



**Office of Human Services and
Community Partnerships
Primary Healthcare Program**

**Annual Report
FY 2013/14**

December 9, 2014

Promoting Transparency, Accountability & Accessibility

This is the Human Services and Community Partnerships Primary Healthcare Program Annual Report to the Board of County Commissioners. The report provides an overview of program services, performance and partnerships during Fiscal Year 2013/14 (October 1, 2013-September 30, 2014)

Table of Contents

Primary Healthcare Program Overview	Page 3
Primary Healthcare Program Funding	Page 4
Care Net Provider Services	Page 5
Demonstrating Performance and Results	Page 6
Day of Dialogue	Page 12
Maternal and Child Health	Page 15
NACo Prescription and Dental Discount Programs	Page 17
Community Health Coordinating Committee	Page 17
The Future of the Uninsured	Page 18

Primary Healthcare Program Overview

Access to healthcare has been a priority for Leon County for many years. On August 31, 1999, the Health Care Advisory Council, a committee established by the County and City Commissions, advocated that local government take the lead in guaranteeing that all citizens of Leon County have access to healthcare. After several months of research and planning, during the Budget Workshop on July 24, 2001, the Board unanimously approved funding for healthcare services for uninsured and indigent residents of Leon County. Subsequently, during the regular Board meeting on December 11, 2001, staff was directed to proceed with implementation of the Primary Healthcare Program utilizing the CareNet Model to support the provision of health services. CareNet is a public/private sector partnership between the Board of County Commissioners and local healthcare providers designed specifically to address the disparity in access to care for low income and uninsured populations.

Leon County's Primary Healthcare Program is administered through the Office of Human Services and Community Partnerships. The goal of the Primary Healthcare Program is to improve the health of citizens by providing quality and cost effective health services through collaborative community partnerships. In keeping with the vision of the County, the program provides funding to support the provision of healthcare services to uninsured residents who are, based on Federal Poverty Guidelines, indigent.

The Primary Healthcare Program staff has the following functional responsibilities:

- Collaborate with federal, state, county, and/or community agencies in order to assess the health status of Leon County and establish a plan to improve access to quality health services and ensure effective and efficient delivery of County funded services.
- Exercise internal controls and a quality management strategy to promote and ensure excellence in service delivery.
- Monitor, review and evaluate County-funded and contracted health services, activities, and expenditures to ensure fiscal and program compliance.
- Pursue alternative funding and resources to expand access to healthcare for indigent and uninsured populations.
- Serve as liaison to the County's *Community Health Coordinating Committee*, which provides a forum for citizen participation in healthcare planning and dialogue to address community concerns and problems regarding healthcare.

The CareNet collaborative is designed for the purpose of providing cost effective primary and specialty healthcare services in a coordinated continuum of care. Objectives of CareNet are as follows:

- To provide access to primary care and specialty medical services in a cost effective and efficient manner.
- To leverage County, State, Federal and private funds to the highest extent possible.
- To maintain continuity of primary care through services provided by CareNet partners.
- Reduce non-emergent hospital emergency room visits by Leon County residents.

CareNet Partners

Partnering with community health providers is essential in helping to ensure that residents have access to care. The following are collaborative partners, collectively referred to as CareNet:

- Apalachee Center, Inc.
- Bond Community Health Center, Inc.
- Neighborhood Medical Center, Inc.
- Florida Department of Health in Leon County
- Florida A & M University College of Pharmacy and Pharmaceutical Sciences
- Capital Medical Society Foundation/We Care Network
- Tallahassee Memorial HealthCare, Inc.

Primary Healthcare Program Funding

For more than a decade, the County has provided funding to CareNet agencies to support efforts to provide critical health services to uninsured and indigent residents of Leon County. During the Budget Workshop on June 14, 2005, the Board reduced the Primary Healthcare Municipal Service Taxing Unit to 0.00 mil. Since that time, the County has funded the Primary Healthcare Program through general revenue. Over the last few years, the County has allocated close to \$2 million annually for health services. During FY 2013/14, funding to CareNet agencies totaled \$1,739,582. As reflected in *Table 1, Primary Healthcare Program Funding FY 2009/10 – FY 2013/14*, County funding to CareNet agencies has remained constant. The table illustrates program funding for the last five years.

