

LEON COUNTY
BOARD OF COUNTY COMMISSIONERS
HEALTHCARE ADVISORY BOARD
FY08/09 ANNUAL REPORT



Submitted January 26, 2010

Healthcare Advisory Board Membership

Overseeing the Leon County's Uninsured Healthcare Program in order to deliver or cause to be delivered, primary health care services to indigent and uninsured residents of Leon County. Serve in an advisory capacity to the Leon County Board of County Commissioners regarding the monitoring of the Uninsured Healthcare delivery system.

Commissioner Cliff Thael
Board of County Commissioners

Parwez Alam
County Administrator

Dr. Joseph Webster
Bond Community Health Center

Steve McArthur
Capital Health Plan

Dr. James Stockwell, Chairman
Capital Medical Society

Homer Rice
County Health Department Administration

Dr. Richard Gragg
Florida A&M University

Duncan Moore
Neighborhood Health Services

Dr. Alma Littles
FSU College of Medicine

Sheila Costigan
Leon County School Board

Bud Wethington
Capital Regional Medical Center

Mark O'Bryant
Tallahassee Memorial Hospital

Art Cooper, Vice Chairman
BOCC Appointment

Doug Cook
BOCC Appointment

Dr. Edward Holifield
BOCC Appointment

Dr. Henry Lewis
BOCC Appointment

Col. Wilson Barnes
BOCC Appointment

Dr. Edwardo Williams
BOCC Appointment

Dr. Spurgeon McWilliams
BOCC Appointment



During the 2008/2009 fiscal year, the Uninsured Healthcare Program provided primary and specialty care for 17,219 Leon County Citizens, 282% of the targeted number of 4,500. The program also returned \$5.68 in community benefits for every \$1 of County tax revenue expended.

EXECUTIVE SUMMARY

Statement of Purpose

"It shall be the duty of the Health Care Advisory Board to monitor the health care status of the Leon County Community and its citizens to achieve maximal achievable good health for the community and all citizens. Identify areas of health care problems, disease states, or access issues threatening the good health of the community and its citizens. Identify potential solutions to rectify those problems areas. Review health care proposals that request county funding or approval and advise the County Commission concerning the need, viability, and cost effectiveness. Review and analyze the effectiveness of Leon County's health care services and programs for indigent and uninsured residents of Leon County and to report to the Board their findings and recommendations, annually, or as necessary. "

The Healthcare Advisory Board (HAB) annually reports on the effectiveness of Leon County's Primary Healthcare Delivery. The FY08/09 Annual Report will focus solely upon the programs funded by Leon County's Primary Healthcare Program.

The Healthcare Advisory Board established the following as its areas of focus for FY 2008-2009:

1. Address the racial disparity in the infant mortality rate
2. Identify fiscal resources necessary to maintain healthcare services for the uninsured
3. Address the need for access to primary healthcare services for the uninsured
4. Address the issues associated with mental health services for the uninsured
5. Development of a Community Health Report Card
6. Utilizing technology to provide an online clearinghouse for healthcare resources and information.

The following is a summary of the significant program accomplishments for FY08/09:

1. Continued monitoring the infant mortality issue within the community and is working with stakeholders to address the issue. This effort is subsequent to the Year of the Healthy Infant Workshop, which was held on March 15, 2008.
2. Provided recommendations to the Board of County Commissioners regarding the primary healthcare program resulting in funding modifications and program expansion for FY09/10.
3. Based upon final Board approval of the HAB's funding recommendations for FY08/09, the Primary Healthcare Program is a sound investment for Leon County, returning \$5.68 in community benefits for each \$1 of County tax revenue expended.
4. During FY08/09, primary or specialty care was provided to 17,219 Leon County residents.
5. In cooperation with the Florida Agricultural and Mechanical University's (FAMU) School of Pharmacy, more than 41,000 prescriptions were filled with a value of \$6,812,533.
6. Continued monitoring of the status of mental health services within Leon County, resulting in the coordination of Mental Health Summit and Town Hall meeting to be held in FY2010.

