

Primary Healthcare Program Action Plan FY 2012-13

Goals and Objectives	Action Items	Timeline	Responsible Person(s)
Goal 1: Support CareNet in providing access to healthcare for uninsured and financially indigent residents.			
Objectives:			
1.1 Monitor CareNet providers to ensure program and fiscal compliance.	1.1. a. Execute agreements with CareNet providers which document program and fiduciary responsibilities.	Annually	Healthcare Services Coordinator/BCC
	1.1. b. Review provider patient services reports.	Monthly	Healthcare Services Coordinator
	1.1. c. Collaborate with Health Department for the development of a universal monitoring tool for primary care services.	March 2013	Healthcare Services Coordinator
	1.1. d. Conduct administrative and eligibility compliance reviews.	Annually	Healthcare Services Coordinator/Health Department
	1.1. e. Conduct clinical quality assurance reviews.	Annually	Healthcare Services Coordinator Healthcare Services Coordinator/ Health Department
1.2 Partner with institutions of higher learning to offer internships which provide a practical experience for students and help support the administrative functions of the Primary Healthcare Program.	1.2. a. Establish and maintain relationships with internship coordinators of health-related programs.	Ongoing	Healthcare Services Coordinator
	1.2. b. Attend preceptor functions to promote program and recruit interns.	Semester	Healthcare Services Coordinator
	1.2. c. Post internship opportunities and screen applicants.	Semester	Volunteer Coordinator
	1.2. d. Evaluate Internship Program.	Annually	Healthcare Services

			Coordinator/ Volunteer Coordinator
1.3 Re-establish CareNet collaborative meetings for improved access, coordination and continuum of care for uninsured and financially indigent residents.	1.3.a. Reinstitute quarterly CareNet meetings.	January 2013	Healthcare Services Coordinator
	1.3.b. Develop/refine and adopt CareNet referral and follow-up procedures.	February 2013	Healthcare Services Coordinator/CareNet
	1.3.c. Develop collaborative partnership strategies to maximize program effectiveness.	February 2013	Healthcare Services Coordinator/CareNet
	1.3.d. Develop and distribute CareNet brochure for program/resource awareness.	March 2013	Healthcare Services Coordinator/CareNet
	1.3.e. Review uninsured patient hospital utilization and consult with hospitals on strategies to reduce inappropriate utilization by uninsured residents.	March 2013	Healthcare Services Coordinator/CareNet
Goal 2: Support Leon County Health Department to ensure the provision of mandated public health services.			
Objectives:			
2.1 Provide annual funding to the Leon County Health Department as mandated for the provision of public health services.	2.1.a. Execute annual agreement with the Health Department	Annually	Human Services Analyst/BCC
	2.1.b. Review program and financial updates.	Ongoing	Human Services Analyst/Healthcare Services Coordinator
2.2 Remain informed regarding legislation impacting public health and primary care services provided by the Health Department.	2.2.a. Consult with Health Department Administrator.	Ongoing	HSCP Director/ Healthcare Services Coordinator
	2.2.b. Consult with Legislative Liaison/FAC Human Services Advocate.	Ongoing	HSCP Director/ Healthcare Services Coordinator
Goal 3: Secure funding from alternative sources to support or expand existing programs and implement new initiatives designed to improve access to quality healthcare services for uninsured and financially indigent residents.			
Objectives:			

<p>3.1 Identify and pursue funding opportunities which are in keeping with the goals of the Primary Healthcare Program.</p>	<p>3.1.a. Develop proposals for funding.</p> <p>3.1.b. Submit applications for funding.</p> <p>3.1.c. Provide administration for funded projects.</p> <p>3.1. d. Collaborate with CareNet providers and other community health agencies to support programs and initiatives that improve/expand access to care.</p> <p>3.1.e. Identify and recommend stable funding opportunities for health services.</p>	<p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>	<p>Healthcare Services Coordinator</p> <p>Healthcare Services Coordinator/Grants Coordinator</p> <p>Healthcare Services Coordinator</p> <p>Healthcare Services Coordinator</p> <p>CHCC</p>
<p>3.2 Collaborate with CareNet and other community health entities to secure funding and other resources for programs which are in keeping with the goals of the Primary Healthcare Program.</p>	<p>3.2.a. Partner with agencies as feasible and appropriate.</p> <p>3.2.b. Provide administrative and/or program support as feasible and appropriate.</p> <p>3.2.c. Allocate Primary Healthcare funding for utilization as leverage to secure additional state and federal fu</p>	<p>Ongoing</p> <p>Ongoing</p> <p>BCC Approval</p>	<p>Healthcare Services Coordinator/CareNet/Capital Coalition for Health/Community Agencies</p> <p>BCC/HSCP Director</p>
<p>Goal 4: Consult with Community Health Coordinating Committee for advisement and recommendations for ongoing program development.</p>			
<p>Objectives:</p>			
<p>4.1 Advocate for the establishment of a locally based primary care system with linkages to a broad spectrum of services, that include women’s health, mental health, substance abuse counseling, health screenings (i.e., dental, vision), and children’s health services.</p>	<p>4.1.a. Review data to identify and recommend health priorities.</p> <p>4.1.b. Analyze data to help bring focus to county health efforts.</p> <p>4.1.c. Make recommendations to staff for funding priorities as determined by the CHCC.</p> <p>4.1.d. Make recommendations for improving the efficiency and effectiveness of the delivery of</p>	<p>Completed /Ongoing</p> <p>Completed /Ongoing</p> <p>Ongoing</p>	<p>CHCC</p> <p>CHCC</p> <p>CHCC</p> <p>CHCC</p>

	<p>primary health services and functions, such as performance measurements and evaluations, organizational structures, contracting and budgetary and financial accountabilities.</p> <p>4.1.e. Make recommendations to assist staff in the development of an action plan for the Primary Healthcare Program.</p> <p>4.1.f. Assess national healthcare reform and its impact on local health services.</p>	<p>Completed /Ongoing</p> <p>Ongoing</p>	<p>CHCC</p> <p>HSCP Director/ Healthcare Services Coordinator/CHCC</p>
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