Office of Human Services and Community Partnerships
Primary Healthcare Program
Annual Report FY 2013/14**Table 1. Primary Healthcare Program Funding FY 2009/10 – FY 2013/14**

Agency	FY 2009/10	FY 2010/11	FY 2011/12	FY 2012/13	FY 2013/14
Bond Primary Care	\$329,380	\$332,052	\$332,052	\$332,052	\$332,052
Bond Women & Children	\$248,260	\$245,588	\$245,588	\$245,588	\$245,588
Bond Mental Health	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000
Bond Pharmacy*	\$88,750	\$177,500	\$177,500	\$177,500	\$177,500
<i>Total Bond Funding</i>	<i>\$716,390</i>	<i>\$805,140</i>	<i>\$805,140</i>	<i>\$805,140</i>	<i>\$805,140</i>
Neighborhood Medical Center (NMC) Primary Care	\$416,740	\$416,740	\$416,740	\$416,740	\$416,740
NMC Mental Health	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000
<i>NMC Total Funding</i>	<i>\$466,740</i>	<i>\$466,740</i>	<i>\$466,740</i>	<i>\$466,740</i>	<i>\$466,740</i>
Capital Medical Society Foundation-We Care Network	\$130,043	\$130,043	\$130,043	\$130,043	\$130,043
FAMU Pharmacy**	\$266,250	\$177,500	\$177,500	\$177,500	\$177,500
Florida Healthy Kids	\$7,514	\$3,777	\$2,488	\$2,488	\$2,488
Apalachee Center, Inc.***	\$157,671	\$157,671	\$157,671	\$157,671	\$157,671
Total Funding	\$1,744,608	\$1,740,871	\$1,739,582	\$1,739,582	\$1,739,582

*Bond began administration of its Pharmacy Program in April 2010 which was previously administered by FAMU

**This allocation funds pharmacy services at Neighborhood Medical Center and Florida DOH- Leon County

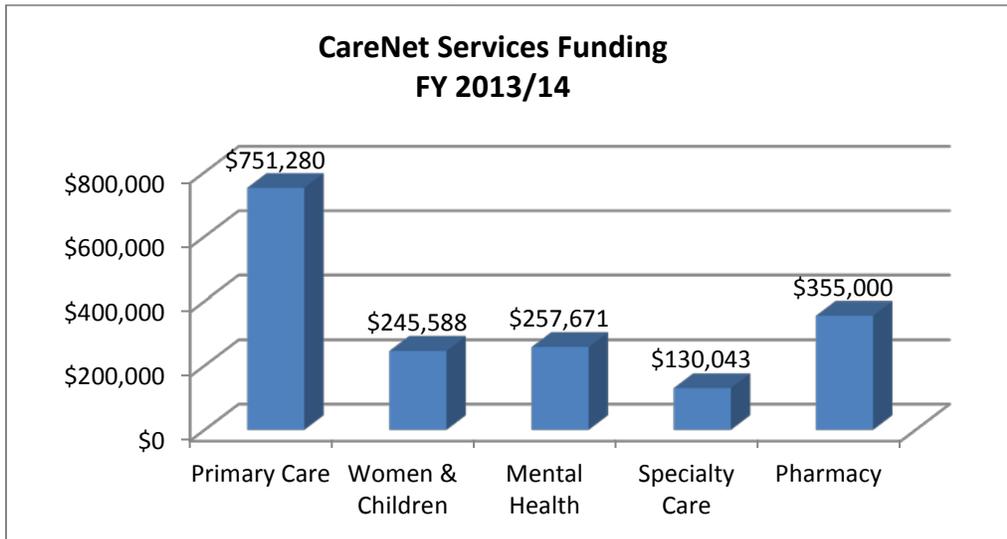
***Non-mandated mental health services

The report illustrates the soundness of the County's investment in healthcare services for uninsured residents with low incomes. Based on the value of services reported by CareNet agencies, the community benefit realized is \$5.67 in health services for every \$1.00 of County tax revenue expended for the County's Primary Healthcare Program.

CareNet Provider Services

The following table illustrates the type of services funded by the County. *Table 2, CareNet Services*, provides a breakdown of the distribution of funding for each type of service provided by CareNet partners. As shown, the majority of the funding is allocated for primary care, followed by pharmacy or prescription assistance.