The following issues continue to be concerns of the HAB:

- Infant mortality – The HAB continues to work with stakeholders to address the racial disparity associated with this issue.
- Funding availability for the provision of healthcare for the uninsured residents of Leon County, including program maintenance and expansion.
- Funding availability of resources for the provision of mental health services for the uninsured residents of Leon County.

Primary Healthcare Program (CareNet) Delivery System

Leon County's Primary Healthcare Program is a public/private sector partnership between the Leon County Board of County Commissioners and a voluntary coalition of local healthcare providers. The Program is designed for the purpose of providing cost effective primary and specialty healthcare services to low-income, indigent, and uninsured citizens of Leon County.

Goals and Objectives

- To provide access to primary and specialty healthcare services in the most cost effective and efficient manner.
- To leverage County, State, Federal and private funds to the highest extent possible
- To establish continuity of primary care relationships and reduce non-emergent hospital emergency room visits by Leon County residents.
- To maintain high regard and respect for individual dignity.

Primary Healthcare

Bond Community Health Center, Inc. (Bond CHC) and Neighborhood Health Services (NHS) (hereafter-referred to in combination as health centers) provide primary care to uninsured residents of Leon County. Both health centers provide a wide range of services for children and adults. The health centers accept patients by appointment or walk-in and upon referral from hospital emergency departments. In addition, Bond CHC and NHS provide social workers and case managers for patient follow-up. Both health centers provide standard hours of operation for medical service delivery and are well situated to public transportation. In addition to primary care, the health center facilities offer on-site laboratory services, on-site care and case management for patients with diabetes and hypertension; and conduct community health screenings for early detection of chronic conditions of asthma, diabetes, and hypertension.

Specialty Physician Care

Significant to the delivery of healthcare services is the continuum of care and added value of the WeCare Network of the Capital Medical Society Foundation. The WeCare Network relies upon the availability of physician volunteers for the provision of specialty care, which is limited by the capacity of various volunteer specialists who donate their services.

Prescription Services

The Florida A&M University College of Pharmacy (FAMU) provides prescription drug services at Bond CHC and NHS. Pharmacy services are supported by FAMU, with prescription drug costs being substantially reduced by the participation of the FAMU Pharmacy in the federal prescription drug-purchasing program. The federal program also provides FAMU the opportunity to take advantage of drug manufacturers special low-income and uninsured programs. Additionally, the Bond CHC and NHS pharmacies provide educational services on appropriate drug usage and disease management counseling.

BACKGROUND

On January 29, 2002, the Board of County Commissioners (BOCC) adopted Resolution 02-05 requiring the Primary Healthcare Implementation Advisory Board (PHIAB) to report annually on the effectiveness of the Primary Healthcare Program for the uninsured and to report its findings and recommendations for programmatic improvements.

The Leon County Primary Healthcare Program (CareNet) is comprised of Bond Community Health Center, Inc. (Bond CHC), Neighborhood Health Services, Inc. (NHS), the We Care Network of the Capital Medical Society Foundation (WeCare), the Leon County Health Department (LCHD), Tallahassee Memorial HealthCare (TMH), Capital Regional Medical Center (CRMC), Florida State University College of Medicine (FSU), Florida A&M University College of Pharmacy and Pharmaceutical Sciences (FAMU) and Tallahassee Community College (TCC). Through Leon County and the Leon County Health Department, the CareNet program received Health Resources and Services Administration (HRSA) Community Access Program (CAP) grants for information systems, marketing services, and other purposes.

On January 10, 2006, the PHIAB recommended that the Board of County Commissioners pursue the development and implementation of a Comprehensive Healthcare Plan for the uninsured and indigent citizens of Leon County. The Board voted to accept the PHIAB's report and authorized the County Administrator to hire a consultant to develop a Comprehensive Healthcare Plan for the community. Leon County hired Mercer Government Human Services Consulting (Mercer) in January 2006. Mercer met with the many stakeholders of the County's primary healthcare program, and over the course of three months, completed their report. The PHIAB met on April 24, 2006 and May 3, 2006 to discuss the Mercer report and deliberate recommendations to forward to the Board for consideration.

