

Employee Satisfaction





Customer Satisfaction



Leadership



Quality





Professionalism







LEON COUNTY STATISTICS

Population: 272,896

35.3% unincorporated

64.7% within city limits

Area (Square Miles): 702

Charter Date: 2002

County Seat: Tallahassee

Districting: Mixed

Median Age: 30

Median Household Income: \$48,739

(Source: Florida Research and Economic Database)

LEON COUNTY

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This document fulfills the annual reporting requirements of Chapter 125.74, Florida Statutes and Sec. 2-501(1), Leon County Administrative Code. 2,000 copies were printed for community distribution at a cost of \$5,230.

Vision Statement

Leon County Government is dedicated to preserving and enhancing the outstanding quality of life which has made our community a desirable place to live, work and raise our children. Through the provisions of cost effective superior services, County Government will ensure the promotion of orderly growth for the economic health and safety of its citizens.

Core Values

Leadership:

Empower employees to do their best.

Quality:

Provide superior services by commitment to continuous improvement and accepting differences.

Customer Satisfaction:

Be enthusiastic and attentive in providing services.

Employee Satisfaction:

Value employees by supporting a diverse, motivated and involved workforce.

Professionalism:

Deliver services in an honest, respectful and objective manner.





Board of County Commissioners

(From Left to Right) District 1 Commissioner Bill Proctor, At-Large Commissioner Cliff Thaell, At-Large Commissioner Akin Akinyemi
District 4 Commissioner Bryan Desloge, District 5 Commissioner Bob Rackleff, District 2 Commissioner Jane G. Sauls and District 3 Commissioner John E. Dailey

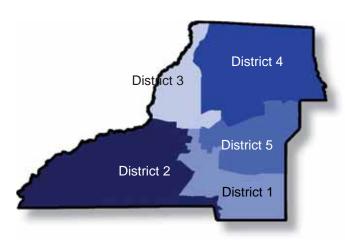
ABOUT LEON COUNTY

Leon County was named after the Spanish explorer, Juan Ponce de Leon. He was the first European to explore Florida in 1513 in search of the "Fountain of Youth" and named the state after the Spanish word for "flowery."

Leon County is home to Florida's capital, Tallahassee, which was established in 1824. Legislative and executive offices, the State House, and Senate chambers are located here.

As a political subdivision of the state, the County is guided by an elected, seven-member Board of County Commissioners. Five members of the Board are elected to serve specific commission districts and two members are elected at-large. Leon County is a Council-Manager form of government. The County Administrator is appointed by the Board to oversee all functions, directives, and policies.

Florida Statutes, Chapter 125, establish the powers and duties of the County Commission and the County Administrator. As of November 12, 2002, Leon County is governed by a Home Rule Charter.





Parwez Alam County Administrator 606-5300 AlamP@leoncountyfl.gov

The County Administrator is appointed by, and serves at the pleasure of, the Leon County Board of County Commissioners.

Parwez Alam serves as the chief executive officer of the County, and it is his responsibility to implement all decisions, policies, programs, and motions approved by the Board. This implementation is done through department directors and administrative personnel, who report directly to the County Administrator.

Additionally, the County Administrator's Office recommends an annual County operating and capital improvement budget to the Board of County Commissioners and coordinates the Board's meeting agendas and workshops. Parwez Alam has served the citizens of Leon County for more than 20 years.

Contact:

Nan Swain Senior Executive Assistant 606-5300 SwainN@leoncountyfl.gov



COUNTY ADMINISTRATOR

MESSAGE FROM THE COUNTY ADMINISTRATOR

It is with great pleasure that I present the 2009 Leon County Annual Report. This past year was one of the toughest that our nation has seen in quite some time. However Leon County was able to remain in good financial standing by prioritizing service and taking actions to limit costs in order to place the community in a position to weather the current economic recession.

Recent property tax reform and the constraints placed on levying property taxes presented unprecedented challenges to the Board of County Commissioners, so last year the Board prioritized County services in an effort to determine future funding priorities. Subsequently, an economic recession developed intensifying the challenges to fund necessary County services.

The recession affected not only property taxes by lowering values but also statewide and local sales tax collections. Given these conditions, policy decisions will need to be made next year related to additional budget reductions, an increase in revenues and/or the use of fund balances.

Over the past three budget cycles, the Board has taken prudent and decisive actions regarding the use of available resources to achieve the long-term goals of Leon County. Through an ongoing hiring freeze and a restructuring of the capital funding program in FY 2008, the Board has achieved stability so that the County is able to continue to provide necessary services.

During the period of increasing property values, Leon County did not add operating expenses, which allowed the Board to provide adequate resources to established programs without having to make drastic personnel reductions like other Florida local governments.

No employee layoffs have occurred in the past three years; and because of the hiring freeze, the County was able to create vacant positions, which saved salary dollars and allowed the County flexibility in moving employees from program areas that were reduced or eliminated.

In addition, the Board has directed that diversified revenue resources be explored and that the County work with the City to functionally consolidate similar services. This was successfully achieved with the Fire/EMS merger, and County and City officials hope to mimic this type of consolidation for other government services in the future.



Beginning with the Board retreat in December 2008, and continuing through the FY 2009/2010 budget development process, the Board has continually looked for ways to stimulate the local economy through capital funding to ameliorate the effects of the current recession.

The benefits of accelerating capital funding are two fold: one, it provides immediate opportunity for construction job creation and two, the current competitive nature of the market is offering reduced pricing for the taxpayers.

Instead of waiting for the adoption of the FY 2009/2010 budget, the Board ratified actions taken at the June budget workshop and authorized moving forward immediately with a \$14.3 million local stimulus package.

The package included the purchase and reuse of the Huntington Oaks Plaza Shopping Center for the purpose of expanding the Lake Jackson Branch Library; the construction of the County's first LEED-Certified Building, the new Southeast Branch



Library, which will replace the 2,000-square-foot rental facility; expansions to the two most heavily used branch libraries, the Northeast and B.L. Perry branches; and funding to complete the improvements for Buck Lake Road.

In addition to the above, the County has previously committed funds to the Public Safety Complex that will house the joint dispatch center, the County's Emergency Operations Center, the State's Regional Traffic Management Center and the headquarters for the functionally consolidated Fire/EMS Department. Based on an analysis performed through the Economic Development Council, the total construction job creation will be more than 800 full-time equivalents.

Additionally, the Board created the 2010 Citizens Census Committee in an effort to ensure that all residents are counted. The number generated by the Census will determine how revenue resources are allocated by the state and federal governments.

The Board also convened the first Citizen Charter Review Committee to review the Charter and reflect upon its strength and try to improve its weaknesses. This review and the subsequent citizens' vote concerning any modifications will set a path for future Commissions.

Leon County also made a determination to close the Solid Waste Facility to the public for the disposal of Class III waste and began contracting with a private vendor to recycle that waste. This change allowed the County to restructure landfill operations and eliminate seven positions at the solid waste facility for a savings of more than \$280,000. Furthermore, it assisted the County in reducing the amount of Class III waste disposed at the facility overall and expanded the recycling and reuse of that waste.

In conclusion, the Board has provided a long-term template to provide County services for years to come. Future Commissions will have a strong base from which to continue to improve the community and the quality of life it provides to its citizens.



Public Safety Communications Board

The Public Safety Communications Board (PSCB) is responsible for the oversight of the radio communication system and the consolidation of the dispatching of law enforcement and emergency personnel within Leon County and Tallahassee. The members serving on the PSCB include:

- Leon County Administrator Parwez Alam, Chair
- Tallahassee City Manager Anita R. Favors Thompson, Vice-Chair
- Leon County Sheriff Larry Campbell
- Tallahassee Police Department Chief Dennis Jones
- Tallahassee Fire Department Chief Cindy Dick
- Leon County Emergency Medical Services Chief Tom Quillin

The PSCB has been charged with the responsibility of overseeing the creation of the Joint Dispatch Center and other various public safety communication concerns. Presently in Leon County, the dispatching of law enforcement and emergency personnel is operated by two separate entities – the Sheriff's Office and the Tallahassee Police Department. The Sheriff's Office dispatches Sheriff's deputies and Emergency Medical Services personnel, and the Tallahassee Police Department dispatches police officers and fire services personnel of the Tallahassee Fire Department and local volunteer fire departments. The consolidation of the dispatching entities will allow for a more efficient handling of both emergency and non-emergency calls and more effective deployment of resources.

During the past year, the PSCB has achieved many accomplishments for public safety. For example, the PSCB recommended

that the County and City Commissions purchase a new digital radio communications network. The County and City Commissions authorized the purchased of the digital radio in December 2007 and the system became fully operational in the Fall of 2009. The digital radio system significantly improves communication for public safety and non-public safety entities.

The PSCB also recommended that the County and City Commissions proceed with the construction of the Public Safety Complex. The Public Safety Complex will house the consolidated dispatch services, City of Tallahassee Transportation Management Center, Leon County Emergency Medical Services and



City of Tallahassee Fire Administration, and Leon County's Emergency Operations Center. This facility will be located next to the new American Red Cross building in order to create a campus environment. The PSCB continues to work toward improving communications among public safety entities to enhance the safety of the community.



Herb Thiele County Attorney 606-2500 ThieleH@leoncountyfl.gov

The County Attorney's Office provides high quality, timely, professional, and cost-effective legal representation to the Board of County Commissioners and other officials of Leon County as directed by the Board of County Commissioners.

The County Attorney is appointed by the Board of County Commissioners. The Leon County Charter provides that the office of the County Attorney shall be responsible for the representation of County government, the Board of County Commissioners, and all departments, divisions, regulatory boards, and advisory boards of County government in all legal matters relating to their official responsibilities. The office of the County Attorney shall also review all ordinances, resolutions, contracts, bonds, and other written instruments. The County Attorney is not authorized to provide civil legal advice to private citizens in his capacity as County Attorney.

Herb Thiele has served the citizens of Leon County since 1990.



COUNTY ATTORNEY

COUNTY ATTORNEY'S OFFICE ACCOMPLISHMENTS

- Favorable ruling received from the First District Court of Appeal in the Regional Conflict Counsel litigation (*Leon County v. Lewis*), where the Court ruled that Florida counties are not responsible for funding the Regional Conflict Counsel offices, resulting in approximately \$300,000 in annual savings to Leon County.
- Numerous agreements prepared, including the following with the City of Tallahassee: Joint Dispatch Center Memorandum of Understanding; Fire Rescue and Emergency Medical Services Interlocal Agreement; Second Amendment to the Agreement Providing for Advanced Life Support Services; Amendment #6 to the Fire Services Agreement; Interlocal Agreement on Sidewalks and Maintenance; Joint City-County Planning Agreement. Other contracts include: Extension of the "Lauder" Development Agreement.
- Prepared necessary legal documents and oversaw the closing
 of a number of Leon County real estate sales or purchases,
 including County sale to the City of Tallahassee of one-half
 interest in Public Safety Complex site; purchase of the Woodville
 Library site; and purchase of four separate parcels: R.P.
 Properties/Ghazvini, Schwartz, Maples Family, and Christine
 Maples, in connection with the Fred George Road Greenway
 Project.
- Prepared numerous ordinances and resolutions, or contributed to the content, including: Extension of Off-site Sign Moratorium ordinance; Flood Disclosure ordinance; Resolution of Intent to Utilize The Uniform Method of Collecting Special Assessments Regarding Fire Rescue Services; Special assessment for EMS/Fire Services; Fire Rescue Services Ordinances.
- Filed a Permit Challenge to the Engelhard Plant with the Georgia Environmental Protection Department regarding clean water issues.
- Reviewed and provided comments on 323 agenda requests.

- Favorable response from the Attorney General's Office regarding the City/County joint request for an opinion on which governmental entity is responsible for maintenance of sidewalks.
- Prevailed before the Department of Health regarding four related complaints filed against Leon County Emergency Medical Services, under Chapter 401, Part III, Florida Statutes, alleging a violation in regard to an emergency response incident; complaints dismissed by Department of Health.
- Prevailed in the *Allison Stewart v. Leon County* litigation when the Florida Commission on Human Relations ruled in its favor by entering a no cause determination.
- Prevailed in the *John R. Pretti v. Leon County*, Veteran's Preference claim filed with the Department of Veterans' Affairs, wherein the DVA dismissed the claim.
- Prevailed in the *Kendrick Porter v. Leon County* Florida Commission on Human Relations/EEOC complaint, where in Hearing Officer dismissed the case.
- Successfully implemented the Settlement Agreement in the litigation regarding Americans with Disabilities access issues, *Dwayne Johnson v. Leon County* (Ross Road Sidewalk Accessibility Improvements).
- Prevailed in the *Stanley v. Leon County* case, when the Court dismissed the Plaintiff's complaint asking for reimbursement of towing fees.
- Received and processed 58 public records requests, in addition to providing counsel on requests received by other County divisions.
- County Attorney selected to serve on the International Municipal Attorneys Association's Board of Directors for 2009-2010.
- County Attorney completed third term as President of the Florida Association of County Attorneys.