Table 2. CareNet Services Funding FY 2013/14



Demonstrating Performance & Results

To ensure success of the program and provide an appropriate level of accountability, monthly reporting is required of CareNet providers and includes the following to ensure that patients are not duplicated by receiving treatment from multiple programs for the same services:

- A comprehensive list of uninsured Leon County residents served via CareNet funding and accompanying documentation.
- The number of total patients seen for the period and total number of patient encounters.
- Description of patient encounters and services provided to patients served via CareNet funding.

To qualify as a client for the Primary Healthcare Program, the person must:

- Be a resident of Leon County
- Live below 100% of FPL
- Be ineligible for Medicaid
- Sign a Client Participation Agreement indicating they understand what they are applying for

These requirements have been included in Leon County’s contracts with the CareNet providers for the duration of the CareNet program. In previous years, CareNet agencies were only

monitored for the documentation to back up these eligibility rules at on-site monitoring one - two times per year. Previous years' monitoring completed by County staff found that the documentation provided by the primary care providers was missing or erroneous in many cases.

HSCP Management System

As a way to better connect how Leon County residents were interacting with and receiving services from the Office of Human Services and Community Partnerships and ensure the intended population was being served, the HSCP Management System database was created. It is designed to be used by the CareNet agencies to provide electronic copies of the documentation that has always been required to the County on a regular basis, instead of the sampling done at an annual on-site monitoring. The system not only provides this added level of accountability, it also allows County staff to see how clients are interacting with the various CareNet agencies. With continued analysis of the data, the intent is to provide services to clients in a more efficient and holistic way.

There are six uploads required for each client uploaded to the system. Once these documents are added, they are valid for a year, meaning the providers can bill subsequent visits for the client without having to upload new documents for each visit. The six documents are:

- Photo ID to prove the identity of the person
- Proof of residency if photo ID does not indicate Leon County residency
- Pay stubs or other income documentation provided by client
- Screenshot or uploaded form showing client's FPL percentage
- Screenshot or printout from Medicaid system indicating client does not have Medicaid for date of visit
- Signed and witnessed Client Participation Agreement

The client must provide the photo ID, proof of residency, and income documentation to the provider for upload. These are basic documents asked for by providers to determine eligibility for any sliding fee scale, not solely the Primary Healthcare Program. The remaining documents are standard intake documents maintained by the provider.

Annual Monitoring

In addition, annual monitoring is conducted to ensure compliance. Leon County Office of Human Services and Community Partnerships staff conducts the monitoring visits, with assistance from a Leon County Health Department nurse for the clinical review. The following terms are included in each of the CareNet provider contracts:

- No funds for staffing will be provided until such time as the staff member has been hired and actively performing services.
- All invoicing and reporting must be completed prior to the disbursement of funds.

-
- Restriction of county funding to verified Leon County residents only.
 - Restriction of county funding to uninsured and financially indigent residents only.

Staff conducted on-site monitoring visits for Bond Community Health Center and Neighborhood Medical Center. Monitoring results for Bond Community Health Center and Neighborhood Medical Center were satisfactory and both organizations were found to be in compliance on all patient care and eligibility criteria.

Primary Care

Bond Community Health Center (Bond) and Neighborhood Medical Center (NMC) provide a wide range of primary care services. Bond and NMC accept patients by appointment, walk-in and upon referral from hospital emergency departments. Both health centers staff social workers and case managers for patient follow-up and care coordination. The health centers provide extended hours of operation to increase access to care. Disease management services are offered to patients with chronic conditions such as diabetes and hypertension. In addition, pharmacy services are available to facilitate ease of access to and management of prescription medications. Tallahassee Memorial HealthCare (TMH) and Capital Regional Medical Center (CRMC) each provide patients with community health information and referrals for follow-up as needed. If a patient does not have a primary care provider or is uninsured, they may be referred to Bond or NMC to establish a medical home for continued care.

Bond Community Health Center, Inc.

The County provided \$805,140 in funding to Bond for healthcare services. Of this amount, \$562,280 was utilized as matching funds to secure State and Federal Low Income Pool grants. In FY 2013/14, Bond reported 4,500 primary care patient visits for low-income, uninsured Leon County residents.