At the Board's regularly scheduled meeting on May 23, 2006, the PHIAB submitted recommendations to the Board, which included implementing an Administrative Services Only (ASO) model to deliver care to the uninsured and pursuing a ½-cent sales tax referendum to fund the Comprehensive Healthcare Initiative. At that time, the Board voted to adopt the PHIAB's recommendations and directed staff to prepare an ordinance providing for the imposition of the ½-cent surtax and healthcare plan for providing healthcare services to the indigent and medically poor persons of Leon County, Florida. On November 7, 2006, the ½-cent surtax was voted on in the 2006 Mid-term election, and was defeated.

During the May 10, 2007 PHIAB meeting, the PHIAB discussed their role in the healthcare process in Leon County. After consideration, the members concluded that the PHIAB should play a continuing role in the monitoring of County funds allocated for primary healthcare to assure that public funding was utilized in a cost effective manner.

Healthcare Advisory Board
 Annual Report FY 08/09

On September 11, 2007, the Board approved a recommendation from the PHIAB to change the Advisory Board's name, of the "Primary Healthcare Implementation Advisory Board" to the "Healthcare Advisory Board" (HAB). In addition, the Board approved the amended bylaws that outlined the HAB's role and responsibilities. They include:

- Monitoring of County funds utilized for primary healthcare to assure cost effective utilization
- Monitoring and reporting to the Board the health status of the Leon County community and its citizens to achieve maximum good health
- Reporting areas of Healthcare problems or disease states threatening the good health of the community or its citizens, and seeking solutions to rectify such problem areas
- Reviewing the need, viability, and cost effectiveness of healthcare proposals that require County funding
- Expand the advisory role of the PHIAB and change the name of PHIAB to the Healthcare Advisory Board (HAB)

The initial funding provided by the Board of County Commissioners for its Primary Healthcare Program was \$1.2 million through the implementation of a Board approved Municipal Service Taxing Unit (MSTU) of .50 (1/2 cent) maximum millage. For FY01/02, the MSTU's millage rate was .06 mil for the first year. This millage rate generated \$458,000; the general fund contributed \$567,000; and, an additional \$175,000 was received in federal Medicaid match monies totaling \$1.2 million for the program. Between FY02/03 and FY07/08, the MSTU continued to fund the CareNet Program. As of FY08/09, the CareNet Program is being solely funded by general fund revenue.

PRIMARY HEALTHCARE PROGRAMS (CARENET)

Bond Community Health Center, Inc.

The Primary Healthcare Program (CareNet) funding allocation, approved by the Board of County Commissioners on an annual basis, includes funding for Bond Community Health Center, Inc. (Bond CHC) for costs associated with the delivery of primary healthcare services. The compensation methodology has varied during prior fiscal years; however, for FY08/09 Bond CHC was compensated monthly on a per encounter basis.

Table #1: Bond CHC's Primary Healthcare (CareNet) Funding for FY06/07 - FY08/09

| Program Funding | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|---|---------------------|---------------------|---------------------|
| Leon County Primary Healthcare Funding* | \$329,380 | \$329,380 | \$329,380 |
| Health Department Funding | 191,250 | \$191,250 | \$191,250 |
| Primary Healthcare Funding | \$520,630 | \$520,630 | \$520,630 |

**Total funding for each fiscal year includes grant matches for the federal Medicaid Low Income Pool (L.I.P) and a Florida Department of Health grant. An agreement is executed between Leon County and the Florida Agency for Healthcare Administration, which allows Bond CHC to receive additional state and federal funding.*

Bond CHC's funding for primary healthcare has remained consistent for the past three fiscal years as reflected in Table 1. However, a portion of Bond CHC's total funding for primary healthcare services is utilized for grant matches for the federal Medicaid Lower Income Pool (L.I.P.) and a Florida Department of Health Grant.

Table #2: Bond CHC's Primary Healthcare (CareNet) Patient Volume FY06/07 - FY 08/09

| Description | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|--|--------------|--------------|--------------|
| Leon Co. Funded Primary Healthcare Encounters* | 2,635 | 2,635 | 2,635 |
| Uncompensated Primary Healthcare Encounters | 3,910 | 1,731 | 809 |
| Health Department Encounters | 1,912 | 1,956 | 2,042 |
| Total Encounters Reported | 8,457 | 6,322 | 5,486 |
| Primary Healthcare Funding (from Table 1) | \$520,630 | \$520,630 | \$520,630 |
| Cost Per Encounter | \$62 | \$82 | \$95 |

*The number of encounters for each fiscal year is representative of patient-physician encounters. The encounter rate is \$125 per encounter. Based upon Bond CHC's contract amount (\$329,380), the number of encounters funded by Leon County is 2,635 annually.

