of the Board are elected to serve specific commission districts and two members are elected at-large. Leon County is a Council-Manager form of government, and the County Administrator is appointed by the Board to oversee all functions, directives and policies. Florida Statutes, Chapter 125, establishes the powers and duties of the County Commission and the County Administrator. As of November 12, 2002, Leon County is governed by a Home Rule Charter.

This document fulfills the annual reporting requirements of Chapter 125.74, Florida Statutes and Sec. 2-501(1), Leon County Administrative Code. 1,500 copies were printed for community distribution at a cost of \$9,185.28

# LEON COUNTY BOARD OF COUNTY COMMISSIONERS





(From Left to Right) At-Large Commissioner Nick Maddox, District 2 Commissioner Jane G. Sauls, District 3 Commissioner John E. Dailey (Vice Chairman), District 1 Commissioner Bill Proctor (Chairman), At-Large Commissioner Mary Ann Lindley, District 4 Commissioner Bryan Desloge, District 5 Commissioner Kristin Dozier.

As home to Florida's capitol, Leon County is a welcoming, diverse, healthy, and vibrant community, recognized as a great place to live, work and raise a family. Residents and visitors alike enjoy the stunning beauty of the unspoiled natural environment and a rich array of educational, recreational, cultural and social offerings for people of all ages. Leon County Government is a responsible steward of the community's precious resources, the catalyst for engaging citizens, community, business and regional partners, and a provider of efficient services, which balance economic, environmental, and quality of life goals.



## LEON COUNTY ADMINISTRATOR

PEOPLE FOCUSED. PERFORMANCE DRIVEN.



Vincent S. Long
County Administrator
(850) 606-5300
LongV@LeonCountyFL.gov

The County Administrator is responsible for both ensuring the Board's legislative and policy directions are carried out and, as Chief Executive Officer, for ensuring the efficient and effective day-to-day operations of County government. Vince Long has worked for Leon County since 1995. He holds a Master of Public Administration from the Askew School of Public Administration and Policy at Florida State University and is a graduate of the Harvard University. JFK School of Government Institute for Senior Executives in State and Local Government. He is also a Credentialed Manager by the International City/County Managers Association (ICMA) and currently serves as immediate past President of the Florida Association of County Managers.

A member of the Board of Directors for Leadership Florida and the Board of Directors of the United Way of the Big Bend, Vince is a member of the Advisory Council and regular lecturer of the Askew School and serves on the faculty of the Florida Association of Counties' County Commissioner Certification Program.

# MESSAGE FROM THE ADMINISTRATOR

Ben Franklin once said, "When you're finished changing, you're finished." The famously innovative and civic-minded Founding Father would find much to be proud of in Leon County government in 2016, including our commitment to adapting to meet the changes and challenges facing our community. That's what the best organizations do. They anticipate change, challenge themselves and continue to advance their strategy. 2016 was a year of big changes and bold initiatives for Leon County and capped off the last in the five year 2012-2016 Strategic Plan.

Each year the County Administrator provides an Annual Report to the Board of County Commissioners which also serves as an important update to our community on our commitments to serve on behalf and alongside our citizens. This year continued to reflect the strong leadership of the Board of County Commissioners in balancing our community's needs with compassion and our taxpayers' dollars with discipline. It was another year of Leon County employees reaching new heights in innovation, performance and results on behalf of the citizens we serve.



Here are just a few of the highlights from the Annual Report which demonstrate the dependability of the Board of County Commissioners and the dedication of the men and women of Leon County government in doing what we said we would do in 2016.

We said we would continue to be an effective leader and a reliable partner in growing and diversifying our local ECONOMY.

## AND WE DID...

As we led our tourism economy to another record setting year in 2016 with \$863 million in economic impact from 2.35 million vistiors, and continued to create a place which is seen not only a government or university town, but a premiero destination for entertainment, culture and sports town.

premiere destination for entertainment, culture and sports tourism. And by starting Leon Works, an initiative that will help our community fill the skilled jobs gap of 10,000 jobs by 2022. In 2016, we created the new Office of Economic Vitality to serve as the hub of our economic development ecosystem bringing together and leveraging the efforts of all of our many economic development partners.

We said we would continue to be responsible stewards of our precious resources and natural ENVIRONMENT.

## AND WE DID ...

By working with the Keep It Rural coalition to preserve the character of our rural areas in the re-write of the rural land use policies. That same level of focus on what's important has positioned the County to launch the Property Assessed Clean Energy (PACE) Program to help residents and business owners pay for energy improvements and save

money while creating jobs and working on our environmental goals together. We also continued to support 27 community gardens throughout Leon County, with the most recent garden opening at The Kearney Center.





25th Anniversary Celebration of the Leon County Main Library



Fred George Park and Greenway Grand Opening

We said we would continue to protect and enhance our unique QUALITY OF LIFE so that people are safe, healthy and connected to their community.

## AND WE DID ...

As we expanded and improved our beautiful parks countywide, including the grand opening of Fred George Park, and when we celebrated 25 years at the County's downtown Main Library, which has seen 25 million patrons since opening its doors in 1991. And we did not do it alone. We created public-private partnerships to realize the Orchard Pond toll road and to enhance Bannerman Road for the benefit of our community.

In the area of GOVERNANCE, we said we would continue to be a model local government which our citizens believe in and others benchmark against.

## AND WE DID...

As Leon County was recognized in 2016 with 14 national awards for best practices for the efficient, equitable and innovative provision of services to our community. And as we continued to reach out beyond our core practices of transparency, accessibility and customer service to engage citizens as co-creators of our community: training 600 community members in CPR at the annual Press the Chest event. conducting 30 listening sessions with over 300 citizens to continue to



Emergency Operations Center during Hurricane Hermine

improve service delivery and convening the community on important issues as we did for Created Equal: A Community Conversation about Race which attracted over 250 participants.

And our organizational culture saw us through the disaster of Hurricane Hermine, where County, City and nonprofit partners worked around the clock to help our community recover. Throughout the eight day activation, the Leon County Emergency Operations Center served as the hub of emergency management response and performed flawlessly through its toughest trial.

In all the ways that Leon County touches the lives of the people we serve each day, whether it's helping 3,500 veterans, responding to the scene of 38,396 accidents, or serving one million patrons at our county libraries as we did in 2016, we at Leon County not only do what we say we are going to do, but we do it putting each person first and striving to set the standard in public service.

While we will continue to face the same challenges of communities and local governments everywhere else, Leon County is committed to ensuring that our community continues to be a place like nowhere else, as demonstrated through the pages of the 2016 Annual Report.

> In Public Service, Virgant S. Long
> Vincent S. Long





#### **OUR VALUE PROPOSITION**

#### What You Get as a Taxpayer and a Stakeholder in our Community

Leon County Government leverages partnerships, embraces efficiency and innovation, and demands performance to the benefit of our taxpayers. We actively engage our citizens, not only as taxpayers, but as stakeholders and co-creators of our community – providing meaningful opportunities to capitalize on their talents in making important decisions and shaping our community for future generations.

#### **HOW LEON COUNTY LEADS**

Leon LEADS was instituted throughout Leon County Government over the course of Fiscal Year 2012. This approach resulted in the alignment of the Leon County Board of County Commissioners' Vision for the Leon County community, with Strategic Priorities that advance the County toward that Vision, and the County's optimized resources. As reflected in the graphic on the next page, Leon LEADS is a continuous process by which Leon County Government looks inward to strengthen what works and abandon what does not; looks outward to receive feedback from citizens and leverage partnerships; and adjusts as conditions change.

#### **LEON LEADS**

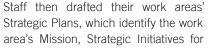
The first step, of what is now an ongoing process, was taken in December of 2011 when the Board identified its Vision Statement composed of four Strategic Priorities that support and advance that Vision, and organizational Values which form the basis for Leon County Government's "People Focused, Performance Driven" culture. The Board's Strategic Priorities are: Economy, Environment, Quality of Life and Governance.

To start, Leon County strategic planning teams conducted LEADS



LEADS Meeting

Review meetings in early 2012. Each LEADS Review meeting was a facilitated process, during which participants conducted a SWOT Analysis, identifying Strengths, Weaknesses, Opportunities and Threats, and responded to targeted, openended questions to identify opportunities for improvement. Each team then prepared a report, identifying workplace improvements and Strategic Initiatives, each of which supports and advances one or more of the Board's four Strategic Priorities.





Leadership Team Recognition

which it has lead responsibility, and planned workplace improvements. The work areas' Strategic Plans, which set the broad course of action for the same two-year period as the Board's Strategic Plan, were approved by the Board in 2012.

During the 2016 LEADS Listening Session cycle, approximately 30 sessions were conducted, involving input from more than 350 key stakeholders. Through the Listening Sessions, work areas identified customer perceptions with regard to service delivery, quality, efficiency, relevance, and customer experience. Sessions resulted in the identification of actionable recommendations to improve business operations, employee satisfaction and customer experience. Some recommendations may also reduce costs through increased efficiencies or by streamlining processes.

The Leon LEADS process enables Leon County to continue to be a model 21st century county government that is in a constant state of becoming the highest performing organization by conveying greater relevance and delivering more value in the many ways county government touches citizens.

Listens for Changing Needs
Engages Citizens and Employees
Aligns Key Strategic Processes
Delivers Results & Relevance
Strives for Continuous Improvement





# INNOVATOR AND INSPIRATOR AWARDS INTRODUCE COST SAVINGS AND NEW EFFICIENCIES

Leon County is an organization that rewards its employees for innovative ideas, teamwork, strategic processes, efficiency and the ability to achieve positive results. Employee ideas are an integral part of innovation and inspiration. Leon County is committed not only to its citizens, but is equally committed to its employees as a part of its "People Focused, Performance Driven" culture.

The I<sup>2</sup> (Innovator/Inspirator) Award conveys the value Leon County Government places on employee-led improvements that result in increased efficiencies or that enhance and support the delivery of county services, which significantly contribute to reinforcing Leon County's relevance in the community and our Core Practices in the workplace. Examples of such improvements include the following:

- The Solid Waste Management Division determined that the leachate processing and treatment at the Waste Water Treatment facility
  was not being measured properly. The team compared the number of gallons being billed versus the number of gallons being
  pumped from the facility. Once the meter was changed, the County was charged for actual gallons disposed. This saved Leon County
  approximately \$18,000 per month (\$216,000 per year).
- Leon County Animal Control received a recommendation from the 2014 LEAD Listening session to increase the number of Animal
  Control Officers within the division in order to increase the service level to citizens. The team developed a schedule, utilizing existing
  resources that added sixteen hours of coverage, to increase availability of Animal Control Officers to cover weekends without having
  to work overtime or hire an additional officer.
- The Library, Facilities Management and County Administration came together to explore alternatives to save the 160 year old live oak tree in front of the Main Library that was determined to be in poor health and posed a danger to the public. After considering options that would bring greater value to the community and reducing the sense of loss, the team decided to transform the tree trunk into a work of art utilizing a local artist.







# LIVING OUR CORE PRACTICES

#### **OUR CORE PRACTICES**

Delivering the "Wow" factor in Customer Service. Employees deliver exemplary service with pride, passion and determination; anticipating and solving problems in "real time" and exceeding customer expectations. Customers know that they are the reason we are here.

Connecting with Citizens. Employees go beyond customer service to community relevance, engaging citizens as stakeholders in the community's success. Citizens know that they are part of the bigger cause.

**Demonstrating Highest Standards of Public Service.** Employees adhere to the highest standards of ethical behavior, avoid circumstances that create even an appearance of impropriety and carry out the public's business in a manner which upholds the public trust. Citizens know that we are on their side.

**Accepting Accountability.** Employees are individually and collectively accountable for their performance, adapt to changing conditions and relentlessly pursue excellence beyond the current standard, while maintaining our core values.

**Exhibiting Respect.** Employees exercise respect for citizens, community partners and each other.

**Employing Team Approach.** Employees work together to produce bigger and better ideas, to seize the opportunities and to address the problems which face our community.

Exercising Responsible Stewardship of the Community's Resources. Employees engage in the continuous effort to create and sustain a place which attracts talent, fosters economic opportunity and offers an unmatched quality of life, demonstrating performance, value and results for our citizenry.

Living our "People Focused, Performance **Driven" Culture.** Employees have a structure in place to live all of this as our organizational culture and are empowered to help the people they serve.

## DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE



Leon County Government received 14 Achievement Awards from the National Association of Counties, including one "Best in Category" award for Leon County's DesignWorks program. These awards recognize how Leon County provides cost-

effective, high-quality service to citizens in categories ranging from as Parks and Recreation to Information Technology.



Leon County was recognized as a Tree City, USA for the tenth year in a row, highlighting the County's tree protection and management program.



florida institute of Consulting Engineers

Leon County received the FICE Engineering Excellence Award for Cascades Park in the Water and Stormwater category.

Leon County received two awards from the Florida Chapter and one National Award from the North American Hazardous Materials Management Association.





All About Florida

Florida Association of Counties 2016 Calendar Photo Contest

National Recreation and Park Association



Cascades Park was selected for the Facility/Park Design Award.



Government Finance

Officers Association

Distinguished Budget

Presentation Award

The Apalachee Regional Park (ARP) was named 2016 "Venue of the Year"



& Marketing Association

Received SAVVY award and Silver Circle award for Leon Works and an Award of Excellence for Kinhega Drive OPEN Program.



Florida Public Relations Association's Image Award



Received the 2015 Project Awards for The Crump Road Emergency Culvert Replacement and Kinhega Drive at Beech Ridge Trail



2016 Digital Counties Survey Award



Working Well Shooting Star Award



Three-year Reaccredidation by Commission of Accreditation of Ambulance Services (CAAS), for Leon County Emergency Medical Services.



StormReady certification by the National Weather Service

# **DELIVERING THE**



# FACTOR IN CUSTOMER SERVICE



#### **LEON COUNTY ADMINISTRATION**

Capital Medical Society Doctor/Son event at the Public Safety Complex. It's been a goal of mine to get our physicians out there to see first-hand the quality of the services provided. Thanks to Shington Lamy and so many who volunteered their time – the evening had a "wow" factor for physicians and their children. We appreciate our many opportunities to partner with Leon County."

- Pam Walker at The Capital Medical Society

# DEVELOPMENT SUPPORT AND ENVIRONMENTAL MANAGEMENT

2 months on a renaming project as part of Blueprint 2000. Thank you for providing such a wonderful person to help people like myself, that need someone to go the extra mile and she went 5 miles with me."

- Charlie Livingston, Jr.

#### **VETERAN SERVICES**

My family and I want to inform you of a county employee, Ben Bradwell in Veterans Services. He recently assisted us with my father's VA application. Not only is he extremely professional but outstanding in his performance and exceeded all of our expectations with the application process."

- Anne DeMartine

# INTERVENTION & DETENTION ALTERNATIVES

I wanted to tell you how much I appreciate your staff. They do their jobs with a smile on their face and are always professional and courteous. Please let them know how much they are appreciated."

- Judge Ron Flury

#### ANIMAL CONTROL

An Animal Control Officer responded to an incident in which my chihuahua was attacked by a pit bull running loose. Throughout his handling of this matter, he exhibited the utmost professionalism, care, courtesy, and thoroughness. My wife and I wish to express our appreciation for the way this officer carried out his duties in a situation which, for us, was very disturbing. As residents of Leon County, we are very fortunate to be served by professionals."

- Allen Chapman

#### **EMERGENCY MEDICAL SERVICES**

EMS team for their rapid response, heroic efforts to save Mr. Harrington and most of all for their compassionate professionalism displayed throughout the entire event. Tallahassee is very fortunate to have such a dedicated group of professionals to help us in our times of need. On behalf of the entire Division of Research, I want extend our profound thanks to your team for a job well done. Thank you!

#### **PUBLIC WORKS/OPERATIONS**

While I was painting our fence this morning, the men arrived with an incredibly handy machine/ truck to trim the ditch and fence line. You and your crew are fantastic! We all appreciate your team!"

- Claudia & Allan Stodghill

- Tim Moore, Ph.D

#### **LIBRARIES**

public libraries as they provide up-to-date circulation and five-star service. As a frequent visitor of the Northeast Branch on Thomasville Road, I believe it is an honor for the staff to be public employees."

- James Melton

#### **SOLID WASTE MANAGEMENT**

County Solid Waste Division for his responsiveness and prompt attention. After having conflict with WastePro regarding a request for a residential bulky item pick-up, Mr. Abbott was outstanding in contacting WastePro on our behalf and having our issue resolved. Mr. Abbott was outstanding in his response and willingness to assist us."

- Mark Futrell

#### **MOSQUITO CONTROL**

Leon County's Mosquito Control. The employees on the phone are always very nice and helpful. The drivers are very nice and do a great job by spraying the way we need them to every time. We appreciate their time and responsiveness."

- Billy Allen

#### OFFICE OF SUSTAINABILITY

I would like to thank you for presenting again this year! Each year I learn how much I didn't know and how much has changed about recycling. We look forward to having you back next year!"

- Karen and Alden

#### **FACILITIES MANAGEMENT**

in the BoA building. We had our server room A/C go out last night. I sent a work order today to ask Kevin to check the fuse box on the roof. Within a few minutes he had a portable A/C set up for us to get us by until we replace our unit. Kevin gets the job done!

- Eric Kent

#### **WE BELIEVE IN**

Demonstrating to our citizens that we are on their side, letting them know that they are the reason we exist and what they are getting for their tax dollars;

Producing bigger and better ideas to address the real issues facing our community;

Actively promoting transparency, accessibility, and openness in everything we do;

Engaging citizens in important decisions facing the community;

Tirelessly enhancing our community's livability, sustainability and economic competitiveness; and providing employees a structure which reinforces this as our organizational culture and employs and empowers them to help people.

## WHAT WE VALUE

- Service
- Relevance
- Integrity
- Accountability
- Respect
- Collaboration
- Stewardship
- Performance
- Transparency
- Vision



# STRATEGIC PLAN - FY 2012 - FY 2016

## REPORTING RESULTS

The Leon County Board of County Commissioners' strategic planning process establishes a long-term plan to achieve a specific vision through the attainment of Strategic Priorities. The Board has established four Strategic Priorities (Economy, Environment, Quality of Life, and Governance) and 154 Strategic Initiatives that align with and advances one or more of those priorities. A status report regarding the progress made on each of the Strategic Initiatives is presented to the Board twice a year.

## Status of the FY 2012 - FY 2016 Strategic Initiatives

Status	#
Complete	137 (89%)
Remain In Progress	17 (11%)
Total	154 (100%)
Projected to be completed by December 31, 2016	147 (95%)

## **Strategic Priority - Economy**

To be an effective leader and a reliable partner in our continuous efforts to make Leon County a place which attracts talent, to grow and diversify our local economy, and to realize our full economic competitiveness in a global economy. (EC)

- ▶ (EC1) Integrate infrastructure, transportation, redevelopment opportunities and community planning to create the sense of place which attracts talent. (2012)
- ▶ (EC2) Support business expansion and job creation, including: the implementation of the Leon County 2012 Job Creation Action Plan, to include evaluating the small business credit program. (2012)
- ▶ (EC3) Strengthen our partnerships with our institutions of higher learning to encourage entrepreneurism and increase technology transfer and commercialization opportunities, including: the Leon County Research and Development Authority at Innovation Park. (2012) (rev. 2015)
- ► (EC4) Grow our tourism economy, its economic impact and the jobs it supports, including: being a regional hub for sports and cultural activities. (2012)
- ► (EC5) Focus resources to assist local veterans, especially those returning from tours of duty, in employment and job training opportunities through the efforts of County government and local partners. (2012)
- ► (EC6) Ensure the provision of the most basic services to our citizens most in need so that we have a "ready workforce." (2012)
- ▶ (EC7) Promote the local economy by protecting jobs and identifying local purchasing, contracting and hiring opportunities. (2013)

## **Strategic Initiatives - Economy**

- (EC1, G3, G5) Evaluate sales tax extension and associated community infrastructure needs through staff support of the Leon County Sales Tax Committee (2012)
- (EC1, G3, G5) Develop a proposed economic development component for the Sales Tax extension being considered (2013)
- (EC1, G5) Ensure projects being considered for funding associated with the infrastructure Sales Tax extension represent geographic diversity throughout the County (2014)
- (EC1, G5) Ensure projects being considered for funding associated with the infrastructure Sales Tax extension address core infrastructure deficiencies in rural areas (2014)

- (EC1, G5) Work with the City of Tallahassee and Blueprint to implement the Sales Tax extension, including the Economic Development portion (2015)
- (EC1, G5) Identify projects that may be advance-funded as part of the Sales Tax extension (2015)
- Implement strategies that encourage highest quality sustainable development, business expansion and redevelopment opportunities, including:
  - (E2) Identify revisions to future land uses which will eliminate hindrances or expand opportunities to promote and support economic activity (rev. 2013);
  - (EC2) Consider policy to encourage redevelopment of vacant commercial properties (2012); and
  - (EC2) Consider policy to continue suspension of fees for environmental permit extensions (2012)
- Implement strategies that support business expansion and job creation, including:
  - (EC2) Evaluate start-up of small business lending guarantee program (2012);
  - (EC2) Identify local regulations that may be modified to enhance business development;
  - o (EC2) Implement Leon County 2012 Job Creation Plan (2012);
  - (EC2) Engage with local economic development partners to build and expand upon the success of Entrepreneur Month and community connectors (2014);
  - (EC2, EC6) Evaluate and identify the projected unmet local market for middle-skill job opportunities (2015); and
  - (EC2, EC6) Based upon the projected unmet local market for middleskill jobs, and with Board approval, collaborate with community and regional partners to host a new "Leon Works" exposition to educate high school students (15-18 years old) on the diverse and exciting middle-skill career and jobs anticipated locally, while raising awareness regarding a wide range of career opportunities (2015)
  - (EC2, EC6) Create a proposed structure for an apprenticeship-like program for the Board's consideration during the budget process in support of local existing academic programs in skilled career fields such as fleet management, building maintenance/ construction, computer technology, graphic design, public safety, and other fields that require more than a high school diploma but less than a four-year degree. (2016)



- (EC2, EC3, EC6) Engage community partners, such as Leon County Schools and CareerSource, to host the Leon Works Expo in 2016. (2016)
- (EC2, EC7, G2) Formalize the Leon Investment For Thriving Startups (LIFTS) program. Continue to engage with local entrepreneurs and the startup community to identify ways to provide assistance by giving these businesses a lift. (2016)
- (EC2, EC3) Implement strategies to support the Leon County Research and Development Authority at Innovation Park and promote commercialization and technology transfer, including being a catalyst for a stakeholder's forum (2012) (rev. 2015)
- (EC3) Coordinate efforts, with institutions of higher learning and other partners, to support local entrepreneurs (2015)



Leon Works Expo

- Implement strategies that promote the region as a year round destination, including:
  - (EC4, Q1, Q4) Evaluate competitive sports complex with the engagement of partners such as KCCI (2012);
  - o (EC4) Support VIVA FLORIDA 500 (2012):
  - (EC4) Support Choose Tallahassee initiative (2012); and
  - (EC4, Q1) Continue to work with FSU to bid and host NCAA cross country national and regional championships at Apalachee Regional Park (2014)
- Implement strategies that assist local veterans, including:
  - (EC5) Hold "Operation Thank You!" celebration annually for veterans and service members (rev. 2013);
  - o (EC5, EC6) Develop job search kiosk for veterans (2012);
  - (EC5, EC6, Q3) Consider policy to allocate a portion of Direct Emergency Assistance funds to veterans (2012); and
  - o (EC5, EC6, Q3) Consider policy to waive EMS fees for uninsured or underinsured veterans (2012)
- (E6, Q2) Implement strategies to promote work readiness and employment, including: provide job search assistance for County Probation and Supervised Pretrial Release clients through private sector partners (2012
- (EC7) Extend the term of Leon County's Local Preference Ordinance (2013)

- (EC1, EC4) Work with FSU on the Civic Center District Master Plan to include the potential partnership to realize the convention center space desired by the County and to bring back issues related to the County's financial and programming roles and participation for future Board consideration (2014)
- (EC1, Q6, Q7) Support sector planning for the area surrounding Veterans Affairs' outpatient clinic (2014)
- (EC1, Q6, Q7) Engage in a needs assessment for the Bradfordville Study Area (2014)
- (EC3, EC4, EC7) Support the revision of Sec. 125.0104, F.S. to modify the eligibility for levying the local option High Tourism Impact Tax to include counties that are home to Preeminent State Research Universities in order to levy a sixth cent to support the convention center and arena district. (2016)

## **Ongoing Support (Highlights) - Economy**

- (EC1, Q2) Develop and maintain County transportation systems, including roads, bike lanes, sidewalks, trails, and rights-of-way (2012)
- (EC2, G2) Implement Department of Development Support & Environmental Management Project Manager, and dual track review and approval process (2012)
- (EC2) Partner with and support the Economic Development Council, Qualified Targeted Industry program, Targeted Business Industry program, and Frenchtown/Southside and Downtown Redevelopment Areas (2012)
- (EC3) Support and consider recommendations of Town and Gown Relations Project (2012)
- (EC4) Promote region as a year round destination through the Fall Frenzy Campaign, and by identifying niche markets (2012)
- (EC5, EC6, Q3) Collaborate with United Vets and attend monthly coordinating meetings, support Honor Flights, provide grants to active duty veterans, assist veterans with benefits claims, provide veterans hiring preference, waive building permit fees for disabled veterans, and fund Veterans Day Parade as a partner with V.E.T., Inc. (2012)
- (EC6, G3) Provide internships, Volunteer LEON Matchmaking, Summer Youth Training program, 4-H programs, EMS Ride-Alongs, and enter into agreements with NFCC and TCC which establish internship programs at EMS for EMS Technology students (2012)