The agreement required the provision of ambulatory, preventive and primary care, including but not limited to, diagnostic and therapeutic services, as well as family planning and prenatal care. Bond was reimbursed \$125 per patient visit, up to the contracted amount. In addition, mental health services funding in the amount of \$50,000 were included in the agreement. The agreement included \$177,500 for pharmacy staffing; 1.0 FTE Pharmacy Manager at \$120,000 (salary/fringe); 1.0 FTE Pharmacy Technician for \$42,000 (salary/fringe); and .50 FTE Patient Assistance Program (PAP) Technician for \$15,500 (salary/fringe).

County Cash Matches for Bond Grant Funding

Office of Human Services and Community Partnerships
Primary Healthcare Program
Annual Report FY 2013/14

In an effort to continue leveraging County funds to expand access to healthcare services, of its allocations to Bond, Leon County remitted matching funds to the Agency for Health Care Administration (AHCA) on behalf of Bond for Low Income Pool grant funding as shown in *Table 3, Matching Funds to the Agency for Health Care Administration*, the County’s local match is based on the annual Federal Medical Assistance Percentages (FMAPs) which are used in determining the amount of Federal matching funds for State expenditures for certain social services, and State medical/insurance expenditures.

Table 3. Matching Funds to the Agency for Health Care Administration

Grant	County Match FY2013/14	State & Federal Funding	Total Community Benefit
ER Diversion	\$130,800	\$369,200	\$500,000
Specialty Care	\$25,088	\$96,287	\$121,375
Uncompensated Care	\$29,335	\$41,639	\$70,974
Primary Care Expansion	\$67,454	\$95,755	\$163,209
ER Diversion	\$252,200	\$747,800	\$1,000,000
Uncompensated Care	\$57,403	\$84,544	\$141,947
Total	\$562,280	\$1,435,225	\$1,997,505

The funds provided to AHCA are a match and do not require additional County funds. The match is provided from Bond’s current Primary Healthcare allocation. Funding is remitted to AHCA and AHCA provides funding to Bond, inclusive of the County, State and Federal dollars. The cash matches leveraged on behalf of Bond allowed Bond to draw down almost \$2 million in Federal and State funds. The following provides an overview of each grant that the County provides matching funds for on behalf of Bond.

Uncompensated Care: The State of Florida Department of Health provides this funding for the Low Income Pool (LIP) for Federally Qualified Health Centers. The funding is utilized for administrative and clinical staffing.

ER Diversion: The State of Florida Low Income Pool “*Enhanced Primary Care Funding*” Initiative is designed to reduce unnecessary emergency room visits and preventable hospitalizations by providing management, improving patient compliance and coordinating services.

Primary Care Expansion: These funds support projects designed to start-up new primary care or enhance existing primary care programs.

Specialty Care: The purpose of the funding is to address a critical need for specialty care service providers and support staff for ophthalmology, physical therapy, and podiatry.

Neighborhood Medical Center, Inc.

Leon County's agreement with NMC provided \$466,740 and required the provision of ambulatory care for children and adults, preventive and primary healthcare, including, but not limited to diagnostic and therapeutic services. NMC was reimbursed \$125 per patient visit, up to the contracted amount. Funding for mental health services was included in the amount of \$50,000. During FY 2013/14, NMC reported that the health center has provided 3,344 primary care patient visits for low-income, uninsured Leon County patients.

County Cash Matches for NMC Grant Funding

The County partnered with TMH to secure Low Income Pool grant funds for a collaborative partnership with NMC. The Board allocated \$55,531 of NMC's primary healthcare funding towards an ACHA match, which did not require any additional funding. The \$55,531 was matched with \$156,744 in Federal Medical Assistance funding for a total payment to NMC of \$212,275. The TMH and NMC partnership funded projects include HIV/AIDS services and maternal and child health.

Florida KidCare/Healthy Kids

During this fiscal year, the County provided \$2,488 for insurance coverage for eligible children. The State Children's Health Insurance Program (SCHIP) for Florida is an umbrella organization known as Florida KidCare. KidCare is comprised of Medicaid, MediKids, Healthy Kids, and the Children's Medical Service (CMS) Network. The Healthy Kids Corporation health insurance program requires local match funds for participation. Currently, Chapter 624.91 F.S. permits local match credits for in-kind contributions and other efforts on behalf of children's health.