Table 2 reflects the number of primary healthcare encounters reported for the past three fiscal years. Based upon an annual allocation of \$329,380 and an encounter rate of \$125, the number of County funded encounters funded remained constant for FY06/07 through FY08/09 at 2,635 encounters annually. However, the total number of encounters has decreased over the past three fiscal years due to a reduction in funding from \$468,000 to \$329,380 and a reallocation of a portion of Bond CHC's funding to FAMU Pharmacy for the provision of pharmaceutical services. There has also been an increase in the cost per encounter from \$80 to \$125, which reduces the number of patients that can be seen under Leon County funding for primary healthcare services. In addition, a portion of the \$329,380 received goes towards local matches for the Medicaid Low Income Pool (L.I.P.) and a State Department of Health grant to address infant mortality. With this shift in funding to match grant and leverage county dollars, there was a shift in patients as there has been a significant increase in the patients under the County-funded program for Women and Children (see Table 4).

Table #3: Bond CHC's Primary Healthcare Uncompensated Encounters for FY06/07 - FY 08/09

| Description | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|---|------------------|------------------|------------------|
| Leon County Encounters Reported | 6,545 | 4,366 | 3,444 |
| Leon County Funded Healthcare Encounters | 2,635 | 2,635 | 2,635 |
| Total Uncompensated Encounters | 3,910 | 1,731 | 809 |
| Total Uncompensated Care @ \$125 per Encounter | \$488,750 | \$216,375 | \$101,125 |

Based upon the number of the number of Leon County Primary Healthcare Encounters reported, the number of uncompensated encounters has varied each fiscal year. However, it represents Bond CHC's continued commitment to provide healthcare to the uninsured residents of Leon County as reflected in Table 3.

Bond CHC also receives funding for its Women and Children's Healthcare Program through Leon County's Primary Healthcare Program. The Women & Children's Healthcare Program was implemented as a part of an initial 3-year agreement between Bond CHC and the Board of County Commissioners, which ended in FY08. However, the Board of County Commissioners also approved allocations for FY09 and FY10. These allocations continue to provide for women's and children's healthcare services for the low-income and disadvantaged citizens of Leon County. Service delivery is accomplished through the retention of appropriate medical personnel for the following medical services: obstetrical services, pediatric services, pre-natal case management, community outreach/liason personnel, and medical support personnel.

Healthcare Advisory Board
 Annual Report FY 08/09

Funding for Bond CHC's Women and Children's Healthcare Program has also remained consistent for the past three fiscal years as reflected in Table 4. As with Bond CHC's primary healthcare funding, a portion of the total funding for Bond CHC's Women and Children's Healthcare Program is utilized as a match for the federal Medicaid Low Income Pool (L.I.P.)

Table #4: Bond CHC's Women and Children's Healthcare Funding FY06/07 through FY08/09

| Program | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|------------------------------|--------------|--------------|--------------|
| Women & Children's Services* | \$248,260 | \$248,260 | \$248,260 |

*Total funding for each fiscal year includes a match for the federal Medicaid Low Income Pool (L.I.P.). An agreement is executed between Leon County and the Florida Agency for Healthcare Administration, which allows Bond CHC to leverage additional state and federal funding.

Based upon an annual allocation of \$248,260 and an encounter rate of \$125, the number of Women and Children's Services encounters funded by Leon County remained constant for FY06/07 through FY08/09 at 1,986 encounters annually. Bond CHC is compensated at a rate of 1/12th monthly for the Women and Children's Healthcare Services. Table 5 reflects the number of encounters reported for the past three fiscal years, the number of uncompensated encounters, and cost of the uncompensated encounters. The number of encounters for each fiscal year is representative of patient-physician encounters, as with Bond CHC's Primary Healthcare Encounters.