PUBLIC SERVICES

PUBLIC SERVICES ACCOMPLISHMENTS

- Led County's efforts to form a new functionally consolidated Fire/EMS entity and the development of a Countywide fire services fee with the City of Tallahassee that would provide residents with enhanced fire-rescue and emergency medical services. This will allow residents to benefit from greater efficiency in both departments through the addition of first-response personnel at Leon County's five rural fire stations, resulting in a total of 18 new responders.
- Spearheaded a total overhaul of Leon County tourism. consolidating all tourism marketing into a single organization within Leon County government, branded as Visit Tallahassee.
- Facilitated a comprehensive effort establishing the County's first Citizen Charter Review Committee in preparation for formal review of Leon County's Home Rule Charter in order to be better reflective of the people and to serve them in achieving a more responsive and efficient form of government.
- Formally established the Office of Sustainability and hired a full-time Sustainability Coordinator to further the County government's energy savings and move toward a more sustainable future, both through governmental operations and efforts within the community, such as energy conservation, waste reduction, recycling and green building practices.
- Initiated effort to secure federal funds through the American Recovery & Reinvestment Act of 2009 (Economic Stimulus Package) through education, outreach and collaborative efforts with area agencies.
- Managed preparation, response and recovery for Tropical Storm Fay, which inundated Leon County with more than 17 inches of rain over a 72-hour period in August of 2008. Comprehensive poststorm review revealed response strengths and identified areas of weakness on which to build.
- Developed Public Safety Coordinating Council's Annual Report, highlighting the County's jail population trends, demographics and alternative programs aimed at reducing jail overcrowding.

- Coordinated government resources for a massive, multi-agency, multi-disciplinary community project for a selected Leon County family for the popular ABC show "Extreme Makeover: Home Edition."
- Investigated lobbying expenses and reduced the County's state contract costs by half while maintaining the same level of service.
- Completed several innovative changes to the County's Land Development Code, streamlining the development review process, providing greater flexibility in the use of property, and facilitating smarter development.
- Realized a return of more than \$5 in community benefits for every \$1 of County tax revenue expended for the County's primary healthcare program.
- Grew County's communication efforts by increasing citizen opportunities to provide input and ideas for improving County programs and services through traditional broadcast, new media, as well as grassroots community engagement.

Did You Know

In FY 2008/2009, Leon County was awarded more than \$15 million in grant monies for projects including law enforcement and court related services, disaster recovery, affordable housing, park development and local economic stimulus activities.

For more information contact:

Don Lanham Director **Grants Program** (850) 606-5328 LanhamD@leoncountyfl.gov



Vincent S. Long **Deputy County Administrator** 606-5300 LongV@leoncountyfl.gov

The mission of Public Services is to maintain Leon County's high quality of life through services that address the public's health, safety and welfare. The Public Services department is comprised of Intergovernmental Affairs, Public Information, Library Services, Cooperative Extension, Health & Human Services, Growth & Environmental Management, Emergency Medical Services, Grants, Planning, Tourism Development and Blueprint 2000.

The Deputy County Administrator provides leadership and direction to division directors, as well as the core group of professional staff who perform policy analysis, legislative coordination and public relations activities. Long also works closely with the County Administrator to execute the Board's highest priorities.





Jon D. Brown
Public Information Officer
606-5300
BrownJon@leoncountyfl.gov

The Public Information Office is responsible for public information and education, communications strategy, message development, media and public relations, and the marketing of County programs and services.

The Public Information Office aims to develop and maintain a continuous positive image of Leon County government by fostering proactive and responsive communication with its employees and the community.

Public Information Office

PUBLIC INFORMATION OFFICE ACCOMPLISHMENTS

- Received two national awards for the 2008 Annual Report and for a collaborative effort with the City for the "Fruit of the Loop" public outreach campaign, which won the Silver Circle and Savvy Award, respectively. Efforts
- Sarry

included passing out fruit to motorists, mailers to residents and a grand opening celebration at the roundabout where two roads now connect – a transportation solution that enhances traffic safety and helps reduce congestion.

- Earned an Image Award for best Public Relations Program in Public Service and an Award of Distinction for Printed Tools in the Specialty Item category for the "Fruit of the Loop" project, as well as the Grand All Image Award (top prize), in a regional communications competition in conjunction with the City.
- The Public Information Office also won a separate Award of Distinction in the Printed Tools of Public Relations for its 2008 Annual Report, which was redesigned with easy-to-find facts about the County's service offerings, along with a cover featuring imagery representative of its diverse and natural beauty.
- Awarded First Place Prize and plaque for Best Government Agency Float, in collaboration with Facilities Management, at the City of Tallahassee's 2008 Nighttime Holiday Parade.
- Coordinated more than 50 press conferences, meetings and community events and distributed more than 180 news releases and advisories to promote County programs and services.
- Partnered with several agencies to host the local portion of a national conversation on Climate Action by holding an Open House at Solid Waste for employees and members of the media.
- Highlighted the County's leadership in green initiatives and environmental responsibility by co-hosting the first "Solid Waste Spectacular," which drew hundreds of residents to the facility to learn about the County's Solid Waste operations, as well as its recycling and sustainable practices.

- Re-launched County's Booked for Lunch program in collaboration with the Library System, and collaboratively hosted Leon County's first regional participation in The Big Read, the nation's largest book club event.
- Increased awareness of the beginning of hurricane season by participating in a Red Cross-sponsored news conference and distributing thousands of Hurricane Survival Guides with the support of Emergency Management and surrounding counties.
- Collaborated with Management Information Systems (MIS) and Emergency Management and other agencies to create an emergency information portal for residents to stay informed of road closures, sandbag locations, shelter locations and their status, evacuation routes and important health information.
- Launched a new media subscription service, GovDelivery, with MIS so that residents can receive up-to-the-minute news at their fingertips on anything from road closures to countywide events. More importantly, when a storm hits and power is out, flooding and hazardous weather warnings can be sent to a mobile device.
- Facilitated the grand opening of the Apalachee Regional Park Trail, in collaboration with Parks & Recreation, and launched the ARPT website for local and visiting athletes to learn about the trail, its history, unique features and upcoming events.
- Designed and produced the Tallahassee Capital Region Economic Stimulus Package proposal along with 20+ area organizations and agencies to request federal stimulus dollars.



Did You Know

Commission meetings, live or previously recorded, can be viewed online at **www.LeonCountyFL.gov** or on Comcast - Channel 16. Agendas, minutes, volunteer opportunities and job openings can also be accessed on the County's website or by calling 606-5300.



Economic Development and Intergovernmental Affairs

ECONOMIC DEVELOPMENT AND INTERGOVERNMENTAL AFFAIRS ACCOMPLISHMENTS

- · Managed and coordinated Leon County's state and federal legislative programs, which included securing state and federal funds for local priorities and providing weekly updates to the Board and senior staff on the progress of legislative activity.
- · Reduced the County's state contract lobbying expenses by 50% while maintaining the level of service to keep the Board and senior staff apprised of legislative policy issues.
- Oversaw the County's Economic Stimulus Quick Response Team and coordinated regional stimulus meetings with other governmental agencies to maximize federal funding opportunities for local projects.
- Took over the County's economic development responsibilities in working with the Economic Development Council to recruit new businesses to the area and promote expansion opportunities for local businesses.
- Contracted with the Leon County School Board to enhance behind-the-wheel training for teenagers in Leon County. The \$154,492 approved by the County Commission was specifically earmarked for two full-time driver education instructors and a partnership with the County Sheriff's Office Teen Driving Challenge Program to enhance defensive driving skills.







Economic Development and Intergovernmental Affairs secured \$380,000 in federal funds for Mahan Drive project and \$400,000 in federal funds for the Joint Dispatch Center.



Ken Morris Director Economic Development and **Intergovernmental Affairs** 606-5300 MorrisK@leoncountyfl.gov

The Division of Economic Development and Intergovernmental Affairs provides coordination and assistance to the Board of County Commissioners and ensures that Public Services divisions receive the resources, guidance, and support they need to best serve the community. Specifically, this division is responsible for researching, analyzing, and developing policy recommendations for the County's high-priority issues; developing and implementing the Board's annual federal and state legislative priority package; monitoring all legislative issues impacting Leon County; and assisting in county-wide program research, development, and implementation.





Maggie Theriot
Sustainability Coordinator
606-5300
TheriotM@leoncountyfl.gov

Leon County's sustainability efforts are centrally coordinated through the Office of Sustainability.

The Office of Sustainability serves to lead internal government operations toward a more sustainable future and works to support sustainability efforts within the community.

The office provides leadership, education, policy analysis, project development, measurement and accountability for the County's sustainability efforts. It's a resource for County operations and community residents for topics related to energy conservation, waste reduction and recycling, green building practices and products, greenhouse gas emissions and more.



Office of Sustainability

SUSTAINABILITY ACCOMPLISHMENTS

- The Office of Sustainability was formally established, and a full-time Sustainability Coordinator was hired to spearhead the County's sustainable efforts.
- Designed and launched the Growing Green website as an interactive resource for County operations and the community, located at www.LeonCountyFL.gov/GrowingGreen .
- Studied and replaced 26 individual air conditioning units. Combined, these enhancements are anticipated to reduce energy costs by approximately \$9,600 and 123,504 pounds of green house gas annually. This improvement is equal to the benefit of 1,436 seedling trees growing for 10 years.
- Partnered with the Council of Neighborhood Associations to launch the Tallahassee Neighborhood Energy Challenge. Residents competed for the largest reduction in electricity usage. The Energy Challenge received the Best Practice Award from Sustainable Florida.
- Introduced recycling to six Leon County athletic park facilities and five community centers.
- Assisted in the design of the new Eastside Branch Library, which will be constructed to Leadership in Energy and Environmental Design (LEED) Silver standards. Once complete, the building will serve as a local demonstration center of creative and functional ways to build sustainably.
- Planned and implemented the first annual "Solid Waste Spectacular," an event designed to educate the public on services provided by the Leon County Solid Waste Division. The event was attended by more than 150 community members.





Did You Know

Leon County will be hosting the Sustainable Communities Summit in May 2010 to educate more than 350 attendees about locally grown food and 'green' economic development.

Leroy Collins Leon County Public Library System

LIBRARY SYSTEM ACCOMPLISHMENTS

- Received \$211,236 in Grants and Donations, including State Aid to Libraries Grant, Friends for the Literacy Program, The Big Read Grant, Knight Foundation Grant, We the People Bookshelf Grant and a gift from the Tallahassee Jewish Federation.
- · Launched My First Library Card Program designed to recognize the importance of a library card in a child's life and to publicly celebrate each child under the age of 12 upon receiving his or her first library card.
- · Responded to change in the way residents read by increasing its collections of downloadable electronic books and adding iPod capability for loan to the public.
- Brought nationally known authors to Leon County, including Eugene Robinson, Pulitzer Prize-winning journalist; Ethan Canin, author of "America, America" and other books; and Harlan Coben, best-selling mystery author.
- Introduced The Big Read, the first Community Read in Leon County, which featured "Fahrenheit 451" by Ray Bradbury. The library, along with local organizations, created programs and opportunities to read and discuss the book, see the movie, and celebrate the freedom to read throughout the month. The Opening Big Read Event was a Panel Discussion of the book by Bob Gabordi, Executive Editor of the Tallahassee Democrat; Barbara Petersen. President of Florida First Amendment Foundation; and Dr. Fred Standley, Professor Emeritus at FSU.
- Added self-service check-out station to the Lake Jackson Branch for patrons to check out their own books have more privacy at checkouts all while decreasing their transaction time.

- · Moved and introduced new Bookmobile stops to more convenient places.
- Improved and expanded online customer service by streamlining the online website so that patrons manage their accounts more easily, effectively and efficiently.
- · Began planning for new and expanded branches, Dr. B. L. Perry, Jr. branch; Eastside branch; Northeast branch; Northwest/Lake Jackson branch; Huntington Oaks branch; and Woodville branch.





times a year.

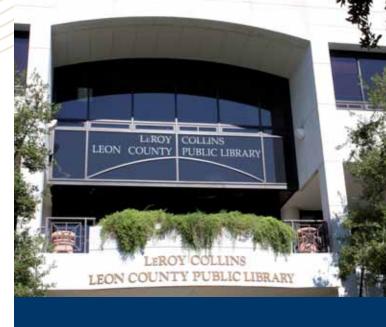




The Library has 170 public computers that are used 400,000



For more information visit our website, www.leoncountyfl.gov/library



Helen Moeller Director LeRoy Collins Leon County **Public Library System** 606-2665 MoellerH@leoncountyfl.gov

The LeRoy Collins Leon County Public Library System enriches the community by inspiring a love of reading, providing a dynamic resource for creative and intellectual pursuits, and enabling residents to live a life of learning.



Tom Quillin EMS Chief 606-2100 QuillinT@leoncountyfl.gov

The EMS division provides clinically superior, costeffective emergency medical services and transport to the citizens and visitors of Leon County. Launched in December 2003, the EMS system and team have provided the highest quality emergency care available and continue to enhance this vital service.



