

EMERGENCY COMMUNITY RESOURCES						
Agency	Contact Information	Utilities	Rent	Funding Source	Program Description	Additional Information
Leon County Direct Emergency Assistance Program (DEAP)	(850) 606-1900	X	X	General Revenue	Assistance amount is based on the fair market rent for Leon County for the number of bedrooms in the residence. Utility assistance is limited to the amount required to avoid disruption of services for the subsequent 30 days.	Online application is located here: <a href="https://portal.neighborlysoftware.com/LEONCO UNTYFL/Participant">https://portal.neighborlysoftware.com/LEONCO UNTYFL/Participant</a>
Leon County Veterans Emergency Assistance Program (VEAP)	(850) 606-1900	X	X	General Revenue	Must be a Veteran. Assistance amount is based on the fair market rent for Leon County for the number of bedrooms in the residence. Utility assistance is limited to the amount required to avoid disruption of services for the subsequent 30 days.	Online application is located here: <a href="https://portal.neighborlysoftware.com/LEONCO UNTYFL/Participant">https://portal.neighborlysoftware.com/LEONCO UNTYFL/Participant</a>
Big Bend Homeless Coalition	(850) 792-9415	X	X	CDBG	Program has funding for rent, mortgage or utility assistance. Some sources are only for Tallahassee city limit residents and other sources can include the entire eight county Big Bend area.  *Calls for this program are taken only 9am-1pm, Monday and Wednesday. Callers are advised not to leave messages, as staff is unable to access these messages and do not return calls. Due to high call volume, some callers may hear an automated message even when they call during program hours. Callers who are not able to get through to a person due to high call volume will need to try again during program hours.	1) Must be at risk of homelessness. 2) Must have a written past due rent notice or three-day NOTICE TO TENANT letter. Documentation must convey that eviction will be pursued if past due payment is not addressed. 3) Or must have documentation regarding the need to vacate current household (end of permitted cohousing, domestic violence, etc.). 4) Past due rent or lack of income to remain housed or vacate an unstable household must be due to COVID-19 impacts on the household in most instances. Some funding is also available for non-COVID-19 related impacts. Some funding is Tallahassee only, and some is available for anywhere in the eight-county Big Bend area. 5) The Homeless Management Information System database will be checked for how much Homeless Prevention, Rapid Re-Housing or Emergency Services Grants have been received in the last three years which will be a factor in determining eligibility.
Capital Area Community Action Agency Inc	(850) 222-2043	X		LIHEP (Federal) and CDBG	****12/29/20: UPDATE: PROGRAM IS OUT OF RENTAL AND UTILITY ASSISTANCE FUNDING. More funding is expected in January 2021.	
Catholic Charities	(850) 222-2180	X	X	Private Donations	*Most services are for residents of Leon, Gadsden, Madison, Jefferson, Taylor and Wakulla Counties; Some COVID funding for Liberty, Franklin, Gadsden and Wakulla Counties has become available *Appointments required except for food pantry which accepts walk-ins *AS LONG AS FUNDS ARE AVAILABLE, may be able to assist qualifying persons with past due rent/mortgage and/or utilities *ALL CALLS FOR PAST DUE RENT/MORTGAGE OR UTILITY ASSISTANCE ARE TAKEN ONLY ON MONDAYS, 9am-10am, or until all appointments are full.	*Families must be sustainable after assistance, meaning that monthly expenses can not outweigh monthly income *The adult applying for assistance must be the parent or guardian of the minor child or children who live in the home *Need for assistance must be the result of a specific financial or other crisis *At least one household member must be a U.S. Citizen or lawful permanent resident *Applicant's income must not exceed 200% Federal Poverty Guidelines, based on household size
ECHO Outreach Ministries	(850) 224-3246	X	X	United Way	Limited pool of rent or mortgage assistance to prevent evictions for working households with incomes at 100%-200% poverty range or for recently unemployed households who are facing financial hardship; online application at <a href="http://www.echoth.org/covid19">www.echoth.org/covid19</a>	*Required Documents: Photo ID (Drivers License or State ID preferred), signed lease or mortgage OR statement from landlord or property manager stating the amount due, 3-day notice/eviction notice (if applicable), proof of household expenses (most recent bills in the household), income documentation including all sources of income for all living in the household, pay stubs for the last 30 day period, or benefit letter for unearned income such as disability income, food stamps, etc.
Elder Care Services Inc	(850) 921-5554	X		EHEAP (Federal)	The Emergency Home Energy Assistance for the Elderly Program (EHEAP) assists low-income households, with at least one person age 60 and older, when the households are experiencing a home energy emergency.	
The Salvation Army Tallahassee	(850) 222-0304	X		EFSP (National) & Internal & applying for grants	Utility assistance only.	*Must meet income guidelines, due to funding source inability to pay bill must be a COVID related hardship, available only once every 12 months *Can only pay current month's bill up to \$400, can not pay past bills, deposits or closed accounts, utilities must still be connected, payment must ensure another 30 days of service *AN APPOINTMENT TO APPLY FOR UTILITY ASSISTANCE IS REQUIRED; Call as early as possible on Monday (starting 8am) for a pre-screening interview to find out if eligible for an appointment *Have utility bill in hand when calling; do not leave a message as staff is not available to return calls *Calls are taken on Mondays starting 8am until 1pm, or until all appointments for the week are filled