Table #5 Bond CHC's Women & Children's Uncompensated Encounters for FY 06/07 - 08/09

| Description | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|---|--------------|--------------------|--------------------|
| Leon County Encounters Reported | N/A* | 13,108 | 13,049 |
| Leon County Funded Healthcare Encounters | 1,986 | 1,986 | 1,986 |
| Total Uncompensated Encounters | N/A* | 11,122 | 11,063 |
| Total Uncompensated Care @ \$125 per Encounter | N/A* | \$1,390,250 | \$1,382,875 |

*Unavailable at the time of printing

These numbers are not included with Bond CHC's primary healthcare encounters due to the high volume. There is a significant difference between the # of Leon County Funded Encounters and the number of uncompensated Women and Children's Healthcare Program encounters, which demonstrates Bond CHC's continued commitment to provide services to the uninsured residents of Leon County.

Neighborhood Health Services, Inc.

Neighborhood Health Services (NHS) contracts with the Board of County Commissioners for the provision of primary healthcare services. The compensation methodology has varied during prior fiscal years; however, for FY08/09 NHS was compensated monthly on a per encounter rate of \$125. In addition, NHS's funding for primary healthcare has remained consistent for the past three fiscal years as reflected in Table 6.

Table #6: NHS Primary Healthcare Funding FY 06/07 to 08/09

| Program | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|--|------------------|------------------|------------------|
| Leon County Primary Healthcare Funding | \$ 355,000 | \$ 355,000 | \$355,000 |
| Health Department Funding | \$191,250 | \$191,250 | \$191,250 |
| Total Funding | \$546,250 | \$546,250 | \$546,250 |

Based upon an annual allocation of \$355,000 and an encounter rate of \$125, the number of encounters funded by Leon County remained constant for FY06/07 through FY08/09, as reflected in Table 7.

Table #7: Neighborhood Health Services Patient Volume FY 06/07 to 08/09

| Description | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|--|--------------|--------------|--------------|
| Leon Co. Funded Primary Healthcare Encounters* | 2,840 | 2,840 | 2,840 |
| Unfunded Primary Healthcare Encounters | 305 | 1,008 | 1,780 |
| Leon County Health Department Encounters | 1,912 | 2,103 | 3,934 |
| Total Encounters Reported | 5,057 | 5,951 | 8,554 |
| Primary Healthcare Funding from (Table 6) | 546,250 | 546,250 | 546,250 |
| Cost Per Encounter | \$108 | \$92 | \$64 |

*The number of encounters for each fiscal year is representative of patient-physician encounters. The encounter rate is \$125 per encounter. Based upon NHS' contract amount (\$355,000), the number of encounters funded by Leon County is 2,840 annually

The variance in the Total Number of Encounters reported from FY07/08 to FY08/09 was caused by a significant increase in the number of patients treated and how the Department of Health (DOH) funds were utilized. Prior to FY08/09, DOH funds were used primarily to reimburse encounters for patients who lived outside of Leon County. However, during FY08/09, it was decided that since DOH funds can be used to reimburse any encounter except Medicaid, the DOH funds were utilized for reimbursement of visits by non-Leon County residents, Leon County residents and mental health visits. This was done so that all of the funds allocated to NHS by both CareNet and DOH would be fully expended.

Based upon the number of the number of Leon County Primary Healthcare Encounters reported, the number of uncompensated encounters has varied each fiscal year. However, it represents NHS' continued commitment to provide healthcare to the uninsured residents of Leon County as reflected in Table 8.

Table #8: Neighborhood Health Services Uncompensated Encounters for FY06/07 - FY 08/09

| Description | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|---|--------------|--------------|--------------|
| Leon County Encounters Reported (Funded/Unfunded) | 5,057 | 5,951 | 8,554 |
| Leon County Funded Healthcare Encounters | 2,840 | 2,840 | 2,840 |
| Total Uncompensated Encounters | 2,217 | 3,111 | 5,714 |
| Total Uncompensated Care @ \$125 per Encounter | \$277,125 | \$388,875 | \$714,250 |

Table 9 represents the total number of uncompensated encounters in the Primary Healthcare Program. Due to the high delivery of services through Bond CHC's Women and Children's Program, the value of uncompensated encounters is significant.