Emergency Medical Services

EMERGENCY MEDICAL SERVICES ACCOMPLISHMENTS

- Successfully enacted the functional consolidation of Leon County's Emergency Medical Services (EMS) Division and the Tallahassee Fire Department. This is expected to improve resource utilization and availability, resulting in improved services delivered to the Leon County community.
- Implemented an electronic patient care reporting system that has improved information provided to healthcare providers in the continuum of care. Further, this system is compliant with the Florida Department of Health's Emergency Medical Services Tracking and Reporting System data collection program. This allows the EMS Division to provide vital data to the Department of Health and local decision makers regarding system performance.
- Through the Public Safety Communications Board, the Division has supported the implementation of the new 800 MHz digital radio system. This system will improve communications capabilities and interoperability between first responders resulting in improved service delivery.
- Continued to improve the chances of survival for cardiac arrest patients by advocating for the placement and use of Automated External Defibrillators (AEDs) and Cardio-Pulmonary Resuscitation (CPR) through education and outreach. During FY 08/09, the EMS Division completed the project of placing an AED in every County facility. There are currently 417 AEDs in the community registered with the EMS Division.
- The County continues to be recognized by the American Heart Association as a Heart Ready Community. The Division has maintained a cardiac arrest resuscitation rate four to five times better than the national average.
- Received the "Bike Saint Award" for advocating bicycle safety in the community from the Rough Boys Garden Club.

- Responded to 30,719 requests for service; including 5,447 traumas; 2,899 difficulty breathings; 3,347 motor-vehicle crashes; 3,169 cardiac problems; and 654 strokes. Of these requests, the division transported 21,780 patients.
- Developed a critical care transport team of highly trained paramedics who can care for critically ill and injured patients who require transport to tertiary care facilities for enhanced patient care. These services were previously unavailable in the community and assure the best possible patient outcomes.
- Presented 92 public-education and injury-prevention programs.
- Trained 300 Leon County citizens in CPR and the use of AEDs and presented three "Power to End Stroke" seminars, a community stroke prevention and awareness program which targets the African-American community, a population at high risk for strokes.





EMS provides several public-education and injury-prevention programs with topics including CPR and AED training, Healthy Heart Living, Child Passenger Safety Seats, Children and Senior Adult Health and Wellness, Bicycle and Pedestrian Safety, and Power to End Stroke seminars. These programs are designed to preserve life, improve health and promote safety in our community.

Planning

PLANNING ACCOMPLISHMENTS

- Established Significant Benefit Memorandum of Agreement between the County, the City and the Florida Department of Transportation to streamline how new development pays proportionate share of transportation impacts. Rather than waiting for matching public funding to correct deficiencies, developers can pipeline the sum of their proportionate share mitigation for several smaller projects toward one top-ranked roadway project in four districts. In the four districts, 20% of revenue will be directed toward bicycle, pedestrian, and transit projects. Within the Multimodal District around Downtown Tallahassee, 100% of revenue will be directed toward bicycle, pedestrian, and transit projects.
- Awarded \$2.35 million grant for the Fred George Basin Greenway Project as a reimbursement from the Florida Communities Trust to help acquire five contiguous properties totaling 172 acres in size, collectively known as the Fred George Basin Greenway.
- Completed initial setup of Capital Legacy Website, www. CapitalLegacyProject.org, which was created for the public as a single point of access regarding the five large transportation projects and allows citizens to review meeting materials and provide input from the comfort of their home or office rather than at meetings. This has allowed access to many more citizens.
- Adopted the Primary Springs Protection Zone boundary into the Land Development Regulations, a first important step in the implementation of new Comprehensive Plan policies for the protection of Wakulla Springs and groundwater.
- Received Florida Planning & Zoning Association Award for Environmental Planning Excellence for the report writing and policy development work on new Comprehensive Plan policies for Wakulla Springs protection.
- · Received the Florida Planning and Zoning Association's Outstanding Design Award for the Gaines Street Urban Design Guidelines. For development in a prominent, neglected part of downtown Tallahassee, the Urban Design Guidelines provide property owners, developers, builders, architects, and staff with

- guidance and criteria for realizing the community's longstanding "Gaines Street Vision."
- Conducted an extensive public education and outreach effort to inform eligible property owners about upcoming changes to Comprehensive Plan Policy 2.1.9, including sending more than 10,000 individual notices to property owners and conducting four workshops to inform the property owners about the upcoming changes.
- Mailed informational pamphlets to landowners in designated Canopy Road Protection Zones in the City and County to raise awareness about the value of canopy roads and the actions needed to preserve and enhance them.



Did You Know

The Planning Department is developing the implementing ordinances for a Multimodal Transportation District adopted by Leon County and the City of Tallahassee. The goal is to facilitate the use of multiple modes of transportation, leading to a reduction in automobile use and vehicle miles traveled.





Wayne Tedder Director Planning Department 891-6400 Wayne.Tedder@talgov.com

The Tallahassee-Leon County Planning Department provides accurate information, creative and effective planning recommendations, and expertise to the County and City governments, the Planning Commission, appointed boards and committees, residents, and businesses in the areas of long-range land use, environmental, transportation planning, and land use administration. Planning staff aims to be responsive to the requirements and needs of those they advise by encouraging full public participation, coordinating efforts with other County and City staff, and adhering to established planning practices and principles.





Lee Daniel
Director
Tourism Development
606-2300
DanielLee@leoncountyfl.gov

The Department of Tourism Development provides staff support and assistance to the Leon County Tourist Development Council (TDC). The Department works with the TDC to enhance the local economy and quality of life through the benefits associated with a strong visitor industry.

During FY 08/09, tourism sales efforts were coordinated through the Tallahassee Area Convention & Visitors Bureau (TACVB). The TACVB is a private, non-profit membership association, which sells the Tallahassee area as a leisure and business destination.

In addition to marketing efforts in the Leisure, Meetings and Conventions market, the TACVB maximized the economic benefits of sports through the Tallahassee Sports Council by hosting of international, national, regional and state events that span a wide spectrum of sports and performance levels.



Tourism Development

TOURISM DEVELOPMENT ACCOMPLISHMENTS

- Consolidated all tourism marketing into a single organization within Leon County government to be known as Visit Tallahassee.
- Successfully hosted a strategic planning retreat with the Leon County Commission and the TDC on tourism development for the Tallahassee-Leon County Area. Industry and community stakeholders participated in the discussions on the future of tourism for Tallahassee-Leon County. From this retreat, a new Tourism Strategic Plan was developed. The new Plan will act as the road map to sustain and grow tourism over the next five years.
- Developed and updated Leon County's Tourism Development Plan which is a part of the Leon County Ordinance.
- Collected a total of \$3,008,875 in tourist development tax revenues. This amount represents a 10.6% decrease in the 4-cent collections compared to collections in FY 2008. This decrease is relatively modest compared to the impact felt by other tourism destinations nationwide and in Florida. Leon County also levied a 5th penny of the tourist development tax which resulted in a collection of \$235,047 during FY 2009.
- Expanded promotional efforts in the small meetings and conventions market targeting associations, government, faith based, and diversity event planners and corporate meeting planners. The growth experienced last year increased by 17% in economic impact and by 37% in the number of rooms booked.
- In 2008 the Tallahassee Sports Council in partnership with Leon County Public Schools were awarded the bid to host the 2009 FHSAA Competitive Cheerleading Championships. Exactly 166 teams competed in the Tallahassee/Leon County Civic Center for the 2009 FHSAA Competitive Cheerleading Championships in Tallahassee providing 2,500 athletes and 3,500 total visitors to Leon County. In conclusion the Cheerleading championships generated 1,900 room nights and approximately \$1.5 million in economic impact.

- New film and production projects including Extreme Makeover Home Edition, SuperNanny, HGTV, as well as other productions all located in Tallahassee; provided in-kind promotional and marketing services to the Tallahassee Film Festival; and lastly provided film services to the BBC science documentary series about the influence of geology on the history of civilization/water theme. The series will feature Wakulla Springs and air on the BBC in the UK and the National Geographic Channel in the US in early 2010.
- Co-partnered with Florida State Athletics to kick off the inaugural year of the Morcom Aquatic Center with a bid to host the 2009 AT&T USA Diving National Championships. The bid was successful and the Tallahassee Sport Council supported the planning process and event execution. The event generated 700 room nights, 300 visitors and \$600,300 in economic impact. This event was provided financial assistance from the Leon County Special Event Grant Program and an additional \$2,000 grant through the Florida Sports Foundation grant program.
- The Tallahassee Sports Council in partnership with the City of Tallahassee Parks, Recreation and Neighborhood Affairs hosted the 2009 Amateur Softball Association 18U Girls Fast Pitch 'A' Southern National. With 18 teams traveling from South Florida, Texas to North Carolina all convened in Tallahassee to determine the Champion. Taking advantage of their time here the majority of the girls toured one or more of the colleges and universities in the area. The five-day event provided over 537 room nights, over 500 visitors and generated over \$300,000 in economic impact.
- Secured a 12-page article profiling Tallahassee in US Airways Magazine reaching approximately 8 million travelers.



Did You Know

Tourism Development provided world-class hospitality services at three Visitor Services Centers resulting in an increase in the number of visitors assisted over last year.

Health & Human Services

HEALTH & HUMAN SERVICES ACCOMPLISHMENTS

- Returned \$5.68 in community benefits for every \$1 of County tax revenue expended for the County's primary healthcare program.
- Provided primary or specialty care for 17,219 Leon County citizens, 282% of the targeted number of 4,500.
- Filled 41,063 prescriptions, in cooperation with the FAMU School of Pharmacy, at a value of \$6,812,533.
- Received \$806,781 in donated medical services through the WeCare Network.
- Provided over \$257,000 for mental health services for patients of Bond Community Health Center and Neighborhood Health Services.
- Provided \$8,854 for the provision of comprehensive healthcare coverage through Florida Healthy Kids Corporation for 6 non-Title XXI eligible enrollees.
- · Distributed more than \$1.4 million as part of the Medicaid Match Program. As mandated by Florida law, the County pays 35% of the cost of hospitalization for Leon County Medicaid patients with hospital stays more than three weeks long. The County also pays \$55 per month for each County nursing home resident.
- Contributed more than \$614,580 for patients treated at the Apalachee Center for Human Services under the Baker and the Marchman acts.
- Processed over 200 Direct Emergency Assistance Program applications for eligible citizens to provide funding for basic necessities such as rent, utilities, fuel, food, and medication in an effort to prevent homelessness, malnutrition, and disease.

- Funded more than \$375,000 in medical examinations to determine cause of death.
- Provided burial services for 10 residents who qualified for the County's Indigent Burial Program.
- · Launched the Leon County NACo Prescription Discount Card Program which provides an average savings of 20% on prescription drugs. Over 16,081 prescriptions were filled utilizing discount cards.



Did You Know

The Community Room in the historic Tallahassee Train Station, located at 918 Railroad Ave., is available to citizens for public meetings. Make your reservations online at www. LeonCountyFL.gov/HHS.



Candice M. Wilson Director **Health & Human Services** 606-1900 WilsonCa@leoncountyfl.gov

The Health and Human Services Division provides programs that address health, safety and other social services. The division consists of the following: Primary Healthcare Services, Human Services, Housing Services, Veteran Services and the Volunteer Center.





Lamarr D. Kemp, Sr. Division Director Health & Human Services 606-1900 KempL@leoncountyfl.gov

The Division of Housing Services helps to provide safe, sanitary, and affordable homes for low-income citizens of Leon County through the provision of funds for rehabilitation, home counseling, and down payment assistance.



Housing Services

HOUSING SERVICES ACCOMPLISHMENTS

- Increase accessibility to affordable housing to low-to-moderate-income families and individuals purchase homes through first-time homebuyer programs.
- Provided \$125,000 in down payment assistance to first time home buyers through an agreement with the Tallahassee Lender Consortium (TLC).
- Provided funding to support credit repair training and home buying counseling to more than 234 individuals.
- Rehabilitated 33 homes through funding received through the State Housing Initiative Partnership (SHIP) and Housing Finance Authority (HFA) funding from the sale of bonds.
- Allocated \$30,000 to Red Cross for the Disaster Mitigation Program. A program that provides financial assistance to very low and low income homeowners in making their homes disaster resistant.
- Worked with the Escambia County Housing Finance Authority in the development of a multi-million dollar Single Family Bond Issue.









Leon County Housing Services conducted emergency repairs or assisted in the home rehabilitation for 43 families using \$60,841 in Housing Finance Authority funding.



VolunteerLEON

VOLUNTEER CENTER ACCOMPLISHMENTS

- Contributed more than 100,000 hours of time, talent and skill to County Government with the help of volunteers and interns.
- Partnered with Tallahassee Community College (TCC) to present the Florida Administrators Volunteer Management Certification. The training was attended by managers from 21 community-based volunteer agencies.
- Conducted volunteer management workshops for staff of 12 non profits and presented volunteer management trainings at the United Partners for Human Services Annual Conference, Second Harvest Food Bank Annual Conference, and Ability 1st Emergency Preparedness Conference for Persons with Disabilities & Senior Citizens.
- · Coordinated Volunteer Fire Fighter Appreciation Day in partnership with City of Tallahassee Fire Department, as well as Annual Street of Service and Leadership Florida Service Day.
- Held a 40-hour-long youth leadership camp called "Camp Activate" designed to develop youths' sense of self identity and expand their leadership abilities. The camp promoted acceptance of diversity and taught strategies for non-violent conflict resolution.
- Enhanced disaster preparedness and response services following Tropical Storm Fay after seeing a need to bring together non-profit organizations, churches and business before, during and after a disaster. As a result, the Community Organizations Active in Disaster (COAD) was created and implemented in June, 2008. Membership grew from seven organizations to 103.
- · Received four National Emergency Grant temporary positions to assist with Tropical Storm Fay Recovery efforts.