## **Strategic Priority - Environment**

To be a responsible steward of our precious natural resources in our continuous efforts to make Leon County a place which values our environment and natural beauty as a vital component of our community's health, economic strength and social offerings. (EN)

- (EN1) Protect our water supply, conserve environmentally sensitive lands, safeguard the health of our natural ecosystems, and protect our water quality, including the Floridan Aquifer, from local and upstream pollution. (rev. 2013
- (EN2) Promote orderly growth which protects our environment, preserves our charm, maximizes public investment, and stimulates better and more sustainable economic returns. (2012)



# STRATEGIC PLAN - FY 2012 - FY 2016

- (EN3)- Educate citizens and partner with community organizations to promote sustainable practices.
   (2012)
- (EN4) Reduce our carbon footprint, realize energy efficiencies, and be a catalyst for renewable energy, including: solar. (2012)

## **Strategic Initiatives - Environment**

- Implement strategies that protect the environment and promote orderly growth, including:
  - o (EN1, EN2) Develop Countywide Minimum Environmental Standards (2012);
  - (EN1, EN2) Develop minimum natural area and habitat management plan guidelines (2012);
  - (EN1, EN2,Q9) Integrate low impact development practices into the development review process (2012);
  - (EN1, EN2) Consider mobility fee to replace the concurrency management system (2012);
  - (EN1, EN2, G2) Develop examples of acceptable standard solutions to expedite environmental permitting for additions to existing single-family homes (2012);
  - (EN1, EN2, G2) Develop examples of acceptable standard solutions to expedite environmental permitting for new construction (2013); and
  - (EN1, EN2, G2) Develop solutions to promote sustainable growth inside the Lake Protection Zone (2013)
- (EN1, EN2) Implement strategies to protect natural beauty and the environment, including: update 100-year floodplain data in GIS based on site-specific analysis received during the development review process (2012)
- Implement strategies which plan for environmentally sound growth in the Woodville Rural Community, including:
  - (EN1, Q5) Bring central sewer to Woodville consistent with the Water and Sewer Master Plan, including consideration for funding through Sales Tax Extension (2012); and
  - o (EN1, EN2, Q5) Promote concentrated commercial development in Woodville (2012)
- Continue to work with regional partners to develop strategies to further reduce nitrogen load to Wakulla Springs, including:
  - (EN1, EC4) Conduct workshop regarding Onsite Sewage Treatment and Disposal and Management Options report (2012); and
  - (EN1) Extend central sewer or other effective wastewater treatment solutions to the Primary Springs Protection Zone area within Leon County (2013)
- Implement strategies to promote renewable energy and sustainable practices, including:
  - (EN4) Complete construction of Leon County Cooperative Extension net-zero energy building (2012);
  - (EN2, EN3, EN4) Pursue opportunities to fully implement a commercial and residential PACE program (2012);

- (EN2, EN3, EN4) Reevaluate current market conditions for the opportunity for the County to institute a residential PACE program. (2016)
- (EN3, Q5, EC6) Consider policy for supporting new and existing community gardens on County property and throughout the County (2012);
- o (EN3, Q5, EC6) Expand the community gardens program (2013);
- o (EN4, G5) Develop energy reduction master plan (2012); and
- o (EN4) Further develop clean green fleet initiatives, including compressed natural gas (rev. 2013)
- Develop and implement strategies for 75% recycling goal by 2020, including:
  - o (EN4) Evaluate Waste Composition Study (2012);
  - (EN4) Identify alternative disposal options (2012);
  - renewable energy opportunities at Solid Waste Management Facility (rev. 2013); and
  - co (EN4) Seek competitive solicitations for single stream curbside recycling and comprehensively reassess solid waste fees with goals of reducing costs and increasing recycling (2013)



Kate Sullivan Garden Dedication

## **Ongoing Support (Highlights) - Environment**

- (EN1) Develop and maintain County stormwater conveyance system, including enclosed systems, major drainage ways, stormwater facilities, and rights-of-way (2012)
- (EN1, EN3) Provide Greenspace Reservation Area Credit Exchange (GRACE) (2012)
- (EN2) Provide canopy road protections (2012)
- (EN1, EN4) Provide Adopt-A-Tree program (2012)
- (EN1, EN3) Provide hazardous waste collection (2012)
- (EN) Provide water quality testing (2012)
- (EN1) Implement the fertilizer ordinance (2012)
- (EN3) Provide state landscaping and pesticide certifications (2012)



• (EN3) - Conduct Leon County Sustainable Communities Summit (2012)

## **Strategic Priority - Quality of Life**

To be a provider of essential services in our continuous efforts to make Leon County a place where people are healthy, safe, and connected to their community. (Q)

- ▶ (Q1) Maintain and enhance our recreational offerings associated with parks and greenway system for our families, visitors and residents. (rev. 2013)
- ▶ (Q2) Provide essential public safety infrastructure and services which ensure the safety of the entire community. (2012)
- ▶ (Q3) Maintain and further develop programs and partnerships necessary to support and promote a healthier community, including: access to health care and community-based human services. (rev. 2013)
- ▶ (Q4) Enhance and support amenities that provide social offerings for residents and visitors of all ages. (rev. 2013)
- ▶ (Q5) Create senses of place in our rural areas through programs, planning and infrastructure, phasing in appropriate areas to encourage connectedness. (2012)
- ▶ (Q6) Support the preservation of strong neighborhoods through appropriate community planning, land use regulations, and high quality provision of services. (2012)
- ▶ (Q7) Further create connectedness and livability through supporting human scale infrastructure and development, including: enhancing our multimodal districts. (2012)
- ▶ (Q8) Maintain and enhance our educational and recreational offerings associated with our library system, inspiring a love of reading and lives of learning. (2013)
- ▶ (Q9) Support the development of stormwater retention ponds that are aesthetically pleasing to the public and located in a manner that protects strong neighborhoods. (2013)

## **Strategic Initiatives - Quality of Life**

- Implement strategies through the library system which enhance education and address the general public's information needs, including:
  - o (Q8, EC1, EC6) Complete construction of the expanded Lake Jackson Branch Library and new community center (2012); and
  - o (Q8, EC1, EC6) Relocate services into the expanded facility (2012)
- Implement strategies which advance parks, greenways, recreational offerings, including:
  - o (Q1, EC1, EC4) Explore extension of parks and greenways to incorporate 200 acres of Upper Lake Lafayette (2012);
  - o (Q1, EC1, EC4) Update Greenways Master Plan (2012):
  - o (Q1, EC1, EC4) Develop Miccosukee Greenway Management Plan (2012); and

- o (Q1, EC1, EC4) Develop Alford Greenway Management Plan (2012)
- Expand recreational amenities, including:
  - (Q1, Q5,EC1, EC4) Complete construction of Miccosukee ball fields (2012):
  - o (Q1, EC1, EC4) Continue to plan acquisition and development of a North East Park (2012):





- o (Q1, EC1) In partnership with the City of Tallahassee and community partners, conduct a communitywide conversation on upper league competition with the goal of a higher degree of competition and more efficient utilization of limited fields (2013); and
- o (Q1, G2) Work with the federal Bureau of Prisons to utilize a portion of the federal prison land for the expansion of Tom Brown Park ballfields. (2016)
- (Q4) Further establish community partnerships for youth sports development programs (2014)
- (Q1, EC1,Q9) Redevelop Huntington Oaks Plaza, which will house the expanded Lake Jackson Branch Library and new community center, through a sense of place initiative (2012)
- Provide essential public safety infrastructure and services, including:
  - o (Q2, EC2) Complete construction of Public Safety Complex (2012);
  - o (Q2) Consolidate dispatch functions (2012):
  - o (Q2) Successfully open the Public Safety Complex (2013); and
  - o (Q2) Develop a Leon County "Crisis Management Communication Plan" (2015)
- Implement strategies to improve medical outcomes and survival rates, including:
  - o (Q2, Q3) Continue to pursue funding for community paramedic telemedicine (2012) (rev. 2014);
  - o (Q2, Q3) Engage vested community partners in the development of a Community Paramedic Program that includes program parameters designed to meet local needs and a sustainable economic model to be presented for consideration during the FY17 budget process (2016)
- Implement strategies to maintain and develop programs and partnerships to ensure community safety and health, including:
  - o (Q2, Q3) Participate in American Society for the Prevention of Cruelty to Animals (ASPCA) Partnership, and in ASPCA ID ME Grant (2012);





# STRATEGIC PLAN - FY 2012 - FY 2016

- (Q3) Implement procedures for residents to take full advantage of the NACO Dental Card program (2013):
- o (Q3) Consider establishing a Domestic Partnership Registry (2013); and
- (Q3, G2) Provide an early budget discussion item regarding primary health care, including mental health care services, and options to maximize resources to meet the healthcare needs of the community including those individuals served through the local criminal justice system (2015)
- Implement strategies that support amenities which provide social offerings, including:
  - (Q4, EC1, EC4) Consider constructing Cascade Park amphitheatre, in partnership with KCCI (2012);
  - o (Q4, EC4) Consider programming Cascade Park amphitheatre (2012);
  - (Q4, EC4) Through utilization of \$160,000 in BP settlement funds pursue programming for the Capital City Amphitheater at Cascades Park to include subsidies for two to four concerts over the next two years in order to put on marque events featuring well known headlining artists and events that would otherwise be viewed as cost prohibitive. (2016);
  - o (Q4) Work with the city to celebrate the opening of Cascades Park (2014);
  - (Q4, EC4) Identify design concepts and cost estimates for weatherization of the stage and shade for the permanent seating area with the funding priority being the stage utilizing \$586,692 from the BP settlement. Request the CRA to fund any shortfall related to the weatherization project from the existing \$5.0 million in Tourism Development Tax allocation. These design concepts should also contemplate sound mitigation elements to further alleviate neighborhood concerns. (2016)
  - o (Q4) Develop unified special event permit process (2012); and
  - (Q4, EC4, G5) Evaluate opportunities to maximize utilization of Tourism Development taxes and to enhance effectiveness of County support of cultural activities, including management review of COCA (2012)
- (Q6) Implement strategies to promote homeownership and safe housing, including: consider property registration for abandoned real property (2012)
- Implement strategies that preserve neighborhoods and create connectedness and livability, including:
  - o (Q6, 7) Implement design studio (2012);
  - o (Q6, Q7) Implement visioning team (2012);
  - o (Q6, Q7) Develop performance level design standards for Activity Centers (2012);
  - o (Q6) Revise Historic Preservation District Designation Ordinance (2012);
  - (Q6, Q7) Develop design standards requiring interconnectivity for pedestrians and non-vehicular access (2012);
  - o (Q7) Develop bike route system (2012);
  - o (Q7) Establish Bicycle & Pedestrian Advisory Committee (2012);
  - (Q6, Q7) Conduct a workshop that includes a comprehensive review of sidewalk development and appropriate funding (2013);



Capital City Amphitheater

- (Q1, Q5,EC1, EC4) Expand, connect and promote "Trailahassee" and the regional trail system (2013);
- (Q7,EC1) Promote communication and coordination among local public sector agencies involved in multi-modal transportation, connectivity, walkability, and related matters (2013);
- o (Q1, EC4) Focus on improving Leon County's ranking as a bicycle friendly community (2014);
- (Q2, Q7, EN3) Develop a public education campaign on bicycle and pedestrian safety with community partners. (2016)
- o (Q6, Q7) Initiate a comprehensive review and revision to the Land Use Element of the Comprehensive Plan (2015);
- (Q6, EN2) As part of the inclusionary housing review being conducted with the Land Use Element rewrite, evaluate potential impediments or opportunities to infill housing development, particularly within the Southern Strategy Area. (2016)
- o (Q6, Q7) Protect the rural character of our Rural Land use category. (2015)
- o (Q2, Q5, G1) Develop a selection and implementation policy for the LIFE sales tax category funding for consideration during the FY2017 budget process. (2016)
- (Q4) Seek community involvement with the VIVA FLORIDA 500 Time Capsule (2013)
- (Q4, EC1, EC4) Institute a Sense of Place initiative for the fairgrounds (2014)
- (Q5, EC1) Perform a Sense of Place study for the Miccosukee community. (2016)
- (Q7, EN2, EC1) Coordinate partners in the creation of a North Monroe Corridor Task Force for the purposes of revitalization. (2016)



## **Ongoing Support (Highlights) - Quality of Life**

- (Q1, Q9, EC1, EC6) Maintain a high quality of offerings through the library system, including public access
  to books, media, digital resources, computers, Internet, reference resources, targeted programming,
  mobile library, and literacy training (2012)
- (Q2) Fund Sheriff's operations, consisting of law enforcement, corrections, emergency management, and enhanced 9-1-1 (2012)
- (Q2) Implement alternatives to incarceration (2012)
- (Q2) Initiate county resources as part of emergency response activation (2012)
- (Q2) Provide, support and deploy the geographic information system, integrated Justice Information System, Jail Management system, case management and work release management information systems for Probation, Supervised Pretrial Release and the

Sheriff's Office, and the pawnshop network system (2012)



Storytime at Leon County's Lake Jackson Branch Library

- (Q2, G5) Provide for information systems disaster recovery and business continuity (2012)
- (Q2, Q3) Provide Emergency Medical Services (2012)
- (Q2, Q3) Support programs which advocate for AED's in public spaces (2012)
- (Q2, Q3) Provide community risk reduction programs (such as AED/CPR training) (2012
- (Q3) Support Community Human Services Partnerships (CHSP) (2012)
- (Q3) Support Leon County Health Departments (2012)
- (Q3) Support CareNet (2012)
- (Q3) Support DOH's Closing the Gap grant (including "Year of the Healthy Infant II" campaign, and Campaign for Healthy Babies) (2012)
- (Q3) Maintain oversight of state-mandated programs, such as Medicaid and Indigent Burial, to ensure accountability and compliance with state regulations (2012)
- (Q3, EC6) Educate at risk families to build healthy lives through the Expanded Food and Nutrition Education Program and other family community programs (2012)
- (Q3) Support of Regional Trauma Center (2012)
- (Q3, G5) Leverage grant opportunities with community partners (2012)
- (Q3) Support of Palmer Monroe Teen Center in partnership with the City (2012)
- (Q3) Provide targeted programs for Seniors (2012)
- (Q6) Provide foreclosure prevention counseling and assistance (2012)
- (Q6) Provide first time homebuyer assistance (2012)

## **Strategic Priority - Governance**

To be a model local government which our citizens trust and to which other local governments aspire. (G)

- ► ((G1) Sustain a culture of transparency, accessibility, accountability, civility, and the highest standards of public service. (rev. 2013)
- ► (G2) Sustain a culture of performance, and deliver effective, efficient services that exceed expectations and demonstrate value. (2012)
- ► (G3) Sustain a culture that respects, engages, and empowers citizens in important decisions facing the community. (2012)
- ► (G4) Retain and attract a highly skilled, diverse and innovative County workforce, which exemplifies the County's Core Practices. (2012)
- ► (G5) Exercise responsible stewardship of County resources, sound financial management, and ensure that the provision of services and community enhancements are done in a fair and equitable manner. (2012)



The Club of Honest Citizens: Created Equal

## **Strategic Initiatives - Governance**

- Implement strategies which promote access, transparency, and accountability, including:
  - o (G1) Explore providing On Demand Get Local videos (2012);
  - o (G1) Explore posting URL on County vehicles (2012);
  - o (G1) Instill Core Practices through: providing Customer Engagement training for all County employees, revising employee orientation, and revising employee evaluation processes (2012);
  - (G1) Reformat the existing on-line Comprehensive Plan to modernize its appearance and increase usability (2015); and
  - (G1) Evaluate the existing Comprehensive Plan amendment process, and identify opportunities for further streamlining (2015)



# STRATEGIC PLAN - FY 2012 - FY 2016



- Implement strategies efficiencies or enhance services, including:
- (G2) Conduct LEADS Reviews (2012):
- Plans (2012); and
- meetings with Constitutional Officers regarding their budgets and opportunities to gain efficiencies (2013)
- o (G5) Develop a unified contract detailing the role of the EDC in administering, staffing needs, and adequate funding, for the implementation of the Blueprint 2020 Economic Development of the sales tax. (2016)
- Implement strategies to further utilize electronic processes which gain efficiencies or enhance services, including:
  - o (G2) Develop process by which the public may electronically file legal documents related to development review and permitting (2012);
  - o (G2) Expand electronic Human Resources business processes including applicant tracking, timesheets, e-Learning, employee self-service (2012);
  - o (G2, EN4) Investigate expanding internet-based building permitting services to allow additional classifications of contractors to apply for and receive County permits via the internet (2012);
  - (G2, EN4) Institute financial self-service module, document management, and expanded webbased capabilities in Banner system (2012);
  - o (G5) Consider options to gain continuity of Commissioners' representation on committees, such as multi-year appointments (2013); and
- o (G5) Periodically convene community leadership meetings to discuss opportunities for improvement (2013)
- (G2) Investigate feasibility of providing after hours and weekend building inspections for certain types of construction projects (2012)
- Implement strategies to further engage citizens, including:
  - o (G3) Develop and offer Citizens Engagement Series (2012);
  - o (G3) Identify the next version of "Citizens Engagement" to include consideration of an "Our Town" Village Square concept (2013);

- o (G3) Develop a proposed partnership for the next iteration of Citizen Engagement, possibly with the Village Square, which would be renewable after one year (2014); and
- o (G1, G3) Expand opportunities for increased media and citizen outreach to promote Leon County (2013).
- (G2) Develop and update Strategic (G4) Implement healthy workplace initiatives, including: evaluate options for value-based benefit design (2012)
- (G5) Convene periodic Chairman's Implement strategies to retain and attract a highly skilled, diverse and innovative workforce, which exemplifies the County's Core Practices, including:
  - o (G4) Revise employee awards and recognition program (2012):
  - o (G4) Utilize new learning technology to help design and deliver Leadership and Advanced Supervisory Training for employees (2012); and
  - (G4, G1) Pursue Public Works' American Public Works Association (APWA) accreditation (2012)
  - Implement strategies which ensure responsible stewardship of County resources, including:
    - o (G5) Revise program performance evaluation and benchmarking (2012);
  - o (G5) Identify opportunities whereby vacant, unutilized County-owned property, such as floodedproperty acquisitions, can be made more productive through efforts that include community gardens (2013):
  - o (G5) Develop financial strategies to eliminate general revenue subsidies for business operations (i.e., Stormwater, Solid Waste and Transportation programs) (2013);



Avondale Subdivision culvert work



- o (G5, EC1) Create a capital projects priority list for the fifth-cent gas tax (program) (2014);
- (G5) Engage with the private sector to develop property at the corner of Miccosukee and Blair Stone, to include the construction of a Medical Examiner facility (2014);
- o (G1) Pursue expansion for whistleblower notification (2013); and
- (G5, Q1, EN4) Evaluate the long-term policy implications of the following options, taking into
  consideration the potential fiscal, environmental, operational and neighborhood impacts: a complete
  closure of the landfill; re-direct all Class I Solid Waste from the Transfer Station to the landfill; and a
  hybrid solution that includes both Class I Solid Waste disposal at the landfill and through the Transfer
  Station (2015)
- Implement strategies to maximize grant funding opportunities, including:
  - o (G5) Institute Grants Team (2012); and
  - o (G5) Develop and institute an integrated grant application structure (2012)
- (G5) Consider approval of the local option to increase the Senior Homestead Exemption to \$50,000 for qualified seniors (2013)
- (G2) Pursue Sister County relationships with Prince George's County, Maryland and Montgomery County, Maryland (2013)



Citizens Connect Application

- Examine opportunities to enhance the Community Human Services Partnership, including:
  - (G5, Q3) Engage the City and United Way to expand the eligibility for CHSP and to establish a new funding category for non-direct human service providers. (2016)
  - $\circ$  (G5) Establish the annual County CHSP funding commitment early in the budget process as a set amount (not as a maximum funding level). (2016)
  - o (G1, Q3) Establish a formalized approach to utilize the CHSP Executive Committee, as the lead entity for the on-going implementation of the CHSP process by: Eliminating the existing JPB and associated Leadership Team committee and; Working with the City and United Way, prepare the appropriate documents for Board consideration that establishes the committee's and governing partners' responsibilities, including, but not limited to: meeting schedule to provide certainty for continuous agency input; process for making changes to CHSP policies and procedures; establish a technical review committee to evaluate trends and community data for possible recommendations to the Executive Committee. (2016)
- (G2) Support Commissioner Desloge during his term as NACo President. (2016)

# Ongoing Support (Highlights) - Governance

- (G1) Develop and deploy website enhancements (2012)
- (G1) Provide and expand online services, such as Customer Connect, Your Checkbook, and Board agenda materials (2012)
- (G1) Provide televised and online Board meetings in partnership with Comcast (2012)
- (G1, G2, G5) Provide technology and telecommunications products, services and support necessary for sound management, accessibility, and delivery of effective, efficient services, including maintaining financial database system with interfaces to other systems (2012)
- (G3) Organize and support advisory committees (2012)
- (G4) Support and expand Wellness Works! (2012)
- (G4, Q2) Maintain a work environment free from influence of alcohol and controlled illegal substances through measures including drug and alcohol testing (2012)
- (G4) Support employee Safety Committee (2012)
- (G4) Conduct monthly Let's Talk "brown bag" meetings with cross sections of Board employees and the County Administrator (2012)
- (G1, G2, G4) -Utilize LEADS Teams to engage employees, gain efficiencies or enhance services, such as: the Wellness Team, Safety Committee Team, Citizen Engagement Series Team, HR Policy Review & Development Team, Work Areas' Strategic Planning Teams (2012)
- LEON COUNTY
  GOVERNMENT

  FOCUSED.
  DRIVEN.

  MEET YOUR COMMISSIONERS

  COUNTY ADMINISTRATOR
  BOARD AGENDAS

Leon County's Mobile Website

- (G5) Prepare and broadly distribute the Annual Report (2012)
- (G5) Conduct management reviews (2012)
- (G5) Provide and enhance procurement services and asset control (2012)
- (G5) Manage and maintain property to support County functions and to meet State mandates for entities such as the Courts (2012)



# **LEON COUNTY ATTORNEY**



Herbert W. A. Thiele County Attorney (850) 606-2500 ThieleH@LeonCountyFL.gov

Herb Thiele was selected by the Board in 1990 to create the County's first in-house legal department and has served Leon County for over twenty-five years. Under Thiele's leadership, the office continues to remain small but extremely efficient, with only 5 lawyers handling the legal affairs of Leon County, Florida.

In addition to being active in several state and national organizations that serve local government lawyers and advance the interests of local government law, Thiele has presented lectures or published articles on many local government law topics, including the Sunshine Law, the Open Records Law, and the Honest Services Act and Ethics. He serves on the Board of Directors for both the Florida Association of Counties Foundation and the International Municipal Lawyers Association, and currently serves as the President of IMLA.

Thiele leads a team of skilled professionals who provide high-quality, timely and cost-effective legal representation to the Board and other officials of Leon County.