Table #9: Uncompensated Primary Healthcare Program Encounters for FY06/07 - FY08/09

| Description | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|--|--------------|--------------|--------------|
| Bond CHC's Uncompensated Encounters @ \$125 | 3,910 | 1,731 | 809 |
| Bond CHC Women & Children's Uncompensated Encounters @ \$125 | N/A* | 11,122 | 11,063 |
| NHS's Uncompensated Encounters | 2,217 | 3,111 | 5,714 |
| Total Uncompensated Encounters | | 15,964 | 17,586 |
| Value of Uncompensated Care @ \$125 per Encounter | - | \$1,995,500 | \$2,198,250 |

*Unavailable at the time of printing; therefore, the uncompensated care total for FY06/07 could not be determined.

We Care Network

Leon County's Primary Healthcare (CareNet) Program funding to the We Care Network provides funding for expenditures associated with the provision of specialty care services. We Care's funding allocation provides for staffing, operating expenses, and patient assistance. The organization has remained at the same funding level for the past three fiscal years as reflected in Table 10.

Table #10: We Care Funding FY 06/07 to FY 08/09

| Program | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|------------------------|--------------|--------------|--------------|
| We Care Specialty Care | \$90,043 | \$90,043 | \$90,043 |

The We Care Program experienced a slight variation in the number of patients seen between FY06/07 and FY07/08, as reflected in Table #11.

Table #11: We Care Patient Volume FY 06/07 to 08/09

| | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|-----------------|--------------|--------------|--------------|
| Total Referrals | 1,167 | 1,320 | 1,193 |

Although the demand for We Care's services has remained strong, the program has experienced significant decreases in the value of donated specialty care by physicians, as well as hospital and lab services as indicated in Table 12. This reduction is caused by the lack of specialty physicians willing to participate in the program. We Care continues to be aggressive in its marketing and membership efforts to increase the number of physicians providing specialty care.

Table#12: We Care Value of Services FY 06/07 to 08/09

| | FY 2006/2007 | FY 2007/2008 | FY 2008/2009 |
|--------------|--------------------|------------------|------------------|
| Hospitals | \$1,238,304 | \$276,306 | \$375,626 |
| Physicians | \$505,843 | \$277,071 | \$345,822 |
| Labs | \$51,117 | \$10,403 | \$12,333 |
| Total | \$1,795,264 | \$563,780 | \$733,781 |

Florida A&M University College of Pharmacy

On June 9, 2005, the PHIAB approved the unification of pharmacy services for Leon County's Primary Healthcare Program (CareNet) under the auspices of FAMU College of Pharmacy. The unification of the pharmacy services enhanced pharmacy services efficiency by permitting the development of a community-wide formula for use by the health centers and hospital healthcare providers of the uninsured. The unification of pharmacy services also allowed for the same level of pharmaceutical services regardless of primary care provider, including the clients of Leon County's Primary Healthcare Program. Participation in drug manufacturer's bulk drug replacement programs was gained with the inclusion of the FAMU College of Pharmacy in the Leon County Primary Healthcare Program (CareNet). Currently, all service locations are electronically linked for access to the RX30 program for electronic filing of Patient Assistance Applications by all providers.

Table #13: FAMU Pharmacy Contract Amount

| Program | FY 2006/2007 | FY 2007/2008 | FY2008/2009 |
|------------------------------------|--------------|--------------|-------------|
| Pharmacy Services (Bond CHC & NHS) | \$355,000 | \$355,000 | \$355,000 |

FAMU Pharmacy has been consistently funded at the same amount for the past three fiscal years, as reflected in Table 13. The funding allocated has been for the provision of staffing including a Pharmacy Manager, Pharmacy Technician, software, data services, supplies, and miscellaneous equipment.