- National Emergency Grant employees conducted more than 60 site visits to faith and community-based organizations and businesses to complete disaster readiness assessments to track resources and capabilities of partner organizations.
- · Applied for and received Florida Disaster Recovery Fund Grant in the Amount of \$25,000 to identify the long-term recovery needs of Tropical Storm Fay survivors. The grant addresses unmet needs of Fay-affected residents of Gadsden, Jefferson, Leon, Liberty, Madison, Taylor and Wakulla counties.
- · Recruited and trained more than 200 County employees and volunteers to staff VolunteerLEON's Disaster Volunteer Reception Center/Donations Center and the Emergency Management Citizens Information Line.
- Worked with the State's Department of Emergency Management to staff the Madison County Essential Service Center in response to flooding by bringing in COAD partners.
- Conducted Hurricane Unison Tabletop Exercise, which drew more than 80 participants representing more than 47 organizations; the Hurricane Biz Tabletop Exercise, a four-hour exercise designed to build on an organization's existing business; and the Neighborhood Tabletop Exercise, a four-hour exercise providing neighborhood leaders and residents an opportunity to learn the importance of working together when disaster strikes.
- · Conducted Introduction to Incident Command System and National Incident Management System (NIMS) workshops.

Did You Know

VolunteerLEON.org averaged more than 100,000 monthly visits, connecting citizens with hundreds of volunteer opportunities throughout the Big Bend area.



Jeri Bush **Division Director** Volunteer Center 606-1970 BushJ@leoncountyfl.gov

Established in 1992, the Volunteer Center aims to make Leon County a responsive and caring Big Bend community defined by volunteerism and civic engagement. The mission of the center is to strengthen the individuals and organizations in our community through volunteerism.





Dale Keen
Division Director
Veteran Services
606-1940
KeenD@leoncountyfl.gov

The Veteran Services Division counsels and assists veterans and their dependents with processing benefit claims entitled to them through the United States Department of Veterans Affairs and other agencies.



Veteran Services

VETERAN SERVICES ACCOMPLISHMENTS

- Assisted more than 1,700 veterans and dependents in-person and more than 15,000 by phone or mail.
- Facilitated claim actions resulting in Leon County veterans receiving more than \$7.1 million in retroactive payments and new awards this year.
- Distributed Military Grant Funding to 55 applicants. The total amount of money expended was more than \$40,000.
- Increased visibility and participation with veteran service organizations, fostering improved relations with the veteran community.
- Organized and executed the Annual Leon County Veterans Day Parade.
- Spearheaded the team that displays photographs of Leon County servicemen and women. The display of individual photographs are at the LeRoy Collins Leon County Main Library called "Honoring Leon County's Men and Women in Uniform The War on Terrorism." Photographs may also be viewed on the County website.
- Provided veteran benefits presentations for deploying and returning Reserve and Guard units.
- Chaired the committee to raise funds and build a Veterans Memorial in Cascades Park by 2010.









The Veterans Administration distributed almost \$37 million in Leon County in FY 2008/2009.



Cooperative Extension

COOPERATIVE EXTENSION ACCOMPLISHMENTS

- More than 800 residents toured the demonstration gardens at the Leon County - UF/IFAS Extension Center during the Fall and Spring open houses conducted by 70 Master Gardener volunteers. The gardens, open to the public year-round, demonstrate Florida-friendly landscaping principles.
- Master Gardener, Master Wildlife Conservationist, Family and Consumer Sciences, 4-H youth and adult volunteers contributed more than 34,400 hours of volunteer service to Cooperative Extension programs. This is the equivalent of approximately 17 full-time employees valued at nearly \$700,000.
- More than 80 county government officials and staff from Leon and four other north Florida counties shared practitioner successes in Going Green with their county operations at a video conference sponsored by county and regional Extension faculty.
- 1,059 limited-resource Leon County families completed an average of 10 nutrition classes each, resulting in more than 10,000 educational contacts. Participants improved their food and nutrition habits and graduated from the Expanded Food and Nutrition Education Program.
- 671 youth from low-income families completed a series of five or more Family Nutrition Program (FNP) classes, and 833 FNP educational contacts were made with older Leon County residents on topics including nutrition, food safety and the importance of physical activity.
- Established two public-school vegetable gardens and one community vegetable garden.
- 7,579 youth enhanced their leadership, communication and decision-making skills through participation in 4-H programs and activities.
- 6,379 youth gained skills in preparing, writing and presenting

- a speech by participating in the 4-H Tropicana Public Speaking County and District Contests.
- 1,728 residents received technical assistance concerning sustainable agriculture and equine care through workshops, group consultations and farm visits.
- Trained 137 residents in vegetable production classes. Trained 151 landscape maintenance and arborist employees in Best Management Practices for Protection of Water resources. Posttraining BMP Evaluations showed that participants reduced their application rate of nitrogen and phosphorus significantly.
- · Conducted two Low Impact Development workshops in partnership with UF/IFAS Program for Resource-Efficient Communities.
- Taught 440 students about the pollution-sensitive hydrogeology of the Florida Aquifer and drinking water by conducting field experiments.
- · Produced 12 television shows in cooperation with WFSU-TV and wrote 52 columns in the Tallahassee Democrat.
- 336 people participated in Walking Through Florida and recorded more than 6.800 miles walked.
- Division director received Administrative Leadership Award at the Extension Professional Associations of Florida Annual Meeting.



Did You Know

The Expanded Food and Nutrition Education Program, established by the U.S. Department of Agriculture, celebrates its 40th anniversary of helping families with limited resources eat better on a budget.



Betty M. Miller, Ph.D. Director Cooperative Extension 606-5200 MillerB@leoncountyfl.gov

Cooperative Extension is a partnership between state land grant universities, the United States Department of Agriculture and county governments. These groups share in the planning, financing and operation of Extension programs. The University of Florida administers Extension services in Florida. Leon County government provides support for local faculty, staff and facilities. Leon County Cooperative Extension conducts research-based educational programs in agriculture, horticulture, forestry, natural resources, family and consumer sciences, and 4-H youth development. Locally-based advisory committees assure that programs are designed to meet community needs. Cooperative Extension programs emphasize volunteer training to extend services to even more Leon County citizens.





David McDevitt Director Growth & Environmental Management 606-1300 McDevittD@leoncountyfl.gov

Growth & Environmental Management (GEM) provides one-stop permitting and processing services related to development activities. GEM consists of four divisions: Building Review & Inspection, Development Services, Environmental Compliance and Support Services.

The department worked with a consultant to streamline and reformat the Leon County Land Development Regulations, which were adopted by the Board in July 2008.

Growth & Environmental Management

GROWTH & ENVIRONMENTAL MANAGEMENT ACCOMPLISHMENTS

Building Review & Inspection Division

- Staff provided in-depth training for architects, engineers and building contractors on the significant changes to the recently implemented 2007 Florida Building Codes.
- Building Inspection staff served on the Building Officials Association of Florida Big Bend Chapter Code Coordination Committee to ensure consistent plan review interpretations and field enforcement of the new 2007 Florida Building Codes.
- Staff was successful in instituting a new garage door specialty contractor license through the County Contractor Licensing and Examination Board. The failure of a garage door during a hurricane event can result in significant damage to, and possible catastrophic failure, of the house. The new license requirement will ensure that new garage doors and retrofitted garage doors are designed and installed correctly to resist hurricane winds.
- Staff worked closely with other Growth and Environmental Management Divisions to implement a new consistency routing process to provide uniform and consistent routing of applications between divisions in order to avoid unnecessary delays while streamlining the overall review process.
- Building Inspection staff took the lead in the permitting process for the construction of the "Extreme Makeover: Home Edition" house from the point of initial contact to the issuance of the Certificate of Occupancy:
- Staff worked with the City of Tallahassee Aquifer Protection Department and the County's Environmental Compliance Division, Development Services Division, Public Works Department and Environmental Health Department to streamline the permitting and approval process.
- Staff also worked closely with the architect of record as well as the primary building contractor to coordinate the issuance of the building permit consistent with the shows' time line.
- Staff provided an around-the-clock presence at the job site during the construction process to ensure that the building was constructed according to all required codes, as well as the State of Florida construction laws.

Support Services Division

- Collected approximately \$1.2 million in permitting revenue from applications submitted for development approvals and environmental permitting requests, and approximately \$1.2 million in fees for building permit plan review and inspection requests during FY 09.
- Assisted approximately 8,700 walk-in customers, processed approximately 3,800 applications, and provided assistance with over 40,000 telephone calls over the past year.
- Assisted 630 contractor licensing walk-in customers and responded to 4,182 code compliance calls that resulted in 1,272 site inspections.

Environmental Compliance Division

- Prepared portions of the Board's Jan. 29 Flood Workshop on Stormwater/Transportation Infrastructure Improvements and completed final revisions to the Environmental Management Act to clarify environmental regulations and streamline the review process. Staff also drafted a mine-fencing ordinance and a fertilizer ordinance, which were adopted by the Board.
- Completed the review of 571 environmental permit applications, 124 site plan and subdivisions requests, 46 natural features inventories and 58 stormwater management facility operating permits.
- Completed closeout and final inspection for the widening of I-10 in the Lake Jackson Basin and continues to work on the permitting associated with the planned widening of Capital Circle SE. The Division is also providing onsite staff to monitor the ongoing Mahan Drive improvement project.
- Performed 247 stormwater management facility inspections; 6,450 environmental inspections and assisted 1,200 walk-in customers.
- Division's Underground Petroleum Storage Tank staff performed 571 petroleum storage tank inspections.



Development Services Division

- Completed several innovative changes to the County's Land Development Code, streamlining the development review process, providing greater flexibility in the use of property, and facilitating smarter development.
- Drafted 13 ordinances amending more than 20 sections of the Land Development Code and drafted another two ordinances in conjunction with other departments that were adopted.
- Established the Greenspace Reservation Area Credit Exchange (GRACE) program, whereby additional area may be used on development sites in exchange for setting aside larger areas of environmentally important lands off-site
- Revised eligibility standards, regulations and procedures for Policy 2.1.9 subdivision applications; revised standards and review thresholds for development excepted from site plan review; and implemented school concurrency management.
- Relaxed standards pertaining to accessory uses and structures and completed a comprehensive review and rewrite of off-site sign regulations.
- Assisted the Planning Department in amendments to the Comprehensive Plan pertaining to the Mahan Corridor, including staffing of all meetings and policy development.
- · Prepared portions of , and participated in, the Board's Workshop on Stormwater/Transportation Infrastructure Improvements to Address Flooding Issues.
- Initiated development of guidelines, standards and regulations to implement Comprehensive Plan provisions pertaining to the Mahan Corridor. In conjunction, staff held two public open houses, conducted two visual preference surveys, and established an interactive website for public participation.
- Held four community meetings regarding upcoming changes to Policy 2.1.9 subdivision regulations and mailed approximately 8,000 notices to invite the public to these open houses.
- Provided assistance to an estimated 1,270 walk-in and telephone customers.

- Reviewed 51 site plan applications, 64 subdivision applications, and issued 87 Permitted Use Verification Certificates. In addition, staff has initiated review of a 525 residential unit along the Wakulla County border and is anticipated to complete review of a development near Lake Jackson before the end of the year.
- Completed the naming/renaming of 33 streets and initiated the re-sequencing of addresses on Lakeshore Drive, which included holding a public town-hall meeting and sending notices to several hundred property owners. Staff also assigned and/or verified an estimated 2,400 street addresses.
- At the direction of the Board of County Commissioners, staff completed work on the renaming a portion of Jennings Street to Jakes and Patterson Street, in recognition of historic civil rights era figures associated with the street.
- Reviewed, processed, and represented the County's position on seven cases before the Board of Adjustment and Appeals, including three applications for Previously Established Land Use Conformity certification, which granted conformity status.
- Investigated an estimated 120 alleged zoning code violations and successfully spearheaded the County's effort to resolve outstanding code compliance issues associated with a polluting and nuisance junk yard.
- Conducted an estimated 38 concurrency management reviews of proposed development projects and initiated analysis of a Notice of Proposed Change to the Killearn Lakes Development of Regional Impact.

Did You Know

The department staffs, supports, assists or is responsible for serving on a large number of boards, committees, and organizations, including the Board of County Commissioners, Board of Adjustment and Appeals, Contractor's Licensing and Examination Board, Tallahassee-Leon County Planning Commission, Capital Regional Transportation Planning Agency, Tallahassee-Leon County Canopy Road Citizens' Committee, Growth Management Citizen's User Group, Water Resources Committee, Code Enforcement Board, and the Leon County Development Review Committee.



Ed Jarriel, Division Director **Building Review & Inspection** 606-1339 JarrielE@leoncountyfl.gov

Shawn Abbott, Division Director **Support Services** 606-1383 AbbottS@leoncountyfl.gov

John Kraynak, Division Director **Environmental Compliance** 606-1343 KraynakJ@leoncountyfl.gov

David McDevitt, Interim Division Director **Development Services** 606-1300 McDevittD@leoncountyfl.gov





Jim Davis
Executive Director
Blueprint 2000
701-2740
Jim.Davis@talgov.com

Blueprint 2000 uses sales tax dollars to preserve, protect, and enhance our quality of life through the implementation of holistic and coordinated planning, transportation, water quality, environmental and green space projects. Blueprint 2000 projects are funded from the 2000 sales tax extension.