Mental Health Services

Mental health and physical health are interrelated components of overall health and are best treated in a coordinated system of care. Funding is provided to Bond, NMC, and Apalachee Center for the integration of mental health services in the primary care setting. Each agency provides screening and treatment of behavioral health problems.

To further expand the availability of mental health services, NMC and Bond each received \$50,000 to provide mental health services integrated in the primary care setting. Each health

center was reimbursed \$80 per patient visit for mental health services, up to 625 patient visits each. NMC was reimbursed for 625 patient visits and Bond was reimbursed for 510 patient visits.

Apalachee received \$157,671 to fund mental health patient visits. Mental health services are provided by an ARNP, Case Manager, Psychiatrist, and Comprehensive Community Support Team. Reimbursement to Apalachee ranged from \$9.47 per quarter hour for the Comprehensive Community Support Team services to \$68.53 per quarter hour for psychiatric/ARNP services. Apalachee reported 12,127 visits were provided to 842 uninsured patients during FY 2013/14. This included visits for psychiatric evaluations, medication management, and case management.

Specialty Medical Care and Dental Services

Capital Medical Society Foundation - We Care Network

Important to the delivery of health services is the continuum of care provided by Capital Medical Society Foundation's We Care Network (We Care). We Care provides specialty medical services and dental services to eligible patients. Through coordination with the primary care providers and hospitals, We Care utilizes a network of volunteer dentists and specialty physicians to take care of client needs that cannot be addressed by the primary care physician. Availability of specialty care is limited by the capacity of various volunteer specialists who donate their services.

Funding to the We Care Network supports personnel costs; Program Coordinator, Case Managers, and a Case Management Aide. The FY 2013/14 Agreement between Leon County and We Care provided \$130,043 and required the provision of care coordination and patient assistance, such as bus passes for medical appointments or dentures. We Care billed the County \$10,836 monthly. This represents 1/12 of its funding allocation. We Care reported that more than \$2 million in donated specialty medical care was provided. Donated dental care was valued \$119,024. We Care served 892 Leon County residents in FY 2013/14.

Pharmacy Services

The Florida A & M University College of Pharmacy and Pharmaceutical Sciences (FAMU) provides pharmacy services at NMC and the Leon County Health Department. Bond administers pharmacy services at its health center. Prescription medications are dispensed with affordable co-pays and prescription assistance is provided to eligible patients. In addition, the pharmacy provides educational services on appropriate drug utilization. The Patient Assistance Program is

administered at each pharmacy to assist patients in receiving medically necessary brand medications, which are typically very costly.

Leon County provided \$177,500 to FAMU to support coordinated and unified pharmacy services for indigent clients at NMC, the two local hospitals, and Richardson-Lewis Health Center (Leon County Health Department). The funding provides \$59,000 for two Pharmacy Technicians; a Pharmacy Manager, including fringe and benefits at \$103,200; MedData Services and Software for \$9,158; and Equipment and Sales for \$6,142. FAMU bills the County monthly, at a rate of 1/12 of its funding allocation, or \$14,791.

FAMU reported more than 13,000 prescriptions have been filled at NMC for a retail value of more than \$130,000. FAMU also administers a Patient Assistance Program (PAP) which provides discounted brand or specialty drugs. There were 566 PAP prescriptions dispensed, valued at more than \$575,000. FAMU reports that at the Health Department site, 3,541 prescriptions were filled, valued at almost \$5,500.

During the fiscal year, Bond reported more than 39,000 prescriptions had been filled, valued at more than \$2.5 million. Bond also operates a Patient Assistance Program (PAP) which provides discounted brand or specialty drugs. Bond provided 604 PAP prescriptions at a value of more than \$250,000.

Engaging Citizens & Partnering With Our Community

Day of Dialogue

On September 24, 2013, staff received approval from the Board to apply for the National Association of Counties' (NACo) Community Dialogues to Improve Health Initiative (Day of Dialogue) to host a one-day community dialogue to strategize efforts in coordinating healthcare in the community. Leon County was selected as one of six counties to participate in the Community Dialogues to Improve Health. On January 21, 2014, the Board scheduled the Day of Dialogue for April 3, 2014. County staff worked with representatives from NACo, the Robert Wood Johnson Foundation, and the University of Wisconsin Population Health Institute to develop the day's agenda.