Table #14: Value of FAMU Prescription Services

| Fiscal Year | Contract Amount | Prescriptions Filled | Value of Prescriptions |
|-------------|-----------------|----------------------|------------------------|
| FY2006/2007 | \$355,000 | 36,314 | \$3,201,656 |
| FY2007/2008 | \$355,000 | 33,966 | \$4,564,015 |
| FY2008/2009 | \$355,000 | 38,555 | \$6,812,533 |

As depicted in Table #14, FAMU pharmacy experienced a decrease of 2,348 prescriptions filled under the Primary Healthcare Program in between FY06/07 FY07/08. According to Pharmacy personnel, this decrease can be attributed to FAMU pharmacy “competing” with national retailers such as Wal-Mart, Walgreen’s, CVS and Target who have also begun to offer lower cost prescription services to their customers. With the increased number of retailers and locations offering \$5 and \$10 generic prescription services, Leon County residents are now able to purchase medicine at these various retailers located around the county at a discounted cost.

The average number of prescriptions filled over the past three fiscal years is approximately 36,500 and the value of the prescriptions has more than doubled between FY 06/07 and FY08/09.

Leon County Health Department (LCHD)

The purpose of Leon County’s Primary Healthcare Program (CareNet) is to meet the unanswered healthcare needs of the indigent and uninsured citizens of Leon County. Both health centers are participants in state and federal programs. The Primary Healthcare Program was established to supplement the federal and state existing programs, which resulted in a need to identify patients as Leon County Health Department (LCHD) and/or Primary Healthcare Program (PHP) clients. A means of identifying patients as LCHD or PHP was developed by creating a database of each participant in the state and federal programs. Health center facilities have the capability of identifying LCHD patients. Mandatory monthly reporting is required of health center facilities and, contains the following details to ensure that patients are not duplicated by receiving treatment from multiple programs for the same encounter:

- A comprehensive list of all clients registered for the period with a unique patient identifier and program start date.
- The number of total patients seen for the period and total number of patient encounters.
- The number of LCHD & LCPHP patients seen and number of patient encounters.
- The total amount of sliding scale fee revenues collected with the number of patients charged.

Further, the monthly reports are verified and audited for accuracy under agreement with the Leon County Health Department. The Health Centers information system development activities have been funded by grants from the federal Health Resources and Services Administration (HRSA).

LEON COUNTY'S MENTAL HEALTH PROGRAM

During the FY 2007/08 budget workshops, the Board determined that there was an unmet need for mental health services for the uninsured residents in Leon County. Subsequently, the Board appropriated one-time funding of \$157,671 to the Leon County Health Department (LCHD) to provide mental health services at Bond Community Health Center (Bond CHC) and Neighborhood Health Services (NHS). At that time, the Health Department contracted with Apalachee Center, Inc. (ACI) to provide mental health services at both Bond and NHS. At the FY08/09 budget workshop, funding was continued and increased by \$100,000 for a total of \$257,671 being allocated to the LCHD for mental health services. This funding was provided for the expansion of the Mental Health Program. The Board approved continuance of the Mental Health Program for FY08/09 in the amount of \$257,671. Table 15, reflects the historical funding of the Program.

Table #15: Mental Health Program Funding

| Program | FY 2006/2007 | FY 2007/2008 | FY2008/2009 |
|-------------------------------|---------------------|---------------------|--------------------|
| Leon County Health Department | 157,671 | 157,671 | 157,671 |
| Program Expansion Funding | N/A | 100,000 | 100,000 |
| Total | \$157,671 | \$257,671 | \$257,671 |

During FY06/07 through FY07/08, LCHD contracted with Bond, NHS, and ACI. Leon County Health Department contracted with Apalachee Center, in the amount of \$157,571, to provide mental health staffing at each clinic location (Bond/NHS) at the following rates:

- ARNP Hours @\$53.75 per hour;
- Case Manager hours @ \$16.80 per hour;
- Psychiatrist/ARNP Quarter Hours @ \$68.53; and
- Comprehensive Community Support Team (CSST) Quarter Hours @ \$9.47.

A small amount of funding is included in ACI's funding for the purchase of a small amount of psychiatric drugs.

The mental health staff provides services at Bond's 872 West Orange Ave location 32 hours a week, four days a week, between the hours of 8 a.m.-5 p.m. Due to the minimum amount of patients identified with mental health needs and transitions by administrative and medical staff members, mental health services provided at NHS was reduced to eight hours for one day a week and it was anticipated that the direction of a new executive director and medical director at NHS would increase its patient referrals.