## SERVING THE LEGAL NEEDS OF LEON COUNTY GOVERNMENT

Legal matters from this past year that are of particular note include the following:

- Robert R. Reynolds, Appellant v. Leon County Energy Improvement District, Appellee – On October 1, 2015, the Florida Supreme Court ruled in favor of the Leon County Energy Improvement District when it affirmed the Circuit Court's decision in the bond validation proceeding for the PACE Program, thereby clearing the way for the District to continue with its Commercial PACE Program. In its Opinion, the Court also created new precedent that will require any person who wishes to participate in a bond validation proceeding to first appear and plead in the circuit court action. The Opinion will further prevent the type of conduct that was allowed in the Reynolds case, which essentially caused a three-year delay in the implementation of the District's program.
- Leon County, Plaintiff, v. Johnny Petrandis, II, and J-II Investments, LLC, Defendants, and Victor Timber, LLC, et al., Impleaded Defendants - This matter has a long and complicated procedural history concerning illegal development activity on an 88 acre parcel, including the Defendant property owner's refusal to comply with Court-ordered remediation and restoration of the property, resulting in him being held in contempt of court, and his attempts to disguise ownership of the property by transferring title multiple times during the course of the litigation, culminating in the Court issuing an Injunction Against Further Transfer of the Property. Since this litigation began in 2003, this matter has been heard by seven Circuit Court judges and one Special Magistrate. On June 29, 2016, the Court, in a 15-page Judgment and Lien, confirmed the original Court Judgment of \$314,068, plus interest to date in the amount of \$103,972.43, accruing at the rate of \$41.13 per diem, in favor of Leon County.
- Lori Owen, Caridad Molina and Donna Abramitis, Appellants, v. City of Tallahassee, Leon County, Florida, et al., Appellees, Circuit Court – Fire Rescue Services Special Assessment – This class action lawsuit challenges the validity of Leon County's fire rescue services assessment, and more specifically, the City's ability to collect same via utility bills. Plaintiffs amended their complaint on three occasions, and served their Third Amended Complaint in 2013. On July 7, 2015, a hearing on class certification was held. The court is required to first determine the appropriateness of the class, before the parties go to trial on the merits of the claims related to the constitutionality of the fire rescue services assessment. The trial court denied the Plaintiff's Motion for Class Certification, and in December 2015, the Plaintiffs appealed that decision to the First District Court of Appeal. Oral Argument was held before a three-judge panel at the First District Court of Appeal in June 2016, and we are awaiting the Court's decision on whether to uphold the trial court's denial of the Plaintiff's Motion for Class Certification. The County Attorney's Office continues to work with the City Attorney's Office in the defense of this matter.
- Christopher M. Jenson v. Leon County, Sentinel Offender Services, LLC A complaint was filed in 2015 against Leon County and a number of employees, alleging civil rights violations in connection with a probationer's monitoring ankle bracelet. A formal request was made by Leon County to Co-Defendant, Sentinel, to defend and indemnify the County pursuant to our contract with Sentinel; however both Sentinel and its insurance carrier refused to do so, resulting in Leon County filing a cross-claim against Sentinel. In October 2015, the Court granted the County's Motions for Summary Judgment, saying that the "motions are well founded on the merits, establishing that the defendants did not bring about Mr. Jensen's arrest without probable cause at all, much less through the use of information known to be false. In addition,

# COUNTY ATTORNEY OFFICE HIGHLIGHTS



the individual defendants [the named Leon County employees] have qualified immunity from the federal claims." A Final Judgment was entered on January 6, 2016, ordering that the Plaintiff recover nothing on his claims, and on March 1, 2016, the Clerk of the Court for the U.S. District Court, Northern District of Florida, entered an Order for Taxation of Costs against the Plaintiff in the amount of \$3,714.65. The County is moving forward with the indemnity and breach of contract claim against Sentinel. Mediation is tentatively scheduled for August 22, 2016.

- Wolf Creek Homeowners' Association, et al., v. Leon County Development Support and Environmental Management, et al., DOAH – This matter involves a challenge to the County's Written Preliminary Decision to conditionally approve a development called the Residential Condominiums on Blountstown Highway a/k/a the "Tiny House" development. This matter proceeded under the County's site and development plan appeal process, with the petition challenging the County's decision being heard by a Special Master at the Division of Administrative Hearings. pursuant to a contract between DOAH and the County. The Final Hearing was held in April 2016, and the parties submitted Proposed Recommended Orders to the Special Master, who then issued a Recommended Order, confirming the County's decision to conditionally approve the development. The Board of County Commissioners rendered a Final Order, accepting the Special Master's Recommended Order's Findings of Fact and Conclusions of Law, allowing the development to continue, subject to the conditions originally imposed by the County.
- Wakulla Springs Basin Management Plan (BMAP Action) –
  Coordinated County involvement in regional water quality
  initiative focused on reducing nitrate pollution to Wakulla
  Springs, and provided legal support during agency and
  stakeholder meetings that will result in significant policy

#### Did You Know



County Attorney, Herb Thiele, was this year's recipient of the H. Hamilton "Chip" Rice, Jr., Award, presented annually by the Florida Bar's Local Government Law Section to recognize a distinguished lawyer who has served the Section by mentoring and educating future lawyers in the local government field. Mr. Thiele began the County Attorney's Office's involvement with the Florida State University College of Law Externship Program in 1997, and under his guidance, the office has since mentored dozens of law school students.

formulation with long term impacts on capital expenditures and development patterns throughout the region. In December 2015, concerns and issues raised in our agenda item were resolved, resulting in Leon County not filing a formal Petition challenging the Wakulla BMAP Order, and commencing implementation of the Basin Management Action Plan for Wakulla Springs in 2016.

- North Monroe Street Turn-Lane Improvement Project —
  Worked with Public Works staff and outside co-counsel to
  resolve the eminent domain lawsuits on the remaining parcel
  acquisitions by negotiating full compensation settlements
  at mediations and avoiding costly jury trials. Following the
  settlements, we monitored the construction of the project
  by FDOT through its completion in July to assure it was
  constructed in accordance with the agreed-upon settlements.
- Real Estate Policy Comprehensive Revision Worked with a team of County staff from Real Estate, Housing, Public Works, DSEM, and Administration to draft and obtain Board approval of a comprehensive revision of the Board's Real Estate Policy to streamline the many types of transactions involved in the dayto-day activities of the County's real estate and eminent domain programs.

No. SC14-710

ROBERT R. REVNOLDS, Appellent.

VE.

LEON COUNTY ENERGY IMPROVEMENT DISTRICT, etc. et al., Appellent.

[October 1, 2015]

PER CURIAM.

This case is before the Court on appeal from a circuit court judgment.

validating a proposed bond issue. It on the merits, we affirm the circuit court's decision to validate the bonds, but as we required with a virtually identical financing agreement in Thomasy. Clean Encrete Coastal Corridor. SC14-1782, slip op. 18 9 [Fig. Oct. 1, 2015). we remand with instructions for the circuit court to require Leon County Energy Improvement District to amend the financing agreement to remove all references to judicial foreclosure and to file the amended agreement in the circuit court following its approval by the district's governing

1. We have jurisdiction. Seg art. V, § 3(b)(2), Fla. Const.

Economic Development – Negotiated and drafted the legal support necessary to finalize amendments to three interlocal agreements implementing the Blueprint Intergovernmental Agency's (Blueprint) direction to (1) authorize the designation of Blueprint as the economic development organization of record for Tallahassee/Leon County; (2) establish the Tallahassee/Leon County Office of Economic Vitality (OEV) through a consolidation of the County and City economic development offices within the Blueprint organizational structure under the Department of Planning Land Management and Community Enhancement (PLACE); and, (3) consolidate the County and City Minority and Women Small Business Enterprise Programs under the Tallahassee/Leon County Office of Economic Vitality.



# PROVIDING SERVICE 24 HOURS A DAY, 7 DAYS A WEEK

## 1:00 AM

# INTERVENTION & DETENTION ALTERNATIVES

Drug and Alcohol Testing Division staff conducts random urinalysis and breathalyzer tests for court ordered defendants.

# 3:00 RM EMERGENCY MANAGEMENT

Emergency
Management
Staff activates
the Emergency
Operations Center
to coordinate
emergency response
activities following
tornado touchdown.



## 6:00 AM

# OFFICE OF ECONOMIC VITALITY

Staff begins to set-up for the Leon Works Expo, which will host more than 500 students and 80 exhibitors.

## 7:00 AM

#### **PARKS AND RECREATION**

Greenway staff receives final authorization and permit number from the State Division of Forestry to conduct a prescribed fire.



## 9:00 AM

# ENGINEERING SERVICES

Stormwater staff takes water samples from Lake Jackson to test for the health of the water body

## 12:00 PM

#### **SUSTAINABILITY**

The Sustainability team presents recycling tips to fourth graders at a local elementary school.

## 2:00 AM

#### **OPERATIONS**

Stormwater crews make repairs to Tram Road following a washout due to heavy rain and flooding. Flood lights are used to illuminate the work area.



## 4:00 AM

#### **FACILITIES**

Staff prepares the Courthouse to assist in the set-up for Springtime Tallahassee 5k/10k Run.



## 5:00 AM

### **SOLID WASTE MANAGEMENT**

Transfer Station sends its first of 25 daily semi-trucks of garbage to Springhill Landfill.

## 8:00 AM

#### FLEET MANAGEMENT

Fleet Management technicians replace a starter on a dump truck to get the truck back on the road.

## 10:00 AM

#### LIBRARY SERVICES

Children and their parents or caregivers attend Baby Time programs to assist with literacy development.

## II:00 AM Veterans services

A veteran and his family receive financial emergency assistance by the County providing rental and utility funding with Leon County's Veterans Emergency Assistance Program.



# LIVING OUR "PEOPLE FOCUSED, PERFORMANCE DRIVEN" CULTURE

A CORE PRACTICE OF LEON COUNTY GOVERNMENT



#### 5:00 PM

#### ANIMAL CONTROL

At a community education event. staff connects pet owners with community resources and local animal organizations to promote responsible pet ownership.



## 7:00 PM

DSEM Building Inspector performs an after-hour inspection.



### #:00 PM

### **COMMUNITY AND MEDIA** RELATIONS

In response to a tropical storm that brought six inches of rain to Leon County, staff updates the **Emergency Information Portal** with critical shelter and sandbag information.

### 2:00 PM

#### HOUSING SERVICES

Citizen receives first-time homebuyer down payment assistance from the County. 4:00 PM

#### **HUMAN SERVICES**

A local patient receives her first dental visit in nearly 20 years because of the County's health assistance for uninsured. low-income residents.

## 9:00 PM

#### MIS/GIS

property and permit

## Citizens use GIS maps prepared by staff to research

## 1:00 PM

## OFFICE OF **MANAGEMENT** AND BUDGET

Staff conducts comprehensive management reviews of County operations to ensure the upmost effective and efficient operations.

## 3:00 PM

County Commissioners begin a Commission meeting.



## 5:00 PM

#### **DEPARTMENT OF** P.L.A.C.E.

Staff assists a local developer who wants suggestions on how to fit his/her building on a specific parcel of land and meet all code requirements.

## 8:00 PM **VOLUNTEER LEON**

Citizens find volunteer opportunities at a local nonprofit through the County's Get Connected volunteer portal.

## 12:00 AM **EMERGENCY MEDICAL SERVICES**

Paramedics are called to transport a critically burned pediatric patient from a local hospital to the closest burn center in Gainesville.



## 10:00 PM

#### TOURISM

Staff post live updates to Facebook, Twitter and Instagram from concert series taking place at Capital City Amphitheater





# **DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE**



# **COUNTY ADMINISTRATION**



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide leadership and direction to County staff, to facilitate the implementation of Board priorities and policies, and to manage the operation of County functions to ensure the delivery of cost effective, customer responsive public services within the bounds of available resources.

## **Strategic Initiatives/Support Highlights Quality of Life**

 Provided comprehensive organizational leadership of Leon County Government while enforcing the People Focused, Performance Driven culture.

#### Governance

- Facilitated the 2016 Board Retreat, resulting in an updated FY 2012 - FY 2016 Leon County Strategic Plan that ensured staff pursues County priorities.
- Continued to involve citizens as stakeholders in the community by hosting the Citizen Engagement Series, continuing the Club of Honest Citizens, and facilitating Leon County citizen committees such as Minority, Women & Small Business Enterprise (MWSBE) Programs Evaluation Committee.

#### **Economy**

• Developed an Economic Development Ecosystem Model in partnership with the City of Tallahassee to provide for the integration of policy, the collection and utilization of data, and the coordinated implementation of projects and initiatives through the new joint Tallahassee-Leon County Office of Economic Vitality.

#### **Contact Us**

(850) 606-5300 www.LeonCountyFL.gov

# PROVIDING FISCAL, STRATEGIC & OPERATIONAL LEADERSHIP

- During FY2016 Leon County exercised sound fiscal stewardship even during the slow economic recovery.
  - Moody's Investor Service, the bond credit rating business, issued a report in August 2016, calling Leon County's financial position "very strong." The report focuses on Leon County's key credit factors including "a robust financial position" and "a healthy socioeconomic profile." Specifically, the Moody's report highlights the County's management and governance, stating that "balanced financial operations are a component of sound financial management."
  - Developed a proposed balanced budget without raising the property tax rate.
  - Allocated \$98,417 in savings from debt refinancing in FY15 to support related debt service payments.
  - Realized \$850,000 in utility savings through the County's energy efficient investments.
  - Saved \$879,297 in recurring costs and \$74,801 in one-time costs in the two years since implementing the County's I2 (squared) Employee Awards Program.
- Engaged citizens as stakeholders in their County government by:
  - Conducting 30 separate LEADS Listening Sessions with 350 citizen participants resulting in 124 proposed improvements to County business operations, employee satisfaction and customer experience.
  - Continuing to partner with The Village Square to host Club of Honest Citizens events.
  - Supporting the MWSBE Programs Evaluation Committee to develop recommendations to grow and expand opportunities for local minority and women-owned businesses.
  - Partnering with local volunteers to revitalize the Woodside Heights neighborhood in recognition of 9/11.

- Hosting various Citizen Engagement Series workshops on topics such as race relations, public safety and the County's budget.
- Throughout the slow economic recovery, the Board continues to make appropriate investments in the community. County Administration manages and oversees the delivery of certain projects, including:
  - Continued leadership over Blueprint 2000 project execution including Capital Circle, Capital Cascades Trail, and the Magnolia Multi-Use Trail.
  - The County Administrator serves with the City Manager and Sheriff as the governing body overseeing the Consolidated Dispatch Agency that provides dispatch services for all law enforcement, fire and EMS first responders.
- Leon County Administrator Vincent S. Long served in 2015-16 as President of the Florida Association of County Managers (FACM) and continues to serve as Immediate Past President.

#### **Demonstrating Highest Standards** of Public Service

Leon County Government received 14 Achievement Awards from the National Association of Counties. including one "Best in



These awards recognize how Leon County provides costeffective, high-quality service to citizens in categories ranging from Parks and Recreation to Information Technology.

# PROVIDING TRANSPARENCY AND ENGAGING CITIZENS IN MEANINGFUL WAYS

As a part of the ongoing mission to create and maintain social attachments between citizens and their County government, Leon County continues to promote citizen involvement to guide policy and shape our community. Events such as the Club of Honest Citizens and the Citizen Engagement Series drive the continuous effort to maintain sustained citizen involvement and engagement by providing transparency of County government, while building relationships between citizens and County government through social settings.

The Club of Honest Citizens events are held in partnership with the Village Square at unconventional locations like bars and coffee shops and intentionally provoke and challenge citizens and County officials alike on hot-button issues. This year's Club of Honest Citizen's event "Created Equal: A Conversation about Race, Founding Ideals, and Our Hometown", was held at a popular nightclub where more than 250 citizens participated in a conversation on race and its impact on the community.

Leon County continued the nationally-recognized Citizen Engagement Series in effort to provide greater opportunities to build trust through meaningful engagement. The "Public Safety: Preserving Life, Improving Health, and Promoting Safety" session, held in partnership with the Capital Medical Society, featured the County's

Emergency Medical Services, the Consolidated Dispatch Agency, and Leon County Emergency Management. The session offered citizens a stimulating and interactive forum that highlights the operations and high quality safety services the three work areas provide to the community. The session also included a tour of the Public Safety Complex.

In October 2016, Leon County collaborated with the Village Square, City of Tallahassee, and Leadership Tallahassee to kick off The Longest Table Initiative. Over 400 citizens came out for dinner held in the middle of Park Avenue share ideas, thoughts, and a meal. The second phase, which took place on Sunday, June 26, broke conversations into smaller dinners of 6-8 citizens in over 100 homes and public spaces around the community.

Additionally, Leon County Government held the community-wide Great Leon County Scavenger Hunt on Saturday, May 14. Nearly 300 citizens followed clues and discovered the places that make our community unique. At each participating branch library, citizens picked up a Scavenger Hunt treasure map that featured County parks, local cultural institutions and locally-owned restaurants. 80% of the participants who were surveyed indicated it was their first time visiting a County park, greenway, or boat landing listed on their respective map.





















Where do you see the community in 10 years?



How would you describe our community?

Continuing the Conversation



Sunday, June 26

What brought you here; what keeps you here?



How would you convince a visitor to make this place home?











# Created **Equal**

a conversation about race March 10



# BLIC SAFET MAY 17, 2016

Preserving Life, Improving Health, and Promoting Safety.









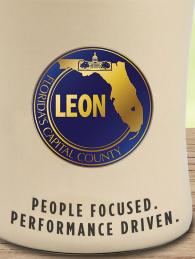








For less than the price of a monthly TV cable bill, you receive County services that include EMS, parks, roads, flood relief, libraries, County Sheriff, court support and disaster response - just to name a few!



Account Number 1234-5678 09/15/2016
Total Amount Due Payment Due By 09/30/2016

# Monthly TV Cable Bill

Total

\$80.95

# Cable Channel Line-Up

-14	\$15.0
24/7 Reality TV	\$12.00
Real Housewives of Everywhere	\$9.50
Food, Food & More Food	\$9.00
Movies I Don't Like	
Silly People Doing Silly Things at Silly Times	\$8.00
Is That Really For Kids?	\$7.00
24/7 Ultimate Ping Pong Championships	\$5.00
The Re-Run Channel	\$6.00
Novies & Shows That Shouldn't	\$9.45
ave Been Made	

Total

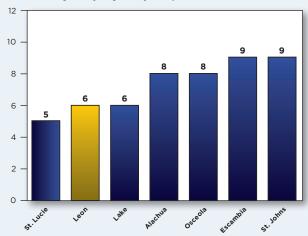
. c. Corrections	\$29.9
Law Enforcement & Corrections	\$3.46
Emergency Medical Services (EMS)	\$2.91
Library Services	\$3.28
Facilities	\$3.40
Health & Human Services	
Elections	\$1.79
leterans, Volunteer, Economic levelopment & Planning	\$0.87
osquito Control	\$0.29
l Other Services	\$14.94
	\$60.92

## **COUNTY ADMINISTRATION:**

# FY 2016/2017 LEON COUNTY ADOPTED BUDGET AT A GLANCE

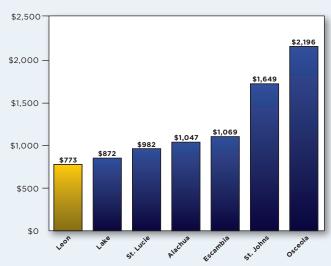


#### County Employees per 1,000 Residents (FY 2016)



Leon County has a ratio of 6.0 employees for every thousand County residents, tied with Lake County for second in lowest per capita employees.

#### Net Budget Per Countywide Resident (FY 2016)



Leon County is the lowest for dollars spent per County resident. Osceola County spends more than two and a half times the amount per resident than Leon County. The next closest county's net budget per capita is 12.8% higher than Leon County's (Lake County).

## EXERCISING RESPONSIBLE STEWARDSHIP OF THE COMMUNITY'S RESOURCES

As responsible fiscal stewards of public dollars, the Leon County Board of County Commissioners unanimously approved the balanced Fiscal Year 2017 budget without raising the millage rate. This budget of \$246 million is a 3.18 percent increase from last year's budget. Property values have grown by 3.12 percent. Included in the Fiscal Year 2017 budget is \$19.5 million for the capital improvement program.

The Board accomplished this year's balanced budget while leaving the millage rate at the current 8.3144 mills. The County deliberately used reserves, all in an effort to maintain quality service levels and focus on capital infrastructure needs.

The Fiscal Year 2017 budget continues to maintain core services and the community's infrastructure, a few highlights include:

- Restoring a stormwater maintenance crew to pre-recession levels to ensure preventative maintenance is conducted to avoid future costly repairs;
- Reducing a net of 13 positions due to a realignment of resources and through contracting:
- Increasing funding for social service agencies by allocating an additional \$200,000 to the Community Human Service Partnership (CHSP);
- Significant budget savings due to planned non-presidential preference primary funding level for the Supervisor of Elections;
- A \$17.0 million fund sweep of general revenue and special revenue reserve funds to fully fund the County's five-year capital program to avoid the issuance of new debt and the reduction of services:
- Reduced the use of General Fund balance by \$1.5 million;
- Cost avoidance of \$4.0 \$6.0 million for the complete Financial System Replacement by a comprehensive assessment and refresh of the current system;
- \$879,000 in recurring savings through employee innovations;
- Increased right-of-way landscape maintenance funding of \$282,000 necessary due to the completion of the Capital Circle NW/SW Blueprint 2000 capital project;
- \$50,000 for the nuisance abatement of dilapidated structures to assist in code enforcement.

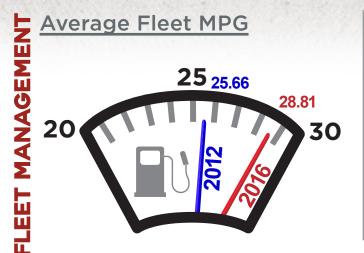
### **PROPERTY TAX DISTRIBUTION:**

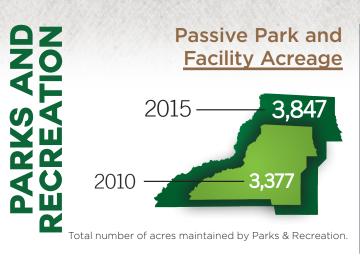
(Based on Median Value Single-Family Home in Leon County)

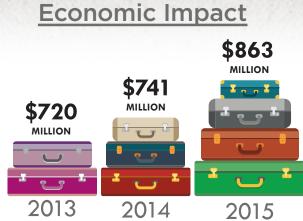
Services	FY 2017 Ad Valorem Tax Bill \$731	FY 2017 Monthly Cost	FY 2017 % of Ad Valorem Taxes
Sheriff - Law Enforcement	184.13	15.34	25.19%
Sheriff - Corrections	175.66	14.64	24.03%
Emergency Medical Services	41.47	3.46	5.67%
Health & Human Services	40.80	3.40	5.58%
Facilities Management	39.38	3.28	5.39%
Library Services	34.91	2.91	4.78%
Property Appraiser	26.23	2.19	3.59%
Management Information Services	25.26	2.11	3.46%
Tax Collector	23.99	2.00	3.28%
Supervisor of Elections	21.44	1.79	2.93%
Administrative Services	17.56	1.46	2.40%
Other Criminal Justice (Probation, DJJ, Diversion)	17.47	1.46	2.39%
Community Redevelopment - Payment	12.18	1.02	1.67%
Veterans, Volunteer, Planning, Economic Development	10.46	0.87	1.43%
Board of County Commissioners	8.27	0.69	1.13%
Capital Improvement	8.26	0.69	1.13%
Geographic Information Systems	8.05	0.67	1.10%
Other Non-Operating/Communications	7.04	0.59	0.96%
Court Administration and Other Court Programs	5.89	0.49	0.81%
Clerk of Circuit Court	5.78	0.48	0.79%
800 MHz Radio Communication System	5.55	0.46	0.76%
Risk Allocations	3.91	0.33	0.53%
Mosquito Control	3.47	0.29	0.47%
Sustainability/Cooperative Extension	1.54	0.13	0.21%
Budgeted Reserves	1.27	0.11	0.17%
Financial Stewardship	0.51	0.04	0.07%
Line Item Agency Funding	0.51	0.04	0.07%
Total	\$731.00	\$60.92	100.00%



# PROVIDING MORE QUALITY SERVICES WITH FEWER RESOURCES

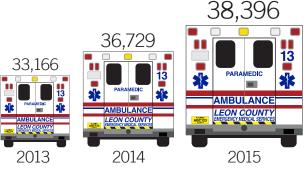






Yearly totals reflect revised methodology

# **EMS Responses**



Calls responded to by Emergency Medical Services each year.

## **Cardiac Survival Rate**





## **Recycling Rate** WAS **Leon County** National 54% 34% SOLID Percentage of solid waste diverted from the landfills for other uses. E-book/Audiobook Downloads 67,319 DOWNLOADS 57,999 42,250 02 <u>m</u>

Ш

**Veteran Population** 19,398

**Annual Veteran Benefits** 

\$8,461,551

SERVICES

MEDICAL

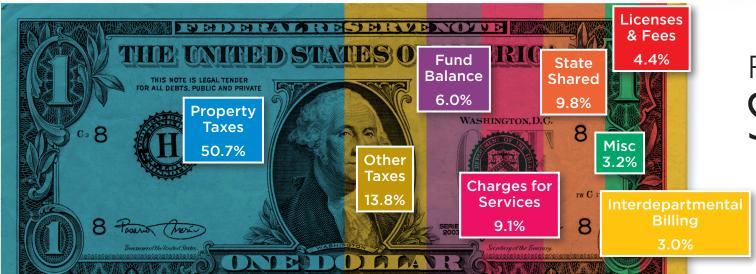
**EMERGENCY** 

## EXERCISING RESPONSIBLE STEWARDSHIP OF THE COMMUNITY'S RESOURCES

# STRETCHING YOUR TAX DOLLARS



# WHERE THE \$246.1M COMES FROM...



FY 2016/2017 ADOPTED BUDGET:

\$246.1 MILLION

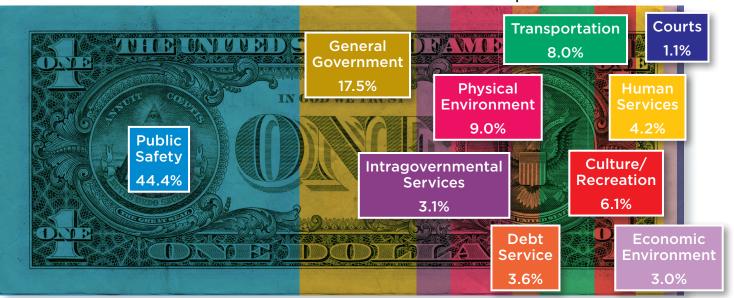
# ...AND HOW THE \$246.1M IS UTILIZED



#### Did You Know

Leon County citizens pay among the lowest in the state per person to operate their local county government.