Community stakeholders including CareNet partners, local hospitals, and universities were invited to discuss and identify opportunities to enhance the CareNet program through greater community collaboration and the establishment of formal partnerships. The event was held at the Florida Department of Health in Leon County's Orange Avenue location from 8:30 a.m. until 3:00 p.m.

The overarching theme for the day was related to enhancing access to care in Leon County. The day was divided into four panel discussions, with the invitees, County staff and County Commissioners serving as panelists. Facilitation was provided by County staff, NACo, and the University of Wisconsin Population Health Institute. NACo representatives prepared a report summarizing the day's discussion (Attachment #2). The discussions focused on strengths and assets, gaps and barriers to collaboration, and removing barriers to collaboration for greater coordination of care. The meeting was open to the public, with comment periods provided at the close of each panel discussion.

The panelists represented the following organizations: Apalachee Center, Big Bend Cares, Bond Community Health Center, Capital Medical Society Foundation/We Care, FAMU College of Pharmacy, Florida Department of Health in Leon County, FSU College of Medicine, Leon County Government, Neighborhood Medical Center, North Florida Medical Centers, Tallahassee Memorial HealthCare (TMH), and United Way of the Big Bend.

In discussing strengths and assets, the following highlights were noted:

- CMS Foundation/We Care provides a valuable service to the community via the excellent quality of care donated by its volunteer physicians and dentists.
- The FSU College of Medicine attracts those wanting to serve the underserved and students have the opportunity to do this at Bond and NMC.
- The FAMU College of Pharmacy plays a major role in helping patients access needed medications; this is part of their mission and they invest money to ensure delivery of services.
- The TMH residency programs produce quality physicians who remain in our community.
- TMH's partnership with the FSU College of Medicine and Capital Health Plan to create the Transition Center.
- Capital Health Plan, as a non-profit local HMO, thinks long-term about the community's needs.
- The nursing schools at FSU, FAMU, and TCC.
- Bond and NMC provide excellent care to patients where they are in the community with their main sites and satellite sites.
- The CHSP partnership between the County, City, and United Way invests heavily in healthcare.
- Being the state capital of Florida gives us an advantage in influencing health policy.

The discussion centered on gaps and current barriers to collaboration noted the following:

- There is a lack of connected health records and sharing of information which hurts the continuum of care for patients.
- It is important to move from provider-centered to patient-centered care.
- Patients need a single medical home from which they receive all care.

- More investment is needed in providing medical social workers and case managers to assist the chronically-ill in navigating the healthcare system.
- Multi-year funding would better serve patients.
- Mortality of African Americans from diabetes needs to be addressed.

The discussion regarding removing barriers to collaboration highlighted the following:

- There needs to be a focus on creating an outcome-driven, shared vision for healthcare in our community.
- Using Healthy People 2020 as benchmarks could be a good starting point and would help with grants that are tied to these benchmarks.
- Health literacy and prevention are key focus areas. People need to realize what it means to be healthy and how important this is.
- The Mobilizing for Action through Planning and Partnerships (MAPP) Report completed by the Florida Department of Health in Leon County could be used to determine what we should look at.
- Food deserts and nutrition need to be considered and addressed.

The final discussion revolved around next steps, and what those at the table could commit to providing as we move forward. Each organization stated the following:

- CMS Foundation/We Care will sit at the table with Bond and NMC to provide the most/best specialty care they can.
- NMC will send out official invitations for their transition team.
- United Way of the Big Bend will continue to work with their Health Council to identify and address community health issues.
- Apalachee Center will be at the table for a behavioral health perspective.
- Bond looks forward to working closely with safety net providers.
- The Florida Department of Health in Leon County will provide information from MAPP and be at the table.
- FAMU College of Pharmacy will compile local health statistics and continue to work closely with Bond and NMC in an outcome-driven fashion.
- TMH will continue to work with Bond and NMC and provide their data technology to map population and geographic area specific health issues.
- The FSU College of Medicine will continue to work with Bond and NMC in a direct healthcare role.
- North Florida Medical Centers will be available for consultation in any way they can help Bond or NMC.

