



LIVING OUR CORE PRACTICES

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Delivering the “Wow” factor in Customer Service.

Employees deliver exemplary service with pride, passion and determination; anticipating and solving problems in “real time” and exceeding customer expectations. Customers know that they are the reason we are here.

Connecting with Citizens. Employees go beyond customer service to community relevance, engaging citizens as stakeholders in the community’s success. Citizens know that they are part of the bigger cause.

Demonstrating Highest Standards of Public Service. Employees adhere to the highest standards of ethical behavior, avoid circumstances that create even an appearance of impropriety and carry out the public’s business in a manner which upholds the public trust. Citizens know that we are on their side.

Accepting Accountability. Employees are individually and collectively accountable for their performance, adapt to changing conditions and relentlessly pursue excellence beyond the current standard, while maintaining our core values.

Exhibiting Respect. Employees exercise respect for citizens, community partners and each other.

Employing Team Approach. Employees work together to produce bigger and better ideas, to seize the opportunities and to address the problems which face our community.

Exercising Responsible Stewardship of the Community’s Resources. Employees engage in the continuous effort to create and sustain a place which attracts talent, fosters economic opportunity and offers an unmatched quality of life, demonstrating performance, value and results for our citizenry.

Living our “People Focused, Performance Driven” Culture. Employees have a structure in place to live all of this as our organizational culture and are empowered to help the people they serve.

DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE



Leon County Government received 14 Achievement Awards from the National Association of Counties, including one “Best in Category” award for Leon County’s DesignWorks program. These awards recognize how Leon County provides cost-effective, high-quality service to citizens in categories ranging from as Parks and Recreation to Information Technology.



Received SAVVY award and Silver Circle award for Leon Works and an Award of Excellence for Kinhega Drive OPEN Program.



Leon County was recognized as a Tree City, USA for the tenth year in a row, highlighting the County’s tree protection and management program.



Florida Association of Counties 2016 Calendar Photo Contest



Government Finance Officers Association Distinguished Budget Presentation Award



Florida Public Relations Association’s Image Award



Florida Institute of Consulting Engineers

Leon County received the FICE Engineering Excellence Award for Cascades Park in the Water and Stormwater category.

National Recreation and Park Association



Cascades Park was selected for the Facility/Park Design Award.



The Apalachee Regional Park (ARP) was named 2016 “Venue of the Year”



Received the 2015 Project Awards for The Crump Road Emergency Culvert Replacement and Kinhega Drive at Beech Ridge Trail

Leon County received two awards from the Florida Chapter and one National Award from the North American Hazardous Materials Management Association.



Three-year Reaccreditation by Commission of Accreditation of Ambulance Services (CAAS), for Leon County Emergency Medical Services.



StormReady certification by the National Weather Service



2016 Digital Counties Survey Award



Working Well Shooting Star Award