Leon County's Fiscal Year 2017 budget is still \$38.6 million less than the budget in Fiscal Year 2008.





## OFFICE OF PUBLIC SERVICES:

# **EMERGENCY MEDICAL SERVICES (EMS)**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To preserve life, improve health, and promote safety through clinically superior and compassionate pre-hospital care and life safety education for citizens and visitors of Leon County.

# **Strategic Initiatives/Support Highlights Quality of Life**

- Partnered with local hospitals and medical providers to improve heart attack outcomes and develop a system of care that exceeds national standards.
- Received a three-year accreditation from the Commission on Accreditation of Ambulance Services for the third time.
- Operated a Tactical Medical Program to provide medical support to the Sheriff's Office Special Weapons and Tactics (SWAT) unit, allowing specially trained paramedics to more quickly reach victims of violent incidents.
- Provided low-cost Automated External Defibrillators (AEDs) to organizations and businesses throughout the County. Community AEDs improve survivability of sudden cardiac arrest.
- Waived EMS fees for uninsured or underinsured veterans.
- Conducted 160 public education events.
- Engaged community partners and pursued funding for the development of a community paramedic program.

#### **Contact Us**

(850) 606-2100 www.LeonCountyFL.gov/LCEMS

## PRESERVING LIFE. IMPROVING HEALTH. PROMOTING SAFETY.

- After celebrating 12 years of dedicated service to the community and responding to more than 400,000 calls for service. Leon County's nationally recognized Emergency Medical Services (EMS) continues to lead the industry in setting the standard for emergency care.
- With over 300,000 people dying from sudden cardiac arrest each year in the United States before reaching a hospital, Leon County strives to continuously improve the chances of survival by advocating for the placement of Automated External Defibrillators (AEDs) and Cardio-Pulmonary Resuscitation (CPR) training through its Heart Ready initiative. Through these efforts, over 1,700 citizens were trained in CPR and AED use. Also, there are 830 public access AEDs now in place throughout the community because of EMS.
  - » For the sixth year, EMS hosted Press the Chest, a community-wide CPR and AED training event held at the Donald L. Tucker Civic Center. EMS and community partners trained more than 600 citizens in CPR and AED as one class.
  - » Leon County's cardiac survival rate of 33% continues to far exceed the national average of 7%.
- Leon County is committed to educating the community on the importance of safety preparedness. EMS hosted several events during the year, including:
  - » Child Passenger Safety Seat Program conducted over 100 child safety seat checkpoints, inspections, and installations at the Public Safety Complex, as well as health and safety fairs throughout the community.
  - » Leon Lifesaver this community risk reduction program was presented at over 20 events and focuses on improving safety and preventing injuries in young, school-aged children. Leon, an interactive robotic ambulance, goes into schools and community events teaching children about the proper use



Leon County EMS providing ambulance services

- of 9-1-1, the importance of car safety restraints and bicycle helmet use, and stranger danger.
- » Operation Prom Night this cooperative anti-drunk driving and anti-distracted driving program is for high school-aged teenagers in which a mock accident scene is used to illustrate the dangers of drinking and driving, and distracted driving. This program is hosted by Tallahassee Memorial HealthCare through the cooperation of community partners including schools, EMS, the Leon County Sheriff's Office, Tallahassee Police Department, FSU Police Department, Tallahassee Fire Department, Lifeflight Air Methods and ShandsCair.
- » Senior Citizens EMS participated in various senior citizens events including the Leon County Senior Outreach program.





Press the Chest 2016

These programs provided information on healthy living, fall prevention, CPR training and heart health education.

- » Safety Fair EMS conducted the seventh annual safety fair to highlight personal safety and injury prevention. This event was conducted at Governor's Square Mall. EMS hosted this event along with numerous community partners.
- » Honor Flight Tallahassee since 2012, EMS has provided medical support for WWII veterans making the one-day trip to Washington D.C.



EMS Safety Fair

## Did You Know

Leon County EMS received a perfect score during the accreditation review process and was bestowed another three year accreditation from the Commission on Accreditation of Ambulance Services (CAAS). The EMS Division was the first municipally operated EMS system in Florida and the eighth in the nation to receive accreditation from CAAS.





Honor Flight Tallahassee

# **Demonstrating Highest Standards of Public Service**

Leon County paramedic Lieutenant Allison Hall was named the **2016 State of Florida Paramedic of the Year** by the Florida Department of Health. The recognition is one of the most prestigious offered as part of the 2016 Excellence in Emergency Medical Services (EMS) Awards program.







## OFFICE OF PUBLIC SERVICES:

# LEROY COLLINS LEON COUNTY PUBLIC LIBRARY SYSTEM

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To enrich the community by inspiring a love of reading, providing a dynamic resource for intellectual, creative and recreational pursuits, and enabling residents to live a life of learning.

# Strategic Initiatives/Support Highlights Quality of Life

- Leon County citizens made one million visits to the seven locations of the Leon County Public Library System, and there were 1.2 million hits on the Library website.
- Library card-holders checked out 1.7 million books and other materials and downloaded 65,000 e-books and audiobooks from the Library website.
- Library online resources continued to include 24/7 access to magazine articles, health information, newspapers, auto repair, and more, all published as subscription online information by well-known and reputable library and reference publishers.
- 28,000 adults, teens and children attended some 800 programs throughout the library system.
- Book groups met at all library locations, engaging readers of all ages in lively discussions of a wide variety of books.
- Use of the library's social media increased by 19%, further engaging patrons.
- Provided 400,000 uses of free public-access Internet computers and wi-fi throughout the library system.

#### **Contact Us**

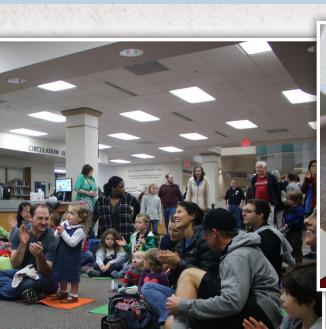
(850) 606-2665 www.LeonCountyFL.gov/Library

## INSPIRING A LOVE OF READING AND A LIFE OF LEARNING

- The LeRoy Collins Leon County Main Library celebrated the 25th Anniversary of the opening of the downtown library. Celebrating the library's significance in the community, hundreds of library devotees and members of the community gathered for a Story Time reunion, a showcase featuring more than 25 local authors, live musical entertainment and a scavenger hunt for all ages. 25 years ago, Leon County opened the doors of the downtown library, and more than 14 million patrons have visited since 1991.
- Damaged by a lightning strike years ago and suffering from rot, the Library Live Oak had to be removed in January 2016. Over time, the live oak was dropping limbs over the parking lot and presented a public safety risk. The County memorialized the tree through sculpture and grounds improvements.
- The County also launched the Spring and Fall 2016 Seed Library seasons. At the Spring launch, during the anniversary celebration, library visitors learned about vermiculture, how to harvest produce, grow their very own garden, and prepare seasonal recipes.
- In 2016, the County offered extra services to patrons during the holidays, including extended holiday check out, Second Saturday Device Advice, and access to a large variety of e-books and audiobooks.
- The Main Library hosted library science scholar, author and historian, Dr. Wayne Wiegand, Florida State University School of Information professor emeritus, during a presentation and discussion of his new book, Part of Our Lives: A People's History of the American Public Library.
- The Library joined the Festival of Freedom, an annual event honoring the first reading of the Emancipation Proclamation in Tallahassee, by hosting a presentation by Dr. Katherine Mooney, Associate Professor of History at Florida State University. Dr. Mooney presented a speech entitled "Living Freedom: The Consequences of Emancipation and Why They Still Matter."

- Program's Summer Reading Program featured the theme, "On Your Mark, Get Set, Read!" The kick-off was held at each library location on May 21, and hundreds of children and their families enjoyed activities to get children started on a summer of reading and enjoying library programs.
- Monday Nights @ Main, a summer reading program at the Main Library, kicked off in June and included activities like theater, dance, science and more.
- In partnership with Literacy Volunteers of Leon County, the County continues to offer services in adult literacy, family literacy and English for speakers of other languages. Tutoring is offered at all library locations.
- The Library converted to new cataloging standards, Resource Description and Access (RDA), to help citizens find the materials they need.
- The library became an affiliate of CareerSource Capital Region, emphasizing the library's training and workforce development materials.
- Book groups covering a wide range of reading interests meet at every library location—there is a group for every reader.
- In partnership with Leon County Senior Outreach, the Northeast Branch Library became a new location for senior programming.







The 25th Anniversary Celebration



Sculpture Memorializing the Library Live Oak





Monday Nights @ Main

## Did You Know

A video on the library's Facebook page showing how shelves were moved for carpet replacement had 15,798 video views and 1648 reactions, comments and shares, and sparked phone calls from other libraries asking for more information.

# LEON COUNTY LIBRARY LOCATIONS

#### LeRoy Collins Main Library

200 West Park Avenue (850) 606-2665

# Dr. B. L. Perry, Jr. Branch Library

2817 South Adams Street (850) 606-2950

#### Eastside Branch Library

1583 Pedrick Road (850) 606-2750

#### Fort Braden Branch Library

16327 Blountstown Highway (850) 606-2900

#### Lake Jackson Branch Library

3840-300 North Monroe Street (850) 606-2850

#### Northeast Branch Library

5513 Thomasville Road (850) 606-2800

#### Woodville Branch Library

8000 Old Woodville Road (850) 606-2925



## OFFICE OF PUBLIC SERVICES:

## **ANIMAL CONTROL**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To improve animal and human wellbeing through education, prevention, and enforcement programs and humane animal care and control services for the citizens and animals of Leon County.

# **Strategic Initiatives/Support Highlights Quality of Life**

- Provided essential public safety services through animal bite investigations, aggressive animal intervention, educational programs and through enforcement of the Animal Ordinance.
- Provided community outreach and neighborhood sweeps in order to put residents in touch with local animal organizations to assist with animal related needs.
- Actively participated on Tallahassee-Leon Animal Service Center Advisory Committee. Continued to implement strategies that allow Animal Control Officers to return animals to their owners, eliminating the need to take animals to the shelter

# PROTECTING LEON COUNTY'S ANIMALS & CITIZENS

- In order to continuously provide safety and well-being of both citizens and domestic animals, Animal Control staff has:
  - » Provided Bite Prevention Classes to approximately 400 1st and 4th grade students throughout the local school district.
  - » Educated residents about responsible pet care, animal safety, bite prevention and related matters by participating in outreach events such as public safety fairs, "Howl at the Moon," and community pet adoption events.
  - Educated pet owners about requirements of the Leon County Animal Ordinance and provided loaner dog houses so owners did not give up their pet for the lack of proper care and shelter.
  - » Provided identification tags and collars to ensure lost pets were returned home.
  - Conducted proactive door-to-door neighborhood sweeps with community partners in high volume service call areas. The main focus of the operation being outreach, education and resource provision.
  - » Facilitated the Capital Area Animal Network, providing for an open forum format that brings together various animal welfare groups in the capital region.
  - » Animal Control staff distributed low-cost spay and neuter vouchers provided by community stakeholders in an effort to impact animal overpopulation.
  - » Hosted two Pet-ucation events that connected over 100 pet owners with community resources from over 10 local animal organizations to promote responsible pet ownership.



Leon County Animal Control Team

- Animal control staff is committed to serving the community and protecting animals and citizens. During the year, staff:
  - » Fielded over 8,200 phone calls resulting in over 4,900 service requests and over 6,000 Animal Control Officer activities.
  - » Responded to over 220 service requests for inhumane care resulting in the issuance of 12 citations and the referral of 2 cases to the Leon County Sheriff's Office for pursuit of criminal charges.
  - » Investigated over 97 dangerous or aggressive animal complaints.
  - » Handled over 400 animal bite exposure cases for the state mandated Animal Rabies Program.

#### **Contact Us**

(850) 606-5400 www.LeonCountyFL.gov/Animal

# **EMERGENCY MANAGEMENT/EMERGENCY INFORMATION PORTAL**



PEOPLE FOCUSED. PERFORMANCE DRIVEN.

# Leon County's Emergency Information Portal's Website

When a disaster strikes, it is often difficult for people to know where to turn for the latest news and information. However, residents of Leon County now have the Emergency Information Portal (EIP), which can be found at <a href="https://www.leonCountyFL.gov/EI">www.leonCountyFL.gov/EI</a>, or by clicking on "Emergency Events" at the top of the County's main website.

The portal offers a wide array of information about weather disasters and other emergency events and how to prepare for them, including useful tips on preparing and protecting citizens in the event that natural or man-made disasters occur in Leon County.

The portal, now mobile friendly, provides links to resources for preparation, response and recovery information, such as the status of available shelters, sandbag locations, road closures, local office and school closings, health advisories and volunteer information.

Localized information such as rain gauges and how to create individual hurricane plans is also included. The portal is regularly updated with weather alerts, active events and other information valuable in an emergency.

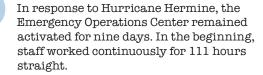


#### **Contact Us**

(850) 606-3700 www.LeonCountySO.com/EM

# DISASTER PREPAREDNESS, RESPONSE & RECOVERY

- Emergency Management maintains the Emergency Operations Center (EOC) to plan for and coordinate disaster response activities.
  - » The EOC was activated three times during the last year to coordinate response to hazardous weather incidents.
  - » The EOC hosted four separate training courses for local and regional emergency responders to build and enhance their emergency response skills.
  - » Partnered with the Florida Department of Health in Leon County to host Zika Preparedness Training for emergency local response agencies.
- To ensure Leon County is prepared to address disasters, during this past year Emergency Management:
  - » Reviewed emergency plans for 33 healthcare facilities.
  - » Hosted the 2016 Hurricane Season Kickoff Press Conference and Presentation of the Annual Disaster Survival Guide to re-emphasize the importance of preparedness for hurricanes and other emergency situations.
  - » Partnered with Leon County Volunteer Services, the American Red Cross, and the City of Tallahassee to host a Build Your Bucket Event. Over 250 residents received a free starter disaster supply kit bucket to enhance community disaster preparedness.
    - Did You Know



- » Conducted 19 public education and outreach programs for a variety of community groups.
- » Continuously monitored severe weather situations and coordinated response activities with partner agencies throughout the region.
- » Disseminated 109 severe weather alerts to emergency response partners
- The Leon County Enhanced 9-1-1 System received 163,000 calls, 39,540 during this past year. Of these calls, approximately 139,913 were from wireless devices, 16,222 were from landline devices, over 6,865 were from VoIP devices.



Emergency Operations Center during activation



# **LEON COUNTY'S RESPONSE AND RECOVERY**

# LEON COUNTY RESPONDS DURING COMMUNITY'S TIME OF NEED

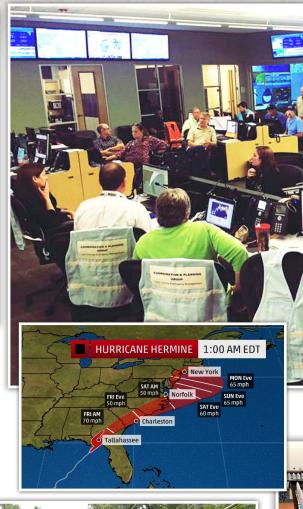
In 2016, the Leon County community experienced two events that clearly demonstrated the resilience and compassion of its citizens. At 5:00 AM on Saturday, July 2, a bus carrying approximately 35 Haitian migrant workers en route to their homes in Belle Glade, Florida collided with a tractor trailer on Coastal Highway 98 in Wakulla County. Immediately, Leon County and a host of community partners took action to reunite the victims of the accident with their families in Belle Glade. Private, nonprofit, and government partners came together to provide care and services for these individuals – many of whom lost their belongings in the crash – including Creole language translation, meals and lodging for family members, cell phones to communicate with family members unable to visit, restoration of identification, and ultimately transportation to get home.

Only weeks later, on September 2 Hurricane Hermine made landfall on a path that led directly through Leon County. Hermine was the first hurricane to hit Florida in 11 years and was the first storm to cause as much damage

to our community since Hurricane Kate in 1985. Once again, our community came together to meet the needs of our citizens in the aftermath of the disaster. Government and volunteer organizations partnered to provide food, water, and hygiene kits to citizens who lost electrical power to their homes. A comfort station was established at the Leon County Main Library for citizens to get out of the heat, charge their electronic devices, and receive information about available support services. Citizens invited their neighbors without power into their homes and helped them to clear trees and debris from their property.

Serving as the central hub for emergency management coordination, the Leon County Emergency Operations Center remained activated for eight days. In the beginning of the response, critical staff from the County, City and other nonprofit partners worked around the clock for 111 hours. Before, during, and after landfall of Hurricane Hermine, the Emergency Operations Center performed flawlessly in service to the community.

















### TALLAHASSEE DEMOCRAT



# Volunteers bridge language barrier for crash victims







### **TOURISM DEVELOPMENT**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To spearhead and coordinate the tourism-related marketing and management of the destination through the coordination of the hospitality industry, local governments and the business community to sustain and grow visitor spending and job creation in the Tallahassee region.

### Strategic Initiatives/Support Highlights Economy

- Hosted three cross country running events at Apalachee Regional Park including the FSU Invitational, FHSAA Championships and the Atlantic Coast Conference Championship that brought 9,500 visitors, generating 4,500 room nights and a direct visitor spending of \$3.7 million.
- Tourism related jobs are now estimated to exceed 14,000 in Leon County supported by 2.3 million annual visitors who infused nearly \$863 million of economic impact into Leon County. Downs & St. Germain reported 13,659 jobs and \$840 million of economic impact in 2015.

#### **Quality of Life**

 Hosted "Spring On Stage", a campaign that collectively promoted numerous special events, and major festivals such as the Red Hills International Horse Trials, Springtime Tallahassee, Word of South Festival, Southern Shakespeare Festival and LeMoyne Chair of Parks Art Festival.

#### **Contact Us**

(850) 606-2300 www.VisitTallahassee.com

### PROMOTING AND MARKETING FLORIDA'S CAPITAL REGION

- Tourism continues to build awareness for Leon County as a tourism destination with self-generated marketing programs and cooperative programs with local industry stakeholders in cooperation with VISIT FLORIDA, the Florida Restaurant & Lodging Association, the Council on Culture and Arts, Florida State University and Florida A&M University.
- In 2016, tourism for the County resulted in \$863 million in economic impact, 2.35 million visitors from 47 states and 36 countries, and 14,012 jobs. In the past year, the following results were recorded:
  - » Showed increases in hotel occupancy and revenue for area hotels for the 12-month period through May 2016.
  - » Showed a record month in hotel occupancy of 72.1% during February, 2016.
  - » Promoted Leon's County's outdoor recreation, culinary, African-American heritage, history and heritage and arts and culture amenities by hosting more than 30 journalists from travel and lifestyle publications while collaborating with 48 industry partners.
  - » Leveraged an additional \$767,000 in advertising equivalency through earned media during the first eight months of FY2016 with 72 million media impressions that included 4.0 million radio listeners and 36.0 million television viewers
  - » Generated more than 185 million advertising impressions, increased web site traffic by 20% and time on the site by 43%, increased Twitter followers by 20%, and Facebook followers by 22%.
  - » Consumers viewed more than 1.0 million pages of information on www.VisitTallahassee.com during the first eight months of FY 2016.
  - » Generated more than 2.7 million social media impressions during the first eight months of FY 2016.



Capital City Amphitheater Concert Series - Peter Frampton

- Produced and promoted seven concerts at the Capital City
  Amphitheater including O.A.R., indie-rock group Dawes, Grammyaward winning singer-songwriter Jason Isbell, Boz Scaggs,
  Grammy-nominated R&B singer-songwriter Tank, classic rocker
  Peter Frampton and two-time Grammy winner Alabama Shakes.
- Assisted 108 groups with welcome materials representing 12,644 visitors and served 2,078 domestic visitors from 47 states and 609 international visitors from 36 countries at the Leon County Visitor Information Center during the first eight months of 2016.
- Leon County Tourism awarded grants totaling \$466,022 to 103 local special, signature and sports events, all of which brought overnight visitors to the Capital County.
- Leon County supported 6 Signature events in the community including Springtime Tallahassee, Children's Week, Market Days,





Red Hills Horse Trials, Word of South, and Florida Jazz and Blues Festival.

Leon County's Apalachee Regional Park (ARP) was named 2016 "Venue of the Year" in mid-size markets by the Florida Sports Foundation. The foundation applauded

ARP for the economic benefit it brought to the area when hosting local, state and national cross country events generating \$9.7 million in direct visitor spending between 2012 and 2015.



Did You Know

In fall 2016, Leon County's Apalachee Regional

Park will host nine major cross country events

including three national championship meets.

The meets are projected to attract 10,000

runners and nearly 21,000 visitors.

 Hotel bed-taxes, which fund the Leon County Division of Tourism Development (Visit Tallahassee) and all of the county's tourism promotion efforts, set a new record in 2015, generating more than \$5 million total or \$1 million in revenue per penny of tax. 2016 is on pace to meet or exceed this record setting mark.

- In addition to funding the County's marketing activities, Leon County Tourism invested \$1.25 million of bed tax funds in local cultural activities and programs through the Council on Culture and Arts (COCA) including the first cultural Facilities Matching Grant program.
- Leon County Tourism, along with Domi Station, hosted programmers, developers, designers and outdoor enthusiasts from around the region at a "hack-a-thon," which focused on creative insights and developing advances in technology that the County will use in expanding and improving Trailahassee.com.



Word of South Festival

#### **Demonstrating Highest Standards** of Public Service

Leon County's Apalachee Regional Park (ARP) was named 2016 "Venue of the Year" in mid-size markets by the Florida Sports Foundation. The foundation applauded ARP for the economic benefit it brought to the area when hosting local, state and national cross country events generating \$9.7 million in direct visitor spending between 2012 and 2015.



Capital City Amphitheater Concert Series



#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To guide the City and County's economic development efforts in coordination with the private sector and community stakeholders by fostering fair and open competition, conducting extensive outreach to assist businesses in navigating and competing in today's marketplace, and leveraging existing resources to maximize the infusion of financial capital to the local economy.

### Strategic Initiatives/Support Highlights

#### **Economy**

- Work with VisionFirst Advisors to draft the community's first-ever long-term strategic plan for economic development to align supporting organizations, partners, community stakeholders, and planning bodies to promote economic vitality in Tallahassee-Leon County;
- Establish and execute a site visit program to connect with local business owners, identify community needs and assets, learn about existing industry, and facilitate collaboration among community partners;
- Participate in professional development opportunities to achieve the highest levels of program performance and to ensure best practice service provision as a leading economic development organization;
- Develop new data resources, dashboards, and reports to concisely and comprehensively present information to policymakers and the public regarding the economic performance of our community;
- Utilize state-of-the-art data software to drive decisions and identify metrics that will monitor entrepreneurial activity in Tallahassee/Leon County.

#### **Contact Us**

(850) 219-1060 www.OEVforBusiness.org

### ADVOCATING FOR ECONOMIC INTERESTS

#### **Embracing Economic Vitality for Florida's Capital**

- Established the Tallahassee/Leon County Office of Economic Vitality (OEV), under the direction of the Intergovernmental Agency, as the economic development organization of record on March 1, 2016. The new office demonstrates the City and County Commission's desire to invest in and cultivate economic development through its sales tax initiative which, in November 2014, dedicated 12% of sales tax collections (estimated at \$90.7 million) to implement economic development projects, programs, and initiatives.
- Contracted with VisionFirst Advisors to provide a strategic plan for economic
  development. After engaging with more than 1,000 community members,
  VisionFirst developed recommendations and strategies that reflect the priorities
  of the community, address existing challenges, and focus on measurable and
  achievable goals

#### Achieving Regional Leadership through Community Engagement

- Launched www.OEVforBusiness.org, promoting services such as expedited permitting, workforce development, financial incentives offered at the local and state levels, demographic reports, and introductions to support organizations.
- Engaged community partners, as appropriate, when responding to requests for proposals to ensure an accurate representation of resources are provided.
- Continually capturing insights about Tallahassee/Leon County's business infrastructure, company needs, and partnership potential through its site visit program.

#### **Using Data to Drive Informed Decision-Making**

- Generated a Data Center on the website to provide key data points and statistics.
- Created a Capital Industries map to identify the location of Tallahassee/
   Leon County's diverse economy and vitality that exists within several targeted industry sectors, as identified by Enterprise Florida.
- Developed a Major Ongoing & Proposed Developments Report map to illustrate all major ongoing and proposed developments in our community with more than 20 residential units and/or 10,000 sf or more of non-residential space.
- Launched a Client Relations Management program to track business development in Tallahassee/Leon County.