Bond, NMC, and the FAMU Center for Health Equity shared a partnership they formed to address the high number of African Americans in our community with diabetes.

Maternal and Child Health

The Board requested information regarding infant mortality rates be included in this report. Florida Community Health Assessment Resource Tool Set (CHARTS) is maintained by the Florida Department of Health, Office of Health Statistics and Assessment. CHARTS reports indicators or measures used to assess the health status of a community's mothers and children:

- The number of infant deaths
- The number of very low birth weight births
- The number of births to mothers ages 15-19
- Births to mothers who are overweight/obese
- Births with no prenatal care
- Maternal deaths

Florida CHARTS for the single year 2013 illustrates a decline in all infant deaths in Leon County to 5.3 deaths per 1,000 live births. This represents a rate which is less than the state rate of 6.1 deaths per 1,000 live births. In particular, the black infant death rate is 4.8 per 1,000 live births while the state rate is 10.6 per 1,000 live births.

Table 4. Florida CHARTS Infant Death Rates

Infant Deaths Per 1,000 Live Births, Single-Year Rates								
Years	Leon				Florida			
	White		Black		White		Black	
	Count	Rate	Count	Rate	Count	Rate	Count	Rate
2003	17	9.8	16	12.9	907	5.8	647	13.7
2004	10	5.9	22	17.9	876	5.5	621	13.2
2005	6	3.6	18	14.7	882	5.3	652	13.6
2006	7	4	20	15	974	5.6	653	12.9
2007	10	5.7	17	12.7	906	5.2	689	13.4
2008	7	4.3	15	11.3	914	5.5	661	12.9
2009	10	6.3	13	9.7	780	4.9	667	13.2
2010	5	3.1	24	18.3	750	4.9	580	11.8
2011	5	3.1	12	9.5	698	4.6	584	12
2012	9	5.6	19	15.7	687	4.6	523	10.7
2013	8	5.1	6	4.8	707	4.6	517	10.6

Florida CHARTS presents many statistics in 3-year figures, with the most recent figures available being 2011-2013. Very low weight births in Leon County over this period were 2.0 per 1,000, above the state average of 1.6. Births to mothers ages 15-19 were well below the state average of 26.7 per 1,000 at 12.8 per 1,000. Children born to obese mothers comprised 15.2% of births in Leon County. Mothers with late or no prenatal care made up 3.8% of births in Leon County, below the state's average of 4.7%.

Our community is fortunate to have dedicated community resources committed to helping to improve pregnancy and birth outcomes. Capital Area Healthy Start Coalition (CAHSC) has the following legislatively mandated responsibilities in accordance to Section 383.216 Florida Statutes:

- Develop and maintain a system of healthcare for pregnant women and babies which is consistent with local objectives and this section
- Review, monitor and advise the Department of Health regarding the system of care and make annual adjustments
- Determine the allocation of available federal, state and local resources to prenatal and infant care providers
- Perform community assessments to identify the local need for comprehensive preventative and primary care for moms and babies
- Identify gaps and barriers to service delivery
- Develop a Service Delivery Plan for Leon County
- Solicit and select local service providers based on reliability and availability, and define the role of each in the Service Delivery Plan
- Build broad-based community support
- Raise additional funds for services to moms and babies

The Fetal and Infant Mortality Review (FIMR), is an evidence-based process developed by the American College of Obstetricians and Gynecologists (ACOG), currently utilized by 300 communities across the nation. For 20 years, Capital Area Healthy Start Coalition has conducted FIMR in Leon, Wakulla, Gadsden, Jefferson, Madison, and Taylor Counties. FIMR is a three-phased process consisting of medical record abstraction, family interviews, and a multi-disciplinary case review. It is double blinded and de-identified to protect confidentiality. Access to medical records is through public health research laws. The case review team reviews 30 cases of infant death per year, and analyzes data from the year and makes recommendations for targeted local interventions to prevent infant mortality. Meetings are held at Tallahassee

Memorial HealthCare. An estimated sixty-five local professionals and interested community members collaborate at these meetings. Attendees must sign a confidentiality statement and abide by its contents.

