

## Rural Waste Service Center Frequently Asked Questions

[www.LeonCountyFL.gov/RWSC](http://www.LeonCountyFL.gov/RWSC) or 606-1824



### Flat Fee Users

**Q Can I visit more than once a day?**

**A** No, as a flat fee user only one visit per day is permitted to discard household garbage. However, you may return again that day to discard recyclables, household hazardous waste, electronics or reuse center items.

**Q Can I pay for more than one month at a time?**

**A** Yes, you may pay as little as \$10 a month, or as much as \$120 once per year at your convenience. It is encouraged that residents pay quarterly (\$30) but not required.

**Q Is the \$10 fee good for the month or a 30 day period which may overlap two months?**

**A** The \$10 fee only provide access for the month in which it was paid. For example, if you pay \$10 on October 12<sup>th</sup>, it will only provide you access through the end of that month on October 31<sup>st</sup>. For this reason it is encouraged that residents pay their flat fee prior to or on the start of each month to ensure you receive a full month's access for the fee paid.

**Q My account reads "insufficient funds" what do I do?**

**A** You may reload your account with the monthly fee of \$10 onsite or online using a credit card, or at the Solid Waste Facility (7550 Apalachee Parkway) using cash or check.