For a complete list of Blueprint 2000 projects, visit: www.blueprint2000.org



Blueprint 2000

BLUEPRINT 2000 ACCOMPLISHMENTS

- Capital Circle NW contract was awarded to M of Tallahassee, Inc. on December 4, 2008 for the Park Amenities and Landscaping project for the Regional Stormwater Facility #1. The Notice to Proceed was issued on January 29. Construction began on February 2 and was completed on June 26, 2009. The dedication ceremony for the Martha Wellman Park was held on June 1, 2009. The efforts to control the Invasive Exotic Island Apple Snail (Pomacea insularum) in the Martha Wellman Pond was advanced with the hiring of Van Dyke Environmental, Inc. The company has had success: the remaining aquatic plant population was stabilized; approximately 99% of the adult snails were removed; eggs are harvested weekly to prevent reinfestation; and traps were developed that capture snails. The surviving aquatic plants are growing and reproducing. Other aquatic plants are colonizing the littoral zone.
- The 90% complete design for Segment 2 was submitted in March 2009 for Capital Cascade Trail. The project scope has been expanded to include 100% design for several park amenities including Meridian Plaza and Stage, Cascade Waterfall and Interactive Water Play area. The construction contract will be let in the early 2010. Supported fundraising activities and have secured over \$1 million in private donations for park amenities.
- Construction of the Capital Circle Southeast project from Woodville Highway to Tram Road continues with significant progress made over the past year. The future eastbound roadway has been paved and each of the six stormwater ponds has been constructed. Most of the environmental permits have been received by the Design-Build team. Traffic will be moved from the existing two-lane roadway onto the newly constructed roadway in late 2009. The existing roadway will be reconstructed to provide the final six-lane corridor.

• Saved over \$6 million by the use of incentive offers for the Right-of-Way Acquisition Program on Capital Circle SE, E1 and E2 projects.





Human Resources

HUMAN RESOURCES ACCOMPLISHMENTS

- Offered new Guardian Dental Voluntary Plan with 53% employee enrollment.
- Wellness Works! Team members developed action plan and operating budget for FY 09/10. Wellness Works! Team initiated Projects such as Health Assessment Surveys, AngioScreens, Metadata Screenings, Logo Contest and the new Courthouse Stairwell Beautification Project to encourage fitness.
- Negotiated new Long Term Disability Product with Standard Insurance with average cost reduction from 30% to 40%.
- Managed transition of Tallahassee Area Convention and Visitors Bureau employees to Leon County employment, including a management review of job descriptions, salaries and benefits.
- Conducted Minimum Wage Review and Analysis based on changes in State and Federal Minimum Wage Requirements and implemented necessary Pay Plan Revisions and employee impacts.
- Conducted 2009 E-Appraisal and E-Assessment Training for County employees and managers. County Administration and County Attorney staff were evaluated through the Electronic Appraisal System.
- · Revised County policy on Declared Stare of Emergency to assist Emergency Operations Center and VolunteerLEON with adequate staffing during an emergency and updated employee pay provisions.
- Provided oversight and guidance over the 2009 Summer Youth Training Program.

- Administered Awards of Excellence, Education Incentive and Tuition Reimbursement Programs.
- Administered the EEO Management Intern Program that introduced college students to possible careers in County government.
- Maintained hiring freeze of positions and only filled critically needed positions, resulting in the elimination of more than 60 vacant positions over the past two years with no employee layoffs.



Did You Know

The Summer Youth Training Program trained more than 50 Leon County students, ages 14 to 21, at 41 different work sites throughout Leon County.



Lillian Bennett Director **Human Resources** 606-2400 BennettL@leoncountyfl.gov

Leon County Human Resources recruits qualified candidates for employment and provides an array of services to County employees to enable Leon County residents to continue receiving excellent services and products from their government.





Alan Rosenzweig Assistant County Administrator 606-5300 RosenzweigA@leoncountyfl.gov

The Assistant County Administrator oversees a number of County functions, including the largest department in the County, Public Works, which consists of Animal Control, Engineering Services, Fleet Management, Operations, Parks & Recreation and Solid Waste Management.

Rosenzweig also oversees Probation/Supervised Pretrial Release, Minority/Women Small Business Enterprise, Management Information Services and Geographic Information Systems, Purchasing, Facilities Management and Risk Management, as well as Leon County's Office of Management and Budget.



Office of Management & Budget

LEON COUNTY WORKS HARD TO MAINTAIN THE LEANEST BUDGET POSSIBLE - WITH THE LEAST BURDEN ON OUR TAXPAYERS - WHILE DELIVERING THE HIGHEST QUALITY SERVICE IN THE MOST FAIR AND EQUITABLE MANNER.

OFFICE OF MANAGEMENT & BUDGET ACCOMPLISHMENTS

- Successfully completed management reviews for the Educational Facilities Authority and the Tallahassee Area Visitors and Convention Bureau.
- Received the Government Finance Officers Association "Distinguished Budget Presentation Award" for the 18th year in a row.
- Prepared a balanced FY 2009/2010 budget at a 7.6% reduction from FY 2008/2009. Over the past two fiscal years, Leon County's budget has been reduced by more than 13%.
- Maintained Leon County's position as the lowest total net budget and lowest per capita in expenditures of comparable sized counties.

County Budget for Fiscal Year 2008/2009

Budget: \$267,410,647

Countywide Millage Rate: 7.85 **Emergency Medical Services: 0.50**

Total Millage Rate: 8.35 **Total BOCC Positions 813**

Total Taxable Property Value: \$15.8 billion

County Budget for Fiscal Year 2009/2010

Budget: \$247,165,925

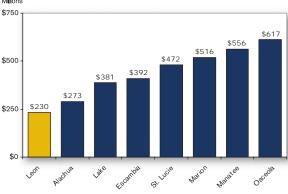
Countywide Millage Rate: 7.85 Emergency Medical Services: 0.50

Total Millage Rate: 8.35 **Total BOCC Positions: 772**

Total Taxable Property Value: \$14.7 Billion

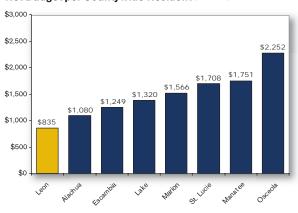
COMPARATIVE DATA FOR LIKE-SIZED COUNTIES





Leon County ranks lowest in operating budget among like-sized counties, with a net budget of \$230 million. Alachua County's net budget is 19% higher than Leon County's. Osceola County has the largest total net budget, which is nearly three times, or 168% higher than the Leon County budget. Total net budget excludes county total budgeted reserves.

Net Budget per Countywide Resident (FY08/09)



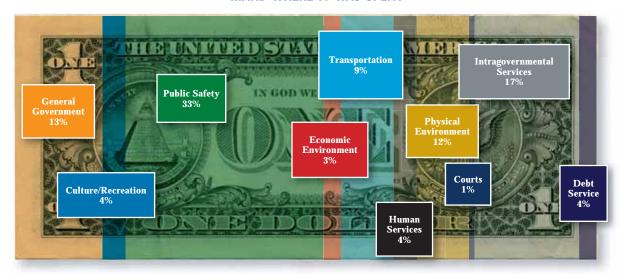
Leon County is the lowest for dollars spent per county resident. Osceola County spends nearly three times the amount per resident than Leon County. Alachua County's net budget per capita is 29% higher than Leon County's.

FISCAL YEAR 2008/2009 BUDGET: \$267.4 MILLION

WHERE THE REVENUE CAME FROM...



...AND WHERE IT WAS SPENT



Did You Know

When compared to like-sized counties, Leon County has one of the lowest ratios of county employees – 6.6 for every 1,000 residents.



Scott Ross Budget Director 606-5100 RossS@leoncountyfl.gov

The Office of Management and Budget (OMB) ensures that program managers, based on the availability of revenues, receive the exact amount of resources needed to operate effectively and efficiently. OMB is responsible for the development and monitoring of the annual operating and capital improvements budgets, fiscal policy analysis, and special project research. OMB also coordinates program evaluations and provides management consulting services as requested by the Board, the County Administrator, and program managers. Staff continuously reviews and streamlines the budget process. OMB also manages the County's Risk Management Program and the Comcast Cable Franchise Agreement.





Keith Roberts
Director
Purchasing
606-1600
RobertsK@leoncountyfl.gov

The Purchasing Division is responsible for the procurement of supplies, equipment, and services for all departments under the Board of County Commissioners, and to a limited extent, the Sheriff's Office, the Court Administrator, and the Supervisor of Elections.



Purchasing

PURCHASING ACCOMPLISHMENTS

Procurement

- Competitive bidding for 15 projects through August 2009 realized a savings for Leon County of \$758,828.47.
- Provided value-added services to County staff through on-going procurement customer service and support with policy interpretation, purchase orders, change orders, quotes, informal bids, contract preparation, and other assistance.
- Provided management oversight of the County VISA Purchasing Card program with a purchase volume exceeding \$2.3 million; provided training for new cardholders; implemented an online refresher training course for current cardholders; and realized an annual rebate exceeding \$10,000.
- Mitigated risk to the County through utilization of bonding practices for vendor bids, vendor performance, and supplier and subcontractor payment; managed vendor insurance coverages; managed than 70 solicitations ensuring fairness and transparency; prepared and secured legal review of agreements and associated documents for solicitations
- Participated in "Bidding Power" workshop with a presentation on how to do

 $business\ with\ Leon\ County\ and\ governments\\ in\ general.$

- Represented Leon County in Reverse Trade Shows sponsored by chapters of the National Institute of Governmental Purchasing in Pensacola and Tallahassee and participated in the 17th Annual Florida Purchasing Conference and Products Exposition sponsored by the Tallahassee Area Chapter of NIGP in August 2009.
- Staff members serving —as President and Treasurer of the Tallahassee Area Chapter of NIGP and participated in monthly educational luncheons.

Warehouse

- Provided sales and customer support to staff through ordering, stocking and issuance of operational consumable products valued at over \$550,000 through more than 16,000 requisitions.
- Performed annual inventory of 3,708 stock items in September 2009 with no disruption to customers; inventory results greatly exceeded industry standards for accuracy and variance. The inventory adjustments represented a gain of \$209.88, far below warehousing standards. Also realized a 2.67 turnover rate for inventory.

• Provided daily service to all County offices in the delivery and pick-up of U.S. and inter-office mail; provided receiving and/ or forklift services for EMS, Operations, Parks, and Fleet Management Divisions as needed throughout the year.

Property Control

- Performed annual inventory of 5,886 tangible personal property assets valued at \$39,256,716 and prepared annual report
- Conducted three on-site surplus sales and utilized on-line auction services to maximize a return of \$393,934 while reducing storage.
- Provided leadership and close support to staff in administration of the property control system ensuring accurate records, controls and procedures; tagged hundreds of new items and input their data in the fixed assets database.



Did You Know

Through the Internet-based bid system, 20,473 notifications for formal solicitations were sent by e-mail or fax to vendors in fiscal year 2009.



Minority, Women & Small Business Enterprise

MINORITY, WOMEN & SMALL BUSINESS ENTERPRISE ACCOMPLISHMENTS

- Week to increase minority and womenowned business participation in County procurement.
- · Provided vendors and staff with an interactive MWSBE online directory.
- Purchased Management & Compliance software system, which will enable the division to timely track procurement Commissioners honored Sean Pittman

- Participated in Small Business Week activities among minority-owned, womenand the Minority Enterprise Development owned and small businesses to ensure economic parity.
 - Provided 35 citizens with one-on-one technical assistance in starting, maintaining and enhancing their businesses during Small Business Week and Minority Development Week.
 - Leon County Board of County

- of The Pittman Law Group, PL. as the Economic Development Champion of 2009 at the Big Bend Minoirty Enterprise Develop Week Celebration Luncheon.
- Certified 28 new businesses as Minorityowned and Women-owned and re-certified 25 Minority-owned and Women-owned businesses.









Iranetta Burnett Director

Minority, Women & Small Business Enterprise 606-1650

Burnettl@leoncountyfl.gov

The purpose of the Minority, Women and Small Business Enterprise (MWSBE) Division is to effectively communicate Leon County procurement and contracting opportunities, to enhance business relationships, to end disparity and to increase participation opportunities for certified minority, women and small business enterprises in a competitive environment.





Pat Curtis Director Management Information Services 606-5500 CurtisP@leoncountyfl.gov

The Management Information Services (MIS) division provides continually improved, efficient, cost-effective technology and telecommunications products, services, and information to the County's departments and divisions, Constitutional Offices, and Article V Agencies. MIS contains four divisions: Applications and Databases, ITT (Information and Telecommunications Technologies), GIS (Geographic Information Systems), and JIS (Justice Information Systems). MIS supports 43 connected locations with 1,958 PCs and laptops, 375 printers, more than 200 servers, and 1,646 phone extensions.