NACo Discount Programs

Prescription Discount Card

The National Association of Counties (NACo) Prescription Discount Program is administered by CVS/Caremark. There are no fees for consumers associated with this program. Savings when using the card to purchase prescriptions average 25 percent. This card is accepted at most pharmacies in Leon County, including all major chains. The cards are available from the libraries, CareNet providers, and can be printed from the program website. In FY 2013/14, the prescription discount card was used by Leon County residents for 1,807 prescriptions, with a total savings of \$33,406.

Dental Discount Card

The NACo Dental Discount Program was administered by Careington International, Inc. in FY 2013/14. It offered discounted fees at participating dentists. It was a membership-based program, with yearly fees of \$59 for individuals and \$69 for families. Staff distributed the cards to libraries and CareNet providers. The card has had low usage rates due to a small network of providers. The agreement between NACo and Careington was terminated at the end of FY 2013/14. NACo will be launching a dental component of its prescription discount card in the near future.

Community Health Coordinating Committee

The Community Health Coordinating Committee is designed to serve as a hub of information and an essential element in coordinating existing community partners. The CHCC membership includes the Florida Department of Health, FAMU College of Nursing, FSU College of Medicine, Big Bend Health Council, Practicing Physician, Practicing Dentist, Mental Health Professional, Community Member-at-large, and School Board representative. The CHCC currently operates as a Board appointed focus group that provides a forum for citizen participation in healthcare planning and dialogue to address community concerns and problems regarding healthcare.

The goals of the Community Health Coordinating Committee are as follows:

- Provide a forum to analyze system gaps with the intent of recommending locally based solutions, such as those identified at the Day of Dialogue.

-
- Serve as a hub of information regarding existing community partners, their capabilities, admission criteria, and sources of funding.
 - Recommend the promotion of preventive health strategies determined as community priorities identified through community health assessment tools.
 - Make recommendations to staff regarding strategies to promote access to care and local available services for Leon County residents.

The Committee has spent time and energy on reviewing data to identify and recommend health priorities and has analyzed data to help bring focus to county health efforts. During its existence, the CHCC has been focused on supporting healthy lifestyles and discussing the need to get sodas and candy out of the schools, encouraging a countywide sealant program to promote dental health, and promoting access to primary, dental, and mental/behavioral healthcare for all Leon County residents.

County staff continues to work with the CHCC to specifically address the issues discussed at the Day of Dialogue to include assessing the possibility of creating an outcome-driven model for primary healthcare and evaluating opportunities for enhancing the sharing of information among providers. Staff will ensure that individual community partners (e.g. Bond, NMC, FAMU Pharmacy, TMH, United Way, and Apalachee) are included on the agenda as part of future meetings of the CHCC; this will be accomplished over a series of CHCC meetings. By continuing dialogue, the CHCC, with staff support and the engagement of community partners, is best positioned to develop further healthcare recommendations for Board consideration.

The Future of the Uninsured

The Robert Wood Johnson County Health Rankings indicate that in 2011 22% of Leon County's adults and 10% of its children are uninsured. Additionally, 9% of residents could not see a doctor due to cost.

The Primary Healthcare Program is designed to serve those Leon County residents who fall into a coverage gap for health insurance. These are people whose income is at or below 100% of the Federal Poverty Level (FPL) and do not meet Florida's eligibility guidelines for Medicaid. The majority of this population is able-bodied working adults in low-wage jobs that do not offer insurance benefits. In order to qualify for subsidies on the Federal Health Insurance Marketplace, a person must make between 100% and 400% of the FPL. Those falling below this have no access to health insurance if they do not qualify for Medicaid, which mainly serves children, disabled adults, and some parents of qualified children. This is exactly the population the Mercer study indicated the County should be assisting through the Primary Healthcare Program.

Office of Human Services and Community Partnerships
Primary Healthcare Program
Annual Report FY 2013/14

At this time, Florida has not expanded Medicaid to cover low-income adults without children. As healthcare reform continues to evolve at the state and national levels, careful analysis and planning is necessary to ensure the Primary Healthcare Program serves those residents most in need. Currently, the Primary Healthcare Program is an integral part of Leon County's healthcare system, and it likely to remain so in the foreseeable future.