### MINORITY/WOMEN & SMALL BUSINESS ENTERPRISE (M/WSBE)

- During FY16, Leon County expended approximately \$2.6 million in contractual payments and the direct purchase of goods and services from local small businesses; including certified minority, women, and small business enterprises participating in Leon County's procurement process as a prime contractor and/ or subcontractor. These expenditures equate to an approximate 8% increase over FY15 expenditures.
- Reviewed Leon County's competitive procurement opportunities to determine the feasibility of aspirational goals for local, certified minorityowned and women-owned business enterprises and for sets aside opportunities to boost participation among local, certified small business enterprises.
- Supported and staffed local business education workshops and other networking events such as Small Business Week, Minority Enterprise Development Week, and Entrepreneurship Month. These workshops provided education to enhance daily operations for small business owners.
- M/WSBE collaborated with community partners to co-sponsor, plan, and staff the local observations of Small Business Week and Minority Enterprise Development Week events. The monthly financial education workshop series titled "Finance Fridays," was provided to the local business community. The series began in November 2015, in observation of E-Month, and concluded January 2016.
- The Division demonstrated performance and results through its continuous monitoring of Leon County's procurement activities.

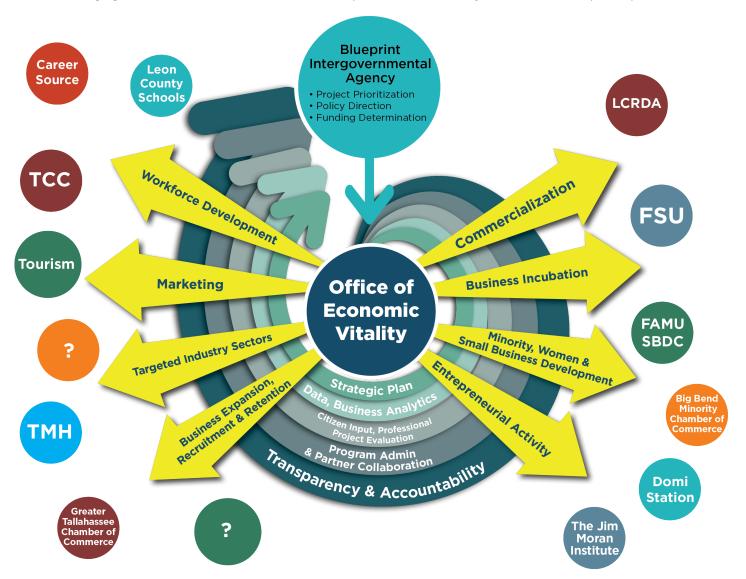
#### **Contact Us**

(850) 606-1650 www.LeonCountyFL.gov/MWSBE



### **Economic Development Ecosystem**

Ensuring accountability, transparency, citizen engagement and professional management of economic development projects, programs and initiatives, while leveraging the ideas, innovations and intellectual capital of the community's economic development partners.









Economic Development Listening Sessions

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide accurate information, creative and effective planning recommendations, and expertise in the areas of long-range land use, environmental, and transportation planning for the orderly growth of Leon County and the Tallahassee community.

### Strategic Initiatives/Support Highlights Quality of Life

- Identify projects that may be advancefunded as part of the Sales Tax extension.
- Initiate a comprehensive review and revision to the Land Use Element of the Comprehensive Plan.
- Reformat the existing online Comprehensive Plan to modernize its appearance and increase usability.
- Evaluate the existing Comprehensive Plan amendment process and identify opportunities for further streamlining.
- Protect the rural character of our Rural Land use category.
- Work with Blueprint Intergovernmental Agency and the Office of Economic Vitality to implement the Sales Tax extension, including the Economic Development portion.
- Coordinate partners in the creation of a North Monroe Corridor Task Force for the purposes of revitalization.
- · Create and maintain a Design Studio.
- Increase awareness of the services
   DesignWorks offers to the community.

#### **Contact Us**

(850) 891-6400 www.LeonCountyFL.gov/Planning

### PLANNING TODAY FOR TOMORROW'S COMMUNITY

- The Planning Department is in the midst of a multiyear project to update the Land Use Element of the Comprehensive Plan, which is the County and City's blueprint for growth for the next 20 years. The goal for the first year is to clarify community values and principles that will guide more detailed policy.
- Developed a Lake Jackson Blueway Plan. A
  blueway is a paddling trail established within a
  navigable waterway having the physical capacity
  (based on length, width and depth) for kayaking
  and canoeing. The Lake Jackson Blueway will
  provide additional interconnections for canoeists,
  paddle boarders and kayakers to County and State
  parks around Lake Jackson. Blueways are intended
  to encourage resource-based (passive) recreation,
  ecological education and preservation of wildlife
  resources.
- Initiated and cooperated with the North Monroe Corridor Task Force, a group of residents and business owners, which developed the North Monroe Action and Management Plan. The Plan recommended several strategies to achieve the following results:
  - » Rejuvenate existing & attract new businesses
  - » Beautify the corridor and improve transportation
  - » Enhance great parks, trails and sidewalks

# ?

#### Did You Know

DesignWorks provided design assistance to a local restaurant owner who wanted to add an outdoor dining patio on Lafayette Street. This type of pedestrian scale private reinvestment complements the County's recent sidewalk and landscaping investments along the corridor.



Ongoing sidewalk construction projects

- » Recognize and support vibrant neighborhoods
- » Protect Lake Jackson
- Maintained the BikeTallahassee.com website as a central access point for all cycling-related information in Leon County. Users are also able to map their own ride using identified bicycle routes and other on and off-road cycling facilities. Bike Tallahassee provides regional cycling information for both residents of and visitors to the Tallahassee-Leon County community. While these routes are currently in use, they will be enhanced in coming years through the Blueprint 2000 funding approved in November 2014.

#### **DEPARTMENT OF P.L.A.C.E.:**

### **BLUEPRINT 2000**



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To implement the Blueprint program in a timely and cost-effective manner, utilizing sound but innovative business practices while keeping the citizenry informed and involved.

#### **Strategic Initiatives/Support Highlights**

The Blueprint Intergovernmental Agency (Blueprint) is a division of the Department of PLACE (Planning, Land Management, and Community Enhancement). Blueprint plans, designs, and constructs infrastructure and environmental projects funded from the one-cent local-option sales tax. Blueprint is managed by the Intergovernmental Agency Board, which consists of the seven Leon County Commissioners and the five City of Tallahassee Commissioners. Blueprint also works with a 13-member Citizens Advisory Committee and technical staff from City and County departments.

The City and the County Commissions agreed to a joint management approach for the implementation of Blueprint projects, which are currently allocated 80% of the funds generated from the one-cent localoption sales tax. Additionally, 10% of the one-cent sales tax revenue is allocated to support County projects, and 10% is allocated to support City projects, as approved by the respective Commissions.

PLACE emphasizes the desire to create a livable, sustainable community and coordinates Blueprint, Planning and the Office of Economic Vitality activities.

#### **Contact Us**

(850) 219-1060 www.Blueprint2000.org

### PRESERVE, PROTECT & ENHANCE THE COMMUNITY'S QUALITY OF LIFE

- Blueprint2000, managed through the joint Leon County/City of Tallahassee Intergovernmental Agency, is committed to preserving, protecting and enhancing the community's quality of life through holistic and coordinated planning, transportation, water quality, environmental and green space projects.
  - » In June 2016, Segment 3C of Capital Cascades Trail along FAMU Way was opened to the public. This newest segment of the trail between Wahnish Way to Pinellas Street features a playground, market area, and other amenities. The remaining phase of the Capital Trail project is currently in design and will extend the bike and pedestrian facility from Pinellas Street to Lake Bradford Road. It will include a connection to the St. Marks Trail at Gamble Street. Once this connection is completed, residents and visitors will be able to walk or bike the along the Capital Cascades and St. Marks trails to the Gulf Coast in Wakulla County.
  - » Constructing a 2.5 mile Capital Circle Northwest/Southwest road project, which includes widening the roadway to six lanes, adding sidewalks, bike lanes, and a multi-use path, an enhanced median and wildlife crossings. The 17 acre stormwater management facility at Broadmoor has been improved to also serve as a neighborhood park with a paved trail and seating circling the pond.
- Constructed the Capital Cascades Crossing pedestrian bridge and trail connections. This project includes a multi-use trail that extends

### Demonstrating Highest Standards of Public Service National Recreation

2015 Facility/Park Design Award for
Cascades Park - This Award is presented
by the National Recreation and Park
Association to the jurisdiction that manages
an innovative park or facility that serves as a
model facility or park in its inclusiveness and
responsiveness to the needs of the local community or region.

- three city blocks and connects the Cascades Park segment of the trail to the east with the FAMU Way segment of the trail to the west. The Capital Cascades Crossing is an expansion of the award winning Cascades Park as it carries Cascades Park across Monroe Street to Adams Street, where it joins FAMU Way.
- Phase 1 of the Magnolia Drive Multi Use Trail is currently under construction between Meridian Street and Ponitac Drive. Once completed, this project will provide a 10' multi-use path along Magnolia Drive from South Adams Street to Apalachee Parkway. Planned improvements include the installation of sidewalks, multi-use trails, streetscaping, and signalization at the intersection at Jim Lee Road as well as landscaping and improved lighting along the corridor. The trail is funded by Blueprint and is being constructed through a partnership with Leon County Public Works and City of Tallahassee Utilities.



Bridge pier installation at Capital Cascades Crossing



### **PUBLIC WORKS**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide safe, efficient, and sustainable roadways and transportation amenities, stormwater facilities, maintenance services throughout Leon County that enhances its livability, environment and economic vitality.

#### **Strategic Initiatives/Support Highlights**

- In pursuing Public Works' American Public Works Association (APWA) accreditation, the department completed the first step in the accreditation process. During FY 2016, Public Works submitted a formal application and agreement to pursue accreditation. Public Works is now in the process of revising and/or developing policies and procedures, and implementing new processes, which are required for accreditation.
- Participated in the development of the North Monroe Street Corridor Action and Management Plan, which identified revitalization opportunities along North Monroe Street
- Assisted in the development of an agreement for Orchard Pond Parkway, the first Public/Private Toll Road in Florida. Orchard Pond Parkway was completed in April 2016.

### PLANNING, BUILDING & MAINTAINING QUALITY INFRASTRUCTURE

- Public/Private Collaboration: Orchard Pond Parkway Toll Road –
  In an effort to enhance mobility in the northern part of the County,
  Leon County collaborated with the property owners adjacent to
  Orchard Pond Road to build the first privately built toll road in
  Florida. This 5.2 mile stretch of road, located between Meridian
  and Old Bainbridge Roads, provides direct relief to I-10 between
  Capital Circle Northwest and US 319 North of I-10.
- The Florida Department of Transportation awarded a State
  Infrastructure Bank (SIB) loan to the owners for the construction
  of the Toll Road. The SIB load funded \$13.5 million of the
  approximate \$17 million for construction of the project, with the
  property owner funding the remainder. The SIB loan will be repaid
  with toll revenues generated by the Project.



Natural Bridge Road

 Leon County entered into an Infrastructure Agreement with developers of the Orchard Pond Parkway, which conveyed ownership of the land and road improvements to the County.
 The County's ownership allows the toll collection system to be a drive-thru system as opposed to a stop-and-pay system with a

- toll gantry, resulting in a more enjoyable driving experience and quicker traffic flow along the roadway.
- The project included the construction of a 3.43 mile multiuse trail. Accessed from Old Bainbridge Road, the trail head accommodates horse trailers and passenger vehicles alike.
   Another trail head can be accessed by users of the recently completed Orchard Pond Parkway toll road. However, the trail head off of the toll road only accommodates passenger vehicles.



Orchard Pond Parkway Grand Opening



#### Did You Know

Leon County Public Works provides water quality monitoring services at 73 sites throughout Leon County.

#### **Contact Us**

(850) 606-1500 www.LeonCountyFL.gov/PubWorks

#### **PUBLIC WORKS:**

### **ENGINEERING SERVICES**



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide the public with professional services for the construction and maintenance of cost-effective infrastructure to enhance our community's quality of life.

### Strategic Initiatives/Support Highlights Quality of Life

- Continued to provide essential services that make Leon County a place where people are healthy, safe, and connected to their community.
- Continued to create connectedness and livability through supporting human scale infrastructure.
- Completed easement acquisitions for the North Monroe Street Turn Lane/Through Lane Addition project, and assisted FDOT in completion of the construction.
- Continued emphasis on pedestrian connectivity, resulting in the completion of the following sidewalks in FY 2016: Fred George Road from Mission Road to the Fred George Park; Nabb Road from Buck Lake Road to the south of Rich Farm Road; Timberlane School Road from Timberlane Road to the north of I-10; Timberlane Road from Woodley Road to Deerlane Drive.

### PROFESSIONAL SERVICES AND QUALITY INFRASTRUCTURE

- A safe and efficient transportation system is critical.
   Leon County remains committed to constantly evaluating roadways for efficiencies. This past year, Leon County:
  - » Constructed the new Natural Bridge Road Bridge.
  - » Nearly eight weeks ahead of schedule, completed the Old Bainbridge Road Roundabout. The project enhanced the safety for vehicles and pedestrians by calming the traffic through the intersection and reducing congestion during peak traffic hours.
  - » Resurfaced Tram Road from St. Joe Road to County Line, Buck Lake Road from Baum Road to Chaires Cross Road, Lanier Street, Blount Creek Landing Road, Holder Lane, and Tekesta Drive.
  - » Provided assistance to complete Orchard Pond Parkway.
- In order to implement the most cost-effective options to reduce flooding and improve the community's surface and ground water quality, Engineering Services completed the following projects:
  - » Robinson Road Flood Mitigation this project included the property acquisitions and construction of a landscaped stormwater attenuation area between Old Woodville Highway and Woodville Road. A portion of Old Woodville Highway was



Old Bainbridge Roundabout

re-built to improve drainage. The completed project creates more storage capacity to mitigate flooding in the Robinson Road area.

- » Lake Heritage Dam a new concrete spillway was built and the dam was re-graded to control the overflow from Lake Heritage in lieu of failed overflow control structure and the leaking discharge pipe. The completion of this project ensures the safety of the dam and facilitates future maintenance while maintaining the same functionality of the stormwater facility.
- Crump Road Cross Drain Replacement this project raised the road to enhance accessibility while the new box culvert would still maintain the stormwater conveyance without overtopping the road.

#### **Contact Us**

(850) 606-1500 www.LeonCountyFL.gov/PubWorks

#### **Demonstrating Highest Standards of Public Service**

Two projects received the 2015 APWA awards from the Big Bend Branch. The Crump Road Emergency Culvert Replacement project received the award in the Emergency Construction category and the Kinhega Drive at Beech Ridge Trail received the award in the Transportation category.

#### **PUBLIC WORKS:**

### **FLEET MANAGEMENT**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide the best quality maintenance and repair at the most economical cost to taxpayers of Leon County.

### Strategic Initiatives/Support Highlights Environment

- The Green Fleet Team provides input in the selection and purchase of a sustainable fleet. Currently, the County's fleet is composed of 44 alternative fuel vehicles and 11 pieces of miscellaneous equipment. Four one-ton trucks utilizing unleaded gasoline and CNG were purchased in FY 2016.
- Recycling is part of the culture of the Fleet Division. More than 1,475 gallons of used motor oil have been recycled.
- The Fleet Management Division implemented the use of Echo Power Synthetic Blended recycled motor oil.

### VEHICLE REPAIR & PREVENTATIVE MAINTENANCE

- To promote efficiencies within Fleet Management and improve the management of resources, the team:
  - » Performed 1,000 preventative maintenance services.
- In order to properly manage the community's financial resources,
   Fleet Management regularly pursues cost-saving opportunities such as:
  - » Investing in new hybrid vehicles. The average MPG on hybrid vehicles in FY 2016 was 28.81.
  - » The Fleet Division purchased three alternative fuel (CNG) vehicles during FY 2016.



County reduces dependence on gasoline through alternative fuels

- » Collected \$131,000 in surplus vehicles and equipment auctions and \$134,100 on buy-back equipment for a total of \$265,100. Additionally, \$155 was generated for used oil and scrap metal.
- » Purchased 1,649 gallons of Echo Power, Echo Friendly Recycled Motor Oil. Fleet also recycled 1,475 gallons of used motor oil.



Fleet performs maintenance on many different vehicles

### **Contact Us**

(850) 606-2000 www.LeonCountyFL.gov/Fleet



#### Did You Know

Leon County's fleet includes many alternative fuel vehicles, including those that use compressed natural gas (CNG) - a fuel that is both cleaner-burning and more cost efficient than regular gasoline.

#### **PUBLIC WORKS:**

### **SOLID WASTE MANAGEMENT**



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide an integrated solid waste management system dedicated to excellent customer service and responsible fiscal and environmental stewardship.

### Strategic Initiatives/Support Highlights Environment

- Constructed additional shelters to allow better protection of Household Hazardous Waste drop offs at the Rural Waste Service Centers.
- Transfer Station employees removed 30 tons of waste tires from the household waste stream. This resulted in annual savings of \$36,000.
- Evaluated the long-term policy implications of the following options, taking into consideration the potential fiscal, environmental, operational and neighborhood impacts: a complete closure of the landfill; redirect Class I Solid Waste from the Transfer Station to the landfill; and a hybrid solution that includes both Class I Solid Waste disposal at the landfill and through the Transfer Station
- Dual purposed a closed solid waste disposal cell for event parking at Apalachee Regional Park. The parking lot has a capacity of 3,000 vehicles.

#### **Contact Us**

(850) 606-1800 www.LeonCountyFL.gov/SolidWaste

### CUSTOMER SERVICE, ENVIRONMENTAL STEWARDSHIP & INNOVATION

- Leon County's Hazardous Waste Center continued to be a onestop location for hazardous waste and electronics disposal that promotes the reuse and recycling of these products.
  - » Processed 368 tons of potentially hazardous material from 10,784 residents, of which 206 tons was removed from the solid waste stream through recycling or reuse. The hazardous material is collected from the four Rural Waste Collection centers, the Household Hazardous Waste Collection Facility and through nine weekend collection events held at the Public Works Facility.
  - » The Swap Shop continued to promote the reuse of household products. The program receives usable household products, such as paint, pool chemicals, and polishes, all of which are available to the public at no charge. This includes returning 49 tons of household



Clearing yard debris



#### Did You Know

Tires can hold a lot of standing water and breed mosquitos. To help, Solid Waste recycles tires at the Household Hazardous Waste Facility at 7550 Apalachee Parkway.



Household Hazardous Waste Collection Event

products to the community through the Swap Shop and 5,330 gallons of re-blended latex paint through the ReNew Paint program.

- Leon County continues to stride toward state benchmarks for recycling:
  - » Achieved 54% recycling rate.
  - » Recycled over 284 tons of electronic scrap.
  - Partnered with the Sharing Tree, a community resource for reuse and recycling of art supplies and other materials that would otherwise be destined for a landfill.
  - » Processed 20,000 tons of yard debris from Leon County residents. The processed yard debris generates fine mulch that is given away for free to Leon County residents.
  - » Processed 300 tons of waste tires from Leon County residents. The tires are transported off site to a processor who uses the tires for an alternative fuel.

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide for the safety and convenience of the public by constructing, maintaining, beautifying and protecting our infrastructure, to include transportation maintenance, stormwater maintenance, right-of-way maintenance, and mosquito control services.

### Strategic Initiatives/Support Highlights Economy

 Began working with the project contractor to inspect and approve the landscaping installed on the Southwest/Northwest segments of Capital Circle. Operations will assume all landscape area maintenance responsibility for the segments.

#### **Environment**

- Completed the 2016 Canopy Road Tree Inventory update, providing valuable data which will assist in future management needs.
- County residents received 400 Eastern Redbud trees through the Adopt-A-Tree Program, funded by the Leon County Tree Bank.

#### **Quality of Life**

- Leon County, in cooperation with the Florida Department of Health, developed a Zika Mitigation Action Plan. The plan provides a framework for coordination and response to transmission of the Zika virus.
- Completed 22 burials at the Leon County Serenity Cemetery. In addition, cooperative efforts continue between Operations, Real Estate and Engineering for expansion of the cemetery in the near future.
- Completed 126 Private Road Repair requests.

#### **Contact Us**

(850) 606-1400 www.LeonCountyFL.gov/PubWorks

### TRANSPORTATION INFRASTRUCTURE

- Cleaned and repaired more than 22 miles of roadside ditches, which will improve water quality and reduce the potential of stormwater impacts on adjacent properties.
- Through the use of Citizens Connect, the division has received more than 2,382 requests for services. In addition, the division has received over 10,600 requests for services via e-mail, telephone and other means.
- Refurbished 64 line miles of pavement striping to improve driver visibility on roadways.
- Performed 8.3 miles of road resurfacing with Open Grade Hot Mix (OGHM). The OGHM pavement is more environmentally friendly asphalt that provides for a certain degree of stormwater treatment within the asphalt mat.
- Performed maintenance on more than 858 acres of landscaped areas throughout Leon County.
- Responded to 8,261 service requests for Mosquito Control Services.
- During this past year, Operations:
  - » Installed and repaired approximately 5,929 street signs throughout Leon County.
  - Washed and cleaned approximately 7,765 sign panels.

### **Demonstrating Highest Standards of Public Service**

Operations coordinated the recognition of Leon County as a Tree City, USA for the tenth year in a row, highlighting the County's comprehensive tree protection and management programs.



- » Repaired over 70.56 miles of road shoulders.
- » Painted more than 84,615 square feet of pavement traffic symbols.



Repairing Tram Road



#### Did You Know

In Leon County there are more than 40 different species of mosquitoes with a wide range of habitats. Only about 15 of these species are considered to be of economic or medical importance.

### SPECIAL PROJECTS/INTERGOVERNMENTAL AFFAIRS



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To serve as a bridge from strategic planning to action implementation by ensuring alignment of organizational activities, initiatives, and culture with the overarching strategic vision and plan set forth by the Board of County Commissioners

#### **Strategic Initiatives/Support Highlights** Governance

- Provide for County Commissioners in their leadership roles with the National Association of Counties and the Florida Association of Counties. Through these positions, County Commissioners lead national and statewide conversations about policy issues impacting county governments, as well as exchanging best practices with fellow county commissioners and staff.
- Leon County conducted approximately 30 LEADS Listening Sessions in 2016, involving more than 350 participants supporting the initiative's success. These sessions resulted in the identification of 124 proposed improvements to business operations, employee satisfaction and customer experience.

#### **Economy**

• County secured \$100,000 in funding from the Florida Legislature in support of the Leon Works initiative to promote awareness of skilled workforce needs.

#### **Contact Us**

(850) 606-5300 www.LeonCountyFL.gov/SpecialProjects

### ADVOCATING FOR LEON COUNTY'S LEGISLATIVE INTERESTS

- Through Community Legislative Dialogue Meetings, Leon County continued to partner with stakeholders throughout the community to identify legislative items of shared significance. Leon County partnered with organizations such as the Florida Association of Counties, Leon County's state and federal legislative delegations, the City of Tallahassee, institutions of higher education, and others to identify these shared issues and to seek opportunities to leverage financial, technical, and human capital to draw attention to the community priorities at the federal, state and local levels.
- Staff prepared, guided and implemented the County's 2016 state and federal legislative priorities to leverage funding for local projects and preempt legislation that threatened local decision-making.
- During the 2016 regular and special legislative sessions, staff produced weekly briefings (the Capitol Update) to keep the Board of County Commissioners and senior staff apprised of legislative developments that would impact the community.
- Staff led a multi-departmental effort to win 14 National Association of Counties (NACo) Achievement Awards in 2016, including one "Best in Category" designation for Leon County's DesignWorks program. The 14 Achievement Awards spanned categories ranging from Parks and Recreation to Information Technology. NACo's awards recognize Leon County's efforts in providing cost effective, high quality service to citizens.



### STATE POLICY PRIORITIES

### **Protection of the State Workforce**

Support the protection of the State workforce and oppose reductions to state employee benefits.

- State government (over 19,000 jobs) is Leon County's 2nd largest employment sector
- Changes to FRS and group health insurance significantly impact our local economy

#### State-Local Economic Development **Partnerships**

Support legislation and appropriation that enhances the efficiency and effectiveness of the state and local government partnership in economic development.

- Florida Enterprise Zone Program sunset last year
- Seeking a new state/local partnership for targeted economic development strategies with positive ROI

#### **High Tourism Impact Tax**

Support the revision of Sec. 125.0104, F.S. to modify the eligibility for levying the local option High Tourism Impact Tax to include counties that are home to Preeminent State Research Universities.

- Leon County capped at 5% tourist development taxes
- Seeking authority for local option 6th cent 10 other counties already eligible for 6+ cents
- Revenues would be used to support full service hotel and convention center - part of FSU Arena District Master Pl
- Game-changing opportunity for tourism & economic development

#### **Springs Restoration**

Support the prioritization of springs restoration funding with a program designed to assist local governments with the cost of wastewater facility upgrades, septic t connections, and septic tank abandonment.

- Avoid unfunded mandates such as requirements to implement septic tank remediation plans without adequate State funding support
- Restoration of major spring systems should be a st local partnership

PEOPLE FOCUSED. PERFORMANCE D



### FEDERAL POLICY PRIORITIES

#### Full Funding of the Federal Payment in Lieu of Taxes (PILT) Program

Support federal legislation that includes full mandatory funding for PILT in the FY 2017 appropriations package and support a long-term strategy for a sustainable PILT

- Long-standing federal program that provides funding to local governments to offset lost tax revenue from nontaxable federal land
- Large portion of Apalachicola National Forest in Leon County
- Legislation should include a long-term strategy to continue sustainably funding PILT into the



#### Collection of Sales Tax on Remote Transactions

Support legislation that promotes an equitable and competitive environment between 'brick and mortar' businesses and remote businesses establishments operating in Florida.