Management Information Services

MANAGEMENT INFORMATION SERVICES ACCOMPLISHMENTS

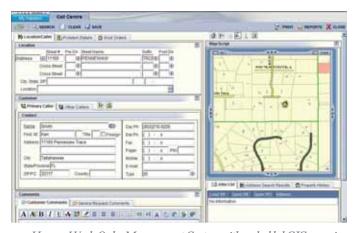
- Developed an emergency communications website to provide a single location for emergency communications and updates.
- Deployed a free e-subscription service on the County's website that allows citizens to receive immediate updates to matters of interest to them as well as receive emergency notices to their email and/or cell phone.
- Provided telephone services and Internet connectivity for FEMA Disaster Services Office following Tropical Storm Faye and implemented a telephone conferencing system for the Emergency Operation Center (EOC) providing enhanced services and cost savings. Also established redundant emergency communication connection from the EOC to WFSU allowing continued public radio broadcasts of emergency information.
- Completed implementation of electronic time cards and electronic pleas process for the Clerk's office, Court Administration and the State Attorney and the Public Defender.
- Enabled electronic approvals for policies and forms in the Halogen system for e-documentation of employee acceptance.
- Upgraded sound system equipment in the Commission Chamber for improved sound internally and for citizens at home and upgraded Jail Courtroom with audio visual equipment and an improved sound system.
- Implemented Hansen for Facilities, Stormwater, Mosquito Control and Parks & Recreation; Deployed wireless field devices for Mosquito Control and Parks & Recreation (P&R).
 Also introduced credit card processing on the web with the P&R online reservations system.
- Implemented the Banner document management solution for Human Resources and an electronic document management solution for the State Attorney's Office, Housing and Elections.

- Provided Internet service & wireless access for the Miccosukee Community Center and installed exterior emergency phones at Miccosukee Park and at EMS Operations.
- Developed a new sustainability website to inform citizens about energy conservation and how County is going "green."
- Converted over 150 servers into a virtualized file server environment which saves energy and space in the Data Center and improves system support time.
- Completed upgrades to enterprise systems Banner, SIRSI, Hansen and the Avaya phone and voicemail systems.



Did You Know

MIS implemented a telephone call queueing system to provide enhanced caller experience for citizens contacting Elections, Growth, the Health Department and Public Works.



Hansen Work Order Management System with embedded GIS mapping

Geographic Information Systems

GEOGRAPHIC INFORMATION SYSTEMS ACCOMPLISHMENTS

· TLCGIS was a critical partner in the development and deployment of the Council of Neighborhood Associations'

Energy Challenge which earned the 2009 Florida Sustainability Award. GIS implemented an address verification process which allowed the participants to track their energy savings efforts.



• Integrated GIS mapping data into the Hansen work order management system for Public Works.

• GIS partnered with Emergency Management staff in acquiring a \$40,000 grant for improving incident tracking during a disaster and partnered with the Sheriff's Office in securing

\$300,000 grant for Pictometry imagery for a multi-county region.

• TLCGIS partnered with the Sheriff's Office in securing \$300,000 grant for Pictometry imagery for a multi-county region.



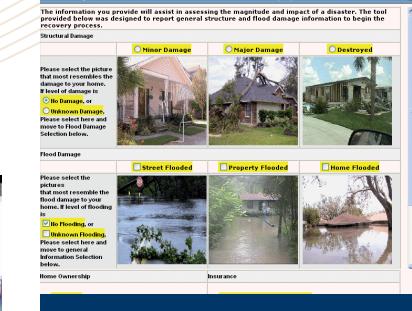
The EOC

Incident

Tracking System



TLCGIS maintains more than 360 data layers and manages more than 133,200 point addresses; 108,000 parcels; and 17,800 street segments within its databases.



Lee Hartsfield **GIS** Coordinator **Geographic Information Systems** 606-5504 HartsfieldL@leoncountyfl.gov

Tallahassee-Leon County GIS (TLCGIS) combines computer hardware, software, and data to create a tool for capturing, managing, analyzing, and displaying all forms of geographic information. Virtually any information can be linked to a geographic location, allowing users to see that information as part of a complete picture to be analyzed and applied to a problem or issue. With GIS, people can see firsthand how the world works and changes, view and manage information about locations, analyze spatial relationships, and visualize processes. Leon County joins more than 300,000 organizations worldwide that rely on GIS to better analyze their environments and make smarter decisions, from development analysis to asset management to resource allocations





Tom Brantley
Director
Facilities Management
606-5000
BrantleyT@leoncountyfl.gov

The Facilities Management Division serves the citizens of Leon County and occupants of County facilities through the provision of professional construction, operation and maintenance services. It also provides clean, safe and fully functional County facilities



Facilities Management

FACILITIES MANAGEMENT ACCOMPLISHMENTS

- Completed the initial development phase of the Joint Public Safety Complex. The design and performance standards for the development of the complex and all site environmental and development issues have been resolved, as well as the selection of architect and construction manager. Full occupancy of the complex is planned for early summer of 2012.
- \bullet Completed the last phase of the Courthouse renovations. Completion of this phase transferred three additional courtrooms, raising the project total to five, a mediation suite, and various judicial support spaces to the court system. The project, which extended over a four-year time frame, involved the renovation of approximately 96,000 sq/ft in both the Bank of America building, and the Leon County Courthouse.
- Completed the renovation of approximately 24,500 sq/ft at the Tharpe Street Records Storage Warehouse to serve as a centralized off-site storage of Board of County Commission and Constitutional Office records.
- Provided coordination and oversight for the renovation of the Traffic Court Building on Thomasville Road.
- Awarded First Place Prize and plaque for Best Government Agency Float, in collaboration with the Public Information Office, at the City of Tallahassee's 2008 Nighttime Holiday Parade.



Did You Know

Facilities Management reviewed the current A/C units and designed a plan to replace less efficient units with higher energy efficient units that will save the County money in utility costs.





Did You Know

Staff provided planning and interdepartmental coordination for the expansion of the B.L. Perry and the Northeast libraries and the construction of the Eastside and Woodville libraries.









Tony Park, P.E. Director Public Works 606-1500 ParkT@leoncountyfl.gov

The Public Works Department serves the residents of Leon County by planning, developing, and maintaining quality infrastructure. The Department delivers both environmentally sensitive and cost-effective products and services. Public Works includes Administration, Engineering, Operations, Solid Waste, Parks & Recreation, Fleet, and Animal Control.

Richard Ziegler, Division Director Animal Control 606-5400 ZieglerR@leoncountyfl.gov

The Division of Animal Control works to improve animal and human well-being through education, prevention, and enforcement programs, and to provide humane animal care and control services for the citizens and animals of Leon County.



Public Works

ADMINISTRATION & ANIMAL CONTROL ACCOMPLISHMENTS

Administration

- Worked with County Administration to identify and complete a variety of projects for which Federal Stimulus funds were sought and awarded. Projects included 3 sidewalk projects and 2 intersection improvements.
- Coordinated with the Federal Emergency Management Agency (FEMA) and the State to receive over \$1 million in reimbursements for Tropical Storm Fay that occurred in August 2008 and the unnamed event that occurred in March/April 2009.
- Primary department involved in the joint effort to update the Local Mitigation Strategy Plan

?

Did You Know

Public Works has more than 240 employees serving the needs of Leon County residents.

- Coordinated with Florida Department of Transportation to design the future landscaping plan for Mahan Drive to retain and enhance the historic, original concept of landscaping throughout the corridor.
- Completed the Kerry Forest/Ox Bottom inter-connection round-about which was joint project with the City of Tallahassee
- Prepared documentation and participated in the presentation of several major Board workshop issues, including (I) Emergency Management Preparedness and Status Report on Tropical Storm Fay, (II) Stormwater/Transportation Infrastructure Improvements to Address Flooding Issues and (III) On-Site Sewage Disposal Systems and Establishment of Standards in the Primary Springs Protection Zone Consistent with the Comprehensive Plan.

Animal Control

- Responded to 10,113 requests for service from 14,698 calls.
- Investigated 426 reported animal cruelty complaints.
- Investigated 12 dangerous or aggressive animal petitions, a 50% increase over last year's petitions.
- In partnership with the Leon County Department of Health, the Division handled a record year in animal bite cases. The increase in bites resulted in a Rabies Alert being issued for a portion of the City of Tallahassee due to wildlife attacks on humans and the animals having tested positive for rabies.





Did You Know

Leon County Animal Control was awarded the Outstanding Agency of the Year from the Florida Animal Control Association for 2008.

Engineering

ENGINEERING ACCOMPLISHMENTS

- Constructed an 11,700-linear-foot sidewalk along Pimlico Drive between Whirlaway Trail and Centerville Road. This project provides a safe walking environment for students in the Killearn Acres area who walk to Roberts Elementary School and Montford Middle School along Pimlico Road.
- Constructed a 3,200-linear-foot sidewalk along Aenon Church Road between Gum Road and Highway 90 West fulfilling the County's commitment to the Gum Road Target Planning Area.
- Made improvements to the intersection of Timberlane Road and Timberlane School Road, including the addition of left turn lanes, related stormwater infrastructure, and pedestrian and ADA facilities. This project also includes the extension of the entrance of Gilchrist Elementary School.
- Compiled and published the 2008 Water Quality Report for Selected Lakes and Streams.
- · Designed and obtained the environmental permits for the Fairbanks Ferry Road School Bus Turnaround. The school bus turnaround was proposed and constructed by the Leon County School Board to improve the traffic safety at this location.
- Pursued and received funding from the US Department of Agriculture Natural Resources Conservation Service to complete a slope stabilization project on Cloudland Drive.
- · Completed design and permitting work for intersection improvements at Meridian and Bannerman and Meridian and Ox Bottom. The improvements for both intersections include the addition of curb and gutter drainage (to minimize impacts to the Canopy), southbound left turn lanes, and signal installation. These projects have been approved for Federal Stimulus Funds and construction began in August 2009.

- Resurfaced 14 miles of Arterial/Collector roads and 6 miles of local roads including: Whitehouse Road; Baum Road; Capitola Road; Mocassin Gap Road; Ross Road, Crossway Road and Shelfer Road; Old St. Augustine Road between Williams Rd. and Louvina Rd.; and Hampton Creek Subdivision.
- Completed the Rainbow Acres 2/3 project and the Balboa Drainage Improvement in May 2009. The project brought the Rainbow Acres Unrecorded Subdivision roadways up to County standards, including the paving of the existing dirt roads and providing stormwater treatment and control. In conjunction with this project the County has designed and built a stormwater management facility to address neighborhood flooding.
- Responded to / completed 61 requests for survey field work.

Did You Know

Engineering Services processed 825 permit applications and conducted 5,235 inspections with only nine Construction Management staff.





Joe Brown, P.E., Division Director **Engineering Services** 606-1500 BrownJoe@leoncountyfl.gov

The Engineering Services Division provides professional support for Capital Improvement Projects and other programs, including surveying, right-of-way acquisition, design, regulatory permit acquisition, and construction inspection. Other support services include water/sewer franchising, review and approval of publicly dedicated subdivisions, issuance of right-of-way placement permits and driveway permits, and inspection/ administration of the 2/3 Program.

The Stormwater Engineering program's mission is to implement the most cost-effective options to reduce flooding and to improve the County's surface and groundwater quality.





John Pompey, Division Director Fleet Management 606-2000 PompeyJ@leoncountyfl.gov

The Fleet Management Division provides the best quality maintenance and repair for County equipment and vehicles at the most economical cost to taxpayers. Fleet Management staff works to enhance customer satisfaction by soliciting input before, during, and after certain repairs, and performs all repairs with respect for the environment.



Fleet

FLEET ACCOMPLISHMENTS

- Collected \$267,535 in surplus equipment sales and \$565,000 in equipment buybacks for a total of \$832,535.
- Performed 1,000+ preventative-maintenance services.
- Increased productivity 129% with a staff reduction of 42.8%.
- Implemented the practice of installing modular containment systems for use in enclosed trailers. These systems are less labor intensive than traditional or independent mountings; offer secure mounting components for all tools and equipment such as bush cutters, rakes, shovels, blowers, chainsaws, groomer mowers and utility vehicles; and make more of the limited storage space within the transport trailer.



Did You Know

The Fleet Management Division provides repair and maintenance services for 616 vehicles and pieces of equipment owned and operated by Leon County. Vehicles owned by the three of the five Constitutional Officers receive the majority of their repairs and maintenance services from this division. The division also manages the provision of gasoline, diesel fuel and motor oil for County vehicles.







Did You Know

Leon County continued its commitment to modernize its fleet and provide for a cleaner, greener community by purchasing three Toyota Hybrids as replacement vehicles.



Operations

OPERATIONS ACCOMPLISHMENTS

- Completed the final phases of an efficiency consolidation
 Updated the County's Canopy Road Tree Inventory. This with the Division of Stormwater/Mosquito Control. Savings from the consolidation this year included \$75,000.00 from the surplus sale of eliminated equipment and an additional \$76,278.00 in reductions to reoccurring operating costs in the upcoming FY 2009/10 Budget.
- Over a six-month period, ten stormwater ponds were serviced with a total of 2,739 linear feet of sand filters being replaced. Filter replacements are an essential aspect to ensuring stormwater ponds function properly and remain in compliance with stormwater operating permits. In addition, the Division saved over \$50,000 by using in-house resources to do filter replacement on one of our largest stormwater ponds rather than doing the work under contract.
- · Completed special projects such as the Yorktown Pond stormwater project and the Apalachee Regional Trail project. The Yorktown Pond project involved a draw down of the pond, the removal of sedimentation build-up and the replacement of the ponds concrete control structure. The Apalachee Regional Trail project was done as a joint project in support of the Leon County Parks and Recreation Division and involved the creation of 1.6 miles of cross-country running trails.
- Conducted a Waste Tire Amnesty Event in conjunction with the Department of Environmental Protection. The event was well participated in by citizens and resulted in the collection and disposal of more than 1,800 used tires.
- Expanded a successful pilot program to perform contract mowing of the County's Stormwater facilities. Stormwater facilities require moving at least three times per year to function properly and to remain in compliance with required stormwater operating permits. Contract mowing has been shown to be a cost effective method for maintaining these areas. The pilot program that begun in 2008 has led to an expansion that totals 260 acres in 2009.
- Partnered with the City of Tallahassee to sponsor a joint Arbor Day celebration at a passive park/stormwater area located on the corner of Trimble and Pecan Roads.
- Planted 250 yellow haw trees through the County's Adopta-Tree program.

inventory is a valuable tool in managing the trees on Leon County's Canopy Roads, including the documentation of all hazard woods removals during the year.