During FY08/FY09, the LCHD determined that a more effective use of the funding for the expanded mental health program would be to allow Bond and NHS to hire its own mental health onsite providers. To accomplish this, the LCHD designated \$50,000 for each clinic to be billed at \$80 per encounter. Bond and NHS agreed with the reevaluation of the service delivery.

Further, each entity received federally appropriated dollars for mental health services, which supported the move to contract for independent mental health staff. In addition, LCHD continues to contract with Apalachee Center, Inc., in the amount of \$157,571, for the provision of mental health staffing. Through the funding provided to ACI residents not seen through the clinics, due to the severity of their mental state, are treated at the Apalachee Center site.

Leon County's Primary Healthcare Program (CareNet) Accountability

To ensure success of the Primary Healthcare Program and provide a necessary level of accountability the following elements are included in each of the contracts. These provisions include:

- No funds for staffing will be provided until the staff member has been hired and present on duty station.
- All invoicing and reporting must be completed prior to the disbursement of funds.
- LCHD and Primary Healthcare Patient Reports, Total Patients Served, Encounters And Sliding Fee Revenue Must Be Reported.
- Termination clause if funds not appropriately expended.
- Restriction of county funding to verified Leon County residents only.

PRIMARY HEALTHCARE PROGRAM (CARENET) STATISTICS

Table 16, reflects the variation in the number of patients seen through the Primary Healthcare Program over the past three fiscal years; however, the average number of patients receiving services is approximately 16,500 and the average cost per patient is \$169.

Table #16: Primary Healthcare Program Comparison

| Facility | FY06/07 Contract | FY07/08 Contract | FY08/09 Contract | FY06/07 Patients | FY7/08 Patients | FY08/09 Patients | FY06/07 Cost Per Patient | FY07/08 Cost Per Patient | FY08/09 Cost Per Patient |
|--------------|------------------|------------------|------------------|------------------|-----------------|------------------|--------------------------|--------------------------|--------------------------|
| Bond CHC* | 329,380 | 329,380 | 329,380 | 10,443 | 8,308 | 7,472 | \$32 | \$40 | \$44 |
| NHS | 355,000 | 355,000 | 355,000 | 5,057 | 5,951 | 8,554 | \$70 | \$60 | \$42 |
| We Care | 90,043 | 90,043 | 90,043 | 1,167 | 1,320 | 1,193 | \$77 | \$68 | \$75 |
| FAMU | 355,000 | 355,000 | 355,000 | N/A | N/A | N/A | N/A | N/A | N/A |
| Total | 1,129,423 | 1,129,423 | 1,129,423 | 16,667 | 15,579 | 17,219 | \$179 | \$ 168 | \$ 161 |

**Includes Bond's Women and Children's Healthcare Program encounters funded through the Primary Healthcare Program. This number does not include uncompensated encounters.*

Community Benefit

All citizens of Leon County pay for healthcare services for low-income and uninsured citizens through direct and indirect expenses. At times, these expenses are evident in higher hospital and insurance costs. At other times, the expenses are evident in higher costs of social programs. Table 17 demonstrates the more evident value of the Primary Healthcare Program (CareNet). Values presented are net of cost and represent savings or avoided expense.

Table #17: Community Benefit of CareNet program for FY 2008/2009

| Function | Description | Value |
|---|------------------------------|---------------|
| Value of Volunteered Services and In-Kind Contributions | WeCare Network, TMH and CRMC | \$733,781 |
| Prescriptions Filled (FAMU Pharmacy) | 41,063 | \$6,812,533 |
| Total Community Benefit to County | | \$7,546,314 |
| Primary Healthcare Program Expense | | 1,129,423 |
| Return on Investment | | \$1 to \$5.68 |

In FY 08/09, the Leon County Community realized a 5.68:1 return on the investment made by the Board of County Commissioners into the Primary Healthcare Program. By partnering with multiple organizations within the community by leveraging volunteers and in-kind contributions, over 17,219 healthcare encounters were provided and 38,555 prescriptions filled to low income Leon County residents.

The Leon County Primary Healthcare Program continues to be a viable program of great value to the County. The Healthcare Advisory Board commends the Board of County Commissioners for its foresight in the creation of the Program and demonstrating its commitment through continued funding support.