- Florida currently unable to collect sales tax on transactions made over the internet
- Creates a competitive disadvantage for brick-andmortar businesses



#### Tax-Exempt Status of Municipal Bonds Support the preservation of the tax-exempt status of

municipal bonds.

- Proposals at the federal level in recent years would change the tax-exempt status of municipal bonds
- Local governments issue bonds to finance major capital improvements and infrastructure projects
- Three quarters of the municipal bond market are held by private investors
- Changing the tax-exempt status would affect bondholders' earnings and would create higher debt service obligations for local governments



PEOPLE FOCUSED. PERFORMANCE DRIVEN.



#### OFFICE OF RESOURCE STEWARDSHIP:

### **SUSTAINABILITY**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission and Goal Statements**

Office of Resource Stewardship: To provide leadership and coordination of services through the Office of Sustainability, the Division of Solid Waste, and the Cooperative Extension Program, in order to identify opportunities for synergy and added efficiencies between each work-group to effectively promote stewardship of the community's natural, societal, and economic resources.

**Sustainability:** To enhance our community's environmental, economic, and social resilience by promoting adoption of sustainability practices within County government and the community at large.

### Strategic Initiatives/Support Highlights Environment

- Continued expansion of County Community Garden Program by providing expertise and financial support for seven community stakeholder gardens, including two school gardens and three faith-based organizations.
- Created Growing Green Education, which provides recycling and sustainability curriculum for Leon County Schools.
- Streamlined utility payments to better track and analyze utility consumption data in order to conserve resources.
- Delivered Workplace Sustainability Training for Leon County employees to implement sustainable day-to-day practices on the job.
- Redesigned the Office of Sustainability website and updated the Green Map, where residents can find information about local community gardens, farmers markets, regional farms and more.

#### **Contact Us**

(850) 606-5000 www.LeonCountyFL.gov/Sustainability

### **GROWING GREEN TOGETHER**

- Through its Community Garden Program, the Office of Sustainability has supported 27 community gardens to date. Staff engages in ongoing publicity efforts to promote the program, including several garden dedication ceremonies to highlight both the new garden's intended efforts and the County's contributions.
  - » Staff worked with The Shelter at the Kearney Center, Cooperative Extension, and FSU College of Social Work to dedicate the Wendy Crook Memorial Garden for residents and kitchen staff to use at The Shelter.
- Since 2010, Leon County has been pursuing opportunities to provide the PACE program (Property Assessed Clean Energy) to the citizens of Leon County. This financing program allows for certain property improvements related to energy efficiency, energy conservation and weatherization in Leon County.
- Leon County is committed to community outreach and education to expand our reach and improve our services. Among the dayto-day efforts and presentations, staff participated in the following events:
  - » On April 23, 2016, Leon County partnered with the Florida Department of Environmental Protection, the City of Tallahassee and the Florida Department of Health in Leon County to host the Healthy Communities Festival. The event drew over 2,000 attendees and 60 exhibitors provided environmental resources focused on sustainability.
  - » In an effort to reduce the use of single-use plastic bags and increase the use of reusable bags, the Office of Sustainability hosted a community-wide Better Bag Challenge, which encouraged citizens to trade plastic bags for a canvas tote bag. Nearly 200 citizens brought in an estimated 1,500 plastic bags.
  - The Office of Sustainability participated in the Spring Home Expo by hosting a Composting and Gardening 101 session and a Better Bag Challenge.



The Better Bag Challenge

- Redesigned the Growing Green website. The website features a variety of topics, including waste and energy reduction, local food, and sustainable transportation, and is consistently updated.
- Redeveloped the Green Map, an online, interactive map that shares location and information about local community gardens, farmers markets and more.
- In effort to reach more students in Leon County, the Office of Sustainability developed Growing Green Education, which provides classroom lesson plans and activities for elementary schools.
   Working with curriculum developers for Leon County Schools, staff created lesson plans about recycling and sustainability.
- Continues to deliver Workplace Sustainability Workshops to Leon County departments to encourage energy and water conservation, better purchasing options, waste reduction and overall employee health.
- The Leon County Cooperative Extension Services trained over 438 commercial landscape maintenance and land management professionals, resulting in 2,080 certifications and/or continuing educational units. Cooperative Extension engaged 7,342 youth in 4-H programs and activities and initiated 4-H SPIN (Special Interest) Clubs at three of the Leon County libraries during the summer months.

#### OFFICE OF RESOURCE STEWARDSHIP:

### **FACILITIES MANAGEMENT**



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To serve the people of Leon County as a responsible steward of all building infrastructure that is necessary to support County operations in a timely, professional and cost-effective manner.

### **Strategic Initiatives/Support Highlights Quality of Life**

 Leon County collaborates with the John G. Riley Center/Museum on their annual Blended Lives Program by reserving the lower bottom portion of the Gadsden Street parking lot to provide ample space so that tents may be set up to allow over 2,500 to engage in a historical experience.

#### **Economy**

 In FY15-16 Leon County provided parking access cards to 14 persons with disabilities and 34 veterans for the parking lot at the Main Library at no cost.

#### **Environment**

 Facilities Management worked in partnership with the Leon County Cooperative Extension office to provide a fresh, new look to the main entrance area. The interior entrance was freshly painted and additional door window panes were installed to provide more natural lighting. A new sustainable cork floor was installed and a new front intake counter area was designed to provide better customer service to our Leon County citizens.

#### Governance

 Facilities Management assisted in the relocation of the Blueprint 2000 agency to the Government Annex building.

#### **Contact Us**

(850) 606-5000 www.LeonCountyFL.gov/Facilities

### PROFESSIONAL CONSTRUCTION & MAINTENANCE FOR COUNTY BUILDINGS

- Installed thirteen new remote heat pumps and air handlers at the Southside Health Department. The new units will run more efficiently, more quietly, and they require less maintenance and can be monitored and adjusted remotely.
- Collaborated with the Main Library in the removal of a historical oak tree. As an alternative of removing the tree, the base of the tree was transformed into a wood sculpture.
- Refreshed the exterior of the Amtrak building with the assistance of a grant through the Community Redevelopment Agency. Facilities Management painted the exterior of the building for the Amtrak Train site visit. In addition, Facilities Management repainted the covered walk way, park bench seating, and added new, more efficient LED lights around the exterior of the building.
- Renovated new office space for the Warrants Division at the Leon County Government Annex building.
   The renovations included new interior walls, new countertops, paint and carpet. The relocation of the Warrants Division provides better access for citizens who may need access to the Court offices and the Clerk's Office which both are centrally located in the Courthouse adjacent to the new Warrants Division.
- Renovated new office space for Human Resources within the Leon County Government Annex building.
   The renovations included new interior walls, fresh, new paint and new carpet. With the new relocation, HR staff is now located in one suite which provides for a more open, cohesive work environment.
- To adhere with the Constitution of the State of
  Florida, Article V, Section 14, Leon County Facilities
  Management assists constitutional agencies in updating
  several courtrooms and jury deliberation rooms located
  within the Courthouse. The improvements include a fresh coat of
  paint, new carpet, new cabinetry and new courtroom furnishings.

- Continued new work at the Leon County Jail. These improvements
  include replacement windows for the Sheriff's Administration
  Building and the Jail; upgrading the Building Automation System,
  replacing new restroom doors, replacing water heaters with more
  efficient units and installing a new sign which re-named the facility
  in honor of the late Sheriff Larry Campbell.
- In preparation of the 25th Anniversary celebration of the main library, Facilities Management painted and replaced carpet on the 2nd and 3rd floors of the main library, replaced all lighting and retiled the stairways of the main atrium.
- Assisted with the review of historical sewer overcharges for leachate at the Solid Waste Management Facility, resulting in significant cost recovery.





#### OFFICE OF RESOURCE STEWARDSHIP:

### PARKS AND RECREATION

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide for the safety, comfort, and convenience of the public by creating, maintaining infrastructure and programs supporting recreation, parks and open space.

### Strategic Initiatives/Support Highlights Quality of Life

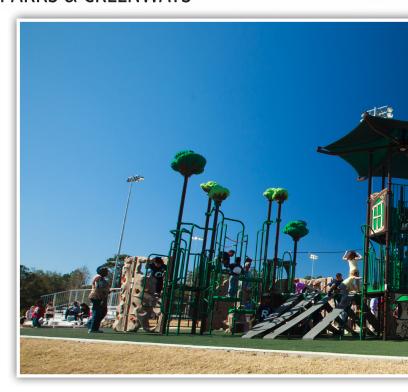
- Completed the construction of Fred George Greenway and Park, featuring a 160-acre greenway and 10 acres of recreational amenities.
- Took the lead in coordinating and staffing the 2016 Joint County/City Arbor Day Planting. This year's planting was of 800 long-leaf pine tublings at Apalachee Regional Park. The planting helps promote sustainable practices and sequester carbon, and will eventually provide a shaded perimeter for the back portion of the cross country course.
- Improved active park amenities through the installation of scoreboards for fields #3 and #4 at Apalachee Regional Park and began renovations to the existing concession stand Woodville Park.
- Completed the construction of Okeeheepkee Prairie Park.

### MAINTAINING LEON COUNTY'S PRISTINE PARKS & GREENWAYS

- Leon County continued to operate, maintain, develop, and promote the many unique recreational amenities the community desires.
- Completed the construction of Fred George Greenway and Park, featuring a 160-acre greenway and 10 acres of recreational amenities. A newly installed sidewalk connects park goers to nearby neighborhoods, businesses and the Leon County Lake Jackson Library and Community Center. Fred George Park hosts a regulation-sized baseball diamond, a concession stand with a restroom and a multi-purpose field, as well as roughly two miles of natural-surfaced trails.
- Completed the construction of Okeeheepkee Prairie Park, which
  includes two elevated boardwalks to provide bird-watching and
  overlook opportunities, as well as ADA access to the trail around
  the pond; 1/2 mile of stabilized walking trail around the perimeter
  of the pond with a crushed oyster shell surface; sidewalk along



Volunteers help out at Miccosukee Greenway



the entire frontage of Fuller Road, tying to the boat ramp parking area; an informational kiosk; and landscaping.

- Worked with Facilities and Library staff to accommodate additional programming space for the Leon County Senior Outreach program. The senior programs now have access to space at the Northeast Library when the library is closed.
- Partnered with Little League and Babe Ruth to provide programming opportunities at the new Fred George baseball field.
- Enhanced the Reservation System to include Leon County Campgrounds and the pavilions at J. Lee Vause Park. The enhanced system makes it more convenient for booking an overnight stay or an upcoming event.

#### **Contact Us**

(850) 606-1470 www.LeonCountyFL.gov/Parks



# TALLAHASSEE DEMOCRAT Scenic Okeeheepkee Prairie Park opens



26-acre park offers water views, bird-watching spots, covered picnic tables, half-mile walking trail, more

Fred George Park and Greenway

Began construction of the Jackson View Boat Landing

Conducted six prescribed burns, encompassing nearly 500 acres, between January and June for the purpose of vegetative habit restoration and improvement, with a secondary benefit of public safety for wildfire prevention.

Embarked upon and engaged the community in a master planning process for expansion of the Apalachee Regional Park amenities as a result of closure to portions of Leon

County's Solid Waste Facility.

2017.

Improvements, which are anticipated to be completed in early

enn County nature-lovers have a new scenic overlook to enjoy with the opening of Okeeheepkee Prairie Park. In got Okeeheepkee Prairie Park. In got Okeeheepkee Prairie park. In the 3-serie park as so not be suffered to the serie park as so not so the suffered park and the suffered park and the suffered product of the suffered park. In the suffered park and what it was a great day for the citizens of North-This is a great day for the citizens of North-This is a great day for the citizens of North-This is a great day for the citizens of North-This is a great day for the citizens of North-This is a great that t

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With a name meaning "disappearing waters,"
With a name meaning "disappearing water,
With a name meaning "disappearing spots,
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Okeeheepkee Prairie Park, 1294 Fuller Road

Tallahassee Democrat



Grand opening of Okeeheepkee Prairie Park



Williams Landing

### **COMMUNITY CENTERS**

**General Information** (850) 606-1470

Dorothy Cooper Spence Community Center 4768 Chaires Cross Road

Bradfordville Community Center 6808 Beech Ridge Trail

Fort Braden Community Center 16387 Blountstown Highway

**Lake Jackson Community Center** 3840 N. Monroe Street, Suite 301

Miccosukee Community Center 13887 Moccasin Gap Road

**Woodville Community Center** 8000 Old Woodville Road



Cross Country event at the Apalachee Regional Park



### **DEVELOPMENT SUPPORT & ENVIRONMENTAL MANAGEMENT (DSEM)**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission & Goal Statements**

**DSEM:** To support the development of a sustainable community and its built environment, while protecting and preserving our natural resources to maintain the quality of life for all citizens and building positive relationships through exceptional customer service.

**Development Services:** Guide and support the development of sustainable communities through the adopted policies of the Comprehensive Plan and development standards of the Land Development Code, while ensuring and promoting the quality of life for all citizens of Leon County.

#### **Building Plans Review and Inspection:**

Ensure that built environments are safe, accessible and energy efficient through compliance with all applicable construction codes, plans review, inspections, the use of automated technologies, and continuing staff development.

**Environmental Services:** Provide high quality technical and scientific permitting and review services to the public and to disseminate environmental information to the public and government agencies in support of environmental protection efforts.

**Permit and Code Services:** Administer, centralize, coordinate, and facilitate licensing code compliance, citizen review boards, and growth and environmental management services to residents, property owners and land development professionals served by DSEM in order to achieve compliance with adopted ordinances and policies.

#### **Contact Us**

(850) 606-1300 www.LeonPermits.org

### PERMITTING, INSPECTION, DEVELOPMENT & SUPPORT

#### **Development Services Division**

- Continued to provide exceptional customer service to the community and ensured that all approved development met or exceeded the minimum development standards. During FY 15-16, Development Services reviewed and approved 28 site and development plan applications, issued 21 concurrency certificates, reviewed and approved 39 exempt subdivision applications, issued 103 Permitted Use Verifications, and reviewed 764 applications for land use compliance.
- At the request of the Board, staff drafted an Ordinance to allow outdoor dog-friendly dining for local restaurants as an exception to Chapter 509, Florida Statutes. The Board approved the Ordinance which became effective on July 1, 2016.
- Worked extensively with the Buck Lake Alliance and Fallschase developer to review and approve a proposed movie theater and apartment development in compliance with the applicable site and development plan regulations as well as the Board-approved Fallschase Village Center Building and Site Design Guidelines and Standards Manual.
- Developed an Ordinance amending the Land Development Code to establish location standards and mitigation requirements for new private and charter schools.

#### **Building Plans Review and Inspection Division**

- Continued to ensure building safety within unincorporated Leon County: performed 12,555 building, electrical, plumbing and mechanical inspections; completed the associated plan reviews and issued approximately 3,607 building permits.
- Initiated the final phase of the digital document management program, Project Dox. This phase expands the current use of Project Dox to allow the electronic submittal and review all building permit applications.

#### **Environmental Services Division**

- Staff revised the Driveway and Street Connection Guidelines and Procedures Manual and the Driveway Connection Permit Applications and the associated implementing Ordinance which were approved by the Board. Driveway and street connection review and permitting functions were transferred from Public Works to Environmental Services on May 16, 2016.
- Continued to protect the community's natural features by reviewing and approving 48 Natural Features Inventories, 116 site plans, 28 stormwater management facility (SWMF) operating permits, 747 single-family permits, 217 SWMF operating permit renewals, and 87 environmental management permits. Staff also assisted 1,400 walk-in and telephone clients, and performed more than 7,500 environmental inspections.
- The Orchard Pond Parkway and Natural Bridge Road bridge projects were completed, inspected and finalized. The Capital Circle S.W. widening project is nearing completion. Staff is working with the Science Advisory Committee to develop recommendations for improving the water quality of Lake Munson.
- The Leon County Petroleum Storage Tank Regulation Program performed over 450 petroleum tank inspections in Leon, Gadsden, and Wakulla Counties during the Florida Department of Environmental Protection's 2015/2016 fiscal year.



#### Did You Know

Development Services offers pre-submittal meetings free of charge for applicants who are interested in potential development requirements prior to formal submittal of development applications.



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

### Strategic Initiatives/Support Highlights Economy

- Developed examples of acceptable standard solutions to expedite environmental permitting for additions to existing singlefamily homes.
- Revised the Land Development Code to provide a more streamlined application process for accessory dwelling units.
- Revised the Land Development Code to allow outdoor dog-friendly dining as an option for local restaurants.

#### **Quality of Life**

- Implemented a property registration program for abandoned real property to ensure vacant properties are adequately maintained.
- Revised the Rural zoning district to allow outdoor shooting ranges as a restricted use.
- Integrated low impact development (LID) standards into the Land Development Code.

#### **Environment**

 Continued to update 100-year floodplain data in GIS with site-specific analysis received during the development review process to ensure future development is permitted outside of flood prone areas, and to provide a database to assist property owners and consultants with the design of proposed developments.

#### Governance

- Continued to offer after-hours and weekend building inspections for construction projects. This change assists roofing, HVAC, and other specialty contractors, and will also provide homeowners the opportunity to be present during the County's final inspection of their project.
- Developed and implemented the multiphase electronic building permit application submittal and plans review process.



Home Inspection

### Permit & Code Services Division

- Development support through customer service is critical. During the year, more than 10,475 walk-in customers were assisted, over 26,550 phone calls were answered, and over 335 online Citizens Connect Service Requests were addressed. Additionally, 808 contractor licensing customers were assisted by staff.
- Staff responded to 3,616 code compliance calls from citizens, reporting issues such as public nuisances, junk, illegal dumping, or illegally removing trees or filling wetlands, resulting in 1,217 site inspections, and the presentation of 76 cases before the Code Enforcement Board for resolution.
- Continued to implement the Abandoned Property Registration (APR) Ordinance approved

- by the Board on March 12, 2013. This ordinance established a registration program to protect neighborhoods from becoming blighted through distressed and abandoned properties with mortgages in default. To date, 1,158 properties have been registered.
- Implemented the Compliance Certification Letter (CCL) process approved by the Board on July 7, 2015. The CCL process provides for the recovery of associated costs of research and processing of open code violations, lien research requests and the issuance of a CCL by the Code Compliance Program. To date, 313 CCL's have been issued.
- Implemented the amended Sign Code Ordinance approved by the Board to address illegal signs in the right-of-way in the unincorporated County. To date, 521 signs have been removed.



Planting of Live Oak tree at Kinhega Drive Roundabout



### OFFICE OF HUMAN SERVICES & COMMUNITY PARTNERSHIPS (HSCP):

### **HUMAN SERVICES/PRIMARY HEALTHCARE/CHSP**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission and Goal Statements**

**HSCP:** To build a stronger, healthier community by providing a safety net of resources, services, and solutions for citizens in need, in partnership with our community.

**Human Services:** To serve as a safety net to enhance the quality of life for residents by providing resources, access to social services, and short-term financial assistance.

**Primary Healthcare:** To improve the health of citizens by providing quality and cost-effective health services through collaborative community partnerships.

### Strategic Initiatives/Support Highlights Quality of Life

- As mandated by State law, Leon County paid more than \$2.5 million as a Medicaid match for Medicaid patients' hospital stays and for nursing home residents.
- Continued to support, fund and administer the Community Human Service Partnership (CHSP), in partnership with the City and United Way, by allocating \$1.2 million for human services programs.
- Expanded Primary Healthcare services to include allocated funds for Dental Care services in an effort to reduce the health disparities surrounding oral health and increasing health services care coordination.

#### **Contact Us**

(850) 606-1900 www.LeonCountyFL.gov/HSCP

### PRESERVING & IMPROVING THE HEALTH AND WELFARE OF CITIZENS

- Provided funding to community healthcare partners (collectively "CareNet") as part of a Countywide effort to offer critical health services to uninsured and low-income residents. Leon County's investment in health services has helped realize a return of \$3.01 for every \$1 of County tax revenue contributed to CareNet.
  - Leon County contributed \$1.3 million to help fund the more than 7,500 visits for primary care and mental health services for uninsured and low-income residents at Neighborhood Medical Center, Bond Community Health Center, and Apalachee Center.
  - Leon County provided \$168,826 to the Capital Medical Society Foundation's We Care Network to coordinate donated specialty medical care and dental care

for uninsured and low-income residents valued at more than \$2.9 million.

- Leon County committed \$500,000 to support the construction of the Comprehensive Emergency Services Center. With help from numerous community partners, the building centralizes services to address homelessness in the community by relocating the Shelter and the Renaissance Community Center. This move helps foster new investment and commercial development potential in the Frenchtown community.
- Leon County builds local and national partnerships to provide eligible residents critical and life-saving prescription drugs at reduced costs:
  - » Uninsured residents with limited income have received over 10,500 prescription medications, valued at more than \$143,448 through the CareNet partnership with FAMU Pharmacy and Neighborhood Medical Center.
  - Residents used Leon County's free Prescription Discount Card, made possible through the County's partnership with the National Association of Counties (NACo), to fill more than 800 prescription medications not covered by insurance.





#### OFFICE OF HUMAN SERVICES & COMMUNITY PARTNERSHIPS:

### **HOUSING SERVICES**



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To promote safe, sanitary and affordable housing through homeowner education & counseling, home rehabilitation & replacement, and foreclosure prevention, in the unincorporated areas of Leon County.

### Strategic Initiatives/Support Highlights Economy

- Provide administration and marketing for the Leon County Housing Finance Authority First Mortgage and Down Payment Assistance Program. Nearly 60 first-time home buyers purchased their own home in Leon County as the program supplied over \$6.5 million dollars in first mortgage financing and close to \$700,000 in down payment assistance was provided.
- As an approved Advisor Agency for the federally-funded Florida Hardest Hit Foreclosure Prevention Program, Leon County secured a Principal Reduction Loan for six eligible homeowners statewide; and financial relief for seven Leon County eligible residents, which gives them time to find new or sufficient employment, avoid foreclosure and stay in their homes.
- Ten Leon County residents were assisted with severe housing repair needs through a new Emergency Housing Repair Program, funded through the Leon County Housing Finance Authority. \$13,199.97 in total funding was expended on roof, HVAC, septic, and well repairs.
- Leon County rehabilitated three lowincome residents' homes and replaced one resident's home of which a tree had fallen upon during a storm, making the home uninhabitable.

#### **Contact Us**

(850) 606-1900 www.LeonCountyFL.gov/Housing

### HOUSING ASSISTANCE, COUNSELING & SOLUTIONS

- Housing Services ensures that extremely low, very low, low and moderate income level residents of Leon County are provided with safe and sanitary housing, and works to preserve the supply of affordable housing in the County. The division accomplishes these goals through programs that include down payment assistance to first-time homebuyers, foreclosure prevention assistance, principal reduction, home rehabilitation, and home replacement.
- Leon County continues its work as an Advisor Agency for the federally-funded, Florida Hardest Hit Foreclosure Prevention Program. Leon County homeowners who are unemployed, underemployed, or have reduced income may be eligible for assistance through the Unemployment Mortgage Assistance Program or the Mortgage Loan Reinstatement Program.
- Leon County continuously identifies opportunities to participate in federal and state programs beneficial to the community with respect to housing.
  - » More than 275 Leon County homeowners and prospective home buyers were educated on how to maintain a home and how to prevent foreclosure during the County's fall and spring



Leon County residents can receive up to \$42,000, providing homeowners the time to find new or sufficient employment, so they may avoid foreclosure, and separately receive up to \$50,000 to lower their overall mortgage debt.



Fall Home Expo

Home Expos. During the home expo events, attendees also participated in hands-on demonstrations, learning how to paint, pressure wash and perform minor roof repairs.

- » Leon County received approval from the Department of Economic Opportunity to expend \$750,000 of federal funds provided by the Community Development Block Grant Funds toward housing rehabilitation in Leon County.
- » 62 first-time homebuyers purchased a home in Leon County through the Leon County Housing Finance Authority's Down Payment Assistance Program, funded in conjunction with Escambia Housing Finance Authority.



#### OFFICE OF HUMAN SERVICES & COMMUNITY PARTNERSHIPS:

### **VETERAN SERVICES**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To assist Veterans and their dependents in accessing federal, state and local benefits earned for their honorable military service. Divisional staff manages all Veterans' activities within Leon County and acts as a single point of contact for outside government and private agencies concerning Veteran's issues. The staff also provides outreach service and support to Veteran service organizations, non-profit entities, community partners, residents in assisted living facilities and nursing homes.