- Expanded the inventory of landscaped areas on Leon County rights-of-way this year to include the GPS inventory of ADA sidewalk ramps in the unincorporated area of Leon County.
- Completed a safety initiative this year involving the fencing and gating of all Leon County borrow pits. The new fences bring the pits into compliance with the Leon County's new Sand Mine Fencing Ordinance.
- Responded to a major storm event and worked with Public Works Administration and FEMA to recover all available FEMA reimbursements from the event, as well as closing out the remaining projects from Tropical Storm Fay.



Seventy-five volunteers turned out for the annual Arbor Day celebration and planted 105 trees in less than two hours. Eleven varieties of trees were planted including ashe magnolia, longleaf pine and swamp chestnut oak, among others.



Dale Walker, Division Director **Operations** 606-1400 WalkerDa@leoncountyfl.gov

The Division of Operations maintains and manages programs and services supporting transportation infrastructure, rights-of-ways, canopy roads, roadside beautification, stormwater maintenance and mosquito control. These programs and services are provided with an emphasis on efficiency, cost-effectiveness and environmental awareness. The Division of Operations includes the following Programs: Transportation, Right-of-Way, Stormwater, Alternative Stabilization and Mosquito Control.





Norm Thomas, Division Director Solid Waste Management 606-1800 ThomasNo@leoncountyfl.gov

Leon County Solid Waste Management provides an integrated solid waste management system dedicated to excellent public service and responsible fiscal and environmental stewardship. The division is comprised of the following services: Solid Waste Management Facility (landfill), Transfer Station, Rural Waste Service Centers, Household Hazardous Waste, and Recycling.



Solid Waste

SOLID WASTE ACCOMPLISHMENTS

- Contracted with Marpan recycling to process and recycle construction debris and packaging material. Over 50% of this material is now being recycled rather than buried in a landfill. The contract also enabled the Division to reduce its number of employees and reduce the operating hours at the Apalachee Solid Waste Management Facility.
- Partnered with the County's Office of Sustainability and the Public Information Office to host the first ever "Solid Waste Spectacular." The event offered visitors the opportunity to see the working side of going green through equipment demonstrations, facility tours, exhibits and games. A "sustainable" lunch was provided, including locally grown organic foods served on compostable dinnerware made from corn starch and sugar cane.
- Recycled 9,000+ tons of vegetative yard debris. The material is ground into mulch and made available free to public.
- Developed a "Waste Stewardship" model for use as a public education tool to promote waste reduction, reuse and recycling. The model is available for use by any agency involved in solid waste related educational efforts, including the City of Tallahassee, the Extension Office, DEP and Sustainable Tallahassee, all of which had input into development of the model.
- The Gum Road Transfer Station processed over 175,000 tons of garbage. That is enough waste to fill Doak Campbell Stadium eight times. The waste was delivered to the Springhill Landfill near Marianna for disposal. The landfill uses waste from Leon County and others to generate approximately 4.5 megawatts of electricity per hour.
- More than 57,050 pounds of material was received from 1,580 citizens through the Household Hazardous Waste remote collection events.

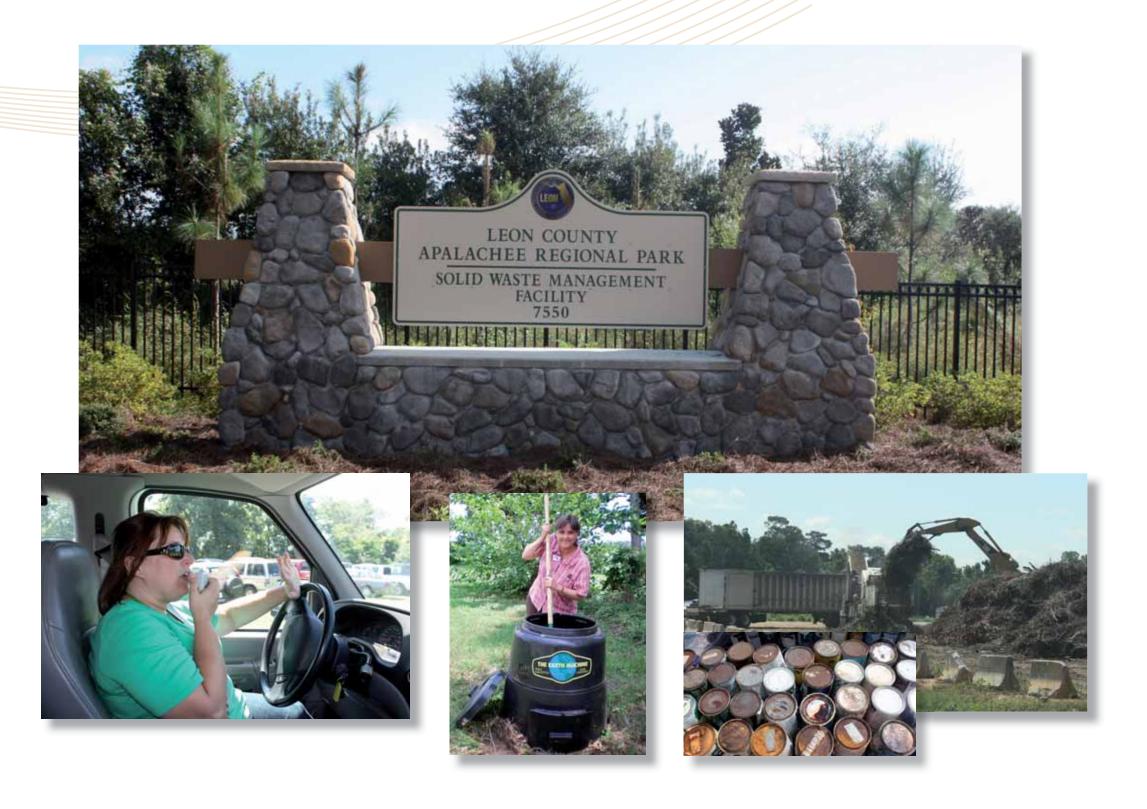
- Division held annual EarthMachines sale in partnership with the City. Demand was so high, a second truck load had to be delivered. The total number of compost bins sold over a two-day period was 1,824.
- More than 541,877 pounds of material has been delivered to the Household Hazardous Waste (HHW) Center by 3,966 citizens. Of that, 59.5% has been disposed of through reuse or recycling.







On average, 116 gallons of latex paint are recycled per week through the division's free paint program.





Pat Plocek, Division Director Parks & Recreation 606-1470 PlocekP@leoncountyfl.gov

Leon County Parks & Recreation develops and maintains the pristine parks in unincorporated Leon County. The division also manages the County's five community centers and provides quality facilities for youth athletic programs, such as Little League baseball, TOPS of Florida soccer, and Big Bend Pop Warner football.



Parks & Recreation

PARKS & RECREATION ACCOMPLISHMENTS

- Opened the new Martha Wellman Park near the intersection of Capital Circle SW and Highway 90. This park provides a lighted, 7/10 mile, paved loop around a beautiful pond.
- Renovated the multi-use field at Tower Road Park. This project provides an upgraded playing field for three different sports.
- Installed new playground equipment at Fort Braden Community Center.
- Replaced docks at Coe's Landing and Blount Landing.
- Completed ADA renovations to multiple park facilities.
- Continued the Board's commitment to preservation by acquiring two of the five parcels for the new Fred George Greenways.
- Constructed a new T-Ball field at Daniel B. Chaires Park.
- The County's greenways offer more than 60 miles of trail systems for hikers, bikers, horse back riders and runners.
- Partnered with community and running enthusiasts to design and construct a new trail at the Apalachee Regional Park.







Did You Know

You can now reserve a community center online for your special event. Log on to **www.LeonCountyFL.gov/parks**.



Probation & Supervised Pretrial Release

PROBATION & SUPERVISED PRETRIAL RELEASE ACCOMPLISHMENTS

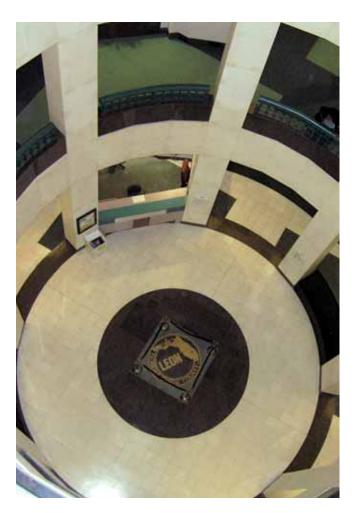
- Worked collaboratively with the Public Information Office to produce an instructional DVD for the Leon County Work Program participants.
- Assisted the judiciary in developing regular status hearing for Probation defendants in an effort to reduce the number technical violations.
- Monitored an average of 524 defendants per month in the supervised pretrial release program.
- Referred 1,068 defendants to 247 non-profit agencies, resulting in more than 57,000 hours of in-kind services.
- Monitored 1,942 defendants in the County Work Program.



Did You Know

Probation and Supervised Pretrial Release, which is located in the Leon County Courthouse, provides case management to approximately 1,700 clients per month.







Did You Know

Community service and work program assignments utilize a court ordered labor force that generate a significant cost savings to the County.



Wanda Hunter Director **Probation & Supervised Pretrial Release** 606-5600 HunterW@leoncountyfl.gov

The Probation Division provides information to the court system to properly dispose of cases in a timely manner and to inform court representatives of individuals' status while on probation, pre-trial release, or the diversion program. This process ensures the smooth and efficient operation of the Criminal Justice System and helps protect the people of Leon County. The division is dedicated to restoring and enhancing the quality of life of the clients it serves, assisting them in becoming productive and responsible citizens for a safer community.





Richard Smith Director **Emergency Management** 488-5921 Richard@leoncountyfl.gov

The Leon County Division of Emergency Management (DEM) is charged with coordinating the activities of more than 50 local response agencies in the event of a disaster, including the Red Cross, EMS, and the Volunteer Center.

DEM is responsible for activating and maintaining the Emergency Operations Center (EOC) during times of emergency, coordinating the opening of shelters for citizens evacuating from at-risk areas, and coordinating local response activities with the County EOCs in the 13-county region.

Emergency preparedness begins with each resident. However, the coordination of responding to any disaster is the primary responsibility of your County government. DEM continually strives to improve the ability to respond to any natural or man-made disaster.

Emergency Management

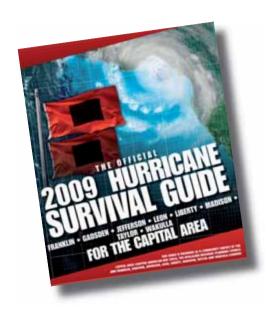
EMERGENCY MANAGEMENT ACCOMPLISHMENTS

- Leon County Emergency Operations Center coordinated preparedness and response activities for Severe Weather in March and April, the April/August 2009 H1N1 Flu Pandemic Preparedness and the August 2009 Tropical Storm Claudette.
- Participated in Workshop on Emergency Preparedness and Status Report on Tropical Storm Fay.
- Participated in the Florida Division of Emergency Management's Statewide Hurricane Exercise.
- · Participated in the Tallahassee Regional Airport annual airfield emergency exercise.
- Participated in the C.H. Corn Hydroelectric Dam annual emergency exercise.
- Staff participated in 13 emergency preparedness outreach programs for senior citizens, neighborhoods and other communitygroups.
- · Received renewal of "StormReady County" recognition from National Weather Service.



- Emergency Management Director was elected President of the 2010 Governor's Hurricane Conference.
- Emergency Management Coordinator was a speaker at the 2009 Governor's Hurricane Conference to discuss Leon County's response and recovery to Tropical Storm Fay.
- Facilitated four hurricane preparedness coordination meetings with city, county, state and non-governmental cooperating agencies.

- Emergency Management's Geographic Information System staff created 241 maps in support of law enforcement and other emergency management partners.
- The Leon County Enhanced 9-1-1 System received 173,787 calls; 110,704 of these calls were from wireless telephones.
- Staff responded to 564 subpoenas and 43 public records request for audio recordings of 9-1-1 calls.



Did You Know

In 2008, 32 people were killed and 50 people were injured by severe weather in Florida. Having NOAA Weather Radio will allow you to receive warnings, watches, forecasts and other hazard information 24 hours a day, 7 days a week.



