

**Effective November 1,  
2013 rural waste service  
center (roll-off site)  
service structure will  
change.**

**FLAT FEE: \$10/MONTH**

**OR**

**USAGE FEE: \$2/BAG**

- Free electronics drop-off.
- Free hazardous waste drop-off.
- Free recyclables drop-off.
- Access to all rural waste service centers in Leon County.
- Payment can be made by credit card on-site or online at [LeonCountyFL.gov/RWSC](http://LeonCountyFL.gov/RWSC).

Cash or check will be accepted at Solid Waste Management, 7550 Apalachee Parkway.



Leon County Solid Waste  
7550 Apalachee Parkway  
Tallahassee, Florida 32311  
Phone (850) 606-1800  
[www.LeonCountyFL.gov](http://www.LeonCountyFL.gov)

**YOUR WASTE  
SERVICE CENTER  
Service changes and  
what you can expect.**



**PEOPLE FOCUSED. PERFORMANCE DRIVEN.**

# Your Waste Service Center: Changes and What to Expect

Dear Leon County Solid Waste Customer,

Effective November 1st Leon County will be offering expanded trash and recycling service to its customers.

Following feedback from hundreds of citizens who attended our regional town hall meetings or sent emails and letters, as well as citizen input at a public hearing, we now have a plan that meets as many of your concerns as possible.

Thanks to the involvement of and feedback from literally hundreds of citizens, we are now ready to move forward.

Instead of closing the Rural Waste Service Centers (also known as the roll-off sites) we have found a way - with YOUR input - to keep them open. This change will require users to pay a small user fee to help cover the cost of operations. As you can see, you can either pay by the bag (designed for low volume users) or pay a flat monthly fee for unlimited use, which includes unlimited household items, yard debris and bulky items.

Or you can choose....

If you prefer curbside trash and recycling pickup, you can simply call 606-1899 and arrange for that at your convenience. If not, you can still use the roll-off sites.

There's plenty of time to make a choice - the new changes take effect November 1st.

As with everything we do, we are sincerely trying to offer you the best service at the lowest possible price. If you have any questions about these changes, you can review this brochure, visit our website at [www.LeonCountyFL.gov/RWSC](http://www.LeonCountyFL.gov/RWSC), or call customer service at 606-1800.

Sincerely,



Vincent S. Long  
County Administrator



## 2 options:

### 1: A flat fee of \$10 per month.

This allows for unlimited use of the rural waste service centers for household waste, bulky items and yard waste.

### 2: A usage fee.

This is intended for residents that do not generate much waste or do not use the rural waste service centers frequently. The usage fees are:

- \$2 per bag (13 gallon) of household waste
- \$2 per pick-up truck load of yard debris
- \$4 per pick-up truck load of bulky items
- Recyclables are free
- Hazardous waste is free
- Electronic waste is free

Offering 2 options provides citizens with flexibility while offering a balance of simplistic program administration and oversight. With both options, a citizen can set up an account by utilizing a Florida driver's license or state issued identification. The driver's license or state issued identification will be used to gain access to the service center.

**YOU MAY ALSO CHOOSE TO SIGN UP FOR THE COUNTY'S SOLID WASTE COLLECTION THROUGH WASTE PRO. WASTE PRO WILL PICK UP YOUR TRASH (HOUSEHOLD WASTE, YARD WASTE, BULKY ITEMS AND RECYCLING) FROM THE CURB. THIS SERVICE IS ONLY \$13.40 PER MONTH.**



**Q:** What about hazardous waste and recyclables?

**A:** Service centers will continue to accept hazardous waste and recyclables at no charge, regardless of which option you choose.

**Q:** How do I submit payment?

**A:** Cash, checks and credit cards will be accepted at the Solid Waste Management Facility located at 7550 Apalachee Parkway. This also serves as a rural waste service center. Credit cards will also be accepted on-site and online at [LeonCountyFL.gov/RWSC](http://LeonCountyFL.gov/RWSC).

We will also be conducting an on-site registration drive at each center annually to accept cash or check and provide enhanced customer service.

**Q:** Will I have access to all service centers?

**A:** Yes. You will have access to all rural waste service centers (roll-off sites) in Leon County. Hours of operation for all centers, except the Apalachee Parkway location, are Thursday through Sunday from 9:00A.M. to 7:00P.M. The Apalachee Parkway center will operate Monday through Saturday from 8:00A.M. to 5:00P.M.