### Strategic Initiatives/Support Highlights Economy

- Continued to focus resources on assisting Veterans.
- Helped Veterans and their dependents with processing benefit claims and obtaining other benefits entitled to them through the U.S. Department of Veterans Affairs and other federal agencies.
- Continued to fund and administer Leon County's Active Duty Grant Program, to help offset financial obligations for active duty service members and their families.
- Continued to fund Leon County's Veterans Emergency Assistance Program, which provides Veterans in need with emergency financial support for expenses such as rent, utilities, temporary shelter and transportation for medical treatment.
- Continued to host the annual Operation
   Thank You events by hosting fourth annual
   Operation Thank You on Armed Forces
   Day to honor and recognize the service of
   Korean War Veterans.
- Continued to partner with Career Source Capital Region by referring Veterans

#### **Contact Us**

(850) 606-1940 www.LeonCountyFL.gov/Vets

### VETERANS HELPING VETERANS

- Leon County understands that behind every veteran's benefits claim is a veteran in need. In FY16, the Leon County Veteran Services Division:
  - » Assisted more than 3,500 veterans and dependents in person.
  - » Administered the free Bus Pass Program for veterans. The City of Tallahassee/StarMetro implemented a Bus Pass Program to provide free transportation to low income and disabled veterans good for one year. Veteran Services Division processed over 400 applications totaling 6,500 trips on StarMetro fixed route system.
  - » Facilitated claim actions that resulted in Leon County Veterans receiving more than \$8.8 million in new award funding.
  - » Managed the Veterans Resource Center where veterans have access to resources to assist them with employment needs.
  - Sent "welcome" letters to all separating veterans who designated Tallahassee as their home of record or as the place they will be relocating to after separation. These letters provide a wealth of information regarding services provided by Leon

- County's Veteran Services and other community resources dedicated for veterans.
- » Provided veteran benefits presentations for "Senior Days" at all senior center events throughout Leon County.
- » Maintained strong relationships with community partners by attending United Vets monthly coordinating meetings.
- To honor and recognize the service of Leon County Veterans, Leon County partnered with the American Legion Sauls-Bridges Post 13 to host the 2015 Operation Thank You breakfast. Over 500 citizens and veterans attended the event.
- Processed claims on an average of 85% success rate for pension, which assists war time disabled and elderly veterans and their survivors.



Operation Thank You





- Developed and approved funding for the Veterans Emergency Assistance Program, which provides emergency financial assistance to help qualifying Veterans meet critical, basic needs such as, rent, mortgage, and utilities. The County distributed more than \$50,000 to Veterans through this program in FY16.
- Partnered with Honor Flight Tallahassee, which transported 80 World War II Veterans and support personnel to Washington, D.C. to visit memorials dedicated to honor their service and sacrifice. An Honor Flight trip is provided at no cost to the Veterans, and entirely funded by local fundraisers and community support. Leon County contributed staff support and \$15,000 to help offset the costs of this event.
- Continue to support the North Florida Veteran Stand Down. Processed claims and provided benefits classes to Homeless Veterans during the three-day event.



Veterans Dav Parade





Veteran recognizes himself on the Korean War Veterans Memorial during Honor Flight trip

Leon County Government is dedicated to serving veterans. In 2015, Leon County served more than 3,500 veterans and dependents with face-to-face consultations. For his or her service, a veteran has earned many benefits. But sometimes, the application process can be complicated. Leon County staff works to help veterans and their spouses process medical claims, retirement benefits, and even to receive assistance for certain approved emergency needs like heating and cooling.

But being a one-stop shop for local veterans is not the whole story of what Leon County does. In 2016, Leon County engaged the community on veteran events such as Honor Flight, Operation Thank You, and the Veterans Day Parade. Leon County supported Honor Flight Tallahassee, a program that flies World War II veterans – at no cost – to Washington D.C. to visit memorials dedicated to their service. Leon County Emergency Medical Services staff and others served as chaperones on the day-long trip. For some of the attendees, that day was their first chance to see the memorials honoring their service. Leon County also honored veterans at home. In its continuous and long tradition of supporting local veterans, Leon County has partnered with American Legion Sauls-Bridges Post 13 to host Operation Thank You Veterans Day Breakfast. Each veteran in attendance received an Operation Thank You Commemorative Challenge Coin and Leon County Proclamation.





#### Did You Know

Disabled and elderly veterans and survivors who served during a wartime era may potentially be eligible for a monetary pension. In most cases they become eligible when their medical condition requires aid and attendance with their assisted daily living activities.



Honor Flight Tallahassee



### **VOLUNTEER SERVICES**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To empower citizens to answer local needs through volunteerism and community engagement.

### Strategic Initiatives/Support Highlights Governance

- As a part of Leon County's Summer Youth Training Program, nearly 70 students were introduced to the world of volunteerism and civic engagement. Each student participated in meaningful service projects and opportunities to learn more about how decisions are made in local government. Students reported they now have a better understanding of how policies and programs are developed, and more importantly, how necessary it is for young citizens to use their voices, skill and talents to contribute to the community.
- In its role as the County's Emergency Support Function, VolunteerLEON coordinated volunteers and donations, and successfully responded to three partial activation and one full activation. Employees and volunteers were trained to provide the needed support to Leon County's Emergency Operation Center during critical activations.

### RESPONSIVE VOLUNTEERISM & COMMUNITY ENGAGEMENT

- Leon County continued to leverage the vast talents and resources of residents for the benefit of a diverse group of organizations and individuals.
- Through internships and volunteer service, more than 5,200 citizens volunteered with Leon County programs and special events and contributed over 130,000 hours of service.
- VolunteerLEON's Internship Program connects students to meaningful resume-building internships. The success of this hands-on learning program has generated more interest than available positions. Evaluations of the internship program by participating students and County department supervisors indicated satisfaction rates greater than 95 percent.
- VolunteerLEON continues to play a leadership role in the activities of Community Organizations Active in Disaster (COAD), an association of non-profits and government agencies that participate in all phases of disaster response and recovery.



Summer Youth Program

VolunteerLEON staff, volunteers, and interns participated in 35 community events. Also, staff conducted presentations and outreach on program services by speaking at workshops, serving on panels, attending volunteer fairs, and assisting with community events.



Volunteers at Operation Thank You

### **Demonstrating Highest Standards of Public Service**

VolunteerLeon received the American Red Cross Community Partnership Award for outstanding cooperation, communication and commitment in preparing for and responding to disasters.



**Contact Us** 

(850) 606-1970 www.VolunteerLEON.org

### **SERVING OUR COMMUNITY**







### **HUMAN RESOURCES**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide professional, reliable and innovative programs and consultative services to attract, train and retain a high-performing and diverse workforce, within a healthy and supportive work-life balanced environment, while insuring compliance with federal, state and local employment regulations.

### Strategic Initiatives/Support Highlights Governance

- Expanded electronic Human Resources business processes including applicant tracking, electronic timesheets and employee self-service.
- Automated the Open Enrollment Process, which increased the efficiency of the process by allowing employees to manage their respective benefits through an electronic process.
- Negotiated a reduction in cost for the Dental Insurance Program provider while maintaining the integrity of the level of service.
- Continues to operate the Value-Based Design Program that offers incentives in the form of reduced health insurance costs for employees participating in County Wellness Programs.
- Conducts the wellness program, Live Well LEON, which promotes healthy employee lifestyles. Through these efforts, more than 1,110 participants attended the Lunch-n-Learn events.
- Continues to train all county employees through the Customer Experience Training program, providing them with the necessary tools to perform to their top ability and contribute the WOW! in customer service.

#### **Contact Us**

(850) 606-2400 www.LeonCountyFL.gov/HR

### ATTRACTING, TRAINING AND RETAINING A QUALITY WORKFORCE

- Encouraged employees to engage in healthy behaviors, which promotes a healthier workplace and reduces employer costs. The Well-Being Team along with Human Resources held the first combined 2015 Well-Being and Benefits Fair in partnership with over 68 participating community and business vendors. Over 600 Leon County Government employees attended.
  - » Live Well LEON hosted 80 seminars for employees with professional guest speakers from the health and wellness industry.
  - » Live Well LEON partnered with Tallahassee Memorial HealthCare's Diabetes Center and Weight Watchers for onsite programs.
  - » Live Well LEON partnered with My 4 Rules to offer six oneon-one diabetes/pre-diabetes and nutrition sessions.
  - » County employees lost over 2,000 pounds through healthy living activities provided through Live Well LEON.
  - Introduced Loans at Work program to provide a payroll-deducted, direct-to-consumer loan, designed for employees who do not have access to traditional credit options.
    Employees must take a Financial Literacy Course before they can apply for the loan.
- Reflecting Leon County's concern for workplace safety, Leon County developed its Domestic Violence, Sexual Violence, and Stalking in the Workplace policy and employee handbook.
- Provided Human Trafficking Awareness training to front line staff to recognize and report signs of human trafficking within our community.
- Implemented the Banner financial system's Self-Service Module to efficiently provide employees with online access to their personnel information.



12 Employee Recognition Ceremony

- » Continued to expand electronic business processes, including the electronic timesheet system which automates the time entry for staff, thereby increasing efficiencies and accuracy.
- Continued to conduct the Summer Youth Training program, which offers youth ages 14-21 an opportunity to help form their career outlook by working in various departments throughout Leon County and providing an educational and productive alternative for the summer months.
- Continued its Employee Recognition Program, to better reinforce its commitment to innovation, efficiencies, and its core practices. Celebrated nearly \$1 million in recurring savings from employee recommendations at the inaugural Employee Awards and Recognition Breakfast.
- Expanded recruitment efforts to include social media platforms to attract more qualified applicants.

### Demonstrating Highest Standards of Public Service

Leon County received the 2016 Florida Public Relations Association Image Award for the Innovator/ Inspirator award.



#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide reliable and effective technology and telecommunications solutions and services to County agencies to enable them to fulfill their missions in serving the citizens of Leon County.

#### **Strategic Initiatives/Support Highlights Quality of Life**

- Continued technology infrastructure support of the Public Safety Complex and the Library System for telephone, audio/ visual needs, and data connectivity.
- Continued support for, and with, the Courts. Sheriff and law enforcement. Justice Information, Jail Management, Warrants, and the North Florida Pawn Network and continued the deployment of e-filings and paperless courts.

#### Governance

· Supported approximately 422 servers, 2.473 desktop and 380 laptop computers. 259 tablets, 204 printers, 460 smart phones, 420 network devices, and an onsite computer training facility.

#### **Environment**

 Created the Great Tree Challenge App for citizen sourcing of trees, which preserves the charm of the County.

#### **Economy**

 Supported the new Office of Economic Vitality with mapping and website design.

#### **Contact Us**

(850) 606-5500 www.LeonCountyFL.gov/MIS

### MAINTAINING EFFICIENT & COST-EFFECTIVE INFORMATION TECHNOLOGY

- Provided essential public safety infrastructure and services which ensure the safety of the entire community including:
  - Providing telecommunications, audio/visual, and network infrastructure, and a shared data center for the Public Safety Complex.
  - Upgrading Emergency Medical Services field devices.
  - Participating in a justice community team to design and implement the Court's e-filing solution and paperless courts.
  - Upgrading technology in court rooms to provide enhanced audio/visual tools.
- Improved internal processes to maximize resources and to enhance services:
  - Deployed a point of sale (POS) system for the Office of Intervention and Detention Alternatives (IDA) to support their office consolidation and process improvement to collect fees at the Appleyard Drive office. Integrated into IDA's case management system, timely and accurate information about offender fees is now provided for better case management.
  - Migrated IDA's case managers to an electronic document management system for their case files to enable them to eliminate paper storage and enhance access.
  - Deployed automation within Human Resources for online benefits, expansion of electronic timesheets to Emergency Medical Services (EMS), and e-recruitment.
  - Provided remote access for Facilities field workers to allow them access and update work orders in the field as well as have access to emails and documents.
  - Deployed Purchasing with online purchase requisitions and purchase orders which eliminate a large amount of paper processing.



Managing the County's television broadcast

- Deployed a committee tracking system for Administration to better manage citizen applications and committee activities.
- Provided online services to maintain peak efficiency and accessibility.
  - Continued support for Leon County's website and Intranet, with online services such as Citizens Connect and Your Checkbook, the Citizens Connect Mobile App, and Tallahassee-Leon County's GIS website with mobile responsiveness for smart devices.

#### **Demonstrating Highest Standards** of Public Service

Received the 2016 Digital Counties Survey Award for technology use within the government highlighting operational efficiencies, transparency, and citizen engagement.



#### STRATEGIC INITIATIVES:

### **COMMUNITY & MEDIA RELATIONS**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To proactively facilitate the accurate, effective, timely, and consistent flow of public information to internal and external parties of interest, provide community outreach, and serve as the County's liaison with its media partners.

### Strategic Initiatives/Support Highlights Governance

- Expanded opportunities for increased media and citizen outreach via social media, and through additional distribution partners.
- Continued to operate and update the website www.LeonPhotos.org to easily and efficiently provide public access to highresolution photos from County events.
- Improved equipment infrastructure to expand coverage of Board meetings and County events, on CenturyLink Channel 16 and Comcast Channel 16 and through the County's website. Such improvements keep citizens better informed and enhance transparency and public access.
- Continued public education and community outreach for Citizen Engagement Series.
- Developed Leon County's Crisis Management Communication Plan.

### EDUCATION, INFORMATION & COMMUNITY OUTREACH

- Community and Media Relations (CMR) continued to enhance the community's access to Leon County Government, and to promote transparency and accountability.
  - » Exceeded benchmarks for the marketing campaign of the Citizen Engagement Series, which fosters an informed and engaged citizen-driven debate.
  - » Continued to work with County staff to accurately respond to public records requests in a timely manner.
  - » Issued approximately 200 news advisories, releases, and notices detailing County activities; facilitated approximately 58 press conferences, community meetings, and events.
  - » Actively worked with media partners, including print, television, radio and online sources to provide accurate and timely information.
  - » In partnership with Leon County EMS, CMR facilitated the community-wide Press the Chest event, instructing a recordsetting crowd of 600 attendees on proper CPR techniques.
- In Partnership with the Council of Neighborhood Associations (CONA), Leon County helped promote the 2016 Annual Neighborhood Awards Reception. The awards recognized



Build Your Bucket disaster preparedness campaign

neighborhood and neighbors of the year through seven respective categories.

- CMR delivered more than 100,000 bulletins via the County's digital media subscription service, GovDelivery, which provides subscribers with free, up-to-the-minute news at their fingertips.
- CMR prepared and distributed printed and digital materials on behalf of the County and its departments and divisions.
- In addition to Leon County's Facebook, Twitter and Instagram accounts, CMR launched a Leon County LinkedIn account.
- With the goal of disseminating timely information, CMR
  continued to maintain informational updates for the County's
  award-winning Emergency Information Portal (EIP) website. The
  Portal provides links to resources for preparation, response and
  recovery information, such as the status of available shelters,
  sandbag locations and road closures. Visit www.leoncountyfl.
  gov/EIP to access the Leon County Emergency Information
  Portal.

#### **Contact Us**

(850) 606-5300 www.LeonCountyFL.gov/CMR



Received SAVVY award and Silver Circle award for Leon Works and an Award of Excellence for Kinhega Drive OPEN Program.



#### OFFICE OF INTERVENTION AND DETENTION ALTERNATIVES:

### PROBATION, SUPERVISED PRETRIAL RELEASE & DRUG/ALCOHOL TESTING



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide information to the Courts, which support judicial custody release decisions, and provide alternatives to incarceration to persons accused of crimes and offenders, improve their ability to live lawfully and productively in the community, enhance the overall administration of justice, and support community safety and well-being.

### Strategic Initiatives/Support Highlights Economy

- Continued to refer defendants to community partners for services including but not limited to employment, transportation, and education to assist them in successfully completing their court ordered sentence.
- Continued to enhance offender referrals to community service partners, the Office of IDA is participating in the SPIRIT Project with the Leon County Sheriff's Office.
   SPIRIT is a web based portal which allows for electronic communication between agencies to provide immediate referrals and updates to the Probation/Pretrial Officer on the offender's progress.

#### **Quality of Life**

- Administered more than 14,200 alcohol tests and in excess of 8,400 drug tests for court-ordered County probationers and defendants released while awaiting trial.
- Supervised more than 2,400 offenders sentenced to the Community Service and Work Programs, who provided in-kind labor for roadway, greenway, park and facilities maintenance, as well as general public services, valued at \$500,000.

#### **Contact Us**

(850) 606-5600 www.LeonCountyFL.gov/Probation

### COURT SERVICES, CASE MANAGEMENT & COMMUNITY SERVICE

- Leon County, through the office of IDA, supports the safety of the entire community, and assists IDA's clients to become productive and responsible citizens.
  - » Maintained an average monthly caseload of 1,570 County probationers and Supervised Pretrial Release defendants.
  - » Recovered more than \$62,800 from probationers for crime victims through court-ordered restitution.
  - » Performed more than 7,500 criminal history reviews and demographic assessments on new arrestees to assist the court in making release decisions.
  - » Administered more than 22,600 court-ordered drug and alcohol tests, and collected more than \$205,000 for testing services.
- Public safety is a critical responsibility of County government. In cooperation with the Leon County Public Safety Coordinating Council, comprised of the State Attorney, Public Defender, Courts, Leon County Sheriff, Tallahassee Police, and Leon County's Office of Intervention and Detention Alternatives, Leon County continues to implement initiatives that serve to manage the jail population and reduce recidivism.

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#### Did You Know

The Office of IDA staff is currently supervising 27 veterans enrolled in the newly implemented Veteran's Treatment Court. The goal of the program is to connect this unique population with services that address their specific needs.



Leon County Courtroom

- » Office of Intervention and Detention Alternatives participated in the inaugural Employment and Community Resource Fair hosted by the Florida Department of Corrections and US Probation Office. IDA staff conducted mock interviews at the event.
- » As a result of legislative funding for Veteran's Treatment Court, the Office of IDA has a full time Veterans Pretrial Intervention Officer to ensure veterans receive necessary services to successfully complete court-ordered conditions.
- » Office of Intervention and Detention Alternatives participated in court hearings held during the fourth annual Veterans Stand Down event by providing pretrial and probation services for homeless veterans.



#### OFFICE OF FINANCIAL STEWARDSHIP:

### **OFFICE OF MANAGEMENT & BUDGET (OMB)**

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

Office of Financial Stewardship: The mission of the Leon County Office of Financial Stewardship is to provide sound financial management, ethical procurement services and asset control to the Board of County Commissioners, County Administrator, and Board departments, offices and divisions, while minimizing long-term costs associated with accidental losses, in order to support effective decision making and ensure responsible stewardship of County resources.

Office of Management & Budget: The goal of the Office of Management & Budget is to continuously enhance the quality of County services by optimizing the use of County financial resources through the effective provision of planning, policy analysis, budget development, budget implementation and program evaluation services to benefit citizens, elected officials and staff.

### Strategic Initiatives/Support Highlights Governance

 Leon County demonstrated its commitment to responsible stewardship with the development of the FY2016/2017 budget. The budget is balanced without increasing the current 8.3144 millage rate. The total estimated tax collections for FY2017 will be \$3.5 million more than

FY2016, representing a 3.12% increase.

 Business plans were revised as part of the Leon LEADS Strategic Planning process, transitioning to a five-year planning cycle that spans from FY2012 through FY2016. The Business Plan is a road map and a broad plan of action for accomplishing the Board's priorities, and serves as a gauge to assist the department in measuring outcomes of the plan.

#### **Contact Us**

(850) 606-5100 www.LeonCountyFL.gov/OFS

### RESPONSIBLE PLANNING & MANAGEMENT OF THE COMMUNITY'S FINANCIAL RESOURCES

- Moody's Investor Service report issued in August 2016, the bond credit rating business called Leon County's financial position "very strong." The report focuses on Leon County's key credit factors including "a robust financial position" and "a healthy socioeconomic profile." Specifically, the Moody's report highlights the County's management and governance, stating that "balanced financial operations are a component of sound financial management."
- OMB requires semi-annual capital project reporting from capital project managers. The reports allow for more effective planning and allocation of funding for the Capital Improvement Program.
- Leon County has the lowest net budget (\$773) per countywide resident among like-sized counties and has one of the lowest net budgets per county resident in Florida, with only eight other

<b>County Budget for Fiscal Year</b>	<u>2015/2016</u>	2016/2017
Budget	\$238,553,913	\$246,129,886
Countywide Millage Rate	8.3144	8.3144
Emergency Medical Services	0.5000	0.5000
Total Millage Rate	8.8144	8.8144
Budgeted Property Taxes	\$113,884,423	\$117,437,048

counties having lower budgets. Additionally, Leon County has six employees per 1,000 residents and ranks sixth lowest in employees per capita among all 67 counties.

- As an ongoing commitment to remain fiscal stewards of public dollars, the Office of Management and Budget routinely conducts comprehensive management reviews of County operations and organizations it funds to ensure the upmost effective and efficient operations of these entities.
- The Let's Balance! Budget simulation game, developed by the Leon County Office of Management and Budget, is an innovative

and engaging tool featured at the 2016 National Association of Counties Conference where nearly 100 county leaders were exposed to nationwide best practices. The Let's Balance! Budget game is also used at events like the Summer Youth Program and Youth Leadership Tallahassee program.



Let's Balance!™ Budget Simulation Game

### **Demonstrating Highest Standards of Public Service**

The Leon County Office of Management received the **Distinguished Budget Presentation Award** from the Government Finance Officers Association for the 26<sup>th</sup> consecutive year.



#### OFFICE OF FINANCIAL STEWARDSHIP:

### **PURCHASING AND RISK MANAGEMENT**



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

**Purchasing:** To provide timely and professional procurement services to secure requested supplies, services and commodities at a specified level of quality and at the lowest possible cost through open and fair competition.

**Risk Management:** To establish, to the fullest extent possible, a safe work and service environment in which employees, as well as members of the general public, can enjoy safety and security in the course of their daily pursuits.

#### **Strategic Initiatives/Support Highlights**

#### Governance

- Continued to expand the use of electronic documents, including the implementation of electronic purchase orders. This allows vendors, staff, and other interested parties to obtain copies of purchasing and solicitation documents in a more efficient and cost-effective manner, while promoting sustainability by reducing the use of paper.
- Risk Management employs the team approach to ensure that the County continues to maintain a safe working environment for its employees through the coordination of monthly Safety Committee meetings, with representation from a broad array of work areas. During these meetings, the Risk Manager and the representatives discuss potential safety improvements.

#### **Contact Us**

(850) 606-1600 (Purchasing) (850) 606-5120 (Risk Management) www.LeonCountyFL.gov/OFS

### PROCURING AND MANAGING RESOURCES AND SERVICES, AND MANAGING RISK

- Purchasing implemented electronic purchase orders that are emailed to the vendors and the requesters. This reduces postage and paper costs while promoting sustainability by reducing the use of paper.
- Purchasing continues to serve citizens faster and easier with an online procurement system called Procurement Connect.
   This system provides vendors instant access to many different services and processes such as, instant access to bids, requests for proposal, invitations to negotiate, and various other solicitation documents.
- Purchasing continues to provide value-added service to County staff through ongoing procurement customer service and support with policy interpretation, purchase orders, change orders, quotes, informal bids, contract preparation and other assistance.
   Purchasing also provides sales and customer support to County staff through ordering, stocking and issuance of operational consumable products valued at over \$60 million during the fiscal year through more than 2,200 requisitions.
- An essential function of the Purchasing Division is maintaining the proper control records of all tangible personal property. In order to account for all property, Purchasing conducts an annual inventory. This past year, the inventory consisted of assets valued over \$55 million.
- Leon County utilizes online auction services and on-site surplus sales to dispose of obsolete equipment that is no longer used by departments, in order to maximize the County's investment. This past year, Purchasing conducted both on-site and online surplus sales/auctions resulting in a return of almost \$250,000.

## ?

#### Did You Know

Leon County's solicitation documents are now available online. Just click "Procurement Connect" on the Purchasing Web page at: www.LeonCountyFL.gov/Purchasing.



BearWise Training

- As responsible stewards of the community's financial resources, Purchasing mitigates risk to the County through utilization of bonding practices for vendor bids, vendor performance, supplier and subcontractor payment, and requires appropriate vendor insurance coverage.
- In order to ensure that Leon County continues to maintain a safe working environment for its employees, Risk Management Coordinated eleven safety sessions and conducted monthly site visits.
  - » Conducted annual driver license checks on all authorized drivers and coordinated random drug and alcohol testing.
  - » Reviewed in excess of 500 criminal background checks on individuals wishing to volunteer.
  - Engaged citizens and employees alike by being handson and having a personal presence. Risk Management maintains high visibility in the workforce, which assists in keeping risk management/safety forefront in employees' minds and actions.



