



Mission Statement

To provide reliable and effective technology and telecommunications solutions and services to County agencies to enable them to fulfill their missions in serving the citizens of Leon County.

Strategic Initiatives/Support Highlights

Quality of Life

- Continued technology infrastructure support of the Public Safety Complex and the Library System for telephone, audio/visual needs, and data connectivity.
- Continued support for, and with, the Courts, Sheriff and law enforcement, Justice Information, Jail Management, Warrants, and the North Florida Pawn Network and continued the deployment of e-filings and paperless courts.

Governance

- Supported approximately 422 servers, 2,473 desktop and 380 laptop computers, 259 tablets, 204 printers, 460 smart phones, 420 network devices, and an on-site computer training facility.

Environment

- Created the Great Tree Challenge App for citizen sourcing of trees, which preserves the charm of the County.

Economy

- Supported the new Office of Economic Vitality with mapping and website design.

Contact Us

(850) 606-5500
www.LeonCountyFL.gov/MIS

MAINTAINING EFFICIENT & COST-EFFECTIVE INFORMATION TECHNOLOGY

- Provided essential public safety infrastructure and services which ensure the safety of the entire community including:
 - » Providing telecommunications, audio/visual, and network infrastructure, and a shared data center for the Public Safety Complex.
 - » Upgrading Emergency Medical Services field devices.
 - » Participating in a justice community team to design and implement the Court's e-filing solution and paperless courts.
 - » Upgrading technology in court rooms to provide enhanced audio/visual tools.
- Improved internal processes to maximize resources and to enhance services:
 - » Deployed a point of sale (POS) system for the Office of Intervention and Detention Alternatives (IDA) to support their office consolidation and process improvement to collect fees at the Appleyard Drive office. Integrated into IDA's case management system, timely and accurate information about offender fees is now provided for better case management.
 - » Migrated IDA's case managers to an electronic document management system for their case files to enable them to eliminate paper storage and enhance access.
 - » Deployed automation within Human Resources for online benefits, expansion of electronic timesheets to Emergency Medical Services (EMS), and e-recruitment.
 - » Provided remote access for Facilities field workers to allow them access and update work orders in the field as well as have access to emails and documents.
 - » Deployed Purchasing with online purchase requisitions and purchase orders which eliminate a large amount of paper processing.



Managing the County's television broadcast

- » Deployed a committee tracking system for Administration to better manage citizen applications and committee activities.
- Provided online services to maintain peak efficiency and accessibility.
 - » Continued support for Leon County's website and Intranet, with online services such as Citizens Connect and Your Checkbook, the Citizens Connect Mobile App, and Tallahassee-Leon County's GIS website with mobile responsiveness for smart devices.

Demonstrating Highest Standards of Public Service

Received the **2016 Digital Counties Survey Award** for technology use within the government highlighting operational efficiencies, transparency, and citizen engagement.