Emergency Information Portal

When a disaster strikes, it is often difficult for people to know where to turn for the latest news and information. However, residents of Leon County now have the Emergency Information Portal, which can be found at www.leoncountyfl.gov/ei, or by clicking on "Emergency Events" at the top of the County's main website.

The portal offers a wide array of information about weather disasters and other emergency events and how to prepare for them, including useful tips on preparing and protecting citizens in the event natural or man-made disasters occur in Leon County.

On the left-hand navigation panel, there are links to resources for preparation, response and recovery information, such as the status of available shelters, sandbag locations, road closures, local office and school closings, health advisories and volunteer information.

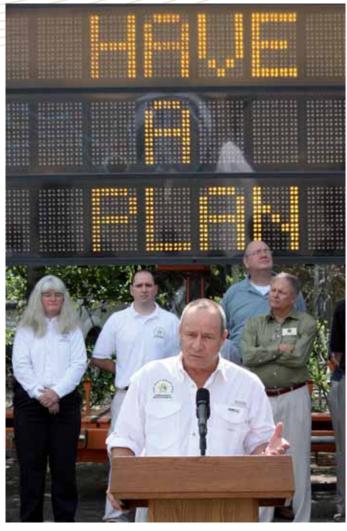
Localized information such as rain gauges and how to create individual hurricane plans is also included. The portal is regularly updated with weather alerts, active events and other information valuable in an emergency.

For more information during a natural or man-made disaster, please contact Emergency Management directly at **(850) 488-5921**. For specific information on preparing for hurricane season and weather-related events, please visit **www.HaveAHurricanePlan.com**

7

Did You Know

Citizens can register to receive emergency alerts on their mobile devices to stay informed of road closures, sandbag locations, evacuation routes and shelter openings by signing up at www.leoncountyfl.gov/special/esubscribe.







Emergency Information Portal www.leoncountyfl.gov/ei

Leon County's Emergency Information Portal offers visitors useful tips on protecting themselves and their family in the event natural or man-made disasters occur in Leon County.

For more information during a natural or man-made disaster, please contact Emergency Management directly at (850) 488-5921.

For specific information on preparing for hurricane season and weather-related events, please visit **www. HaveAHurricanePlan.com** .





ABC's "Extreme Makeover: Home Edition" **Leon County Build - Kadzis Family**

The Leon County Board of County Commissioners was proud to welcome ABC's Emmy-Award-winning, hit reality show "Extreme Makeover: Home Edition" in February of this year.

A new, quality-constructed home was going to be built for a local family and would be completed in only seven days, and all the products and labor would be donated.

The project ignited the spirit of the community the way that the early 1900s barn raisings would, bringing the people of Leon County together to give a family a home.

There was an outpouring of volunteers from throughout the County who offered their time, financial support and resources to help ensure the success of this life-altering project.

On Feb. 20, 2009, the Kadzis family was surprised with a knock on their door by celebrity builder Ty Pennington. From that moment, the non-stop effort began to build a safe home for a family of nine.



Extreme Makeover: Home Edition

Barbara and George Kadzis and their seven children, five of whom were special-needs children adopted from China, received the gift of a lifetime when ABC's hit reality show "Extreme Makeover: Home Edition" came to Leon County in February of 2009.

The County offered the services of its 800-employee-strong workforce, including its Facilities and Public Works skilled laborers, to assist in the timely completion of this home.

During the construction phase, Emergency Medical Services kept paramedics on site, and the Code Enforcement team made sure that the family would live in a safe and solid sanctuary.

The Leon County Sheriff's Office provided security and crowdcontrol efforts and worked with their counterparts in the Tallahassee Police Department to provide additional aid. These collaborative efforts proved to be a prime example of how one community that pulls together can change lives.

After the family (right) was presented with their new home, Stevie Wonder stopped by to perform a personalized song in their honor.

On March 2, George Jacob Kadzis passed away - two days after the home was completed. The father of seven, who was battling brain cancer, was able to see his wish come true – that his wife and children would have a safe home to live in after his death.



(Clockwise) Chairman Bryan Desloge presents MyddeltonParker Builders, which was selected as the builder due to its reputation for giving back to the community, with a Resolution declaring Feb. 24, 2009, as MyddeltonParker

Builders and Extreme Makeover: Home Edition Appreciation Day; Chairman Desloge presents the Kadzis Family with a Resolution proclaiming Feb. 28, 2009, as The Kadzis Family Appreciation Day; County Commissioners Akin Akinyemi, Jane G. Sauls, Desloge and Vice-Chair Bob Rackleff participate in "Demolition Night"; a Kadzis family member applauds upon seeing her new home; fireworks explode above the build on "Demolition Night"; and County Administrator Parwez Alam speaks to Leon County staff, builders, volunteers and the television crew at the Pep Rally.















Quick Reference

Board of County Commissioners

606-5302 www.leoncountyfl.gov/bcc

Bill Proctor, District 1 Commissioner 606-5361 ProctorB@leoncountyfl.gov

Jane Sauls, District 2 Commissioner 606-5362 SaulsJ@leoncountyfl.gov

John Dailey, District 3 Commissioner 606-5363 DaileyJ@leoncountyfl.gov

Bryan Desloge, District 4 Commissioner 606-5364 DeslogeB@leoncountvfl.gov

Bob Rackleff, District 5 Commissioner 606-5365 RackleffB@leoncountyfl.gov

Cliff Thaell, At-Large Commissioner 606-5367 ThaellC@leoncountyfl.gov

Akin Akinyemi, At-Large Commissioner 606-5369 AkinyemiA@leoncountyfl.gov

County Administrator

606-5300 www.leoncountyfl.gov

County Attorney

606-2500 www.leoncountyfl.gov/lcao

Animal Control

606-5400 www.leoncountyfl.gov/animal

Cooperative Extension Service

606-5200 http://leon.ifas.ufl.edu

Agriculture 606-5200

Family/Consumer Sciences 606-5203

4-H 606-5204

Horticulture/Forestry 606-5202

Emergency Management

488-5921 http://lcso.leonfl.org/em.htm

Emergency Medical Services www.leoncountyfl.gov/lcems

Headquarters/Administration 606-2100

Dispatch 921-0900

Facilities Management

606-5000 www.leoncountyfl.gov/facilities

Fleet Management

606-2000 www.leoncountyfl.gov/pubworks/ fleet

Growth & Environmental Management

606-1300 www.leonpermits.org

Building Inspection 606-1300

Inspection Hot Line (IVRS) 891-1800

Code Enforcement 606-1300

Concurrency Management 606-1300

Environmental Permitting 606-1300

Health Department

606-8000 www.leoncountyfl.gov/lchd

Health & Human Services

606-1900 www.leoncountyfl.gov/hhs

Human Resources

606-2400 www.leoncountyfl.gov/hr

Job Line 606-2403

Legal Aid

222-3004

LeRoy Collins Leon County Public Library System

606-2665 www.leoncountyfl.gov/library

Main Branch 200 W. Park Ave. 606-2665

Fort Braden Branch 16327 Blountstown Highway 606-2900

Lake Jackson Branch 3840 N. Monroe St. 606-2850



Quick Reference

Northeast Branch 5513 Thomasville Road 606-2800

Parkway Branch 1210 Capital Circle SE 606-2750

Dr. B.L. Perry, Jr. Branch 2804 S. Adams St. 606-2950

Literacy Volunteers 606-2644

Management & Budget Office 606-5100 www.leoncountyfl.gov/omb

Management Information Services

606-5500 www.leoncountyfl.gov/mis

Geographic Information Services 606-5504

Minority, Women & **Small Business Enterprise**

606-1650 www.leoncountyfl.gov/mbe

Mosquito Control

606-2200 www.leoncountyfl.gov/mosquito

Parks & Recreation

606-1470 www.leoncountyfl.gov/parks

Planning Department

891-6400 www.talgov.com/planning

Probation

606-5600 www.leoncountyfl.gov/probation

Public Information Office

606-5300 www.leoncountyfl.gov/pio

Public Information Desk 577-4001

Public Services Department/ Intergovernmental Affairs

606-5300 www.leoncountvfl.gov/admin/iga

Public Works

606-1500 www.leoncountyfl.gov/pubworks

Operations (24-hour response) 606-1400

Purchasing

606-1600

Solid Waste Management

606-1800 www.leoncountyfl.gov/solidwaste

Hazardous Waste 606-1803

Recycling Information 606-1802

Rural Waste Collection Center 606-1800

Transfer Station 606-1840

Supervised Pretrial Release

606-5700 www.leoncountyfl.gov/probation

Sustainability

606-5300 www.leoncountyfl.gov/growinggreen

Tourism Development

606-2300 www.visittallahassee.com

Veteran Services

606-1940 www.leoncountvfl.gov/vets

Volunteer Center

606-1970 www.volunteerleon.org

CONSTITUTIONAL OFFICES

Clerk of Courts

577-4000 www.clerk.leon.fl.us

Supervisor of Elections

606-8683 www.leonfl.org/elect

Property Appraiser

488-6102 www.co.leon.fl.us/propappr

Tax Collector

488-4735 www.leontaxcollector.net

Sheriff

922-3300 http://lcso.leonfl.org

OTHER COUNTY/STATE AGENCIES

Public Defender 606-1000 www.leoncountyfl.gov/pd

State Attorney, 2nd Judicial Circuit 606-6000 www.sao2fl.org

Circuit Court 2nd Judicial 577-4300 www.2ndcircuit.leon.fl.us











GovDelivery www.leoncountyfl.gov/special/esubscribe

In Leon County's continous efforts to increase communication efforts and citizen outreach through traditional and new media methods, the Public Information Office, alongside Management Information Systems, launched a new media subscription service called GovDelivery that now allows residents to receive up-to-the-minute news.



GovDelivery

Leon County residents can now receive County news at their fingertips.

In a world where 24-hour news stations and the Internet provide as-it-happens news, the County is doing its part to stay ahead of the game.

Thanks to its new media subscription service, GovDelivery, the County can provide up-to-the-minute updates on anything from emergency alerts to countywide events.

Residents can stay informed of road closures before their daily commute or be one of the first to know about County employment opportunities by signing up with the new free information service.

More importantly, when a storm hits and power is out, flooding and hazardous weather warnings can be sent directly to a mobile device.

GovDelivery serves federal, state and municipal governments around the country, including Miami-Dade and St. Lucie counties. The government-to-citizen notifications provide instant updates through email and text messaging.

Registration for this service is simple and only takes a few minutes. To register, visit the Leon County website at **www. LeonCountyFL.gov** and click the "Receive Updates on County News" button in the top left corner.

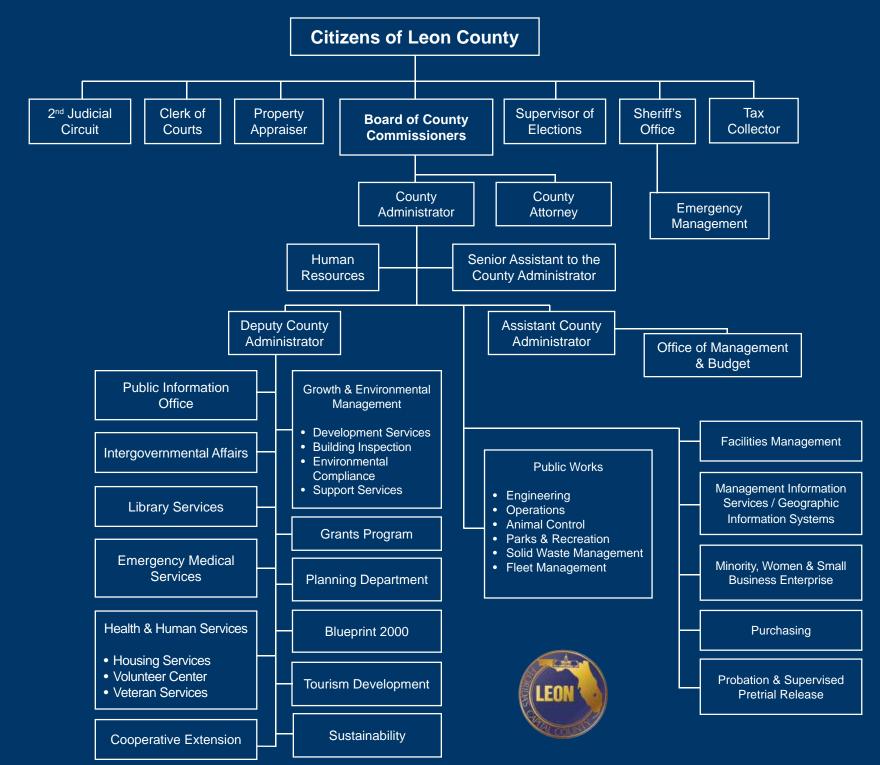
Visitors then enter an email address and or cell phone number and select what specific County news is most important to them. Once this process is completed, visitors can set their personal options, such as how frequently they want to receive updates, whether it be hourly, daily, weekly or the moment news is posted online.

For more information, contact the Leon County Public Information Office at (850) 606-5300, or to sign up, visit www.LeonCountyFL.gov.

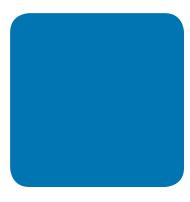




Organizational Chart















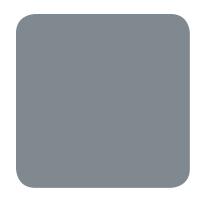












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