### LIVING OUR "PEOPLE FOCUSED, PERFORMANCE DRIVEN" CULTURE



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(850) 606-2000

PompeyJ@LeonCountyFL.gov



Solid Waste Management

Robert Mills

Division Director
(850) 606-1800

MillsRo@LeonCountvFL.gov



Operations **Dale Walker**Division Director
(850) 606-1400

WalkerDa@LeonCountyFL.gov



Office of Resource Stewardship

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Director

(850) 606-5011

TheriotM@LeonCountvFL.gov



Parks & Recreation **Leigh Davis**Division Director

(850) 606-1470

Davisle@LeonCountyFL.gov

### A CORE PRACTICE OF LEON COUNTY GOVERNMENT





DSEM

David McDevitt

Director

(850) 606-1300

McDevittD@LeonCountyFL.gov



DSEM
Development Services **Ryan Culpepper**Division Director
(850) 606-1300

CulpepperR@LeonCountyFL.gov



DSEM
Building Review & Inspection

Jud Allen

Division Director

(850) 606-1300

AllenJud@LeonCountyFL.gov



DSEM Environmental Services **John Kraynak** Division Director (850) 606-1300 KraynakJ@LeonCountyFL.gov



Permit & Compliance Services

Emma Smith

Division Director
(850) 606-1300

SmithE@LeonCountyFL.gov



Office of Human Services & Coummunity Partnerships **Eryn Calabro** *Director*(850) 606-1900

CalabroE@LeonCountyFL.gov



Housing Services

Lamarr Kemp

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(850) 606-1900

KempL@LeonCountyFL.gov



Veteran Services **Ben Bradwell**Division Director
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BradwellB@LeonCountyFL.gov



Volunteer Services

Jeri Bush

Division Director
(850) 606-1970

BushJ@LeonCountyFL.gov



Human Resources

Candice M. Wilson

Director
(850) 606-1940

WilsonCa@LeonCountyFL.gov



MIS/GIS

Pat Curtis

Director

(850) 606-5500

CurtisP@LeonCountyFL.gov



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(850) 606-5500
TaylorM@LeonCountyFL.gov



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Coordinator
(850) 606-5504
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Community & Media Relations

Mathieu Cavell

Director
(850) 606-5300

CavellM@LeonCountyFL.gov



Office of Intervention & Detention Alternatives **Teresa Broxton** *Director*(850) 606-5600

BroxtonT@LeonCountyFL.gov



Office of Financial Stewardship

Scott Ross

Director
(850) 606-5100

RossS@LeonCountyFL.gov



Purchasing **Shelly Kelley** *Division Director*(850) 606-1600

KelleyS@LeonCountyFL.gov



Risk Management

Karen Melton

Risk Manager

(850) 606-5100

MeltonK@LeonCountyFL.gov

#### AFFORDABLE HOUSING ADVISORY COMMITTEE

Reviews the established policies and procedures, ordinances, land development regulations, and adopted local government comprehensive plan and shall recommend specific actions or initiatives to encourage or facilitate affordable housing.

#### **ANIMAL SHELTER ADVISORY BOARD**

The Board is a citizen's board in support of Tallahassee-Leon Community Animal Services Center.

#### **ARCHITECTURAL REVIEW BOARD**

Reviews and makes recommendations on listing of properties of the Local Register of Historic Places and reviews changes to the exterior of properties zoned Historic Preservation, and issues Certificates of Appropriateness.

#### **AUDIT ADVISORY COMMITTEE**

Promotes, maintains, and enhances the independence and objectivity of the internal audit function by ensuring broad audit coverage, adequate consideration of audit reports, and appropriate action on recommendations.

#### **BIG BEND HEALTH COUNCIL. INC.**

Provides for local representation in planning and evaluating health needs of a 14-county regional service district.

#### **BOARD OF ADJUSTMENT AND APPEALS**

Responsible for determining appeals of code-related (Land Development Regulations) interpretations and granting variances to the provisions of the LDRs based on documented hardship.

#### **CANOPY ROADS CITIZENS COMMITTEE**

Presents or discusses policies and programs affecting the preservation and maintenance of canopy roads; provides input on the values and goals of programs affecting canopy roads, and contributes continuous feedback and makes recommendations regarding the preservation of canopy roads to the City and County Commissions.

### CAPITAL REGION TRANSPORTATION PLANNING AGENCY CITIZENS MULTI-MODAL ADVISORY COMMITTEE

Makes recommendations regarding the development of an efficient, safe, and cost-effective transportation system that considers the needs of users of all modes of transportation, including bicycle/pedestrian and transit.

#### CAREERSOURCE CAPITAL REGION

Provides youth and adults with opportunities to develop and continuously upgrade their knowledge and skills in order to advance economically and socially.

#### **CODE ENFORCEMENT BOARD**

Conducts hearings on cases involving violations of environmental, zoning, building, and junk ordinances and enters orders to enforce County laws.

### COMMUNITY DEVELOPMENT BLOCK GRANT CITIZEN'S TASK FORCE

Assists with CDBG program planning, implementation, assessment and oversight, as well as counsel and advise the Leon County Housing Program.

### COMMUNITY HEALTH COORDINATING COMMITTEE

Provides a forum for citizen participation in healthcare planning and dialogue to address community concerns and problems regarding healthcare.

### CONTRACTORS LICENSING AND EXAMINATION BOARD

Accepts and approves applications, including administers examinations for contractors licenses and issues contractors licenses.

#### **COUNCIL ON CULTURE & ARTS**

Coordinates and disseminates information regarding cultural events and opportunities.

### DEVELOPMENT SUPPORT AND ENVIRONMENTAL MANAGEMENT CITIZENS USER GROUP

Provides Board recommendations regarding proposed ordinances that impact growth management and other issues pertaining to current planning, development review, and environmental compliance.

#### **EDUCATIONAL FACILITIES AUTHORITY**

Assists institutions for higher education in construction, financing, and refinancing of projects.

#### HOUSING FINANCE AUTHORITY

Encourages investment by private enterprise and stimulates construction and rehabilitation of housing through use of public financing.

#### HUMAN SERVICES GRANTS REVIEW COMMITTEE

Evaluates human service funding requests during regular budget cycle and makes recommendations to the Board.

### JOINT CITY/COUNTY BICYCLE WORKING GROUP

Provide recommendations regarding proposed cycling-related projects, improvements, events, and ordinances that are considered to be of community interest and for the betterment of the Tallahassee-Leon County community.

### LEON COUNTY RESEARCH AND DEVELOPMENT AUTHORITY

Promote scientific research and development activities, and foster economic development and broaden the economic base of Leon County, including planning and financing capital projects in the form of research and development parks.

#### LIBRARY ADVISORY BOARD

Serves as a forum for community input concerning library programs and activities and as a liaison and advocate of the library.

### MINORITY, WOMEN & SMALL BUSINESS ENTERPRISE CITIZENS ADVISORY COMMITTEE

Monitors the progress of the MWSBE Program toward achieving program performance goals established by the Board. The Committee may be requested to provide MWSBE policy alternatives and/or review, and make recommendations seeking resolution of disputes regarding Certification.

#### PLANNING COMMISSION

Acts as advisory committee to City and County commissions seeking its advice and assistance in comprehensive planning and development in the Tallahassee area.

#### SCIENCE ADVISORY COMMITTEE

Evaluates scientific evidence and reports findings and recommendations pertaining to environmental issues.

### TALLAHASSEE-LEON COUNTY COMMISSION ON THE STATUS OF WOMEN & GIRLS

Considers input and promotes awareness in the matter of the status of women and girls in the community regarding discrimination, employment, education, social services, health, etc.

#### TALLAHASSEE SPORTS COUNCIL

Provide a fact-finding source of community input and technical resources in developing recommendations regarding a sports tourism-related matter to be considered by the Tourist Development Council

#### TOURIST DEVELOPMENT COUNCIL

Develops plans for tourist development; makes recommendations for operation of special projects or for uses of tax revenue; reviews expenditures of revenue from development trust fund.

#### **VALUE ADJUSTMENT BOARD**

Settles disputes between taxpayers and the Property Appraiser.

#### WATER RESOURCES COMMITTEE

Addresses community-wide concerns such as flooding, recreational and community economic value, watershed management, and funding priorities.

### FOR MORE INFORMATION

Citizen participation is important in developing Leon County's programs/ policies and in providing quality services to the community. For more detailed information or to join one of the committees, visit our website:

www.LeonCountyFL.gov/Committees

or call the Agenda Coordinator at: (850) 606-5300.

TEAR

### **QUICK REFERENCE**





#### **BOARD OF COUNTY COMMISSIONERS**

(850) 606-5300

www.LeonCountyFL.gov/BCC

Bill Proctor, District 1 Commissioner

(850) 606-5361

ProctorB@LeonCountyFL.gov

Jane Sauls, District 2 Commissioner

(850) 606-5362

SaulsJ@LeonCountyFL.gov

John Dailey, District 3 Commissioner

(850) 606-5363

DaileyJ@LeonCountyFL.gov

Bryan Desloge, District 4 Commissioner

(850) 606-5364

DeslogeB@LeonCountyFL.gov

Kristin Dozier, District 5 Commissioner

(850) 606-5365

DozierK@LeonCountyFL.gov

Nick Maddox, At-Large Commissioner

(850) 606-5367

MaddoxN@LeonCountyFL.gov

Mary Ann Lindley, At-Large Commissioner

(850) 606-5369

LindleyM@LeonCountyFL.gov

#### **COUNTY ADMINISTRATOR**

(850) 606-5300

www.LeonCountyFL.gov

#### **COUNTY ATTORNEY**

(850) 606-2500

www.LeonCountyFL.gov/LCAO

#### ANIMAL CONTROL

(850) 606-5400

www.LeonCountyFL.gov/Animal

#### **COMMUNITY & MEDIA RELATIONS**

(850) 606-5300

www.LeonCountyFL.gov/CMR

#### **COOPERATIVE EXTENSION SERVICE**

(850) 606-5200

Leon.IFAS.UFL.edu

Agriculture

(850) 606-5200

Family/Consumer Sciences

(850) 606-5203

4-H

(850) 606-5204

Horticulture/Forestry

(850) 606-5202

#### **DEVELOPMENT SUPPORT & ENVIRONMENTAL** MANAGEMENT

(850) 606-1300

www.LeonPermits.org

**Building Inspection** 

(850) 606-1300

Inspection Hot Line (IVRS)

(850) 891-1800

Code Enforcement

(850) 606-1300

**Concurrency Management** 

(850) 606-1300

**Environmental Permitting** 

(850) 606-1300

#### **EMERGENCY MANAGEMENT**

(850) 606-3700

www.leoncountyso.com/EM

#### **EMERGENCY MEDICAL SERVICES**

www.LeonCountyFL.gov/LCEMS

Headquarters/Administration

(850) 606-2100

Dispatch

(850) 606-5808

#### **FACILITIES MANAGEMENT**

(850) 606-5000

www.LeonCountyFL.gov/Facilities

#### **FLEET MANAGEMENT**

(850) 606-2000

www.LeonCountyFL.gov/Fleet

#### **HEALTH DEPARTMENT**

(850) 606-8150

www.LeonCountyFL.gov/LCHD

#### **HOUSING SERVICES**

(850) 606-1900

www.LeonCountyFL.gov/Housing

#### **HUMAN SERVICES & COMMUNITY PARTNERSHIPS**

(850) 606-1900

www.LeonCountyFL.gov/HSCP

#### **HUMAN RESOURCES**

(850) 606-2400

www.LeonCountvFL.gov/HR

Job Line

(850) 606-2403

#### LEGAL AID

(850) 222-3292

#### **LEROY COLLINS LEON COUNTY PUBLIC LIBRARY SYSTEM**

(850) 606-2665

www.LeonCountyFL.gov/Library

#### **Literacy Volunteers**

(850) 606-2644

#### MANAGEMENT INFORMATION SERVICES

(850) 606-5500

www.LeonCountyFL.gov/MIS

#### **Geographic Information Services**

(850) 606-5504

#### MINORITY, WOMEN & SMALL BUSINESS ENTERPRISE

(850) 219-1060

www.OEVforBusiness.com

#### MOSQUITO CONTROL

(850) 606-1400

www.LeonCountyFL.gov/Mosquito

#### OFFICE OF FINANCIAL STEWARDSHIP

(850) 606-5100

www.LeonCountyFL.gov/OFS

#### **PARKS & RECREATION**

(850) 606-1470

www.LeonCountvFL.gov/Parks

#### PLANNING DEPARTMENT

(850) 891-6400

www.talgov.com/Planning

#### **PROBATION**

(850) 606-5600

www.LeonCountyFL.gov/Probation

#### **PUBLIC WORKS**

(850) 606-1500

www.LeonCountyFL.gov/PubWorks

#### Operations (24-hour response)

(850) 606-1400

#### **PURCHASING**

(850) 606-1600

www.LeonCountyFL.gov/Purchasing

#### SOLID WASTE MANAGEMENT

(850) 606-1800

www.LeonCountyFL.gov/Solidwaste

#### **Hazardous Waste**

(850) 606-1803

#### **Recycling Information**

(850) 606-1802

#### **Rural Waste Collection Center**

(850) 606-1800

#### **Transfer Station**

(850) 606-1840

#### SUPERVISED PRETRIAL RELEASE

(850) 606-5700

www.LeonCountyFL.gov/Probation

#### SUSTAINABILITY

(850) 606-5000

www.GrowingGreen.org

#### TALLAHASSEE-LEON COUNTY OFFICE OF ECONOMIC VITALITY

(850) 219-1060

www.OEVforBusiness.com

#### TOURISM DEVELOPMENT

(850) 606-2300

www.VisitTallahassee.com

#### **VETERAN SERVICES**

(850) 606-1940

www.LeonCountyFL.gov/Vets

#### **VOLUNTEER SERVICES**

(850) 606-1970

www.VolunteerLEON.org

#### **CONSTITUTIONAL OFFICES**

#### **CLERK OF COURTS**

(850) 577-4000

www.Clerk.Leon.FL.us

#### SUPERVISOR OF ELECTIONS

(850) 606-8683 www.LeonVotes.org

PROPERTY APPRAISER

(850) 606-6200 www.LeonPA.org

#### TAX COLLECTOR

(850) 606-4700

www.LeonTaxCollector.net

#### **SHERIFF**

(850) 922-3300

www.LeonCountySO.com

#### OTHER COUNTY/STATE AGENCIES

#### **PUBLIC DEFENDER**

(850) 606-1000

www.LeonCountyFL.gov/PD

#### STATE ATTORNEY, 2ND JUDICIAL CIRCUIT

(850) 606-6000

www.SAO2FL.org

#### **CIRCUIT COURT 2ND JUDICIAL**

(850) 577-4300

www.LeonCountyFL.gov/2ndcircuit

### **QUICK REFERENCE**

### **BOAT LANDINGS**

**Ben Stoutamire Landing** Ben Stoutamire Road off of SR 20 on Lake Talquin

**Blount Landing** 

24370 Lanier Street

**Bull Headley Landing** 

Bull Headley Road on South Lake Iamonia

Cedar Hill Landing

Cedar Hill Road on East Carr Lake

Coe Landing

Coe's Landing Road off of SR 20 on SE Lake Talquin

**Crowder Landing** Crowder Road and US 27 North on Lake Jackson

Cypress Landing

Cypress Landing Road on East Lake Miccosukee

**Elkhorn Landing** 

Elkhorn Road off of SR 20 on South Lake Talquin

**Faulk Drive Landing** 

Faulk Drive on West Lake Jackson

**Fuller Road Landing** 

Fuller Road on West Lake Jackson

Gardner Landing

Gardner Landing Road off Meridian on Carr Lake

**Gil Waters Preserve Landing** 

5800 Crawfordville Hwy

Hall Landing

Hall's Landing Road off of SR 20 on South Lake

**Lake Munson Landing**Munson Landing Road on East Lake Munson

**Meginnis Arm Landing** 

Off Lakeshore Drive on Lake Jackson

Miller Landing

Miller Landing Road on East Lake Jackson

**Tower Landing** 

Tower Road, at the End of Road

Reeves Landing

Reeves Landing Road on NW Lake Miccosukee

**Rhoden Cove Landing** 

Rhoden Cove Road on East Lake Jackson

**Sunset Landing** 

Old Bainbridge Road on West Lake Jackson

**US 27 North Landing** 

Lake Jackson

**Kate Dreland Landing** 

Lake lamonia Road on NE Lake lamonia

**Vause Landing** 

Jack Vause Landing Rd off of SR 20 on SE Lake

**Wainwright Landing** Wainwright Road off of SR 20 on South Lake Talquin

Williams Landing

William's Landing Road off of SR 20 on SE Lake

### CAMPGROUNDS

**Phone Numbers for Camping** Information:

Local: (850) 350-9560 Toll Free: (866) 350-9560

Coe Landing Campground

1208 Coe Landing Rd

20 RV Sites with 30 Amp hookups, Wifi, Showers, **Dump Station** 

**Luther Hall Landing Campground** 

2997 Luther Hall Landing Rd 10 Tent Camping Sites, Showers

**Williams Landing Campground** 

951 Williams Landing Rd

10 Tent or RV mixed use sites. Showers

Reservations can be made at:

www.LeonCountyFL.gov/Reservations

### COMMUNITY CENTERS

**General Information** 

(850) 606-1470

**Dorothy Cooper Spence Community** Center

4768 Chaires Cross Road

**Bradfordville Community Center** 6808 Beech Ridge Trail

**Fort Braden Community Center** 16387 Blountstown Highway

**Lake Jackson Community Center** 3840 N. Monroe Street, Suite 301

Miccosukee Community Center 13887 Moccasin Gap Road

**Woodville Community Center** 8000 Old Woodville Road

### LIBRARIES

**LeRoy Collins Main Library** 

200 West Park Avenue (850) 606-2665

Dr. B. L. Perry, Jr. Branch Library

2817 South Adams Street (850) 606-2950

Eastside Branch Library

1583 Pedrick Road (850) 606-2750

Fort Braden Branch Library

16327 Blountstown Highway (850) 606-2900

**Lake Jackson Branch Library** 

3840 North Monroe Street (850) 606-2850

Northeast Branch Library

5513 Thomasville Road (850) 606-2800

**Woodville Branch Library** 

8000 Old Woodville Road (850) 606-2925

### PARKS

**Apalachee Regional Park** 

7550 Apalachee Pkwy.; 4 Multipurpose fields (lighted), Soccer, Football, Restrooms/Concession Building, nationally recognized cross country running facility, radio controlled air field

Canopy Oaks Community Park

3250 Point View Dr.: 2 Little League Fields (lighted), 2 Tennis Courts (lighted), Multipurpose Field (lighted), Concession/Restroom, Playground

**Daniel B. Chaires Community Park** 

4768 Chaires Cross Rd.: 4 Tennis Courts (lighted). 2 Basketball Courts, Restrooms/Concession Building, 2 Little League Baseball Fields (lighted), 1 T-Ball Field (not lighted)

Fort Braden Community Park

15100 Blountstown Hwy; 2 Little League Baseball Fields (lighted), Multipurpose Field (lighted), Restrooms/Concession Building

Fred George Greenway and Park

3043 Capital Circle NW., Regulation size Baseball Field (lighted), Multipurpose Field (lighted),

J. Lee Vause Park

6024 Old Bainbridge Rd.; 6 Picnic Pavilions (available for rental). 26 Acres Open, Wooded Spaces, 1 Mile of Hard Surface Paths for Bikes and Pedestrians, Extensive Boardwalk, Restrooms, Playground, Volleyball Net

J. Lewis Hall Sr., Woodville Park and **Recreation Complex** 

1492 J Lewis Hall Sr. Ln.; 4 Little League Baseball Fields (lighted), Junior League Field (lighted), Softball Field (lighted), 2 Basketball Courts (lighted), Multipurpose Field (lighted), Youth & Tot Playground, Restrooms/Concession Building

J.R. Alford Greenway

2500 Pedrick Rd.: Over 800 Acres of Trails and Open Space for Hikers, Mountain Bicyclists, Equestrians (Horse Trailer Parking)

**Jackson View Park** 

2585 Clara Kee Blvd.: Walking Trails. Picnic Area. Open Space, Observation Deck

**Kate Ireland Park** 

12271 Iamonia Landing Rd.; Picnic Shelter. Playground, Nature Trails, Restrooms

Lake Henrietta Park

3305 Springhill Rd.; Walking Trail (Paved, 1.2 Miles Long)

Lake Munson

5800 Crawfordville Hwy.; Picnic Shelter, Restrooms, Nature Trails, Landing

Martha Wellman Park

5317 W. Tennessee St.; Walking Trail (8/10 Mile Long)

Miccosukee Canopy Rd. Greenway

5600 Miccosukee Rd.; 14 Miles of Trails and 500 Acres of Open Space for Hikers, Mountain Bicyclists, Equestrians, Picnic Tables and Benches

Miccosukee Community Park

15011 Cromartie Rd.; Youth Playground, 2 Basketball Courts (lighted), 2 Picnic Shelters, 1 Little League Baseball Field (lighted), 1 Little League Softball Field (lighted), 1 T-Ball Field (not lighted), Concession/Restroom

Okeeheepkee Prairie Park

1294 Fuller Rd.; Walking Trail, Picnic Shelter

Pedrick Pond

5701 Mahan Dr.: Walking Trail (7/10 Mile Long)

Stoneler Rd. Park

5225 Stoneler Rd.; Little League Field (lighted). Picnic Shelter, Playground, Concession/Restroom

Tower Rd. Park

5971 Tower Rd.; Multipurpose Field (lighted), Baseball, Football, Soccer, Playground, Picnic Shelter, Concession/Restroom

### COMMUNITY RESOURCES

**Cooperative Extension** 

615 Paul Russell Road (850) 606-5200

**Development Support & Environmental** Management

435 N. Macomb Street, Renaissance Center, 2nd

(850) 606-1300

**Solid Waste Management Facility** 

7550 Apalachee Parkway (850) 606-1800 **Visitor Center** 

106 East Jefferson St. (850) 606-2300

**Volunteer Services** 918 Railroad Avenue (850) 606-1970

### **EMPLOYING TEAM APPROACH**







**Employing Team Approach** 

A Core Practice of Leon County Government

Employees work together to produce bigger and better ideas to seize the opportunities and to address the problems which face our community.

Leon Works Partners







Springtime Tallahassee



Working Well CEO Breakfast



The LeRoy Collins 25th Anniversary Celebration



Press the Chest 2016



Public Works at APWA Annual Road-E-O



### BOARD OF COUNTY COMMISSIONERS



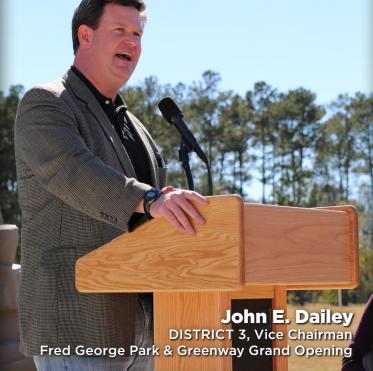






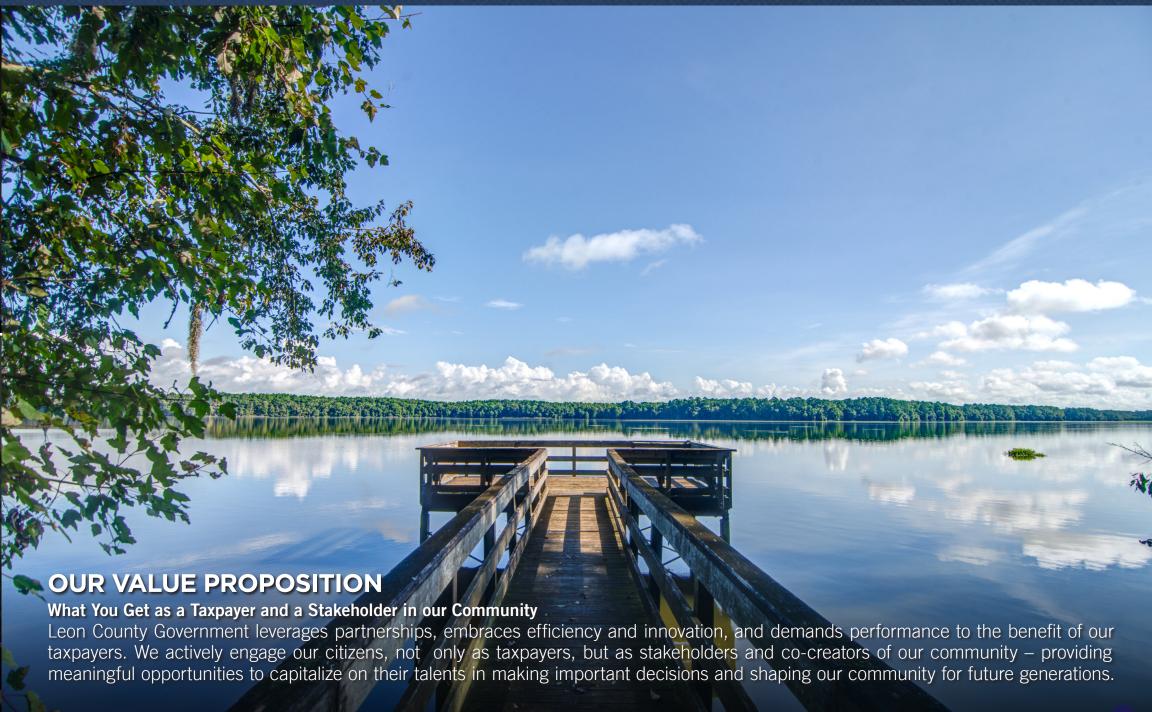






### SHAPING OUR COMMUNITY FOR FUTURE GENERATIONS





#### **2016 LEON COUNTY ANNUAL REPORT**



Designed, developed and produced by **Leon County Community & Media Relations** 

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www.LeonCountyFL.gov/AnnualReport